Cloud Lab Access Guide

- Open https://vs.iiht.tech in Chrome:
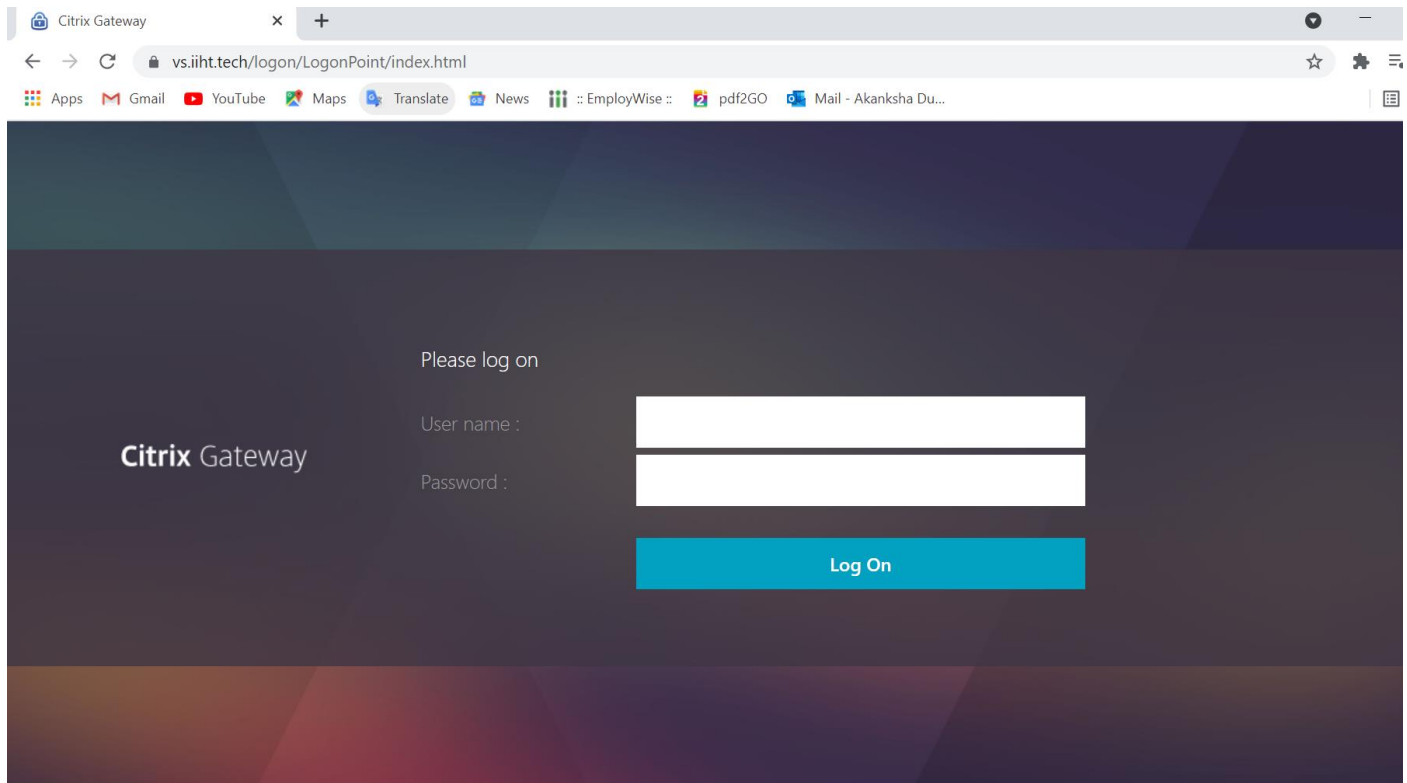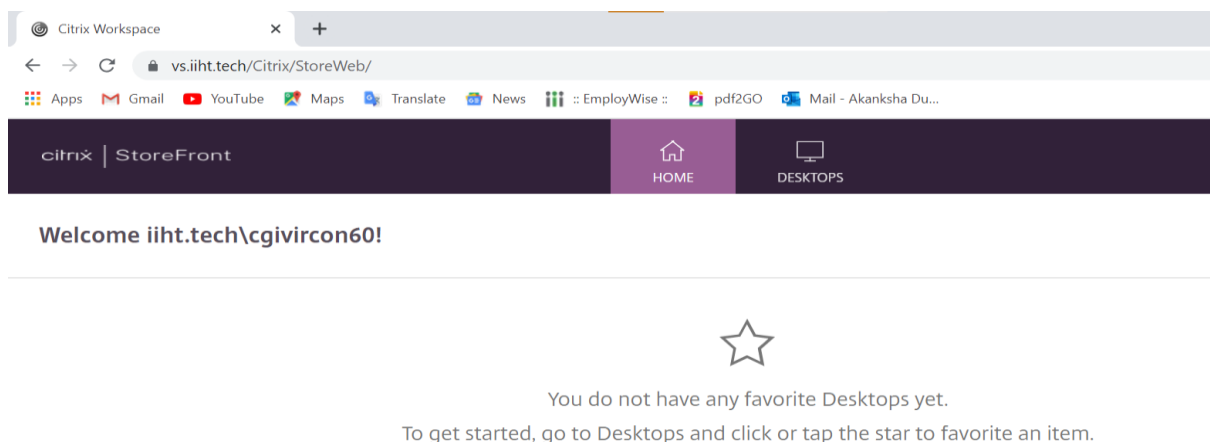

