

# Luna Routsong

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## EXPERIENCE

### **Chick Fil-A, Columbus OH — Cashier**

December 2013 - October 2014

Cashier: Taking orders at a fast pace

Dining Room: Waiting on customers, social experience, above and beyond cleanliness

Drive Thru: Accurate orders at a fast pace

### **Panera Bread, Reynoldsburg OH — Cashier**

October 2014 - June 2016

Cashier/Bakery: Warm, welcoming, and accurate orders

Dining Room: Waiting for customers, waiting on customers for all satisfaction

Food Line: Fast pace, accurate orders

Barista: accurate, fresh, hot or cold drinks

Promoted to Shift Leader

### **Ricart, Groveport OH - Car Wash**

June 2016 - October 2016

Car Wash: Send customer cars as well as company cars through the car wash. Enthusiastically making sure everyone leaves with a smile on their face making their day better.

### **Amazon, Etna OH - Package handle/Problem solve/Audit**

November 2016 - December 2016

Seasonal Package Handler: Packing up boxes for shipment at a very fast pace

Problem Solve: Fixing the problems of all the packaging issues

Auditing: Organizing all the merchandise and auditing in the computer

### **Papa John's, Columbus OH - Delivery Driver**

March 2017 - February 2018

Delivered pizzas to customers as quickly as possible.

## (PERSONAL) SKILLS

I sing, I create my own music, and I create all my own kinds of art such as fine arts, painting, sketching.

Instruments I play: guitar, piano, flute, ukulele, saxophone.

I also model for different brands and my own sisters photography.

- Determined
- Outgoing
- Friendly
- Focused
- Positive

Art (15+ years)

Baking (2 years)

Ableton Live Suite 9 (3 years)

Problem Resolution (less than 1 year)

Technical Support (2 years)

Modeling (5 years)

Coding (Less than 1 year)

## Volunteer

My family and I help special needs kids/adults on the New Albany Special Olympics team, which my older brother is on (8 years)

## **Captel Service Specialists –Captionist**

April 2018 – November 2018

Captioned phone calls for the hearing impaired to have quality phone calls.

Allowing the consumer to have the experience non-hearing impaired

have on a phone in day to day life.

## **EDUCATION**

### **Reynoldsburg City Schools, Reynoldsburg OH — *Diploma***

September 2012 - May 2016

22.75 credits, Marching Band (3 years), Spanish (3 years), Choir (1 year), AP Language and Composition, and AP Government, Internship with Battelle in engineering

Current Status

### **UCF Sanford/Lake Mary Campus, Sanford FL**

Currently a student for UCF Sanford/Lake Mary Campus coding camp in progress to become a Full Stack Web Developer