Morten Berg Jensen

Department of Economics and Business Economics

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#### Outline

- Introduction
- Market basket analysis
- Algorithms
- 4 R example

#### Outcome

This lecture will help you to understand

- ► Advantages of market basket analysis and key concepts hereof
- Association analysis and association rules
- Algorithms (frequent itemset generation and rule generation) and interpretation from market basket analysis

#### Market basket transactions

- Many business enterprises accumulate large quantities of data from their day-to-day operations
- ► E.g. huge amounts of customer purchase data are collected daily at the checkout counters of grocery stores such data is commonly known as **market basket transactions**
- Retailers analyze market basket transactions to learn about the purchasing behavior of their customers
- ► Such information can be used to support a variety of business-related tasks like marketing promotions, inventory management, and customer relationship management

#### Data sources

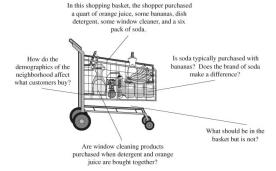
- ► The proliferation of this type of analysis is first and foremost driven by the increased availability of relevant data
- ▶ Data is typically obtained automatically point-of-sales data from supermarkets, recordings of which movies/series Netflix customers see, recordings of which songs/artists Spotify customers listen to, ...
- ▶ In many situations, such as the two latter examples, we typically have additional information about the customer (demographics, seniority, ...)

#### Market basket analysis

- ▶ Market basket analysis focuses at purchase coincidence
- ► That is, whether two products are being purchased together, and whether the purchase of one product predicts the purchase of another
- ► This can, of course, be extended to more than two products
- ► Furthermore, this kind of analysis has been applied to an enlarged definition of the word product services, census data, questionnaire data, Web data, medical records...

# Market basket analysis (cont'd)

▶ In general, market basket analysis can be used to address question like these



source: Berry & Linoff, 2004: Data Mining Techniques for Marketing, Sales and Customer Relationship Management

#### Why market basket analysis

- ► Market basket analysis uses point-of-sale data (customers, orders/transactions, items/SKUs) to
  - ► Identify and understand customers: who are they and why do they make certain purchases segmentation based on buying patterns
  - ► Gain insight about products: products purchased together, products which might benefit from promotion
  - ► Take action: pricing, cross-selling/cross-marketing, catalogue design, customized e-mails with add-on sales, store layout, stocking shelves
- ► Combining all of this with a customer loyalty card it becomes even more valuable

#### The fundamental assumption

Joint occurrence of two (or more) products in most baskets imply that these products are complements in purchase and therefore a purchase of one will lead to a purchase of the other

#### Association analysis and association rules

- Association analysis can be useful for discovering interesting relationships hidden in large data sets
- ► The uncovered relationships can be represented in the form of association rules and/or sets of frequent items
- Association rules can be automatically generated from point-of-sale transaction data

- Association rules represent patterns in the data without a real target variable
- ► They are a good example of undirected, exploratory data mining in ML referred to as unsupervised learning

#### Two methodological themes

- ► There are two key issues that need to be addressed when applying association analysis to market basket data
  - First, some of the discovered patterns are potentially spurious because they may happen simply by chance
  - Second, discovering patterns from a large transaction data set can be computationally expensive
- ► These two themes guide the methods of association rule mining, and the remainder of this lecture
- ► We shall see that efficient algorithms have been developed along with recommendations for evaluating discovered patterns

#### Toy example

▶ Based on these transactions

TID	Items
1	{Bread, Milk}
2	{Bread, Diapers, Beer, Eggs}
3	{Milk, Diapers, Beer, Coke}
4	{Bread, Milk, Diapers, Beer}
5	{Bread, Milk, Diapers, Coke}

the following association rule may be extracted

$${Diapers} \rightarrow {Beer}$$

▶ {Beer} is referred to as a **consequent** whereas {Diapers} is an **antecedent** 

#### Toy example (cont'd)

 Market basket data for association analysis are represented in a binary format

TID	Bread	Milk	Diapers	Beer	Eggs	Coke
1	1	1	0	0	0	0
2	1	0	1	1	1	0
3	0	1	1	1	0	1
4	1	1	1	1	0	0
5	1	1	1	0	0	1

