# DIEGO MONROY MINERO

**DATA SCIENTIST** 



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Motivated data scientist junior in develop with 3+ years of experience as a freelance. Passionate about building models that fix problems. Relevant skills include machine learning, problem solving, programming, and creative thinking.

#### **EDUCATION**

July 2021 - Present

## Universidad Politécnica de Yucatán

Data Engineer

- Advanced English proficiency with C1 certification.
- Proficient in Python, MySQL and Appsheet
- Proficiency in data analysis tools, including Excel/Spreadsheets.

#### **SKILLS**

- Self Learner
- Costumer Service
- · Strong attention to detail
- Communication Tem-Worker
- · Critical and mathematical thinking
- Process Flows

#### PROFESSIONAL EXPERIENCE

#### **RPA** Developer

Disitem Tecnologías de la Información S.A. de C.V., Nov 2023 - Present

I specialize in the development of Robotic Process Automation (RPA) solutions using Automation Anywhere and Python to streamline high-volume, repetitive tasks within organizations. My expertise in Pandas enables me to construct robots that effectively manage large datasets with precision and accuracy, ensuring adherence to pre-defined rules and comprehensive audit trails. I have successfully automated a diverse range of processes, including financial reconciliations, report generation, and customer interaction management, resulting in enhanced productivity and reduced manual effort.

#### **Digital Services and Tech Support**

Billboard Planet LLC, Ago 2023 - Nov 2023

Currently, I am responsible for all database monitoring and analysis for one of the company's flagship projects. In addition, I am responsible for providing quick and concise solutions to any problems that may arise with customers, whether it be related to a software question or their contract. In addition to database monitoring and analysis, I conduct software testing in controlled environments to detect any bugs that can then be corrected.

### **Software Developer**

Sim Card Corporativo SA de CV, Sep 2019 - Ago 2023

I have a track record of delivering impactful results in various areas. I currently oversee a team of three individuals working on two distinct projects. In the sales department, I developed an application that led to a remarkable 300% increase in sales. Furthermore, I consistently strive to improve customer service through the implementation of effective strategies. My skills also extend to process automation using Python, CRM and Quoter implementation, as well as proficient database management.