- Enter the credentials provided to login then you will see this screen below:

- It will take you directly to the lab and also you can click on Desktops to see the lab as below:

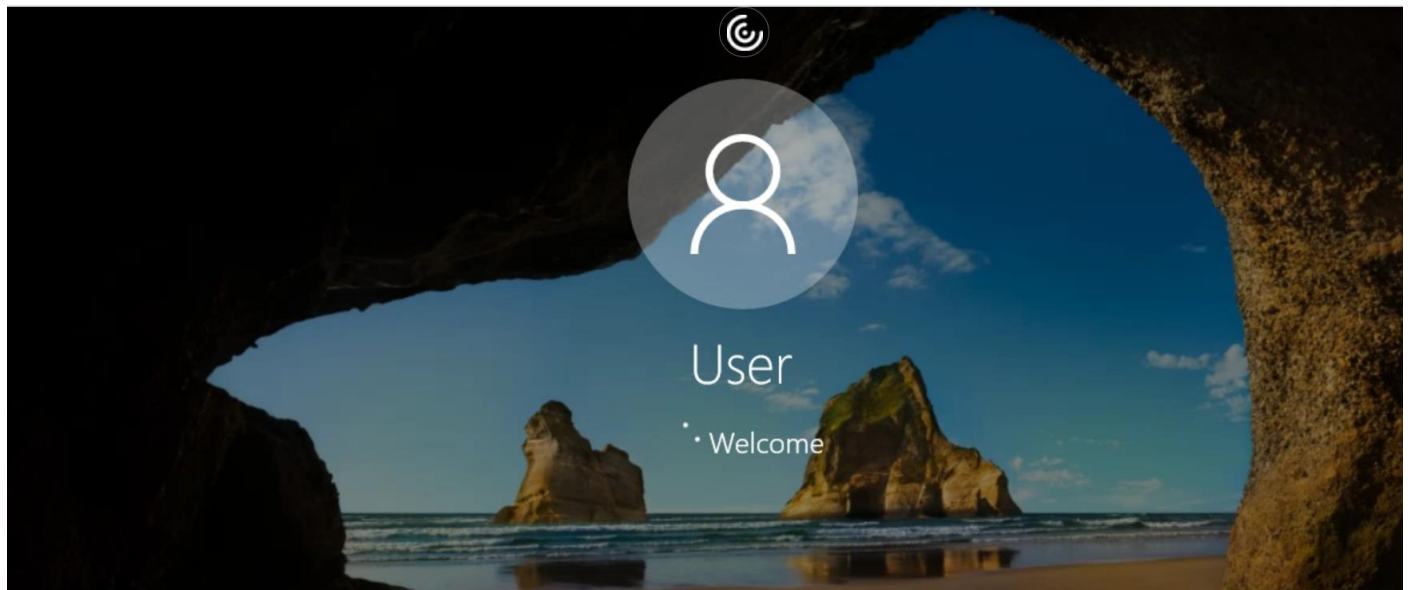