 **"Scroll back to top" button is absent on the page**
in list [Day 1 \(Bugs&Improvements\)](#)

Labels

● Improvement

+

☰

Description

Edit

Precondition:
Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps: Open any page and scroll it down to the footer.

Expected result:
The "scroll back to top" button becomes visible when scrolling down, if you click it the page returns to the top, and the button fades out when scrolling up.

Actual result:
There is no such button, and the user will have to scroll the page back to the top manually, which is not comfortable in cases when the content of the page is long.

Environment:
Windows 10, Opera v.94.0.4606.76

☰


Custom Fields

☰ Severity

☰ Priority

Major

Low

 **First and Last Name fields in Create Account form allow for only 50 characters instead of 100 as in Requirements**

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

● Bug

+

☰

Description

Edit

Precondition:
Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps: 1. Press Account in the Header.
2. In the drop-down list, choose Create Account.
3. Write name and last name consisting of 100 characters.

Expected result: The user can write name and last name that consist of 100 characters as it's stated in the Requirements ("First Name and Last Name (Required) – 2 – 100 alphabetical symbols").

Actual result: The input fields won't let writing more than 50 characters. There's an inconsistency with the requirements.

Environment: Windows 10, Opera v.94.0.4606.76

☰

Custom Fields

☰ Severity

☰ Priority

Major

Medium

Suggested

⚙

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

+ Add Power-Ups

Automation

ⓘ

First and Last Name fields in Create Account form accept Cyrillic characters

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Bug

+

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps:

1. Press Account in the Header.

2. In the drop-down list, choose Create Account.

3. Write name and last name consisting of Cyrillic characters.

4. Write other valid registration data.

Expected result:

The system shouldn't validate Cyrillic symbols and shows the notification.

Actual result:

The user can sign up with Cyrillic characters in their first and last name. An unnecessary feature for AU/NZ.

Environment:

Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Major

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

Add Power-Ups

Automation

Email field in Create Account form accepts Cyrillic characters

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Bug

+

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps:

1. Press Account in the Header.

2. In the drop-down list, choose Create Account.

3. Write email consisting of at least 2 Cyrillic characters in the local part, and the Latin characters in the domain part.

4. Fill in other valid registration data.

Expected result:

The system shouldn't validate the email field and should show the notification.

Actual result:

The user can successfully sign up with Cyrillic characters in their local part of email.

Environment:

Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Critical

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

Add Power-Ups

Automation

Email with only 1 character in local part is validated in Create Account form on any language site version

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Bug



Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps: 1. Press Account in the Header.
2. In the drop-down list, choose Create Account.
3. Write email consisting of one Latin character in the local part and Latin characters in domain part.
4. Write other valid registration data.

Expected result: The system doesn't validate the email field and shows the notification since, according to the Requirements, the local part (before the "@") consists of a minimum of 2 characters.

Actual result: The user can successfully sign up with only 1 Latin character in their local part of email.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Major

Priority

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

+ Add Power-Ups

Automation

+ Add button

Password eye is absent from the Sign up and Log in forms

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Improvement



Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps: 1. Press Account in the Header.
2. In the drop-down list, choose Create Account.
3. Write password in the relevant field.
4. Switch to Log in form.
5. Write password in the relevant field.

Expected result: When a user starts typing password, "password eye" appears, and if the user clicks on the eye icon they see what they have typed in order to check the password. It's useful for sign up when the user might need to check what they have typed to repeat the password in Confirm Password field. To hide password, the user should click again on the eye icon.

Actual result: Password is not visible for check.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Major

Priority

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

+ Add Power-Ups

Automation

+ Add button

First Name and Last Name accept special symbols in Create Account form

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Improvement Bug +

Description Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Press Account in the Header.
 2. In the drop-down list, choose Create Account.
 3. In input fields for first and last names, write special symbols (e.g. ^&\$%#).
 4. Write other valid registration data.

Expected result: The fields should not be validated, since the Requirements state: "First Name and Last Name (Required) – 2 – 100 alphabetical symbols."