- ► Each row corresponds to a transaction and each column corresponds to an item
- ▶ Obviously, this ignores important aspects of the data such as the quantity of items sold or the price paid to purchase them

- We let  $\mathcal{I} = \{i_1, i_2, \dots, i_d\}$  be the set of all items in our market basket data
- ▶ The set of all transactions is denoted  $\mathcal{T} = \{t_1, t_2, \dots, t_N\}$  where each transaction,  $t_i$ , contains a subset of items from  $\mathcal I$
- ▶ A collection of zero or more items, X, is termed an **itemset**
- ▶ If an itemset has k items it is called a k—itemset the itemset associated with TID = 1 is a 2-itemset
- ▶ The transaction width is defined as the number of items in a transaction
- $\triangleright$  A transaction,  $t_i$  is said to contain an itemset X if X is a subset of  $t_i$  – the transaction  $t_2$  contains {Bread, Diapers} but not {Bread, Milk}

For an itemset we define its **support count**, which refers to the number of transactions that contains the itemset

$$\sigma(X) = |\{t_i | X \subseteq t_i, t_i \in \mathcal{T}\}|$$

with  $|\cdot|$  denoting the number of elements

- ► For the itemset {Milk, Diapers, Beer} the support count equals two
- ► For the itemset {Milk, Diapers} the support count equals three
- ▶ The **support** of an itemset is the fraction of transactions that contains the itemset

$$s(X) = \sigma(X)/N$$

#### Association rule

- ▶ For disjoint itemsets X and Y an **association rule** is an implication expression of the form  $X \rightarrow Y$
- Notice that implication means co-occurrence, not causality!
- We are interested in finding association rules that will predict the occurrence of an item based on the occurrence of other items in a transaction

# Support (of an association rule)

The strength of an association rule can be measured in terms of its support, s

$$s(X \to Y) = \frac{\sigma(X \cup Y)}{N} = s(X \cup Y)$$

- ▶ For the association rule {Milk, Diapers}  $\rightarrow$  {Beer} the support equals 2/5 = 0.4
- ▶ It is an estimate of the probability of observing both item sets in a randomly selected transaction,  $P(X \cup Y)$
- ► An association rule with very low support may occur by chance
- ▶ A rule with low support may not be of interest from a business perspective as it involves items that are rarely bought together
- ► As a consequence, support is often used to eliminate uninteresting rules via a minimum support threshold

► The strength of an association rule can also be measured via its confidence, c

$$c(X \to Y) = \frac{\sigma(X \cup Y)}{\sigma(X)} = \frac{s(X \to Y)}{s(X)} = \frac{s(X \cup Y)}{s(X)}$$

- ▶ For the association rule {Milk, Diapers}  $\rightarrow$  {Beer} the confidence equals 2/3 = 0.67
- ▶ It is an estimate of the probability of Y conditional of X, P(Y|X)
- ► Confidence thus measures the reliability of the inference made by a rule the higher the confidence the more likely it is for Y to be present in transactions that contain X

# Confidence (cont'd)

▶ There are some drawbacks associated with the confidence measure

	Coffee	Coffee	
Tea	15	5	20
Tea	65	15	80
	80	20	100

- ► Association rule is Tea → Coffee
- ► Confidence = P(Coffee|Tea) = 0.15/0.20 = 0.75 high confidence
- ▶ But **P**(Coffee) = 0.80
- ▶ And  $P(Coffee|\overline{Tea}) = 0.65/0.80 = 0.8125 higher confidence$

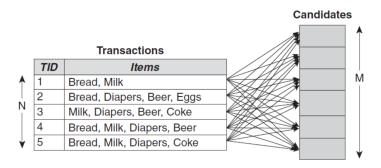
#### Problem formulation and algorithm

▶ The problem that we face can now be expressed explicitly:

Given the set of transactions, T find all rules having support ≥

minsup and confidence ≥ minconf where minsup and minconf

are thresholds determined by the investigator



source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

#### Problem formulation and algorithm (cont'd)

#### ► From Agrawal et al. 1993

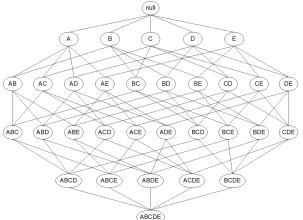
- Find all rules that have "Diet Coke" as consequent.
   These rules may help plan what the store should do LHS -> Diet coke to boost the sale of Diet Coke.
- Find all rules that have "bagels" in the antecedent.
   These rules may help determine what products may be impacted if the store discontinues selling bagels.
- Find all rules that have "sausage" in the antecedent
  and "mustard" in the consequent. This query can be
  phrased alternatively as a request for the additional Sausage, ... -> Mustard
  items that have to be sold together with sausage in
  order to make it highly likely that mustard will also
  be sold.
- Find all the rules relating items located on shelves
   A and B in the store. These rules may help shelf
   planning by determining if the sale of items on shelf
   A is related to the sale of items on shelf B.

#### Problem formulation and algorithm (cont'd)

- ► A naive approach to this problem is brute-force calculate all possible rules and their associated support and confidence
- The sheer number of rules renders this approach computationally infeasible
- ▶ The solution is to decompose the problem into two subtasks
  - 1. Frequent itemset generation find the itemsets that satisfy the *minsup* threshold
  - 2. Rule generation extract all high-confidence rules from 1.

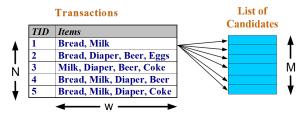
#### Frequent itemset generation

▶ A lattice can be used to enumerate the list of all possible item sets, M, which equals  $2^k$  for k items – i.e. M grows exponentially



source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

► The brute-force approach determines the support count for all candidate itemsets in the lattice



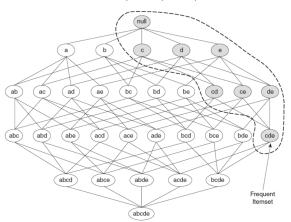
source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

ightharpoonup Complexity  $\sim$  O(NMw) which is extremely expensive - w is the maximum transaction width

- ▶ I.e. ask how many rows have a 1 in column Beer, how many rows have 1's in columns Beer and Bread, how many rows have 1's in columns Beer, Bread, and Milk ... and do this for all *M* combinations (or at least them involving at most w items)
- ▶ A reduction can be accomplished if we either reduce the number of candidate itemsets, *M*, reduce the number of comparisons, or reduce the number of transactions, *N*

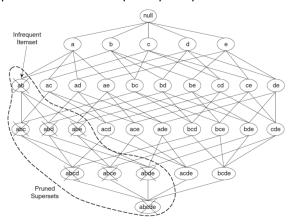
- ► The **Apriori** principle utilizes the support measure to reduce the number of candidate item sets
- ► This is done by noticing that if an itemset is frequent then all of its subsets must also be frequent
- Conversely, if an itemset is infrequent then all of its supersets must also be infrequent
- ► Trimming the exponentially growing search space based on the support measure is called support-based pruning

► Frequent subsets due to the apriori principle



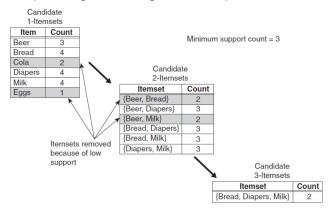
source: Tan. Steinbach, Karpatne and Kumar, 2020; Introduction to Data Mining

▶ Pruned supersets due to the apriori principle



source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

Using the apriori algorithm to generate frequent itemsets



source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

## Candidate generation and pruning

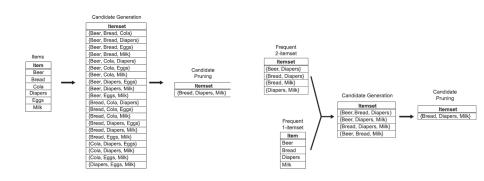
#### ► Candidate generation

- ▶ Brute-force generate all possible k-itemsets
- ▶  $F_{k-1} \times F_1$  extend each frequent (k-1)-itemset with a frequent itemset that is not part of the (k-1) itemset
- ▶  $F_{k-1} \times F_1$  + lexicographic extend each frequent (k-1)-itemset with a frequent itemset that is lexigographically larger than the elements of the (k-1) itemset
- ▶  $F_{k-1} \times F_{k-1}$  extend each frequent (k-1)-itemset with another frequent (k-1)-itemset if their first k-2 items are identical

