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| Principle | Explanation |
| Minimum Work | Employees and customers should have a simple-to-use interface that allows them to easily use SmartReserve. |
| Availability | SmartReserve must be able to run at all times and should be available for users when they request to access the server. |
| Adaptability | SmartReserve should be able to adapt to frequent changes to the user interface and user inputs to stay up-to-date with features the users use often. |
| Flexibility | Application should be flexible so employees and customers can change their reservations and data as well as the interface being easy to change in the future. |
| Authorization | The system should have a login authorization for employees so that private information is not accidentally shared with the public. |