Grace Mora

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Objective To secure permanent employment.

Education B.A., Computer Science, May 2023   Michigan State University
- CSE 231, Introduction to Programming I (Python)
- CSE 232, Introduction to Programming II (C++)
- CSE 335, Object-Oriented Software Design (C++, Visual Studio)
- CSE 325, Computer Systems (TPC, C++)
- CSE 431, Algorithm Engineering (Algorithm Analysis, C++, Python)
- CSE 450, Translation Programming (Assembly, Python)
- CSE 476, Mobile Application Development (Android Studio, JavaScript)
- CSE 480, Database Systems (Python, SQL)
- CSE 477, Web Application Architecture & Development (HTML, CSS, JavaScript, MySQL)

Skills C, C++, Python, JavaScript, React, Node.js, React Native, Linux, SQL, Visual Studio, Docker, HTML, CSS, Android Studio, MongoDB, Cypress

Experience IT Technician Member
May 2021 – PRESENT
Little Caesars Corporate
Detroit, MI
- Provide frontline technical support to end-users, addressing hardware and software issues
- Diagnose and troubleshoot network, hardware, and software problems
- Install, configure, and maintain software for corporate colleagues
- Ensure exceptional customer service by delivering concise technical assistance while maintaining a high level of professionalism
- Create, manage, and alter corporate accounts for users across company

References Available upon request.