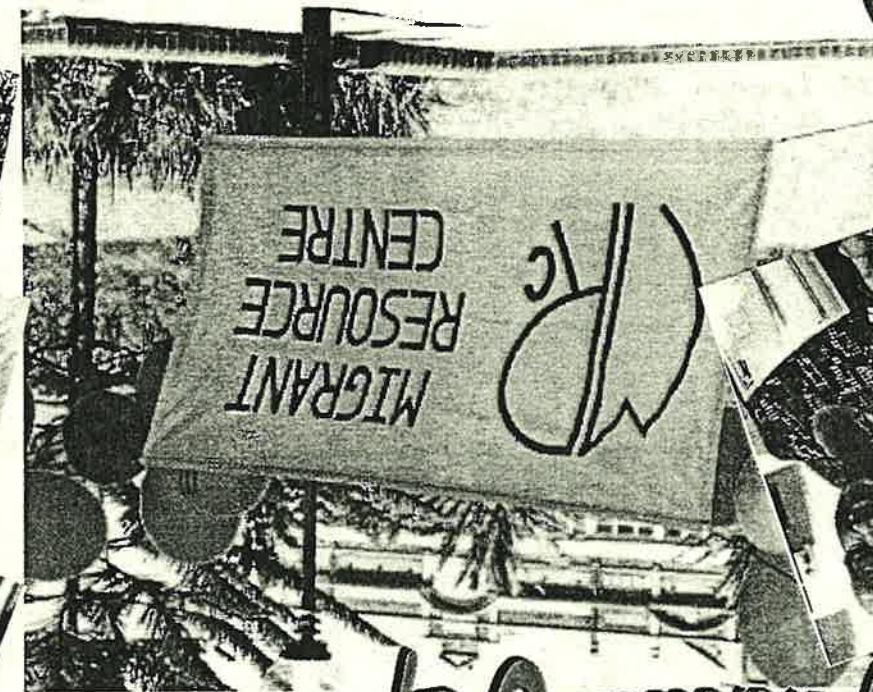


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Final Report 1998

MIGRANT
RESOURCE
CENTRE

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MRC MANAGEMENT COMMITTEE MEMBERS 97-98

CO-OPTEED MEMBERS		
1. Chairperson	Henry Chan	Henry Chan
2. Vice Chairperson	William Simanowski	William Simanowski
3. Secretary	Alima Kizeweter	Alima Kizeweter
4. Treasurer	Tudy Mills-Evers	Tudy Mills-Evers
5. Ass't Secretary	Traje Trajanovalski	Traje Trajanovalski
6. Ass't Treasurer	Lauri Larsen	Lauri Larsen
7. Member	Dawn Atrow	Dawn Atrow
8. Member	Zoran Vasiljevic	Zoran Vasiljevic
9. Member	Cecilia Soumaste	Cecilia Soumaste
10. Member	Ivan Klopicki	Ivan Klopicki
11. Member	Tatj Hojogaolevaj	Tatj Hojogaolevaj
12. Member	Cr Margearet Henry	Cr Margearet Henry
1. Department of Immigration & Multicultural Affairs -	Ms Zaga Nagy	Ms Zaga Nagy
2. Newcastle City Council	Cr Margarett Henry	Cr Margarett Henry
3. Assistant Coordinators	Lulu Tanatos/Tima Oto	Lulu Tanatos/Tima Oto
4. Administrative Officer	Mary Griffin	Mary Griffin
5. Community Settlement Services - Level 3	Irena Lupish	Irena Lupish
6. Community Settlement Services - Level 2	Alex Burns	Alex Burns
7. Humanitarian Entraunt - (i) Welfare	Mizza Tortakovic	Mizza Tortakovic
8. Humanitarian Entraunt - (ii) Employment &	Pat Dring	Pat Dring
9. Filipino Welfare Worker	Petrona Kelly	Petrona Kelly
10. Special Migrant Placement Officer	Mary Bramble	Mary Bramble
11. Family Support Worker	Marcela Sutcliffe	Marcela Sutcliffe
12. Community Visitor's Program	Ann Dupree	Ann Dupree
13. Circuit Breaker - Coordinator	Chris Byme	Chris Byme
14. Admin Assistant SMPD	Antoinette Gawn	Antoinette Gawn
15. Rural Information Campaign - Clerical	Carla Bekker	Carla Bekker
16. Leisure Skills Access Project	Barry Ross	Barry Ross

STAFF

STAFF		
1. Coordinator	Violetta Walsh	Violetta Walsh
2. Assistant Coordinators	Lulu Tanatos/Tima Oto	Lulu Tanatos/Tima Oto
3. Administrative Officer	Mary Griffin	Mary Griffin
4. Community Project Officer	Irena Lupish	Irena Lupish
5. Community Settlement Services - Level 3	Alex Burns	Alex Burns
6. Community Settlement Services - Level 2	Mizza Tortakovic	Mizza Tortakovic
7. Humanitarian Entraunt - (i) Welfare	Pat Dring	Pat Dring
8. Humanitarian Entraunt - (ii) Employment &	Rural Information Campaign Officer	Rural Information Campaign Officer
9. Filipino Welfare Worker	Cathy Johnston	Cathy Johnston
10. Special Migrant Placement Officer	Petrona Kelly	Petrona Kelly
11. Family Support Worker	Mary Bramble	Mary Bramble
12. Community Visitor's Program	Ann Dupree	Ann Dupree
13. Circuit Breaker - Coordinator	Chris Byme	Chris Byme
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SESSIONAL STAFF

SESSIONAL STAFF		
1. Pacific Islander Welfare Worker (Samoa)	Jumita Loli	Jumita Loli
2. Pacific Islander Welfare Worker (Tongan)	Telesista Lolohea	Telesista Lolohea
3. Hunter Parents & Teachers Association of	Hunter Parents & Teachers Association of Tongan	Hunter Parents & Teachers Association of Tongan
4. Community Language Schools - Project Officer - Steven Greig	Dubravka Vasiljevic	Dubravka Vasiljevic

