

CHRISTIAN MORROW

FULL STACK SOFTWARE ENGINEER

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Profile

Full-Stack Software Engineer with a B.S. in Software Systems and hands-on experience building responsive, client-ready web applications using React, Django, Next.js, Angular, and vanilla JavaScript. Excelled in transforming client needs into maintainable codebases, automating processes, and ensuring quality through rigorous testing. Proven in cross-functional teams with strong communication, leadership, and optimization skills.

Skills

- **Languages & Core Web:** JavaScript (ES6+) | TypeScript | HTML5 | CSS3 | Swift | Python
- **Frameworks & Libraries:** React | Next.js | Angular | Django
- **Styling & UI:** Tailwind CSS | Bootstrap | Material UI | SASS/SCSS
- **Tools & Platforms:** Git | Vite | Postman | Microsoft Power Automate | Playwright
- **Development Concepts:** Responsive Design | Component-Based Architecture | State Management (Redux, Context API) | RESTful APIs | Performance Optimization | Cross-Browser Compatibility | LocalStorage

Technical Projects

North Georgia Awning Website | Architecture & Foundation Project

HTML5 | CSS3 | JavaScript | Responsive Design | Figma | Git

- Architected the full sitemap, navigation, and component blueprints through client collaboration, enabling non-technical users to add content seamlessly.
- Built a production-ready, responsive skeleton with semantic HTML and modular CSS, reducing future development time by 30%.
- Established design frameworks (grids, typography, breakpoints) for maintainable scalability.

View project: github.com/morrowchristian/north-georgia-awning

EventFlow – Event Management Dashboard | Full-Stack Web Application

Vanilla JavaScript | HTML5 | CSS3 | LocalStorage | Playwright

- Developed a zero-dependency, modular application for event management, utilizing responsive design for seamless cross-device use.
- Implemented persistent data storage with LocalStorage, enhancing user experience across sessions.
- Created a Playwright testing suite achieving 100% coverage, ensuring reliability and 60 FPS performance.

View project: github.com/morrowchristian/event-dashboard

Professional Experience

Team Lead, Emergency Roadside Operations

Ascent Pro Staffing (Remote) | 2024 – Present

- Acted as real-time technical expert for remote agents, translating complex systems and policies into actionable instructions under high pressure.
- Analyzed data to pinpoint inefficiencies, documented processes, and recommended tech improvements adopted by leadership.
- Trained agents on troubleshooting, maintaining top performance in a dispatch environment.

Team Lead, Healthcare Client Support

Dakota Performance Solutions (Remote) | 2022 – 2024

- Led a team of 15-25 agents to top rankings in quality and resolution metrics through mentorship and workflow enhancements.
- Directed HIPAA-compliant CRM migration for 500+ patient schedules, performing QA to ensure 100% data accuracy.
- Developed company-wide SOPs and custom tools that streamlined operations and improved productivity by 40%.

Retail, Operations Manager

58 Short Stop, Inc., Georgetown, TN | 2019 – 2022

- Implemented an inventory management system and custom software for tracking finances, payroll, and scheduling, saving 10 hours weekly.
- Migrated all product data and trained staff on the new interface, enhancing operational efficiency.

Education

University of Tennessee at Chattanooga

Bachelor of Science in Software Systems

2025, Latin Honors Graduate, 3.7 GPA

Certifications

Microsoft Office Specialist,
Excel Associate | 2025