

KingRex UD384 (32bit/384Khz) USB DAC



USER MANUAL

Edition V.2 (revised date 2011/10/17)

KingRex

KingRex Technology Co., LTD

www.kingrex.com

service@kingrex.com

TABLE OF CONTENT

● Table of content.....	P.2
● Contents of KingRex UD384 USB DAC package.....	P.3
● Safety instruction.....	P.4 ~P.6
■ Warning	
■ Important safety instruction	
■ Safety caution	
● Product feature.....	P.7
● Specification.....	P.8
■ Analog output	
■ S/PDIF digital output	
● Operation environment presentation.....	P.9-P.10
■ Front panel details & rear panel details	
◆ DC jack	
◆ Power indicated LED light	
◆ USB port	
◆ Analog output (RCA RIGHT)	
◆ Analog output (RCA LEFT)	
◆ Digital output (S/PDIF)	
● Connection to the host.....	P.11
● Technical information.....	P.12
■ Working environment suggestion	
■ Suggested software for UD384	
● Driver installation.....	P.13-P.16
■ Obtaining the driver	
■ Installing the driver on a Windows OS-based PC	
■ Installing the driver on a Mac	
● Configuring the computer to UC384 USB DAC package	
■ Configuring a PC with Windows XP	
■ Configuring a PC with Vista or Win7	
■ Configuring a Mac audio output devices	
■ Configuring for Windows XP, Vista, or Win 7	
■ Configuring ASIO output for windows system	
■ Configuring the player for WASAPI or ASIO output support Foobar 2000	
.....	P.17-P.23
● Maintenance	
● Burn in	
● Service	
● Our best wishes	
.....	P.24

1. CONTENTS OF KINGREX UD384 USB DIGITAL TO ANALOGUE CONVERTER

UD384 USB DIGITAL TO ANALOGUE CONVERTER *1

DC 7.5V global switching power adaptor *1

USB cable *1

USB FLASH 8G *1

(included user manual, demo high res playback, and driver, firmware update DFU tool...)

Warranty card *1

2. SAFETY INSTRUCTION

i. Warning!

Changes or modifications not authorized by the manufacturer can invalidate the compliance CE regulations and cause the unit to be no more suitable use. The manufacturer refuses every responsibility regarding damages to people or things due to the sue of a unit which has been subject to unauthorized modifications or to misuse or to malfunction of a unit which has been subject to unauthorized modifications.

ii. Important safety instructions!

Thank you for choose KINGREX UD384 USB digital to analog. We sincerely hope you could keep the user manual for whole KingRex UD384 USB DAC lifetime, it provides you with better protection for connected equipment.

Please read this user manual very carefully. It provides safety, installation, and operating instructions that will help you derive the overall performance and fully extend the life that the UD384 USB DAC has to offer.

Please save this manual! It includes important instructions for the safely use UD384 and for obtaining factory service should the proper operation of the UD384 come into question.

Please save or recycle the packaging materials! The UD384 shipping materials were designing with great care to provide protection from transportation related damage. These materials are invaluable if you ever have to return the UD384 for service. Damage sustained during transit is not covered under the warranty.

iii. Safety caution!

- The following precaution should be observed when working on the power supply unit:
 - Remove watches, rings or other metal objects.

!!! Caution: Risk of electric shock, do not remove cover. No user serviceable parts inside, Refer servicing to qualified service personnel.

!!! Warning: To reduce the risk of fire or electric shock, install in temperature and humidity controlled indoor area of conductive contaminants.

- Read the user manual and familiarize yourself with the functions before you attempt to use this equipment.
- To prevent fire or shock hazard, do not expose this appliance to rain or moisture.
- Do not dispose of in fire to prevent injury or burns. Also do not place the units near the heat sources such as radiator, heat registers, stoves, or other devices (including amplifiers) that produce heat.
- Do not disassemble the machine with power on. If you do, you may receive an electric shock.
- Do not set these units near the water near following area: bathtub, washbowl, kitchen sink, laundry tub, wet basement, or swimming pool.
- Do not place heavy objects on the power cord. If the cord is damaged, fire, or electrical shock may result. In particular, it is possible that one might accidentally place a heavy object on a carpet that covers the cord; definitely avoid these situations!
- Do not install the UD384 USB DAC in a place where it might be exposed to oil, smoke or steam (for example, near a cooking table or humidifier). Otherwise, fire or electrical shock may result.
- Do not place the power cord near a heating device. Otherwise, the cord sheath may melt, resulting in fire or electrical shock.
- Obstruct the necessary all- around ventilation: especially DO NOT place the set close to curtains or on soft furnishing such as carpets. Overheating can cause unnecessary damage and shorten the lifespan of the equipment.
- No user serviceable parts inside. Refer servicing to qualified technician. Never remove the cover unless qualified to do so. This unit contains dangerous voltage.
- When you remove the power plug, be sure to hold the plug. Never pull on the cord. Otherwise, the power cord may become damaged, resulting in fire or electrical shock.
- Do not attempt to modify this equipment. Otherwise, fire or electrical shock may result. Warranty is void on modified devices.

-Do not damage, process, bend, twist, stretch or heat the power cable. If the cord is damaged, fire or electrical shock may result.

-When you are connecting other audio devices to the UD384 USB DAC make sure that you first turn off the power to all devices to be connected. Refer to the user's guide for each device and use the specific cable for the connection.

-If you plan not to use the UD384 USB DAC for a long period of time (such as when you are on vacation), remove the power plug from the AC outlet. Otherwise, a fire could possibly result.

-If any abnormality occurs while using the UD384 USB DAC, remove the plug from the AC outlet. In this case first shut off the power amplifier or turn down the volume controls and so on to avoid possibly damaging transients.

- If you notice any abnormality- such as smoke, smell, noise, etc. –remove the plug from the AC outlet. Confirm that the abnormality is no longer present, then consult your dealer for repair. If you continue using the UD384 USB DAC under abnormal condition, fire or electrical shock might result.

- If a foreign object or water enters inside the equipment, remove the plug from the AC outlet and consult your dealer for repair. If you continue using the UD384 USB DAC under this condition, fire or electrical shock may result.

- If the power cord is damaged(for example if it is cut or if the core wire is exposed), ask your dealer for a replacement. If you continue using the UD384 USB DAC under this condition, fire or electrical shock might result.

3. Product feature:

KingRex UD384 is a high-quality USB DAC for CAT users or PC HiEnd lovers those wishing to stream high-resolution playbacks. The UD384 can direct stream from PC or Mac at 16bit/44.1KHz to 32bit/384KHz through analog output –RCA & digital S/PDIF output. The UD384 is running in asynchronous mode for best performance. The master clock generator is a classy 1ppm TXCO unit with proprietary low-jitter drivers for Windows & Mac. Direct Sound, ASIO4ALL, and WASAPI are all supported and run smoothly. The UD384 is housed in an oval cross-section aluminum case with black hairbrush polish. It measures 88*82*24mm. "The UD384 ships with Windows & Mac drivers that need to be installed on your computer. An external 7.5V power supply is provided.