STAFF WHO LEFT DURING 1997-98

STAFF WHO LEFT DURING 1997-98		
1. ESR A Casemanager	Colin Brown	Sue McCloskey
2. Job Brokerage	-	-
3. Community Language Schools - Project Officer - Steven Greig	-	-
4. Relief Welfare Worker	-	-

- NSW Department of Education and Training
- NSW Department of Community Services
- NSW Migrant Skills & Qualifications Service
- Commonwealth Department of Human Services and Health
- Casimo Community Benefit Fund
- ESRRA - Employment Services Regulatory Authority Authority
- Department of Immigration and Multicultural Affairs

We wish to acknowledge the support of our funding bodies:

	
		7.30PM
	Refreshments & Close	
6.30PM	9.	MR PETER MORRIS
	8.	GENERAL BUSINESS
	7.	ELECTION OF MRC MANAGEMENT COMMITTEE
	6.	CONFIRMATION OF AUDITORS
	5.	PRESNTATION OF REPORTS
	4.	BUSINESS ARISING
	3.	MINUTES OF PREVIOUS AGM
	2.	APLOGIES
5.30pm	1.	OPENING AND WELCOME BY HENRY CHAN
		RETIRING MEMBER FOR SHORTLAND

AGENDA OF THE 13TH ANNUAL GENERAL MEETING OF THE MIGRANT RESOURCE CENTRE TO BE HELD ON WEDNESDAY 9TH DECEMBER 1998
AT 8 CHAUCER STREET, HAMILTON AT 5.30PM.

- MINUTES OF THE 12th AGM OF THE MIGRANT RESOURCE CENTRE**
- AT THE MRC PREMISES ON THE 3rd DECEMBER 1997 AT 5.30pm**
1. **Attendance:** Refer to list attached.
2. **Apollogies:** Loraine Norton, Alina Kizeweter, Joan Jones, Cr Margaret Henry & Antonette Gawn.
3. **Henry Chan declared the meeting open at 5.35pm. He welcomed members to the 12th AGM thanked them for their attendance and acknowledged the presence of D'Uilio Rufo, Ethnic Affairs Commissioner and introduced the guest speaker for the evening, Dr Tony Pun, Chairperson of the Ethnic Communities Council of NSW. The agenda was then suspended to allow the Auditor, Mr Paul Mother of KPMG Peat Marwick to present the Financial Report and Dr Pun to address the members.**
4. **Auditor's Report:** Paul Mother presented the financial reports to the members. The financial operations of the Centre are sound.
5. **Financial Report:** Proposed by Trudy Mills-Evers and accepted by Traje Trajanovski.
6. **Guest Speaker:** Henry Chan thanaked Dr Tony Pun to address the members. At the conclusion of his speech, Henry Chan thanaked Dr Pun for his attendance and called for questions from the floor.
- i) **V Walsh enquired about any new developments re. decentralization of migrant settlement following Mr Carter's comments about the over population of Sydney. Dr Tony Pun responded that there were no new developments.**
- ii) **Alex Burns requested an update of FECCA. Information locally was that FECCA had recently met with the new Chairperson of FECCA who is attempting to breathe new life into the organization and make it more sensitive to the issues facing people who is "dead & buried". Dr Pun responded that FECCA was alive and well and that he was**
- iii) **Multicultural Education Advisory Committee. A Burns raised regional concerns regarding representation on the Minister's to the National body FECCA.**
- iv) **Laini Larsen asked what the EOC of NSW was doing to support character checks of sponsors for overseas partners. She also suggested that an EOC Regional Multicultural Education Advisory Committee.**
- representative meet with the Premier once a year.

- Minutes of the 11th AGM:** Proposed by Traje Trajanowski and seconded by Bill Simanowski.
- Business Arising:**
- i. The refugee houses have been tenanted. The Centre received a \$5000 MAPS Grant from DIMA to assist with the fitting out of the duplexes e.g. furniture, whitegoods etc.
- ii. Henry Chan - Chairperson: Tabbed and accepted as read. He added that 1997 had been a particularly challenging year, one of great political change, all of which has impacted on the organisation. Nonetheless continued consultation with our funding body, DIMA has given us clearer guidelines and helped shape our future direction.
- iii. I Tamots - Acting Coordinator - report tabbed and accepted as read.
- iv. P Dingle & C Johnstone - Humanitarian Entertain Workers - report tabbed and accepted as read.
- v. A Burns - CSSI - report tabbed and accepted as read.
- vi. M Tolarakovic CSSI - report tabbed and accepted as read.
- vii. M Bramble - SMPQ. Report tabbed and accepted as read. SMPQ program under review by DTBC. Current position has been extended a further 6 months until June 1998 pending outcome of review. Support is required to extend project beyond June 1998. It would be appreciated if the ECC could advocate in support of the program.
- viii. C Johnstone/C Brown - ESRRA Casemanagement - report tabbed and accepted as read.
- ix. P Kelly - Filipino Welfare Worker - P Kelly and Lani Larsen noted that the Filipino Community was the fastest growing community in the rural areas. Lani Larsen thanked P Kelly for her ongoing support of the Filipino Community above and proposed that the MRC seek additional funding to service those rural areas. Lani Larsen beyond the call of duty.
- x. A Dupree - Community Visitors Scheme - report tabbed and accepted as read - more volunteers are urged to visit the aged.
- xii) Chris Byrne - Hunter Region Circuit Breaker - report tabbed and accepted as read.
- xiii) Lighming Ridge Community Development Project - report tabbed and accepted as read.
- Dawn Atrow congratulated the staff for their excellent work and commitment to the Centre during this busy and challenging year.
- Reports proposed by Lani Larsen and accepted by Ivan Klopacic.

