

Morgan Kukla

Current Address: 218 Melrose Court, Iowa City, IA 52246
Permanent Address: 201 Chesapeake Bay, Winthrop Harbor, IL 60096

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(847) 406-8512

Education

The University of Iowa, (Iowa City, IA)

Anticipated May 2018

B.B.A. Business Analytics

Completed Course work in Information Systems

Work Experience

IT Support Desk, The University of Iowa College of Public Health (Iowa City, IA)

May 2017- August 2017

Information Technology Technician

- Performed various administrative duties such as installing software on desktops and imaging laptops
- Provided technical support via phone, email and walk-in, and documented help desk tickets/resolutions
- Performed diagnostics and troubleshooting of system and hardware issues, and maintained inventory lists
- Replaced and installed hardware, desktops, monitors and printers

Riverside Casino and Resort- Blue Top Ridge Golf Course, Pro Shop Host (Riverside, IA) May 2016- August 2016

Riverside Casino Golf Course

- Answered phone calls and provided assistance to customers over the phone and in the Pro Shop
- Used a tee time program called EZ-Links to add and manage tee times
- Collected payments, closed down the Pro Shop and deposited the money that was in the cash drawer
- Served food to customers at the pool, made and served mixed drinks at the Pro Shop Bar

Shepherd's Crook Golf Course, Cart attendant and Pro Shop Host (Zion, IL)

May 2012- August 2015

Zion Park District Golf Course

- Managed, inspected and cleaned golf carts to provide convenient availability for customers
- Answered phone calls and provided assistance with customer questions
- Collected payments and managed the balance in the cash drawer

Zion-Benton Township High School, Lifeguard and Water Safety Instructor (Zion, IL)

October 2013- May 2014

Private Pool that offered swimming classes for all ages and other pool activities

- Scanned the water for possible drowning patrons and provided the correct rescue if needed
- Assisted and taught swimming classes for children ages 6 months- 13 years
- Certified in CPR, AED administration, Epinephrine administration, and Water Safety Instruction

Qualifications

- 2 or more years of experience using: SQL, Java, Python, R, Excel, Tableau, Oracle Database and Azure
- Ability to use computers to analyze numbers efficiently and create models to make real world decisions
- Skilled at learning new concepts quickly while working under pressure
- Ability to work in teams efficiently to innovate new ideas and solve problems quickly

Hobbies/ Interests

- Studying and analyzing Astrophysics concepts such as the Theory of Relativity, Stock Market, Music and Sports
- Current member and co-captain of the University of Iowa Women's Golf Team, Completed Career Leadership Academy