#### TRANSCRIPT

# Capella University

# Assessment Topic Areas

### Introduction

Selecting a topic for your written assessments can be challenging, but it's important to make a thoughtful choice.

Choose a topic area of interest to you from the topic suggestions in this media piece. You will use this topic to complete Assessments 2 and 3. Be sure to select a topic that will be manageable for a written assessment.

To explore the chosen topic, you should use the Socratic Problem-Solving Approach, focusing on the sections specifically called out in the assessment guidelines.



# Topic I: Limited Access to Healthcare Short Description:

Consumers face barriers to healthcare access for assorted reasons. For example: due to geographic location, provider availability, transportation issues and mobility.

# Potential Intervention Approaches:

- - Healthcare information online
- - Telemedicine
- In-home healthcare services

### Keywords for Articles:

online health information seeking, health care access, health information systems, consumer health information, chronic disease, health information search, health seeking behavior, rural nursing

#### References:

Bhandari, N. (2014). Seeking health information online: does limited healthcare access matter? Journal of the American Medical Informatics Association: JAMIA (1067-5027), 21 (6), p. 1113. https://www-ncbi-nlm-nih-gov.library.capella.edu/pmc/articles/PMC4215038/

Lee, K., Hoti, K., Hughes, J. D., & Emmerton, L. (2014). Dr Google and the Consumer: A Qualitative Study Exploring the Navigational Needs and Online

Health Information-Seeking Behaviors of Consumers with Chronic Health Conditions. Journal of Medical Internet Research, 16(12), e262. http://doi.org.library.capella.edu/10.2196/jmir.3706

Ware, P., Bartlett, S. J., Paré, G., Symeonidis, I., Tannenbaum, C., Bartlett, G., ... Ahmed, S. (2017). Using eHealth Technologies: Interests, Preferences, and Concerns of Older Adults. Interactive Journal of Medical Research, 6(1), e3. http://doi.org.library.capella.edu/10.2196/ijmr.4447

Pratt, D. (2015). Telehealth and telemedicine. Albany Law Journal of Science & Technology. (1059-4280), 25 (3), p. 495.

http://www.lexisnexis.com.library.capella.edu/hottopics/lnacademic/? shr=t&csi=148364&sr=TITLE(%22Telehealth+telemedicine+in+2015%22)+and+da

# Topic 2: Healthcare Disparities Short Description:

In 2010, the Federal Department of Human and Health Service (DHHS) launched the Healthy People 2020 goals to include a goal to eliminate health inequality/disparity. Healthy People 2020 defines a health disparity as "a particular type of health difference that is closely linked with social, economic, and/or environmental disadvantage. Health disparities adversely affect groups of people who have systematically experienced greater obstacles to health based on their racial or ethnic group; religion; socioeconomic status; gender; age; mental health; cognitive, sensory, or physical disability; sexual orientation or gender identity; geographic location; or other characteristics historically linked to discrimination or exclusion" (Office of Disease Prevention and Health Promotion, 2017, p.1).

# Potential Intervention Approaches:

- - Federal goals
- - Community health improvement plans
- - Patient advocacy efforts
- - "Triple Aim" for populations

### Keywords for Articles:

health disparities, community health assessment, community health improvement plan, strategic planning, local health departments, health inequities

#### References:

Office of Disease Prevention and Health Promotion. (2017). Disparities. Retrieved from https://www.healthypeople.gov/2020/about/foundation-health-measures/disparities

Shah G.H., & Sheahan J.P. (2016). Local health departments' activities to address health disparities and inequities: Are we moving in the right direction? International Journal of Environmental Research and Public Health. 2016; 13(1):44. http://www.mdpi.com/1660-4601/13/1/44

Institute for Healthcare Improvement. (2017). Triple Aim for Populations. http://www.ihi.org/Topics/TripleAim/Pages/Overview.aspx

## Topic 3: Medication

# Errors Short Description:

A medication error is a preventable adverse effect of a patient taking the wrong medication or dosage, whether or not it is evident or harmful to the patient. Medication errors can be a source of serious patient harm, including death.

# Potential Intervention Approaches:

- Medical staff education
- - Packaging improvements
- - Patient medication safety training

### Keywords for Articles:

medication administration, medication errors, medication safety

#### References:

Cohen, M. (2016). Medication errors (miscellaneous). Nursing. 46(2):72, February 2016. DOI: 10.1097/01.NURSE.0000476239.09094.06

Institute for Healthcare Improvement. (2017). Improve Core Processes for Administering Medications.

http://www.ihi.org/resources/Pages/Changes/ImproveCoreProcessesforAdministerii

Agency for Healthcare Research and Quality. (2012). Table 6: Categories of Medication Error Classification. http://www.ahrq.gov/professionals/quality-patient-safety/patient-safety-resources/resources/match/matchtab6.html

Schmidt, K., Taylor, A., & Pearson, A. (2017). Reduction of medication errors: A unique approach. Journal of Nursing Care Quality. 32(2), April/June 2017, 150–156.

## Topic 4: Healthcare System Errors Short Description:

The health care system in the United States has been the subject of much debate as experts try to determine the best way to deliver high-quality care. In Crossing the Quality Chasm, the Institute of Medicine (2001) called for the redesign of health care delivery systems and their external environments to promote care that is safe, effective, patient-centered, timely, efficient, and equitable.

# Potential Intervention Approaches:

- – Systemwide transformation
- - Process redesign
- - Electronic health records

### Keywords for Articles:

multi-stakeholder collaboration, healthcare system redesign

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#### **Keterences**:

Institute of Medicine (US) Committee on Quality of Health Care in America. (2001). Crossing the Quality Chasm: A New Health System for the 21st Century. Washington (DC): National Academies Press (US). Agency for Healthcare Research and Quality. (2017). Hospitals and Health Systems. http://www.ahrq.gov/professionals/systems/index.html

Roberts, B. (2017). Relationship-based care: The institute of medicine's core competencies in action. Creative Nursing, 05/2016, 22(2).

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