

Partial Least Squares Structural Equation Modeling II

Evaluation of reflective measurement models

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Outline

- 1 Introduction
- 2 Reliability
- 3 Validity
- 4 R example

Outcome

This lecture will help you to understand

- ▶ The necessary steps for an assessment of the reflective measurement model
 - ▶ Indicator reliability
 - ▶ Internal consistency reliability
 - ▶ Convergent validity
 - ▶ Discriminant validity

Evaluation of measurement models

- Reliability and validity of the measurement model must be established before we can evaluate the structural model

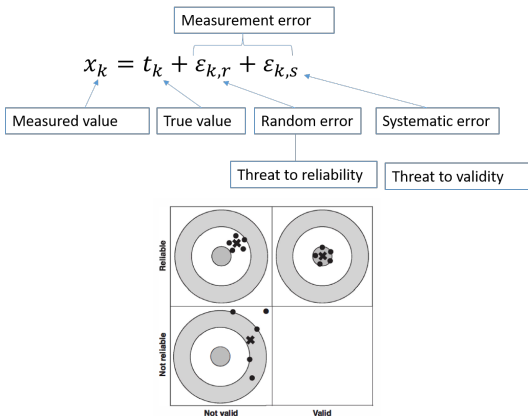


Figure: Comparing validity and reliability. (Source: Sarstedt and Mooi 2019)

Evaluation of the reflective measurement model - overview

- ▶ Indicator reliability
 - ▶ Size of correlation weights/loadings
- ▶ Internal consistency reliability
 - ▶ Cronbach's alpha
 - ▶ Composite reliability
- ▶ Convergent validity
 - ▶ Average variance extracted
- ▶ Discriminant validity
 - ▶ Fornell-Larcker criterion
 - ▶ Cross-loadings
 - ▶ Heterotrait-monotrait (HTMT) ratio of correlations

Reliability

- ▶ Seeks to answer the question: Do we have problems with a high level of random error?
- ▶ There are different types of reliability, but we will focus on
 - ▶ *Indicator reliability* – where we assess if the construct explains more variance of the indicator compared to what is left in the error term
 - ▶ *Internal consistency reliability* – where we assess the consistency of results across items for the same construct

Indicator reliability I

- ▶ High loadings indicate that different measures of a construct have much in common
- ▶ The squared loading of a standardized indicator tells us how much of the variance in an indicator is explained by the construct
- ▶ As a rule of thumb, we would like that a construct explains more than 50% of an indicators variance: $\text{loading} > 0.708$
- ▶ See next slide for (updated) recommendations

Indicator reliability II

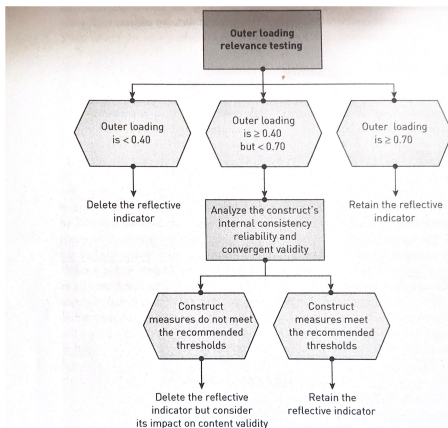


Figure: Outer loading relevance testing. (Source: Hair et al. 2022)

Internal consistency reliability – Cronbachs alpha I

- ▶ Cronbach's alpha: Based on the intercorrelations of the observed indicator variables

$$\text{Cronbach's } \alpha = \left(\frac{K}{K-1} \right) \left(1 - \frac{\sum_{k=1}^K s_k^2}{s_t^2} \right)$$

where K is the number of indicators for a specific construct, s_k^2 is the variance of indicator k and s_t^2 is the variance of the sum of all K indicators

Internal consistency reliability – Cronbachs alpha II

- ▶ Is equivalent to the average correlation between all indicator-split-half construct scores
- ▶ Assumes that all indicators have equal loadings on the construct
- ▶ Tends to underestimate the internal consistency reliability (conservative measure)

Internal consistency reliability – Composite reliability I

- ▶ Let us assume that we only have random error in our measurement of an indicator. For each indicator k and observation i we have

$$x_{i,k} = t_{i,k} + \varepsilon_{i,k,r}$$

where $t_{i,k}$ is the true value, $\varepsilon_{i,k,r}$ is the random error and where we assume that $\text{cov}(t_{i,k}, \varepsilon_{i,k,r}) = 0$

- ▶ Let the true value of the indicator be related to our construct as

$$t_{i,k} = \mu_k + l_k Y_i$$

where l_k is the loading of indicator k and μ_k is its mean.