Actual result: There's an inconsistency with the requirements as the name fields are validated and the user successfully signs up with these data.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Major

Priority

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Cover

Custom Fields

Power-Ups

+ Add Power-Ups

Automation



For 2 - Weekend
Hunter Valley, NSW

\$678.00

1

\$678.00

♥

Add to Cart



Otto Ristorante Six Course Seafood
Degustation - For 2
Woolloomooloo, NSW

Per Voucher

\$250.00

Qty

1

Total

\$250.00

♥

Add to Cart

Items quantity field allows for entering negative numbers on Favourites page for any kind of user

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Improvement Bug +

Description Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Choose any type of activities or location in the Header menu.
 2. In the results, choose one activity and press Favourites to save.
 3. Go to Favourites page in the Header.
 4. Click on Quantity field.
 5. Enter a negative number.
 6. Click on arrows up and down to choose negative number.

Expected result: The field allows to choose a value starting from 1.

Actual result: The field allows to choose a negative number, though the value does not apply.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Major

Priority

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

+ Add Power-Ups

Automation

+ Add button

-7

-7

CHECK BALANCE



Card and PIN fields allow for entering negative numbers on "Gift cards & e-gift cards" page in the "Check balance" section

in list [Day 1 \(Bugs&Improvements\)](#)

Labels

Improvement

Bug

+



DescriptionEdit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Scroll down to the "Popular categories" section.
 2. Locate "Send or print an e-gift card" banner below "Popular categories" and click on it.
 3. Click on "Check balance" button.
 4. Write a negative number in Card and PIN fields.
 5. Click on up and down arrows to choose a negative number.

Expected result: The field allows to enter value starting from positive values and no special symbols like hyphen allowed.

Actual result: The field allows to choose a negative number with the amount of characters unlimited.

Environment: Windows 10, Opera v.94.0.4606.76



Custom Fields

Severity

Priority

Major

High

Suggested

Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

Add Power-Ups

Automation

Add button

Check balance

Enter details below to check the balance of your RedBalloon gift card or e-gift card.


Sorry, something wrong. Please wait a few minutes and resubmit.

54454456445465444445...

1444444444

CHECK BALANCE

No character limits for Card and PIN fields on "Gift cards & e-gift cards" page in the "Check balance" section

in list [Day 1 \(Bugs&Improvements\)](#) 

Members

Labels



Improvement

Bug



Add to card

 Members


 Labels

 Checklist

 Dates

 Attachment


 Location

 Custom Fields

Power-Ups

 Add Power-Up

Automation

 Add button

Description

Edit

Precondition:

1. Go to [RedBalloon: Enriching Experiences & Gifts](#)
2. Australian version is chosen.

- Steps:**
1. Scroll down to the "Popular categories" section.
 2. Locate "Send or print an e-gift card" banner below "Popular categories" and click on it.
 3. Click on "Check balance" button.
 4. Write a big number in Card and PIN fields.

Expected result: The field allows to enter the number of a card according to a template, the number of characters to enter is limited and validated. If the card number is invalid or wrong, the notification is provided and the field gets red.

Actual result: The amount of characters is unlimited, there's no validation of the number entered, and no notification about the invalid values in the fields is provided.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

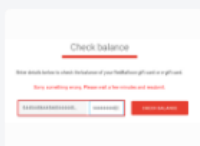
 Severity

Major

 Priority

High

Attachments



opera_3f8FJJW1vA.png 

Added 8 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

 [Remove cover](#)

Location

Price Range

Special Features



Mouse cursor doesn't change to pointer after hovering over the Filter categories in Search results

in list [Day 1 \(Bugs&Improvements\)](#)

Members

MC

+

Labels

Improvement

Bug

+

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Locate the Search section below the Header.
 2. Write any type of activity in the Search field and press Enter.
 3. Hover over the filter categories to the left from results.

Expected result: The mouse cursor changes to pointer to indicate that the buttons are clickable and the list of categories can be expanded.

