

DIEGO MONROY MINERO

DATA SCIENTIST

Motivated data scientist junior in develop with 3+ years of experience as a freelance. Passionate about building models that fix problems. Relevant skills include machine learning, problem solving, programming, and creative thinking.



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EDUCATION

July 2021 - Actual

Universidad Politécnica de Yucatán

Data Engineer

- Advanced English proficiency with C1 certification.
- Proficient in Python, MySQL and Appsheet
- Proficiency in data analysis tools, including Excel/Spreadsheets.

SKILLS

- Self Learner
- Customer Service
- Strong attention to detail
- Communication Team-Worker
- Critical and mathematical thinking
- Process Flows

PROFESSIONAL EXPERIENCE

Software Developer

Sim Card Corporativo SA de CV, Sep 2019 - Ago 2023

I have a track record of delivering impactful results in various areas. I currently oversee a team of three individuals working on two distinct projects. In the sales department, I developed an application that led to a remarkable 300% increase in sales. Furthermore, I consistently strive to improve customer service through the implementation of effective strategies. My skills also extend to process automation using Python, CRM and Quoter implementation, as well as proficient database management.

Digital Services and Tech Support

Billboard Planet LLC, Ago 2023 - Present

Currently, I am responsible for all database monitoring and analysis for one of the company's flagship projects. In addition, I am responsible for providing quick and concise solutions to any problems that may arise with customers, whether it be related to a software question or their contract. In addition to database monitoring and analysis, I conduct software testing in controlled environments to detect any bugs that can then be corrected.