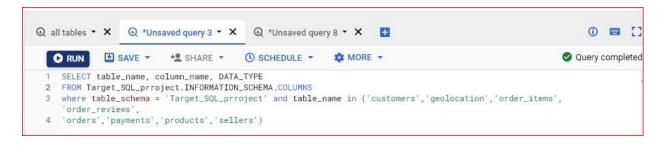
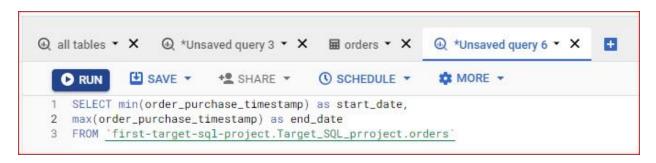
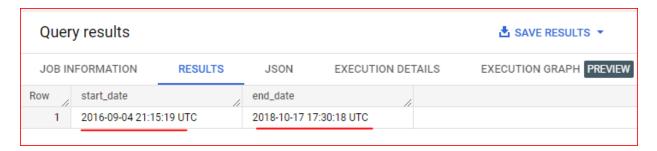
1.1 Data type of columns in a table



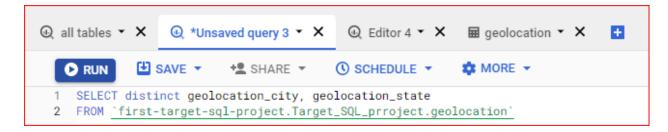
	Quer	y results					₫ SAVE RESULTS	S *		\$
,	JOB IN	FORMATION	RESULTS	JSON	EXECUTION DE	TAILS	EXECUTION GRAPH	PREVIEW	1	
Ro	ow /	table_name	li .	column_name	//	DATA_TYPE				/
	1	order_items		order_id		STRING				
	2	order_items		order_item_id		INT64				
	3	order_items		product_id		STRING				
	4	order_items		seller_id		STRING				

1.2 Time period for which the data is given



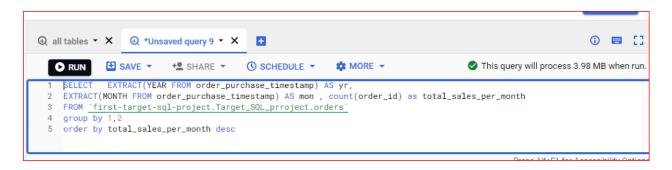


1.3 Cities and States covered in the dataset





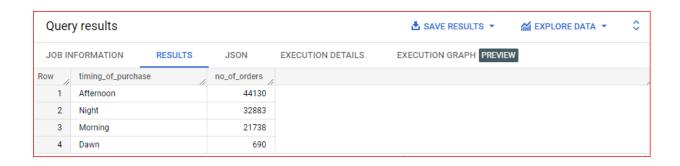
2.1 Is there a growing trend in e-commerce in Brazil? How can we describe a complete scenario? Can we see some seasonality with peaks at specific Months?



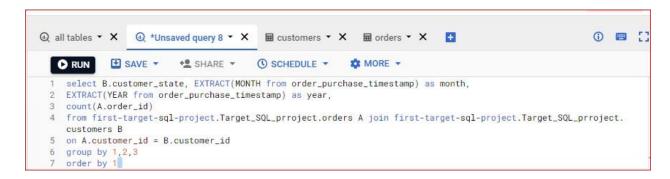


2.2 What time do Brazilian customers tend to buy (Dawn, Morning, Afternoon or Night)?



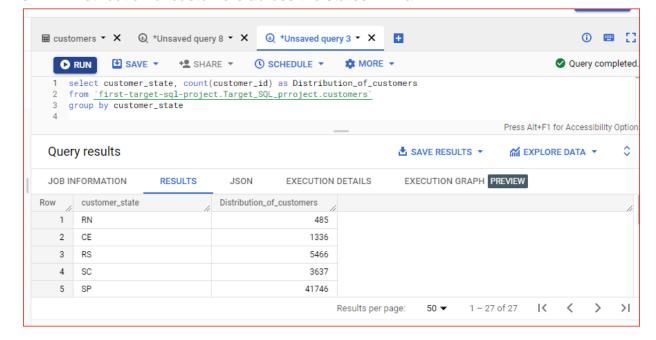


- 3. Evolution of E-commerce orders in the Brazil region:
- 3.1 Get month on month orders by states