1. Henry Chan
2. Bill Simanowski
3. Alina Kizeweter
4. Traje Trzciadowski
5. Trudy Mills-Evers
6. Lami Larsen

Chairperson
Vice Chairperson
Secretary
Assistant Secretary
Treasurer
Assistant Treasurer
Secretary
Treasurer

MANAGEMENT COMMITTEE FOR 1997-98

The new management committee met and elected the office bearers as follows:
MEETING CLOSED AT 6.55PM

- v) Henry Chan thanked Dr Pun and the members for their attendance and their continued support of the Centre.
- iv) Current Service Agreement expires on 31.12.97. Indication from DIMA is that a new Agreement will be sent prior to that date.
- iii) Ivan Klopacic added that more meeting space be taken into account when looking for new premises.
- ii) Chan gave an update on the MRC's current leasing arrangements. The Centre is currently on a month by month lease. The committee to write to DIMA requesting permission to move to new premises.
- i) Ivan Klopacic asked whether next year's AGM could be held earlier than December, because December is a busy month for many people. Henry Chan replied that the new committee will decide this.
- 11. **General Business:**
There were 12 nominations for 12 positions on the management committee. No elections were required. Members at the AGM duly accepted all 12 nominees. The new committee is Henry Chan, Trudy Mills-Evers, Alina Kizeweter, Ivan Klopacic, Bill Simanowski, Chits Papadopoulos, Cecilia Soumasse, Traje Trzciadowski, Zoran Vasiljevic, Dawn Attow, Tafu Fotogalolevai, Melanie Larsen.
- 10. **Election of MRC Management Committee:**

	NAME	COMMUNITY
1	Tafu Fotogaolevai	Samoan
2	Ivan Klopotic	Slovenian
3	Chris Papdopoulos	Macedonian Brotherhood Pavlos Melas
4	Lulu Taitos	MRC
5	Sania Young	Russia
6	Henry Chan	Chinese
7	Cecilia Soumaste	Spanish
8	Alfonso Soumaste	Spanish
9	Pat Dring	MRC
10	Dragana Koncar	DSE
11	Mizra Tolarakovic	MRC
12	Steven Gregg	HPTACLS
13	Alex Burns	MRC
14	Laini Larsen	MRC/FAASHVI
15	Pete Kelly	MRC
16	Dawn Arrow	HTAS
17	Mary Bramble	MRC
18	Irena Lupish	MRC
19	Irina Rankaren	Russian
20	Sue McCloskey	MRC
21	Dwilio Rulfo	EAC
22	Marcela Stutcliffe	MRC
23	Colin Brown	MRC
24	Cathy Johnstone	MRC
25	Victor Lupish	Russian
26	Traje Trajanovski	Macedonian
27	Irene Ross	ECC
28	Helen Mantzaris	EAC
29	John Mills	MRC
30	Paul Mother	KMFG
31	Bill Simanowsky	MRC
32	A Dimovski	Macedonian Pensioner
33	Z Micevski	Macedonian Pensioner
34	Z Vasiljevic	Bosnian
35	E Distefano	ECC
36	Anthony Puiu	ECC of NSW
37	Violetta Walsh	MRC
38	Tima Oto	MRC
39	Mary Griffin	MRC

The MRC website will soon be linked to the Migrant Skills Website which will assist migrants in rural and regional Australia to access information about qualifications recognition.

A logbook of email enquiries is being kept and various staff assist with answers. Immigrant and employer are the most frequent issues, with questions coming from Greece, Singapore, Colombia, Slovak Republic, Argentina and Australia.

The MRC website has been developed since May and is now with the Centre's Internet Service Provider ([URL - http://www.fastlink.com.au.subscribe.mrcnch](http://www.fastlink.com.au.subscribe.mrcnch)). It has been updated on a regular basis, as new sections have been constructed and by the end of November 1998, had registered 700 "hits".

Migrant Resource Centre Website



isolated rural areas.

- To provide outreach services to people of NESB residing in between the mainstream and ethnic communities.
- To promote an environment of mutual understanding between the aged, young people and women.
- To focus on service delivery for special needs groups – refugee/humanitarian entrants, newly arrived, unemployed,
- To deliver high quality settlement services to the target group.
- To provide outreach services to people of NESB residing in isolated rural areas.

MRC OBJECTIVES

Finally, I want to express my great appreciation to my fellow committee members, who have generously given their time and their support to the Centre, and to the fine staff of the Centre. I have no doubt that the MRC of Newcastle will remain successful and vibrant in the years to come.

We gratefully acknowledge our various funding bodies who allow our good work to go on: the Department of Immigration and Multicultural Affairs, the Federal Department of Community Services & Health, the NSW Department of Community Services, the NSW Department of Education & Training, and the NSW Casino Community Benefit Fund.

Within this constraint, however, the Centre has 'power'd on, continuing to provide its range of effective services, in information and referral, welfare delivery, community development, and employment.

This last year has also seen the establishment of a new relationship between DIMA and the MRC's, redefined in the Service Agreement between DIMA and the State or Federal, to commit beyond a year. Long term planning towards long term goals is impossible. We live from year to year.

I must say it has been very heartening to have witnessed the active role of Philip Ruddock, Minister for Migration & Multicultural Affairs in seeking to restore public confidence in the migration program, while at the same time tirelessly promoting the benefits of our multicultural diversity. And it has been satisfying to see Cabinet status conferred on a portfolio of great sensitivity and significance to all Australians of whatever ethnic background.

We cannot be smug however. The negative attitudes which emerged so strongly have not gone away. We must continue to advocate for what we believe in, that our multiculturalism is a positive and powerful good in this nation, which benefits us all socially, spiritually, culturally and economically.

