

BetterBe 3

User Stories

Stakeholders

- Leasing company
- Customer (end user)
- BetterBe company (software provider)

MoSCoW distribution:

- **MUST:**
 1. As a leasing company, I want to be able to add the most recent vehicles, their options and relations so that the website will always be up to date **3**
 2. As a system, I want to prevent impossible configurations and/or options to overlap (e.g. two colours for 1 car) so that customers only can configure possible vehicles. **13**
 3. As a leasing company, I want to be able to authorise to a platform to have access to modifying vehicle and options information and ensure its security. **13**
 4. As a customer, I want to see the price for a configured vehicle so that I know how much I must pay for the chosen configuration. **2**
 5. As a user, I want to be able to request a specific car configuration after time passes, so that I can configure a configuration I was working on earlier. **8**
 6. As a customer, I want to be able to apply options to a vehicle, so that I can see how each option affects the leasing price. **1**
 7. As a customer, I want to order a specific configuration, so I can get a leasing contract. **3**
 8. As a customer, I want to retrieve specific configuration from the past to be able to track the price changes. **8**
 9. As a customer I want to know make, model, year of production of the specific vehicle as well as to know its base monthly lease price. **1**
- **SHOULD:**
 10. As a customer, I want to see a message that a certain quote that I used in the past is impossible to be requested, because the configuration has become unavailable. **13**
 11. As a system, I want to prevent anyone who's not an employee from editing vehicle information (from corporate side), to ensure security. **13**
 12. As a leasing company, I want to set how options affect base configuration price, so that customers will see the price of the current configuration. **3**
 13. As a customer, I want an account so that I can see my past configurations and get updates for them. **8**
 14. As a customer, I want to be able to search for the specific vehicle or configuration to find the suitable configuration faster. **8**
- **COULD:**
 15. As an employee I want a user-friendly interface so that I can easily add changes. **8**
 16. As a leasing company, I want to track the stock of the vehicle with their possible options. **13**

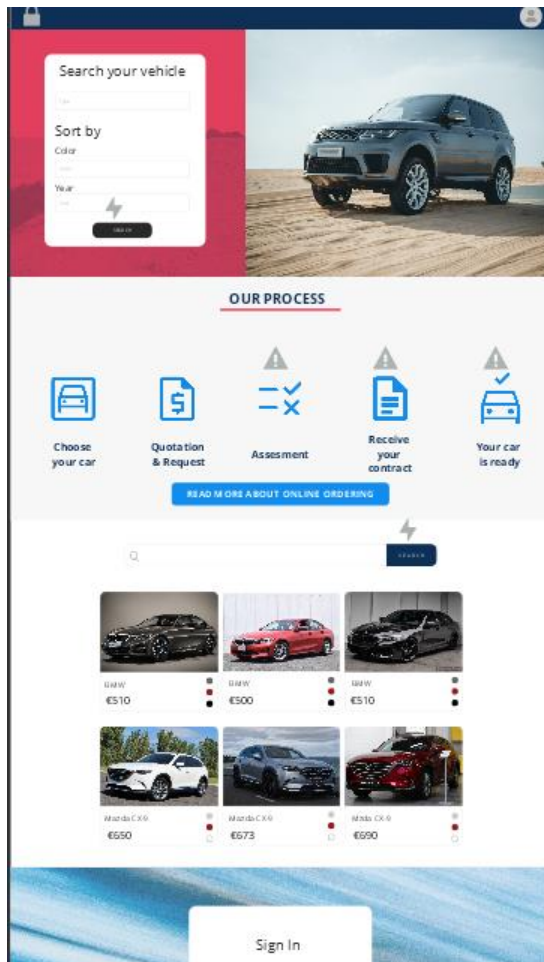
17. As a customer, I want to be able to contact the leasing company. **1**
18. As a software provider, I want to suggest leasing companies to choose their own designs of the product (e.g., colour pallet) **13**
19. As a software provider, I want to place credentials to the product. **3**
20. As a user, I want to have a friendly and self-explanatory interface to navigate the website faster and more effectively. **8**
21. As a customer, I want to be able to filter the configuration by a specific option (e.g. colour, make, brand) so that I could group the desired configurations. **8**
22. As a customer, I want every option to have its price next to it so that I can see the price difference between 2 options easily. **2**

- **WON'T:**

23. As a customer, I want to receive an email to confirm the order of a specific configuration.
24. As a customer, I would like to create a personal account so that I could see the history of ordered configurations.
25. As a customer, I want to receive an email with new configurations and updates.
26. As a leasing company, I would like to send newsletters to attract more customers.