P.S. Mac OS do not need to install driver!

4. Specification:

- **USB interface :**

- USB 2.0 High/Full Speed compliant

- USB Audio Device Class Specification v1.0/2.0 Compliant

- **Analog output:**

- Sample Rates Supported: 44.1Khz, 48Khz, 88.2Khz, 96Khz, 176.4Khz, 192Khz, and 384Khz.

- 16, 24 bit & 32bit 2 Channel

- **Digital output (S/PIDF):**

- 1 Stereo SPDIF output through Integrated IEC958 Line Driver
- 16, & 24 bit 2 Channel

- Sample rates support : 44.1Khz, 48Khz, 88.2Khz, 96Khz, 176.4Khz& 192Khz.

- **Power**

Power demand : 7.5V DC

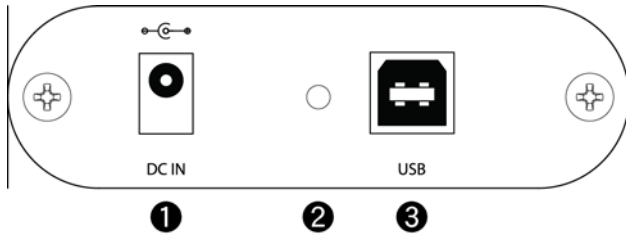
S/PDIF output voltage: 2.5Vpp

AES/EBU output voltage: 2.5 Vpp

Power consumption : 200mA @7.5V

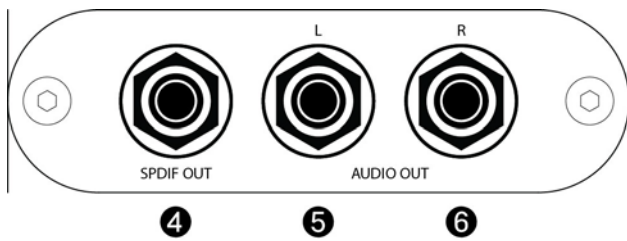
5. Operation environment presentation

- Front panel details & rear panel details



(Figure 1)

- 1. DC JACK: FOR 7.5V power input** – Apply a voltage in DC7.5V. Tip is positive, ring is negative. This input is protected against polarity inversion. 2.1mm tip jack supply connector.
- 2. Power instruction LED light** - Power indicated LED. After connected power, the power indicated LED light will be glow. If the LED light is dim, please exchange your 7.5V switching power supply or contact with your local distributor & dealer for after service.
- 3. USB port for PC signal input** –Connect to host w/ a suitable 2.0 USB cable. Female “B” USB connector.



(Figure 2)

4. **S/PDIF : RCA** – Connect to DAC or receiver with a coaxial digital cable terminated with RCA male plugs. This output is galvanically isolated by a pulse transformer. Gold plated RCA female connector.
5. **Analog output RCA Left channel**– Please connect with your interconnect cable in left channel
6. **Analog output RCA Right channel**– Please connect with your interconnect cable in Right channel

P.S. Digital output only able to output not over than 24bit / 192Khz.

CAUTION : THE DIGITAL & ANALOG OUTPUT CAN BE USED AT THE SAME TIME.
BUT THE DIGITAL OUTPUT CAN ONLY SUPPORT THE MAXIMUM OUTPUT IN
24BIT/192KHZ IN UD384 ONLY! PLEASE NOTED.

6. Connection to the host

Connect the USB "B" plug of a 2.0 USB A-B cable to the USB connector (Figure 1, 3) of UC384.

Connect the USB-A plug of the cable to a 2.0 USB port of your computer.

Connect a power supply connector (7.5V switching adaptor) of UD384. The power indicator will lit.

Please install the driver while you use Windows OS based PC. Mac Os 10.6 fully supported.

NOTE: If you want to avoid the automatic driver installation, please connect to the computer after manually installing the driver.

7. Technical infos:

KingRex UD384 is high quality asynchronous USB DAC. With highly flexible firmware upgrade DFU tool. It will be freely exchange the transferring mode from Asynchronous to synchronous and vice versa.

●Working environment suggestion:

OS:

Windows: XP, Vista, and Win7

Mac : 10.5/ 10.6 /10.7 **(SOME OLD MAC COMPUTER ONLY USB1.0 INTERFACE,SO IT ONLY ABOUT TO OUTPUT 44.1K IIS OUTPUT TO UC192)**

P.S. In most of condition,Mac 10.3 will still workable with KingRex UD384. But in some setting, the computer will has internal conflict to be work with UD384. Our suggestion will be updated OS system at first! Most of problem will be solved after renew OS system to Mac 10.6.

●Suggested software while using UD384 :

foobar 2000 V1.1 (<http://www.foobar2000.org/download>)

ASIO component : WASAPI output

support (http://www.foobar2000.org/components/view/foo_out_wasapi)