1998 has been a year when, as never before, migration and respect divided Australians, and threatened our reputation as a country of great tolerance and respect for diversity. Thankfully in the Federal election of October, the politics of social division did not succeed, and curiously enough, neither migration nor multiculturalism were critical election issues.

In some quarters, much criticism. Many of us felt a sense of unease at the rise of a political platform which has multiculturalism have been the subject of great debate, and in 1998 has been one of the most challenging.

In my six years as Chairman of the Migrant Resource Centre of Newcastle and Hunter Region, perhaps this last year, 1998 has been one of the most challenging.



It has been a very good exercise, and has arisen directly as a result of the Service Agreement. I am very pleased with the degree of focus and direction it has given us all, especially to the work of the core positions – the Coordinator, Assistant, Receptionist and Community Officer. The other staff of the Centre are funded separately, and are responsible for their own specific projects. I am sure, in perusing their reports, you will be impressed by the output and quality of their performance.

Our first milestone related to publicity of the Centre, an activity which has proved to be most awareness of our services. The fact is promotion must be an ongoing, consistent and very conscious exercise in a changing and moving environment, and that applies to our service, as much as any other „product“ on offer. So, for the first time in a long time, we have moved to media advertising, translating service information and developing promotional material about our Centre for wide distribution.

We entered into a new Service Agreement with the Department, as alluded to by our Chairman. The agreement in effect represents a successful „tender“ by the MRC to the Department to provide settlement services in our area in key ways: service delivery, service development, community development and management. The agreement imposes a kind of uniformity of reporting by all MRC's. Quarterly milestones have been set, which, if achieved by the due date, trigger the payment for the continued operation of the MRC. As much carrot, as stick!

1998 has been a year of strong and stable performance by the MRC, even if briefly, have a climate of major policy and service delivery changes which generally, even if briefly, have a destabilising effect on the smooth operation of any agency.

The project I was involved in was challenging and absorbing, and allowed me to travel widely throughout NSW, developing useful contacts and networks which are very relevant to the work of the MRC as well. What is more the Centre did not fall over in my absence; no one is indispensable, and it is healthy for us all to know that. I must say at the outset how smoothly and efficiently the Centre operated in my absence, thanks to the very competent Lulu Tantos, and the independent, responsible and effective staff of the Centre.

Returning to the Centre after my year's absence in 1997 was a little like coming home: comfortable, familiar, and welcoming. What a great place to work! But the year away was also very salutary, for everyone involved. For my part, spending a year in a state bureaucracy was extremely useful, allowing me to learn more about the inner workings of the public sector, and understanding something of its pressures and priorities, which are as real as, if different from, those experienced in the community sector. We community workers do not have the sole franchise on frustration, vulnerability, and accountability.

My thanks to all those connected with the Centre. They are a joy to work with.

As with every year in our sector there have been some changes in staff, because of project funding changes. Our very popular employment case managers, Colin Brown and Sue McCuskey are no longer with us, but we have Barry Ross, our Sport and Recreation worker, and we have lured Carla Becker back into our team. All's well again.

Some government departments seem to recognize that. As an example, the expansion I referred to earlier, includes funding from the Dept. of Education and Training for the Rural Information Campaign which focuses strongly on promoting overseas gained skills in rural areas - a most welcome project given the emphasis being placed on "productive diversity" by state and federal governments (is it perhaps the new term for "multiculturalism" which seems to have lost favour in some quarters?). A further project of great value is a Leisure and Sports Skills Access Program which seeks to encourage our groups, especially the newly arrived, into sporting and recreation activities. Many other proposals are in various pipelines and perhaps we will be successful here and there, to deliver an even wider range of settlement services to our clients.

The fact is that jobseekers of NESB are not being well served in the new system, they are frequently assessed impartially in terms of their labour market chances, and not given the longer term assistance they may require to gain employment. Special needs merit specialist services. This united market place, and position ourselves to re-tenure if and when the occasion arises. The fragile and troubled new system. We can certainly learn from those trying to survive in this untried market place, given way to a sense of relief however, in view of viability. Our initial disappointment has given way to a sense of relief however, in view of which commenced in May, despite an excellent track record of outcomes, and demonstrated both kept very busy with client needs. We did not win a tender in the new Job Network both kept very busy with client needs. We did not win a tender in the Humanitarian Workers are both kept very busy with client needs. We did not win a tender in the new Job Network which commenced in May, despite an excellent track record of outcomes, and demonstrated both recently passed their registration examination and are kept very busy with cases, both local, and coming from the Northern Area of NSW. The closure of the Immigration office in Newcastle continues to be sorely felt in those areas previously serviced and we are taking the brunt.

Two issues emerge as pre-eminent in settlement: migration advice, and employment. With regard to the former, I am pleased to report that the Centre has 2 registered Migration Agents who are able to offer a highly ethical and professional service. Mrs Lupish and Mrs Tantos both are able to offer a highly ethical and professional service. Mrs Lupish and Mrs Tantos are both kept very busy with client needs. We did not win a tender in the new Job Network which commenced in May, despite an excellent track record of outcomes, and demonstrated both recently passed their registration examination and are kept very busy with cases, both local, and coming from the Northern Area of NSW. The closure of the Immigration office in

territory extends well beyond the Hunter, to the North and North West of the State. Well over 1200 telephone enquiries in a range of settlement related issues. Remember our separate occasions of service to individuals drawn from 64 ethnic backgrounds. This number does not include groups which involved 7100 participants. We have also responded to well over 12000 telephone enquiries in a range of settlement related issues. Remember our territory extends well beyond the Hunter, to the North and North West of the State. The briefest overview of our annual statistics: The Centre has provided approximately 7000 separate occasions of service to individuals drawn from 64 ethnic backgrounds. This number

Community Project Officer - 1998 Annual Report

The focus of my work this year has been on providing information and advice on immigration matters and providing advocacy and support to our client group and agencies.

