Jovita Morkūnė

Quality Assurance Specialist

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📍 Kaunas, Lithuania

SUMMARY

I am responsible, diligent, attentive and have good interpersonal skills. I am used to an agile work environment and can quickly adapt to changing business requirements.

Over the past 5 years, I had an opportunity to work with culturally diverse teams, where I was focusing on ensuring a high level of quality in the work my team was doing.

Currently, I'm studying a lot to become a software QA engineer. I would love to join a software company where I could create value by contributing to the quality assurance of interesting software products while also gaining more practical experience.

EXPERIENCE

Sourcery for Testers Student   07/2020 - Present
Devbridge

Quality Improvement Specialist   03/2016 - 02/2020
R1 RCM
- Conducted monthly process reviews for each team member per the quality assurance review procedures.
- Ensured the high-quality work of my team specialists.
- Investigated trends, analyzed root causes of rejected claims, and proposed solutions to resolve any concerns.
- Prepared and leaded training of new and existing staff.
- Improved processes with macro commands to increase productivity and to avoid repetitive errors.
- Initiated additional projects with other teams, which helped to generate more income for the company.

Account Resolution Specialist   05/2015 - 03/2016
Intermedix
- Identified reasons for denied insurance claims and effectively resolved them by determining a course of action in the revenue cycle management process.
- Made calls to insurance companies when needed.
- Maintained high productivity and work quality results.
- Worked on various projects, collaborated with team members to reach the team goals.

EDUCATION

International Business   2018
Kaunas University of Technology - Master's degree

Finance   2015
Kaunas University of Technology - Bachelor's degree

CERTIFICATES

End to End Testing with Cypress: CodeMash (Pluralsight)   04/2020 - Present

JavaScript Essential Training (LinkedIn)   04/2020 - Present

Learning SQL Programming (LinkedIn)	03/2020 - Present
End-to-End JavaScript Testing with Cypress.io (LinkedIn)	03/2020 - Present
Programming Foundations: Software Testing/QA (LinkedIn)	03/2020 - Present
The Web Developer Bootcamp (Udemy)	02/2020 - Present
Global Collaboration Certificate (X-Culture)	12/2017 - Present

SKILLS

Teamwork	Expert	JavaScript	Beginner
Quality Assurance	Advanced	HTML/CSS	Beginner
Analytical Skills	Advanced	MongoDB	Beginner
JIRA	Intermediate	Postman API	Beginner

LANGUAGES

English	Intermediate	Lithuanian	Native
Russian	Basic		