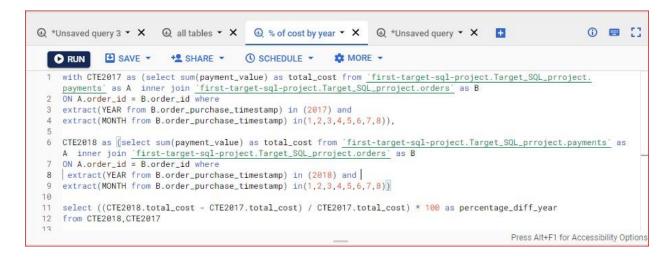


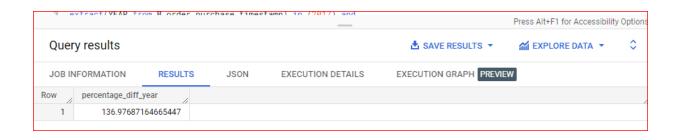
					AVE RESULTS ▼	M EXPLOR		
DRMATION	RESULTS	JSON	EXECUTION DET	TAILS EXI	ECUTION GRAPH P	REVIEW		
customer_state	//	month	year //	f0_				
AC.		5	2018	2				
AC.		3	2017	2				
/C		6	2018	3				
/C		4	2017	5				
ΔL		7	2017	17				
AL.		3	2018	30				
1	ustomer_state IC IC IC IC IC	ustomer_state // IC IC IC IC	month	month year	ustomer_state month year f0_ AC 5 2018 2 AC 3 2017 2 AC 6 2018 3 AC 4 2017 5 AL 7 2017 17	month year f0_	month year f0_	month year f0_

3.2 Distribution of customers across the states in Brazil

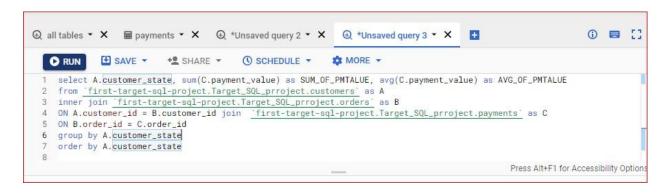


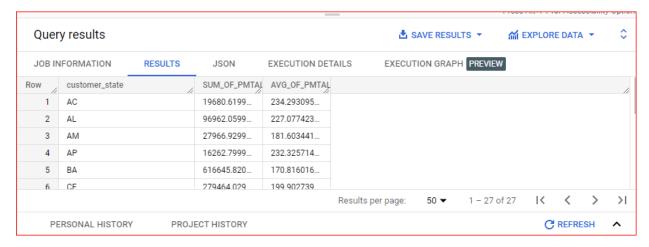
Get % increase in cost of orders from 2017 to 2018 (include months between Jan to Aug only) - You can use "payment_value" column in payments table



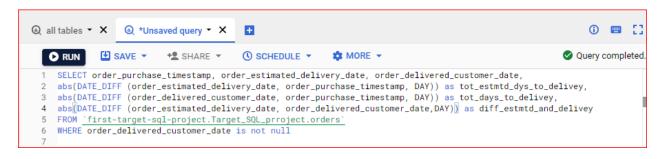


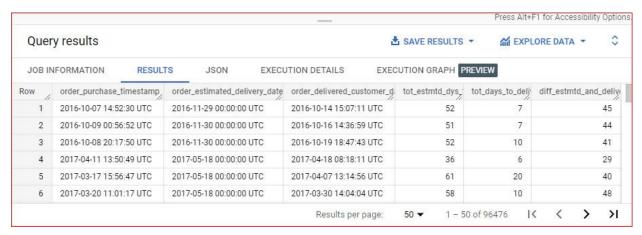
4.2 Mean & Sum of price and freight value by customer state