Throughout the year this project organised and supported 10 information sessions for workers, community leaders and specifically targeted groups

conducted in conjunction with Energy Australia, the Water Corporation, Aged Care Rights Services, the Department of Immigration & Multicultural Affairs, Centrelink, TAFE, the Area Assistance Scheme & Lake Macquarie City Council.

Assisted with establishment of an Advisory committee for the Department of Community Services on issues relating to people of non-English speaking backgrounds. This committee, of which I am a member, will monitor the Department's plan and advise on issues such as cross cultural training and service delivery.

As a member of Violence Against Women - Hunter Regional Reference Group, I was involved in the Hunter Refugee plan which was launched in July this year. This plan aims to raise awareness of violence against women and making sure that victims get services they need.

Throughout the year this project also supported the following:

TAFE Outreach courses for volunteers was a very successful program initiated by this project. It targeted volunteers from ethnic communities or who work with people from non-English speaking backgrounds.

Department of Community Services

Hunter Community Council

Centrelink

TAFE

Migrant Interagency

DOCs Advisory Committee

Energy Australia

Water Corporation

CRSS Groups

Department of Housing

DOCs Planning Group

Newcastle City Council

Lake Macquarie Council 2020 Project

Violence Against Women Group

Refugee Week Council

Hunter Refugee Network

DOCs Planning Group

DOCs Advisory Committee

Energy Australia

Water Corporation

CRSS Groups

Department of Transport

Newcastle City Council

Ageed Care Rights Services

Centrelink Area Advisory Group

Refugee Week Celebrations in Newcastle, Central Coast, Coffs Harbour and Byron Bay

Lina Lupish

My personal achievement this year was passing the migration law examination and attaining a registration certificate as a migration agent. I would like to thank the staff and management committee for their support.

I oversee the publication of MRC Newsletter "Ethnic Link". When necessary, provide cross-cultural training to students or agencies when asked, participate in cullying and interviewing process for other agencies. Provide clerical support for this project. Assist with supervision of students on placement or work experience at the Centre.

Refugee Week Celebration - this year's theme was "Cleaning a Safe Path". Almost 300 people attended a foreshore picnic in Newcastle to celebrate the week. This year's event is becoming more popular and attracts support from the community at large, government agencies, councils and ethnic communities. The Central Coast celebrated the week with a Family picnic, Coffs Harbour with a luncheon and education tours of schools and Byron Bay with an evening of celebration - all aimed to raise awareness of the community at large on issues of refugee to refugees.

Special Projects for 1998

Group	Accession of Service	Percentage
Tai	36	4.1%
Ukrainian	36	4.1%
Russian	42	4.8%
Bosnian	57	6.5%
Macedonian	75	8.5%
Chinese	80	9.1%
Australian	87	9.9%
Filipino	91	10%

Our clients come from 55 different backgrounds with the top 8 being:

A BURNS (until 30/9/98)	91	218	11UPISH	398	1269	L TANTOS	281	791	M TORLAKOVIC (until 31/7/98)	104	302	TOTAL	874	2570
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Table 1 - shows provision of service to clients by Migration Agents at MRC

Fig 1 shows the origins of all clients who received assistance from this service. Within New South Wales our clients come from Newcastle, Lake Macquarie, Lismore, Lithgow Ridge, Coffs Hunter, Gosford, Wyong, Armidale, Port Macquarie, Hastings River, Coffs Harbour, Woolgoolga and Wauchope.

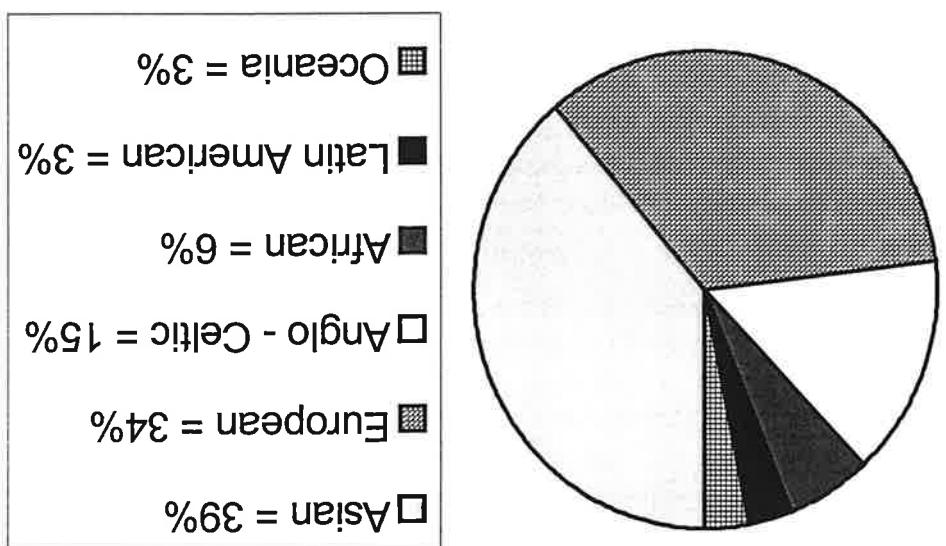


Fig 1

Most clients were aged between 26-55 years of age and had lived in Australia for more than five years. 20 were Humanitarian entrants and 128 were first time clients.