Actual result: The mouse cursor remains unchanged, and visually it's not clear that the buttons are clickable.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Minor

Low

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

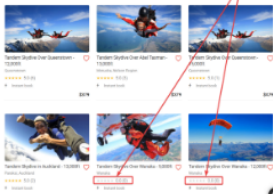
Power-Ups

+ Add Power-Up

Automation

+ Add button

Actions



Activities with no rating appear in the "Top rated" category in the Search results

in list [Day 1 \(Bugs&Improvements\)](#)

Members

MC

+

Labels

Bug

+

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Locate the Search section below the Header.
 2. Write any type of activity in the Search field and press Enter.
 3. Find the Filter drop-down list in the upper right corner above results.
 4. In the drop-down list, choose "Top rated"

Expected result: "Top rated" reveals activities with the highest rank (5 stars) only.

Actual result: The Search results among highest ranked also include activities that have zero rating.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Major

High

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fiel

Power-Ups

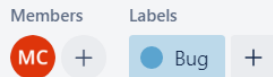
+ Add Power-

Automation

+ Add button

📱 No filter options visible after click on the dropdown list in the Search results on mobile

in list [Day 1 \(Bugs&Improvements\)](#)



☰ Description Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#) on a mobile phone.

- Steps:**
1. Locate the Search section below the Header.
 2. Write any type of activity in the Search field and press Enter.
 3. Find the Filter drop-down list above the Search results.
 4. In the drop-down list, choose any option.

Expected result: After clicking on the drop-down list, the user can see the list of options to choose from.

Actual result: Titles of all the options in the window are not visible.

Environment: Samsung Galaxy A52, Android v.11

☰ Custom Fields



📎 Attachments



Screenshot_20230203-162700_Chrome[1].jpg

Added 6 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

+ Add Power-Up

Automation

+ Add button

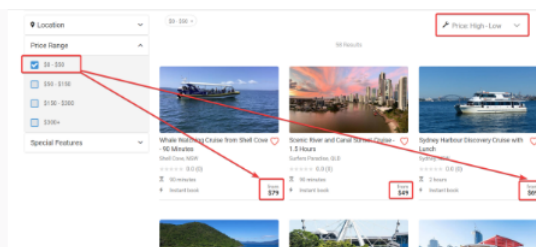
Actions

→ Move

Copy

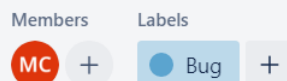
Make template

Watch



📱 Price range does not apply when the Search results are sorted by price from high to low

in list [Day 1 \(Bugs&Improvements\)](#)



☰ Description Edit

Precondition:

1. Go to [RedBalloon: Enriching Experiences & Gifts](#)
2. **Australian** version is chosen.

- Steps:**
1. Locate the Search section below the Header.
 2. Write "Scenic Cruises" in the Search field and press Enter.
 3. Find the Filter drop-down list in the upper right corner above results.
 4. In the drop-down list, choose "High-Low"
 5. To the left from search results, click on the "Price Range" category and put any price range.

Expected result: After the filter category applies, the results price sorted from high to low should be in the price range chosen.

Actual result: The price range applies, but the search results are not sorted by price from high to low.

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

+ Add Power-Up

Automation

Custom Fields

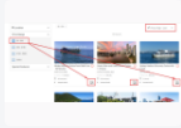
Severity

Major

Priority

High

Attachments

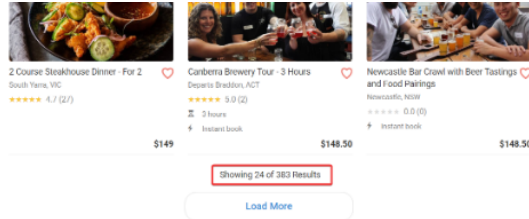


opera_tmDcTGINAi.png ↗

Added 8 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

Add an attachment



Pagination is missing for Search result on any site version

in list [Day 1 \(Bugs&Improvements\)](#)

Members

Labels



Improvement



Add to card

Member

Labels

Checklist

Dates

Attachm

Location

Custom

Power-Ups

+ Add Pow

Automation

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:**
1. Locate the Search section below the Header.
 2. Write any type of activity in the Search field and press Enter.
 3. Scroll to the footer for the end of visible results.

Expected result: At the bottom, there's pagination along with the "Load more" button. The user can navigate by pages instead of scrolling down again and again or use "Load more".