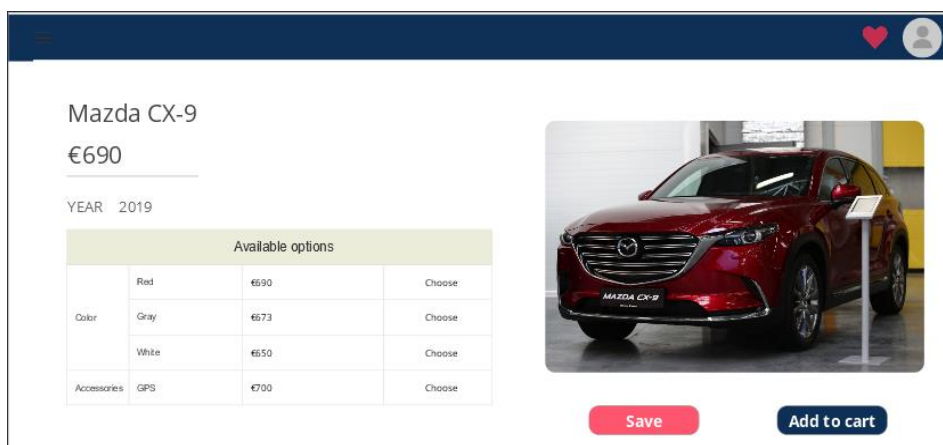
Prototype

Front Page:



This style for the front page was chosen to make user experience as pleasant as possible. Nice and comfortable colours, attractive pictures and easy to use tools ensure great experience for the customers.

Product Page:



The product page style also looks attractive. Customers can see all possible options for the car, as well as the price for each of the options. Also a nice picture of the car improves visibility of the chosen

product.

Checkout Page:





Mazda CX-9
red

€690



Mazda CX-9
gray



€673

Total: €1363

CHECKOUT

The checkout page shows the customer all the selected products, their price and the chosen configurations. Everything a customer would need to checkout.

Historical Configuration Page:




BMW

X 272 px Y 154 px

MODEL3 SERIES

BODY TYPESEDAN

YEAR2020



Date Modified	Base Price	Option	Effect
02/04/2021	€500	Black metallic paint	20
		Gray paint	10
		Red paint	0
15/12/2020	€470	Black metallic paint	20
		White paint	10
		Red paint	0

EDIT

EDIT

EDIT

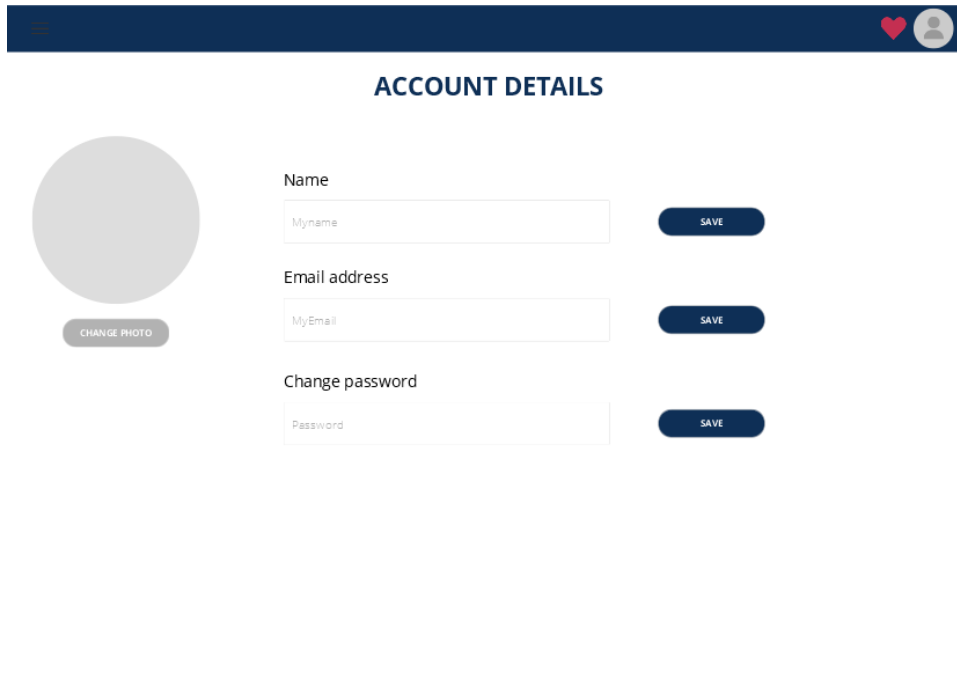
EDIT

EDIT




EDIT

The historical configuration page is available only for the employees. On this page an employee can see the configurations table with the cars and their options with the price.



Account Page:




The image shows a mockup of an account page. At the top is a dark blue header bar. On the left of the header is a small, faint logo. On the right of the header are a red heart icon and a circular profile picture icon. Below the header, the page title "ACCOUNT DETAILS" is centered in a dark blue font. To the left of the form is a large, light gray circular placeholder for a profile picture. Below this placeholder is a small, rounded rectangular button with the text "CHANGE PHOTO". To the right of the placeholder, there are three form sections. The first section is labeled "Name" and contains a text input field with the placeholder text "Myname" and a dark blue "SAVE" button to its right. The second section is labeled "Email address" and contains a text input field with the placeholder text "MyEmail" and a dark blue "SAVE" button to its right. The third section is labeled "Change password" and contains a text input field with the placeholder text "Password" and a dark blue "SAVE" button to its right.


ACCOUNT DETAILS


Name



Email address



Change password



The account page is simple, yet essential. On this page either an employee or the customer can change personal details of the account.