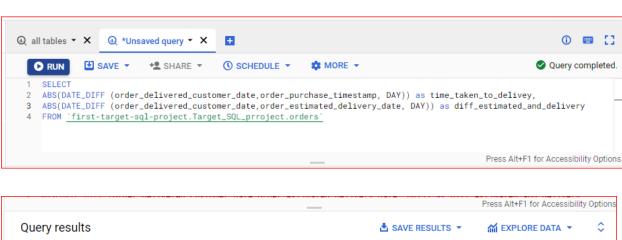
- 5. Analysis on sales, freight and delivery time
 - 1. Calculate days between purchasing, delivering and estimated delivery





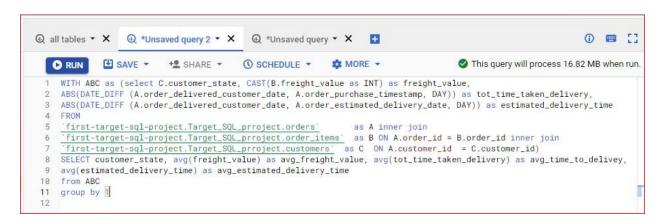
Find time_to_delivery & diff_estimated_delivery. Formula for the same given below:

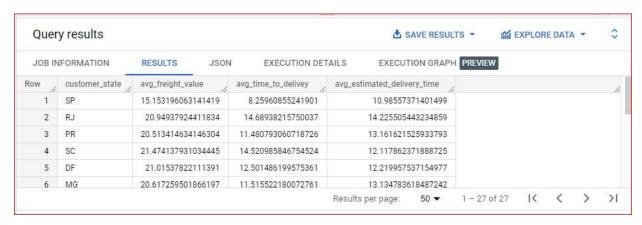
- time_to_delivery = order_purchase_timestamp-order_delivered_customer_date
- diff_estimated_delivery =
 order_estimated_delivery_date-order_delivered_customer_date



					Press Alt+F1 for Ad	cessibilit	y Optior
Quer	y results			♣ SAVE RESULTS ▼	M EXPLORE DA	TA 🕶	\$
JOB IN	NFORMATION RE	SULTS JSON EXE	ECUTION DETAILS E	EXECUTION GRAPH PREVI	IEW		
Row	time_taken_to_delivey	diff_estimated_and_delivery					1
1	7	45					
2	7	44					
3	10	41					
4	6	29					
5	20	40					
6	10	48					
			Results per page	: 50 ▼ 1 – 50 of	99441 < <	>	>1

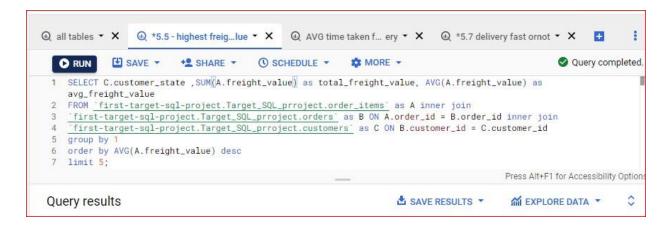
5.3 Group data by state, take mean of freight_value, time_to_delivery, diff_estimated_delivery





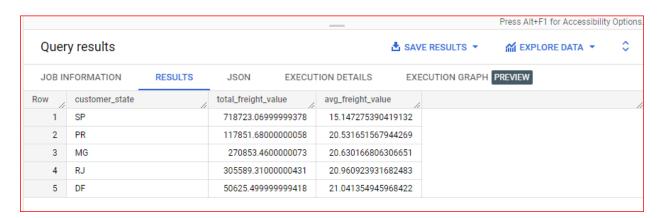
- 5.4 Sort the data to get the following:
- 5.5 Top 5 states with highest/lowest average freight value sort in desc/asc limit 5