8. Instruction for how to operate the UD384

✧ Driver installation

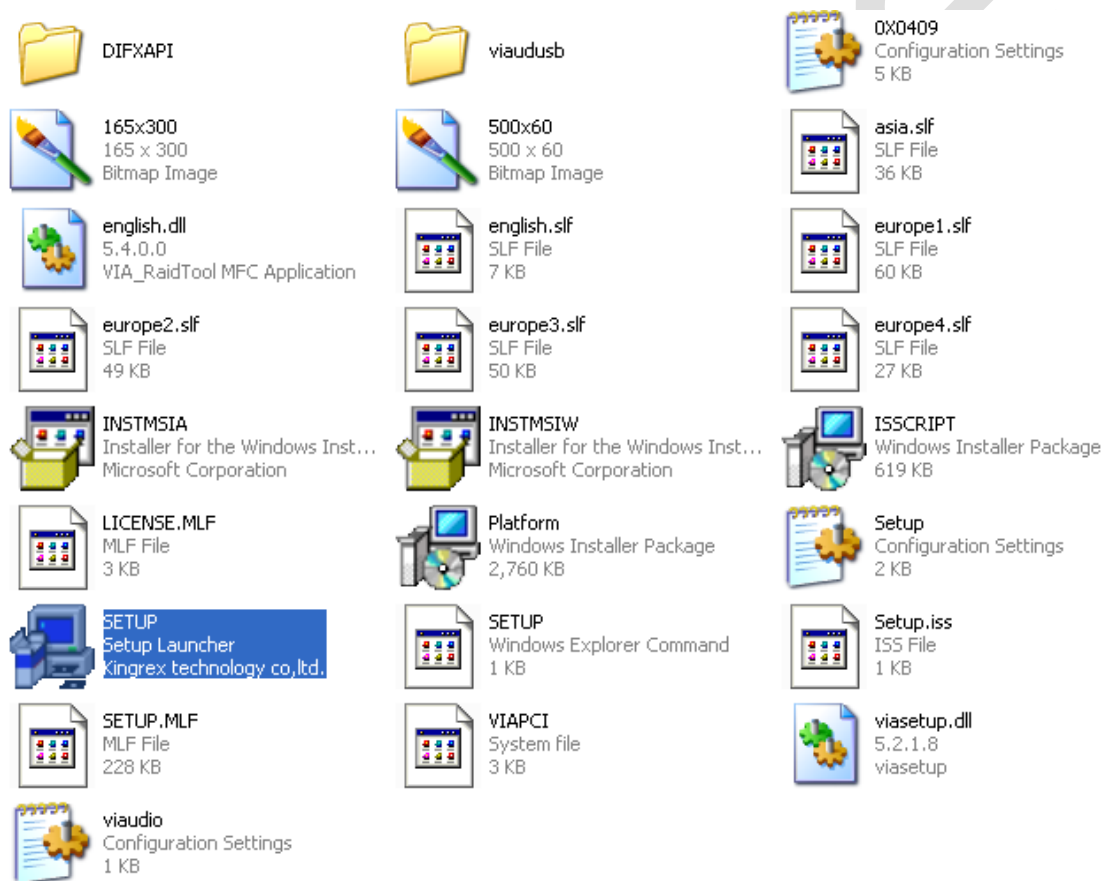
● Obtaining the driver

The drivers for UD384 are available on the CD-Rom.

● Installing the driver on a Windows-based PC

1. Automatic (guided) installation.

Apply power to UD384 and connect it to the PC. Following the negotiation process, open the driver folder select "SETUP(SETUP LUNCHER)" the driver installation wizard is automatically proceed as in Figure 4.



(Figure 4)

2. Click on the button to proceed. A window appears as show in Figure 5:



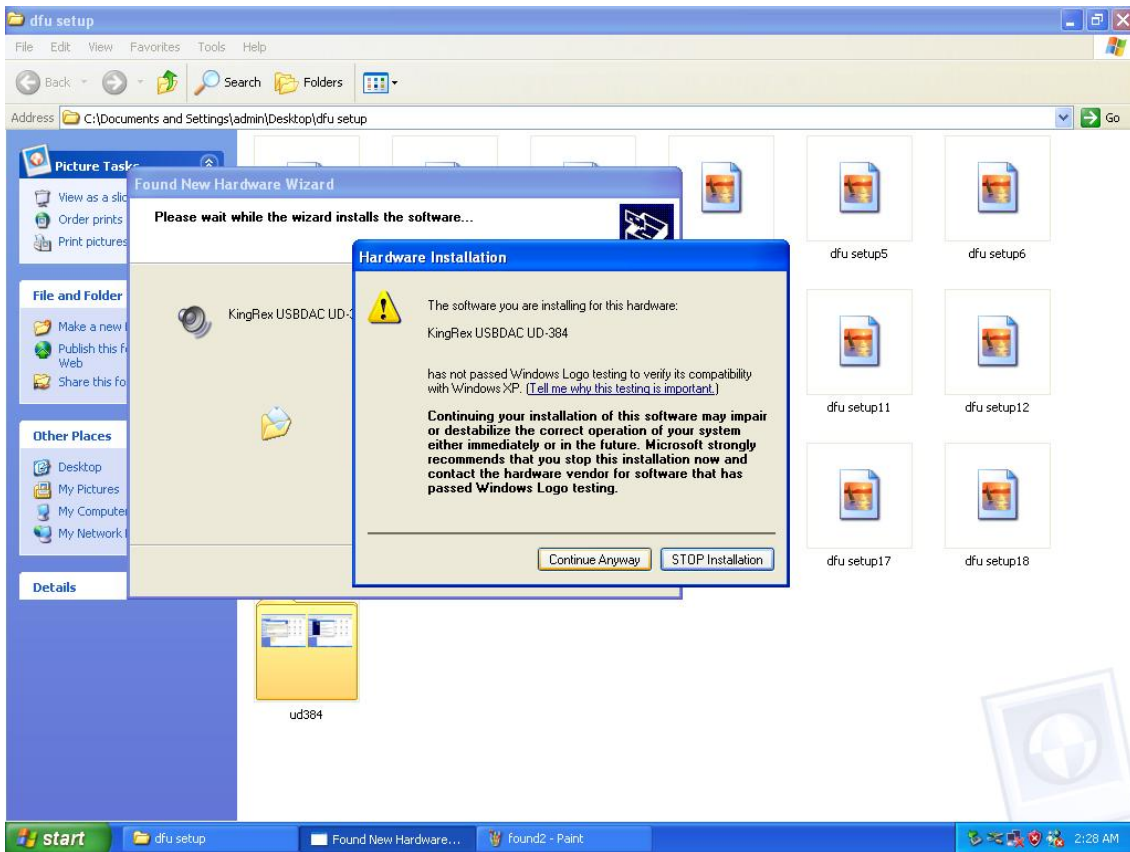
(Figure 5)

3. Click on the blank space. Press "Next" for next step.



(Figure 6)

4. Choose "Continue Anyway" (as recommended) and proceed to next step.
The windows shown in figure7 will show.



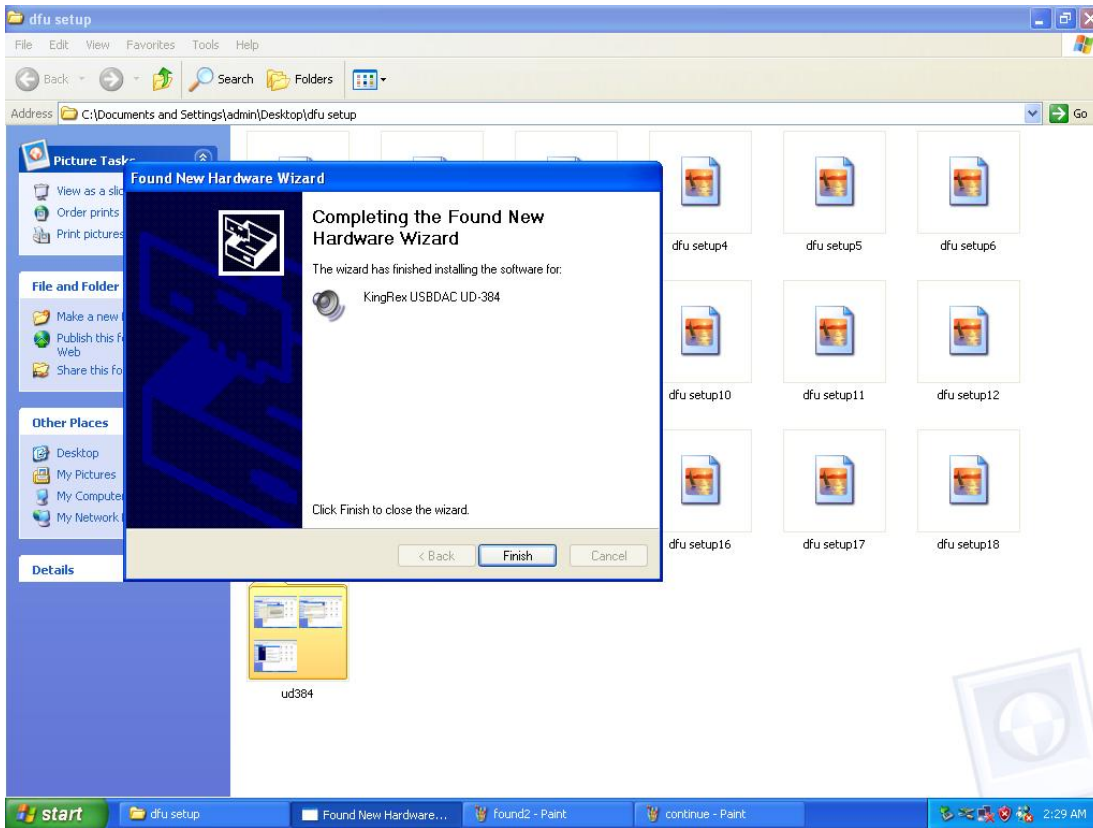
(Figure 7)