Immigration was the main issue followed by settlement information. One of the reasons for the large immigration category was that up to the end of September the CSS Level III worker was also a registered Migration Agent. Genderwise more males accessed the CSS Level III worker than females though more females were supported with general settlement information

Problem	Clients	Clients	Problem	Clients	Females	Males	Total	Immigration	Female	Male	Total	Females	Males	Housing	Total	Immigration	Female	Male	Total	Income	Female	Male	Total	Support	Legal	Settlement	Information	Employment	Education	Health	Familial	Parenting	
Domestic Violence	23	3	Domestic Violence	23	3	3	20	Education	1	4	3	1	3	10	Health	4	1	3	7	24	3	27	155	79	234	24	3	27	155	79	234	Familial	Parenting
Other	7	3	Other	7	3	3	3	Health	10	10	3	1	1	3	3	Health	4	1	3	7	24	3	27	155	79	234	Familial	Parenting					
Total	155	79	Total	155	79	79	79	Health	10	10	3	1	1	3	3	Health	4	1	3	7	24	3	27	155	79	234	Familial	Parenting					
234	79	27	155	79	79	79	79	Health	10	10	3	1	1	3	3	Health	4	1	3	7	24	3	27	155	79	234	Familial	Parenting					

Table 1 – Face to Face Clients

While the focus of the CSS Level III project is not a case work position the number of clients seen is supportive of the Centre's overall work and the CSS program in general.

DIRECT SERVICES TO CLIENTS

Work continues with a number of government and non-government agencies in assisting them to improve their services to migrant people and particularly to those living in regional and rural areas. Included among these organisations were Centrelink, Energy Australia, Newcastle City Council the Ageing & Disability Department, the Ethnic Affairs Commission and of course Migration and Multicultural Affairs.

A key feature of each CSS project has been the maintenance of good statistical records and a clear picture of the many clients we see has emerged through race to face services, group work and even telephone based services.

The CCS model continues to provide ongoing services to migrants people living in northern New South Wales through support to and resourcing other CSS projects based at Coffs Harbour, Woolgoolga, Lismore, Wyoming, Lighthilling Ridge and Bathurst.

INTRODUCTION

LEVEL 3 SCHEME SERVICES SETTLEMENT MUNICIPALITY COM (Funded by the Department of Immigration & Multicultural Affairs)

Finally, the year has been a very busy year with new challenges. These continue to make my work most rewarding.

Travel was a problem with the project, and has been identified as a problem with all rural CSS projects. This was highlighted at a Rural Workers „Workshop“ organised by the CSS Level III worker and held in May. This workshop brought together all Rural based projects along with those located on the periphery of the Sydney, Blue Mountains and Hawkesbury areas. This workshop allowed all rural CSS workers to meet and discuss concerns and share strategies to assist their clients.

Visits to areas close to Newcastle highlighted the majority of visits. At Taree these visits were associated with a successful ethnic rural access project where support was given to the advisory committee and the worker.

Centre	No. of Visits	Centre	No. of Visits
Bathurst	2	Orange	1
Coffs Harbour	2	Parkes	1
Cowra	1	Port Macquarie	1
Foster	2	Scone	3
Lighthill Ridge	1	Taree (Wingaham)	5
Lismore	2	Wellington	1
Lithgow	1	Woolgoolga	3
Muswellbrook	1	Wyoming	6

Table 3 – Visits to Rural Centres

Visits continue to be made to the regional and rural based CSS workers. Table 3 shows the number of visits to various centres this year.

OUTREACH AND RURAL WORK

Topic Area	Sessions	Number of Participants	Topic Area	Sessions	Number of Participants
Immigration	5	171	Housing	1	16
Income Support	5	64	Legal	1	50
Employment	7	103	Settlement	51	567
Education	3	84	Information	51	567
Health	1	20	Other	7	102
Family/Parenting	16	183	TOTAL	102	1432

Table 2 – Group Services

Table 2 shows another aspect of the CSS work – provision of group services. Most group work was undertaken on general settlement information with four of these sessions taking place in the Central West – Lithgow, Bathurst, Parkes and Orange.

GROUP SERVICES

The three top issues presented by clients were "settlements needs" (18%) followed by "other" (16%) which included; filling in forms, helping with passports, travel issues, compensation on how to vote, dealing with Embassies, phone companies, workers information on how to vote, dealing with Embassies, phone companies, workers compensation, accidents etc. and then "income support" (11%). Most of these clients were referred by main stream organisations, community workers, refugee workers, friends and self referral.

Table 1: Background of clients: gender, age, residence and humanitarian entrants.

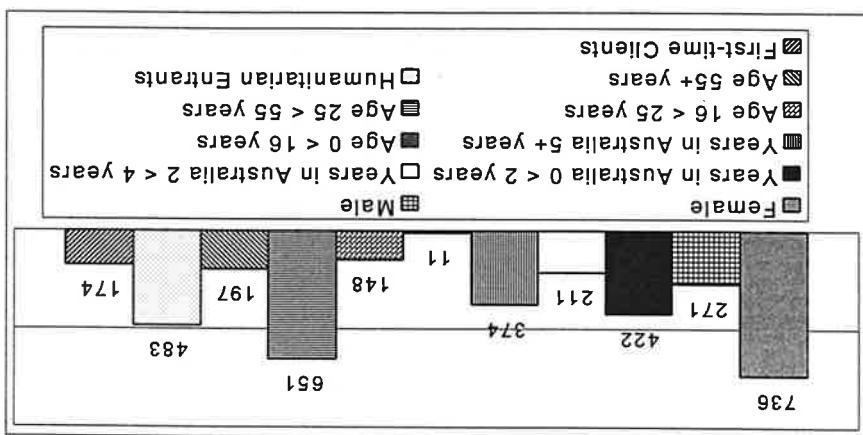


Table 1 shows the background by genders, age, time in Australia and the number of Humanitarian entrants. As can be seen below the greatest number of clients were females 73% and those aged between 25 < 55 comprised 64%. Little less than half of all clients assisted (47%) were those of humanitarian entrants and 17% were first time clients. Those clients who have been in Australia for more than 5 years (37%) still faced settlement issues and needed assistance.

During 1998 I assisted 1007 clients, an average of 84 per month. More than 300 of these were of Bosnian origin. The remainder comprised 36 different backgrounds and truly represents multicultural casework.

General Client Services:

(Funded by the Department of Immigration and Multicultural Affairs)

COMMUNITY SETTLEMENT SERVICES WORKER - LEVEL 2

ANNUAL REPORT

Miza Torkovic

their support throughout the year.