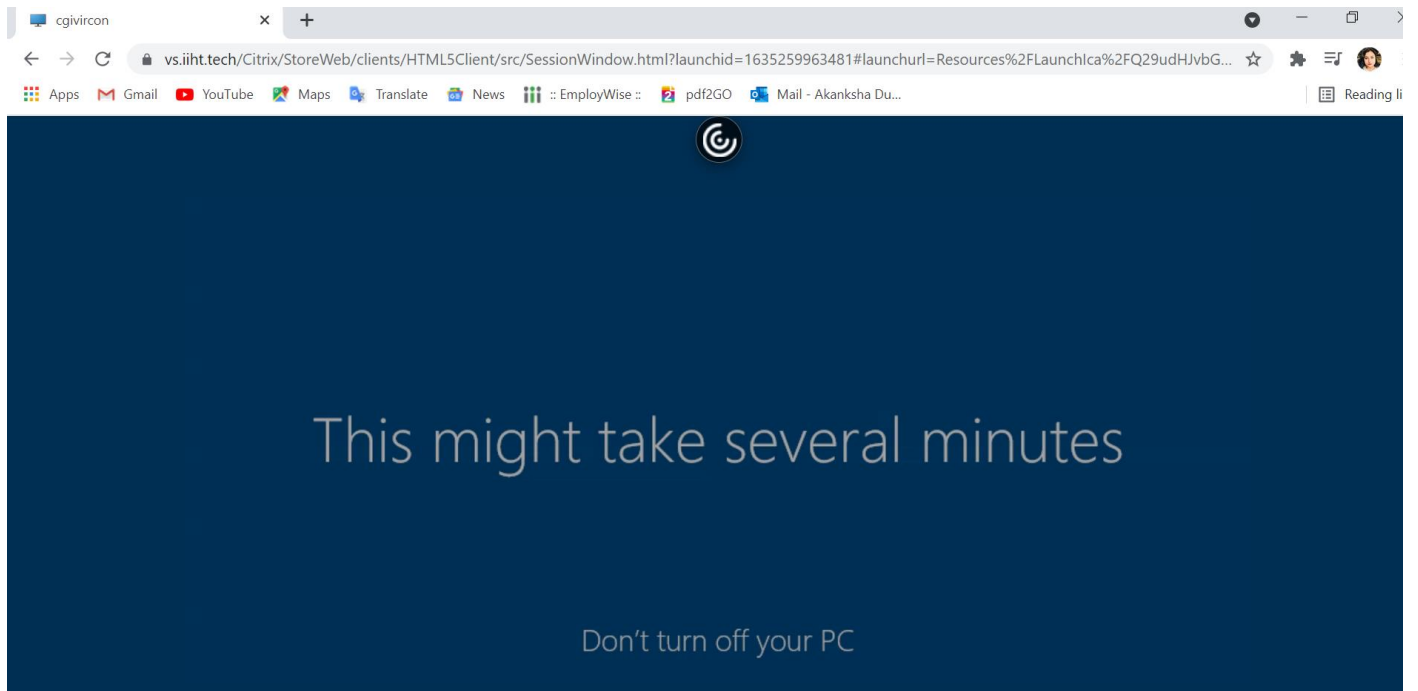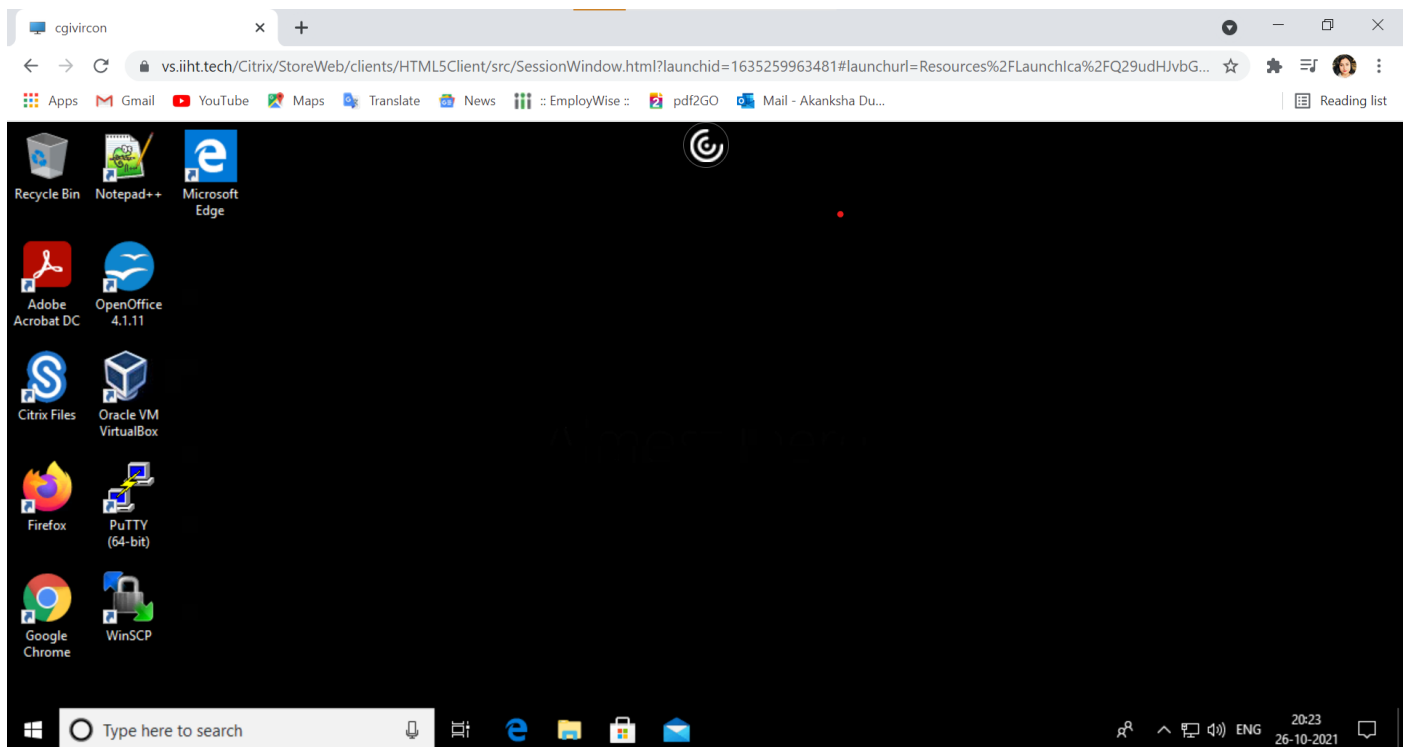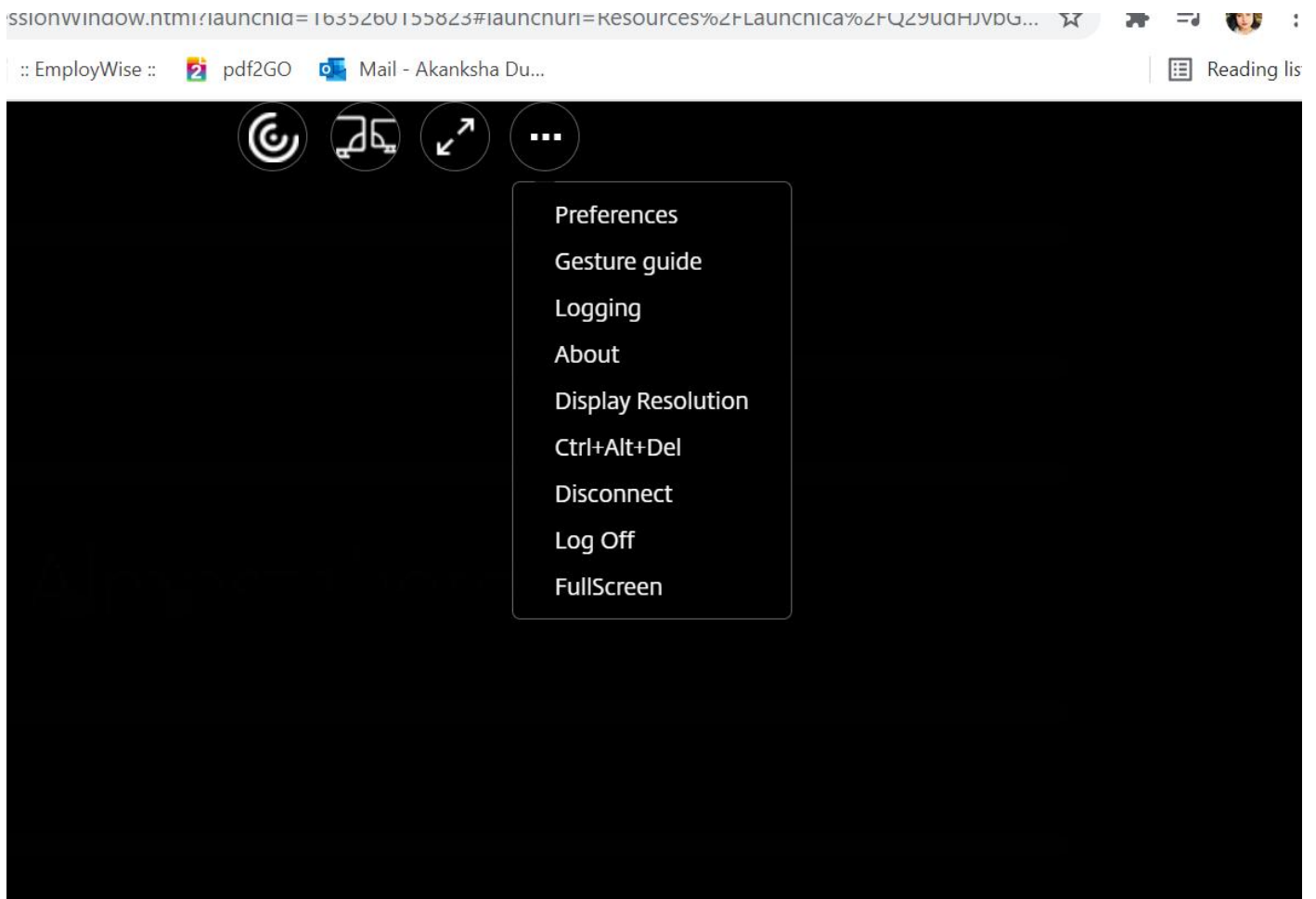