GARAGE MANAGEMENT SYSTEM

COLLEGE NAME: VET Institute of arts and science

COLLEGE CODE: 65651

TEAM ID:

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INTRODUCTION

PROJECT OVERVIEW

PURPOSE

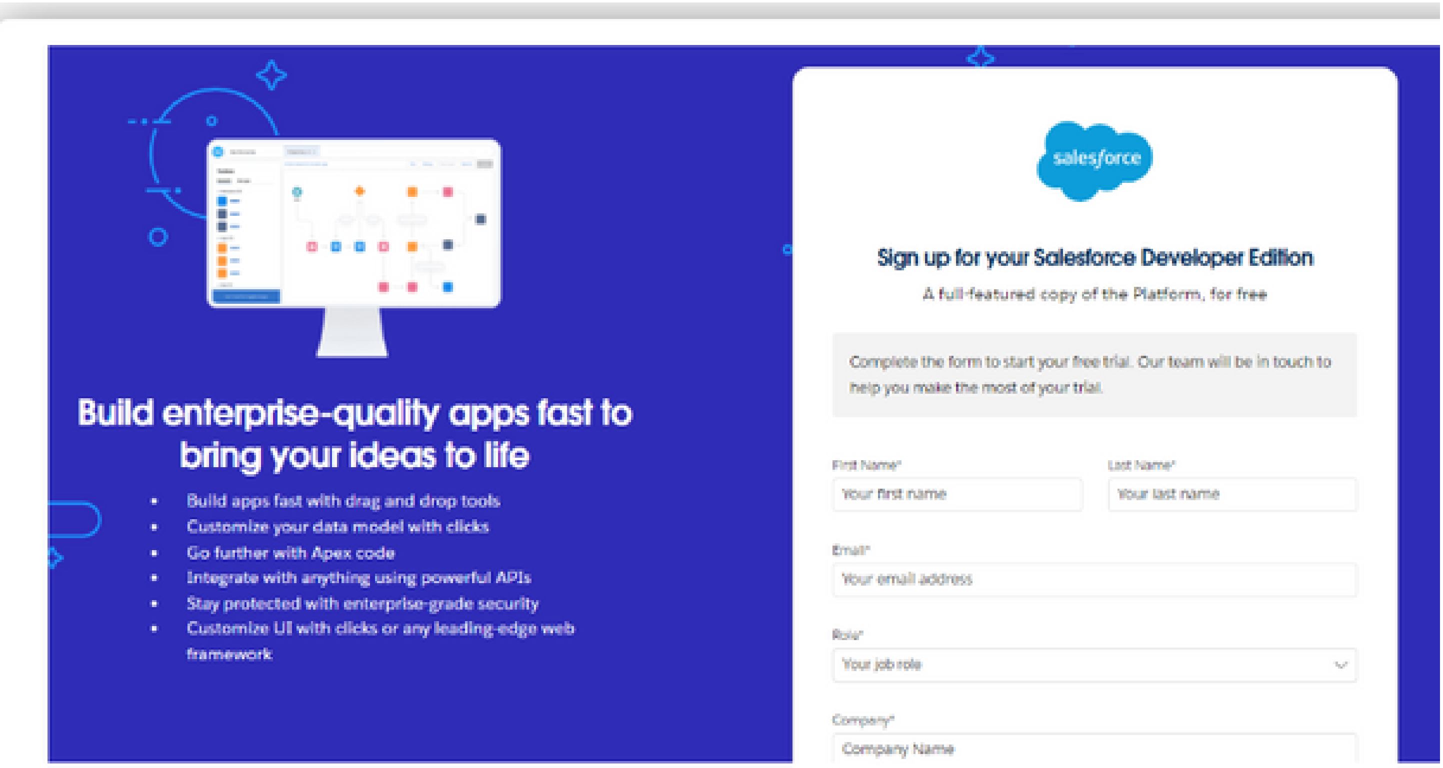
The purpose of the Garage Management System project is to develop a digital solution that streamlines and automates the operations of an automotive garage. This system is designed to manage various aspects of garage workflow, including customer appointments, vehicle repairs, inventory of spare parts, billing, employee tasks, and service history tracking. By replacing manual processes with an integrated system, the project aims to improve efficiency, reduce human error, enhance customer service, and provide real-time data access for better decision-making.

DEVELOPMENT PHASE

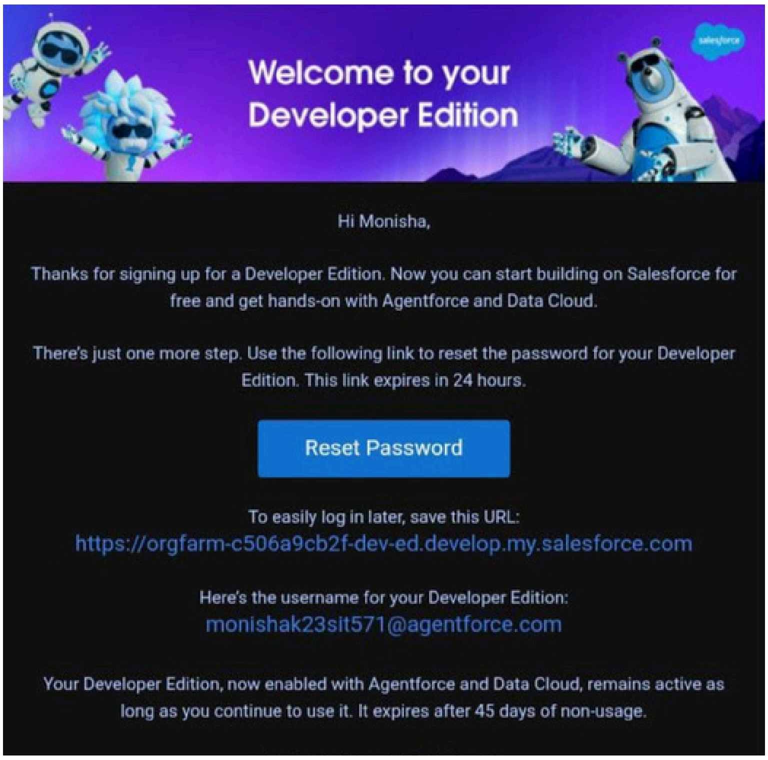
CRETING DEVELOPER ACCOUNT:

BY USING THIS URL: https://www.salesforce.com/form/developer-signup/?d=pb

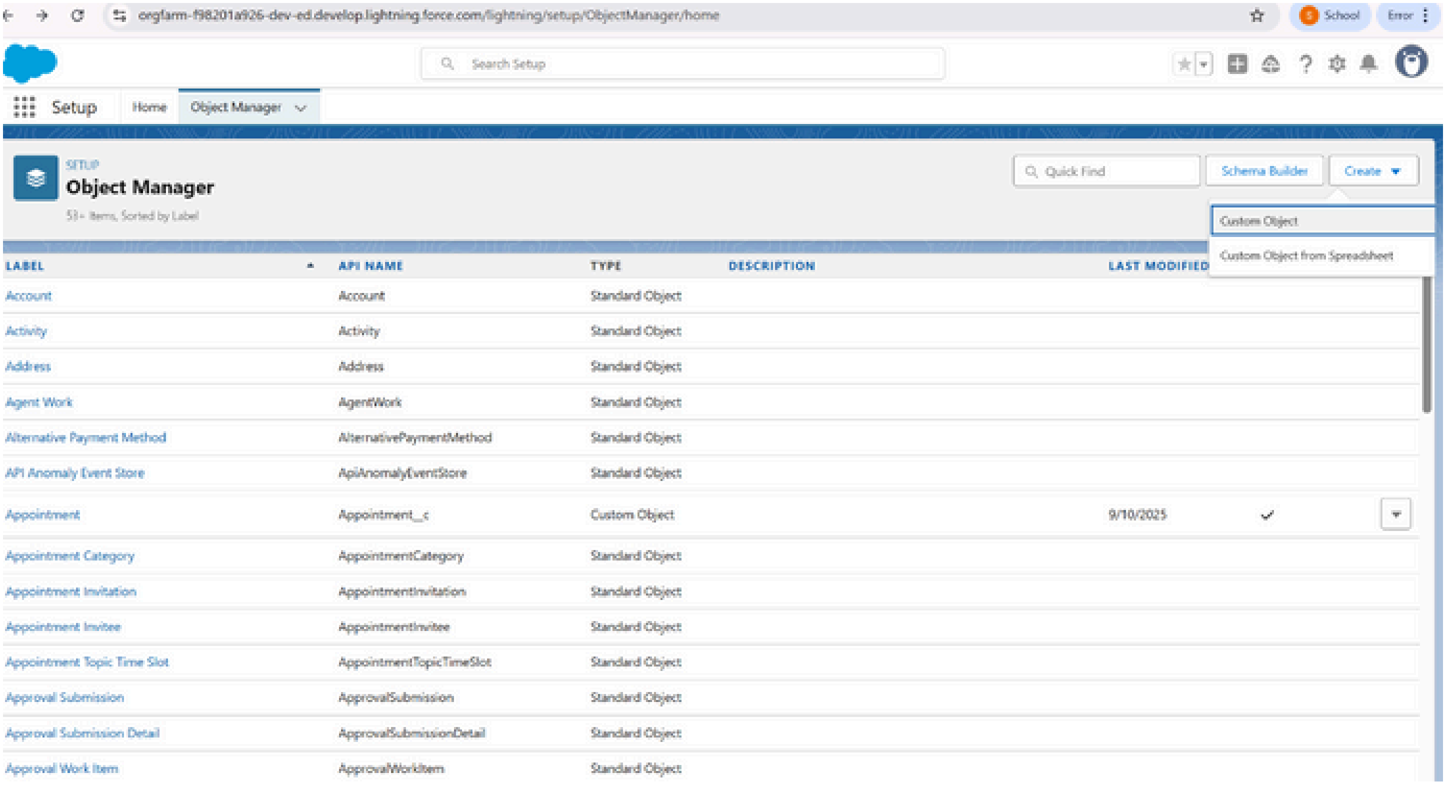
SALES FORCE CREATING A DEVELOPER ACCOUNT:



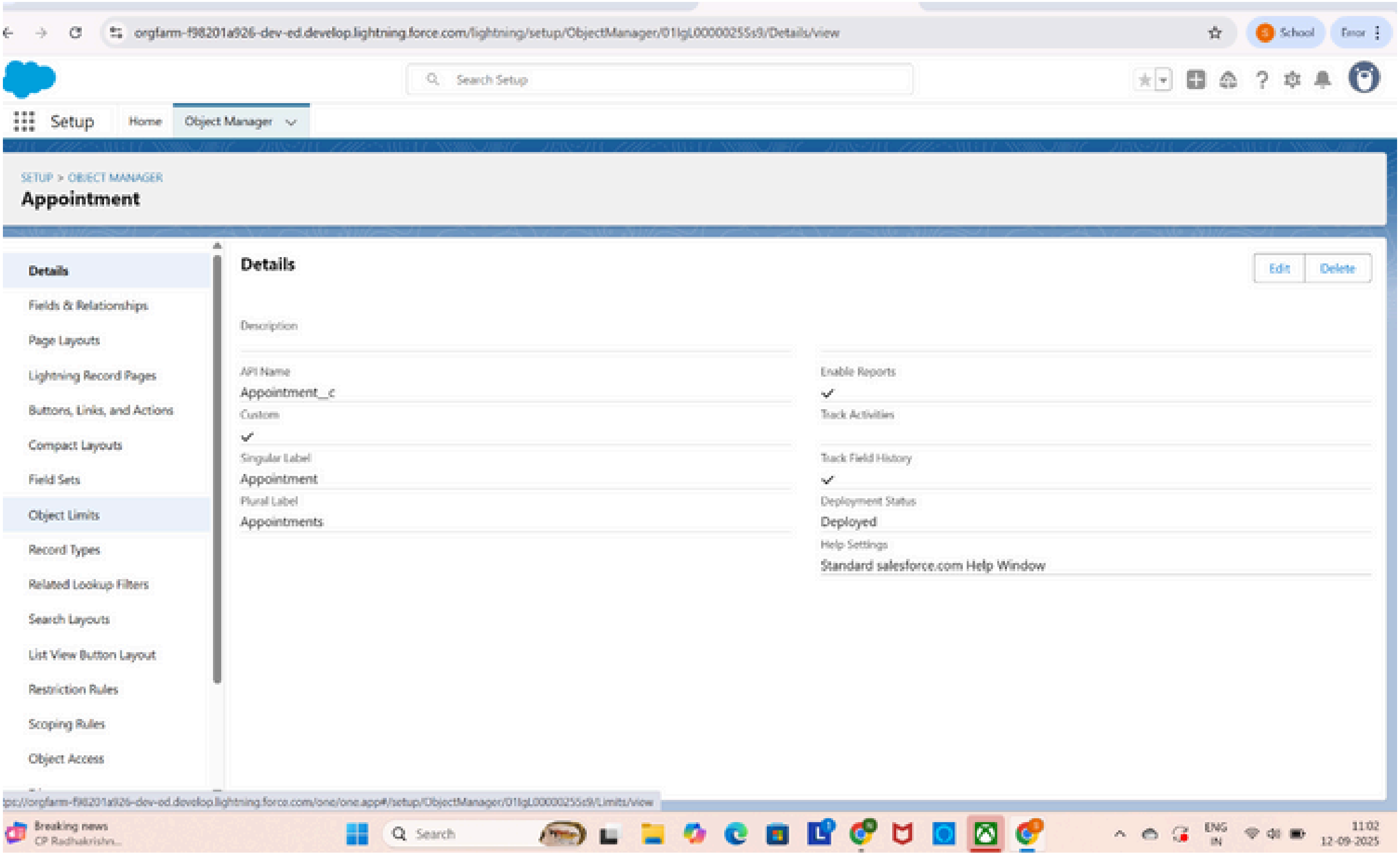
ACCOUNT ACTIVATION



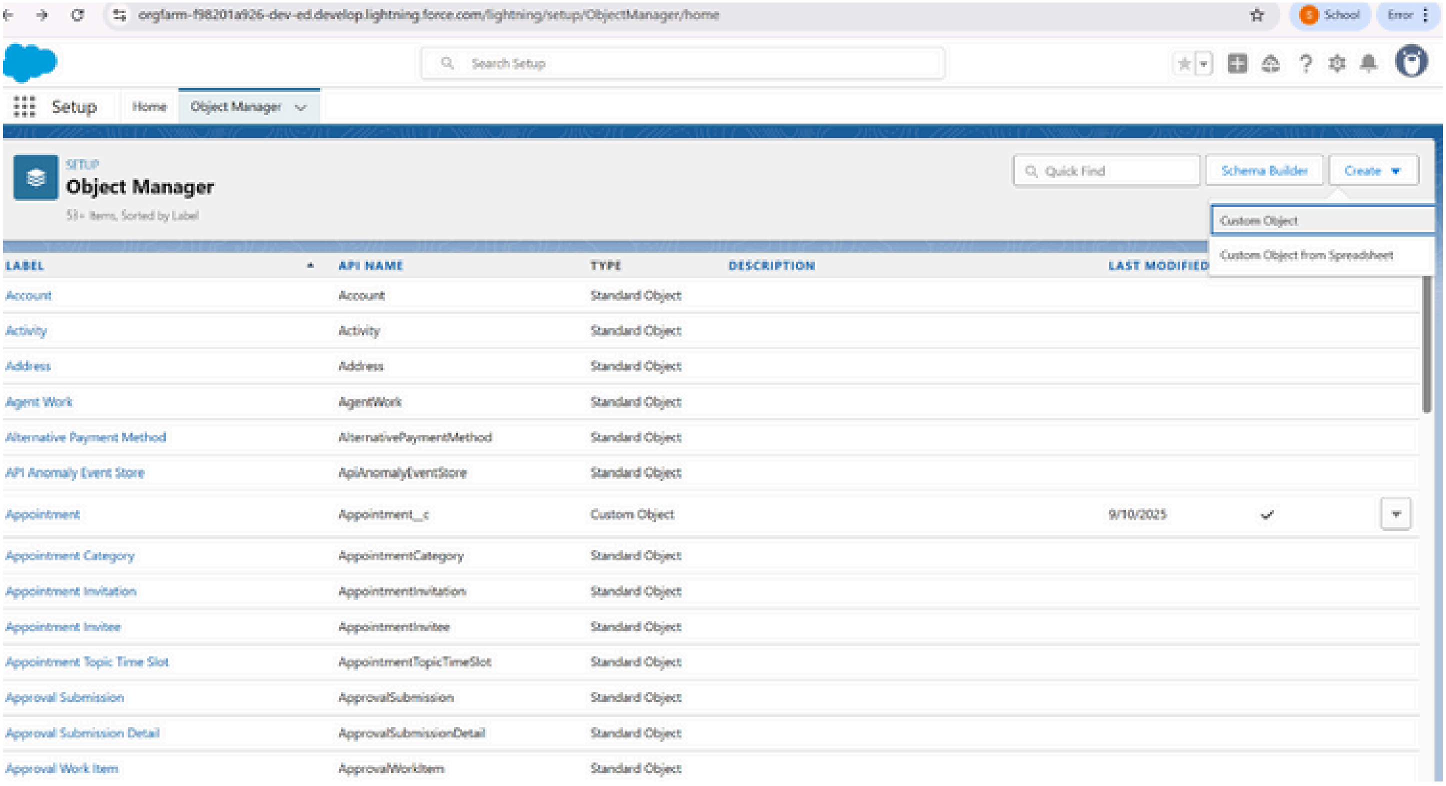
OBJECT CREATE CUSTOMER

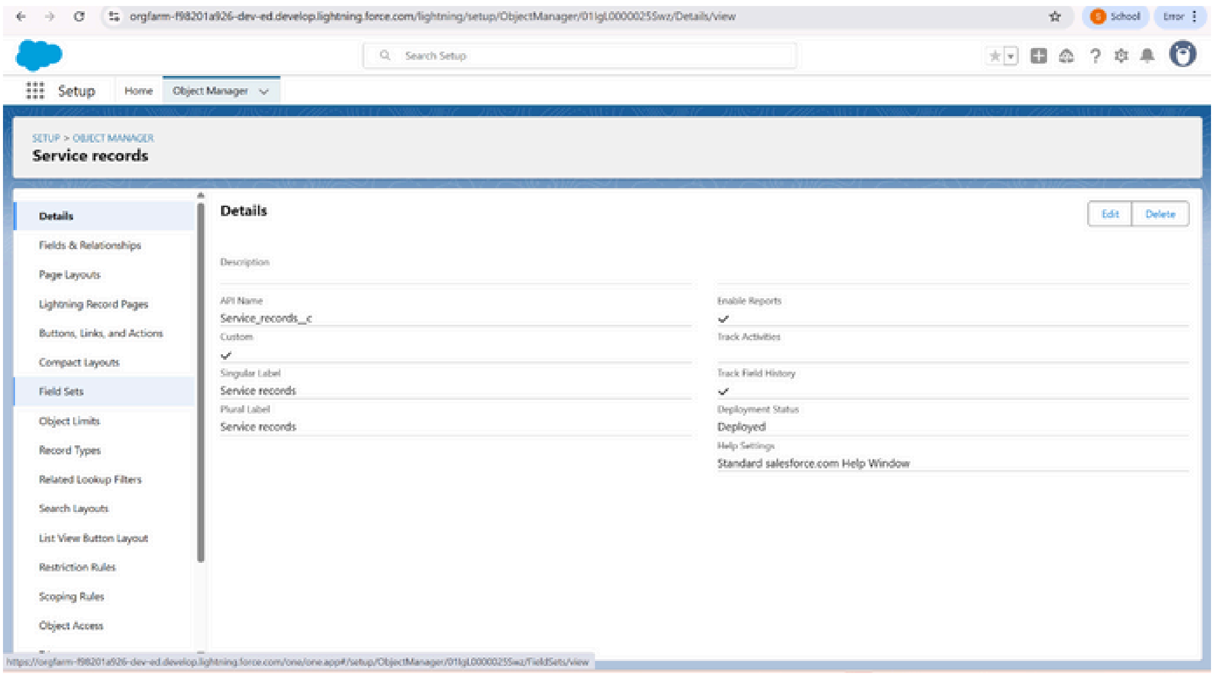


CREATE APPOINTMENT OBJECT

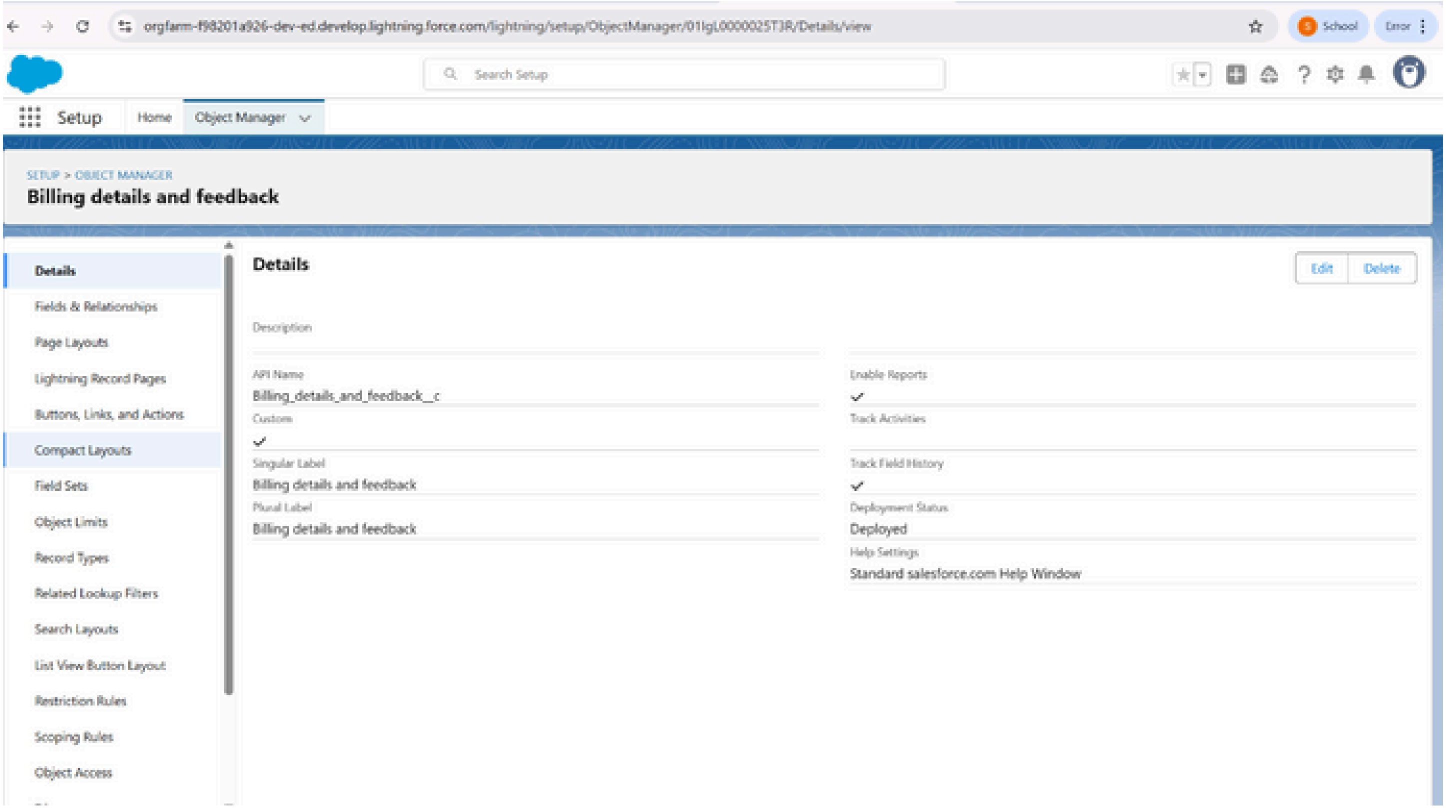


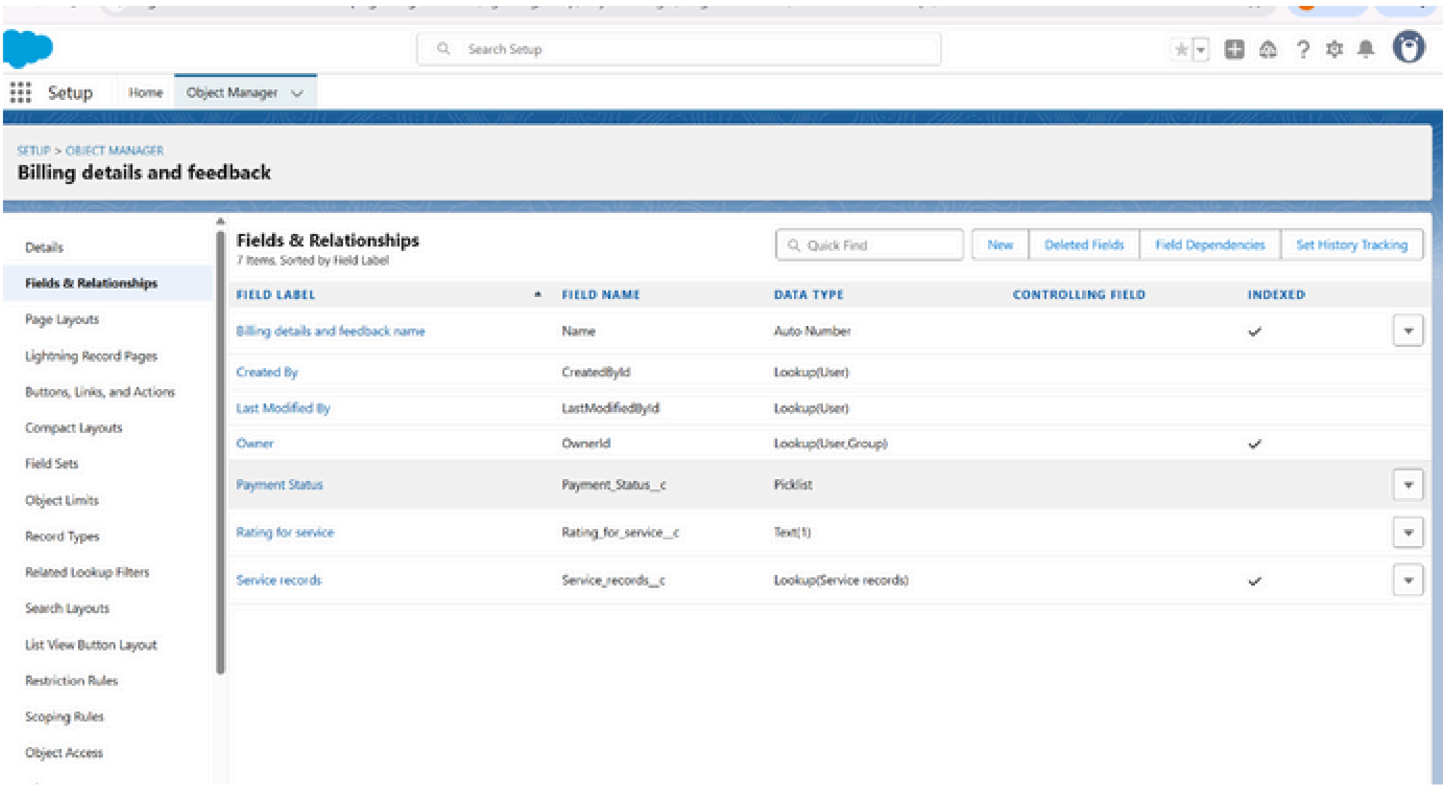
CREATE SERVICE RECORDS OBJECTS





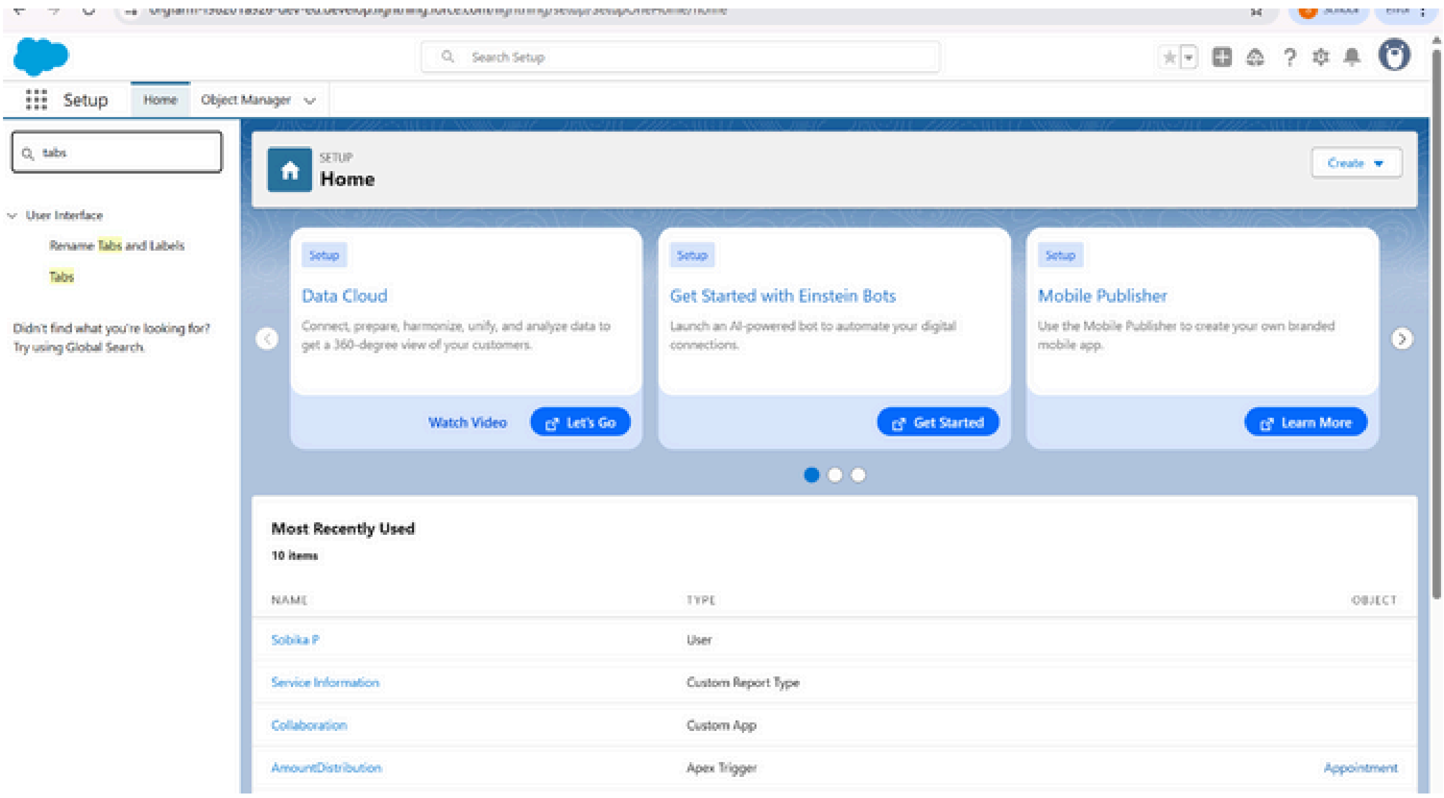
CREATE BILLING DETIALES AND FEEDBACK OBJECT

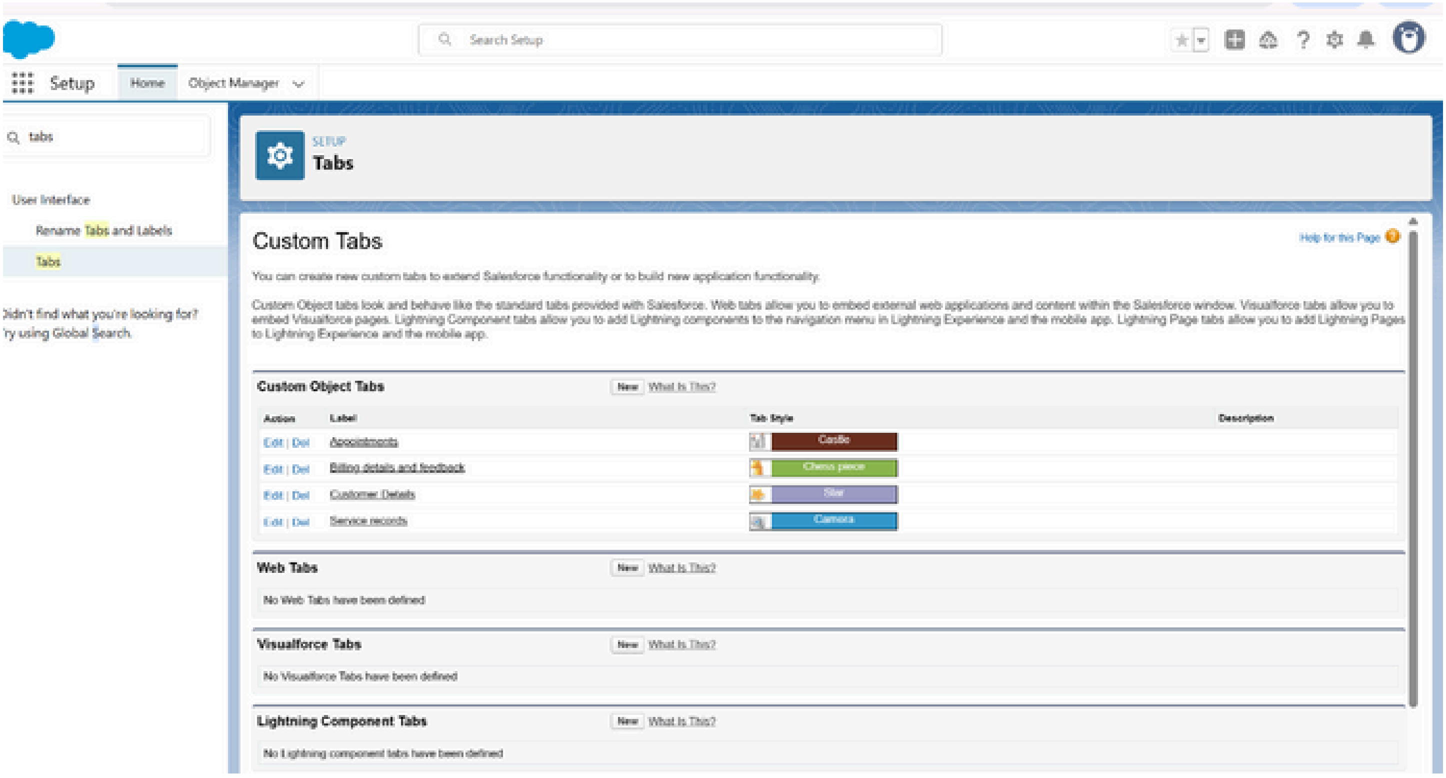

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL0000025T3R/Details/view
School
Error
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Billing details and feedback
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Object Access
Details
Edit
Delete
Description
API Name
Billing_details_and_feedback__c
Custom
Singular Label
Billing details and feedback
Plural Label
Billing details and feedback
Enable Reports
Track Activities
Track Field History
Deployment Status
Deployed
Help Settings
Standard salesforce.com Help Window



