Jovita Morkūnė

Quality Assurance Engineer

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📍 Kaunas, Lithuania

SUMMARY

I am responsible, diligent, attentive, and have good interpersonal skills. I am used to an agile work environment and can quickly adapt to changing business requirements. Currently, I'm working as a Junior Test Engineer at Devbridge company. My main focus is to ensure that customers get high-quality, functional software products.

EXPERIENCE

Junior Test Engineer
Devbridge
09/2020 - Present

Sourcery Academy for Testers Student
Devbridge
07/2020 - 09/2020

Quality Improvement Specialist
R1 RCM
03/2016 - 02/2020

- Conducted monthly process reviews for each team member per the quality assurance review procedures.
- Ensured the high-quality work of my team specialists.
- Investigated trends, analyzed root causes of rejected claims, and proposed solutions to resolve any concerns.
- Prepared and leaded training of new and existing staff.
- Improved processes with macro commands to increase productivity and to avoid repetitive errors.
- Initiated additional projects with other teams, which helped to generate more income for the company.

Account Resolution Specialist
Intermedix
05/2015 - 03/2016

- Identified reasons for denied insurance claims and effectively resolved them by determining a course of action in the revenue cycle management process.
- Made calls to insurance companies when needed.
- Maintained high productivity and work quality results.
- Worked on various projects, collaborated with team members to reach the team goals.

EDUCATION

International Business
Kaunas University of Technology - Master's degree
2018

Finance
Kaunas University of Technology - Bachelor's degree
2015

CERTIFICATES

End to End Testing with Cypress: CodeMash (Pluralsight)
04/2020 - Present

JavaScript Essential Training (LinkedIn)
04/2020 - Present

Learning SQL Programming (LinkedIn)   03/2020 - Present

End-to-End JavaScript Testing with Cypress.io (LinkedIn)   03/2020 - Present

Programming Foundations: Software Testing/QA (LinkedIn)   03/2020 - Present

The Web Developer Bootcamp (Udemy)   02/2020 - Present

Global Collaboration Certificate (X-Culture)   12/2017 - Present

SKILLS

Teamwork	Expert	JavaScript	Beginner
Quality Assurance	Advanced	HTML/CSS	Beginner
Analytical Skills	Advanced	MongoDB	Beginner
Time Management	Advanced	SQL	Beginner
JIRA	Intermediate	Postman API	Beginner
Git	Intermediate	Cypress	Beginner

LANGUAGES

English	Intermediate	Lithuanian	Native
Russian	Basic		