

Report dust

Dust from business activities, such as construction and demolition, can impact human health and the environment. Find out how you can report it.

If your business has caused pollution, [report a pollution incident](#).

What you can report

Dust is a common pollutant that reduces air quality. It can come from dust storms, construction sites, unpaved roads and industry activities such as mining.

When business and industries do not manage dust, it can impact human health and the environment and cause damage to property.

You can report dust from industrial and commercial sources to us. This includes:

- construction and infrastructure
- mining and quarrying
- agriculture
- waste and recycling
- glass reprocessing
- premixed concrete.

How to report dust to EPA

Report dust from industrial and commercial sources to us online, or call our 24-hour pollution hotline on [1300 372 842](tel:1300372842).

[Report online](https://portal365.epa.vic.gov.au/pollution-report-form/)

What to include in your report

The more information you can give us, the quicker we can respond. When making your report, tell us:

- where the dust is
- the time of the incident
- the cause of the dust
- whether it has happened before
- how the dust is affecting you.

Even details like wind direction and speed can help us, if you know them.

You can report anonymously, but if you do we cannot send you updates about your report. We also cannot contact you if we need more information.

What happens next

After you have made a report, we send you a confirmation email with a reference number.

We [review your report </what-we-do-pollution-and-waste-reports>](#) to assess the risk to human health and the environment. We review new reports 7 days a week.

If we confirm it's a high-risk incident with significant impact on the community or environment – for example, a tyre fire or a major chemical spill – we take action quickly. Due to the volume of reports we receive, low-risk reports can take longer to action.

We update you on the progress of your report and what action we plan to take.

Impacts of dust

Dust can pose a risk to people if breathed in, especially for babies and young children, older people and people with existing health issues.

Businesses must make sure that any dust from their activities or premises does not impact the local community.

Learn more about [dust </dust>](#) and its impact on our community and environment.

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