Actual result: There's only "Load more" button, which makes the navigation uncomfortable if there're lost of search results.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Major

Priority

Medium

Attachments



opera_radAwTmhT0.png ↗

Added 7 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

Add an attachment

One filter category collapses when another category is expanded

in list [Day 2 \(Bugs&Improvements\)](#)

Members

Labels

MC

+

Improvement

+

Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps:

1. On the Homepage, scroll down to find "What's trending" section.

2. Click on "Experiences for 2".

3. Locate filters to the left from the search results.

4. Expand one filter to examine the contents.

5. Expand another filter to see what it has.

Expected result:

The first filter remains expanded, while the second one expands as well. It's good to look through different filters at once and to see them all.

Actual result:

The first filter collapses, and the second one expands. It's not comfortable, since the user has to click multiple times if they want to change anything.

Environment:

Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Minor

Medium

Attachments

opera_DDhbFV1hSk.gif

Added 2 hours ago • [Comment](#) • [Delete](#) • [Edit](#)

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

Add Power-Up

Automation

Add button

Actions

Move

Copy

Make to

Watch

Two "Driving Experiences" options in one list in the "Category" filter

in list [Day 2 \(Bugs&Improvements\)](#)

Members

Labels

MC

+

Bug

+

Description

Edit

Precondition:

1. Go to [RedBalloon: Enriching Experiences & Gifts](#)

2. Choose Australian version.

Steps:

1. On the Homepage, scroll down to find "What's trending" section.

2. Click on "Experiences for 2".

3. Click on "Categories" filter to the left from the search results.

4. Locate the "Driving Experiences" option.

Expected result:

There is one "Driving Experiences" option on the list. If the user clicks on it, the list of activities is revealed.

Actual result:

Pursuant to the Requirements, there are two "Driving Experiences" options, but only one of them provides the list of activities. The intention for having the second identically named option is unclear.

Custom Fields

Severity

Priority

Minor

Medium

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

Add Power-Up

Automation

Add button

Actions

Move

Digits of number of items in Favourites are too close to the edges

in list [Day 2 \(Bugs&Improvements\)](#)

Members

Labels

MC

+

Improvement

+

Description

Edit

Precondition:

1. Go to <https://staging-ap01-redballoon.demandware.net/>

**Steps: **1. Add 10 and more items to Favourites
2. Examine the Favourites logo in the Header.

Expected result: The red circle displaying the number of items in Favourites should be big enough to display all the digits leaving some space close to the edges.

Actual result: If user adds more than 10 items to Favourites, the digits become to close to the edges of the circle. Either the circle should be bigger, or the digits font size should be smaller.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Trivial

Low

Attachments

opera_sjc4IDkYnQ.png

Added 3 hours ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

Add to card

Member

Labels

Checklis

Dates

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Location

Custom

Power-Ups

Add Pov

Automation

Add but

Actions

Move

Copy

Make te

Watch

"Clear List" button is missing from Favourites page

in list [Day 2 \(Bugs&Improvements\)](#)

Members

Labels

MC

+

Improvement

Bug

+

Description

Edit

Precondition:

1. Go to [RedBalloon: Enriching Experiences & Gifts](#)

2. Some items are added to Favourites.

Steps: 1. Click on Favourites in the Header.
2. Examine the Favourites page.

Expected result: There's "Clear the List" button in Favourites that can make the removal of all the items from Favourites easy, especially if a user added more items than it's comfortable to delete manually.

Actual result: "Clear the List" button is missing from Favourites, and if a user wants to delete everything and start from scratch, they would have to delete item by item.

Environment: Windows 10, Opera v.94.0.4606.76

Custom Fields

Severity

Priority

Major

High

Attachments

opera_5OgWyScpJO.png

Added 7 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

📄 Pagination is missing from Favourites page

in list [Day 2 \(Bugs&Improvements\)](#) 🙋

Members



Labels



Improvement



Description

Edit

Precondition:

1. Go to [RedBalloon: Enriching Experiences & Gifts](#)
2. More than 20 items are added to Favourites.

Steps: 1. Open Favourites in the Header.
2. Scroll the Favourites page to the bottom.

