Michael Montero

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Software Engineer

Analyzing client business needs into scalable technical solutions to clients,that scales along with their business. Work experience in numerous industries, a diverse insight for problem solving. Native Spanish speaker. User of dozens of different software from various industries, with a strong curiosity to improve the user experience. Like to read and watch tech related news to learn how to be a better technologist.

Technical Skills

Javascript | Typescript | React | HTML, CSS | Express | SQL | Prisma
Git | Github | Bash | Linux | Vitest | Jest | React Router | Zod | Trello | NextJS

Technical Projects

Curtismadeit | [Github](#) | [Loom Demo](#) | [curtismadeit.com](#)
  Skills: [TypeScript, React, React Router, Context providers, Chakra ui, Debugging]
- Building UI for mobile responsive site for client using React, Chakra UI, React Router to establish online presence
- Automated content updates by connecting to youtube API to display data to save client money on updates
- Researching and testing on how to set up full e-commerce platform using express.js and Prisma to generate revenue and debug as building

PDF Analyzer | [Github](#)
  Skills: [Javascript, React}
- Developed a PDF analyzer to convert PDF data into structured JSON, automating order verification and reducing errors.
- Integrated the solution with business workflows for real-time validation, enhancing operational efficiency.
- Collaborated with stakeholders to refine functionality, ensuring seamless adoption and alignment with business needs.

Professional Experience

Full Stack Developer, Freelance,World Wide   09/23 - Present
- Collaborate with business owners to construct websites or landing pages using React or NextJs with relevant APIs
- Provide pre-built solutions using a combination of Hubspot, Zapier and Jotform to capture form inputs while the backend is created.
- Meticulously plan scalability and backend implementation using Sqlite, Express and Prisma in order for clients to own their own database as their business scales.

Call Center Agent, Citarella, New York   08/24 - Present
- Implemented CRUD operations in Sage X3 to manage sales and order data, ensuring alignment with business needs.
- Automated order verification by developing a PDF-to-JSON converter, reducing errors and improving efficiency.
- Optimized report generation workflows, enabling data-driven inventory and fulfillment decisions.

Client Retention Specialist, Alorica, Santo Domingo   08/2022 - 03/23
- Retained 900 client relationships: retained client relationships by offering exclusive offers.
- Prevented fraudulent access to accounts: verify up to 50 client accounts data to prevent fraudulent access.
- Technically supported: troubleshooting over 300 smartphones and communicating with clients on best practices.

Education

Full Stack Software Certificate, Devslopes   2024
Coursework towards Bachelor's Computer Science**, TCI**, New York   09/15 -09/17