5. Please press "Next" and go on next window.



(Figure 8)

- Click on Continue. The installation will proceed to the end. The window is shown in figure 9. Click on Finish to complete the driver installation.



(Figure 9)

NOTE: the wizard appearance and the guided installation procedure may slightly vary from XP to Vista to Windows 7.

Manually uninstalling the driver on a Windows-based PC

Connect UD384 to the PC.

Go to the control panel and launch the "System" utility, then select Hardware tab. Open the peripheral management window (see figure XX).

You will find UD384 listed under Audio, Video, and Game controllers.

● Installing the driver on a Mac

As Mac OS will automatic install the driver (No more extra driver to be needed)!

9. Configuring the computer to UD384

●Configuring a PC with Windows XP

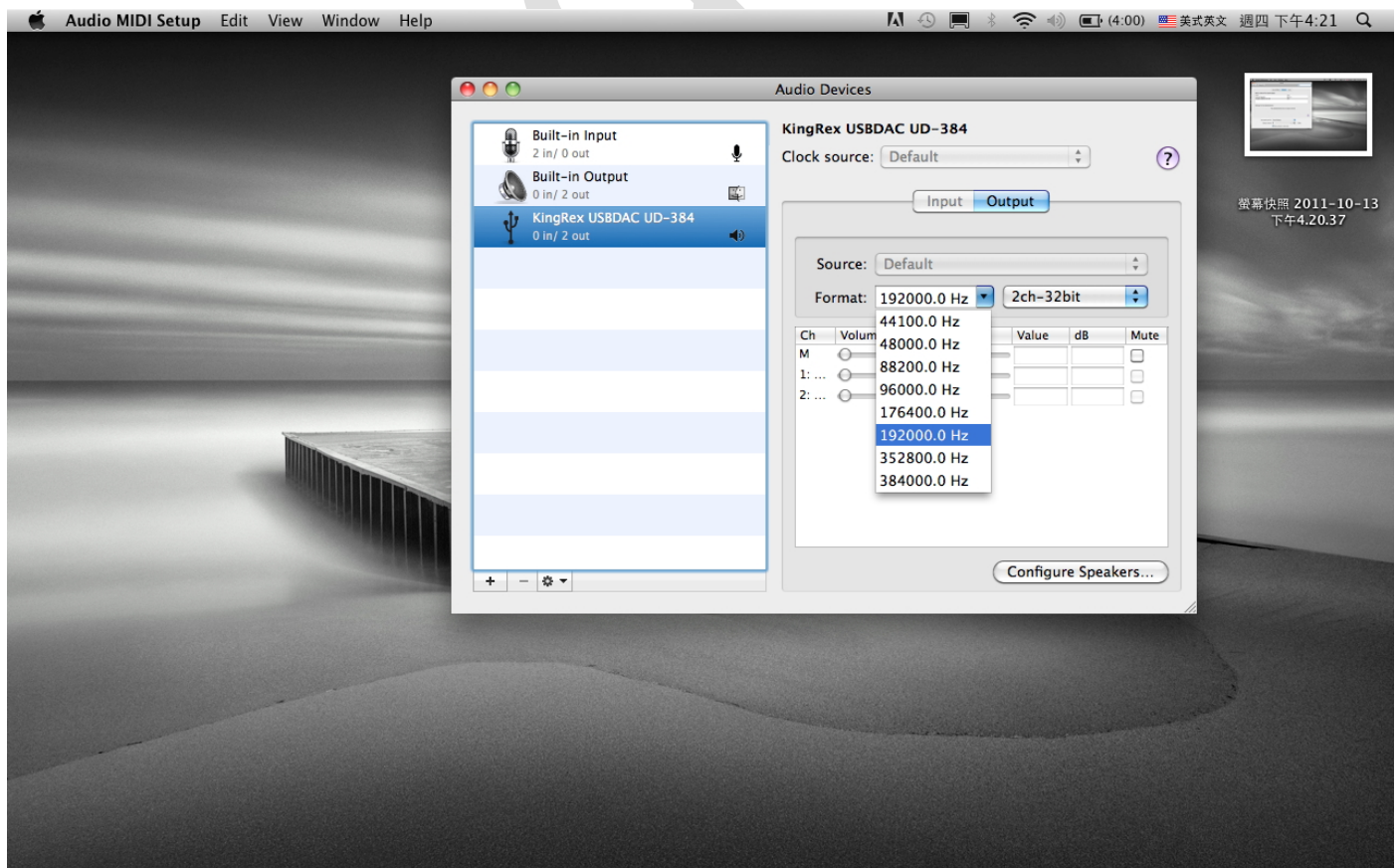
A PC with Windows XP can use UD384 in two different ways: Direct Sound (DS) and ASIO4ALL.