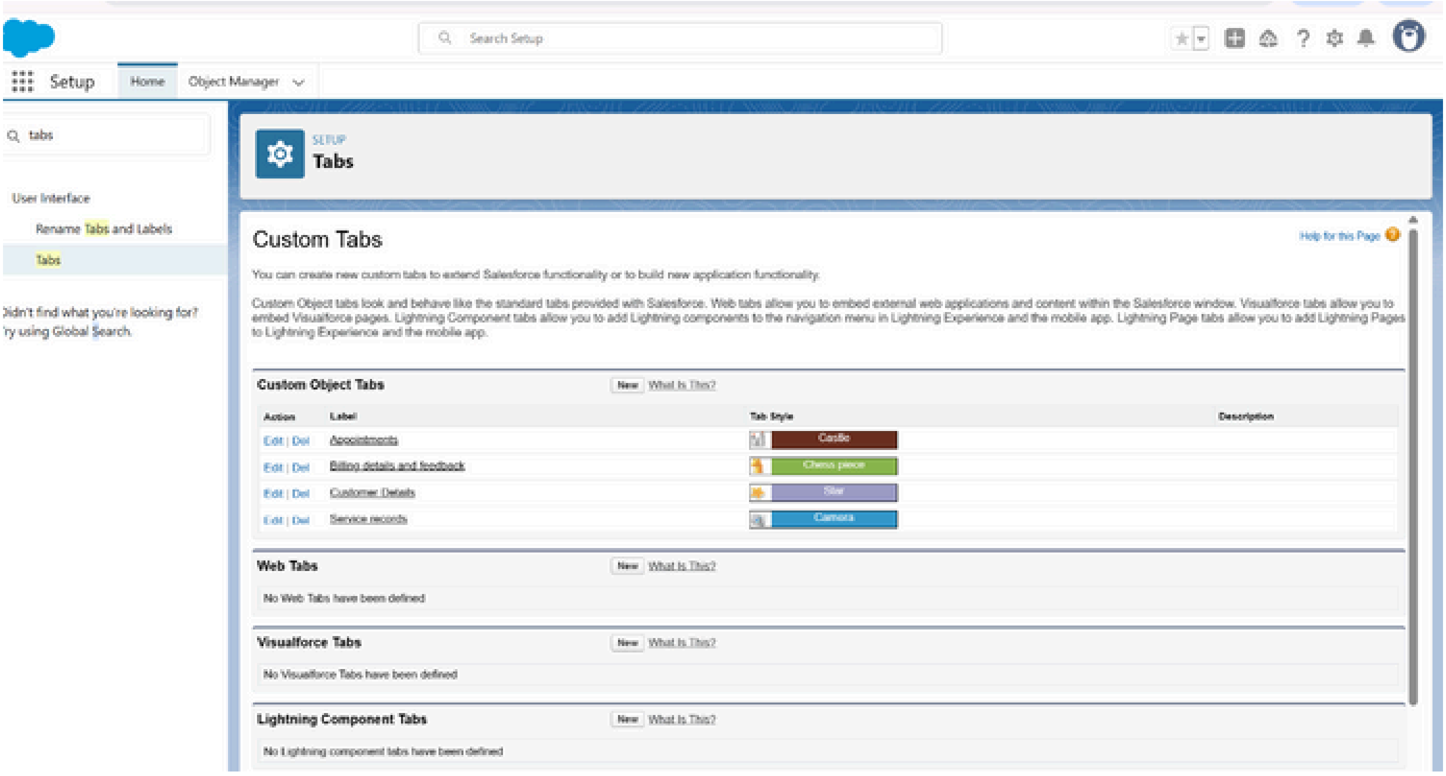
TABS

CREATING A CUSTOM TAB



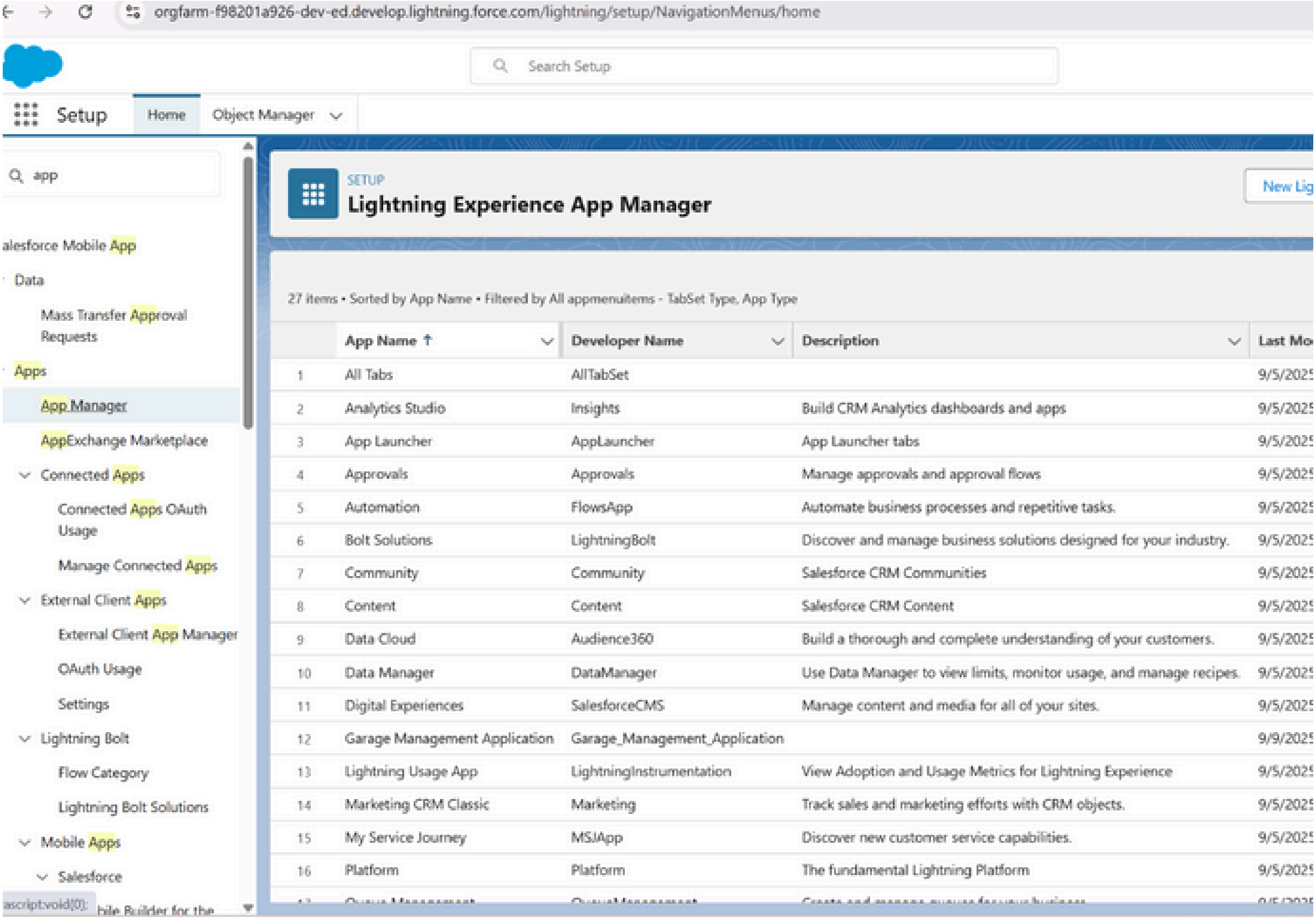


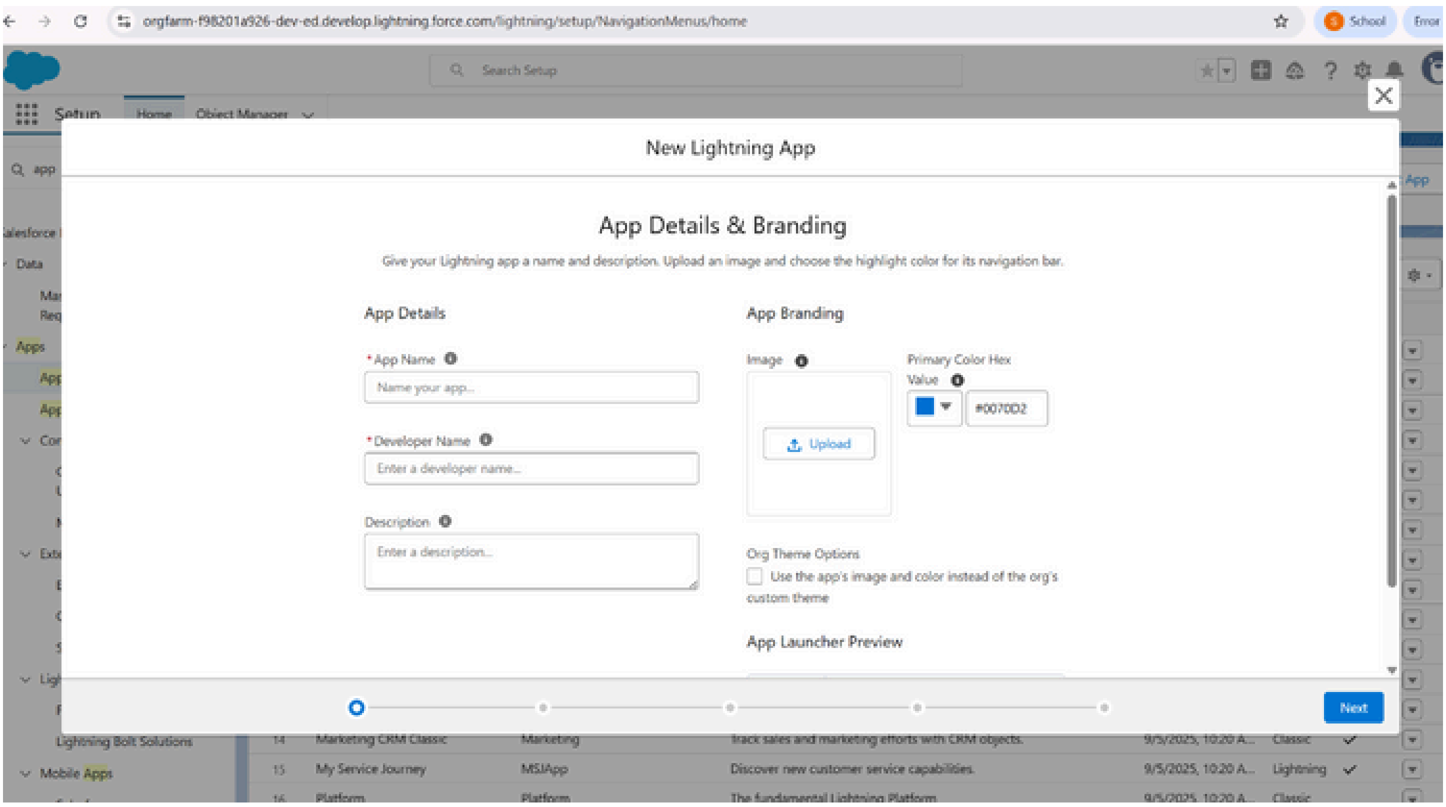
CREATING A REMAINIG TABS

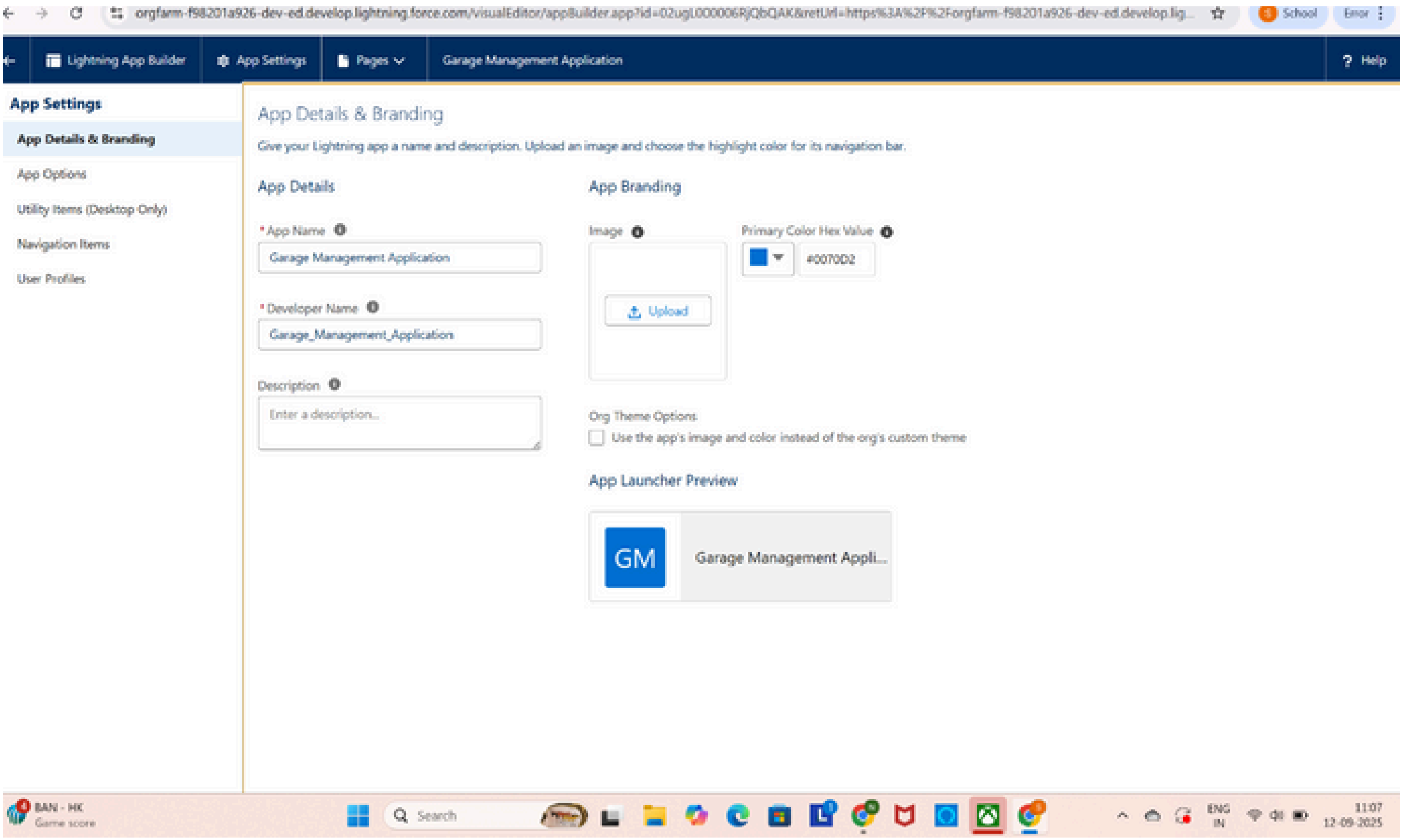

Search Setup
Setup
Home
Object Manager
tabs
User Interface
Rename Tabs and Labels
Tabs
Didn't find what you're looking for?
Try using Global Search.
SETUP
Tabs
Custom Tabs
Help for this Page
You can create new custom tabs to extend Salesforce functionality or to build new application functionality.
Custom Object tabs look and behave like the standard tabs provided with Salesforce. Web tabs allow you to embed external web applications and content within the Salesforce window. Visualforce tabs allow you to embed Visualforce pages. Lightning Component tabs allow you to add Lightning components to the navigation menu in Lightning Experience and the mobile app. Lightning Page tabs allow you to add Lightning Pages to Lightning Experience and the mobile app.
Custom Object Tabs
New
What Is This?
Action
Label
Tab Style
Description
Edit | Del
Appointments
Castle
Edit | Del
Billing details and feedback
Chess piece
Edit | Del
Customer Details
Star
Edit | Del
Service records
Camera
Web Tabs
New
What Is This?
No Web Tabs have been defined
Visualforce Tabs
New
What Is This?
No Visualforce Tabs have been defined
Lightning Component Tabs
New
What Is This?
No Lightning component tabs have been defined

THE LIGHTNING APP

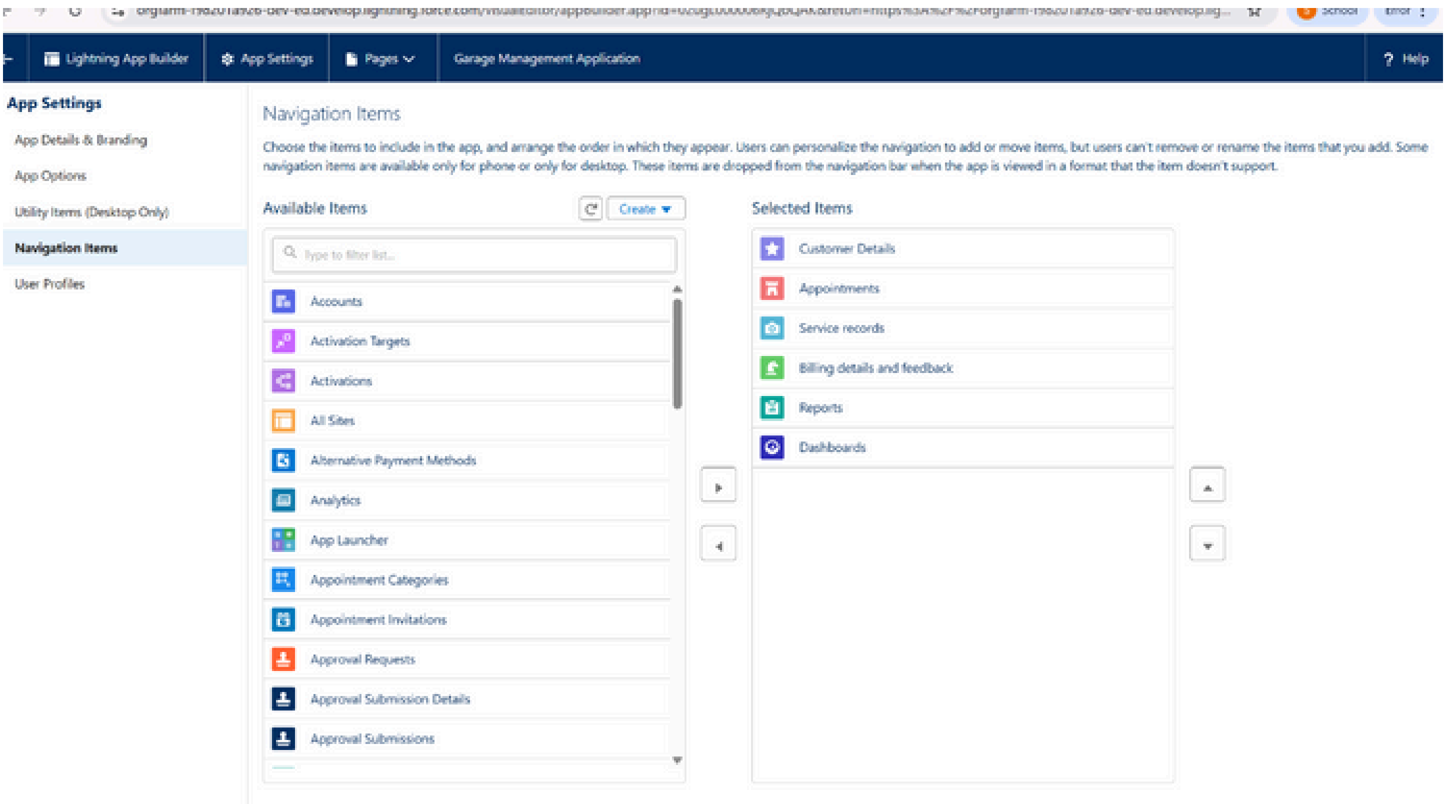
CREATING A LIGHTNING APP

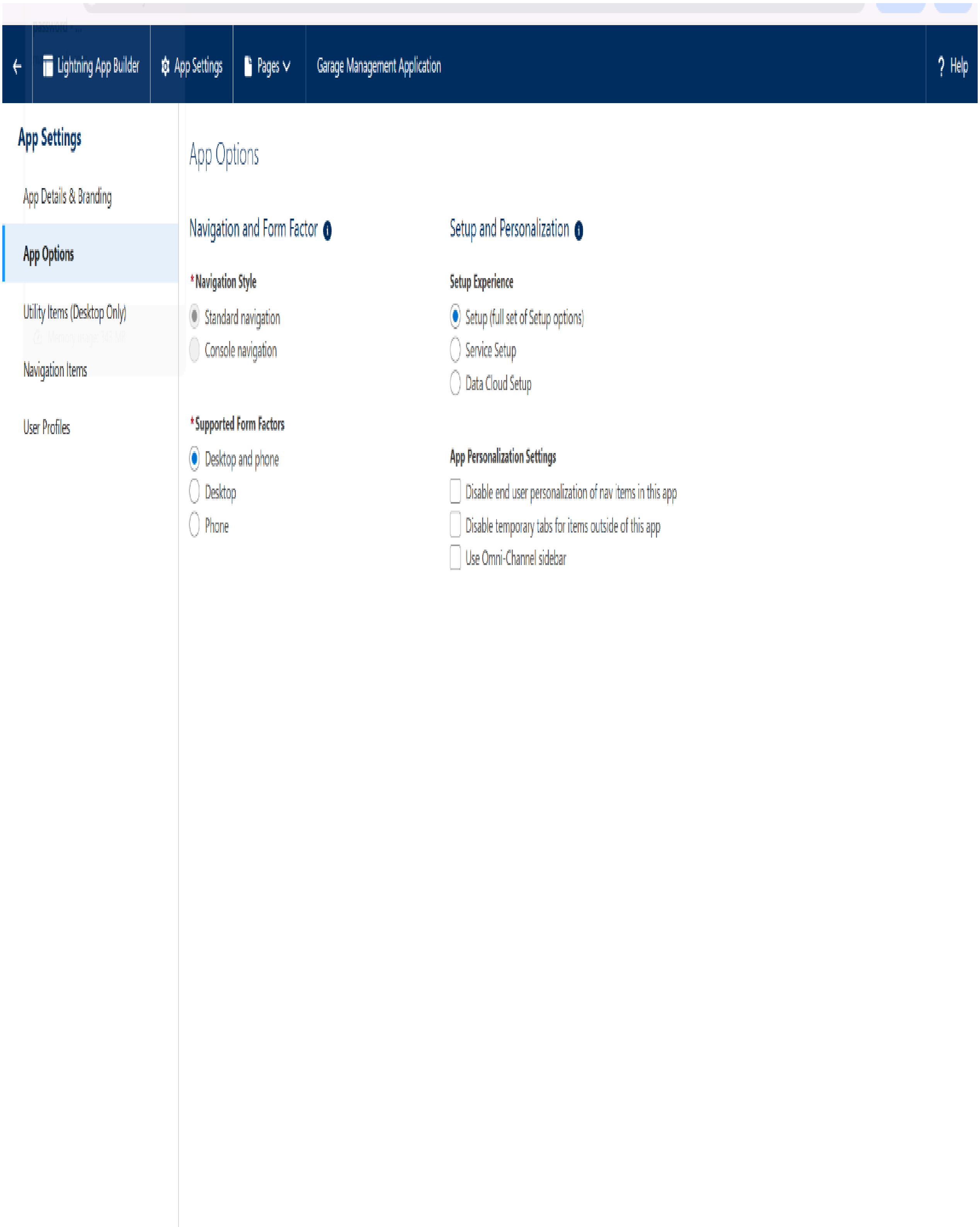

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/NavigationMenus/home
Search Setup
Setup
Home
Object Manager
app
alesforce Mobile App
Data
Mass Transfer Approval Requests
Apps
App Manager
AppExchange Marketplace
Connected Apps
Connected Apps OAuth Usage
Manage Connected Apps
External Client Apps
External Client App Manager
OAuth Usage
Settings
Lightning Bolt
Flow Category
Lightning Bolt Solutions
Mobile Apps
Salesforce
SETUP
Lightning Experience App Manager
New Lig
27 items • Sorted by App Name • Filtered by All appmenuitems - TabSet Type, App Type
App Name
Developer Name
Description
Last Mo
1 All Tabs AllTabSet 9/5/2025
2 Analytics Studio Insights Build CRM Analytics dashboards and apps 9/5/2025
3 App Launcher AppLauncher App Launcher tabs 9/5/2025
4 Approvals Approvals Manage approvals and approval flows 9/5/2025
5 Automation FlowsApp Automate business processes and repetitive tasks. 9/5/2025
6 Bolt Solutions LightningBolt Discover and manage business solutions designed for your industry. 9/5/2025
7 Community Community Salesforce CRM Communities 9/5/2025
8 Content Content Salesforce CRM Content 9/5/2025
9 Data Cloud Audience360 Build a thorough and complete understanding of your customers. 9/5/2025
10 Data Manager DataManager Use Data Manager to view limits, monitor usage, and manage recipes. 9/5/2025
11 Digital Experiences SalesforceCMS Manage content and media for all of your sites. 9/5/2025
12 Garage Management Application Garage_Management_Application 9/9/2025
13 Lightning Usage App LightningInstrumentation View Adoption and Usage Metrics for Lightning Experience 9/5/2025
14 Marketing CRM Classic Marketing Track sales and marketing efforts with CRM objects. 9/5/2025
15 My Service Journey MSJApp Discover new customer service capabilities. 9/5/2025
16 Platform Platform The fundamental Lightning Platform 9/5/2025


orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/NavigationMenus/home
School
Search Setup
New Lightning App
App Details & Branding
Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.
App Details
* App Name
Name your app...
* Developer Name
Enter a developer name...
Description
Enter a description...
App Branding
Image
Upload
Primary Color Hex Value
#0070D2
Org Theme Options
Use the app's image and color instead of the org's custom theme
App Launcher Preview
Next



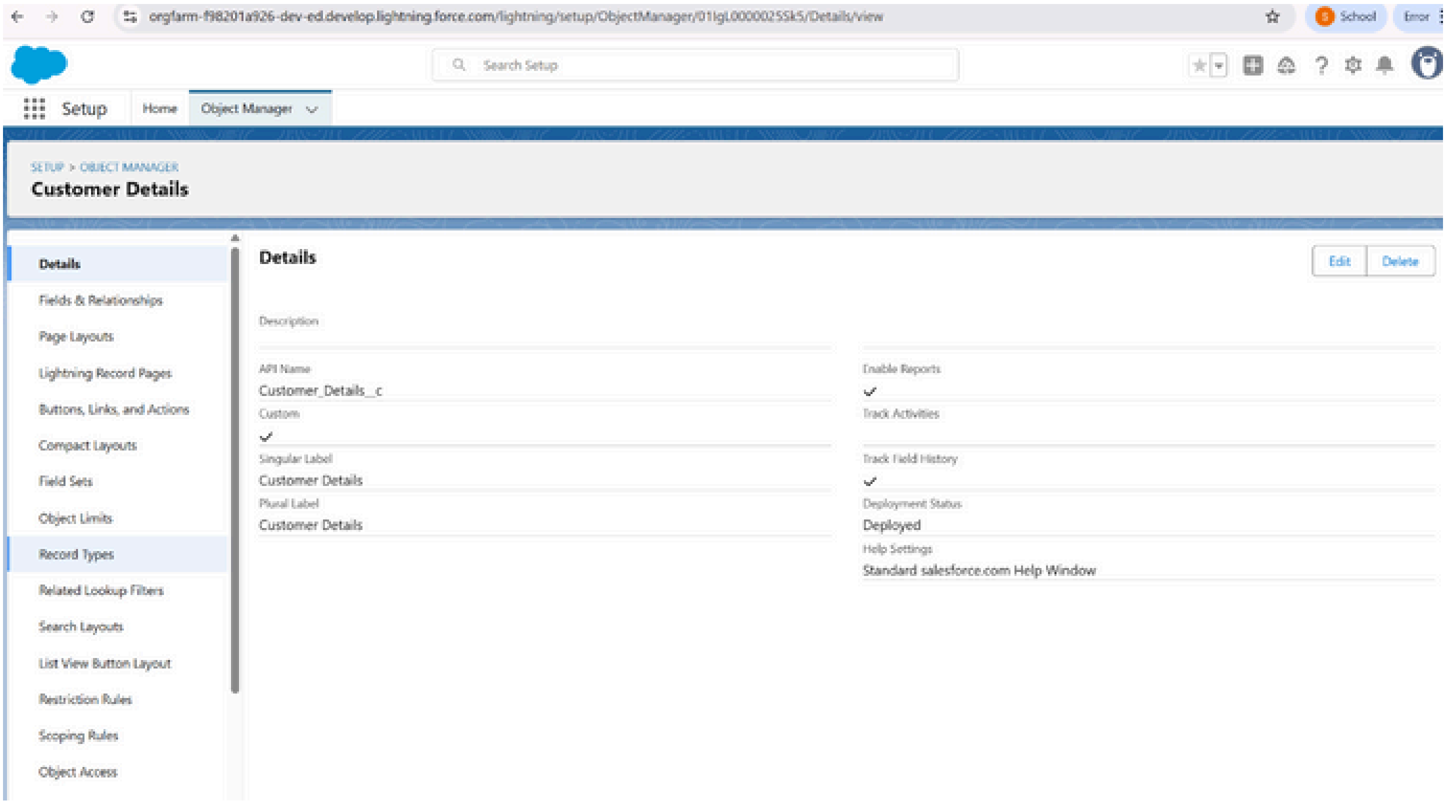
orgfarm-f98201a926-dev-ed.develop.lightning.force.com/visualEditor/appBuilder.app?id=02ugL000006RjQbQAK&retUrl=https%3A%2F%2Forgfarm-f98201a926-dev-ed.develop.lig...
Lightning App Builder
App Settings
Pages
Garage Management Application
Help
App Settings
App Details & Branding
App Options
Utility Items (Desktop Only)
Navigation Items
User Profiles
App Details & Branding
Give your Lightning app a name and description. Upload an image and choose the highlight color for its navigation bar.
App Details
App Branding
* App Name
Garage Management Application
* Developer Name
Garage_Management_Application
Description
Enter a description...
Image
Upload
Primary Color Hex Value
#0070D2
Org Theme Options
Use the app's image and color instead of the org's custom theme
App Launcher Preview
GM
Garage Management Appli...
Search
11:07
12-09-2025

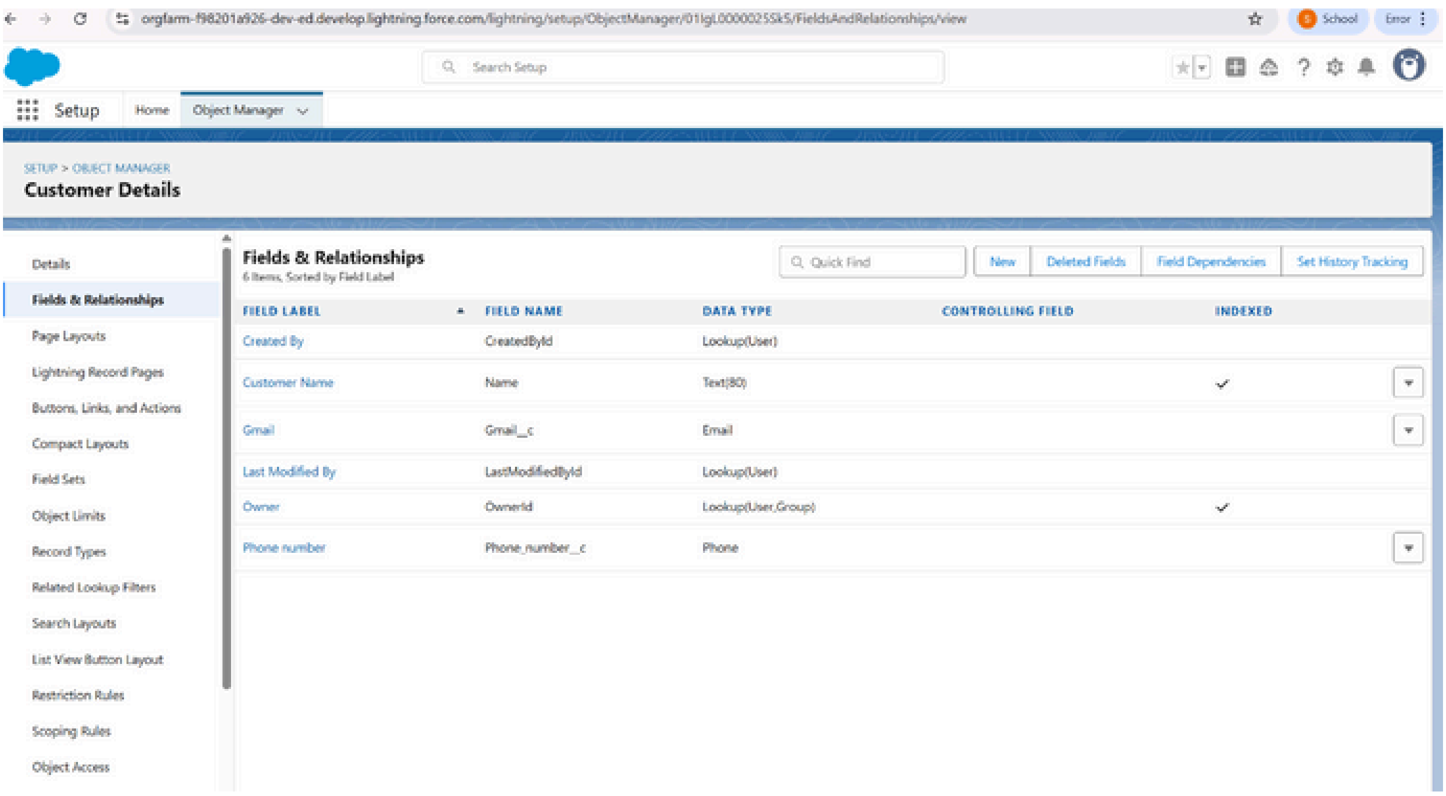

Lightning App Builder
App Settings
Pages
Garage Management Application
Help
App Settings
App Details & Branding
App Options
Utility Items (Desktop Only)
Navigation Items
User Profiles
Navigation Items
Choose the items to include in the app, and arrange the order in which they appear. Users can personalize the navigation to add or move items, but users can't remove or rename the items that you add. Some navigation items are available only for phone or only for desktop. These items are dropped from the navigation bar when the app is viewed in a format that the item doesn't support.
Available Items
Create
Type to filter list...
Accounts
Activation Targets
Activations
All Sites
Alternative Payment Methods
Analytics
App Launcher
Appointment Categories
Appointment Invitations
Approval Requests
Approval Submission Details
Approval Submissions
Selected Items
Customer Details
Appointments
Service records
Billing details and feedback
Reports
Dashboards