- ▶ We can then write

$$x_{i,k} = \mu_k + l_k Y_i + \varepsilon_{i,k,r}$$

Internal consistency reliability – Composite reliability II

- ▶ Using our assumption from the previous lecture that $\mathbf{V}(Y_i) = 1$ we can decompose the variance of indicator k as

$$\mathbf{V}(x_{i,k}) = I_k^2 + \theta_k$$

where $\theta_k = \mathbf{V}(\varepsilon_{i,k,r})$

- ▶ Note, when we work with standardized indicators, we have $\theta_k = 1 - I_k^2$
- ▶ Composite reliability of indicator k is given as

$$\rho_k = \frac{I_k^2}{I_k^2 + \theta_k}$$

Internal consistency reliability – Composite reliability III

- ▶ The composite reliability for a construct measured via K indicators is given as

$$\rho_c = \frac{\left(\sum_{k=1}^K l_k \right)^2}{\left(\sum_{k=1}^K l_k \right)^2 + \sum_{k=1}^K \theta_k}$$

- ▶ In contrast to Cronbach's α , we do not assume equal loadings when using the composite reliability
- ▶ However, the composite reliability tends to overestimate the internal consistency reliability

Internal consistency reliability– wrap up

- ▶ Satisfactory ranges
 - ▶ Exploratory research: 0.6-0.7
 - ▶ Advanced stages of research: 0.7-0.9
- ▶ Values above 0.9 (definitely above 0.95) → likely that the indicators measure the same aspect of the construct. Hence, we only measure a small part of the construct domain, which threatens validity (e.g. using semantically redundant questions)
- ▶ Values below 0.6 → lack of internal consistency reliability
- ▶ The true reliability usually lies between Cronbach's α (lower bound) and the composite reliability (upper bound)

Validity

- ▶ Validity refers to the extent a measurement instrument (the indicators in our setting) captures what it is intended to measure (the construct in our setting)
- ▶ As with measures of reliability, there are many different ways to measure validity (and many types of validity)
- ▶ We will be concerned with convergent and discriminant validity
- ▶ However, you should keep content or face validity in the back of your mind when you empirically investigate your constructs
 - ▶ Does it make sense to use this set of indicators to measure this construct?

Convergent validity

- ▶ Convergent validity is the extent to which a measure correlates positively with alternative measures of the same construct
- ▶ Average variance extracted (AVE), is the average amount of variance in the indicators that the construct can explain

$$\text{▶ } AVE = \frac{\sum_{k=1}^K R^2_i}{K}$$

- ▶ $AVE > 0.5$, means that the construct explains more of the variance in its indicators, than the variance that is left unexplained in the error terms

Discriminant validity I

- ▶ If we have discriminant validity, we can say from an empirical standpoint, that the construct separates itself from other reflectively measured/single indicator constructs in the model
- ▶ Fornell-Larcker Criterion: \sqrt{AVE} of a construct must be higher than the correlation with any other reflectively measured/single indicator construct
- ▶ However, Fornell-Larcker criterion does not detect problems with discriminant validity very well

Discriminant validity II

- ▶ Heterotrait-monotrait ratio (HTMT): Estimate of what the true correlation would be if the constructs were perfectly measured (i.e. perfectly reliable)
- ▶ If constructs are conceptually very similar: $HTMT < 0.9$
- ▶ If constructs are conceptually more distinct: $HTMT < 0.85$
- ▶ This should be assessed for any combination of reflectively measured/single item constructs
- ▶ Can test HTMT ratio using bootstrap confidence interval. If 1 is inside the confidence interval → indicates lack of discriminant validity (more on bootstrap in PLS-SEM later)