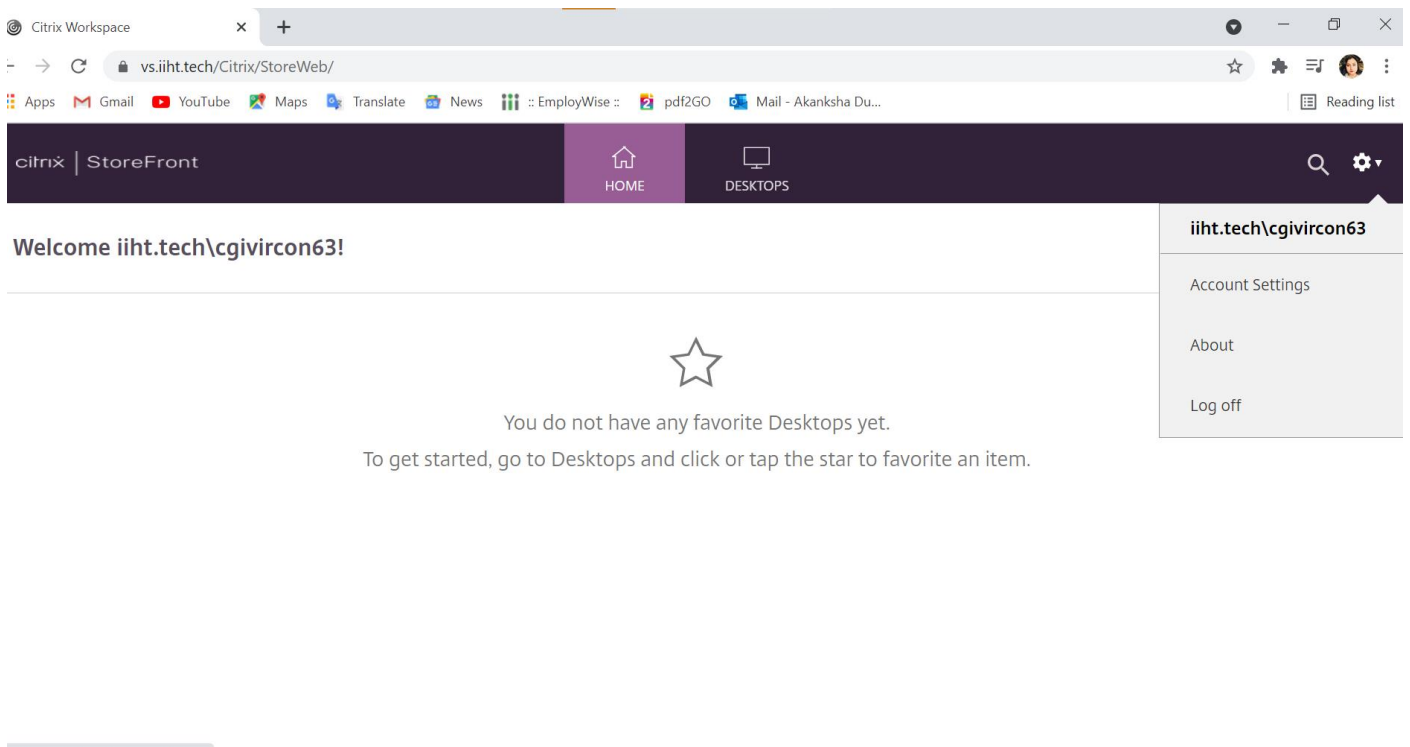- **Wait for few seconds then you will see the below screens:**