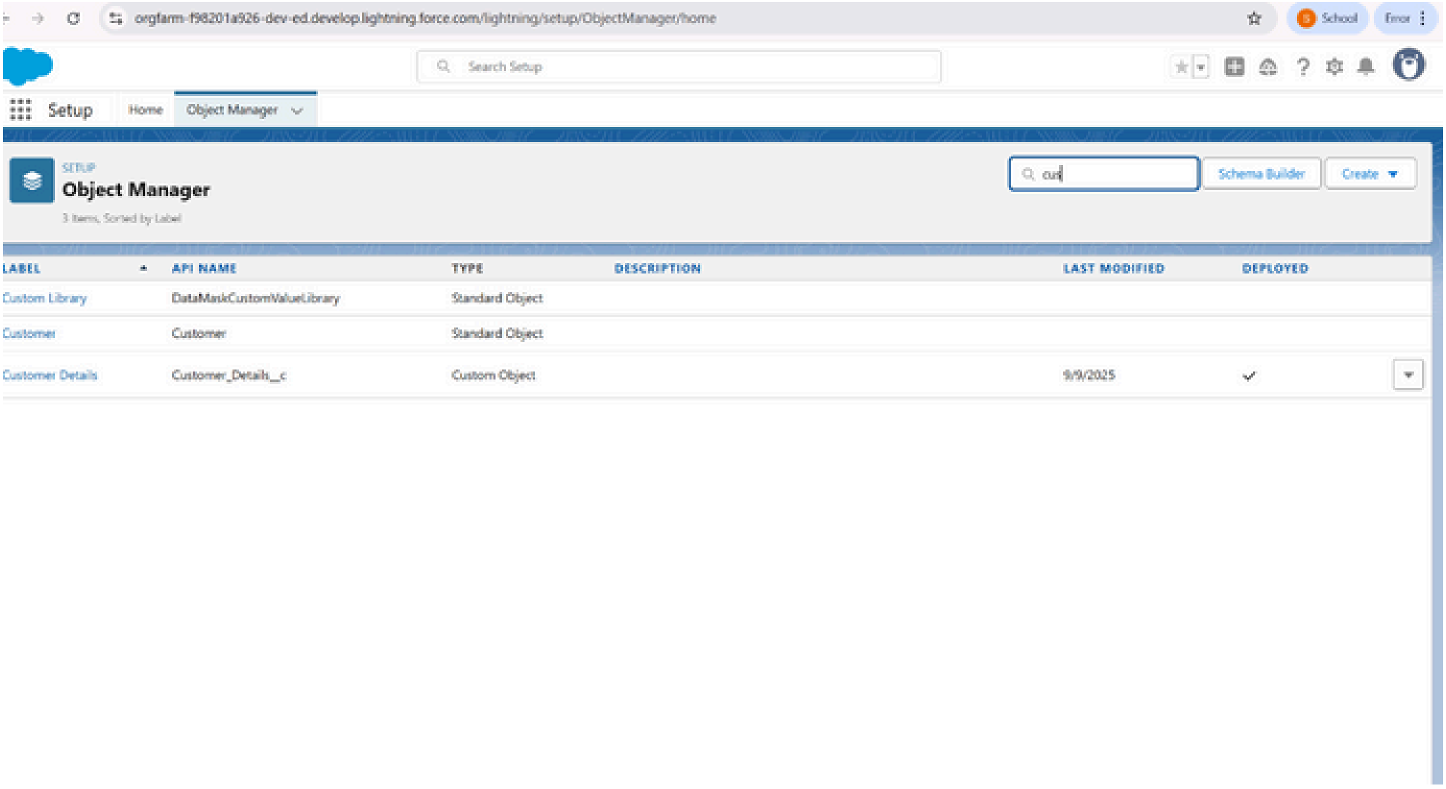

Lightning App Builder
App Settings
Pages
Garage Management Application
Help
App Settings
App Details & Branding
App Options
Utility Items (Desktop Only)
Navigation Items
User Profiles
App Options
Navigation and Form Factor
Setup and Personalization
*Navigation Style
Standard navigation
Console navigation
*Supported Form Factors
Desktop and phone
Desktop
Phone
Setup Experience
Setup (full set of Setup options)
Service Setup
Data Cloud Setup
App Personalization Settings
Disable end user personalization of nav items in this app
Disable temporary tabs for items outside of this app
Use Omni-Channel sidebar

FIELDS

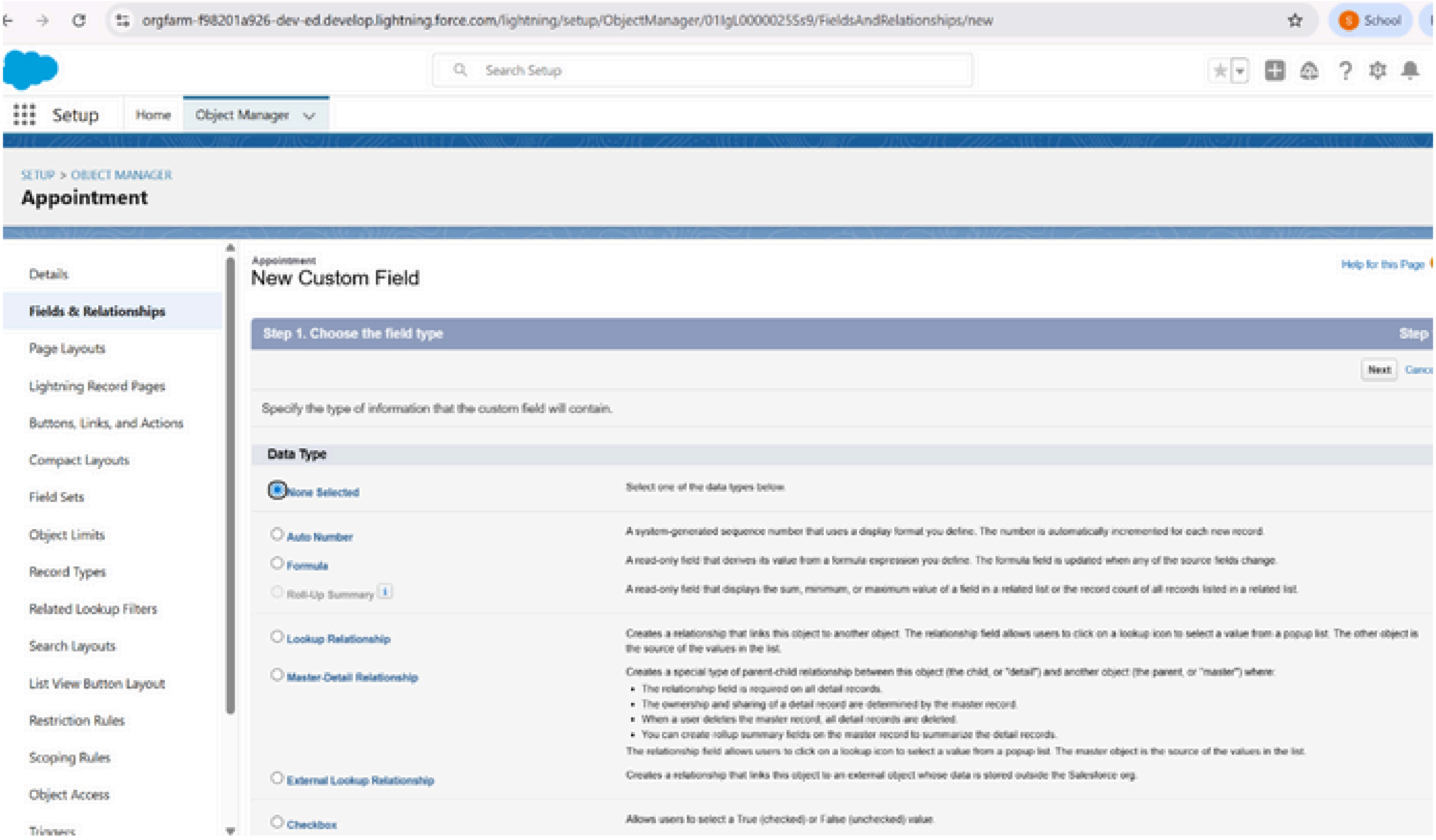
CREATION OF FIELDS FOR THE CUSTOMER DETAILS OBJECT



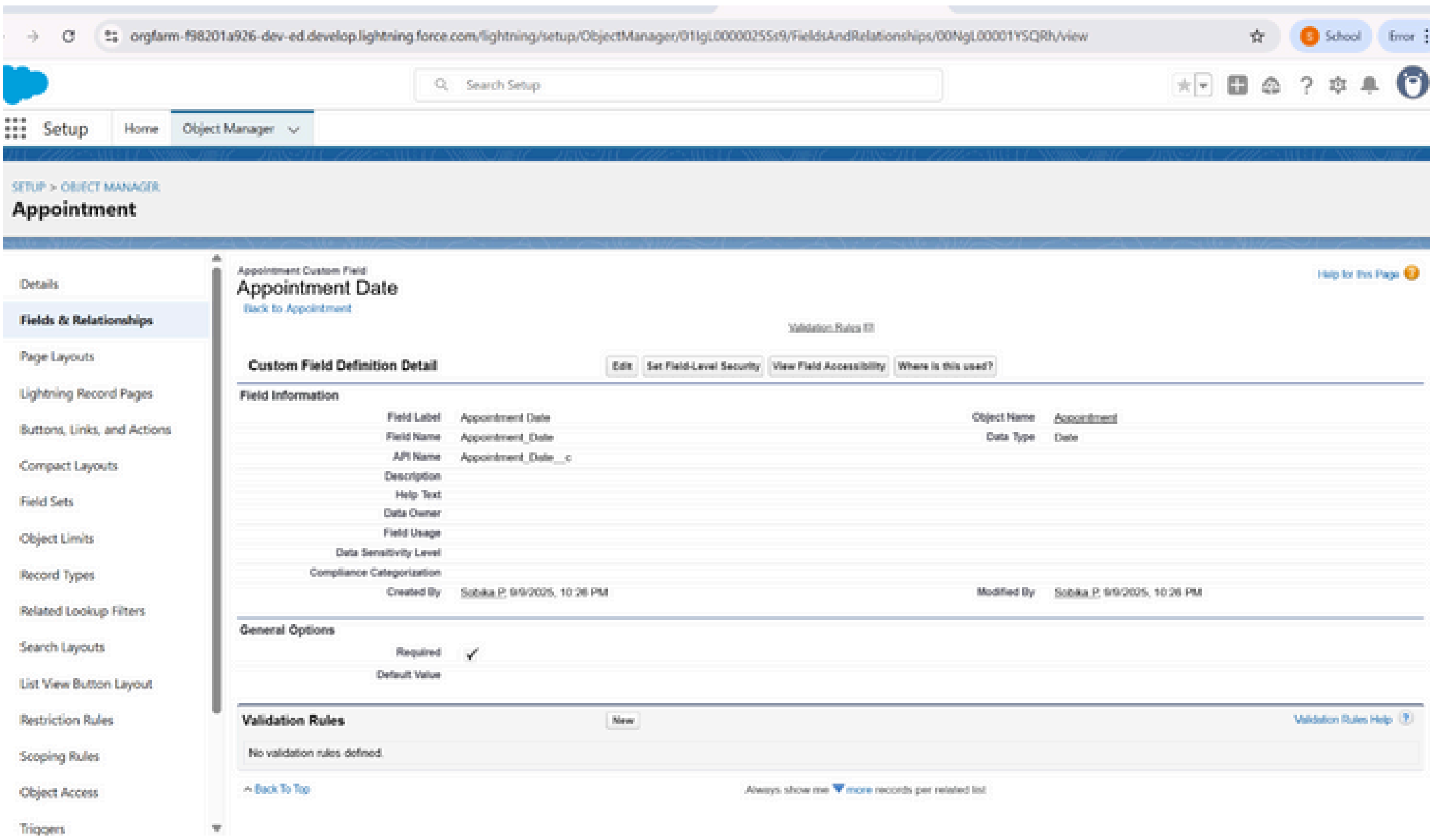




CREATION OF LOOKUP

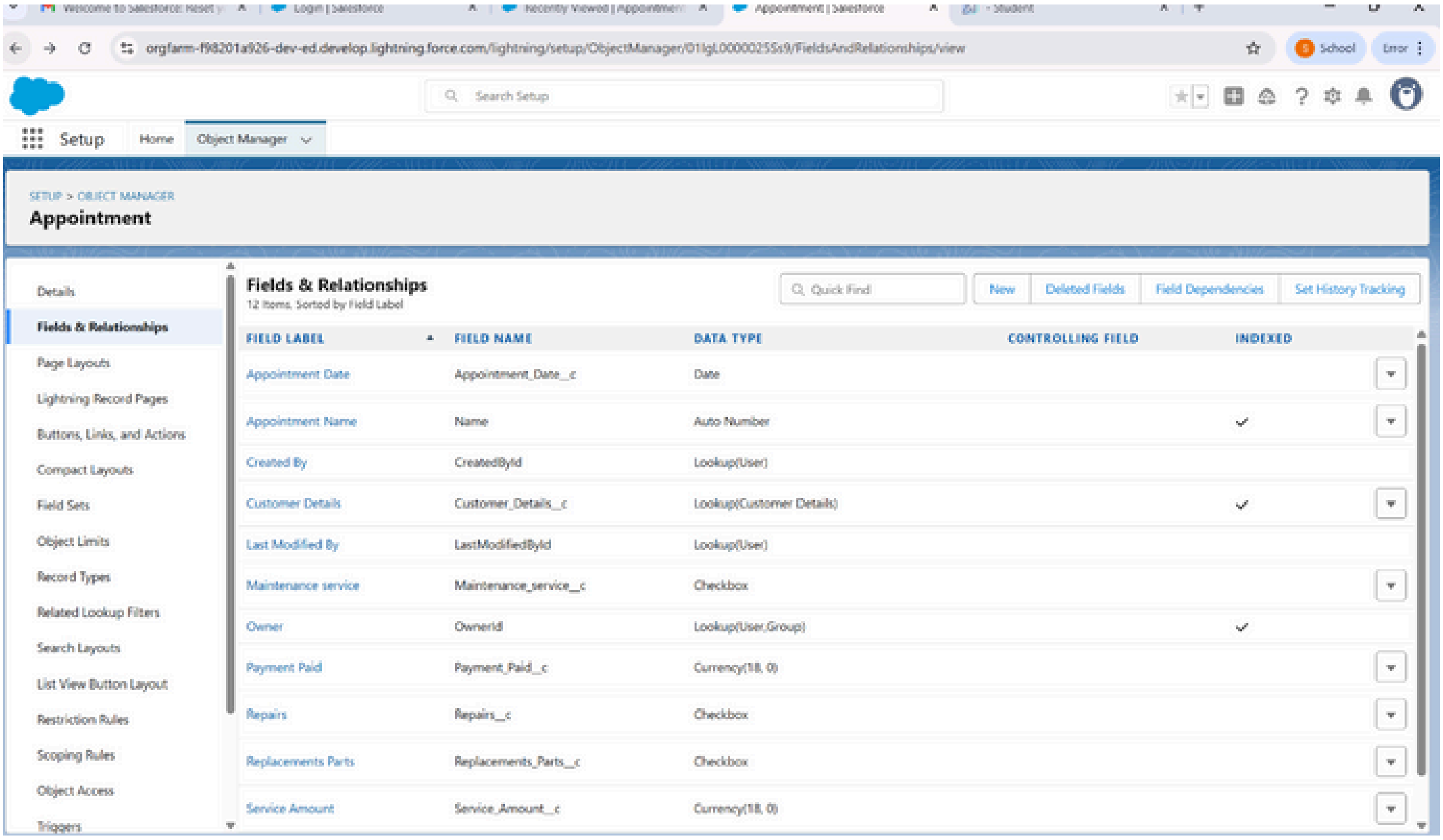


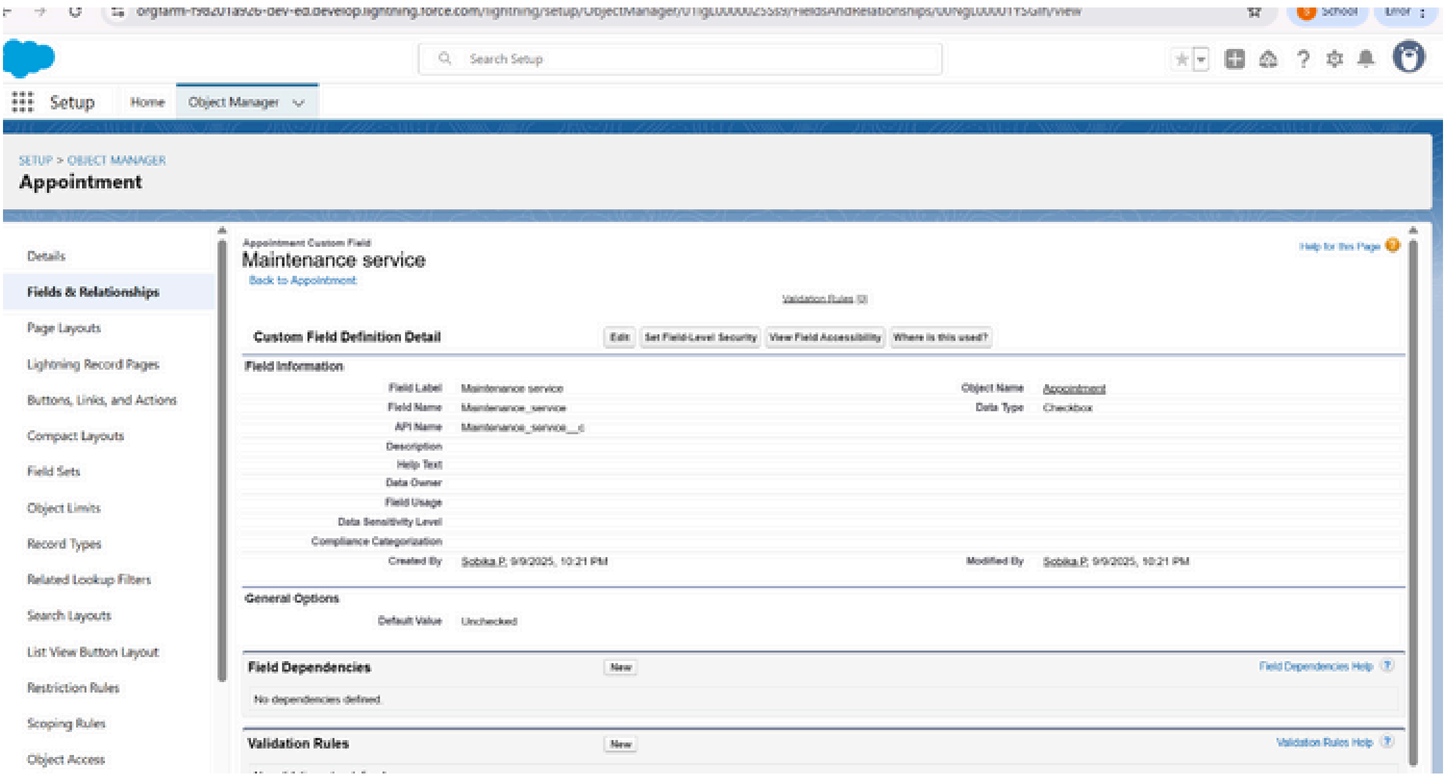
orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL00000255s9/FieldsAndRelationships/new
School
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Appointment
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Object Access
Appointment
New Custom Field
Help for this Page
Step 1. Choose the field type
Next
Specify the type of information that the custom field will contain.
Data Type
None Selected
Select one of the data types below.
Auto Number
A system-generated sequence number that uses a display format you define. The number is automatically incremented for each new record.
Formula
A read-only field that derives its value from a formula expression you define. The formula field is updated when any of the source fields change.
Roll-Up Summary
A read-only field that displays the sum, minimum, or maximum value of a field in a related list or the record count of all records listed in a related list.
Lookup Relationship
Creates a relationship that links this object to another object. The relationship field allows users to click on a lookup icon to select a value from a popup list. The other object is the source of the values in the list.
Master-Detail Relationship
Creates a special type of parent-child relationship between this object (the child, or "detail") and another object (the parent, or "master") where:
The relationship field is required on all detail records.
The ownership and sharing of a detail record are determined by the master record.
When a user deletes the master record, all detail records are deleted.
You can create rollup summary fields on the master record to summarize the detail records.
The relationship field allows users to click on a lookup icon to select a value from a popup list. The master object is the source of the values in the list.
External Lookup Relationship
Creates a relationship that links this object to an external object whose data is stored outside the Salesforce org.
Checkbox
Allows users to select a True (checked) or False (unchecked) value.



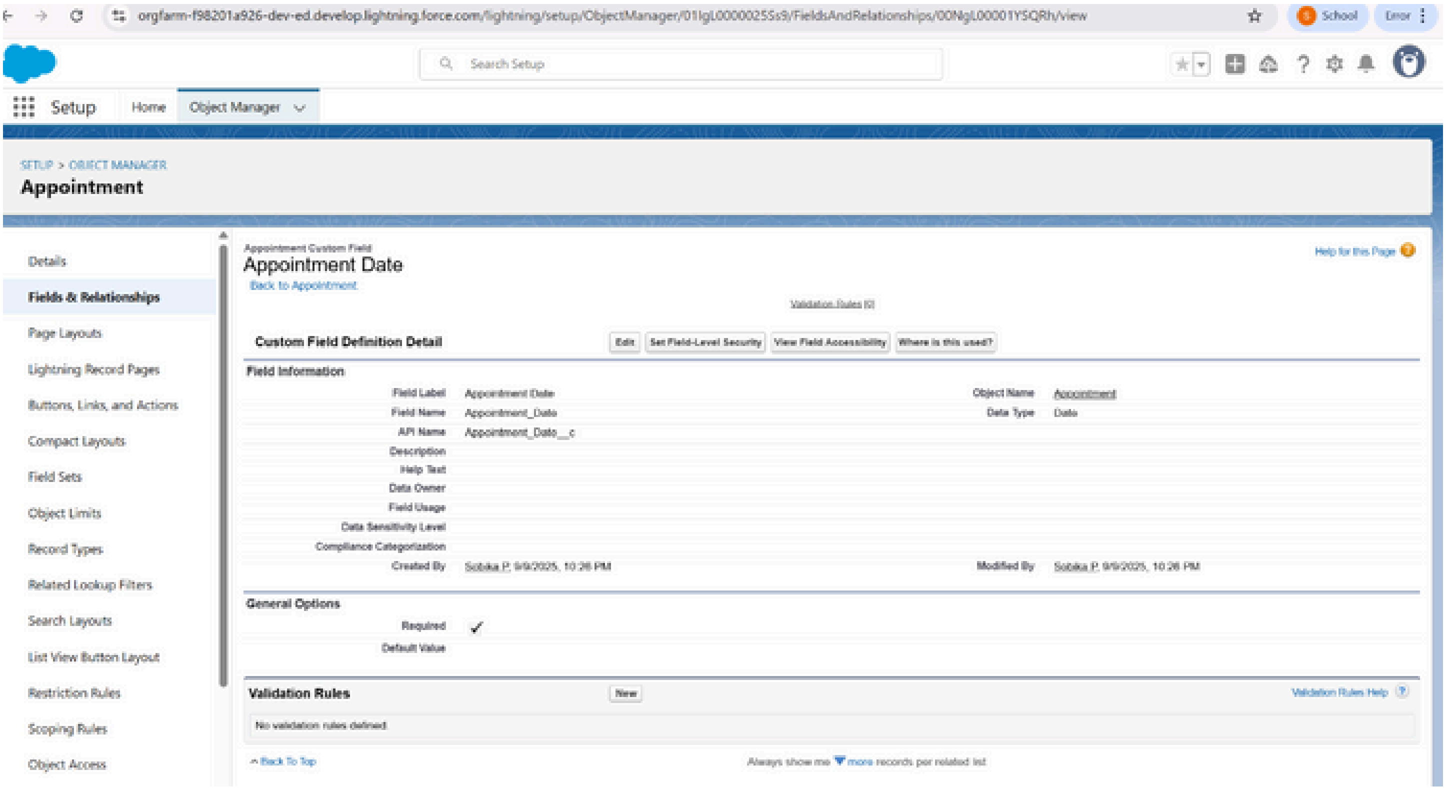
orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL00000255s9/FieldsAndRelationships/00NgL00001YSQRh/view
School
Error
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Appointment
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Object Access
Triggers
Appointment Custom Field
Appointment Date
Back to Appointment
Help for this Page
Validation Rules
Custom Field Definition Detail
Edit
Set Field-Level Security
View Field Accessibility
Where is this used?
Field Information
Field Label
Appointment Date
Object Name
Appointment
Field Name
Appointment_Date
Data Type
Date
API Name
Appointment_Date__c
Description
Help Text
Data Owner
Field Usage
Data Sensitivity Level
Compliance Categorization
Created By
Sobika P, 9/9/2025, 10:26 PM
Modified By
Sobika P, 9/9/2025, 10:26 PM
General Options
Required
Default Value
Validation Rules
New
Validation Rules Help
No validation rules defined.
Back To Top
Always show me more records per related list