Discriminant validity III

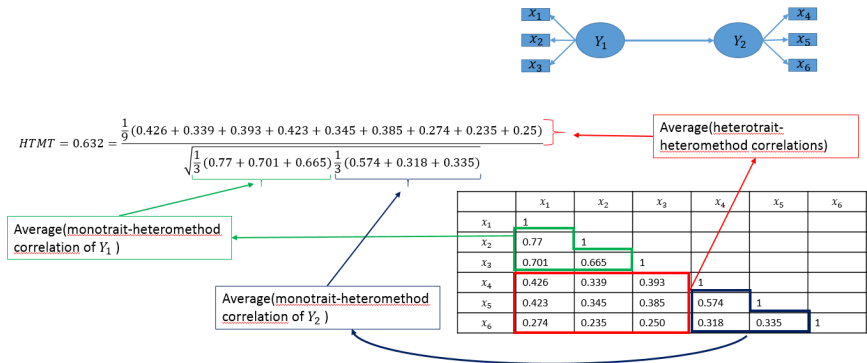


Figure: Visual representation of the HTMT approach. (Source: Hair et al. 2022)

Discriminant validity IV

- ▶ Ways to decrease HTMT
 - ▶ Increase average monotrait-heteromethod correlation by removing indicators which have low correlation with other indicators of the same construct
 - ▶ Decrease average heteromethod-heterotrait correlation by either:
 1. Remove indicators which are highly correlated with indicators from the opposing construct
 2. Reassign indicators to other constructs
- ▶ If theory supports it, it is also possible to merge problematic constructs
- ▶ When removing/changing indicators or merging/splitting constructs, it is **very important** that this make sense theoretically or conceptually so we preserve content validity

Discriminant validity V

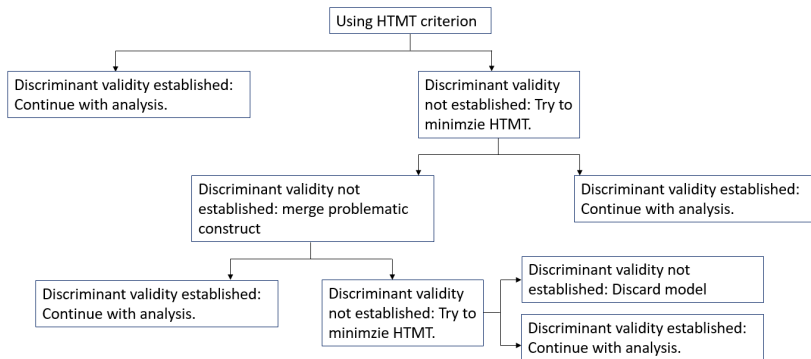


Figure: Handling discriminant validity problems. (Source: Hair et al. 2022)

Corporate reputation model – reflective measurement evaluation I

- ▶ Indicator reliability
 - ▶ All indicator loadings are above the threshold of 0.7
 - ▶ comp_2 has the lowest indicator reliability with a value of 0.638 (= 0.798^2) well above 0.5
- ▶ Internal consistency reliability
 - ▶ Values are within the satisfactory range of 0.7-0.95 and close to the recommended range of 0.8-0.9
 - ▶ As expected, composite reliability estimates are higher than Cronbach's alpha
- ▶ Convergent validity
 - ▶ All reflective constructs have values of AVE above 0.5

Corporate reputation model – reflective measurement evaluation II

- ▶ Discriminant validity – Fornell-Larcker
 - ▶ Each constructs square root of AVE is higher than the constructs highest correlation with the other reflectively measured/single indicator constructs
- ▶ Discriminant validity – HTMT
 - ▶ All HTMT ratios are below the conservative threshold of 0.85
 - ▶ Using a 95% bootstrap confidence interval, we find that no intervals contain 1 – in fact the upper limit of all intervals are below 0.85

Exercises

- ▶ Complete exercises 1 and 2 on page 89 in Hair et al. 2021