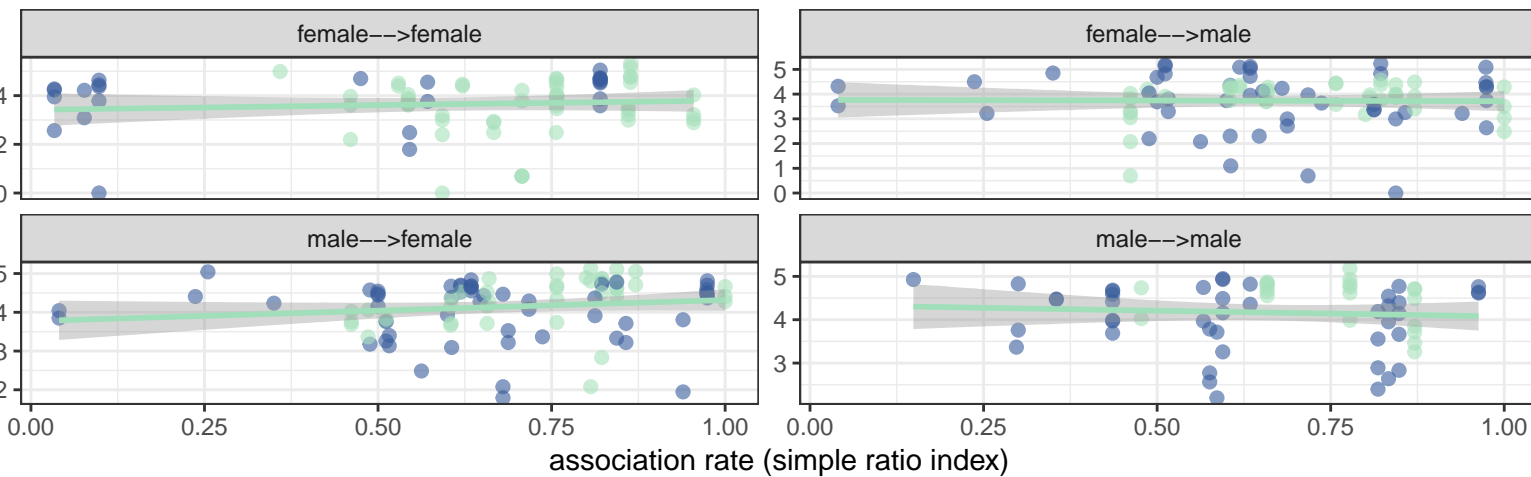


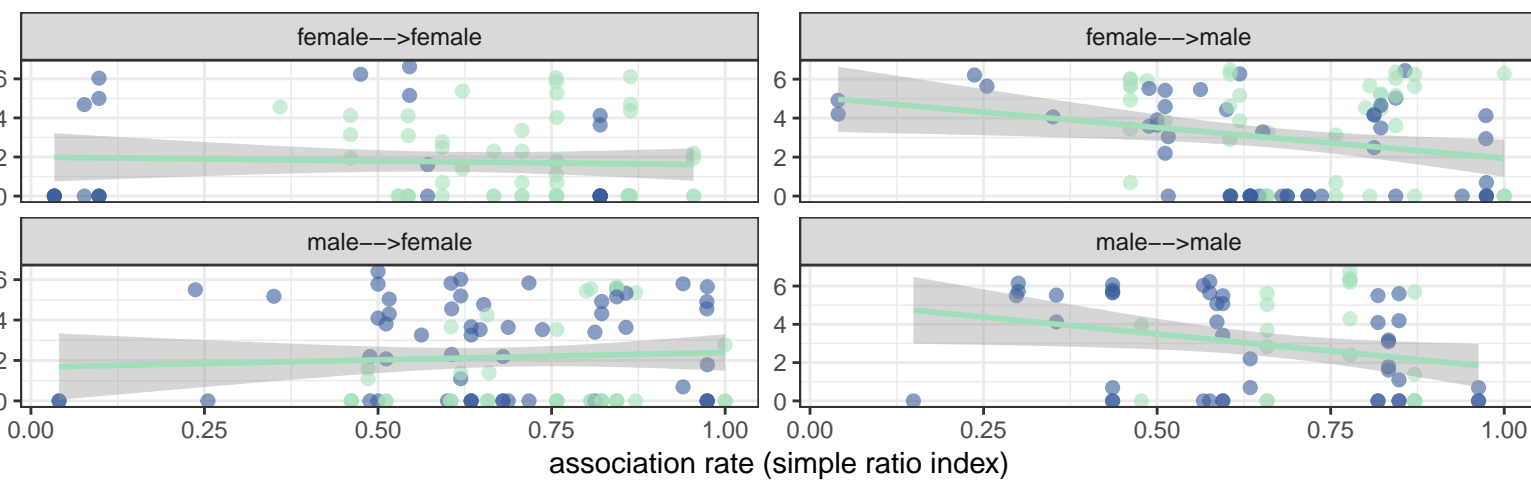
A

inquiry call count (log transformed)



B

response call count (log transformed)



C

residual response call variation