CREATION OF CHECKBOX

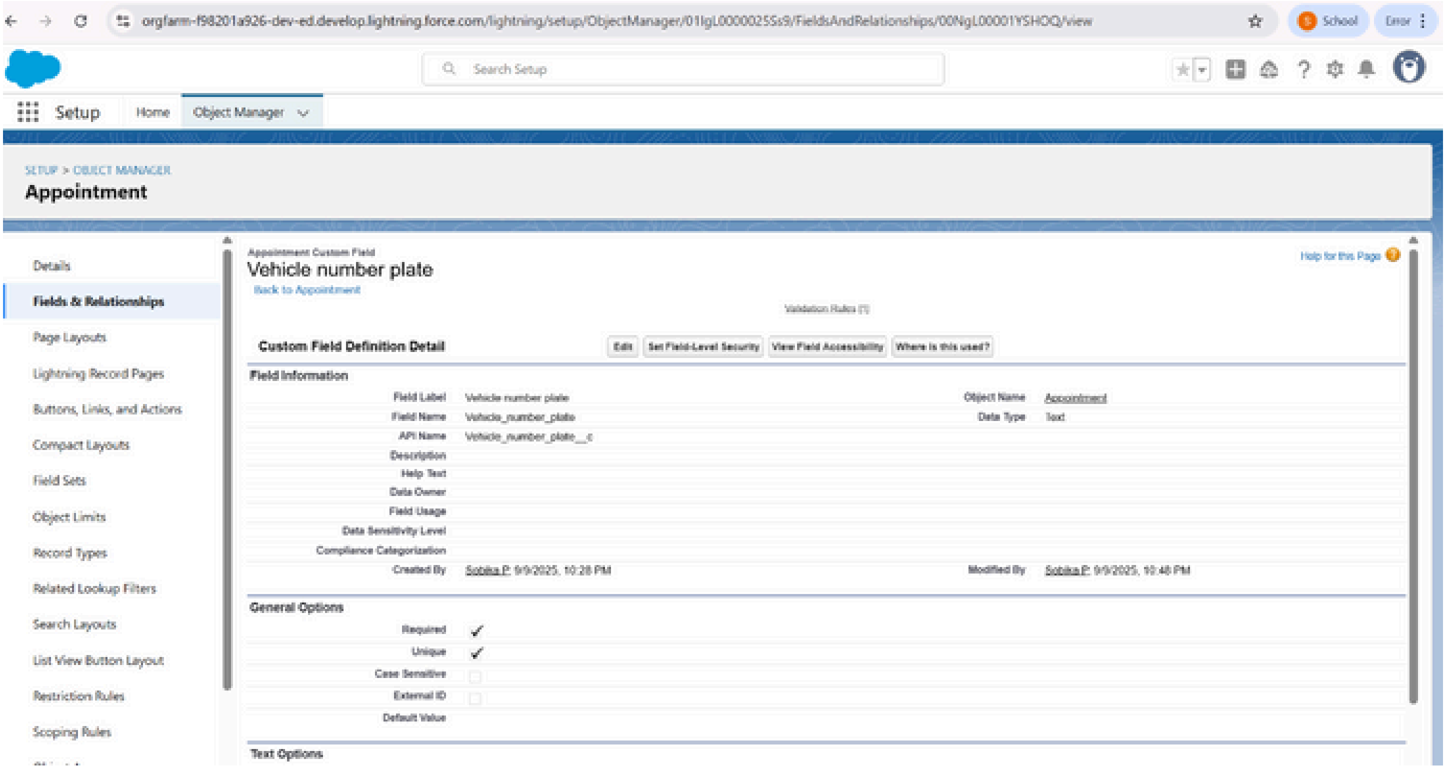




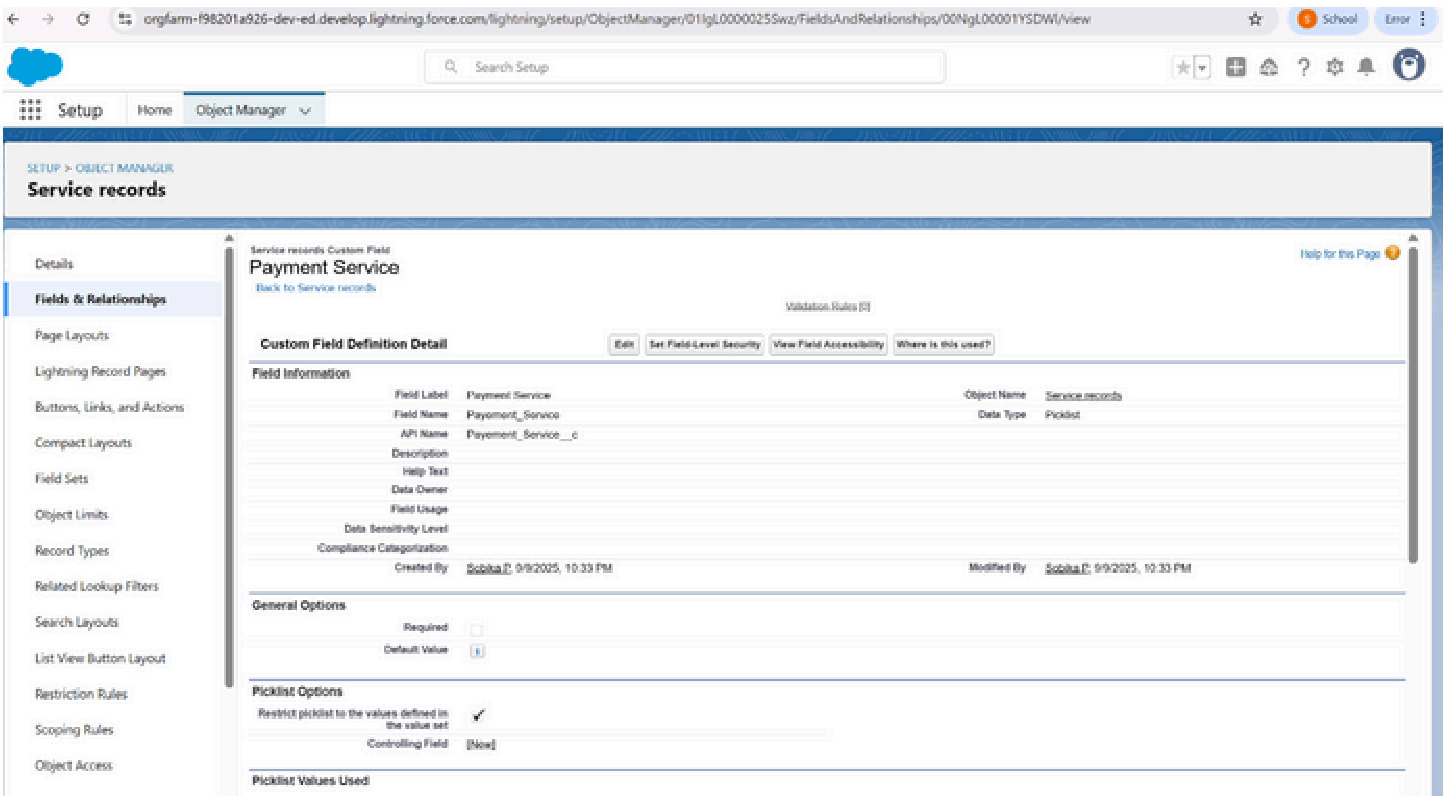
CREATION OF DATE FIELDS



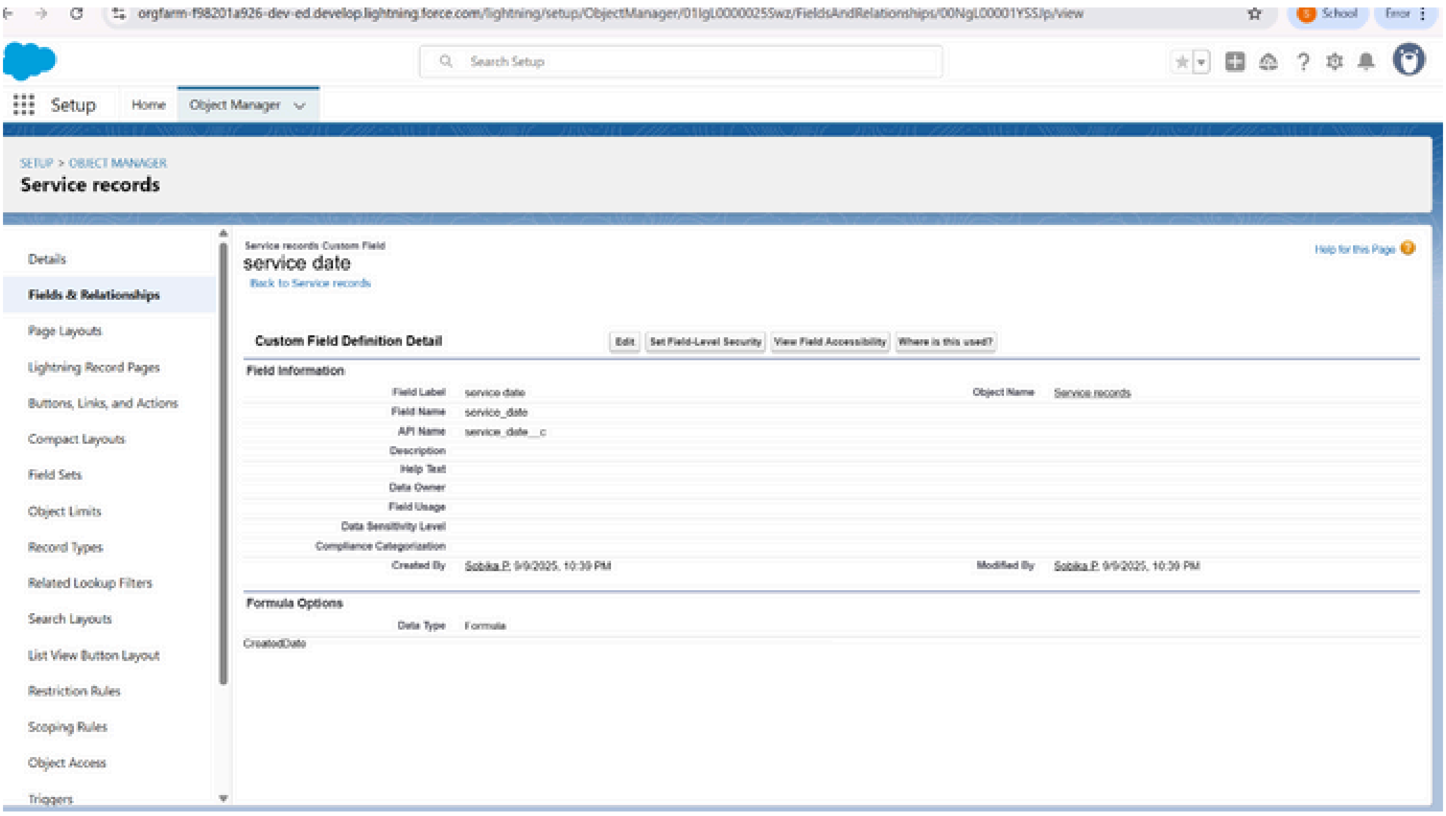
CREATION OF CURENCY FIELDS



CREATION OF TEXT FIELDS

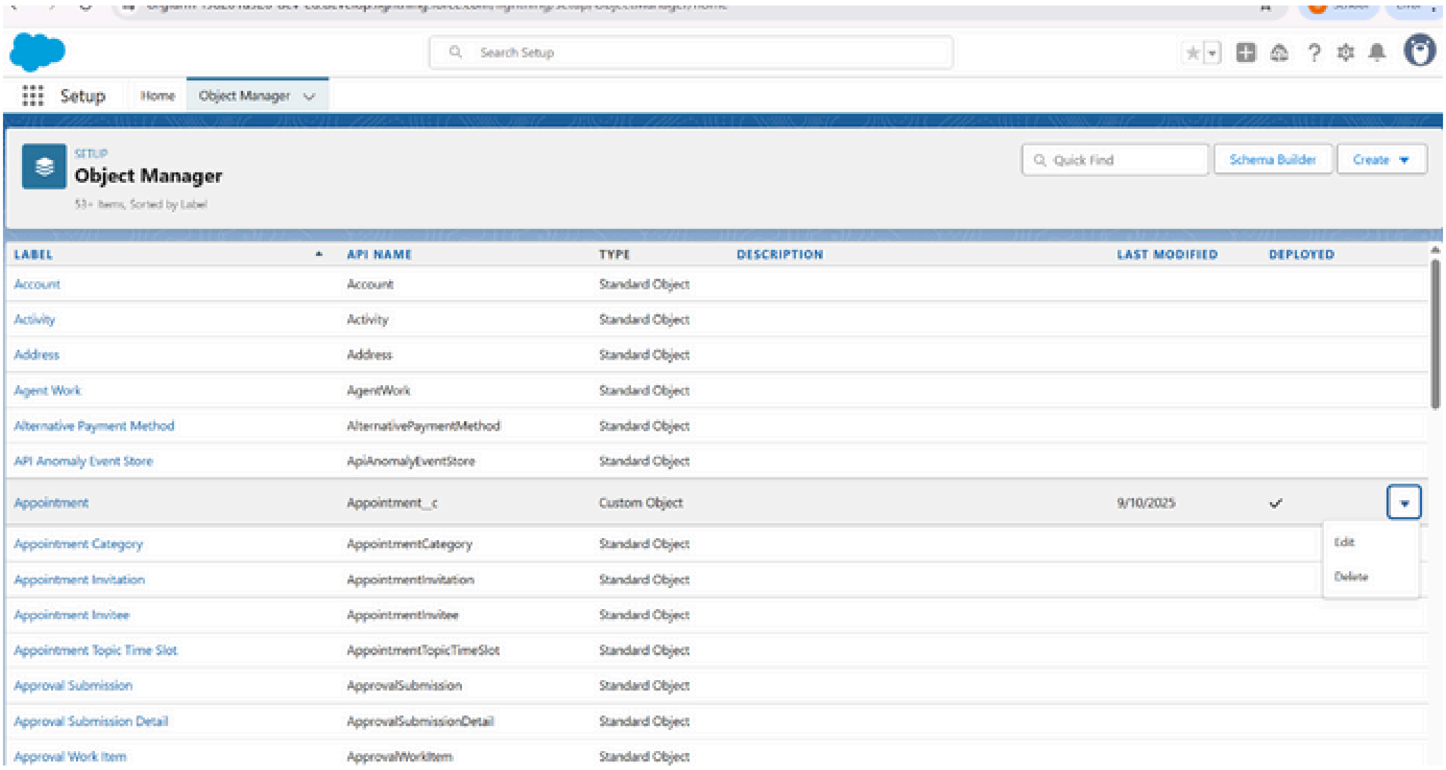


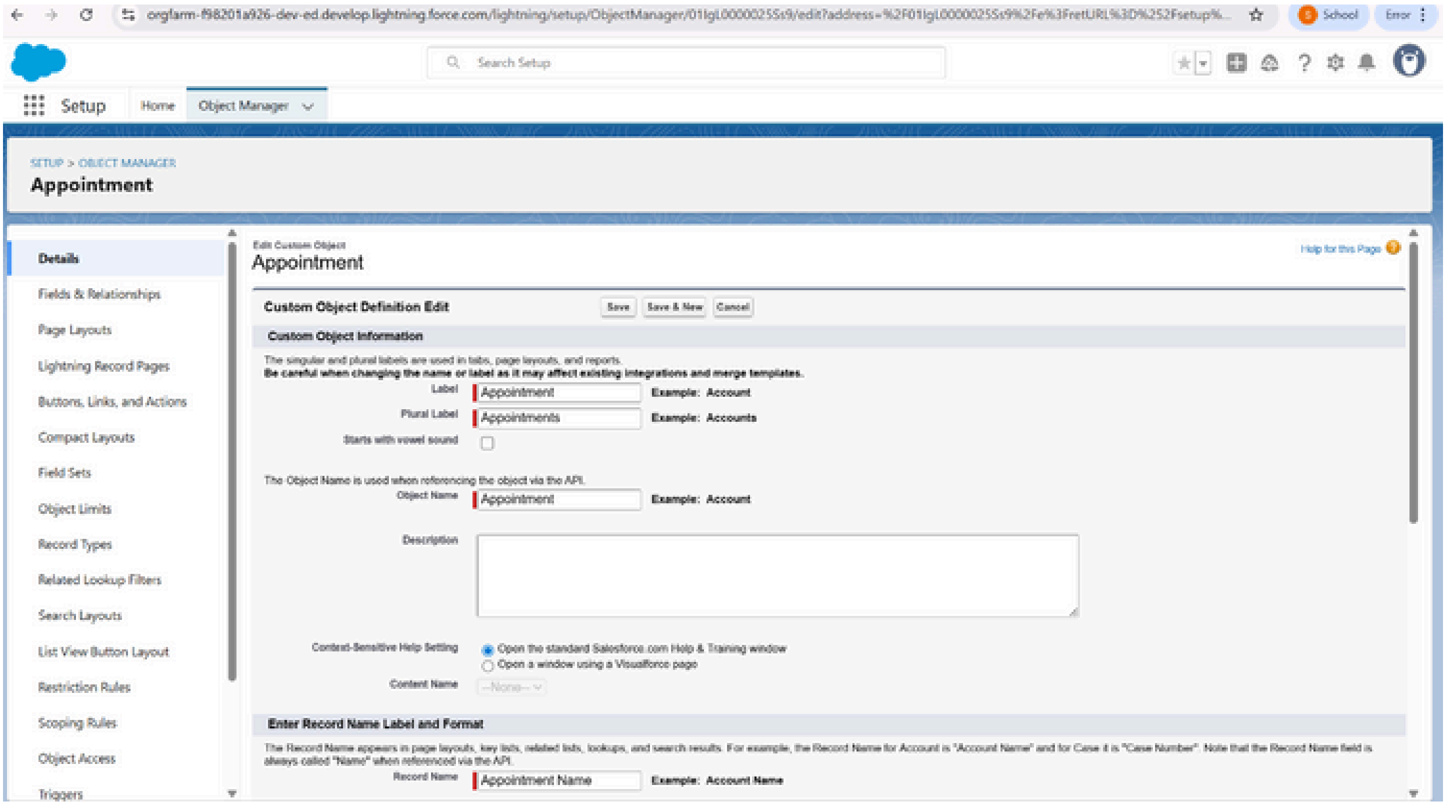
CREATION OF FORMULA FIELD

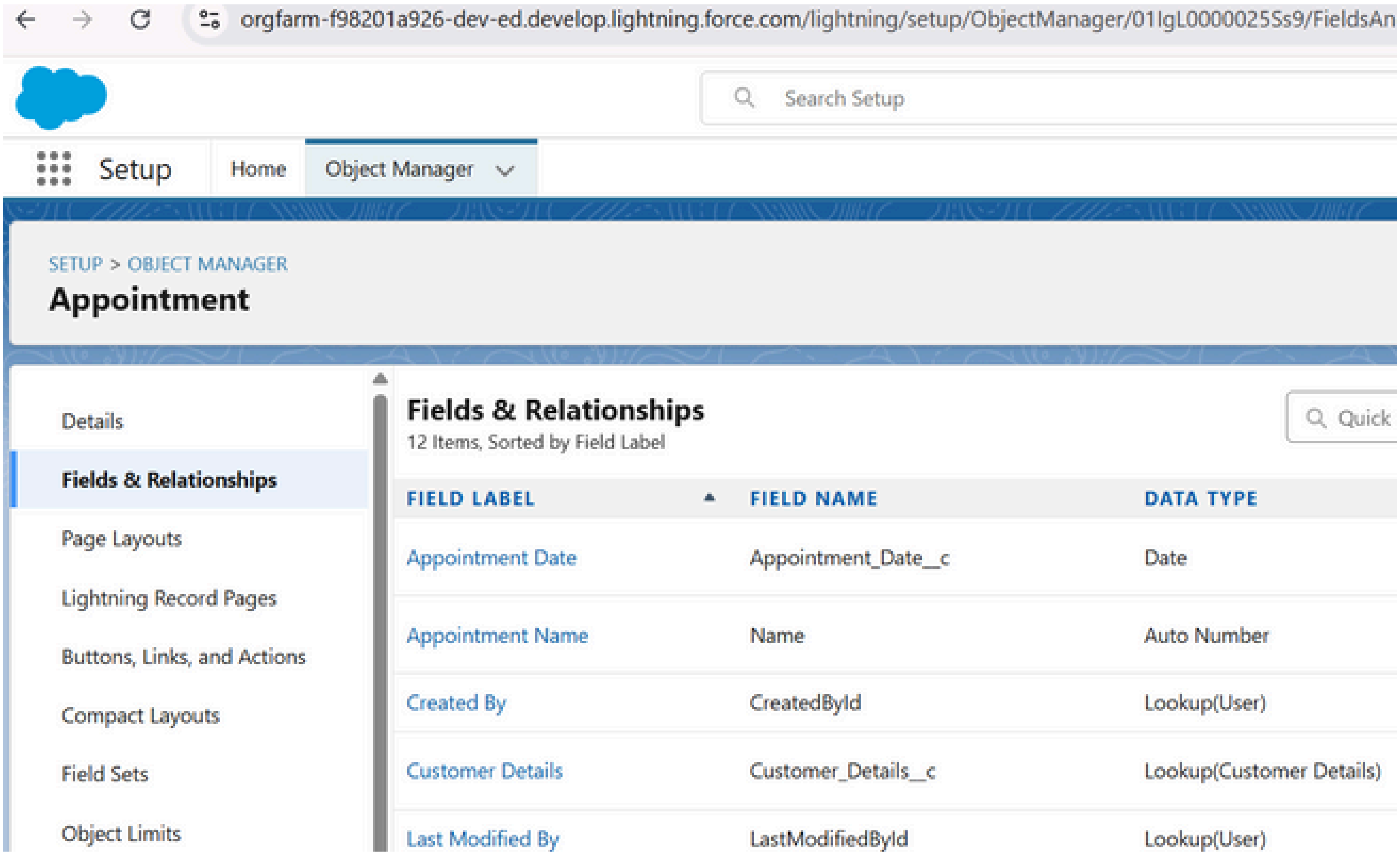


VALIDATION RULES

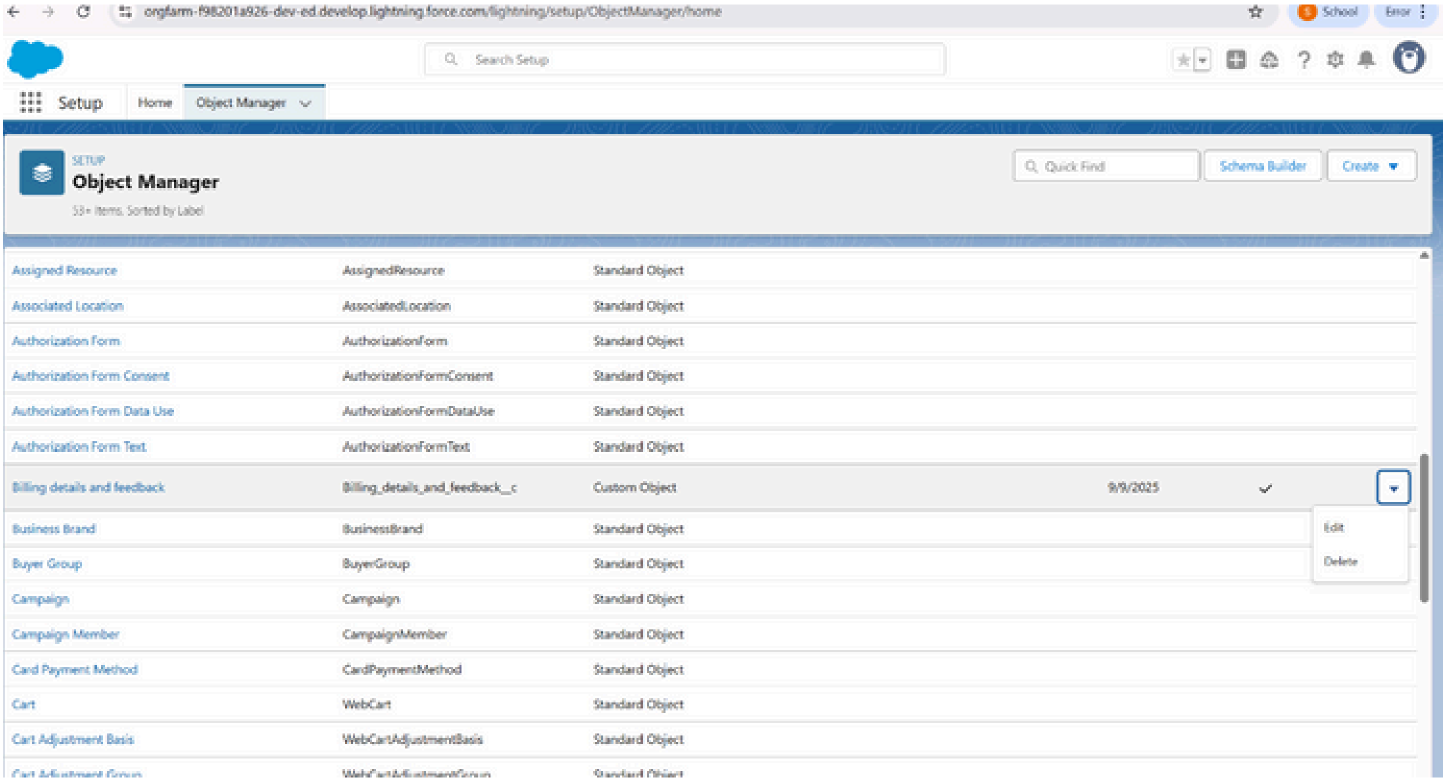
TO CREATE A VALIDATION RULE TO APPOINTMENT OBJECT

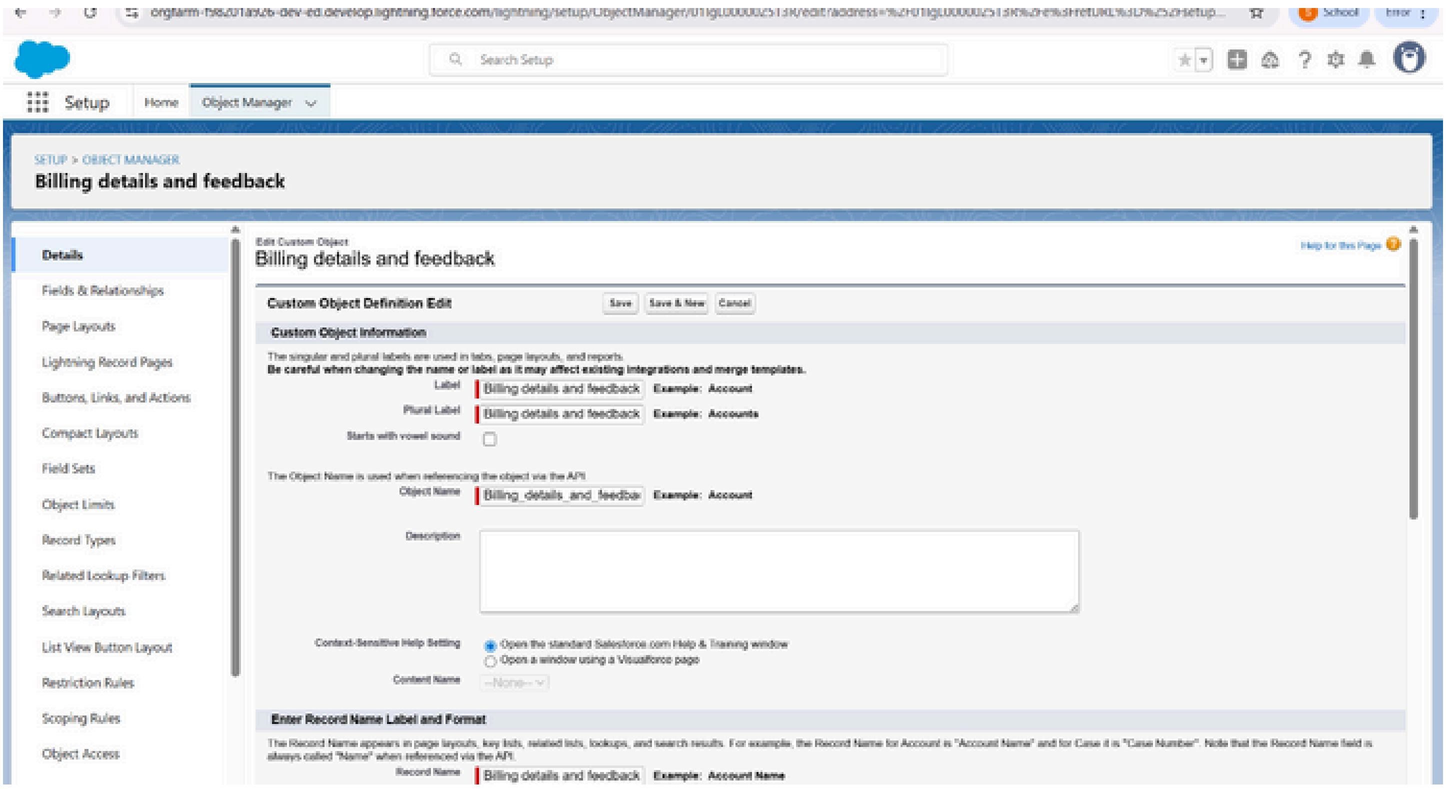


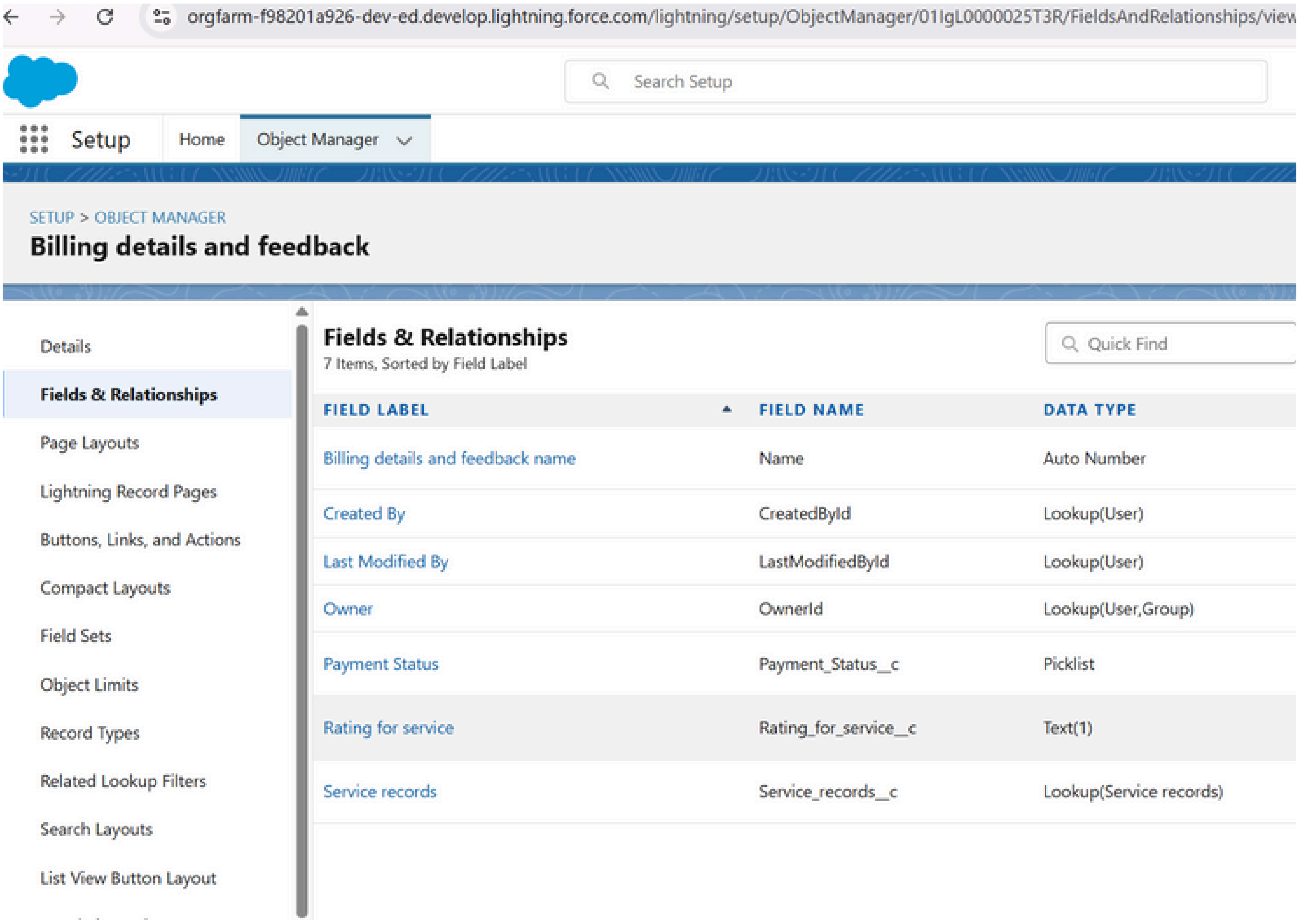

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL0000025Ss9/edit?address=%2F01IgL0000025Ss9%2Fe%3FretURL%3D%252Fsetup%...
School
Error
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Appointment
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Object Access
Triggers
Edit Custom Object
Appointment
Help for this Page
Custom Object Definition Edit
Save
Save & New
Cancel
Custom Object Information
The singular and plural labels are used in tabs, page layouts, and reports.
Be careful when changing the name or label as it may affect existing integrations and merge templates.
Label
Appointment
Example: Account
Plural Label
Appointments
Example: Accounts
Starts with vowel sound
The Object Name is used when referencing the object via the API.
Object Name
Appointment
Example: Account
Description
Context-Sensitive Help Setting
Open the standard Salesforce.com Help & Training window
Open a window using a Visualforce page
Content Name
--None--
Enter Record Name Label and Format
The Record Name appears in page layouts, key lists, related lists, lookups, and search results. For example, the Record Name for Account is "Account Name" and for Case it is "Case Number". Note that the Record Name field is always called "Name" when referenced via the API.
Record Name
Appointment Name
Example: Account Name

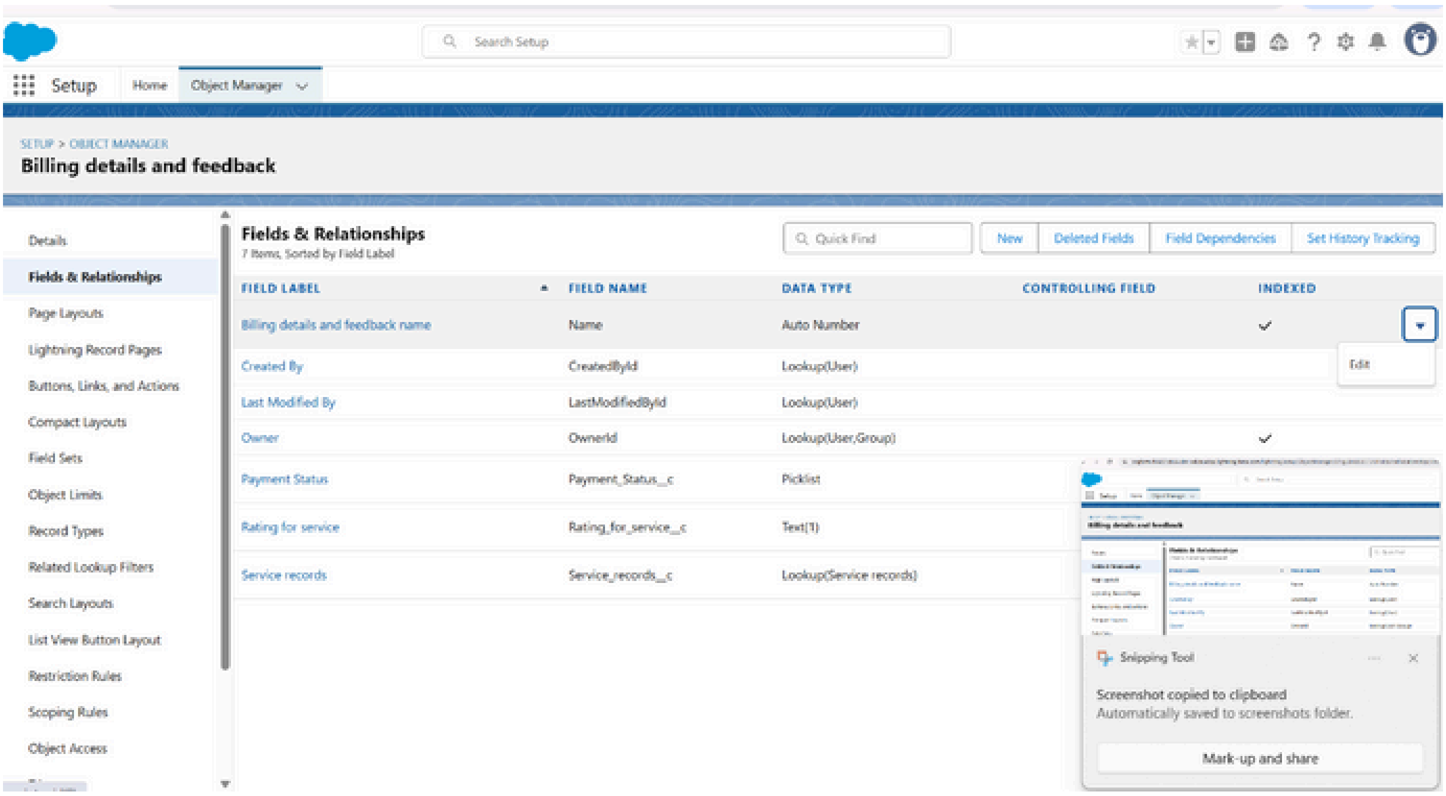

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL0000025Ss9/FieldsAn
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Appointment
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Fields & Relationships
12 Items, Sorted by Field Label
Quick
FIELD LABEL
FIELD NAME
DATA TYPE
Appointment Date
Appointment_Date__c
Date
Appointment Name
Name
Auto Number
Created By
CreatedById
Lookup(User)
Customer Details
Customer_Details__c
Lookup(Customer Details)
Last Modified By
LastModifiedById
Lookup(User)

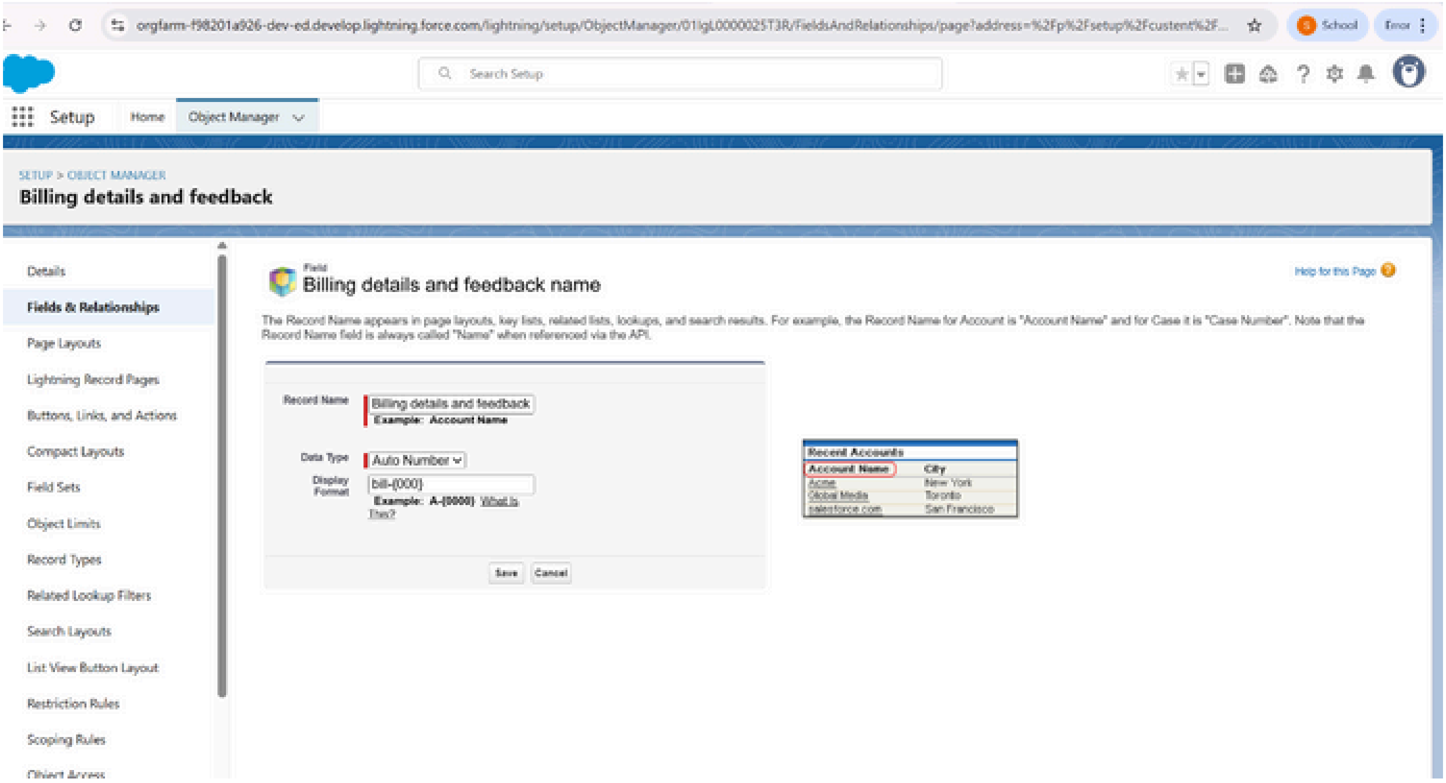
TO CREATE A VALIDATION RULE TO BILLING DETAILS AND FEEDBACK OBJECT





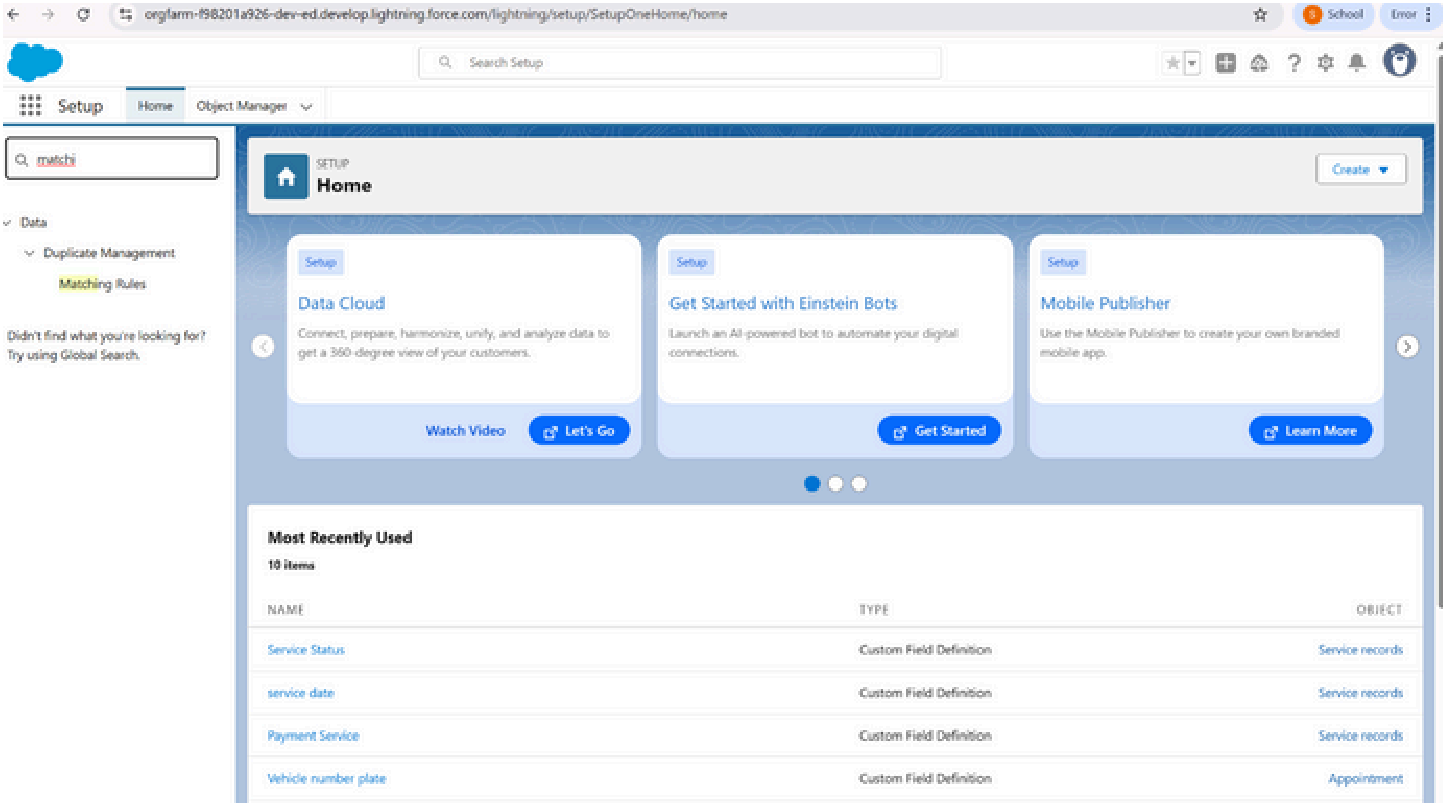

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ObjectManager/01IgL0000025T3R/FieldsAndRelationships/view
Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Billing details and feedback
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Fields & Relationships
7 Items, Sorted by Field Label
Quick Find
FIELD LABEL
FIELD NAME
DATA TYPE
Billing details and feedback name
Name
Auto Number
Created By
CreatedById
Lookup(User)
Last Modified By
LastModifiedById
Lookup(User)
Owner
OwnerId
Lookup(User,Group)
Payment Status
Payment_Status__c
Picklist
Rating for service
Rating_for_service__c
Text(1)
Service records
Service_records__c
Lookup(Service records)