●Configuring a PC with Windows Vista or Win7

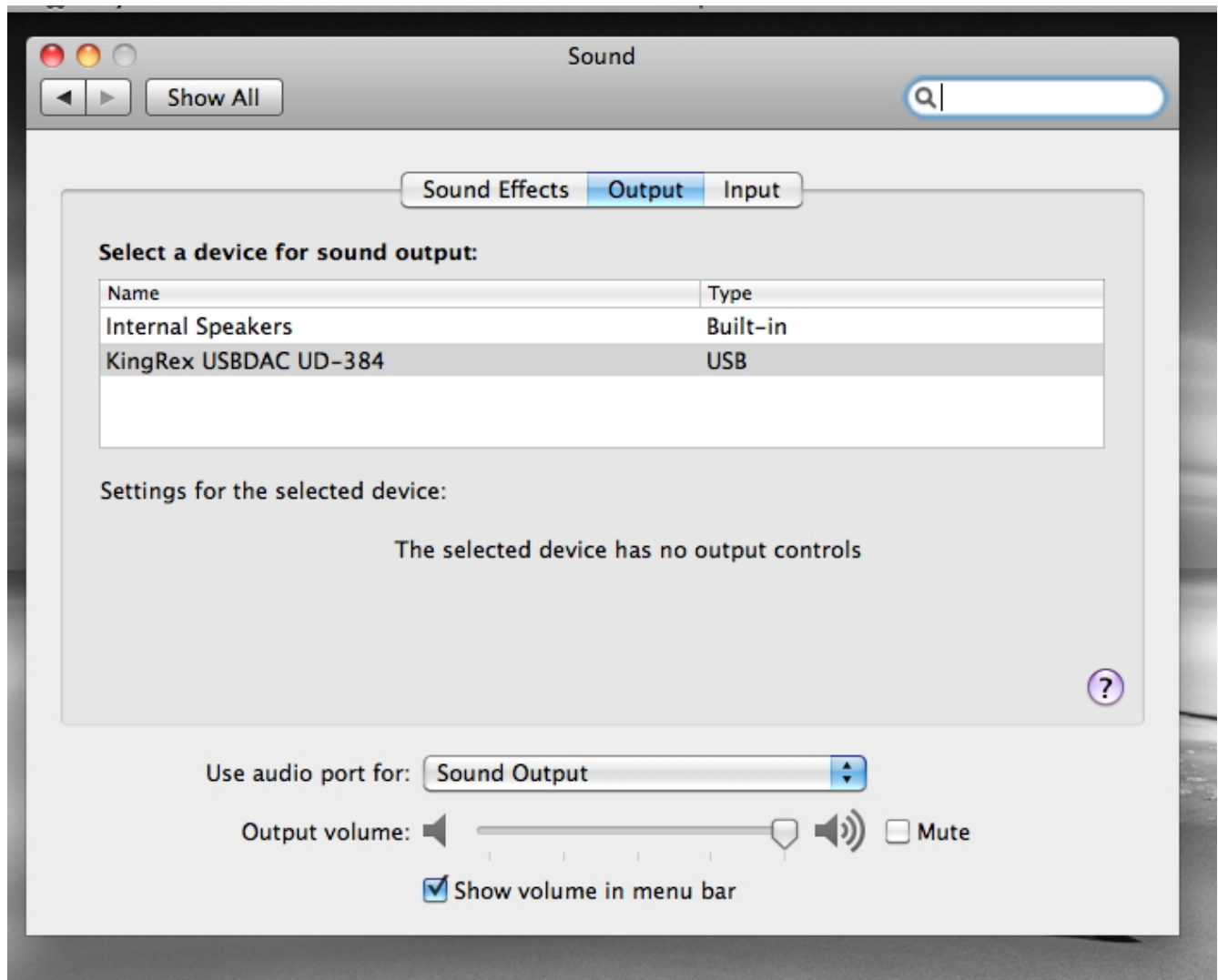
A PC with Windows Vista or Win7 can use UD384 in two different way: Direct Sound (DS), ASIO4ALL, and WASAPI. DS is suitable for players which cannot operate WASAPI or for Internet streaming. WASAPI(Windows Audio Standard API) is a standard interface for audio players which allows to get the same performance of KS with application which cannot operate in KS mode, at the cost of higher CPU load.

●Configuring a Mac audio output devices

Go to system preference and select sounds. The following windows as shown, please select UD384 and open the "AUDIO MIDI SETUP" for output sampling rate/bits rate select for output as indicated Figure 10



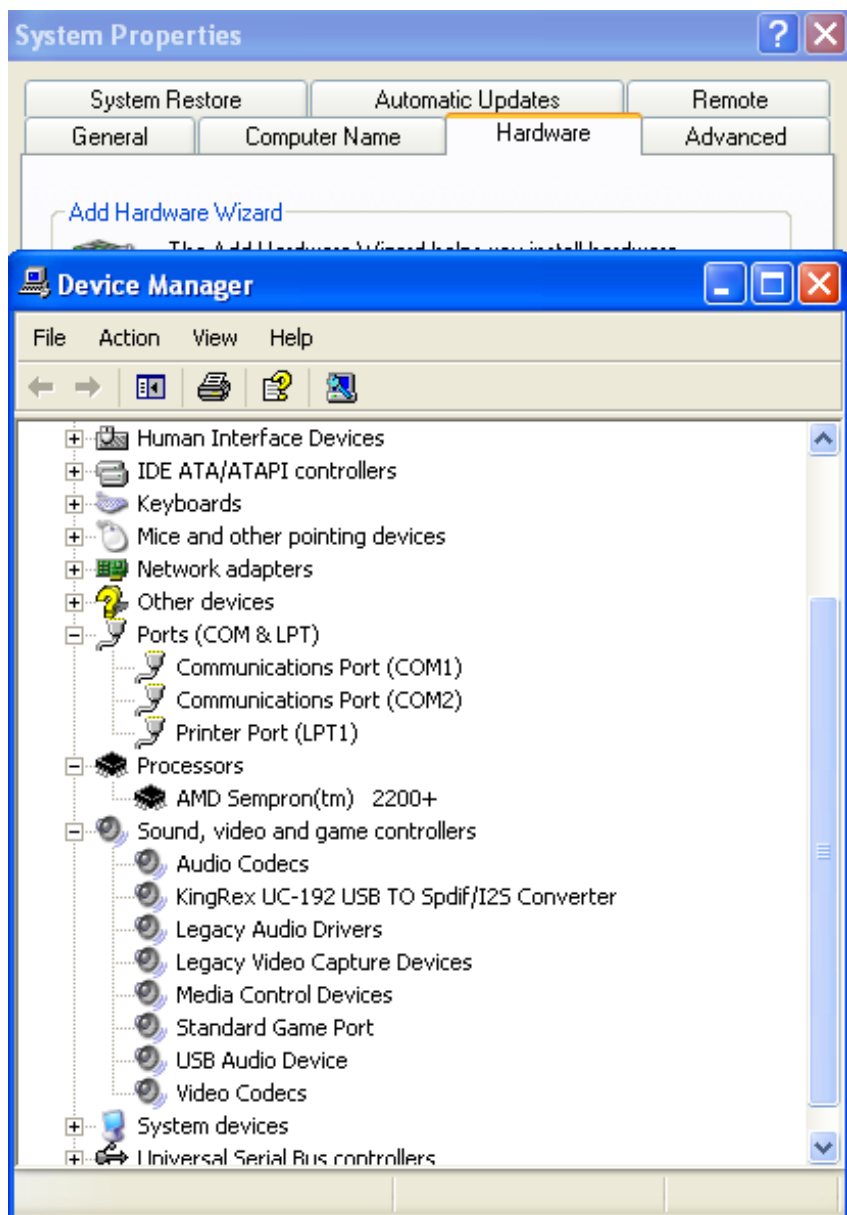
(Figure 10)



(Figure 11)

