# MONISHA PATRO

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#### **EDUCATION**

#### INDIANA UNIVERSITY BLOOMINGTON

**United States** 

Masters: Data Science GPA: 3.7/4.0 August 2023

August 2023 - May 2025

Relevant Coursework: Machine Learning, Statistics, Data Analytics, Natural Language Processing, Information Visualization.

# VELLORE INSTITUTE OF TECHNOLOGY

Bachelor's: Computer Science and Engineering, GPA: 3.8/4.0.

India

June 2019 - May 2023

WORK EXPERIENCE

Candid

United States

Data Science Intern

May 2024 - December 2024

- Developed ETL pipelines with Python and SQL Server, migrating 10M+ records and shortening data processing time by 30%.
- Created end-to-end ML solutions on Azure, leveraging PyTorch & TensorFlow to handle large-scaled structured & unstructured data.
- Conducted A/B Tests & hypothesis validation in Python(SciPy, Statsmodel) improving data validation accuracy by 25% across ETL.
- Collaborated with cross-functional teams to create Power BI dashboards addressing stakeholder inquires on non-profit data.

eProtons India

Data Science Intern

October 2022 - February 2023

- Proposed and implemented indexing in PostgreSQL, analyzing vast energy data to increase query performance by 25% while supporting predictive modelling.
- ullet Engineered distributed data pipelines on AWS EMR and PySpark, achieving a 5x acceleration in large-scale analytics tasks.
- Designed and executed SQL queries for large complex datasets, elevating business intelligence operations.

Mukham India

Data Analyst Intern

June 2022 - November 2022

- Led a team to engineer CNN-based anti-spoofing algorithms, lowering fraudulent access attempts by 50% in high-security systems.
- Incorporated geolocation and time-series analytics into access control, elevating authentication accuracy by 35%.
- Implemented **fraud detection models**, utilizing **transfer learning** to bolster accuracy across diverse operating conditions.

#### **PROJECTS**

#### Real-Time Fraud Detection pipeline in Transactions:

- Developed an unsupervised ML pipeline on **6M**+ transactions enabling real-time detection, cutting fraud response time by 80%.
- Integrated Kafka & Spark streaming to process live data, minimizing detection latency from hours to near real-time.
- Deployed a dashboard for immediate visualization of suspicious events, refining risk assessment and decision-making.

## Amazon Product Review Analysis:

- Built a sentiment analysis pipeline with BERT & LSTMs classifying 100K+ of amazon reviews to gauge customer satisfaction.
- Formulated an ML-driven ad ranking module, leveraging sentiment scores to improve product recommendation CTR by 15%.
- Deployed solution on AWS Lambda & Sagemaker, ensuring scalable real-time inference and seamless e-commerce integration.

# **TelConnect Customer Churn Prediction:** <sup>17</sup>

- Orchestrated an AdaBoost-based churn prediction model boosting accuracy and model stability in forecasting at-risk subscribers.
- Uncovered pivotal user behavior patterns driving churn, enabling data-driven retention strategies that significantly decreased churn.

# Google Ads Search Optimization:

- Evaluated **5M**+ search queries and ad performance data via **PySpark** and SQL, pinpointing user engagement trends.
- Constructed a budget optimization module using time-series forecasting, reducing average CPC by 20% & boosting conversion rates.
- Optimized bidding strategies by modelling auction dynamics and user behavior enhancing ad relevance and ROI.

### **SKILLS**

- Languages & Databases: Python, R, SQL, PySpark.
- Libraries, Frameworks & NLP: TensorFlow, Pandas, NumPy, Scikit-learn, SciPy, Keras, NLTK, Spacy, HuggingFace, BERT.
- Visualization and Analysis: Power BI, Tableau, Matplotlib, Seaborn, EDA, Statistical Modeling, Hypothesis Testing, ANOVA, Causal Inference, Chi-Square, Predictive/Descriptive Analytics.
- ML: DL techniques (CNN, RNN/LSTM), Supervised Algos(Linear & Logistic regression, Decision Trees, Random forest, Boosting, SVM&Naïve Bayes), Clustering Techniques, time-series forecasting, A/B testing, Predictive modeling, RL, ETL pipelines.