

Miles Moss

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EXPERIENCE

Bennison's Bakery, Evanston IL — crew member

March 2020 - December 2021

- Assisting with company social media marketing and general tech problem solving and set-up.
- Trained new employees.
- Communicating with customers over the phone to design custom orders for cakes and other products, interpreting their abstract ideas and turning them into detailed descriptions and plans to ensure that the finished product is exactly what the customer had in mind
- Collaborating with co-workers, ensuring that each person in the production process has the necessary information to fill orders accurately and on time

Barnes and Noble Cafe, Skokie IL — barista

March 2019 - November 2019

- Took and prepared customer orders accurately and efficiently
- Assisted with administrative tasks, such as receiving shipments and placing supply orders
- resolve customer service issues and ensure the overall customer experience was a positive one

PAWS Chicago Animal Shelter, Highland Park IL — animal care giver – August 2018 - March 2019

EDUCATION

Northwestern University/Trilogy Education, School of Professional Studies — Full Stack Coding Bootcamp

September 2021- March 2022

University of Minnesota Twin Cities — B.A. English

September 2015 - May 2018

TECHNICAL SKILLS

HTML, CSS, Bootstrap, JavaScript, JQuery, Node.js, Express.js, SQL, MySQL, Handlebars.

OTHER SKILLS

Technical writing, creative writing, proofreading/editing, research.

PROJECTS

GameJunkie:

<https://github.com/Project-2-BJMS/GameJunkie>

A website for sharing and discussing your favorite games.
HTML, CSS, Bootstrap, JavaScript, JQuery, Node.js, Express.js, SQL, MySQL, Handlebars.

Muvd :

<https://github.com/coding-p1-g1/muvd>

Movie info, reviews, and suggestions based on your mood.
HTML, CSS, JavaScript, APIs.

LINKS

GitHub:

<https://github.com/monstermiles>

LinkedIn:

<https://www.linkedin.com/in/miles-moss-087a961a1/>