

Chris Swan

Contact

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seeswan.com

I am a designer who seeks to approach complex challenges with a unique set of quantitative, qualitative and systems thinking methods. I think strategically and am able to identify subtle nuances to generate imaginative, yet practical solutions to difficult problems.

Design Experience

UX & Web Development Intern

Accenture Operations • Chicago, IL, US
Summer + Fall 2018

Developed new products for interactive experiences to encourage story telling and to move away from static Powerpoint presentations.

- Created and advised on custom design artifacts for interactive stories, including: short video animations and effects, graphic design, and data visualizations.
- Conducted user research through observation, conducting interviews, and usability testing.
- Worked closely with engineers developing custom experiences while testing software.

UX & Design Research

IIT + University of North Texas • Chicago, IL, US
Summer 2017

Explored a new way to protect endangered languages for the CorSal Endangered Languages Archive project.

- Collaborated with a team to construct a web based user experience and user interface for an experimental platform.
- Conducted interviews with subject matter experts.
- Developed wireframes and several lo-fi prototypes.

Research Assistant

Dr. Daniel Scheinfeld • Chicago, IL, US
Aug 2015 - ongoing

Developed products to execute analysis in order to identify and explain hidden patterns within language.

- Managed descriptive analytics to influence diagnostic analysis.
- Constructed code unique to projects data allowing for correlation analysis and other forms of diagnostic probes.

Cultural Immersion & Customer Relations Experience

Post-undergraduate mission to travel, explore communities & engage with people on the ground at home and abroad.

Demolition Volunteer

All Hands • Trishuli, Nepal
Feb 2016 - Apr 2016

As part of the 2015 earthquake relief, our base was responsible for assisting in restabilizing multiple communities in rural Nepal.

- Deconstruction of community buildings that were otherwise irreparable.
- Construction of temporary structures.

Server

Kai Zan / Japonais by Morimoto • Chicago, IL, US
Jan 2013 - Aug 2015

- Delivered experiences; live customer service; subject matter expert.

International Sales & Marketing Intern

Bus2Alps • Florence, Italy
Jul 2012 - Dec 2012

- Executed sales strategy, coordinated events, and marketing campaigns.

Bartender

Kadir's Treehouse Hostel • Antalya, Olympos, Turkey
Summer 2011

Freelance English Teacher

Canterbury English Consulting • Madrid, Spain
Aug 2010 - Jun 2012

- Taught English to students with a wide range of proficiency levels through custom lesson plans in private tutoring sessions and professional business courses.

Education

Master of Design

Illinois Institute of Technology • Institute of Design
May 2019

Urban Planning & Design Certificate

Harvard University • Graduate School of Design
Summer 2016

Bachelor of Arts in Philosophy & Psychology

DePaul University • College of LA&S
Jun 2009
Distinction in both majors

Skills

Prototyping

Rhinoceros 3D
Grasshopper
Arduino
Figma

Web

HTML
CSS
JavaScript

Data

Statistics
Visualizations
Data mining
Web scraping

Experience Design + Research

Observation
Cultural immersion
Speculative design
Usability testing
Survey
Interview
Analytics
Systems thinking

Coding

Python
JavaScript
C++

Service work

Tutor

826 CHI • Chicago, IL, US
Jan 2014 - Jan 2016

After school learning curriculum as a tutor to 1st through 8th grade students with a heavy focus on development of writing and organization skills through setting work and character goals.

Activities

ID End of Year Show 2019

Co-Chair

ID Student Activities Board 2018-2019

Social Activities Co-Chair

Yoga Alliance Summer 2015

Certified yoga teacher

Court of Master Sommelier 2015

Training in deductive wine tasting method