#### Pruning

- ▶ To prune a candidate k-itemset, X, look at X- $\{i_i\}$ ,  $\forall j = 1, ..., k$
- ▶ If any of them are infrequent, then X is pruned

# Comparing brute-force with $F_{k-1} \times F_1$ candidate generation

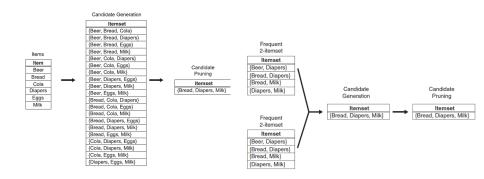


Brute-force

source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

Apriori

# Comparing brute-force with $F_{k-1} \times F_{k-1}$ candidate generation



Brute-force

**Apriori** 

source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

#### Setting an appropriate support threshold

- ▶ If the minimum support threshold is set too high, one could miss itemsets involving interesting but rarely purchased items
  - Newly launched products
  - ► Highly priced products
  - Products with long replacement cycles
- ▶ If the minimum support threshold is set too low, market basket analysis becomes computationally expensive and the number of itemsets will be very large

#### Rule generation

- ▶ From a frequent itemset, Y, an association rule may be extracted by partitioning Y into X and Y-X such that  $X \to Y-X$  satisfies the confidence threshold
- ▶ Notice that as Y is frequent so is Y X

Algorithms

# Rule generation (cont'd)

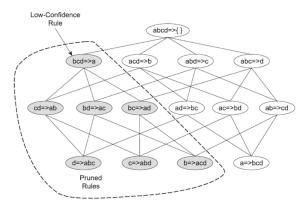
► The number of possible association rules *R* in an itemset grows exponentially with the size d of the itemset

$$R = \sum_{k=1}^{d} {d \choose k} \sum_{i=1}^{d-k} {d-k \choose i}$$
  
= 3<sup>d</sup> - 2<sup>d+1</sup> + 1

d	R
1	0
2	2
3	12
4	50
5	180
6	602
7	1932
8	6050

# Rule generation (cont'd)

► An idea similar to support-based pruning for itemsets can be established for association rules



source: Tan, Steinbach, Karpatne and Kumar, 2020: Introduction to Data Mining

#### Assessment of association rules

▶ The **lift** for the association rule  $X \rightarrow Y$  is defined as

$$\mathsf{lift}(X \to Y) = \frac{c(X \to Y)}{s(Y)} = \frac{s(X \cup Y)}{s(X)s(Y)}$$

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- ▶ If this ratio is larger than 1 we have an upward lift knowing that X has happened increases the probability that Y occurs
- Lift is the factor by which prediction improves when we apply the rule, compared to what we would be able to predict if we did not apply the rule

# Assessment of association rules (cont'd)

Calculating the lift

	Coffee	Coffee	
Tea	15	5	20
Tea	65	15	80
	80	20	100

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- ightharpoonup P(Coffee) = (0.15/0.20)/0.8 = 0.9375
- ▶  $P(Coffee|\overline{Tea})/P(Coffee) = (0.65/0.80)/0.8 = 1.0156$

#### Example – Groceries

- ► From Chapman and Feit 2015
- ► In this example we will investigate the possibility of recommending grocery items to customers
- ► We have information from 9,835 transactions comprising 169 unique items
- Approximately half of the transactions involve one, two, or three items, the largest transaction involves 32 items
- 'The most frequently bought item is "whole milk" followed by "other vegetables"
- ► The data is provided as a "transactions" class
- ▶ We extract association rules with support a above 0.01 and with a confidence above 0.3 this will result in a modest number of rules and involve a suitable number of items

## Example – Groceries (cont'd)

- ▶ We see that the rules found involve 88 items (out of the 169)
- A total of 125 rules were found
- ▶ If we filter by requiring that the rules should have a lift above 3 we see that for rule 1
  - If a transaction contains {beef} then it is also relatively more likely to contain {root vegetables}
  - ► The combination appears in 1.7 % of the transactions support = 0.017
  - ► The combination is more than 3 times more likely to occur together than would be expected from the individual rates of incidence
  - ► The unconditional probability for {root vegetables} equals 0.109 whereas the conditional probability equals 0.331
- ► A store might exploit this by creating a display for root vegetables near the beef counter or put a coupon for beef in the root vegetable area