Highest / DESC



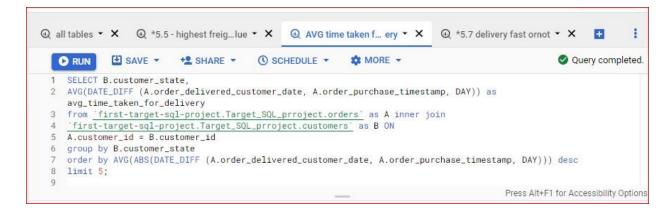
Quer	y results			i i	SAVE RESULTS ▼		0
JOB IN	FORMATION	RESULTS	JSON EXEC	CUTION DETAILS	EXECUTION GRAPH	PREVIEW	
Row	customer_state	,	total_freight_value	avg_freight_value			
1	RR		2235.19	42.984423076923	1093		
2	РВ		25719.730000000029	42.723803986710	1941		
3	RO		11417.379999999996	41.069712230215	5842		
4	AC		3686.7499999999991	40.073369565217	405		
5	PI		21218.200000000033	39.147970479704	1767		

Lowest / ASC



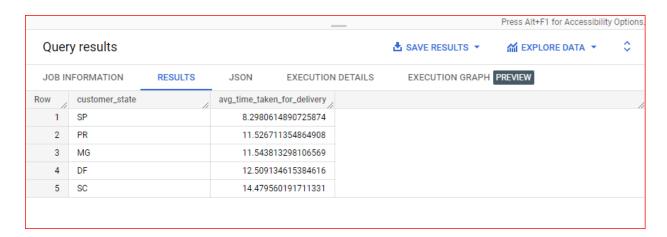
5.6 Top 5 states with highest/lowest average time to delivery

highest



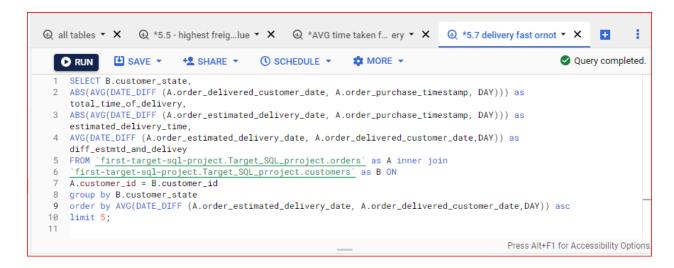
				_		Press Alt+F1 for Accessibility	y Option:
Query results					å save results ▼		\$
JOB IN	IFORMATION	RESULTS	JSON	EXECUTION DETAILS	EXECUTION GRAPH	PREVIEW	
Row	customer_state	//	avg_time_tak	en_for_delivery			
1	RR		28.97	5609756097562			
2	AP		26.73	1343283582085			
3	AM		25.986	5206896551728			
4	AL		24.040	0302267002513			
5	PA		23.310	5067653276981			

