Chris Swan

I'm seeking a full-time position that utilizes my digital product design skills for experience design and design strategy. I'm propelled by curiosity and committed to exploration with proven experience synthesizing research and acquired experience into actionable insight. I am ready to drive projects to success along the full spectrum from ideation to implementation.

Contact

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seeswan.com

Design Experience

Summer Fall 2018

Accenture Operations UX & Web Development Intern
Developed new products for interactive experiences to encourage story telling and to move away from static Powerpoint presentations.
- Created and advised on custom design artifacts including: short video animations and effects, graphic design, and data visualizations.
- Conducted user research through observation, conducting interviews, and usability testing.
- Worked closely with engineers developing custom experiences while testing software.

Summer 2017

IIT + University of North Texas UX & Design Research
CorSal Endangered Languages Archive
Explored a new way to protect endangered languages.
- Collaborated with a team to construct a web based user experience and user interface for an experimental platform.
- Conducted interviews with subject matter experts.
- Developed wireframes and several prototypes.

Aug 2015 ongoing

The Language Study Research Assistant
Dr. Daniel Scheinfeld PhD. Anthropology
Developed products to execute analysis in order to identify and explain hidden patterns within language.
- Managed descriptive analytics to influence diagnostic analysis.
- Constructed code unique to projects data allowing for correlation analysis and other forms of diagnostic probes.

International Cultural Immersion & Customer Relations

Post-undergraduate mission to travel, explore communities & engage with people non the ground at home and abroad.

Feb 2016 Apr 2016

All Hands Earthquake Relief: Demolition Volunteer
Trishuli, Nepal
Our base was responsible for assisting in restabilizing multiple communities effected by the 2015 earthquake in rural Nepal.
- Deconstruction of community buildings that were otherwise irreparable and construction of temporary structures.

Jan 2013 Aug 2015

Kai Zan / Japonais by Morimoto Server
Chicago
- Delivered experiences; live customer service; subject matter expert.

Jul 2012 Dec 2012

Bus2Alps International Sales & Marketing Intern
Florence, Italy
- Executed sales strategy, coordinated events, and marketing campaigns.

Summer 2011

Kadir's Treehouse Hostel Bartender
Antalya, Olympos, Turkey

Aug 2010 Jun 2012

Canterbury English Consulting TEFL Freelance English Teacher
Madrid, Spain
- Taught English to students with a wide range of proficiency levels through custom lesson plans in private tutoring sessions and professional business courses.

Education

Illinois Institute of Technology
Institute of Design
Master of Design
May 2019

Harvard University
Graduate School of Design
Urban Planning & Design Certification
Summer 2016

DePaul University
College of Liberal Arts and Social Sciences
Bachelor of Arts in Philosophy & Psychology
Jun 2009
Distinction in both majors

Skills

Prototyping
Rhinoceros 3D
Grasshopper
Arduino
Figma

Experience Design + Research
Observation
Cultural immersion
Speculative design
Usability testing
Survey
Interview
Analytics
Systems thinking

Web
HTML
CSS
JavaScript

Data
Statistics
Visualizations
Data mining
Web scraping

Coding
Python
JavaScript
C++

Service work

826 CHI Jan 2014 - Jan 2016
Tutor
After school learning curriculum as a tutor to 1st through 8th grade students with a heavy focus on development of writing and organization skills through setting work and character goals.

Activities

ID Student Activities Board 2018-2019
Social Activities Co-Chair

Yoga Alliance Summer 2015
Certified yoga teacher

Court of Master Sommelier 2015
Training in deductive wine tasting method