


Cards names in "Wallet" remain in Ukrainian after language switch to English

 Attach

 Create subtask

 Link issue



Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.

Steps to reproduce:

1. In the upper left corner tap the user icon.
2. In the sidebar choose "Налаштування" (Settings), and tap "Мова" (Language).
3. In the pop-up menu choose "English".

Expected result: The main page "Wallet" should open. The language of the app switched to English.


Actual result: The names of the user's cards are still in Ukrainian.

Environment

Samsung Galaxy A52 Android v.11

Internet providers pages remain in Ukrainian in the English version of the app

 Attach

 Create subtask

 Link issue



Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Services" in the footer.
2. Choose the "Connection" category.
3. On the new page, choose any internet provider.






Expected result: Page of every internet provider contains the field "Enter your personal account No." and/or additional input fields. The title of the page, the name of the input field and placeholders are in English, a hint on how many characters the account should include is also in English.

Actual result: The input fields and hint are stated in Ukrainian, as well as the rest of information contained on the page of an internet provider.

Environment

Samsung Galaxy A52 Android v.11

Volia internet provider page contains Russian and Ukrainian text in the app English version

 Attach  Create subtask  Link issue  

Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Services" in the footer.
2. Select the "Connection" category.
3. On the new page, choose "Volia" internet provider.






Expected result: Page opens with the field "Enter your personal account No.". The title of the page says "VOLIA, individuals, TV and/or Internet services". Below the input field, there is a hint on how many characters the account should include.

Actual result: The input field and hint are stated in Ukrainian. The page title contains Russian and Ukrainian words, and is cut down.

Environment

Samsung Galaxy A52 Android v.11

LycaMobile page in "Services" is in Ukrainian and contains Russian text in the English version of the app

 Attach  Create subtask  Link issue  

Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Services" in the footer.
2. Select the "Connection" category.
3. On the new page, choose "LycaMobile".






Expected result: The page should open in English: the input fields, descriptions and placeholders are stated in English. The "Continue" button is in English.

Actual result: The input fields, descriptions and placeholders are stated in Ukrainian. The "Purpose" input field is automatically filled out in Russian. The "Continue" button is in Ukrainian.

Environment

Samsung Galaxy A52 Android v.11

Payments list in "Services" in given in Ukrainian in the English version of the app

 Attach  Create subtask  Link issue  

Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Services" in the footer.
2. Select the "Payments" category.






Expected result: The title, the list of payments and the button "Based on banking details" are given in English.

Actual result: The title, the list of payments and the "Based on banking details" button are given in Ukrainian.

Environment

Samsung Galaxy A52 Android v.11

Charity funds in Charity in "Services" are listed in Ukrainian in the English version of the app

 Attach  Create subtask  Link issue  

Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Services" in the footer.
2. Select the "Charity" category.

Expected result: The list of the Ukrainian charity funds and their descriptions are presented in English.

Actual result: The title of the page is in English, but the list of charity funds and their descriptions are given in Ukrainian.

Environment

Samsung Galaxy A52 Android v.11

"Notifications" page remains in Ukrainian in the English version of the app

 Attach

 Create subtask

 Link issue



Description

Preconditions:

1. Install the Privat24 mobile application on a mobile device
2. Connect the device to the Internet.
3. Launch the application.
4. Authorize successfully into the system.
5. The language of the app is English.

Steps to reproduce:

1. Tap "Notifications" in the footer.
2. Check the content of the "Notifications" page.

Expected result: Since it's the English version of the app, the content of the page should be in the English language.

Actual result: The content with useful information for a user is provided in the Ukrainian language.

Environment

Samsung Galaxy A52 Android v.11