

Neha Jeram More

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Portfolio Website: <https://moretolife.github.io/NemoWeb/>

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Jerbai Wadia Road, Parel, Mumbai-400012.

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Date of Birth: 11th January 1991

ACADEMIC PROFILE

ADMI, DEPARTMENT OF MUMBAI UNIVERSITY

Master of Management Studies in Operations

August 2014 – May 2016

DISTINCTION, 75.75 %

FR. CONCEICAO RODRIGUES COLLEGE OF ENGINEERING (FRCRCE), MUMBAI UNIVERSITY

Bachelor of Engineering in Computer Science

August 2009 – May 2013

DISTINCTION, 70 %

RAMNIVAS RUIA JUNIOUR COLLEGE, MATUNGA, MUMBAI (H.S.C.)

2009, **DISTINCTION, 90%**

ST. PAUL'S CONVENT HIGH SCHOOL, DADAR, MUMBAI (S.S.C.)

2007, **DISTINCTION, 88.76 %**

SKILLS

- **Programming Languages:** R Programming, SAS, JAVA, PL/ SQL.
- **Analytics Tools:** R studio, SAS University Edition, Excel, Tableau beginner, Python beginner.
- **Application Tools:** MS Project, MS Visio, Oracle VM VirtualBox, ERP (e-fleet), Rational Rose, MS Office Tools, Oracle 10g, Matlab, Netbeans IDE, Atom Editor.
- **Web Technologies:** HTML5, CSS, JavaScript, XML.
- **Operating Systems:** Windows, LINUX.

CERTIFICATIONS

- Lean Six Sigma Green Belt - AIQM. (Secured 1st Rank – O Grade – 80 %) January 2015
- R Programming - Johns Hopkins University (e-learning) – Coursera. October 2016
- Certified Business Analytics Professional in R and SAS - Edvancer Eduventures. October 2017
- Data Visualization in Tableau - Udacity. November 2017

WORK EXPERIENCE

HDFC BANK

Data Analyst – Marketing Analytics

Jan 11, 2018 – Present

- Perform Data mining, Predictive Analytics and Text mining to generate marketable insights using SAS and Python.
- Handling Data Integration from Servers, Data Wrangling and Model Building leading to the execution of Direct Marketing Campaigns.
- Using Segmentation and Clustering to satisfy the objective of having a customized customer-centric approach.

MOTILAL OSWAL FINANCIAL SERVICES LTD – ASPIRE HOME FINANCE CORPORATION LMT. (AHFCL)

Management Trainee

May 10, 2016 – August 12, 2016

- Gained insight about the End to End Business Processes involved in small ticket Housing Finance Industry of India.
- Worked in the Operations Department handling Receivables management and IT Support.
- Handled the Collection Process, Overdue Management and brought about Creative changes enabling Optimization of Resources.
- Appreciated for Streamlining the processes involved, Quality Management and Eliminating Redundancy from the System.
- Implemented Automation (Emails, SMS and Macros) thereby making the process Efficient and Reliable.

SCHEDULERS LOGISTICS INDIA PVT. LMT.

Business Management Intern

May 1, 2015 – June 30, 2015

- Acquired knowledge of key business processes in Cold Chain Logistics and synchronous working of different departments of the organisation.
- Handled Pan load India logistical working like order receiving, charges settlements, FTL and PTL scheduling, POD and payment related activities.
- Gained acquaintance with ERP Package and MIS reporting.

POSITION OF RESPONSIBILITIES

- Course Coordinator & Lecturer of Std 9th & 10th at Chris Classes Pvt. Ltd. April 2010 – May 2014
- Lecturer and Back – End Developer at MTEducare Pvt. Ltd. April 2014 – August 2014
- Backend Developer Head at MTEducare, Dadar branch. April 2014 – August 2014