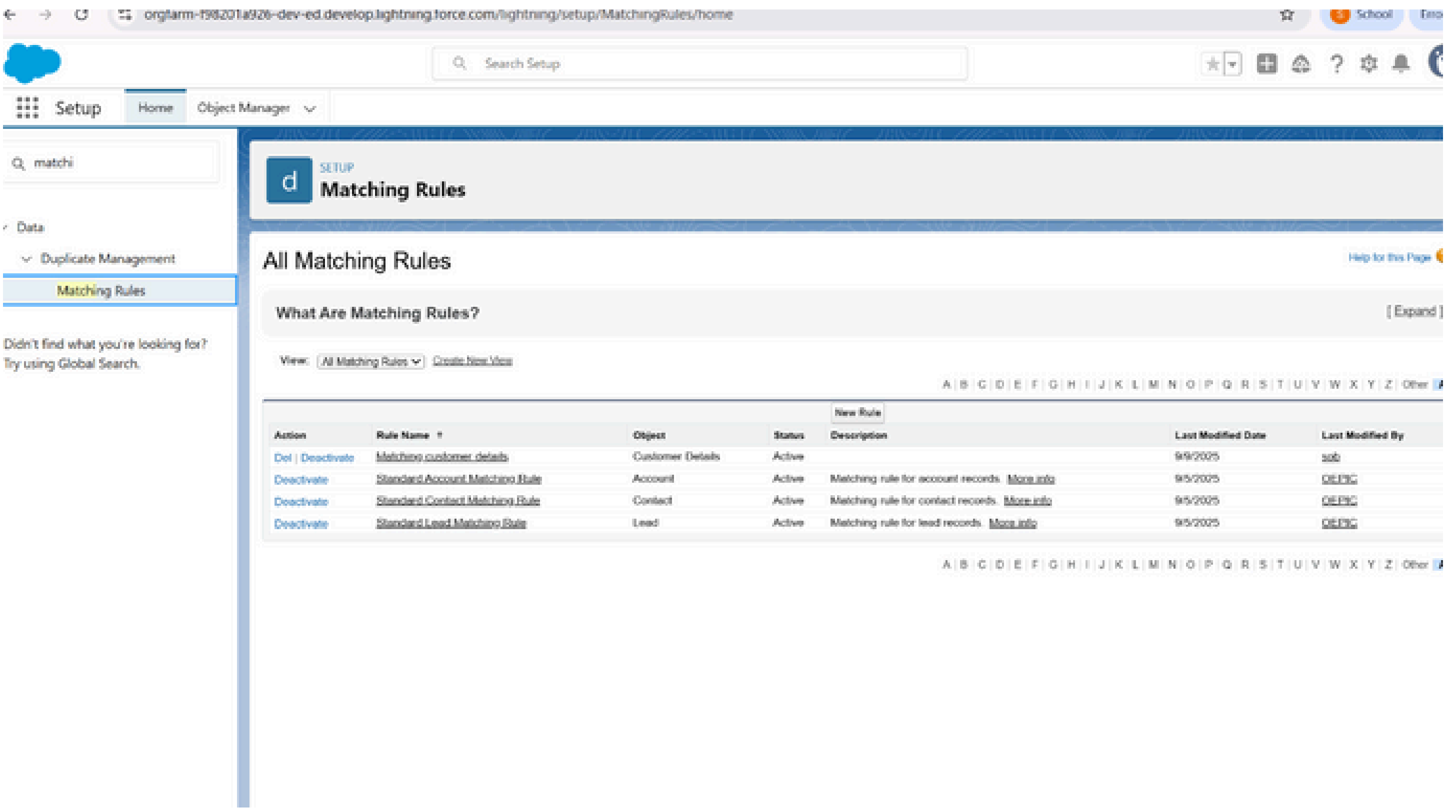

Search Setup
Setup
Home
Object Manager
SETUP > OBJECT MANAGER
Billing details and feedback
Details
Fields & Relationships
Page Layouts
Lightning Record Pages
Buttons, Links, and Actions
Compact Layouts
Field Sets
Object Limits
Record Types
Related Lookup Filters
Search Layouts
List View Button Layout
Restriction Rules
Scoping Rules
Object Access
Fields & Relationships
7 Items, Sorted by Field Label
Quick Find
New
Deleted Fields
Field Dependencies
Set History Tracking
FIELD LABEL
FIELD NAME
DATA TYPE
CONTROLLING FIELD
INDEXED
Billing details and feedback name
Name
Auto Number
Edit
Created By
CreatedById
Lookup(User)
Last Modified By
LastModifiedById
Lookup(User)
Owner
OwnerId
Lookup(User,Group)
Payment Status
Payment_Status__c
Picklist
Rating for service
Rating_for_service__c
Text(1)
Service records
Service_records__c
Lookup(Service records)
Snipping Tool
Screenshot copied to clipboard
Automatically saved to screenshots folder.
Mark-up and share

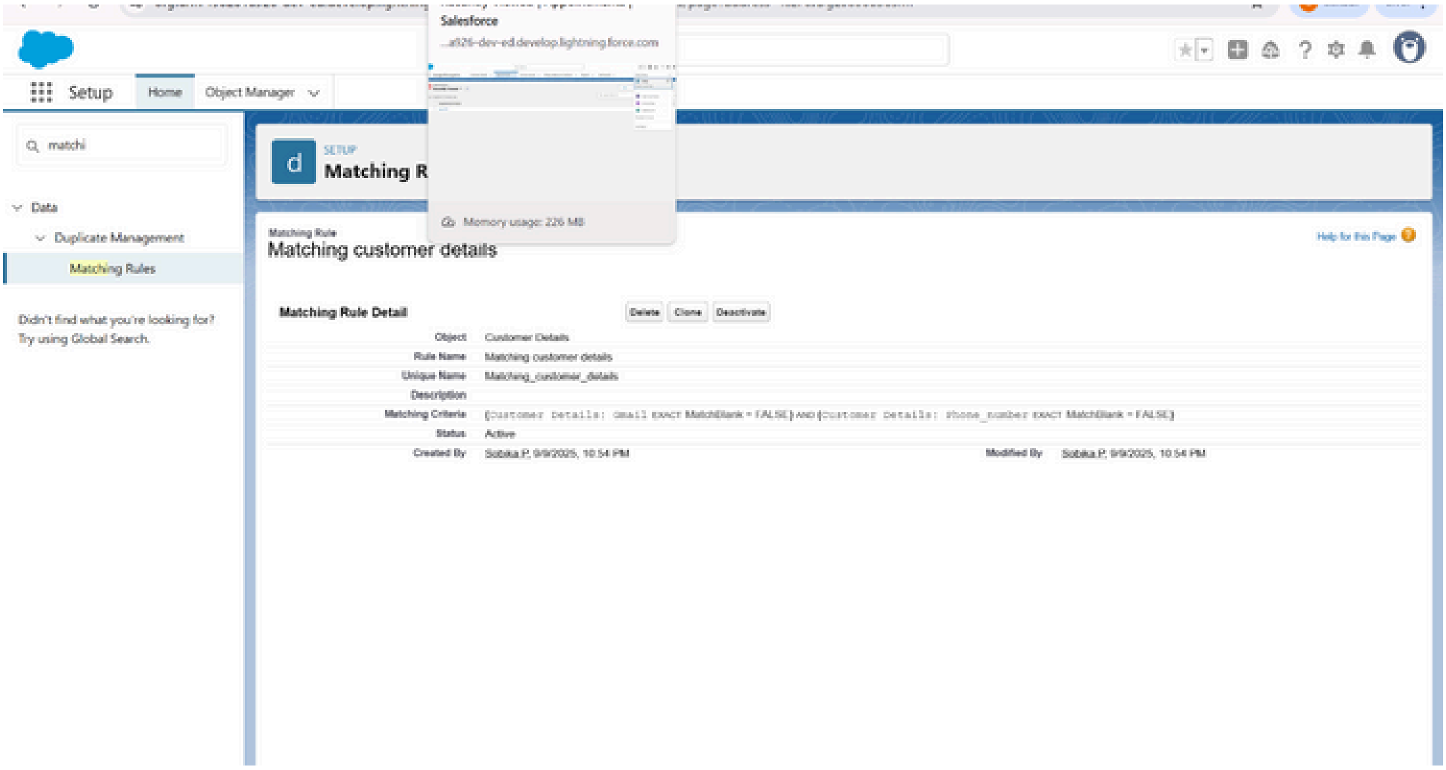


DUPLICATE RULE

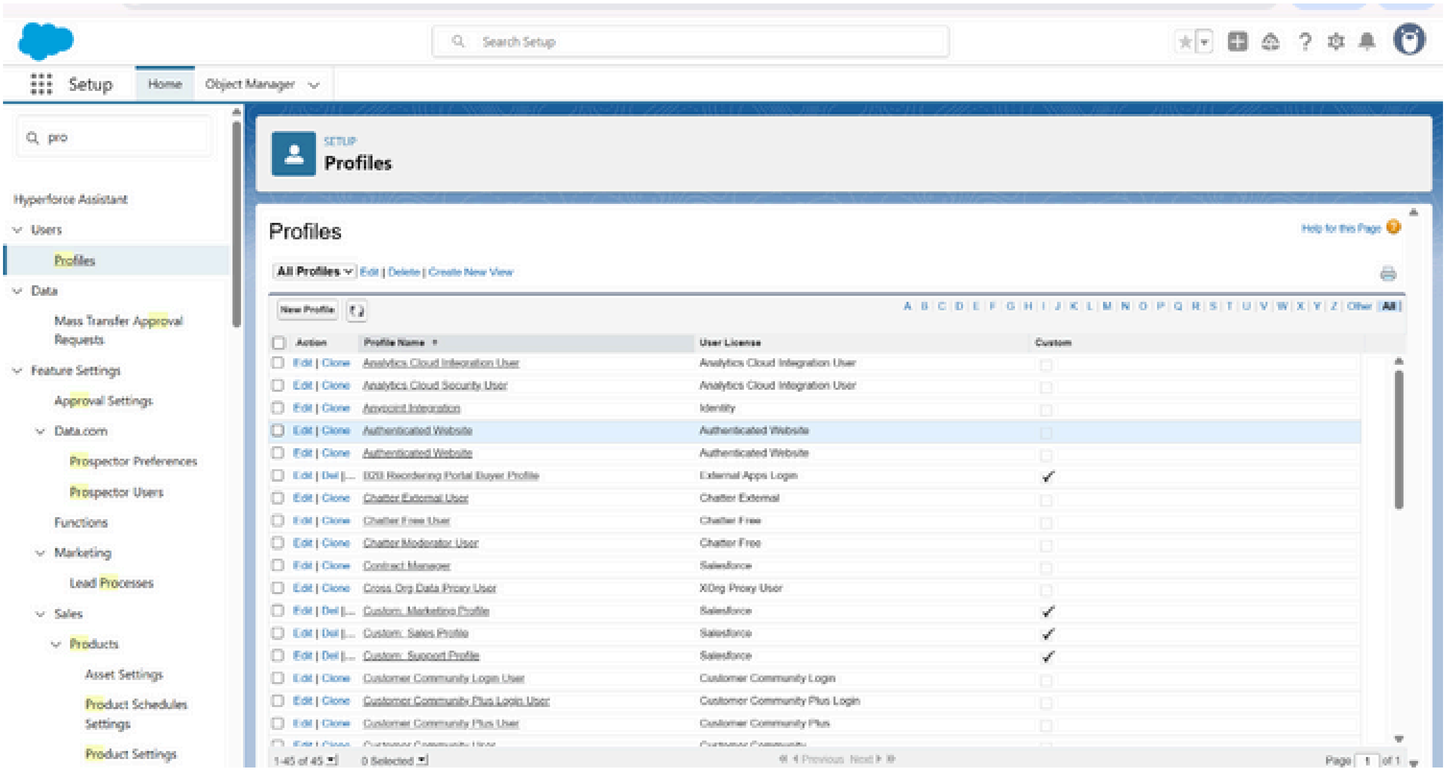
TO CREATE MATCHING RULE TO CUSTOMER DETAILS OBJECT

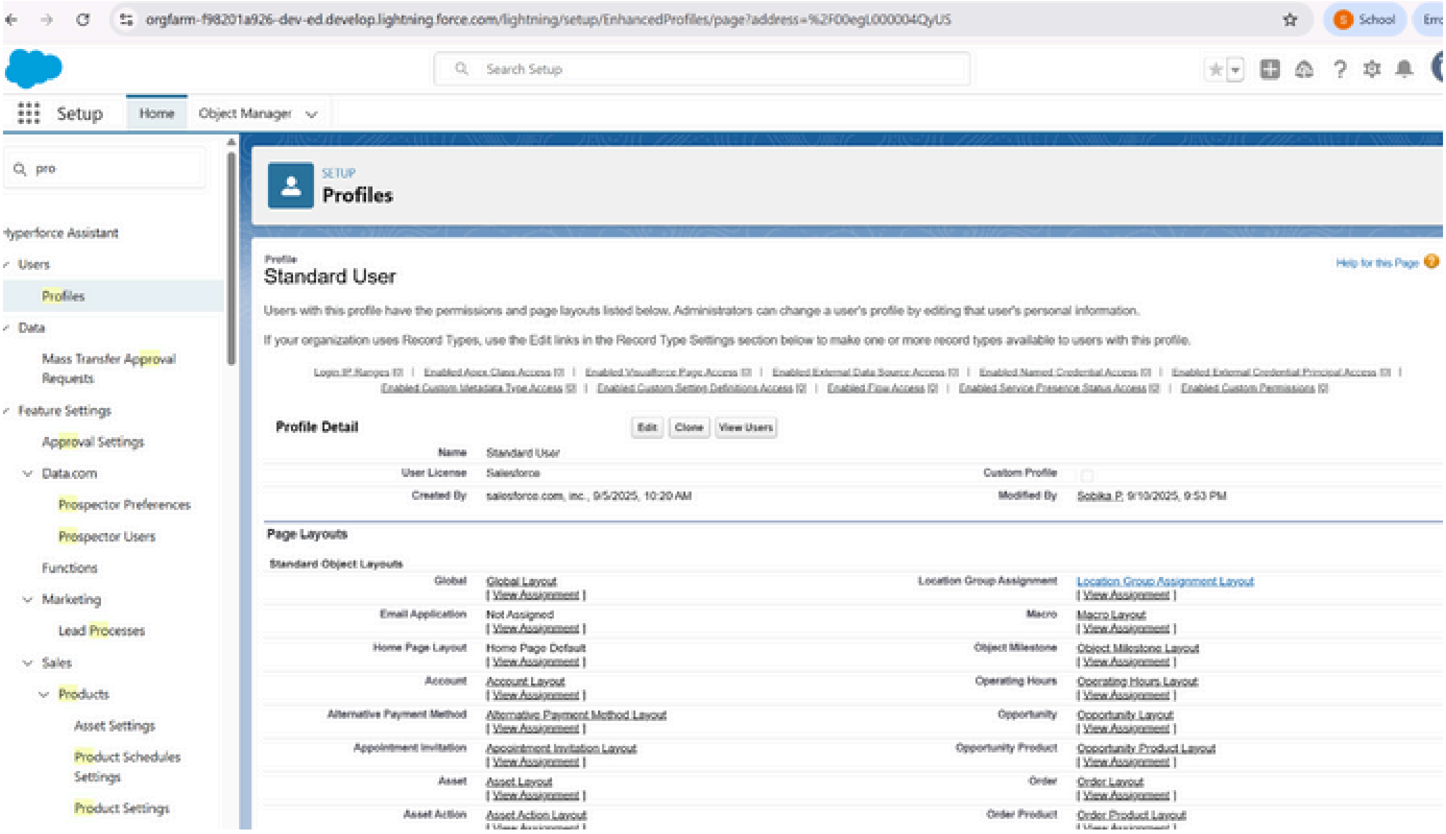

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/SetupOneHome/home
Search Setup
Setup
Home
Object Manager
matchi
Data
Duplicate Management
Matching Rules
Didn't find what you're looking for? Try using Global Search.
SETUP
Home
Create
Setup
Data Cloud
Connect, prepare, harmonize, unify, and analyze data to get a 360-degree view of your customers.
Watch Video
Let's Go
Setup
Get Started with Einstein Bots
Launch an AI-powered bot to automate your digital connections.
Get Started
Setup
Mobile Publisher
Use the Mobile Publisher to create your own branded mobile app.
Learn More
Most Recently Used
10 items
NAME
TYPE
OBJECT
Service Status
Custom Field Definition
Service records
service date
Custom Field Definition
Service records
Payment Service
Custom Field Definition
Service records
Vehicle number plate
Custom Field Definition
Appointment

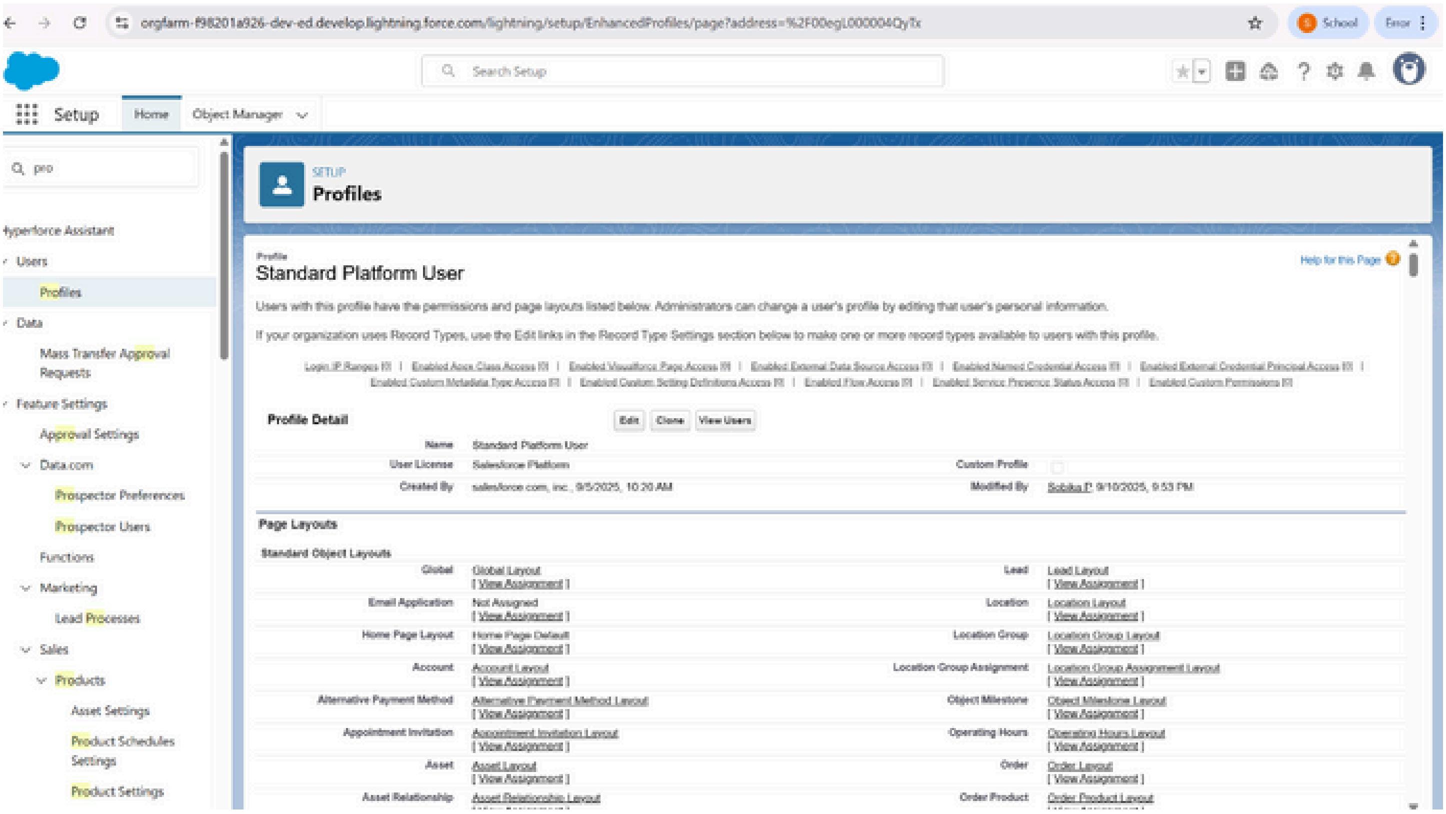

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/MatchingRules/home
Search Setup
Setup
Home
Object Manager
matchi
Data
Duplicate Management
Matching Rules
Didn't find what you're looking for? Try using Global Search.
SETUP
Matching Rules
All Matching Rules
Help for this Page
What Are Matching Rules?
[Expand]
View: All Matching Rules
Create New View
New Rule
Action
Rule Name
Object
Status
Description
Last Modified Date
Last Modified By
Del | Deactivate
Matching customer details
Customer Details
Active
9/9/2025
sob
Deactivate
Standard Account Matching Rule
Account
Active
Matching rule for account records. More info
9/5/2025
OEPIC
Deactivate
Standard Contact Matching Rule
Contact
Active
Matching rule for contact records. More info
9/5/2025
OEPIC
Deactivate
Standard Lead Matching Rule
Lead
Active
Matching rule for lead records. More info
9/5/2025
OEPIC



TO CREATE A DUPLICATE RULE TO CUSTOMER DETAILS OBJECT

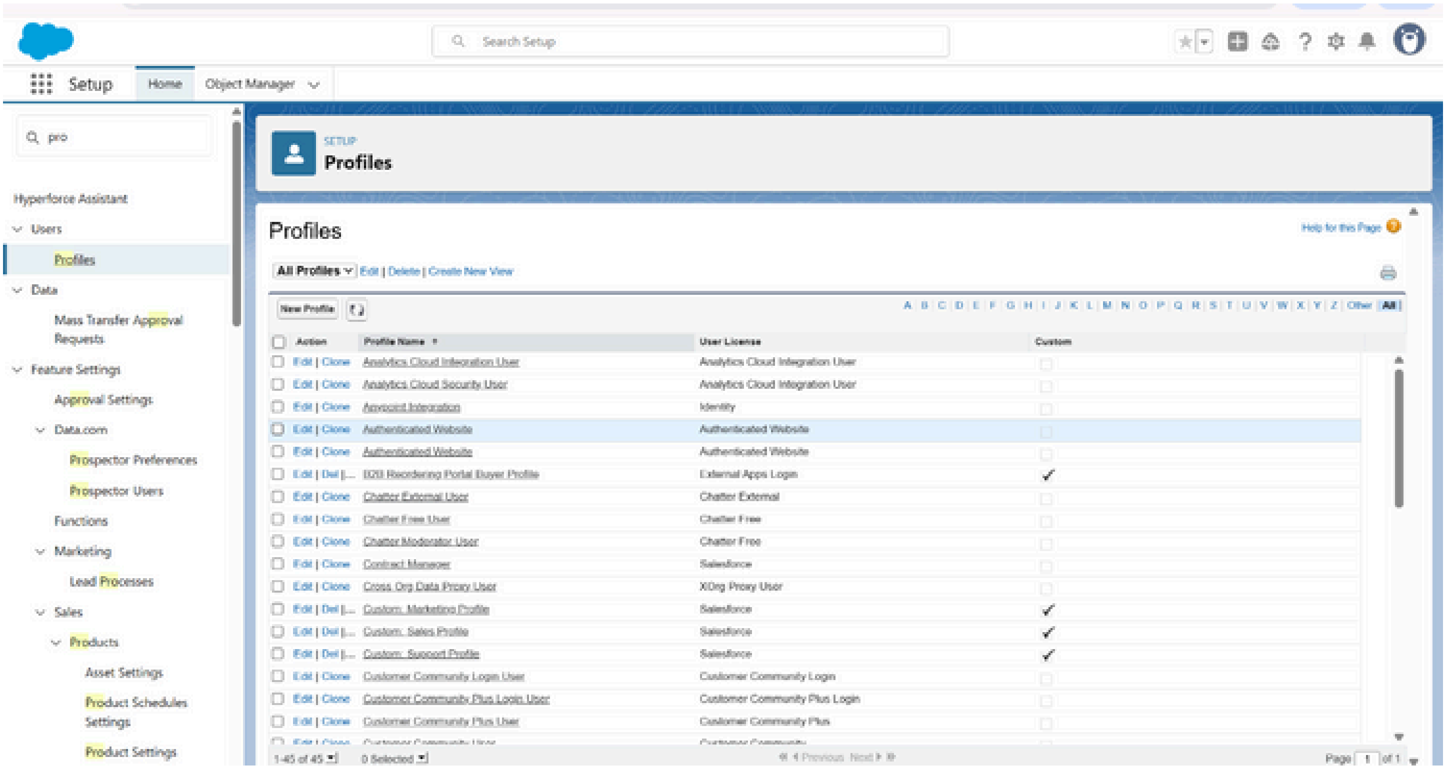


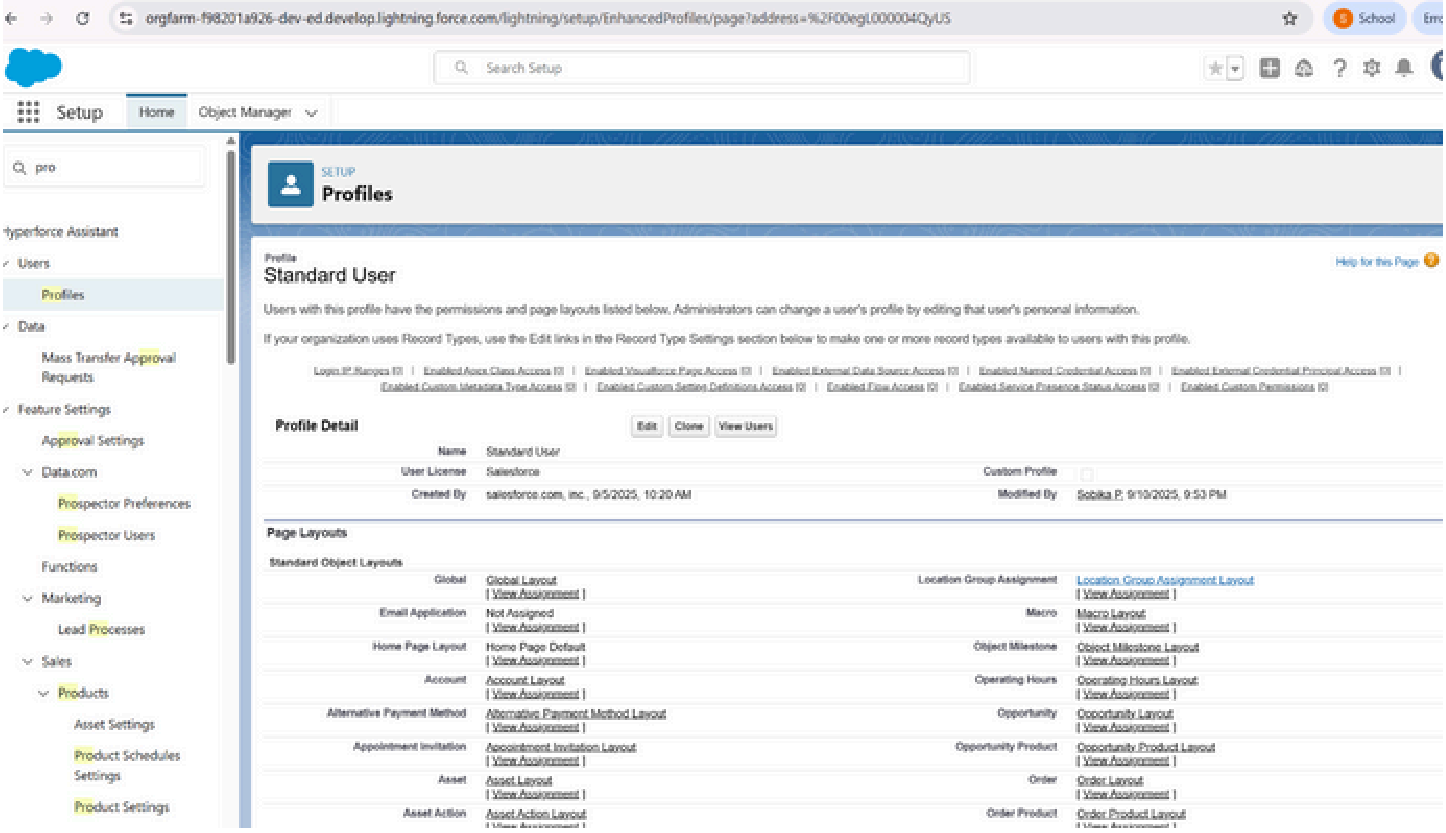

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00egL000004QyUS
Search Setup
Setup
Home
Object Manager
pro
Hyperforce Assistant
Users
Profiles
Data
Mass Transfer Approval Requests
Feature Settings
Approval Settings
Data.com
Prospector Preferences
Prospector Users
Functions
Marketing
Lead Processes
Sales
Products
Asset Settings
Product Schedules Settings
Product Settings
SETUP
Profiles
Profile
Standard User
Help for this Page
Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.
If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.
Profile Detail
Edit
Clone
View Users
Name
Standard User
User License
Salesforce
Custom Profile
Created By
salesforce.com, inc., 9/5/2025, 10:20 AM
Modified By
Sobika P, 9/10/2025, 9:53 PM
Page Layouts
Standard Object Layouts
Global
Global Layout
Location Group Assignment
Location Group Assignment Layout
Email Application
Not Assigned
Macro
Macro Layout
Home Page Layout
Home Page Default
Object Milestone
Object Milestone Layout
Account
Account Layout
Operating Hours
Operating Hours Layout
Alternative Payment Method
Alternative Payment Method Layout
Opportunity
Opportunity Layout
Appointment Invitation
Appointment Invitation Layout
Opportunity Product
Opportunity Product Layout
Asset
Asset Layout
Order
Order Layout
Asset Action
Asset Action Layout
Order Product
Order Product Layout


orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00egL000004QyTx
Search Setup
Setup
Home
Object Manager
pro
Hyperforce Assistant
Users
Profiles
Data
Mass Transfer Approval Requests
Feature Settings
Approval Settings
Data.com
Prospector Preferences
Prospector Users
Functions
Marketing
Lead Processes
Sales
Products
Asset Settings
Product Schedules Settings
Product Settings
SETUP
Profiles
Profile
Standard Platform User
Help for this Page
Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.
If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.
Profile Detail
Edit
Clone
View Users
Name
Standard Platform User
User License
Salesforce Platform
Custom Profile
Created By
salesforce.com, inc., 9/5/2025, 10:20 AM
Modified By
Sobika P, 9/10/2025, 9:53 PM
Page Layouts
Standard Object Layouts
Global
Global Layout
Lead
Lead Layout
Email Application
Not Assigned
Location
Location Layout
Home Page Layout
Home Page Default
Location Group
Location Group Layout
Account
Account Layout
Location Group Assignment
Location Group Assignment Layout
Alternative Payment Method
Alternative Payment Method Layout
Object Milestone
Object Milestone Layout
Appointment Invitation
Appointment Invitation Layout
Operating Hours
Operating Hours Layout
Asset
Asset Layout
Order
Order Layout
Asset Relationship
Asset Relationship Layout
Order Product
Order Product Layout

