

Monisha Arora

monishakumari287@gmail.com | 4378782854 | 44 Castle Drive, Barrie, ON

Computer Programming student at Niagara College with a growing expertise in technology and problem-solving. Previous experience as a cashier and cook has developed strong communication skills, adaptability, and the ability to thrive in diverse, fast-paced environments. Dedicated to delivering exceptional customer service and contributing to team success through reliability and efficiency

Skills

Teamwork	● ● ● ● ●	Multitasking	● ● ● ● ●
Cash handling	● ● ● ● ●	Communication	● ● ● ● ●
Customer-focused	● ● ● ● ●	Time-management	● ● ● ● ●

Languages

English	● ● ● ● ●	Hindi	● ● ● ● ●
---------	-----------	-------	-----------

Professional Experience

- Team Member, Jersey Mike's Subs** July 2025 – Present
Barrie
- Greeted customers, took orders, and processed payments accurately using POS system.
 - Prepared fresh subs and sandwiches following company standards and recipes.
 - Assisted with food prep, stocking, and maintaining ingredient freshness.
 - Ensured cleanliness of workstations, dining area, and equipment at all times.
 - Handled multiple roles including cashiering, sandwich making, and cleaning.
 - Delivered friendly and efficient service in a fast-paced team environment.

- Housekeeping & Stewarding Associate, Casino Rama (Agema)** March 2025 – present
Orillia, Canada
- Cleaned guest, public, and staff areas in a busy casino environment
 - Handled stewarding tasks in kitchen and service areas
 - Used admin app to track tasks and report issues
 - Maintained hygiene and safety standards at all times
 - Assisted with event setups and VIP area preparation
 - Worked with other teams to ensure a clean, safe space

- Customer Service Representative, Divine Dine** June 2024 – December 2024
Barrie, Canada
- Processed orders and payments accurately and efficiently.
 - Provided excellent customer service and menu recommendations.

- Managed cash register operations and balanced transactions.
- Maintained a clean and organized work area.
- Supported team efforts during busy periods.

Education

Computer Programming, Undergraduate Diploma, Niagara College

May 2024 – present
Toronto, Canada

Senior Secondary, Manohar Vatika Public School

2021 – 2022
Amritsar, India

Availability

Wednesday, Anytime

Thursday, Anytime

Friday, Anytime

Saturday, Anytime

Sunday, Anytime