Name:	George		
Age:	21		
Profession:	Student (Law)		
I was given the	role of : Customer		
•	a package delivery company. Recently the owner Bill decided to invest in the creation ation to better manage his service. We would like you to test and review some of the res.		
Create an Acc	to create An Account? (YES OR NO) yes		
	ny comments about the account creation? Was it easy to do?		
Not really			
Place an Orde Were you able	to place and order? (YES OR NO)		
Could you find	the Express Shipping Option? (YES OR NO)		
Could you speci	Could you specify anything about your parcel? (YES OR NO) yes		
Did this function work how you thought it would?			
Yes, I would h	ave liked a confirmation message		
Did you have ar	ny comments to add about this feature?		
Would be nice	e if it prefilled my addresses in some way.		

Access an Orde	er	Voc	
Were you able to	see created orders or jobs? (YES OR NO)	yes	
Could you change	e or see the current parcel state? (YES OR NO)	yes	
Could you alter th	ne parcel in any way? (YES OR NO)	no	
Did this function	work how you thought it would?		
Yeah I could see	Yeah I could see the orders I'd placed		
Did you have any	comments to add about this feature?		
	he orders would be good cause if they're wer	e a lot of them then you probably	
1	e to see things easily.	e a lot of them then you probably	
Could you find	the		
,			
Help Section?	No		
Billing Section?	Billing Section?		
User Profile? Yes			
Were these where you thought they would be?			
The use profile	was (was I meant to be able to find the other	stuff?)	
	comments to add about these pages?		
The user profile	seems a little plain		
Final Impression	ons		
On a Scale of 1-10 please rate the application (1 – Unsatisfactory, 10 – Wonderful) Design:6 / 10			
Final Comments			
nope			

Name:	Alice		
Age:	17		
Profession:	Student (IT)		
I was given the	role of : customer		
Scenario: On the Spot is a package delivery company. Recently the owner Bill decided to invest in the creation of a web application to better manage his service. We would like you to test and review some of the following features.			
Create an Acc	Create an Account		
Were you able t	to create An Account? (YES OR NO) yes		
Did you have ar	y comments about the account creation? Was it easy to do?		
Its cool that It logs you in after you create an account			
Place an Orde Were you able t	to place and order? (YES OR NO)		
Could you find t	he Express Shipping Option? (YES OR NO)		
Could you speci	Could you specify anything about your parcel? (YES OR NO) yes		
Did this function work how you thought it would?			
Pretty much			
Did you have ar	y comments to add about this feature?		
The order pag	e it takes you to looks like it takes up a lot of space		

Access an Orde		yes	
,	see created orders or jobs? (YES OR NO) e or see the current parcel state? (YES OR NO)	ves	
Could you alter the parcel in any way? (YES OR NO)			
	Did this function work how you thought it would?		
	It have the option to edit an order?		
T thought thingh	remove the option to care an order.		
Did you have any	comments to add about this feature?		
Maybe a grid w	ould be more effective with showing jobs		
Could you find	the		
Help Section?	no		
Billing Section?	no		
User Profile?	yes		
Were these where you thought they would be?			
The user section	າ was.		
	comments to add about these pages?		
The user page was nice, and the other stuff needs to be implemented (or removed from the survey)			
Final Impressio On a Scale of 1-1	ns 10 please rate the application (1 – Unsatisf	factory. 10 – Wonderful)	
Design: _7_ / 10	Quality:6 / 10	Functionality:8 / 10	
Final Comments			
What I saw look	xed good, needs a couple additional pages but	t I can see this being effective	
1			

Name:	Nick	
Age:	20	
Profession:	Pharmacy Student	
I was given the	role of : Customer	
	package delivery company. Recently the owner Bill decided to invest in the creation ation to better manage his service. We would like you to test and review some of the res.	
Create an Account Were you able to create An Account? (YES OR NO) y		
Did you have ar	ny comments about the account creation? Was it easy to do?	
It was self-exp	planatory	
Place an Orde Were you able	to place and order? (YES OR NO)	
Could you find	the Express Shipping Option? (YES OR NO)	
Could you specify anything about your parcel? (YES OR NO) y		
Did this function work how you thought it would?		
Yes		
Did you have ar	ny comments to add about this feature?	
Less clutter in	the specific order panel	