Lowest



5.7 Top 5 states where delivery is really fast/ not so fast compared to estimated date

a. ASC

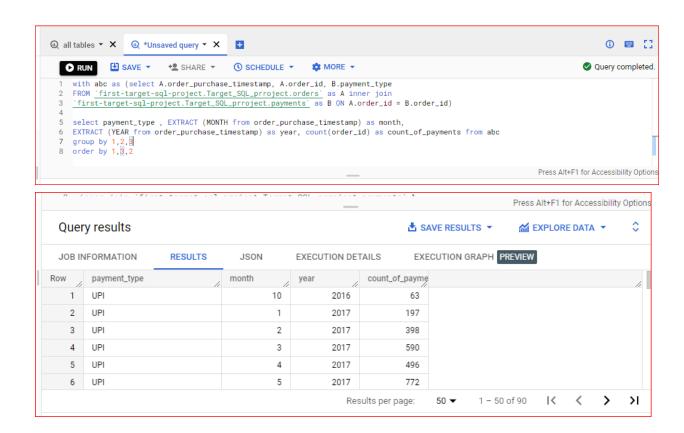


				_		Press Alt+F1 for Accessibility Opti
Quer	y results			₫ SAVE	RESULTS *	
JOB IN	FORMATION	RESULTS	JSON EXECUT	ION DETAILS EXEC	CUTION GRAPH F	REVIEW
Row	customer_state	11	total_time_of_delivery	estimated_delivery_time	diff_estmtd_and_	delivey
1	AL		24.040302267002513	32.22518159806296	7.947103274559	1943
2	MA		21.117154811715473	30.1124497991968	8.7684797768	4797
3	SE		21.029850746268657	30.351428571428578	9.173134328358	2127
4	ES		15.331829573934822	25.273487456960144	9.618546365914	7885
5	BA		18.866400491400498	29.036686390532516	9.9348894348	8941

b. DESC

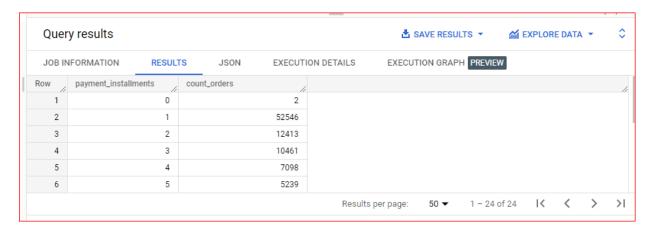
				_			Press Alt	+F1 for Accessibilit	y Options
Quer	y results				≛ SAV	E RESULTS ▼	⋒ EXF	PLORE DATA ▼	\$
JOB IN	FORMATION	RESULTS	JSON E	XECUTION DETAILS	EXE	CUTION GRAPH	PREVIEW		
Row	customer_state	//	total_time_of_deliv	ery estimated_deli	very_time	diff_estmtd_and	_delivey		
1	AC	**	20.6375000000000	003 40.7654320	98765423	19.762500000	000006		**
2	RO		18.913580246913	38.40711	46245059	19.13168724	1279836		
3	AP		26.731343283582	085 45.7058823	52941174	18.731343283	582088		
4	AM		25.986206896551	728 44.7567567	56756765	18.60689655	172413		
5	RR		28.975609756097	562 46.1739130	43478251	16.414634146	341463		

- 6. Payment type analysis:
- 6.1 Month over Month count of orders for different payment types



6.2 Count of orders based on the no. of payment installments





7. Actionable Insights for business case TARGET on BRAZIL sales data:

- I. Customers tend to buy less at the dawn of the day compare to during the day need to action on this to increase the sales,
- II. Customer base is less in states RN, CE need to increase the promotions and advertisements in these states,
- III. The total cost of sales increased to 136% in 2018 compared with 2017(Jan Aug) to 2018(Jan-Aug) data.
- IV. There is a huge difference between estimated delivery time and actual delivery time, it should match or should give an approximate near date to get customer satisfaction,
- V. Total freight values are less where average freight value is more in the states,
- VI. Also, the freight total amount is more where the freight value is less, need to adjust these rates to Increase the customer base.
- VII. Customers using DEBIT CARD as the least payment mode to buy,
- **VIII.** There are around 2000 reviews less than rating 3 also 980 reviews less than or equal rating

8. Recommendations for the business case: TARGET.

- I. work on the difference between estimated delivery time and actual delivery time, it should be precise or at least less gap between estimated and actual,
- II. it gains customer assurance and satisfaction,
- III. There should be a reduction in freight value in some states to increase the sales orders, customers expected to be delivered their orders without cost or with minimal cost, which impacts sales,
- IV. Order delivery time needs to be reduced in some of the states,
- V. Debit card is the least preferred option as per data, motive the customers by offering Royalty/rewards to push customer who doesn't have other payment options,
- VI. There are around 2000 reviews less than the rating of 3 also 980 reviews less than or equal rating as 1, need to work on reducing the bad ratings reason caused by company end.