Expected result: There's pagination and "Load More" button for better navigation.
A user has the choice either to open the next page or press "Load More" for another group of items to reveal.

Actual result: Pagination is absent which makes the scrolling uncomfortable, especially if a user added a lot of items.

Environment: Windows 10, Opera v.94.0.4606.76



Custom Fields

Severity

Minor

Priority

Medium



Attachments



opera_8XHAW3gGMN.png ↗

Added 11 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)



"Clear All" button missing for filters in Search results section

in list [Day 2 \(Bugs&Improvements\)](#) 🙋

Members



Labels



Improvement



Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

Steps:

1. On the Homepage, scroll down to find "What's trending" section.
2. Click on "Experiences for 2".
3. Choose some filters in the filter block to the left from the search results.

Expected result: There's a "Clear All" button that helps to remove all the filters applied at once.

Actual result: The "Clear All" button is absent so the user has to delete all the filters one by one.

Environment: Windows 10, Opera v.94.0.4606.76



Custom Fields

Severity

Minor

Priority

Low



Attachments



opera_xcjalwiJW.png ↗

Added 10 minutes ago • [Comment](#) • [Delete](#) • [Edit](#)

[Remove cover](#)

Add to



Power-I

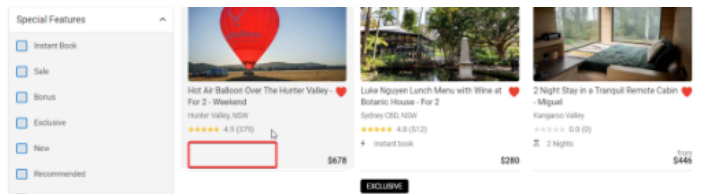


Automat



Actions





No "Add to cart" button available in Search results section

in list [Day 2 \(Bugs&Improvements\)](#) 

Members

Labels



Improvement

Bug



Description

Edit

Precondition:

Go to [RedBalloon: Enriching Experiences & Gifts](#)

- Steps:** 1. On the Homepage, scroll down to find "What's trending" section.
2. Click on "Experiences for 2".
3. Examine the Search results section.

Expected result: There's a "Add to cart" button that allows for quick shopping and subsequent checkout. It doesn't matter if it's a guest (unauthorized user) or an authorized user, anyone can see something they like and immediately add to cart.

Actual result: The "Add to cart" button is not available. The user can only add item(s) to Favourites, and after that go to Favourites page where it is possible to add to cart. Too much movements for users; the instant option to add to cart should be present without visiting the item page.

Environment: Windows 10, Opera v.94.0.4606.76



Custom Fields

Severity

Priority

Major

High

Add to card

 Member

 Labels

 Checklis

 Dates

 Attachm

 Location

 Custom

Power-Ups

+ Add Pov

Automation

+ Add but

Actions

→ Move

"Weekend getaways", "Spa retreats" elements missing from "Getaways" in "Experiences" dropdown menu in Requirements

in list [Day 1 \(Bugs&Improvements\)](#)

Labels



Improvement



Bug



Description

Edit

****Precondition: ****

Go to <https://staging-ap01-redballoon.demandware.net/s/redballoon-au/home>

****Steps: ****

Locate "Experiences" in main navigation menu

Hover over "Experiences" and find "Getaways" element.

****Expected result: ****

According to the requirements, "Getaways" includes clickable elements: Romantic getaways, Country retreats, Glamping & camping, Luxury retreats, City escapes, Mystery flights, Coastal & beach getaways, Golf retreats, Family holidays, Sightseeing & touring, Cabins

Actual result:

On the actual webpage, "Getaways" in "Experiences" dropdown menu includes also "Weekend getaways", "Spa retreats". There's a non-compliance with the requirements.

Environment:

Windows 10, Opera v.94.0.4606.76



Custom Fields

Severity

Trivial

Priority

Low

Suggested



Join

Add to card

Members

Labels

Checklist

Dates

Attachment

Location

Custom Fields

Power-Ups

+ Add Power-Ups

Automation



+ Add button

Actions

→ Move



Attachments

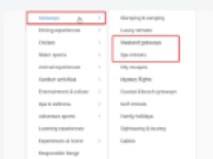


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