Access an Orde Were you able to	see created orders or jobs? (YES OR NO)	у
•	e or see the current parcel state? (YES OR NO)	V
	ne parcel in any way? (YES OR NO)	n
	work how you thought it would?	"
	Requests would be nice	
	4,	
Did you have any	comments to add about this feature?	
Those tip questi	ion mark things are kinda pointless	
Could you find	the	
Help Section?	n	
Billing Section?	n	
User Profile?	у	
Were these wher	e you thought they would be?	
Yeah but the design is a bit inconsistent		
Did you have any	comments to add about these pages?	
The profile page	e is off centre on my screen	
Final Impressio On a Scale of 1-1 Design:6/1	10 please rate the application (1 – Unsatisf	factory, 10 – Wonderful) Functionality:6 / 10
Final Comments	· — —	ranctionalityo/ 10
Tillal Collillicitis		
Needs some two	eaking, missing key pages.	

Name:	Kayla		
Age:	20		
Profession:	IT student		
I was given the	was given the role of :		
-	package delivery company. Recently the owner Bill decided to invest in the creation ation to better manage his service. We would like you to test and review some of the res.		
	Create an Account Were you able to create An Account? (YES OR NO) yah		
	ny comments about the account creation? Was it easy to do?		
It was normal			
Place an Order Were you able to place and order? (YES OR NO)			
Could you find t	the Express Shipping Option? (YES OR NO)		
Could you speci	Could you specify anything about your parcel? (YES OR NO) yah		
Did this function work how you thought it would?			
Yeah.			
Did you have ar	ny comments to add about this feature?		
Would it be po	ossible to pay at this stage by any chance?		

Access an Orde Were you able to	see created orders or jobs? (YES OR NO)	yah
Could you change	e or see the current parcel state? (YES OR NO)	yah
Could you alter th	ne parcel in any way? (YES OR NO)	nope
Did this function	work how you thought it would?	
Sorta		
Did you have any	comments to add about this feature?	
I don't know what I would do if I wanted to cancel my order. Also timestamps would be nice or a better tracking system maybe to see where my parcel currently is?		
Could you find	the	
Help Section?	nope	
Billing Section?	nope	
User Profile?	yah	
Were these where you thought they would be?		
The user page was the only thing I could find so no		
Did you have any	comments to add about these pages?	
It should be more difficult to change your password for security reasons, also you should have probably done some security check before it let me change it.		
Final Impressio On a Scale of 1-2 Design:8/1 Final Comments	10 please rate the application (1 – Unsatisf 0 Quality:6 / 10	factory, 10 – Wonderful) Functionality:6 / 10
I really like the simple design but its missing features and certain things feel like they're not really getting confirmed.		

Name:	Jessie		
Age:	20		
Profession:	Uni Student		
I was given the	was given the role of : Customer		
•	package delivery company. Recently the owner Bill decided to invest in the creation ation to better manage his service. We would like you to test and review some of the res.		
	Create an Account Were you able to create An Account? (YES OR NO) YES		
Did you have ar	ny comments about the account creation? Was it easy to do?		
No Email conf	irmation?		
Place an Orde Were you able	to place and order? (YES OR NO)		
Could you find	the Express Shipping Option? (YES OR NO)		
Could you speci	Could you specify anything about your parcel? (YES OR NO) YES		
Did this function work how you thought it would?			
Yes			
Did you have any comments to add about this feature?			
You can put fa	ike addresses in.		

Access an Orde Were you able to		YES
Were you able to see created orders or jobs? (YES OR NO) Could you change or see the current parcel state? (YES OR NO)		YES
Could you change or see the current parcel state? (YES OR NO) Could you alter the parcel in any way? (YES OR NO)		
•	work how you thought it would?	NO
i thought it did	until you asked me if I could edit it	
Did you have any	comments to add about this feature?	
	ore orders in my orders section. Also not sure	if because there wasn't enough
orders but your	search bar appears to not be working.	
Could you find	the	
Help Section?	NO	
Billing Section? NO		
User Profile?	YES	
Were these where you thought they would be?		
User section wa	s under My Profile	
Did you have any	comments to add about these pages?	
Can you make t	hem please	
Final Impressions On a Scale of 1-10 please rate the application (1 – Unsatisfactory, 10 – Wonderful) Design:7 / 10		
Final Comments		
You can tell its not finished		