Morgan Noonan

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EDUCATION

University of Pittsburgh, School of Computing and Information   Pittsburgh, PA
Bachelor of Science in Information Science, UX Design Focus   Expected in December 2025
Minor in Computer Science   3.66 GPA
Summer Term Abroad in Ireland 2025
Relevant Coursework: UX Engineering, Human-centered Systems, User-centered Design, Immersive Media Technologies, Network & Web Data Technologies, Data-driven Communication, Brain & Behavior, Intro to Psychology
5 on AP 2D Art Exam | The Study of Technology Taking Over the Human Body | 2022

WORK EXPERIENCE

PNC Technology Intern *Enterprise Fraud Organization*   05/2025-08/2025
- Led the discovery of first-party fraud account closures mislabeled as non-fraud by the REG E bot. Conducted sample investigations into accounts, resulting in a 12% annual increase in first-party fraud incidents. Presented to the Head of Enterprise Fraud Organization and shadowed the fraud intelligence team.

PNC Technology Intern *Enterprise Architecture*   05/2024-08/2024
- Developed Power BI dashboards for the business enterprise architecture team. Enabled the ability to track dependencies, contract decommissions, and avoid unnecessary contract renewals to save money. Presented solutions in front of the office of the CTO and is now used by the Head of Technology.

Research Assistant at the University of Pittsburgh   11/2023-9/2024
- Researching voice assistant privacy concerns by comparing home devices and mobile devices and their data collection based on locations to support a Ph.D. student's research project.

IT Assistant at the University of Pittsburgh   09/2023-Present
- Offer technical assistance to faculty and staff, troubleshoot software and hardware issues, and update faculty and staff workstations with software patches and updates as needed.

PROJECTS & COMPETITIONS

Web Portfolio - Current Personal Project *React*
- Developing and designing a platform using React to showcase projects, experiences, and exhibiting more of my personality and thought process. Following the full software development cycle.

PGH Music Hall Ticketing App *Figma*
- Designed wireframes in Figma for a mobile ticketing system for an independent Pittsburgh venue supporting philanthropic causes. Developed a style guide and component library to ensure a seamless, high-quality user experience aligned with the venue's brand.

Epic Ecosystem Healthcare App Design for Prescription Error Reduction
- Collaborated on a team project designing an Epic ecosystem healthcare application to minimize prescription and dispensary errors. Created a requirements document, wireframes, and delivered a concept design presentation.

Portal Comet Parkour *Itch.io, Unity Game Engine*
- Designed and developed a complete third-person parkour game, including cutscenes, a tutorial, and an engaging sequence for a full launch experience on Itch.io.

Gemini API Developer Competitor *React*
- Developed a website to help graduating college students find a career and prepare for a job through Gemini API to give career suggestions based on the user's interests, resume, and experience. It can also give feedback on your resume and let you know if you are a good fit for a particular job by submitting a link.

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Research on Third Parties
- Researched how Spotify & Instagram collect information from users, what it is, where it goes, and how it is being used with a focus on third-party partners (Terms of Use & Privacy Policy). I used my research to inform other students of the dangers of sharing personal information.

Pittsburgh Neighborhood Analysis *Python*
- Collaborated to create data charts and map graphs to depict the best neighborhood in Pittsburgh based on the number of public spaces: parks, playgrounds, and art exhibitions.

SKILLS

Tools: VSCode, Power BI, Logisim, Microsoft Teams, Microsoft Excel, Microsoft PowerPoint, Troux, Sharepoint, ServiceNow, Workday, Figma

Languages: Java, JavaScript, Python, RStudio, MIPS, Power Query M, HTML, CSS, MySQL

VOLUNTEER

Lynn Academy of Irish Dance *Management & Teacher's Assistant*   2018 - Present
- Volunteered to assist with special events and programs by managing stages, presenting awards, and collecting score sheets. Supported the lead teacher by teaching choreography or working with specific students.

CAMPUS INVOLVEMENT

- Kappa Theta Pi (New Member Educator)
  - Introduce new members to the professional technology fraternity. Act as their main form of contact until initiated, inform them about events, and promote inclusivity and engagement between members.
- Delta Phi Epsilon (Special Events Coordinator)
  - Coordinate and book venues for major events for the sorority. In charge of event budgeting, catering, bussing, and day-of management
- Women in Computer Science Club
- Pitt Irish Dance Team

PROGRAMS & ACHIEVEMENTS

- Google UX Design Certification expected October 2025
- Deloitte 2024 Pitt University Relations Mentorship Program
- Deloitte's 2024 Future of Work Institute
- CITI Certification
- Dean's List Fall 2022, Spring 2025, Summer 2025
- Panther Pride Award Scholarship Recipient 2022
- HHEA Scholarship Recipient 2022