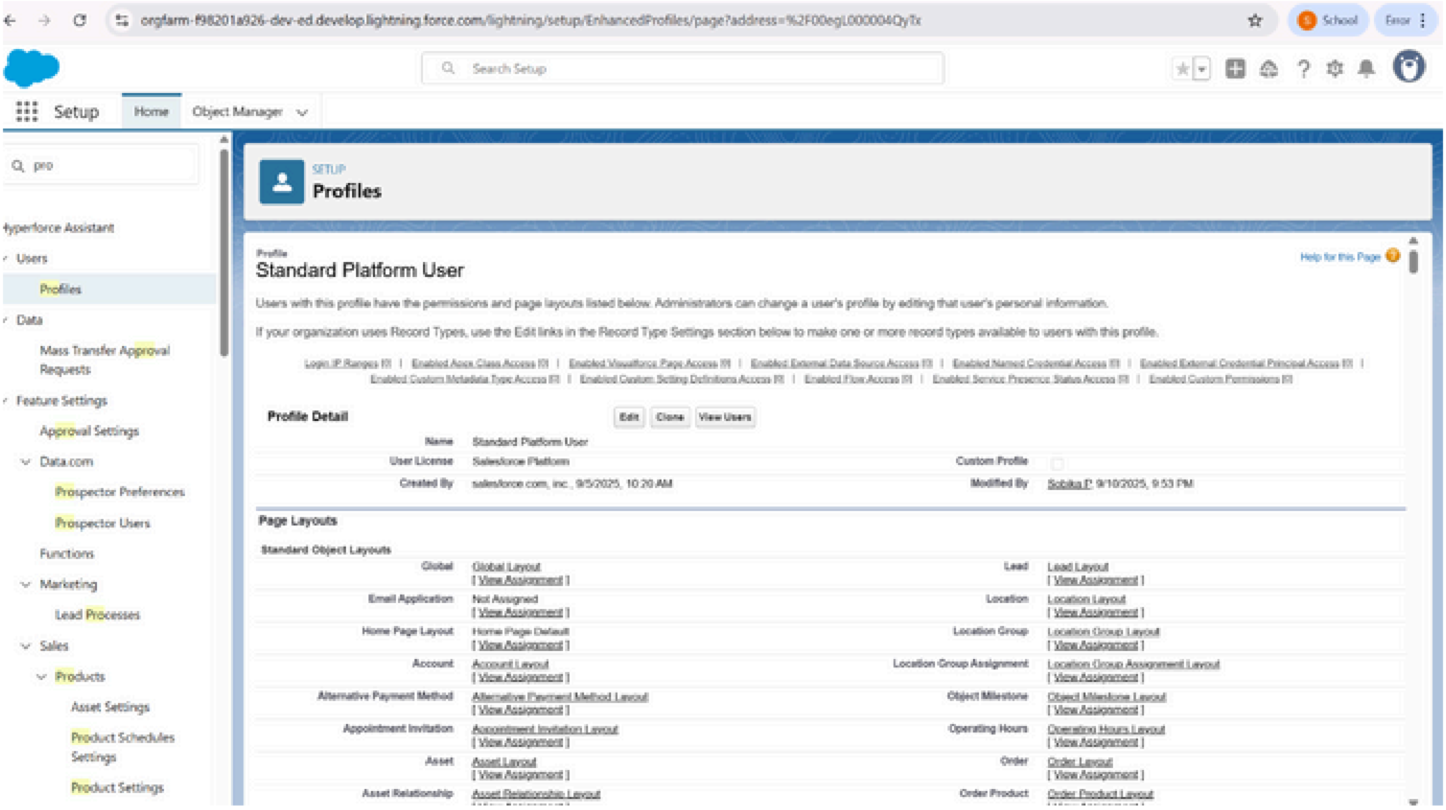
PROFILE

PROFILE MANAGER

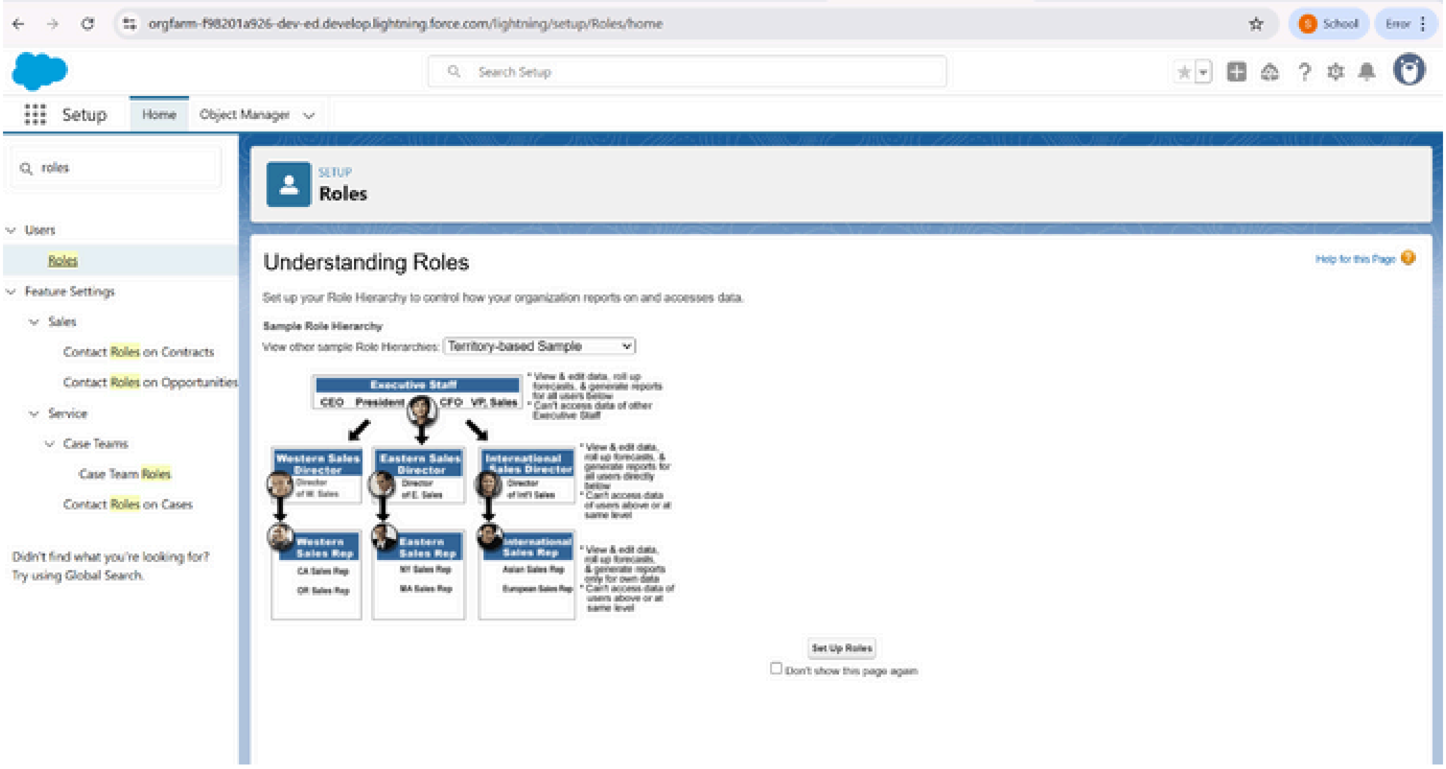


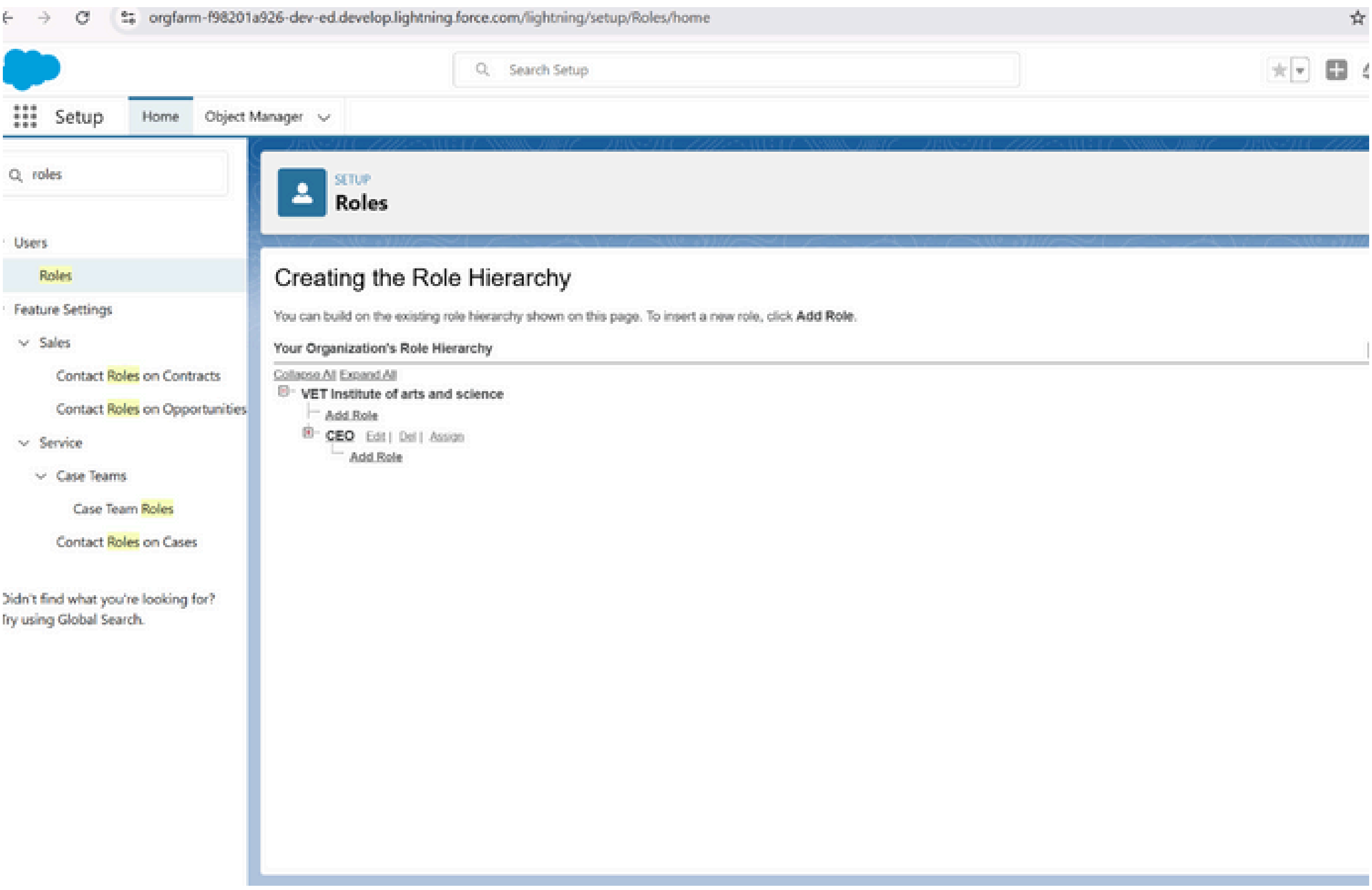


SALES PERSON PROFILE

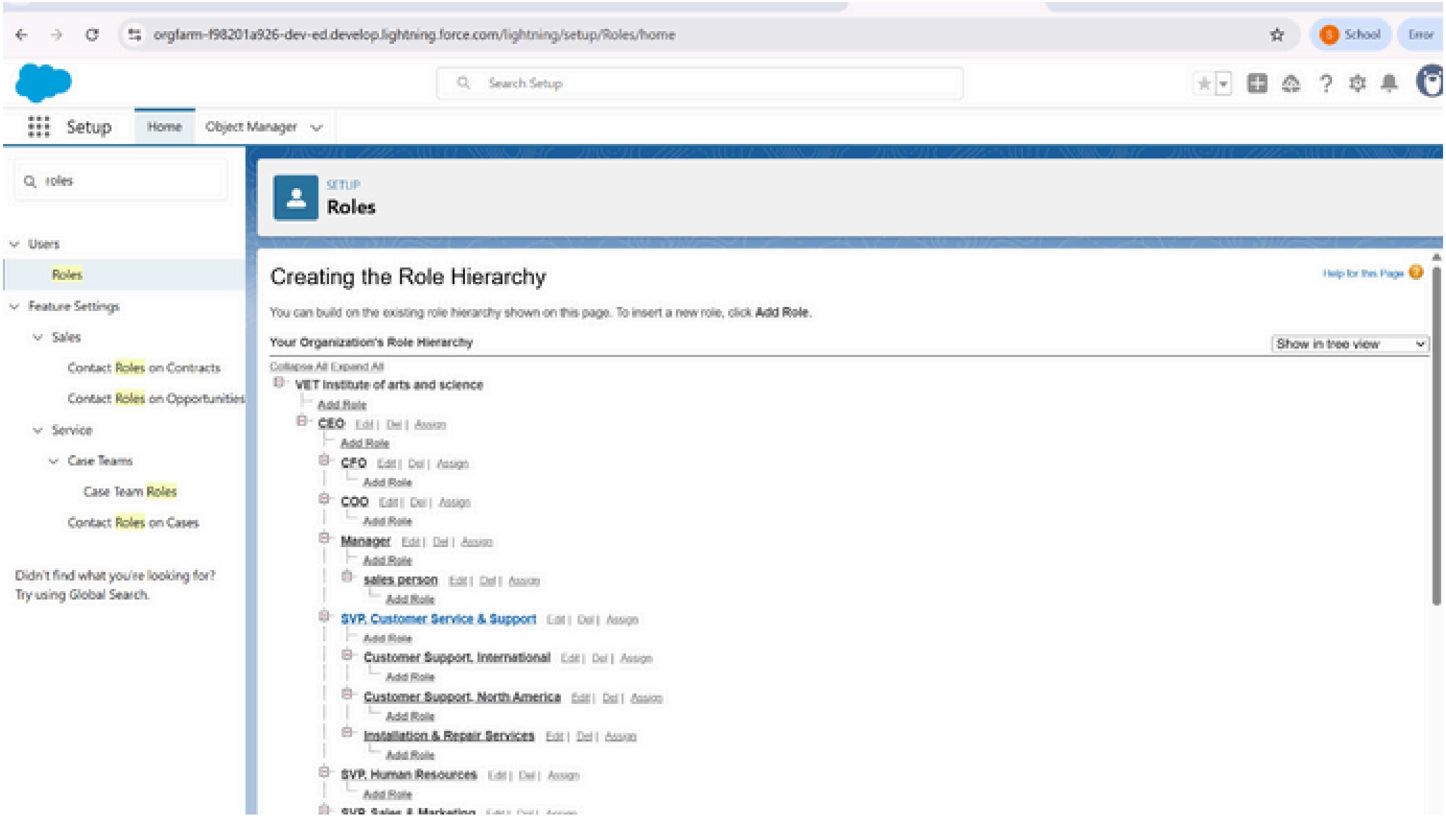

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/EnhancedProfiles/page?address=%2F00egL000004QyTx
School
Error
Search Setup
Setup
Home
Object Manager
pro
Hyperforce Assistant
Users
Profiles
Data
Mass Transfer Approval Requests
Feature Settings
Approval Settings
Data.com
Prospector Preferences
Prospector Users
Functions
Marketing
Lead Processes
Sales
Products
Asset Settings
Product Schedules Settings
Product Settings
SETUP
Profiles
Profile
Standard Platform User
Help for this Page
Users with this profile have the permissions and page layouts listed below. Administrators can change a user's profile by editing that user's personal information.
If your organization uses Record Types, use the Edit links in the Record Type Settings section below to make one or more record types available to users with this profile.
Profile Detail
Edit
Clone
View Users
Name
Standard Platform User
User License
Salesforce Platform
Custom Profile
Created By
salesforce.com, inc., 9/5/2025, 10:20 AM
Modified By
Sobika P, 9/10/2025, 9:53 PM
Page Layouts
Standard Object Layouts
Global
Global Layout
[View Assignment]
Lead
Lead Layout
[View Assignment]
Email Application
Not Assigned
[View Assignment]
Location
Location Layout
[View Assignment]
Home Page Layout
Home Page Default
[View Assignment]
Location Group
Location Group Layout
[View Assignment]
Account
Account Layout
[View Assignment]
Location Group Assignment
Location Group Assignment Layout
[View Assignment]
Alternative Payment Method
Alternative Payment Method Layout
[View Assignment]
Object Milestone
Object Milestone Layout
[View Assignment]
Appointment Invitation
Appointment Invitation Layout
[View Assignment]
Operating Hours
Operating Hours Layout
[View Assignment]
Asset
Asset Layout
[View Assignment]
Order
Order Layout
[View Assignment]
Asset Relationship
Asset Relationship Layout
Order Product
Order Product Layout

ROLES AND ROLE HIERARCHY



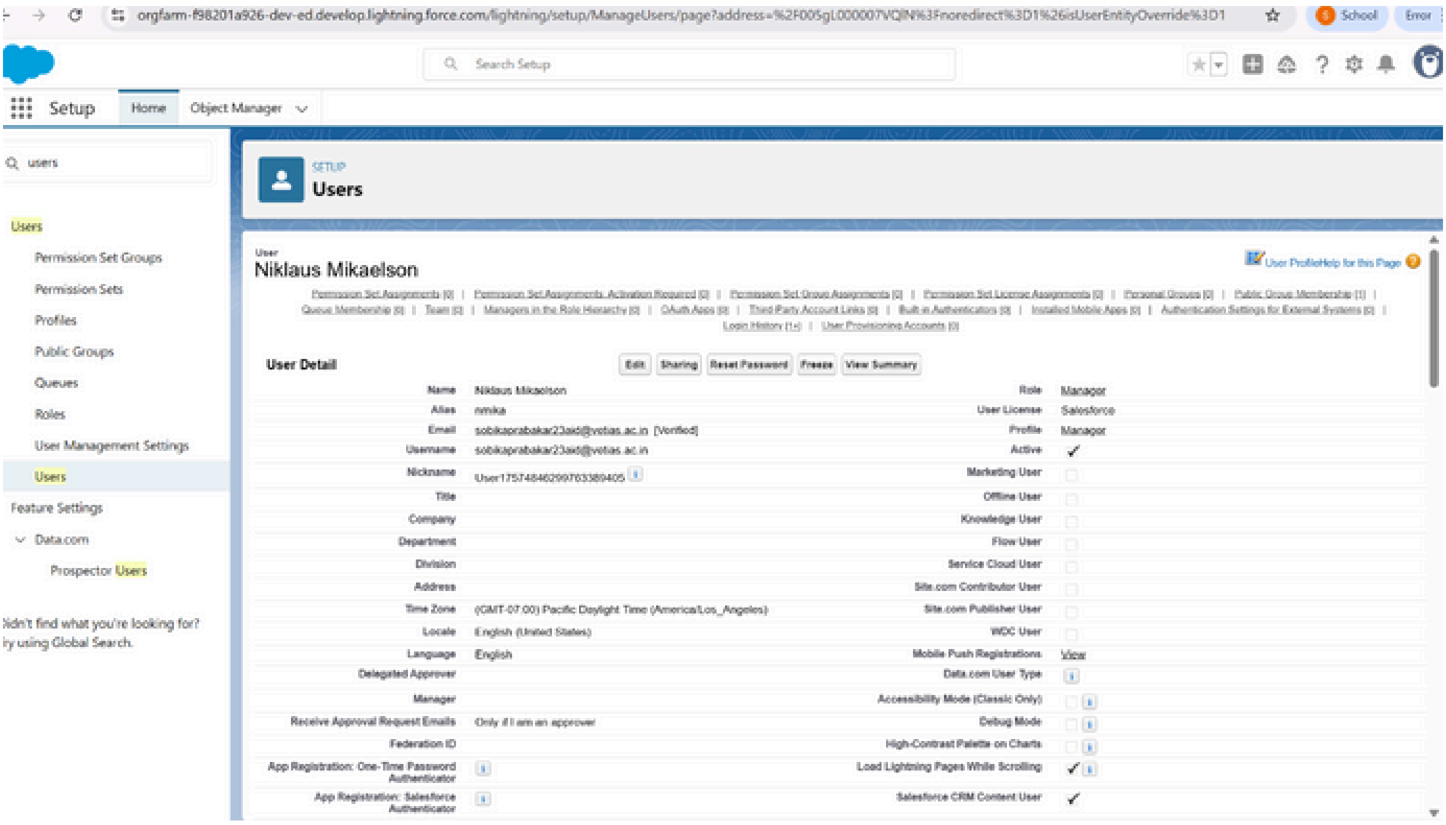


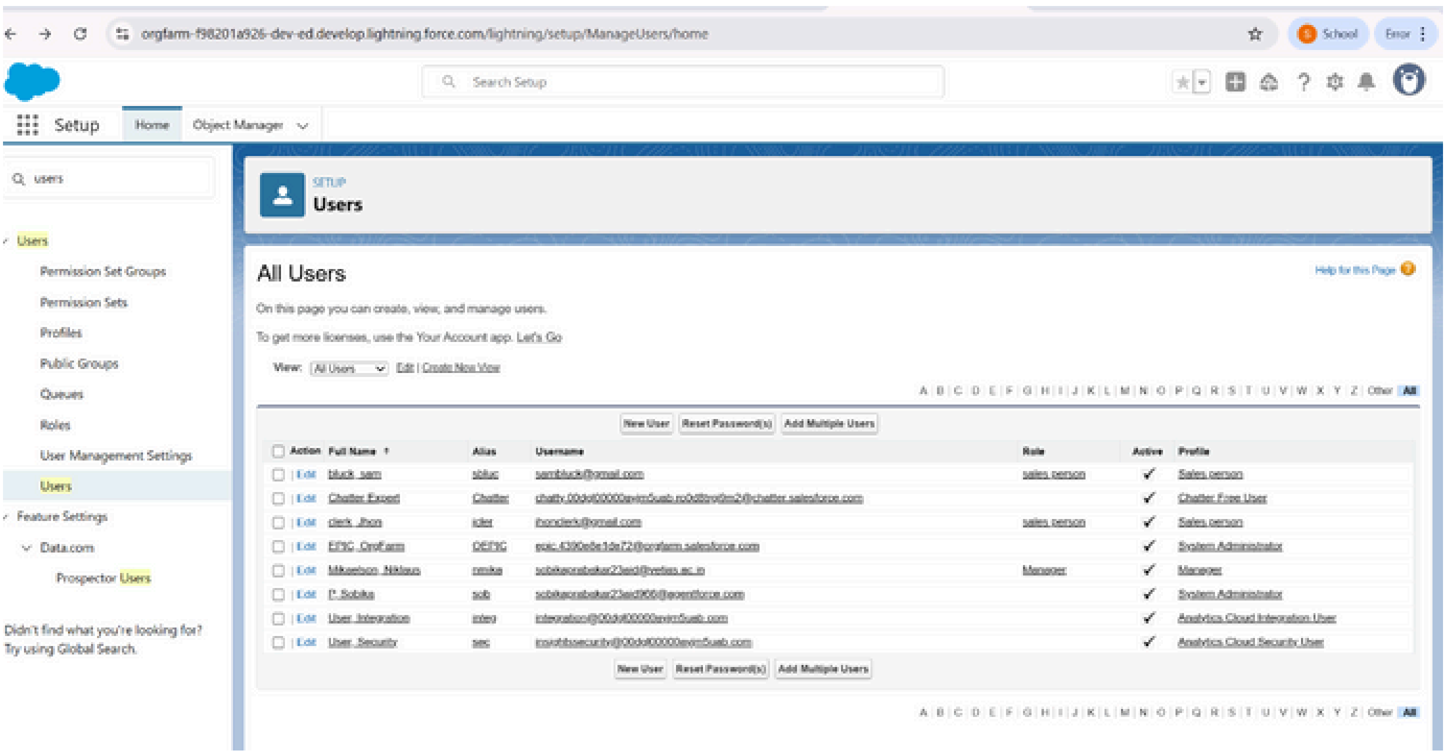
CREATING ANOTHER ROLES

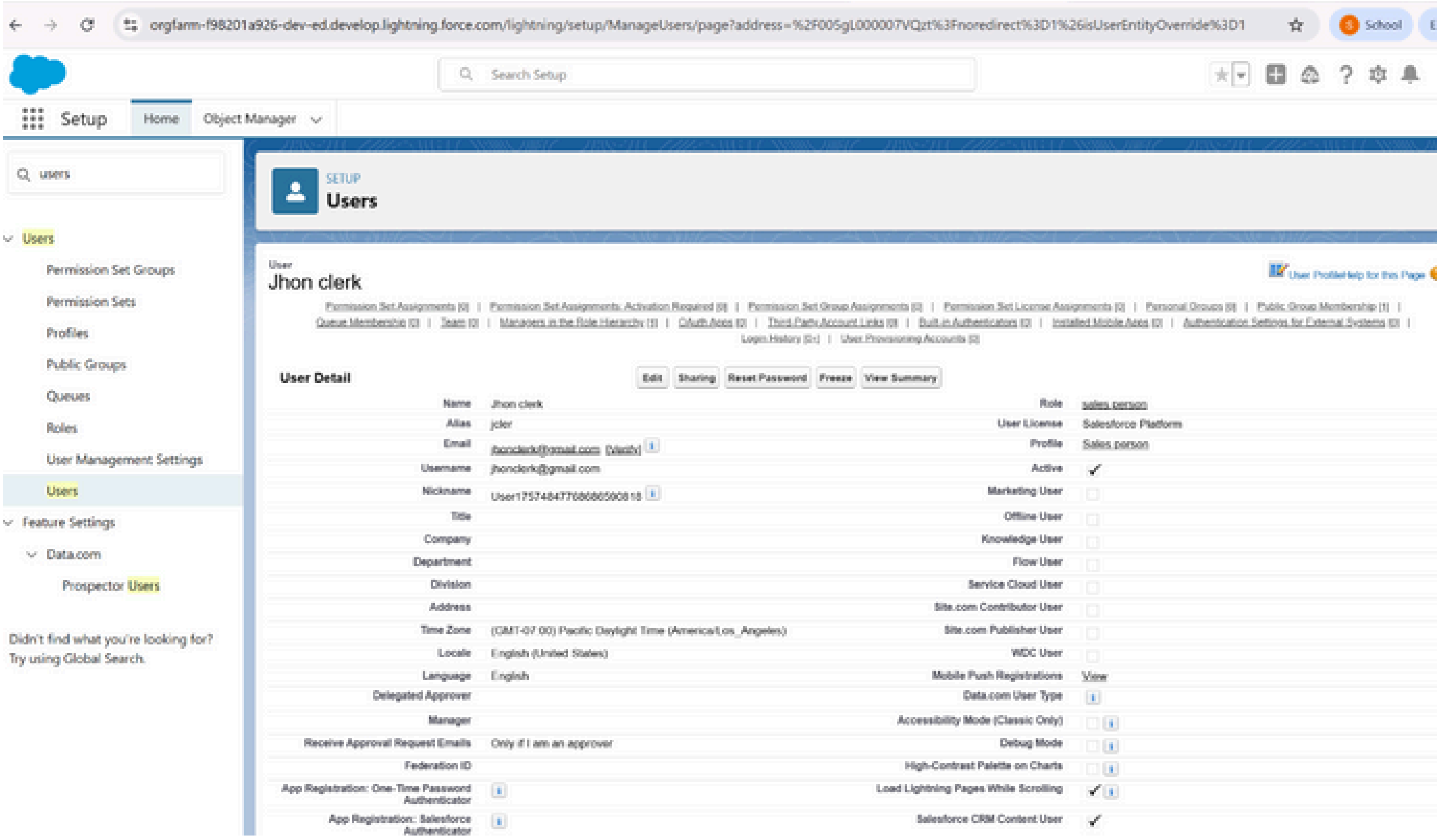


USER

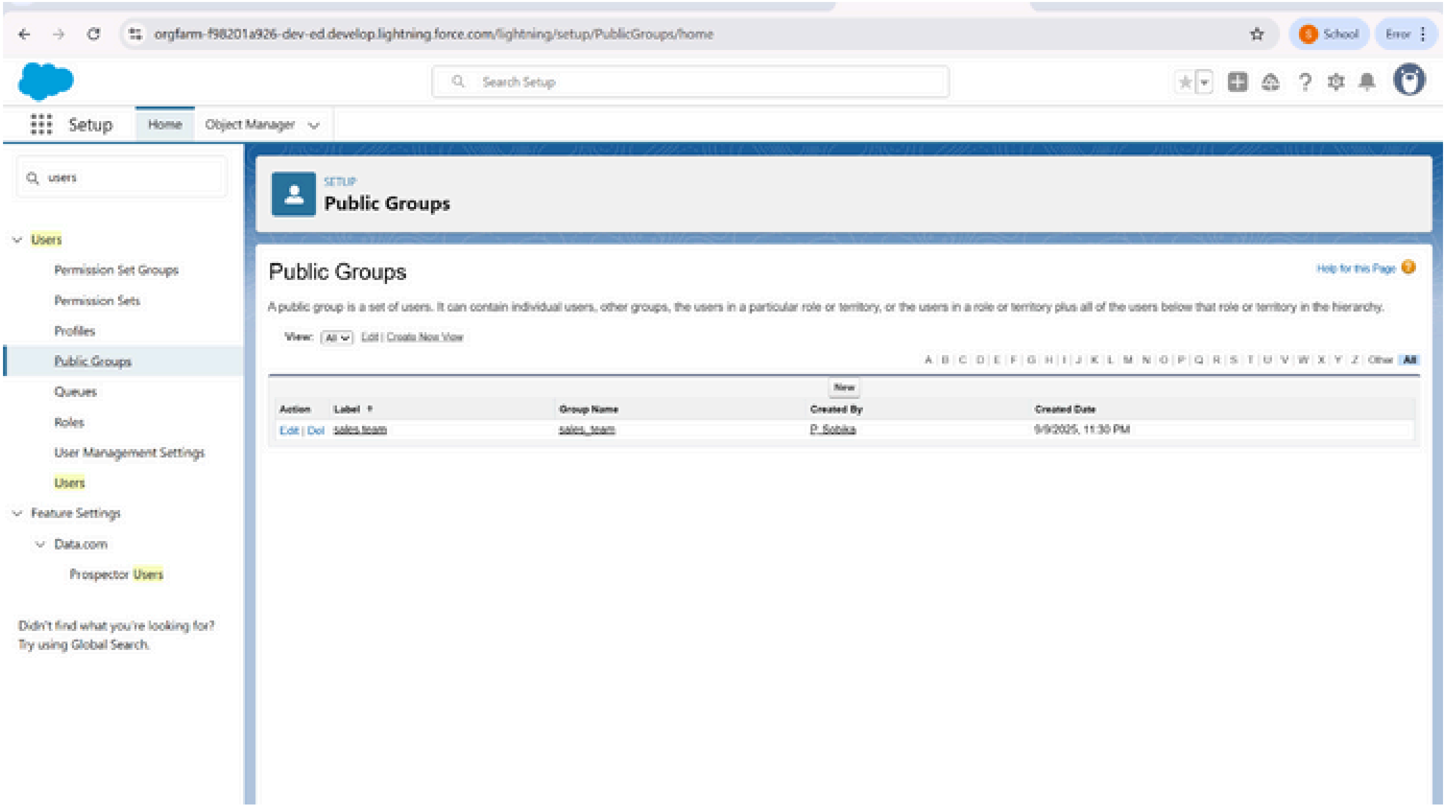
CREATE A USER

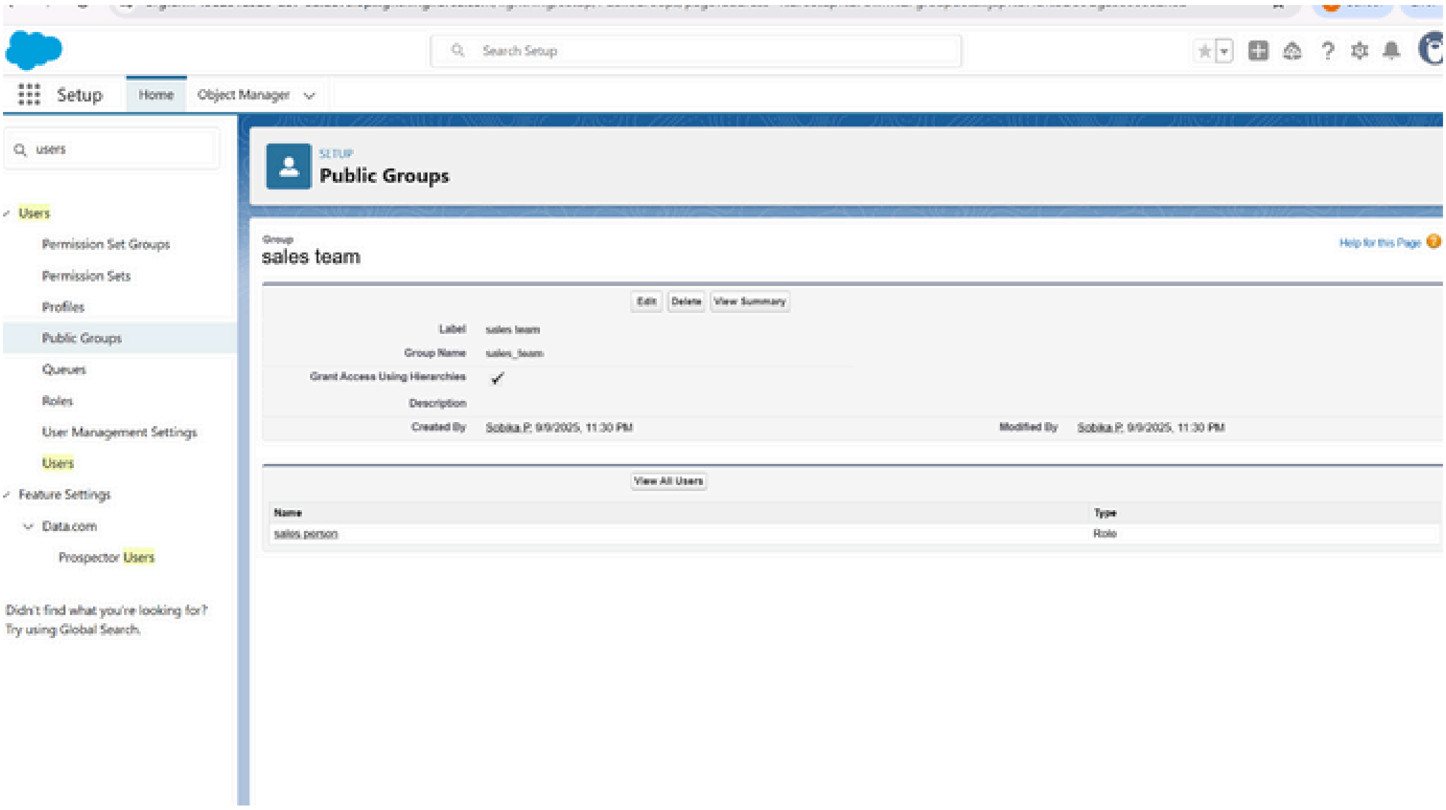

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ManageUsers/page?address=%2F005gL000007VQIN%3Fnoredirect%3D1%26isUserEntityOverride%3D1
Search Setup
Setup
Home
Object Manager
users
Users
Permission Set Groups
Permission Sets
Profiles
Public Groups
Queues
Roles
User Management Settings
Feature Settings
Data.com
Prospector Users
SETUP
Users
User
Niklaus Mikaelson
User Detail
Edit
Sharing
Reset Password
Freeze
View Summary
Name
Niklaus Mikaelson
Alias
nmika
Email
sobikaprabakar23aid@velias.ac.in [Verified]
Username
sobikaprabakar23aid@velias.ac.in
Nickname
Time Zone
(GMT-07:00) Pacific Daylight Time (America/Los_Angeles)
Locale
English (United States)
Language
English
Receive Approval Request Emails
Only if I am an approver
Role
Manager
User License
Salesforce
Profile
Manager
Active
Marketing User
Offline User
Knowledge User
Flow User
Service Cloud User
Site.com Contributor User
Site.com Publisher User
WDC User
Mobile Push Registrations
Data.com User Type
Accessibility Mode (Classic Only)
Debug Mode
High-Contrast Palette on Charts
Load Lightning Pages While Scrolling
Salesforce CRM Content User

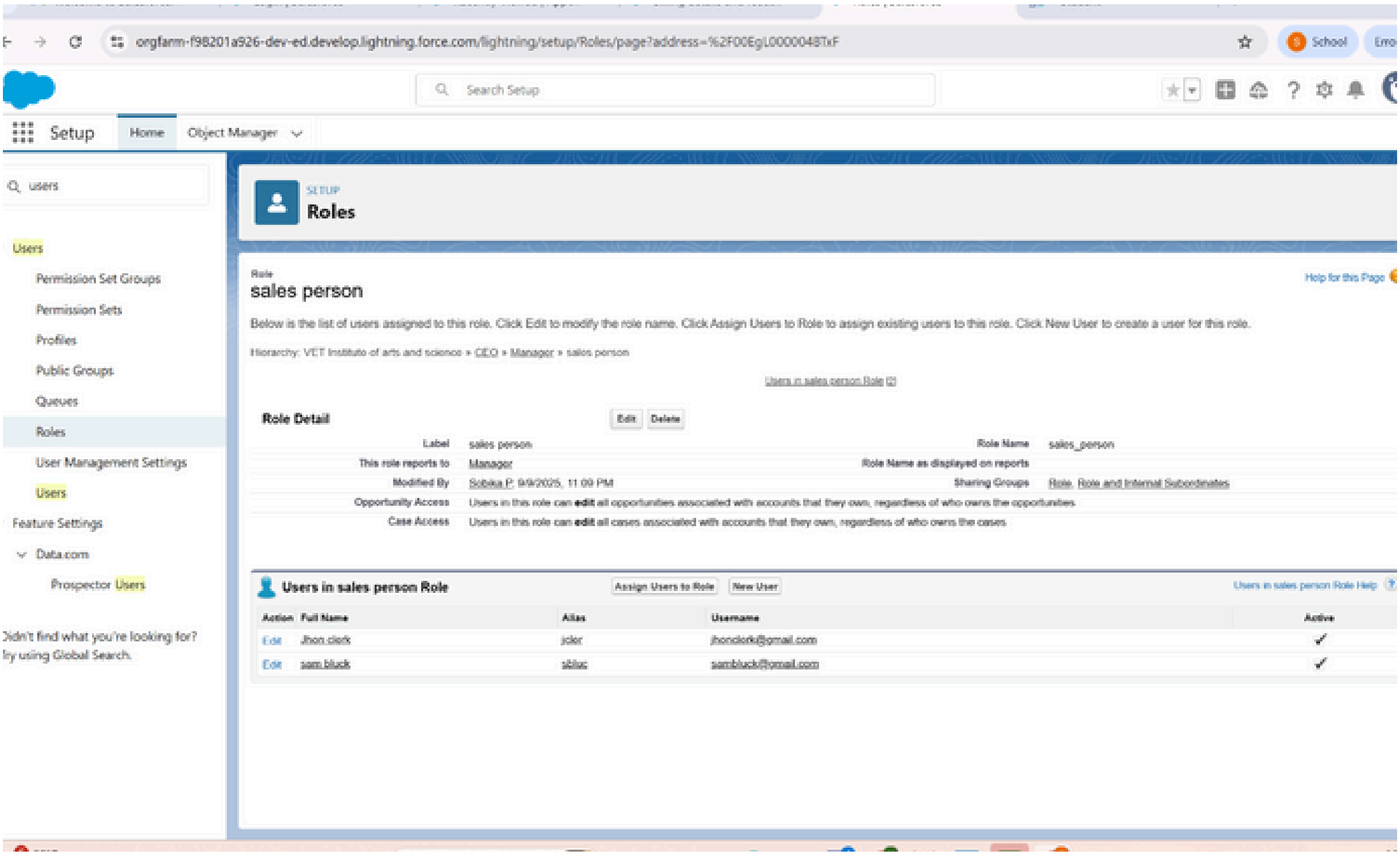

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/ManageUsers/home
Search Setup
Setup
Home
Object Manager
users
Users
Permission Set Groups
Permission Sets
Profiles
Public Groups
Queues
Roles
User Management Settings
Feature Settings
Data.com
Prospector Users
Didn't find what you're looking for? Try using Global Search.
SETUP
Users
All Users
Help for this Page
On this page you can create, view, and manage users.
To get more licenses, use the Your Account app. Let's Go
View: All Users Edit | Create New View
New User
Reset Password(s)
Add Multiple Users
Action
Full Name
Alias
Username
Role
Active
Profile
Mikaelson, Niklaus
nmika
Manager
System Administrator
Sales person
Chatter Free User