- Configuring for Windows XP, Vista, or Win7

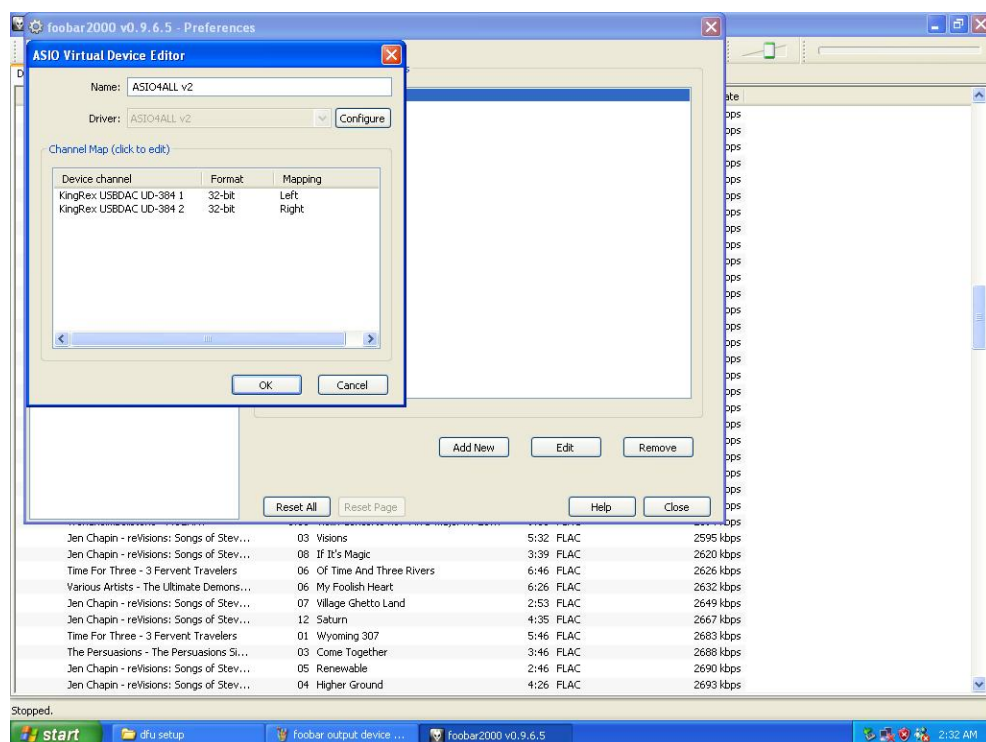
Open control Panel and select Hardware and Sounds. Under Audio, click to open the Manage Audio Devices window which will show KingRex UD384.



(Figure 12)

Open control panel and select hardware and sounds. Please go the path foobar 2000-> File->Preference->ASIO Virtual Device Editor-> ASIO4ALL control panel-> KingRex UD384.

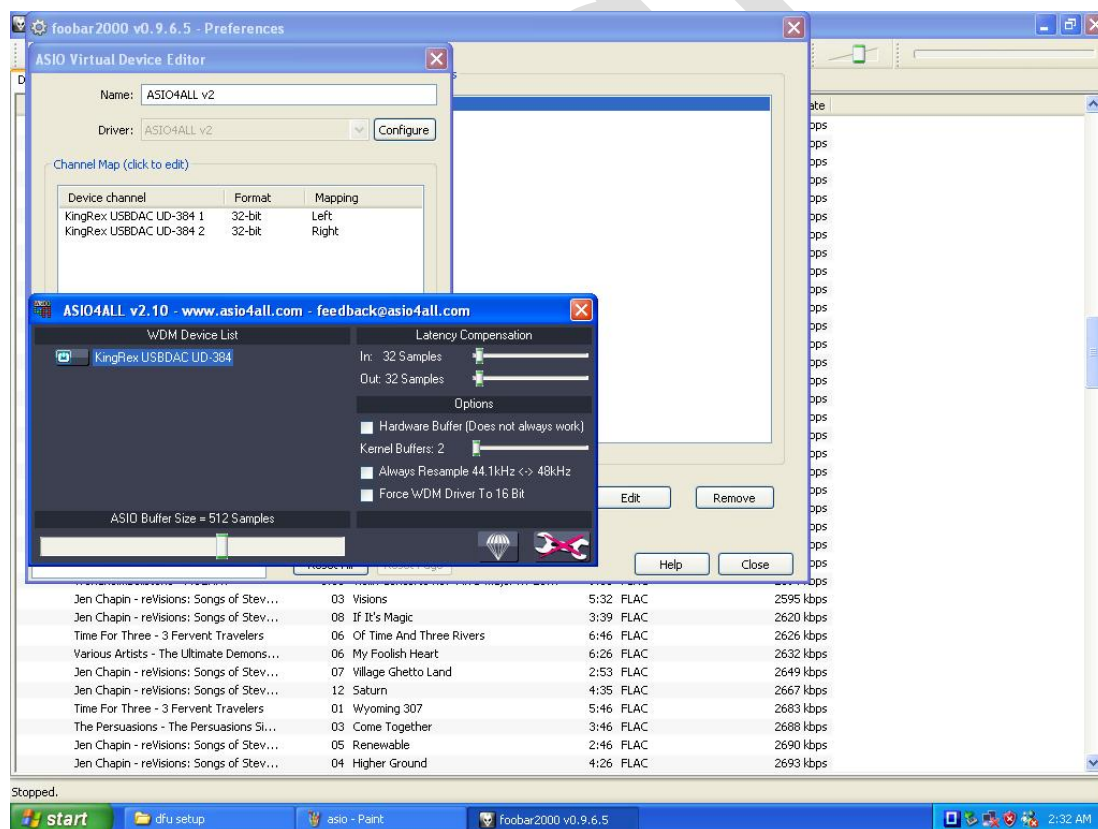
As happens with ASIO4ALL, press the “configure” button setup the ASIO virtual devices.



(Figure 12)

● Configuring ASIO output for Windows system

Go to system preference and select sounds. The following windows as shown, please select UD384 for output as indicated Figure 13.

