# BetterBe 3

# Stakeholders

- Leasing company
- Customer (end user)
- BetterBe company (software provider)

## **MoSCoW distribution:**

#### MUST:

- 1. As a leasing company, I want to be able to add the most recent vehicles, their options and relations so that the website will always be up to date **3**
- 2. As a system, I want to prevent impossible configurations and/or options to overlap (e.g. two colours for 1 car) so that customers only can configure possible vehicles. 13
- **3.** As a leasing company, I want to be able to authorise to a platform to have access to modifying vehicle and options information and ensure its security. **13**
- **4.** As a customer, I want to see the price for a configured vehicle so that I know how much I must pay for the chosen configuration.**2**
- 5. As a user, I want to be able to request a specific car configuration after time passes, so that I can configure a configuration I was working on earlier. 8
- **6.** As a customer, I want to be able to apply options to a vehicle, so that I can see how each option affects the leasing price. **1**
- **7.** As a customer, I want to order a specific configuration, so I can get a leasing contract. **3**
- 8. As a customer, I want to retrieve specific configuration from the past to be able to track the price changes. 8
- **9.** As a customer I want to know make, model, year of production of the specific vehicle as well as to know its base monthly lease price. **1**

### • SHOULD:

- **10.** As a customer, I want to see a message that a certain quote that I used in the past is impossible to be requested, because the configuration has become unavailable. **13**
- 11. As a system, I want to prevent anyone who's not an employee from editing vehicle information (from corporate side), to ensure security. **13**
- **12.** As a leasing company, I want to set how options affect base configuration price, so that customers will see the price of the current configuration. **3**
- **13.** As a customer, I want an account so that I can see my past configurations and get updates for them. **8**
- **14.** As a customer, I want to be able to search for the specific vehicle or configuration to find the suitable configuration faster. **8**

### COULD:

- 15. As an employee I want a user-friendly interface so that I can easily add changes. 8
- 16. As a leasing company, I want to track the stock of the vehicle with their possible options. **13**
- 17. As a customer, I want to be able to contact the leasing company. 1

- 18. As a software provider, I want to suggest leasing companies to choose their own designs of the product (e.g., colour pallet) **13**
- 19. As a software provider, I want to place credentials to the product. 3
- 20. As a user, I want to have a friendly and self-explanatory interface to navigate the website faster and more effectively. 8
- 21. As a customer, I want to be able to filter the configuration by a specific option (e.g. colour, make, brand) so that I could group the desired configurations. 8
- 22. As a customer, I want every option to have its price next to it so that I can see the price difference between 2 options easily. 2

#### • WON'T:

- 23. As a customer, I want to receive an email to confirm the order of a specific configuration.
- 24. As a customer, I would like to create a personal account so that I could see the history of ordered configurations.
- 25. As a customer, I want to receive an email with new configurations and updates.
- 26. As a leasing company, I would like to send newsletters to attract more customers.