

Termwan Chiangpradit (Snow)

Excellent reputation for resolving problems, improving customer satisfaction, and driving overall operational improvements. From direct contact of people with different cultures around the world, thus can assure a highly adaptation role in any situation. Seeking new challenges and opportunities for professional growth and advancement.

WORK EXPERIENCE

Patient Relation Representative / Gastro Health

Nov 2024 – Present (Seattle, USA)

Managed patient check-ins, processed referrals, and scheduled appointments while maintaining accurate records. Strong organizational and multitasking skills were key to ensuring a smooth, efficient, and welcoming environment for both patients and the healthcare team..

Patient Care Coordinator / 8 to 8 Dental

Jan 2023 – July 2024 (Lynnwood, USA)

Warmly welcomes patients, adeptly handles appointment scheduling, assists with insurance inquiries, and meticulously maintains patient records with unwavering attention to detail, all while providing essential information and support throughout their dental journey.

Content Writer / Aspeed Web Solutions Inc

Mar 2021 – Dec 2022 (Makati, Philippines)–Remote


Write content for an affiliate products. Contents are mostly about products or services. Contents have to persuade the reader into buying the product or choosing the service. Also, receive feedback and edit the content base on the team leader.

Flight Attendant / Emirates Airline

Nov 2015 – Aug 2020 (Dubai, UAE)

Create a world class customer experience through out the flight and solve problems with the balance of customer needs and business needs in mind. Also, follow a strict protocol of aviation industry for safety of customer and colleague. Licensed for Airbus A380 and Boeing 777.

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 linkedin.com/termwanc

EDUCATION

University of Washington

BS in General Biology

Nov 2013 – Jun 2015

North Seattle Community College

AS in Biology

Jan 2010 – Jun 2012

INTERPERSONAL SKILL

Cultural Awareness

Customer Service

Easily Adaptable

Team Player

Stress Tolerance

Good Time Management

Positivity

TOOL

Dentrix

Modento

Google Drive

Microsoft Word

Microsoft Excel

AED

First Aid Kit

LANGUAGE

Thai

English