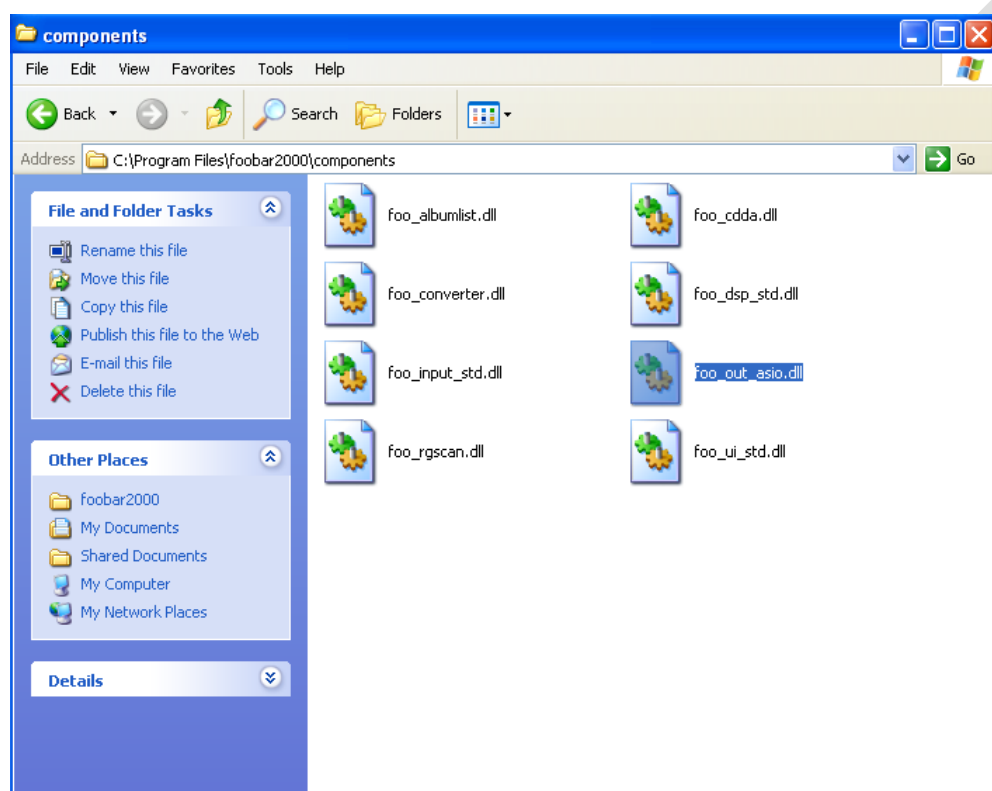


(Figure 13)

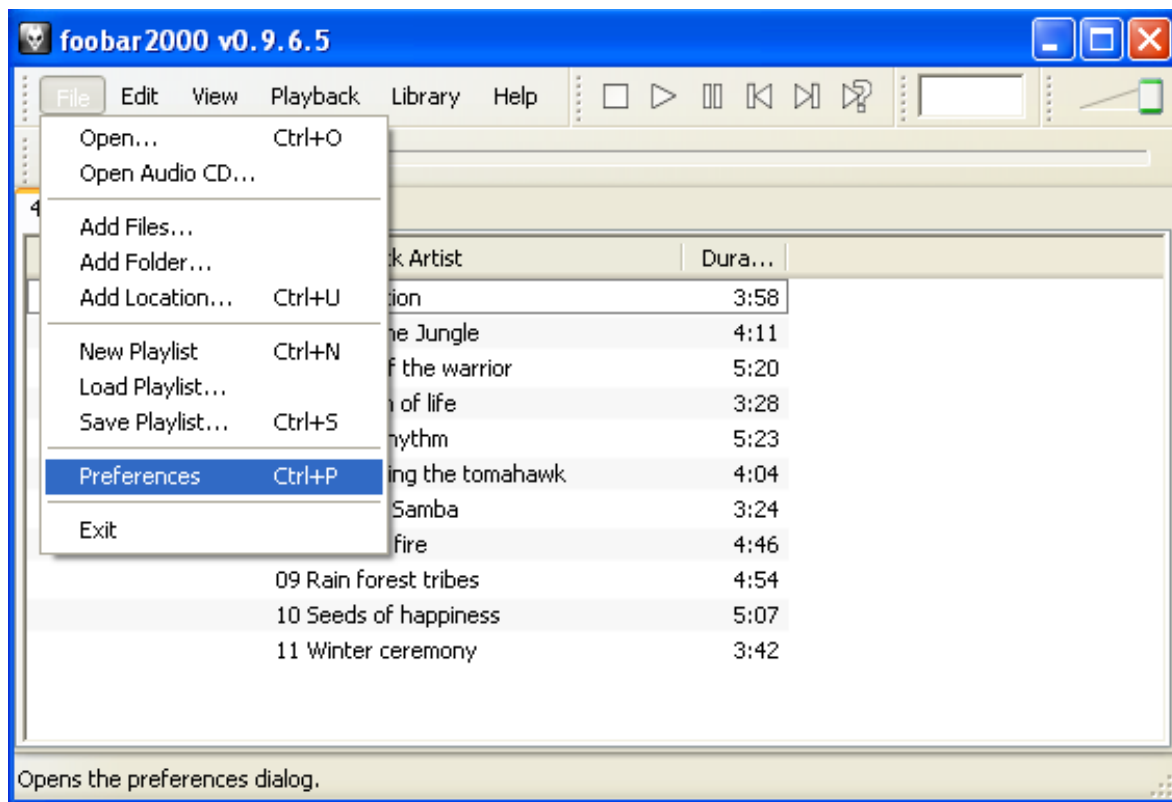
Configuring the player for WASAPI or ASIO output support under FooBar 2000 player

FooBar 2000

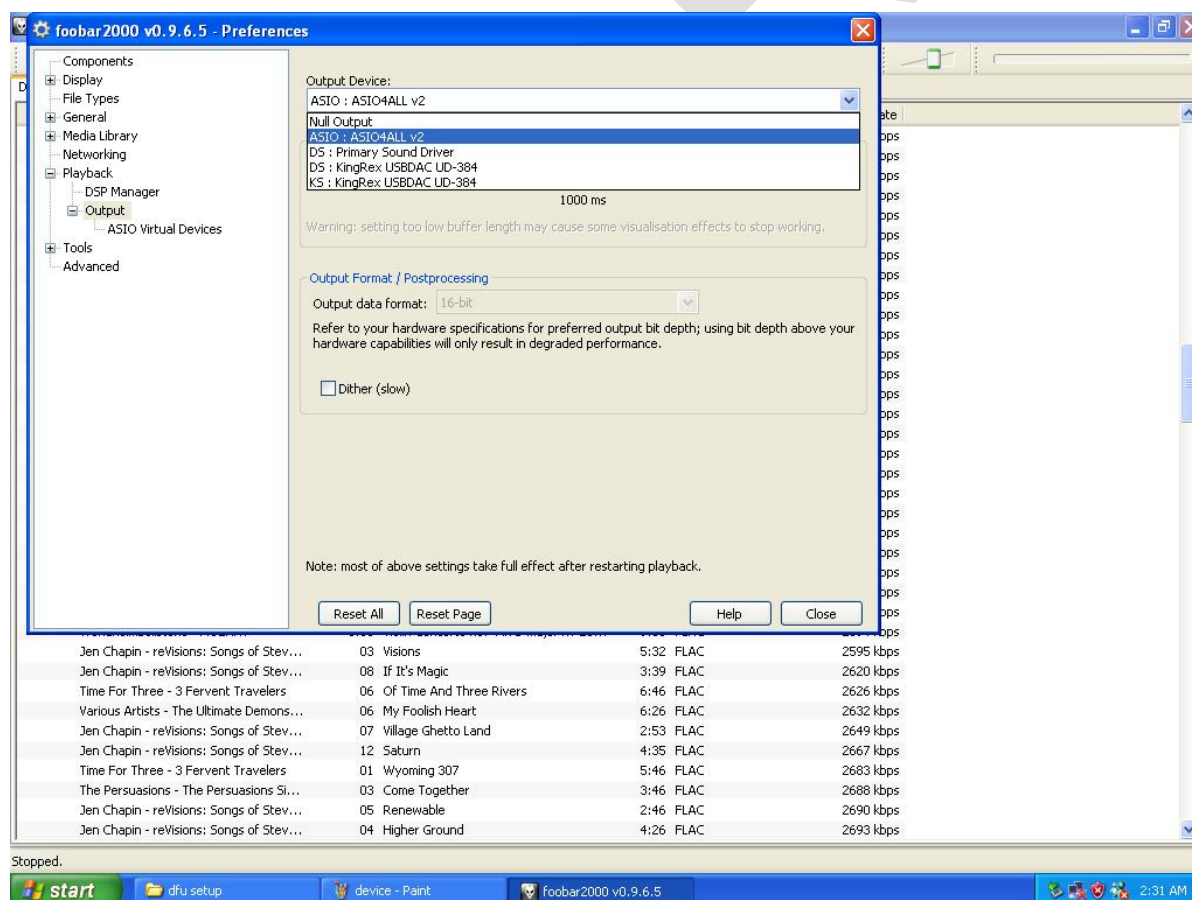
To use FooBar with WASAPI under Win7 it is necessary to download the DLL's for WASAPI or ASIO output support from the FooBar 2000 website component and install it in the Components sub-folder inside FooBar2000 main folder in your hard disk. The DLL can be found at http://www.foobar2000.org/components/view/foo_out_wasapi (click on Download.) It is a zip folder which contains the DLL. Extract it from the zip and copy to the Components folder.