All in all it has been a successful year. I wish to thank all the staff at the MRC for all

workshops.

I have also actively participated in a number of meetings, training, seminars and

attended these sessions.

legal issues, community housing and settlement issues. In total 577 participants attended these sessions covered in these sessions included education, health, employment, MRC. The topics covered in these sessions included education, health, employment, Bosnian and the Multicultural Women's Support Group. These were located at the information sessions were organised and conducted for the two most needy groups -

I have also been active in terms of community development. More than 29

Other Work:

Over the last 12 months Outreach work has changed in its direction and in geographical areas. One day a week I work in the Lake Macquarie area based at the Edgeworth Neighbourhood Centre and one day I work at Singleton Neighbourhood Centre. Although the outreach casework is still developing I have assisted more than 117 clients of 16 different backgrounds. In conjunction with Centrelink three information sessions were held for Culturally and Linguistically Diverse clients at Raymond Terrace, Edgeworth, and Maitland to promote outreach migrant services.

Outreach Services:

I have been working closely with the two new RSS groups, particularly the Newcastle District CRS Group. This group of volunteers has settled 4 families since February, and is doing a magnificant job.

Community Refugee Settlement Scheme (CRSS):

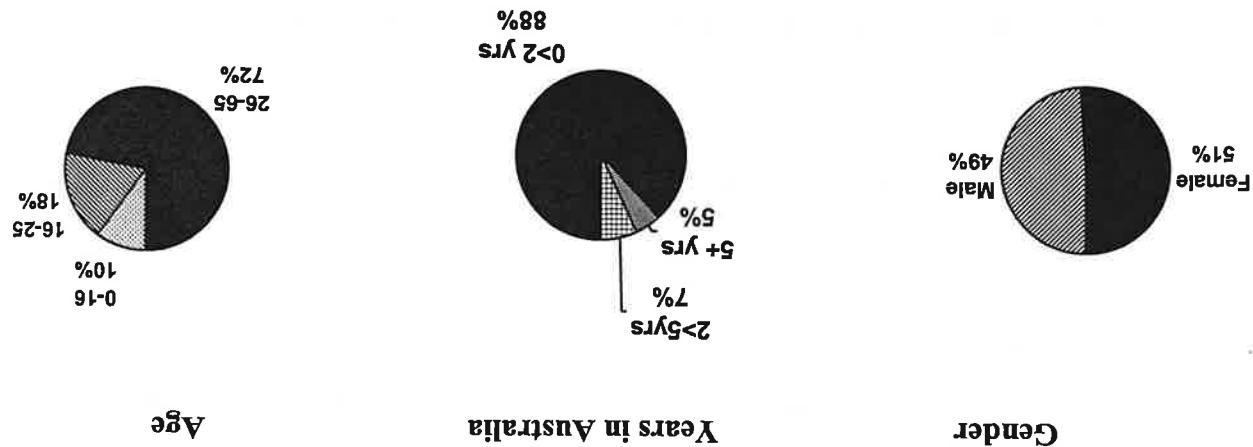
The 2 townhouses continue to be tenanted. The initial leases expired in May, and are continuing on a 2 monthly basis.

MRC Refugee Housing Project:

"Families in Cultural Transition" course:

Jasmine Barakatrevic from STARTS (Service for the Treatment and Rehabilitation of Torture and Trauma Survivors) and myself have facilitated 4 FCT courses in the last 12 months. The course is designed to assist participants to understand Australian society and institutions, and consists of 6-8 three hours sessions covering topics such as Support Systems, Money, Families, Employment issues, Trauma and Healing.

Three hours sessions cover topics such as Support Systems, Money, Families, Employment issues, designed to assist participants to understand Australian society and institutions, and consists of 6-8 three hours sessions covering topics such as Support Systems, Money, Families, Employment issues, Trauma and Healing.



2. Client Profiles (in percentages)

The majority of the clients were from the former Yugoslavia, mainly Bosnia-Herzegovina, and had been in Australia less than 2 years, usually presenting in the first few weeks after arrival. — see below

Problem/Issue	Face-to-Face	Telephone	Group Session	Clients	Settlement Information	Housing	Income Support	Family/Parenting	Employment Training	Material Support	Legal	Health	Other	Age	Years in Australia	Gender		
				179		61	46	110	20	19	8	5	1	-	247	567	TOTAL	
						135	3	4	69	31	-	-	-	-	23	65	Settlement Information	
							61	110	4	17	16	8	20	15	29	47	Housing	
							46	110	20	9	-	-	-	-	69	17	Employment Training	
								110	31	-	-	-	-	-	6	31	Material Support	
									19	9	8	5	1	-	42	17	Legal	
										17	-	-	-	-	16	16	Health	
											16	-	-	-	2	20	Other	
												15	15	-	-	-	-	

Table 1 - Needs Presented

In the year 1 October 1997 to 30 September 1998, I worked with 103 clients, of whom 59 were new referrals. There were 247 face-to-face services with clients, and 567 telephone services (see Table 1).

Focus(i) Welfare - 3 days/week

The year has been very busy - thank you to the excellent administrative staff for their support and especially to Mliza Tolakovic and Dubravka Vasiljevic.

Hunter Refugee Support; Hunter Adult Migrant Education Co-ordinating Committee (HAMECC); Humanitarian Forum.

Community Networks Services:

Six sessions on employment and training were presented to students, attending the families in Cultural Transition sessions. Excellent interpreting support was given by Jasmina Bjarkarovic from STARTS, and Dubravka Vasiljevic.

