MALFUNCTION HANDLING

USE THE F-ELD APP TO MANUALLY RECORD ALL LOG ENTRIES

Only use paper logs if you are unable to use the F-ELD app.

DURING INSPECTION

show logs for the
last 7 days
in the app or recreate paper logs.

EMAIL

support@one20.com

to troubleshoot the issue.

RECORD THE MALFUNCTION

and provide written notice to your fleet in
under 24 hours.

ROADSIDE INSPECTION INSTRUCTIONS

SHOWING LOGS

1. In the ONE20 ELD app, tap **Roadside**.
2. Tap **Display**.
3. Hand your device to the officer.
4. The officer taps **Continue**.
5. The officer views your information.
   - To view your logbook and form header information, the officer taps **View Logs**
   - To view your unidentified activity, the officer taps **View Identified Profile**

SENDING LOGS

1. In the ONE20 ELD app, tap **Roadside**.
2. Tap **Send**.
3. If requested by the officer, enter a File Comment and tap **Next**.
4. Choose one of these options:
   - Email CSV: Choose this to send a .csv spreadsheet of your logs via email
   - Email PDF: Choose this to send a .pdf file of your logs via email
   - Send via Web Service: Choose this to automatically send your logs to the FMCSA