

# CHRISTIAN MORROW

## FULL STACK SOFTWARE ENGINEER

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## Profile

Full-Stack Software Engineer with a B.S. in Software Systems and hands-on experience building responsive, client-ready web applications using React, Django, Next.js, Angular, and vanilla JavaScript. Excelled in transforming client needs into maintainable codebases, automating processes, and ensuring quality through rigorous testing. Proven in cross-functional teams with strong communication, leadership, and optimization skills.

## Skills

- **Languages & Core Web:** JavaScript (ES6+) | TypeScript | HTML5 | CSS3 | Swift | Python
- **Frameworks & Libraries:** React | Next.js | Angular | Django
- **Styling & UI:** Tailwind CSS | Bootstrap | Material UI | SASS/SCSS
- **Tools & Platforms:** Git | Vite | Postman | Microsoft Power Automate | Playwright
- **Development Concepts:** Responsive Design | Component-Based Architecture | State Management (Redux, Context API) | RESTful APIs | Performance Optimization | Cross-Browser Compatibility | LocalStorage

## Technical Projects

### North Georgia Awning Website | Architecture & Foundation Project

HTML5 | CSS3 | JavaScript | Responsive Design | Figma | Git

- Architected the full sitemap, navigation, and component blueprints through client collaboration, enabling non-technical users to add content seamlessly.
- Built a production-ready, responsive skeleton with semantic HTML and modular CSS, reducing future development time by 30%.
- Established design frameworks (grids, typography, breakpoints) for maintainable scalability.

View project: [github.com/morrowchristian/north-georgia-awning](https://github.com/morrowchristian/north-georgia-awning)

### EventFlow – Event Management Dashboard | Full-Stack Web Application

Vanilla JavaScript | HTML5 | CSS3 | LocalStorage | Playwright

- Developed a zero-dependency, modular application for event management, utilizing responsive design for seamless cross-device use.
- Implemented persistent data storage with LocalStorage, enhancing user experience across sessions.
- Created a Playwright testing suite achieving 100% coverage, ensuring reliability and 60 FPS performance.

View project: [github.com/morrowchristian/event-dashboard](https://github.com/morrowchristian/event-dashboard)

## Professional Experience

### Team Lead, Emergency Roadside Operations

Ascent Pro Staffing (Remote) | 2024 – Present

- Acted as real-time technical expert for remote agents, translating complex systems and policies into actionable instructions under high pressure.
- Analyzed data to pinpoint inefficiencies, documented processes, and recommended tech improvements adopted by leadership.
- Trained agents on troubleshooting, maintaining top performance in a dispatch environment.

### Team Lead, Healthcare Client Support

Dakota Performance Solutions (Remote) | 2022 – 2024

- Led a team of 15-25 agents to top rankings in quality and resolution metrics through mentorship and workflow enhancements.
- Directed HIPAA-compliant CRM migration for 500+ patient schedules, performing QA to ensure 100% data accuracy.
- Developed company-wide SOPs and custom tools that streamlined operations and improved productivity by 40%.

### Retail, Operations Manager

58 Short Stop, Inc., Georgetown, TN | 2019 – 2022

- Implemented an inventory management system and custom software for tracking finances, payroll, and scheduling, saving 10 hours weekly.
- Migrated all product data and trained staff on the new interface, enhancing operational efficiency.

## Education

University of Tennessee at Chattanooga

Bachelor of Science in Software Systems

2025, Latin Honors Graduate, 3.7 GPA

## Certifications

Microsoft Office Specialist,

Excel Associate | 2025