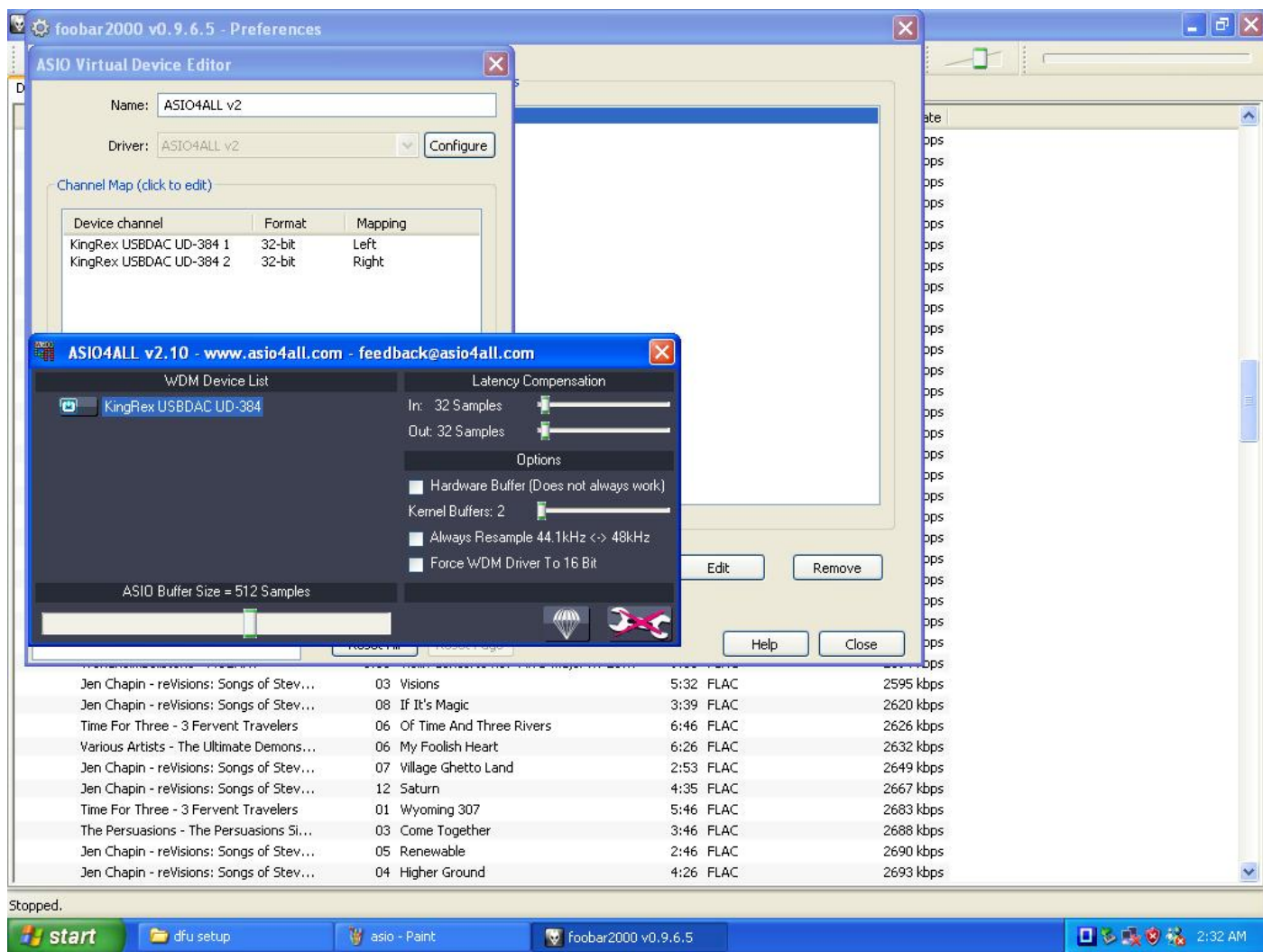
Then, restart FooBar, go to the File->Preference-> Playback->Output window and set parameters as Figure 14.



(Figure 14)



(Figure 15)



(Figure 16)

10. Maintenance

For cleaning the cabinet, use a dry cloth and wipe dust away. If needed, moisturize the cloth with a small amount of window cleaning dissolvent. Do not use excessive amounts of solvents, and do not let any of solvent spill into amplifier. The front panel is made of aluminum, it can be cleaned by using normal mild solvents and clean paper tissue or cloth. Do not use any other the scratch the mirror display at the front.

11. Burn in

All new electronic equipment must be burned in to achieve optimum performance. Please allow the new pre-amplifier and reserved power supply unit to burn in by playing music with the loudspeakers connected for 200 hours before critical listening is performed.

12. Service

The simplicity of the KingRex UD384 USB DAC are very few parts can be breaking down. Should you ever require service, you can either contact your dealer or national distributor, who can solve any problems locally.

You are also very welcome to contact KingRex Technology Co., LTD directly if you need any information or help.

Our contact information is listed on the last page of this user guide.

13. Our best wishes ~

We at KingRex only use the best " raw materials" trimmed and rafted to perfection by the best engineers and sound enthusiasts for all audiophiles.

The guidance lines in this manual will assure you of an exquisite sound experience hope it will provide clear instruction to operate our products.

We hope you years of proud ownership and happy listening. We feel confident that you will cherish this amplifier for both its amazingly clear reproduction as well as for its splendid craftsmanship, elegant appearance, and convenient size.

Hope you won't mind to share with us if there is any problem or questions. Please do not hesitate to contact with us. We look forward to hearing from you~

REMARK: Kingrex UC384 already pass the compatibility test for PCs and Macs. If the UD384 cannot work with your PC or Mac, the most common problem is the outmoded OS system. Please try to update your OS system first or work with other new PC.