

# Morgan Noonan

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## EDUCATION

**University of Pittsburgh, School of Computing and Information**

Pittsburgh, PA

Bachelor of Science in Information Science, UX Design Focus

Expected in December 2025

Minor in Computer Science

3.66 GPA

Summer Term Abroad in Ireland 2025

**Relevant Coursework:** UX Engineering, Human-centered Systems, User-centered Design, Immersive Media

Technologies, Network & Web Data Technologies, Data-driven Communication, Brain & Behavior, Intro to Psychology

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## WORK EXPERIENCE

**PNC Technology Intern Enterprise Fraud Organization**

05/2025-08/2025

- Led the discovery of first-party fraud account closures mislabeled as non-fraud by the REG E bot. Conducted sample investigations into accounts, resulting in a 12% annual increase in first-party fraud incidents. Presented to the Head of Enterprise Fraud Organization and shadowed the fraud intelligence team.

**PNC Technology Intern Enterprise Architecture**

05/2024-08/2024

- Developed Power BI dashboards for the business enterprise architecture team. Enabled the ability to track dependencies, contract decommissions, and avoid unnecessary contract renewals to save money. Presented solutions in front of the office of the CTO and is now used by the Head of Technology.

**Research Assistant at the University of Pittsburgh**

11/2023-9/2024

- Researching voice assistant privacy concerns by comparing home devices and mobile devices and their data collection based on locations to support a Ph.D. student's research project.

**IT Assistant at the University of Pittsburgh**

09/2023-Present

- Offer technical assistance to faculty and staff, troubleshoot software and hardware issues, and update faculty and staff workstations with software patches and updates as needed.
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## RELEVANT PROJECTS

**Android Transit App - Current Project React**

- Redesign Pittsburgh's transit app and bus stop signage, improving usability, accessibility, and real-time tracking through Figma and React Native prototypes, AR-enhanced signage, and user testing feedback.

**Epic Ecosystem Healthcare App Design for Prescription Error Reduction Figma**

- Collaborated on a team project designing an Epic ecosystem healthcare application to minimize prescription and dispensary errors. Created a requirements document, wireframes, and delivered a concept design presentation.
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## SKILLS

**Tools:** VSCode, Power BI, Logisim, Microsoft Teams, Microsoft Excel, Microsoft PowerPoint, Trello, SharePoint, ServiceNow, Workday, Figma, Unity Game Engine, Android Studio

**Languages:** Java, JavaScript, Python, Power Query M, HTML, CSS, MySQL & MS SQL

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## CAMPUS INVOLVEMENT

- Kappa Theta Pi (New Member Educator '24-'25)
- Delta Phi Epsilon (Special Events Coordinator '24-'25)
- Women in Computer Science Club
- Pitt Irish Dance Team

## PROGRAMS & ACHIEVEMENTS

- Google UX Design Certification expected October 2025
- Deloitte 2024 Pitt University Relations Mentorship Program & Future of Work Institute
- Dean's List Fall 2022, Spring 2025, Summer 2025
- Panther Pride Award Scholarship Recipient 2022
- HHEA Scholarship Recipient