

🔼 #541467 triangles in message preview

Submitted Received via Requester

September 4, 2025 at 20:59 Web Form jim luther <jim.luther@outlook.com>

Status Priority Group **Assignee Type** Open High General Support Andrew Mojko

Nature of enquiry License Key Identifier Country MAI170714-6613-61743 **United States** Something else which isn't listed here

jim luther September 4, 2025 at 20:59

why does every email have a triangle in the upper-right corner of message previews? is there a way to remove them?

Andrew Mojko September 5, 2025 at 14:11

Hello jim,

My name is Andrew, I am a part of the Mailbird Customer Happiness Team. It's great to meet you!

Thank you for your message. The triangle is the indication that the email is stored inside a folder that has the colour of the triangle associated with.

You can change the colour associated with each folder, guide below explains how to do this:

https://support.getmailbird.com/hc/en-us/articles/220107107-How-to-organize-folders-from-within-Mailbird

I am afraid that removing the folder indication (triangle icon) is not possible, hope this won't be a major inconvenience.

If you need any more help, please don't hesitate to let me know.

Thank you.

All the best.

Andrew Mojko

P.s.: Join our newly launched official subreddit to stay up to date with the latest news and features for both Mailbird for Windows and Mailbird for Mac! https://www.reddit.com/r/mailbird_official/

jim luther September 5, 2025 at 21:00

thank you so much for your quick response! since i find the triangles to be a distraction, i changed all colors to white!

iim luther September 8, 2025 at 11:29

i thought i did respond?

thank you so much for your quick response! since i find the triangles to be a distraction, i changed all colors to white!

Andrew Mojko September 8, 2025 at 13:22

Hello Jim,

Thank you for your reply and the follow-up, I received both 👍

I hope that the workaround you have applied is acceptable and that there are no further distractions.

If there is anything else I can assist you with, please let me know.

Thank you and have a wonderful week ahead! All the best, Andrew Mojko

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jim luther September 8, 2025 at 13:42

thanks andrew! you too!

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