PUBLIC GROUPS CREATING NEWPUBLIC GROUPING

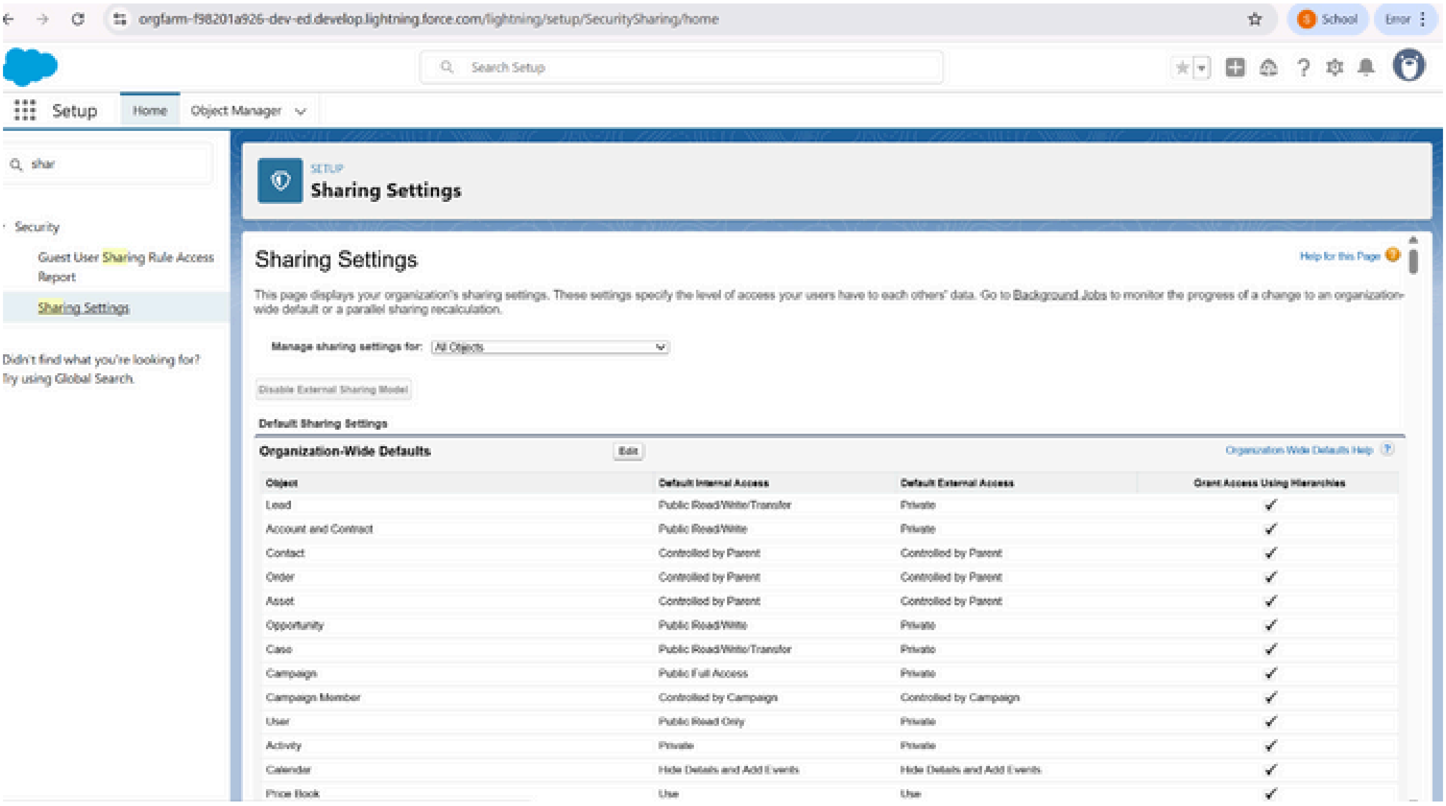

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/PublicGroups/home
Search Setup
Setup
Home
Object Manager
users
Users
Permission Set Groups
Permission Sets
Profiles
Public Groups
Queues
Roles
User Management Settings
Users
Feature Settings
Data.com
Prospector Users
Didn't find what you're looking for? Try using Global Search.
SETUP
Public Groups
Public Groups
Help for this Page
A public group is a set of users. It can contain individual users, other groups, the users in a particular role or territory, or the users in a role or territory plus all of the users below that role or territory in the hierarchy.
View: All
Edit | Create New View
New
Action
Label
Group Name
Created By
Created Date
Edit | Del
sales team
sales_team
P. Sobika
9/9/2025, 11:30 PM

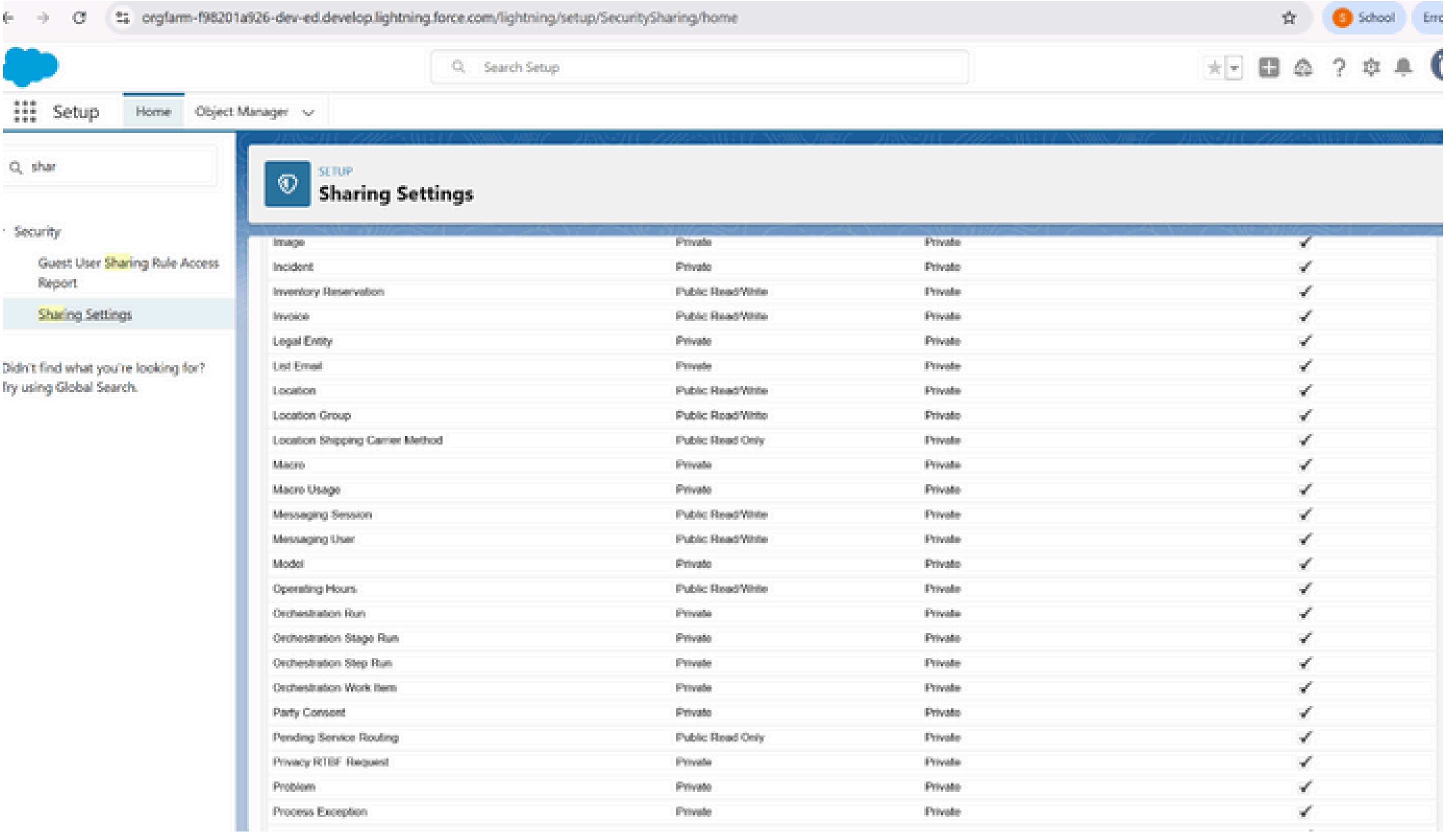

Search Setup
Setup
Home
Object Manager
users
Users
Permission Set Groups
Permission Sets
Profiles
Public Groups
Queues
Roles
User Management Settings
Users
Feature Settings
Data.com
Prospector Users
Didn't find what you're looking for? Try using Global Search.
SETUP
Public Groups
Group
sales team
Help for this Page
Edit
Delete
View Summary
Label
sales team
Group Name
sales_team
Grant Access Using Hierarchies
Description
Created By
Sobika P, 9/9/2025, 11:30 PM
Modified By
Sobika P, 9/9/2025, 11:30 PM
View All Users
Name
Type
sales person
Role


orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/Roles/page?address=%2F00EgL0000048TxF
School
Search Setup
Setup
Home
Object Manager
users
Users
Permission Set Groups
Permission Sets
Profiles
Public Groups
Queues
Roles
User Management Settings
Users
Feature Settings
Data.com
Prospector Users
Didn't find what you're looking for? Try using Global Search.
SETUP
Roles
Role
sales person
Help for this Page
Below is the list of users assigned to this role. Click Edit to modify the role name. Click Assign Users to Role to assign existing users to this role. Click New User to create a user for this role.
Hierarchy: VET Institute of arts and science » CEO » Manager » sales person
Users in sales person Role
Role Detail
Edit
Delete
Label sales person
Role Name sales_person
This role reports to Manager
Role Name as displayed on reports
Modified By Sobika P, 9/9/2025, 11:09 PM
Sharing Groups Role, Role and Internal Subordinates
Opportunity Access Users in this role can edit all opportunities associated with accounts that they own, regardless of who owns the opportunities
Case Access Users in this role can edit all cases associated with accounts that they own, regardless of who owns the cases
Users in sales person Role
Assign Users to Role
New User
Users in sales person Role Help
Action Full Name Alias Username Active
Edit Jhon clerk jcler jhonclerk@gmail.com ✓
Edit sam bluck sbluc sambluck@gmail.com ✓

SHARING SETTINGS

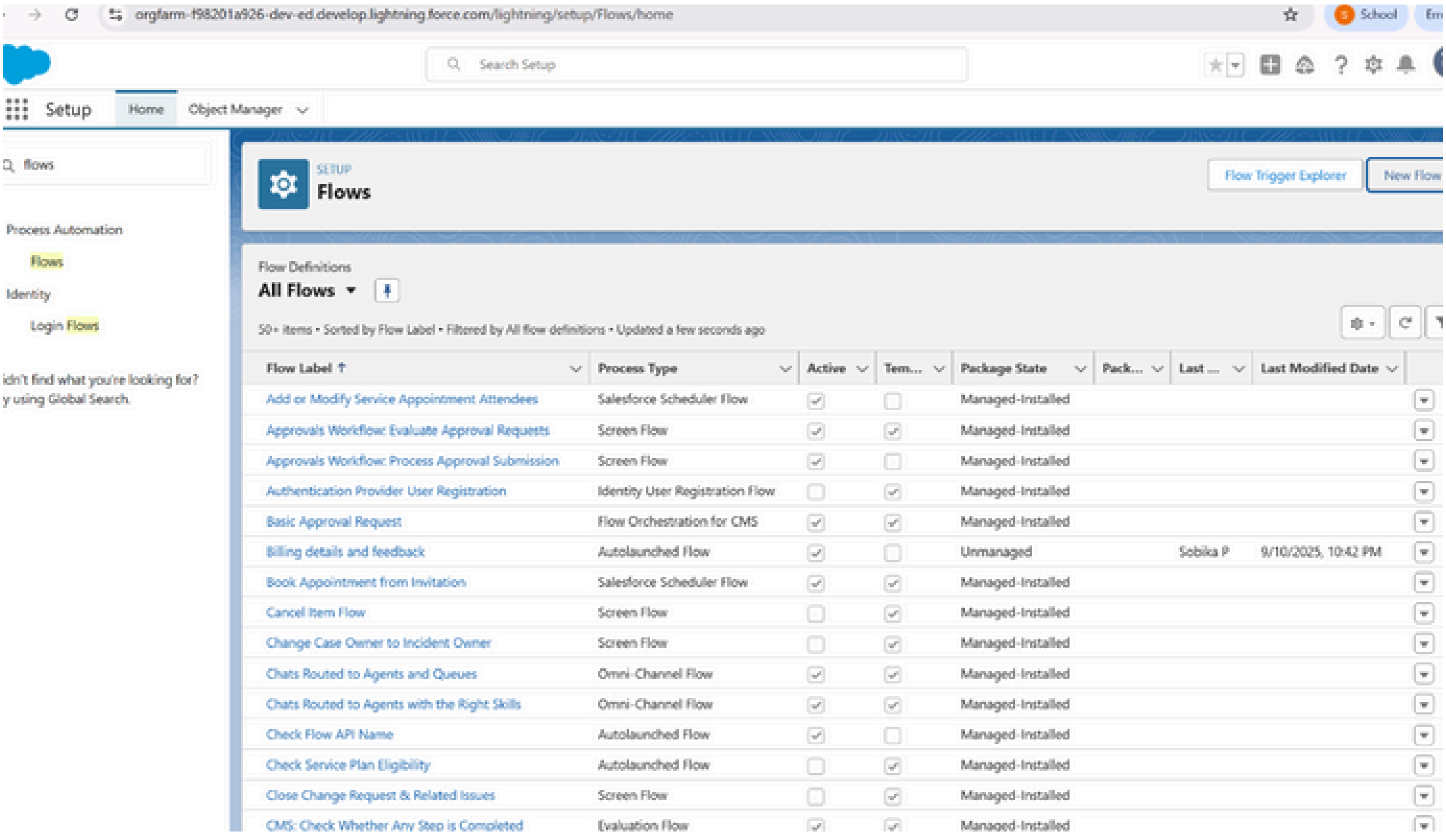
CREATING SHARING SETTINGS

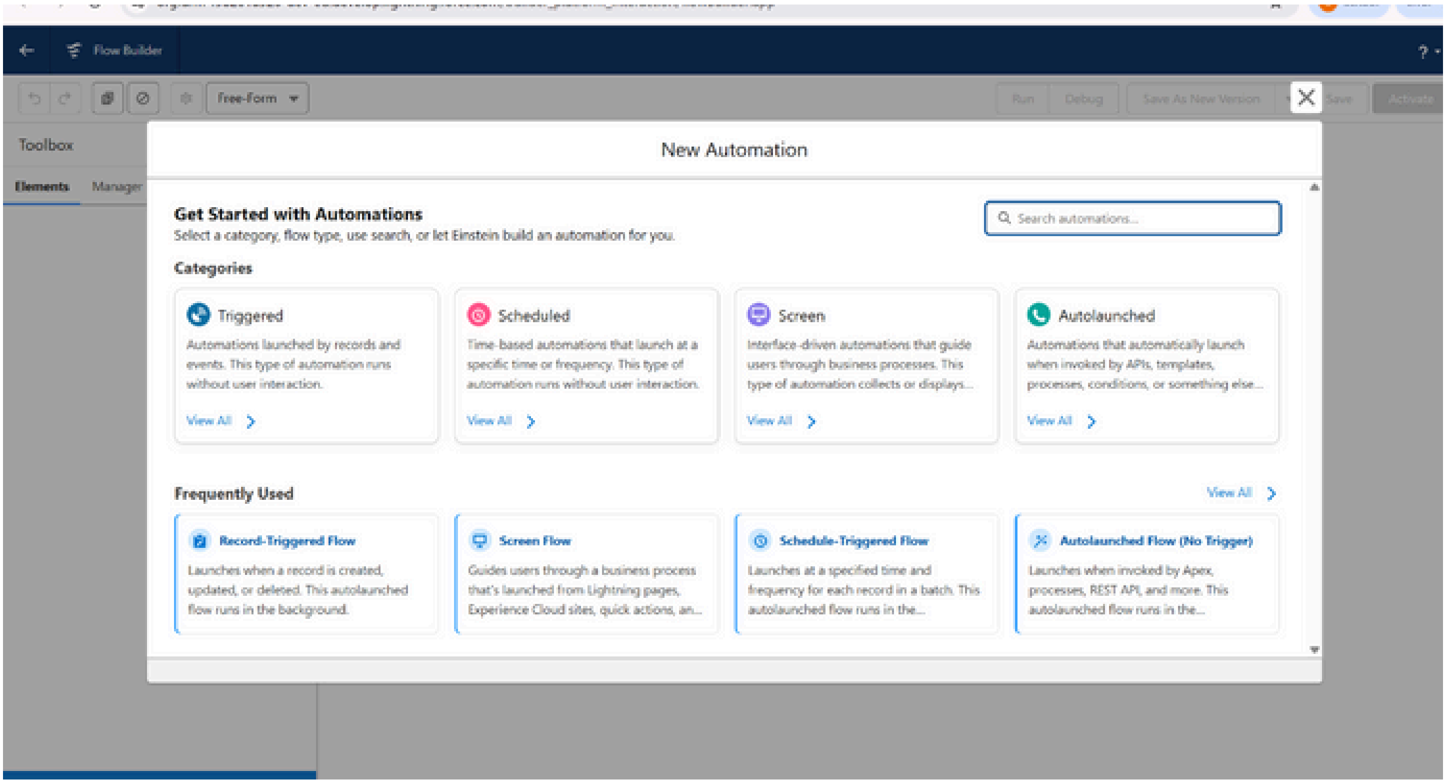


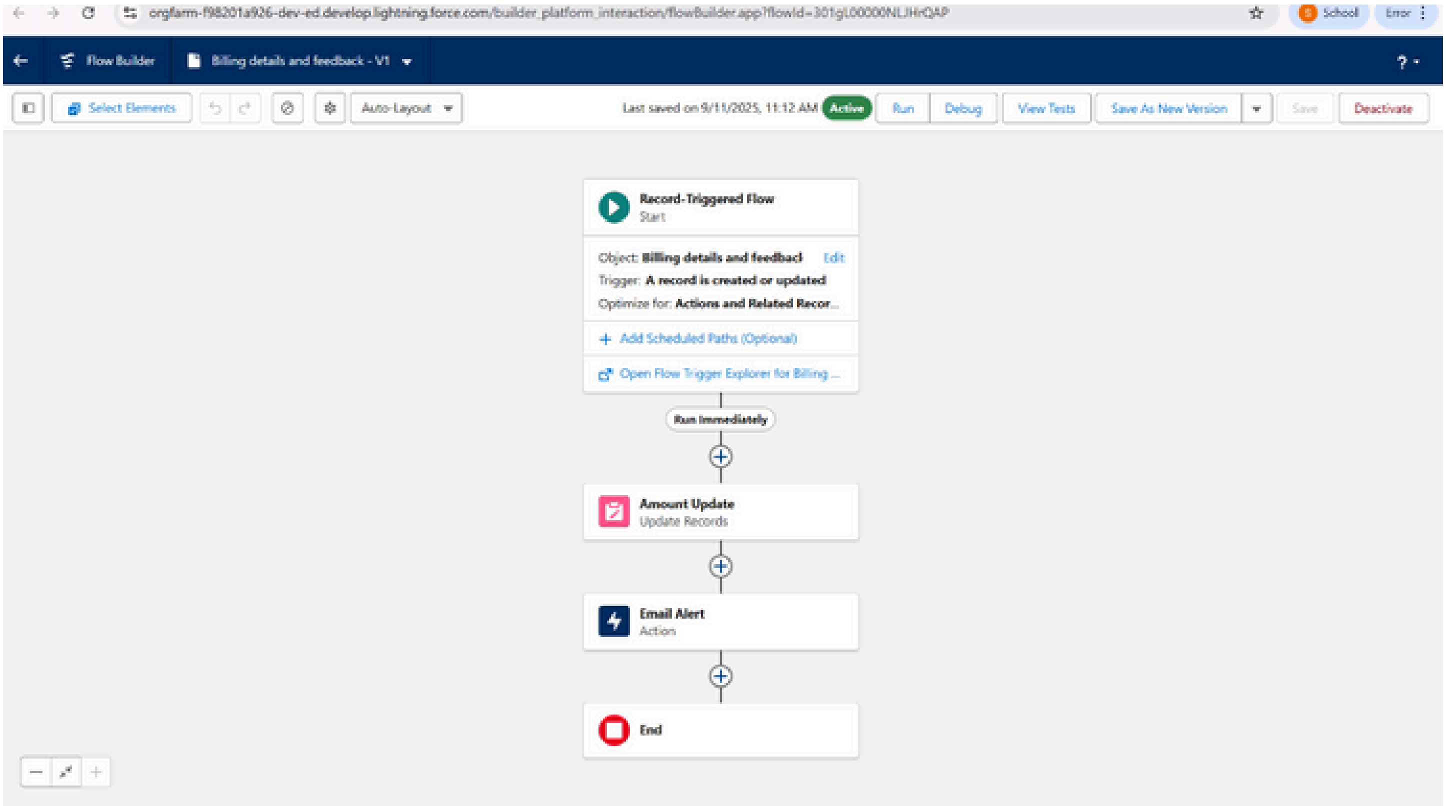


FLOWS

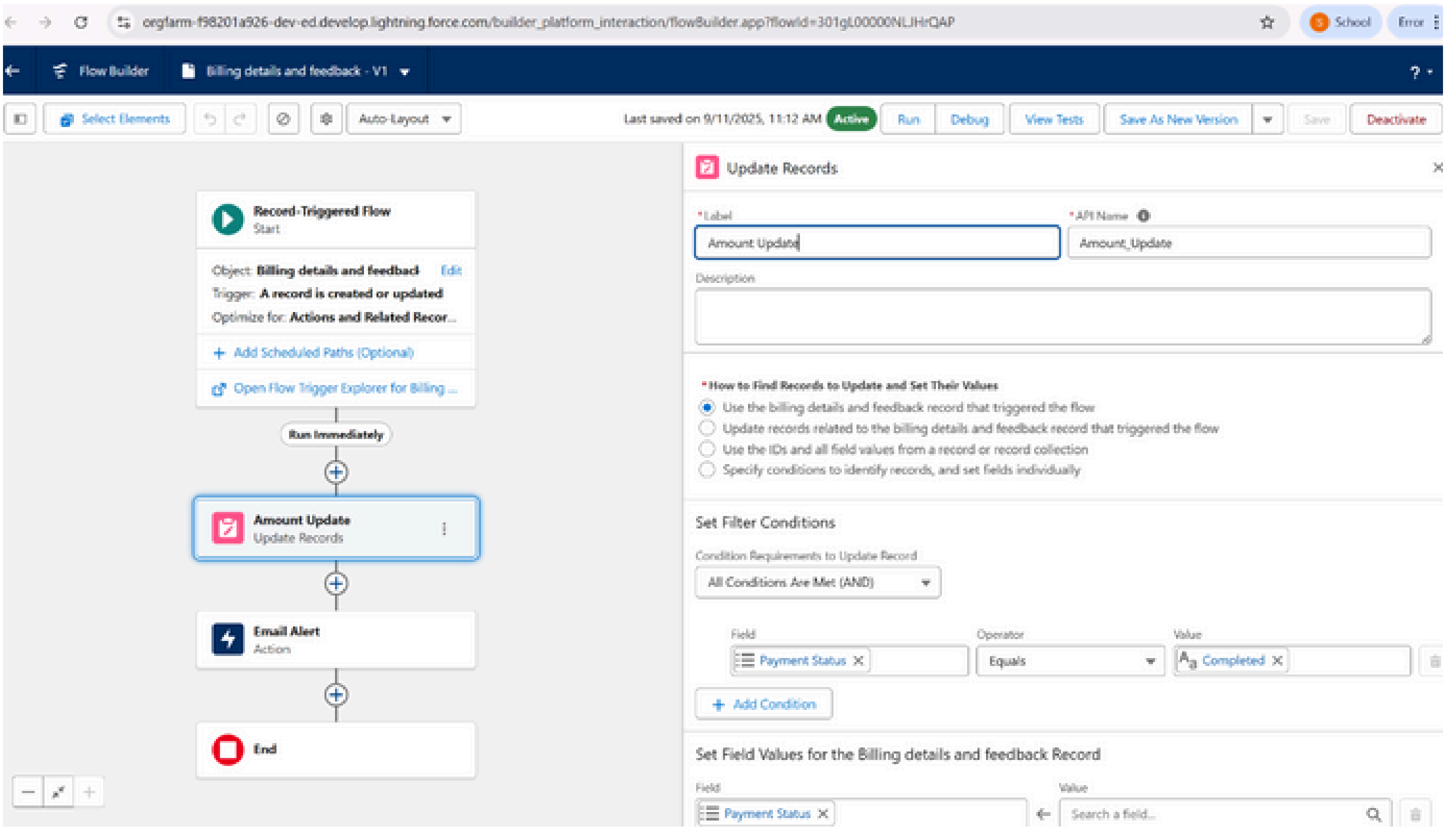
CREATING FLOW

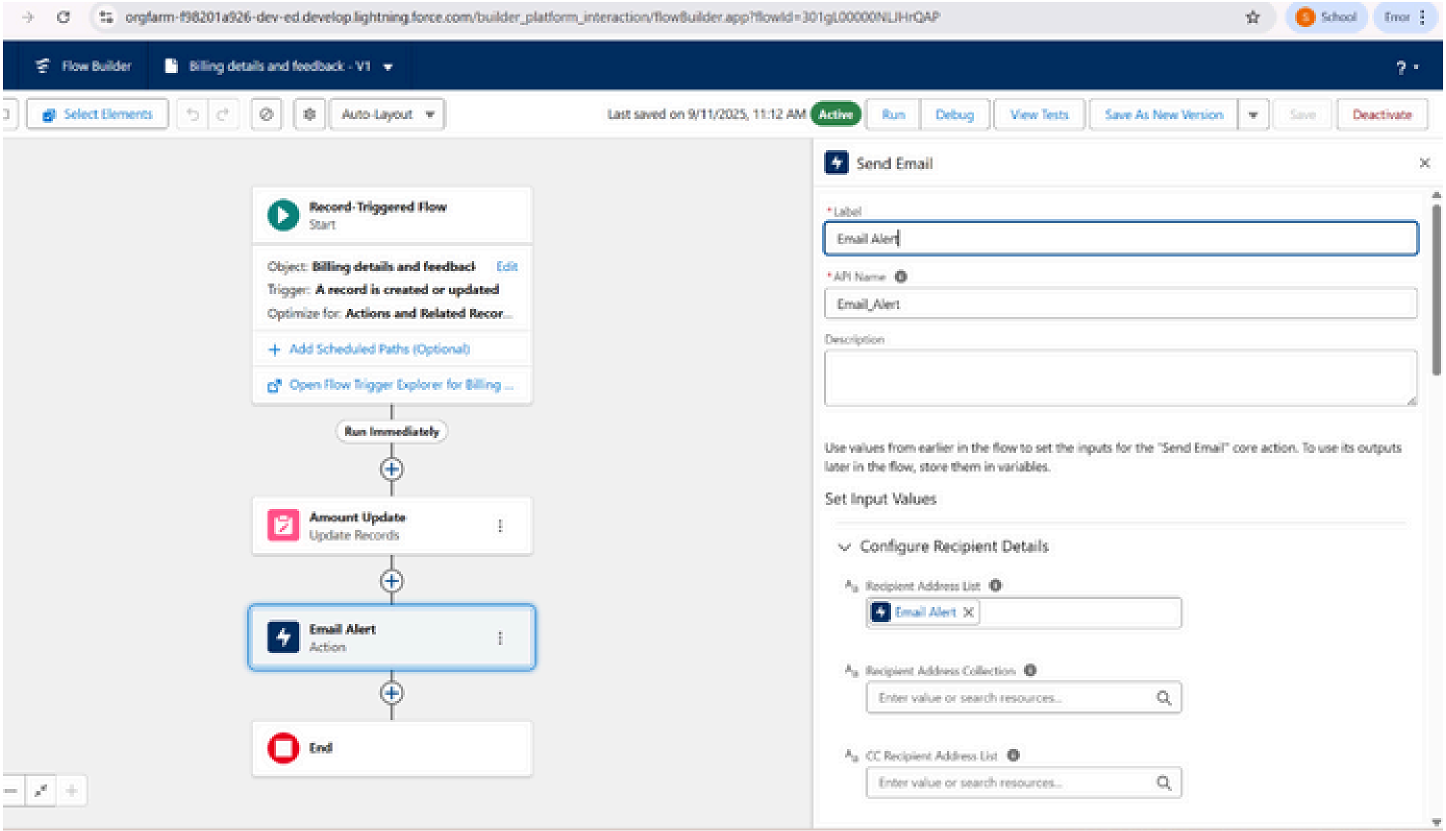

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/setup/Flows/home
Search Setup
Setup
Home
Object Manager
flows
Process Automation
Flows
Identity
Login Flows
idn't find what you're looking for?
y using Global Search.
SETUP
Flows
Flow Trigger Explorer
New Flow
Flow Definitions
All Flows
50+ items • Sorted by Flow Label • Filtered by All flow definitions • Updated a few seconds ago
Flow Label
Process Type
Active
Tem...
Package State
Pack...
Last ...
Last Modified Date
Add or Modify Service Appointment Attendees | Salesforce Scheduler Flow | Managed-Installed
Approvals Workflow: Evaluate Approval Requests | Screen Flow | Managed-Installed
Approvals Workflow: Process Approval Submission | Screen Flow | Managed-Installed
Authentication Provider User Registration | Identity User Registration Flow | Managed-Installed
Basic Approval Request | Flow Orchestration for CMS | Managed-Installed
Billing details and feedback | Autolaunched Flow | Unmanaged | Sobika P | 9/10/2025, 10:42 PM
Book Appointment from Invitation | Salesforce Scheduler Flow | Managed-Installed
Cancel Item Flow | Screen Flow | Managed-Installed
Change Case Owner to Incident Owner | Screen Flow | Managed-Installed
Chats Routed to Agents and Queues | Omni-Channel Flow | Managed-Installed
Chats Routed to Agents with the Right Skills | Omni-Channel Flow | Managed-Installed
Check Flow API Name | Autolaunched Flow | Managed-Installed
Check Service Plan Eligibility | Autolaunched Flow | Managed-Installed
Close Change Request & Related Issues | Screen Flow | Managed-Installed
CMS: Check Whether Any Step is Completed | Evaluation Flow | Managed-Installed


Flow Builder
Free-Form
Run
Debug
Save As New Version
Save
Activate
Toolbox
Elements
Manager
New Automation
Get Started with Automations
Select a category, flow type, use search, or let Einstein build an automation for you.
Search automations...
Categories
Triggered
Automations launched by records and events. This type of automation runs without user interaction.
View All
Scheduled
Time-based automations that launch at a specific time or frequency. This type of automation runs without user interaction.
View All
Screen
Interface-driven automations that guide users through business processes. This type of automation collects or displays...
View All
Autolaunched
Automations that automatically launch when invoked by APIs, templates, processes, conditions, or something else...
View All
Frequently Used
View All
Record-Triggered Flow
Launches when a record is created, updated, or deleted. This autolaunched flow runs in the background.
Screen Flow
Guides users through a business process that's launched from Lightning pages, Experience Cloud sites, quick actions, an...
Schedule-Triggered Flow
Launches at a specified time and frequency for each record in a batch. This autolaunched flow runs in the...
Autolaunched Flow (No Trigger)
Launches when invoked by Apex, processes, REST API, and more. This autolaunched flow runs in the...



CREATE ANOTHER FLOW

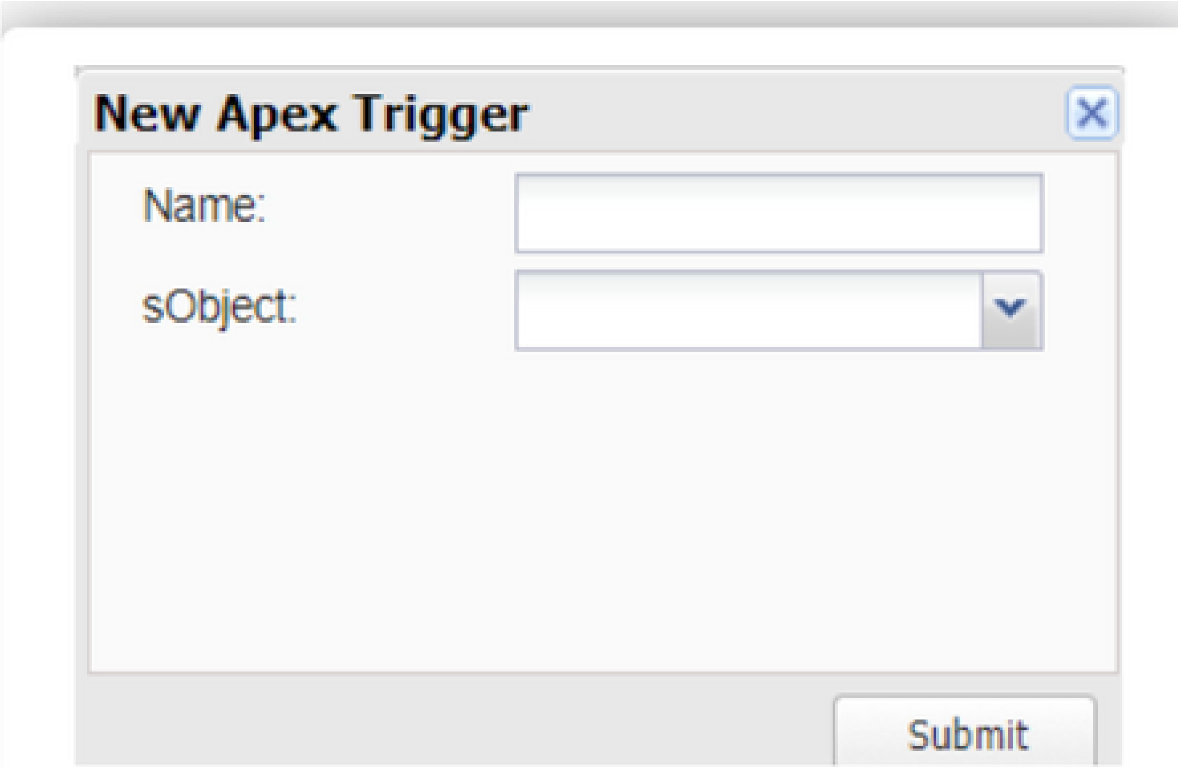


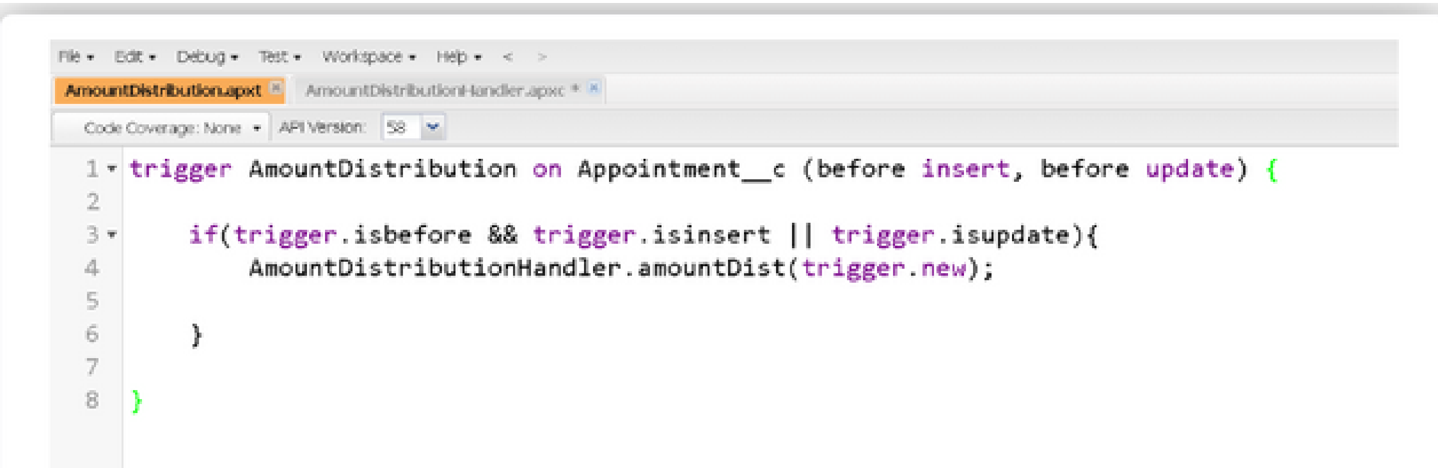

orgfarm-f98201a926-dev-ed.develop.lightning.force.com/builder_platform_interaction/flowBuilder.app?flowId=301gL00000NLJHrQAP
Flow Builder
Billing details and feedback - V1
Select Elements
Auto-Layout
Last saved on 9/11/2025, 11:12 AM
Active
Run
Debug
View Tests
Save As New Version
Save
Deactivate
Record-Triggered Flow
Start
Object: Billing details and feedback
Edit
Trigger: A record is created or updated
Optimize for: Actions and Related Recor...
Add Scheduled Paths (Optional)
Open Flow Trigger Explorer for Billing ...
Run Immediately
Amount Update
Update Records
Email Alert
Action
End
Send Email
*Label
Email Alert
*API Name
Email_Alert
Description
Use values from earlier in the flow to set the inputs for the "Send Email" core action. To use its outputs later in the flow, store them in variables.
Set Input Values
Configure Recipient Details
Recipient Address List
Email Alert
Recipient Address Collection
Enter value or search resources...
CC Recipient Address List
Enter value or search resources...

