

Monisha Arora

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Computer Programming student at Niagara College with a growing expertise in technology and problem-solving. Previous experience as a cashier and cook has developed strong communication skills, adaptability, and the ability to thrive in diverse, fast-paced environments. Dedicated to delivering exceptional customer service and contributing to team success through reliability and efficiency

Skills

Teamwork	● ● ● ● ●	Multitasking	● ● ● ● ●
Cash handling	● ● ● ● ●	Communication	● ● ● ● ●
Customer-focused	● ● ● ● ●	Time-management	● ● ● ● ●

Languages

English	● ● ● ● ●	Hindi	● ● ● ● ●
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Professional Experience

Team Member, Jersey Mike's Subs <ul style="list-style-type: none">Greeted customers, took orders, and processed payments accurately using POS system.Prepared fresh subs and sandwiches following company standards and recipes.Assisted with food prep, stocking, and maintaining ingredient freshness.Ensured cleanliness of workstations, dining area, and equipment at all times.Handled multiple roles including cashiering, sandwich making, and cleaning.Delivered friendly and efficient service in a fast-paced team environment.	July 2025 – Present Barrie
Housekeeping & Stewarding Associate, Casino Rama (Agema) <ul style="list-style-type: none">Cleaned guest, public, and staff areas in a busy casino environmentHandled stewarding tasks in kitchen and service areasUsed admin app to track tasks and report issuesMaintained hygiene and safety standards at all timesAssisted with event setups and VIP area preparationWorked with other teams to ensure a clean, safe space	March 2025 – present Orillia, Canada
Customer Service Representative, Divine Dine <ul style="list-style-type: none">Processed orders and payments accurately and efficiently.Provided excellent customer service and menu recommendations.	June 2024 – December 2024 Barrie, Canada

- Managed cash register operations and balanced transactions.
- Maintained a clean and organized work area.
- Supported team efforts during busy periods.

Education

Computer Programming, Undergraduate Diploma, <i>Niagara College</i>	May 2024 – present Toronto, Canada
Senior Secondary, <i>Manohar Vatika Public School</i>	2021 – 2022 Amritsar, India

Availability

Wednesday, *Anytime*

Thursday, *Anytime*

Friday, *Anytime*

Saturday, *Anytime*

Sunday, *Anytime*