BASIC SYSTEM TROUBLESHOOT

A. Low Internet Speed -below 5 mbps -Connected to WIFI.

1. Press **Ctrl + Shift + R**
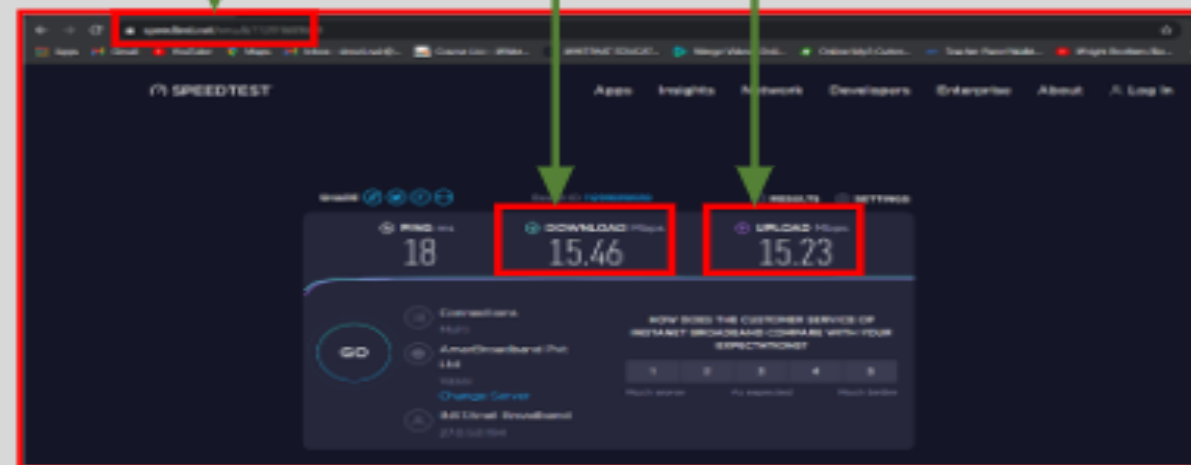(a keyboard shortcut used to perform a hard reload of a web page in Google chrome)

Ctrl + Shift + R

2. **Restart the router, modem**

speedtest.net

Download speed

Upload Speed

18   15.46   15.23

3. Check latency on **speed test** there should not be a major difference between download and upload

(**speedtest.net / fast.com**)