APPEX TRIGGERS

```
public class AmountDistributionHandler {

    public static void amountDist(list<Appointment__c> listApp){
        list<Service_records__c> serList = new list <Service_records__c>();

        for(Appointment__c app : listApp){
            if(app.Maintenance_service__c == true && app.Repairs__c == true && app.Replacement_Parts__c == true){
                app.Service_Amount__c = 10000;
            }
            else if(app.Maintenance_service__c == true && app.Repairs__c == true){
                app.Service_Amount__c = 5000;
            }
            else if(app.Maintenance_service__c == true && app.Replacement_Parts__c == true){
                app.Service_Amount__c = 8000;
            }
            else if(app.Repairs__c == true && app.Replacement_Parts__c == true){
                app.Service_Amount__c = 7000;
            }
            else if(app.Maintenance_service__c == true){
                app.Service_Amount__c = 2000;
```

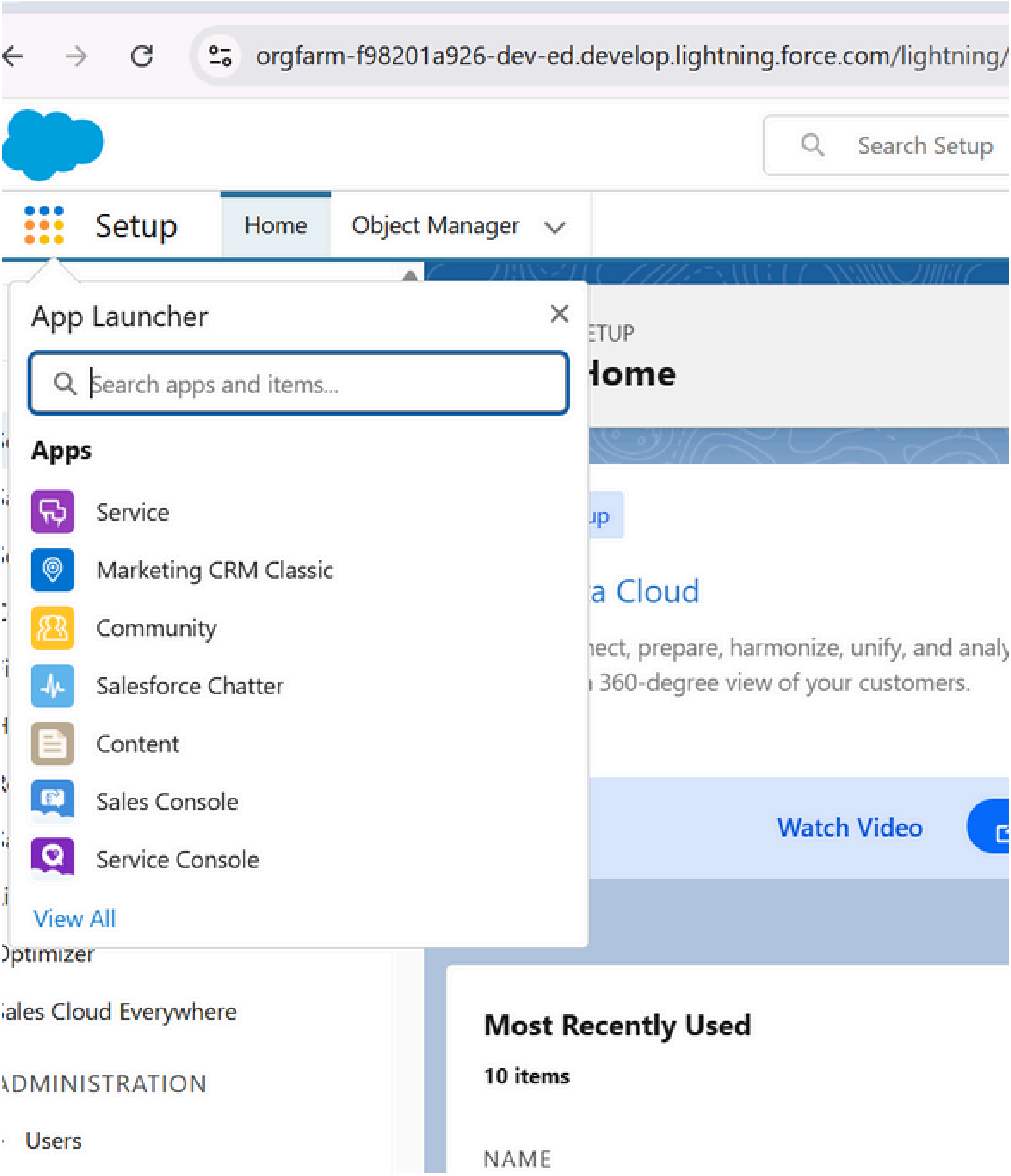
```
            }
            else if(app.Maintenance_service__c == true && app.Replacement_Parts__c == true){
                app.Service_Amount__c = 8000;
            }
            else if(app.Repairs__c == true && app.Replacement_Parts__c == true){
                app.Service_Amount__c = 7000;
            }
            else if(app.Maintenance_service__c == true){
                app.Service_Amount__c = 2000;
            }
            else if(app.Repairs__c == true){
                app.Service_Amount__c = 3000;
            }
            else if(app.Replacement_Parts__c == true){
                app.Service_Amount__c = 5000;
            }

        }
    }
}
```

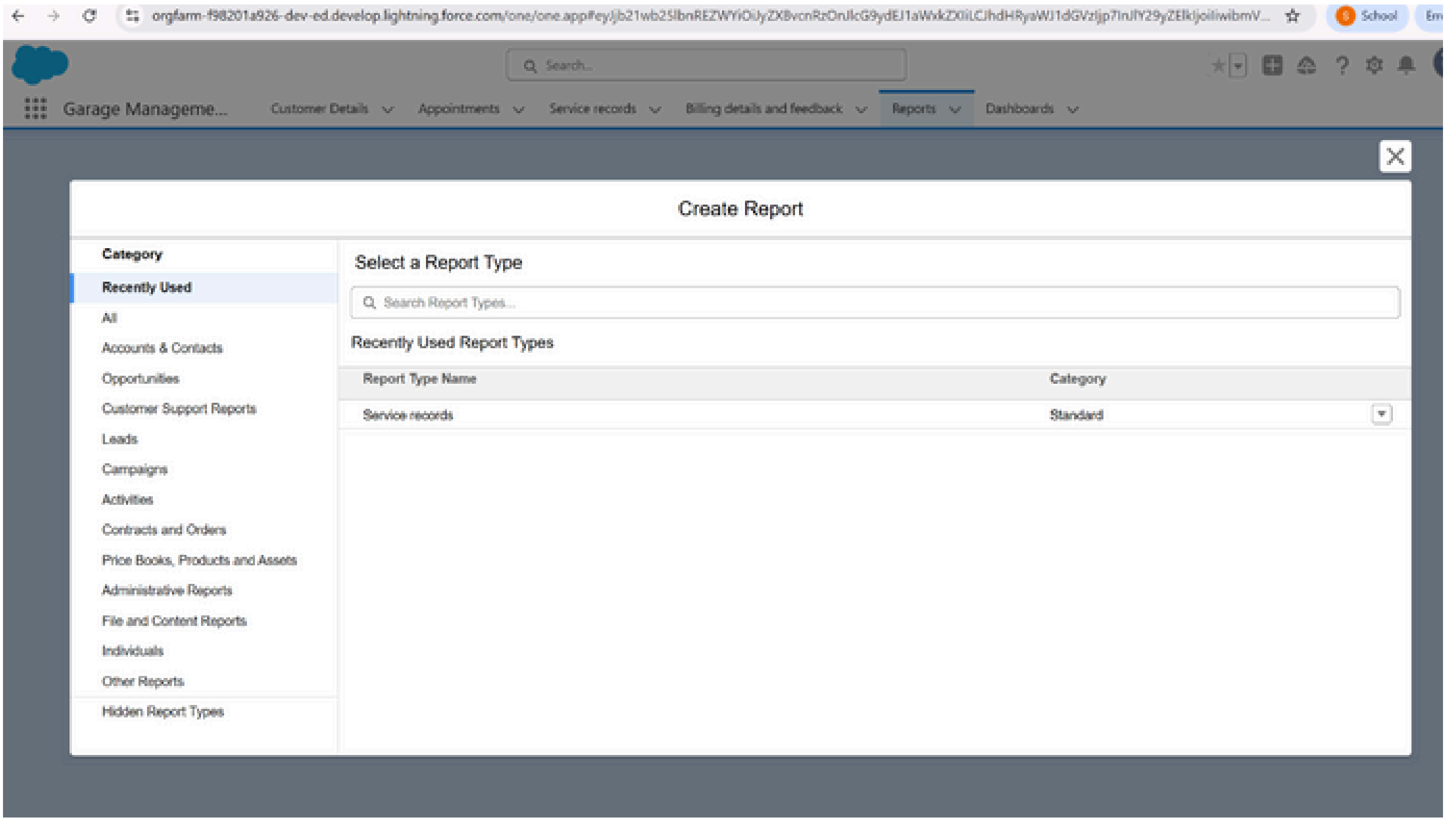

New Apex Trigger
Name:
sObject:
Submit


File Edit Debug Test Workspace Help
AmountDistribution.apxt
AmountDistributionHandler.apxc *
Code Coverage: None
API Version: 58
trigger AmountDistribution on Appointment__c (before insert, before update) {
    if(trigger.isbefore && trigger.isinsert || trigger.isupdate){
        AmountDistributionHandler.amountDist(trigger.new);
    }
}

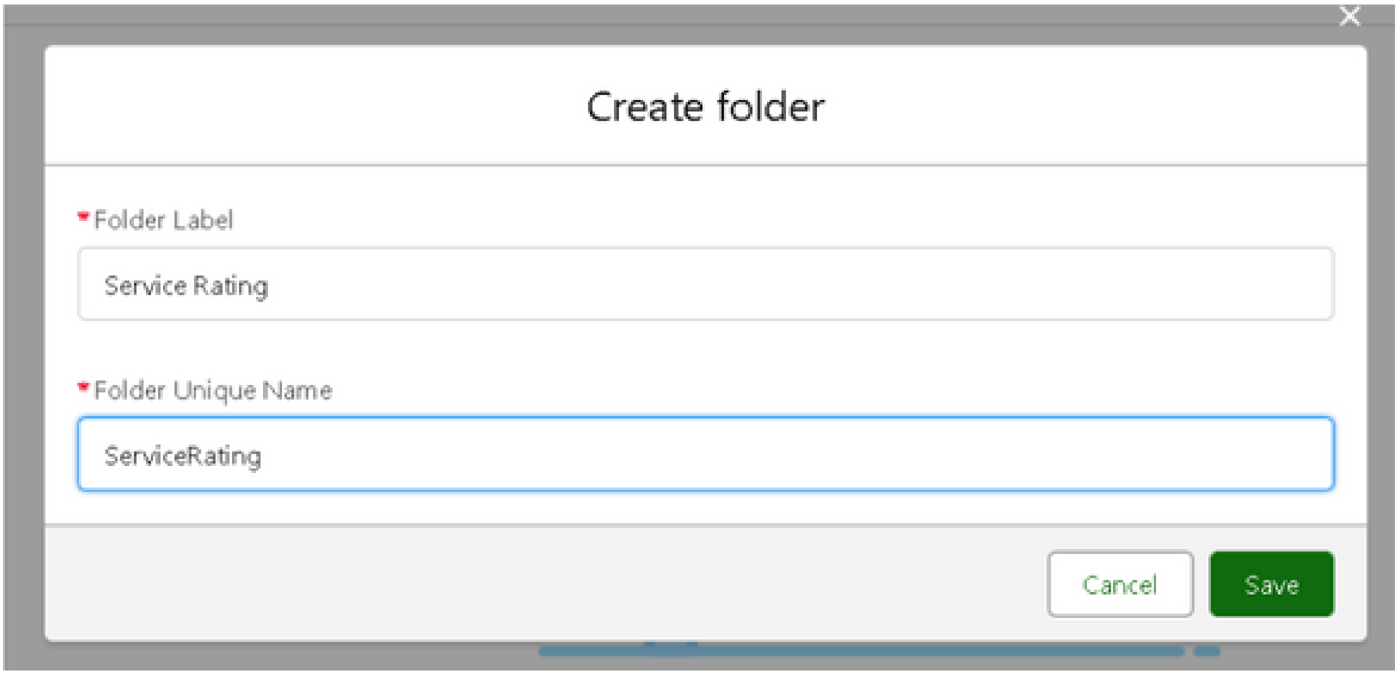
REPORTS

CREATE REPORT FOLDER


orgfarm-f98201a926-dev-ed.develop.lightning.force.com/lightning/
Search Setup
Setup
Home
Object Manager
App Launcher
Search apps and items...
Apps
Service
Marketing CRM Classic
Community
Salesforce Chatter
Content
Sales Console
Service Console
View All
Optimizer
Sales Cloud Everywhere
ADMINISTRATION
Users
Watch Video
360-degree view of your customers.
Most Recently Used
10 items
NAME

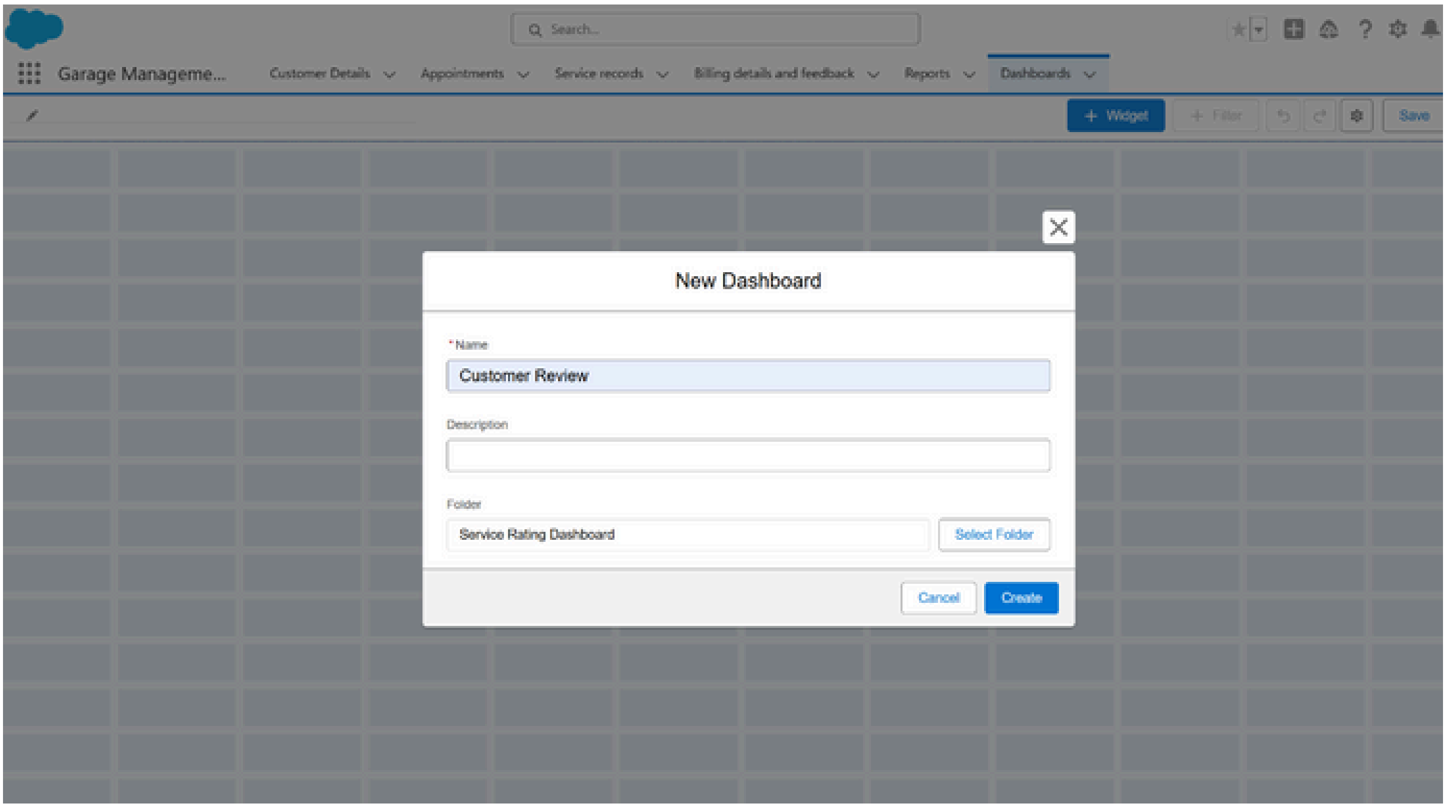


SHARING A REPORT FOLDER

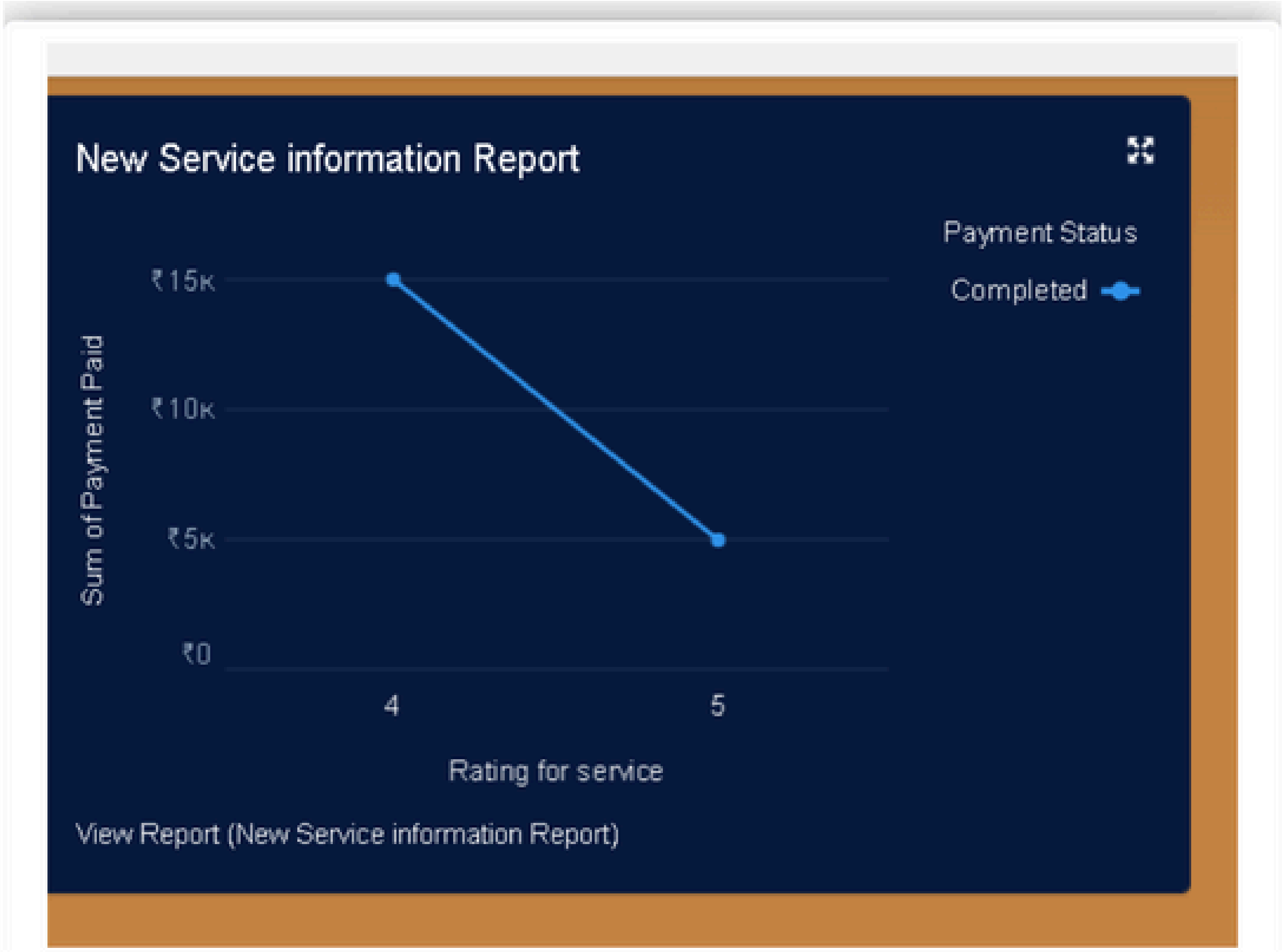


DASH BOARDS

CREATE A DASH BOARD FOLDER

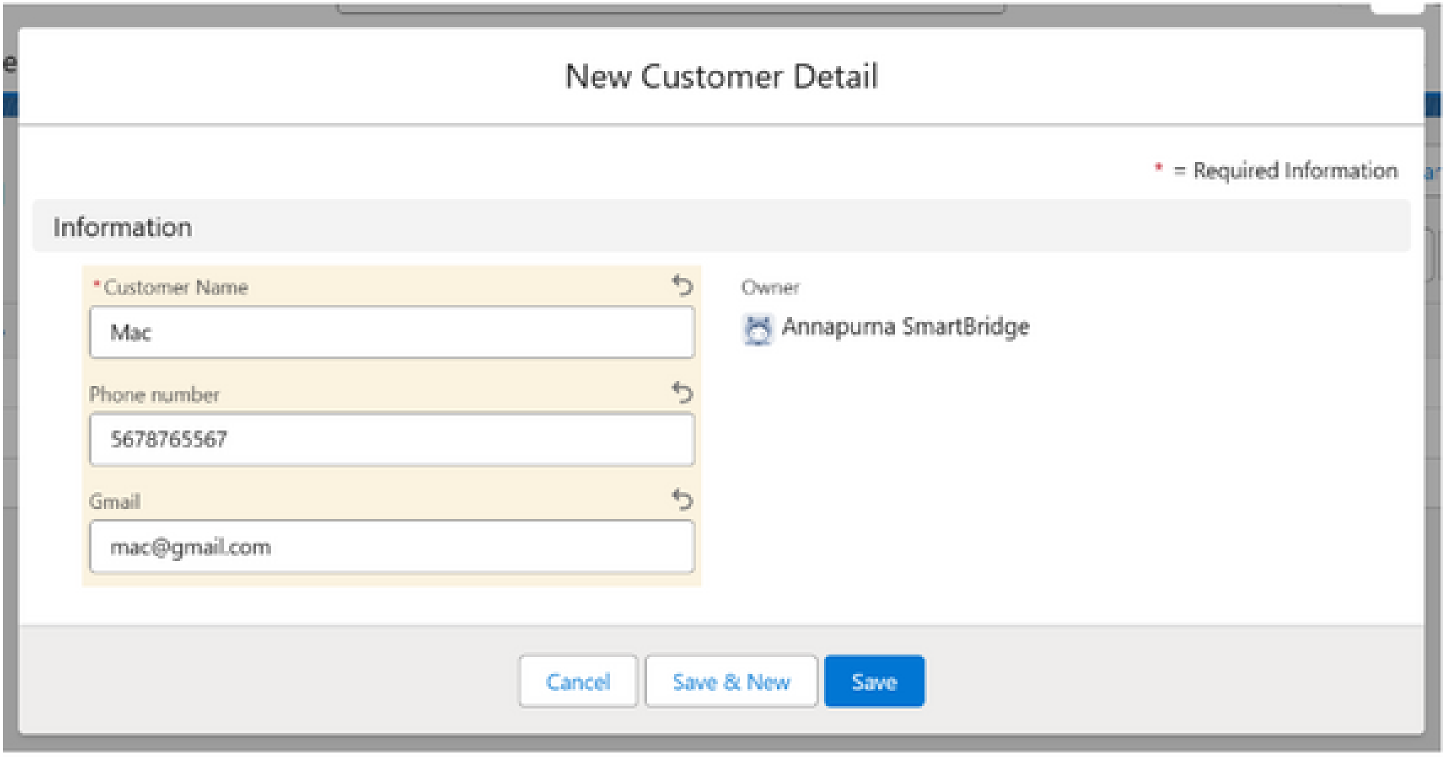


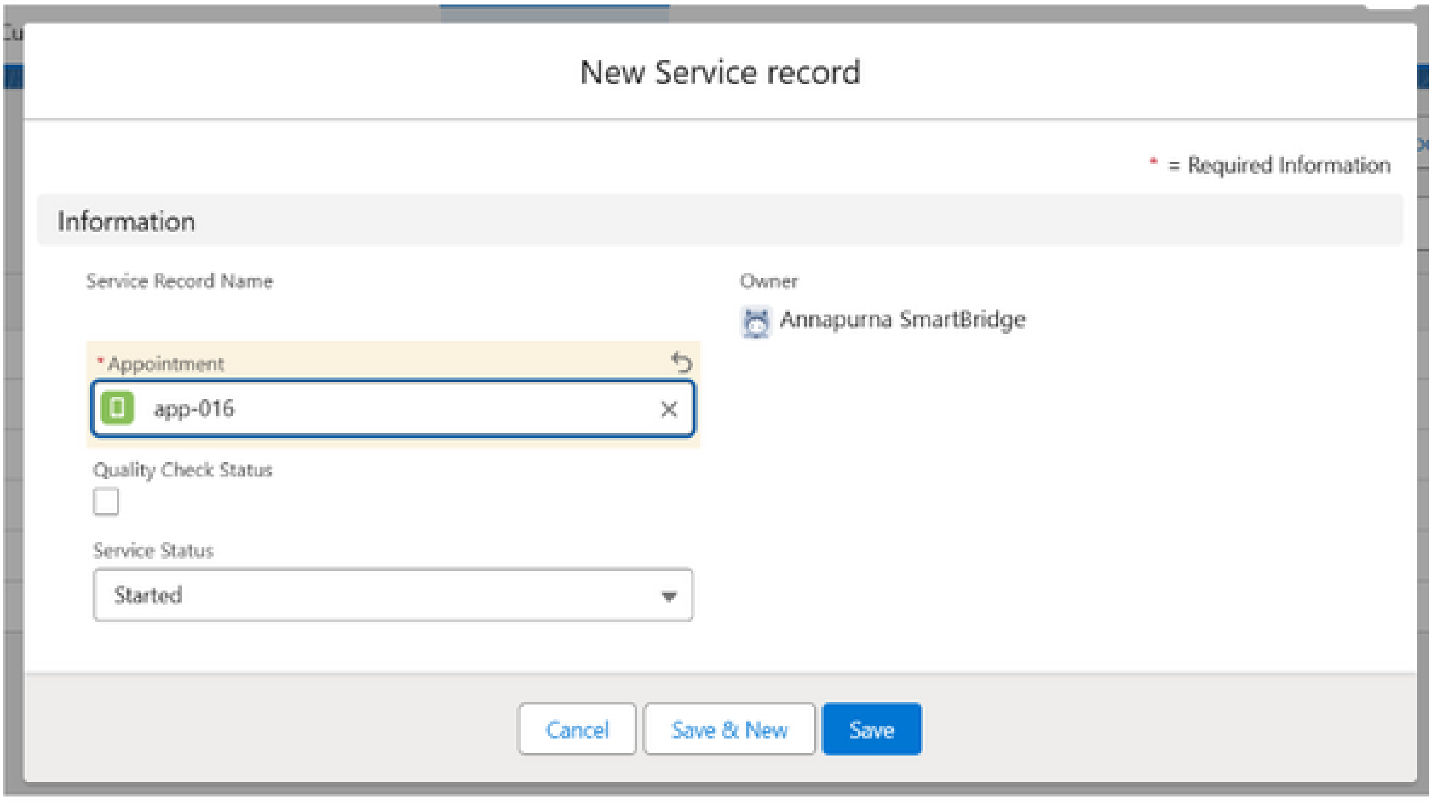
CREATE A DASH BOARD

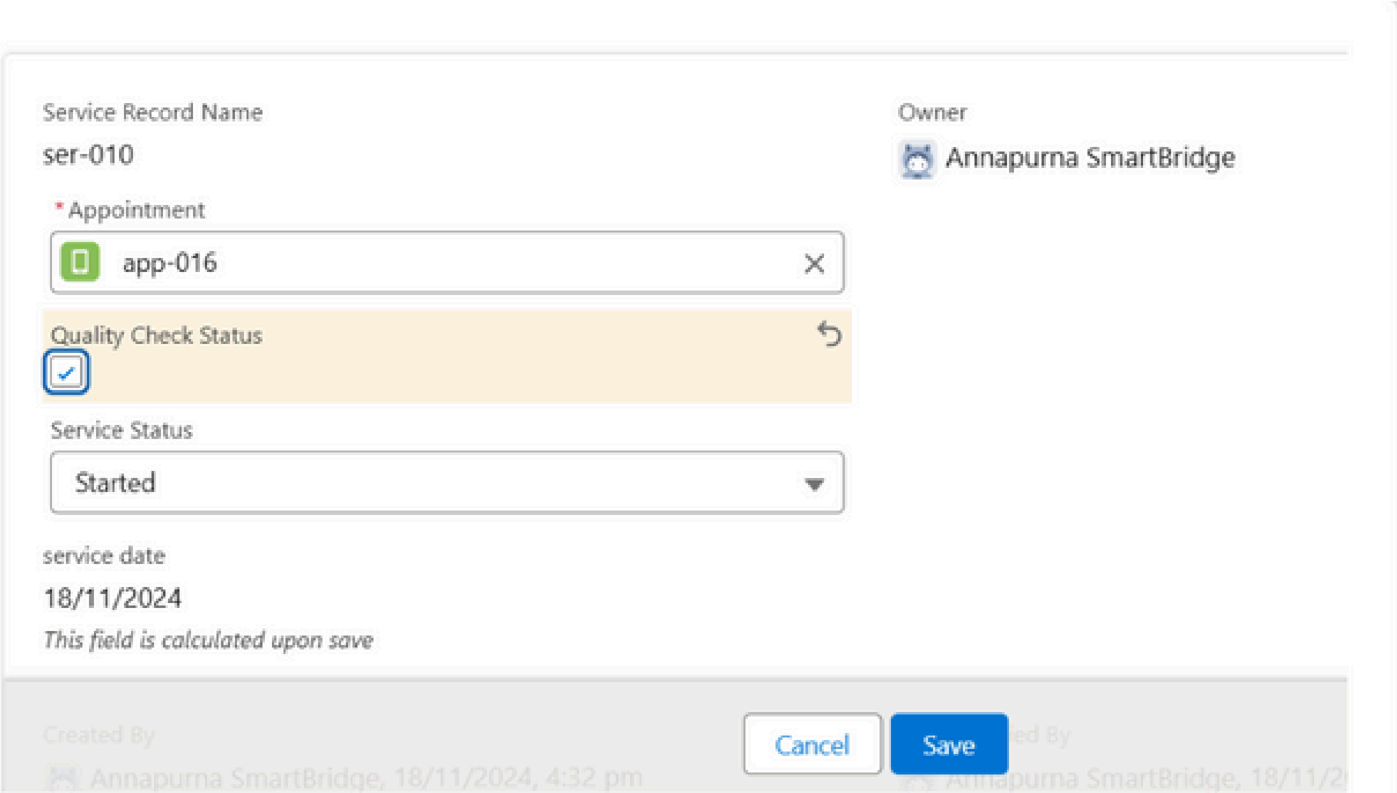


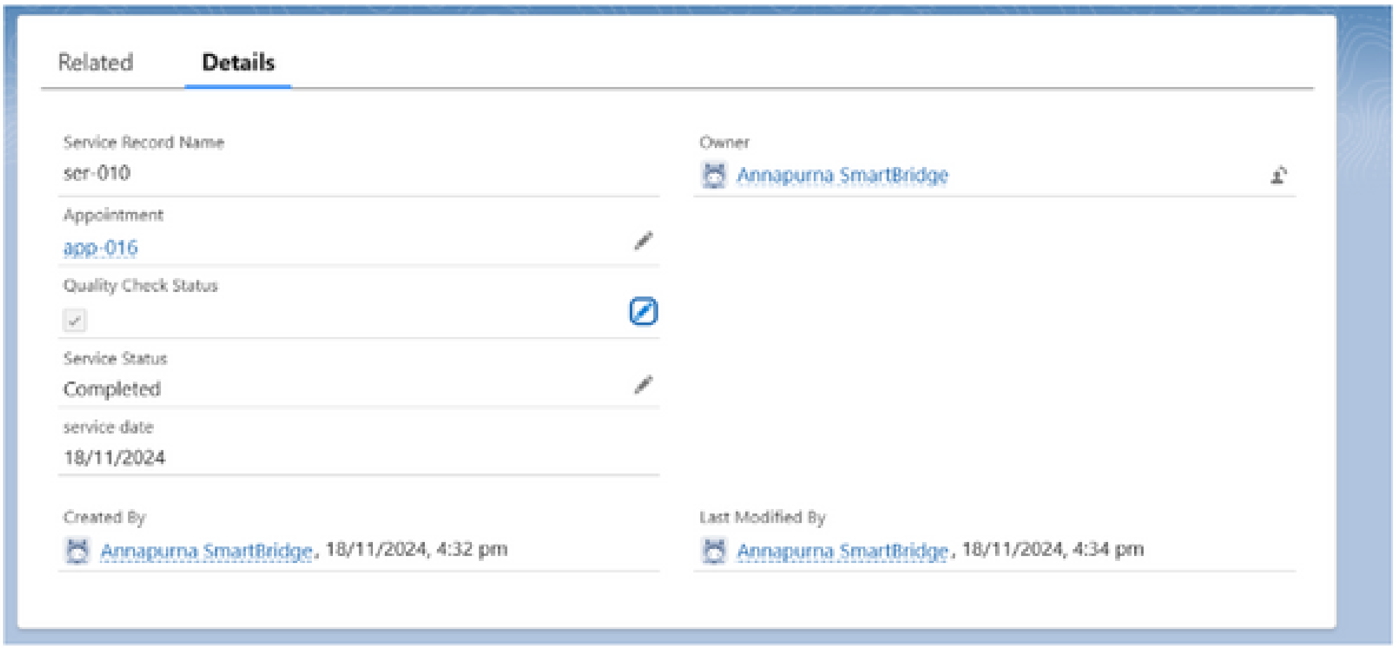
USER ADOPTION

CREATING RECORDS


New Customer Detail
* = Required Information
Information
*Customer Name
Mac
Phone number
5678765567
Gmail
mac@gmail.com
Owner
Annapurna SmartBridge
Cancel
Save & New
Save


New Service record
* = Required Information
Information
Service Record Name
*Appointment
app-016
Quality Check Status
Service Status
Started
Owner
Annapurna SmartBridge
Cancel
Save & New
Save


Service Record Name
ser-010
Owner
Annapurna SmartBridge
* Appointment
app-016
Quality Check Status
Service Status
Started
service date
18/11/2024
This field is calculated upon save
Cancel
Save


Related
Details
Service Record Name
ser-010
Owner
Annapurna SmartBridge
Appointment
app-016
Quality Check Status
Service Status
Completed
service date
18/11/2024
Created By
Annapurna SmartBridge, 18/11/2024, 4:32 pm
Last Modified By
Annapurna SmartBridge, 18/11/2024, 4:34 pm

Conclusion

The Garage Management System project successfully streamlines the day-to-day operations of a garage by automating core tasks such as customer registration, vehicle details management, service scheduling, billing, and report generation. By reducing manual effort and minimizing errors, it enhances efficiency, accuracy, and customer satisfaction. The system provides an easy-to-use interface for staff, secure data storage, and quick access to service records, making overall management more reliable and organized. In conclusion, this project demonstrates how technology can simplify garage operations, save time, and improve productivity, while also laying the foundation for future enhancements such as online booking, inventory management, and mobile integration