

Office Queue Management

Team 6

Sprint Retrospective

Review

Sprint:

- Following stories implemented:
 - booking tickets by the customers
 - calling a ticket to be served in a specific counter by Officer
 - Notifying the customers once they are called to the counter
 - configuring the counters
- Feedback:
 - **Positive:** Suitable User Interface
 - **Negative:** Text on the Buttons are small

Process

- Number of stories committed/done: 4/3
- Total points committed/done: 15/10
- Number of hours planned/spent: 36/49
- Hours per task: 5.4 (avg), 4,5 (std deviation)

ID story	# Tasks	Points	Hrs estimated	Hrs Spent
OQ-1	3	5	11	14
OQ-2	2	3	8	13.5
OQ-6	2	2	10	5
OQ-17	2	5	7	16.5

- Total task estimation error ratio: 0.73

Testing

- We included our estimation of testing in the task estimation, so we don't have time tracked only for testing.
- Total hours spent: 1hrs

Assessment

- Some planned stories have not been done so far because of the evaluation issue. Some tasks required more time to complete.
- The estimation errors mostly stemmed from the lack of experience in workload assessment and the adoption of new technologies.
- The way of communication with each other and the importance of time management is the most critical point assimilating by team members.

Assessment

- Taking the benefit of operating on different Branches instead of just working on the Master branch to manage the project better is the one that will enhance in the next sprint.
- We are proud of finishing our first sprint with a working product.