**User Experience Questionnaire for Knockout Ticket**

**Website Usability and Design**

1. **First Impressions:**

**What was your initial thought upon visiting the website?**

Has a fresh design, it looks very smooth

1. **Navigation Ease:**

**How easy was it to navigate through the website? (Scale from 1-5, 1 being very difficult and 5 being very easy)**

5, didn’t have any issues

1. **Design Aesthetics:**

**What do you think about the visual design and layout of the website?**

If it were me I’d make the background red,

1. **Intuitiveness:**

**Were you able to figure out how to use the website quickly without any help?**

Yes

1. **Responsiveness:**

**How did the website perform in terms of loading speed and responsiveness?**

Didn’t wait for any loading or anything at all

**Features and Functionality**

1. **Booking Experience:**

**How would you describe your experience while booking an event?**

It looks very easy to book, just the press of a button.

1. **Feature Utilization:**

**Were there any features you found particularly useful or unnecessary?**

I didn’t see the point of the stats on the home page

1. **Issues/Problems Encountered:**

**Did you encounter any issues or problems while using the website?**

No

**Overall Satisfaction and Feedback**

1. **Overall Satisfaction:**

**How satisfied are you with the overall experience on the website? (Scale from 1-5)**

5

1. **Improvement Suggestions:**

**Do you have any suggestions for improving the website?**

No

1. **Additional Comments:**

Any other comments or feedback?

No.