- Then you will land in the VM as shown below:

- To disconnect or logoff click on the spiral icon in the top center of the screen as below:

Preferences

Gesture guide

Logging

About

Display Resolution

Ctrl+Alt+Del

Disconnect

Log Off

FullScreen

- The below screen will appear after logging off or disconnecting the VM, then you can log off from the Citrix as well.

Citrix Workspace   ×   +

← → C   🔒 vs.iiht.tech/Citrix/StoreWeb/

Apps   M Gmail   ▶ YouTube   🗺 Maps   Translate   News   :: EmployWise ::   pdf2GO   Mail - Akanksha Du...   Reading list

citrix | StoreFront   🏠 HOME   🖥 DESKTOPS   🔍 ⚙▾

                                                                              iiht.tech\cgivircon63

Welcome iiht.tech\cgivircon63!   Account Settings

                                                                              About

                                ⭐   Log off

                    You do not have any favorite Desktops yet.
            To get started, go to Desktops and click or tap the star to favorite an item.

Please connect with your POC or drop an email to labsupport@iiht.com for quick support for any issues.

Troubleshooting Guide:

- Minimum requirement is Windows 7 or above.
- 4 GB RAM with Dual Core processor or above
- Chrome and Firefox are the preferred browser
- 2 mbps or more and importantly stable internet connection, please avoid using through hotspot.
- Once you login to the cloud lab – you would have to wait for a few seconds to a minute as the system takes time to boot for the very first time you are login to the cloud lab.
- In case you receive the error message, you can try to login again by clearing your browser cache cookies OR by using incognito browser.
- Incase if there is longer wait time post following the above instructions, please report the concern to labsupport@iiht.com with login credentials and error screen shot.
- At times extra whitespace is added while using copy-paste the credentials. Hence please be sure to copy-paste the details correctly in order to avoid incorrect credentials error message or always a good practice to go with typing.
- Regarding the usage - The metering starts as soon you get landed @ the VM login screen.
- The usage stops post disconnection of the VM.
- In case if the VM is left idle for more than 20 minutes, it will take the suspend mode and usage is not metered.
- Data download/upload from VM to local machine or vice versa is not allowed due to corporate security and compliance. You can however download or upload any data using any public storage services (google drive, onedrive etc.)
- All required admin rights are available on the VM along with open internet to download and install.