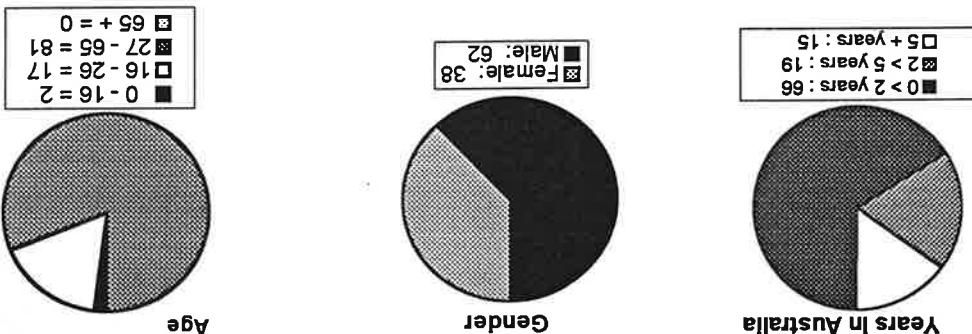
Training:

Total Number of Clients: 631

Total Numbers of Sessions: 24

Information sessions have been given to large numbers of clients and also to service providers and community organisations. They include: Rotary Clubs, Muslim Women's Group, AMES, University of Newcastle Volunteers and Prolus.

Group Sessions:



Client Profiles (All in percentage):

Some out-of-target clients continued to access my assistance because they knew of it through Case Management, Job Brokerage, presentations to AMES classes or by word of mouth.

Major countries of origin for Humanitarian Entrants:

In the year from 1 October 1997 to 30 September 1998, there were 136 faces to face consultations with clients and 247 telephone consultations. The major concerns were with changes which occurred with the introduction of Job Network, the loss of the Case Manager service provided by the Migrant Resource Centre, resume preparation and enquiries about access to training, both private and public.

Focus (ii) Employment - 2 days / week:

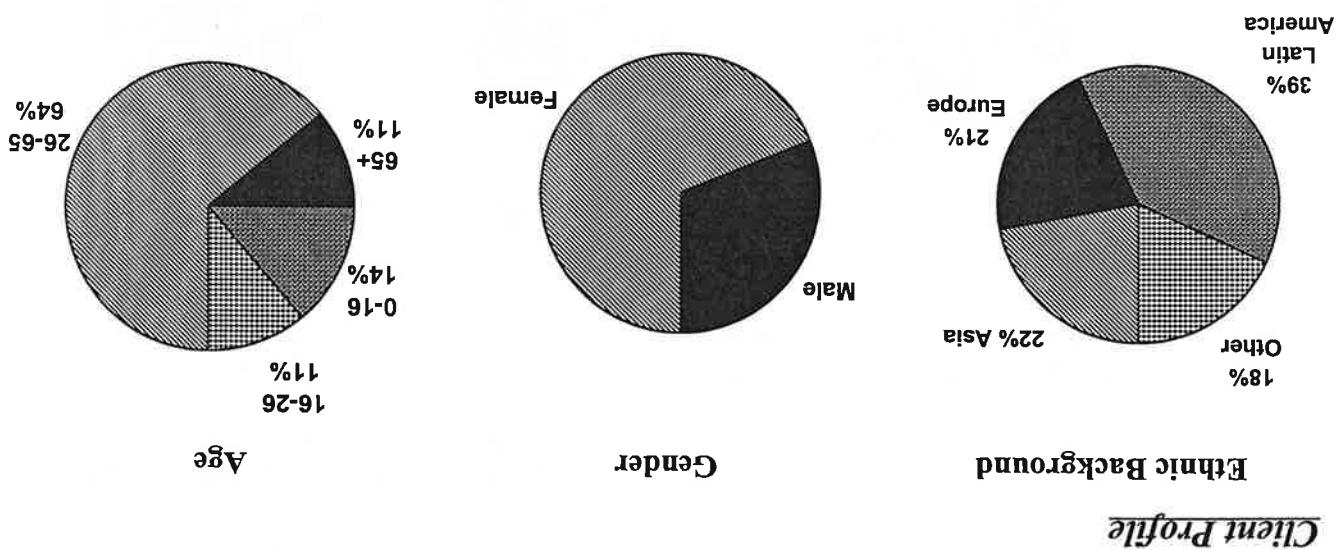
Mechanics, etc.

Other includes child abuse, assault, sexual harassment, bereavement, disability, relationship conflict, neighbour disputes, accidents, police matters, cultural awareness, issues regarding the elections and issues with diverse services such as Telecom, Optus, Energy Australia, Insurance companies, etc.

Problem/Issue	No. of Instances	Problem/Issue	No. of Instances
Family/Parenting	391	Language	81
Domestic Violence	59	Health (includes Medicare)	71
Housing	177	Employment/Education	65
Legal	145	Immigration	48
Financial	117	Settlement Information	39
Isolation	151	Other	190
Depression	83		

The issues faced by clients are described in the following table. On many occasions a client presented a number of issues.

The issues faced by clients are described in the following table. On many occasions a client presented a number of issues.



A total of 178 individual clients were assisted during the year. 31 were assisted only once and most of the remaining were seen on an ongoing basis. The number of referrals received during this year is about the same as the previous year, but there was an increase of referrals of aged people.

- Funded by Department of Community Services -

FAMILY SUPPORT WORKER 1998 ANNUAL REPORT

for their continuous support.

It was a very busy and rewarding year. Thanks to the Management Committee and all the MRC staff

Conclusion

Throughout the year I attended the following on a regular basis: MRC staff meetings, MRC caseworkers meetings, Wallsend Welfare Network Support meetings, Domestic Violence Court Assistance Scheme meetings, and Centrelink Information sessions. Other meetings and training attended included: Sex Industry Laws seminar, Launch of Hunter Health Services Directory for newly arrived migrants, Migrant Interagency meetings, Post Natal Depression group meeting, Department of Housing Forum, Domestic Violence Workshop, Stress Free Day Workshop, DOCS Advisory Committee Centrelink Value Creation Workshop, and Citizenship ceremony.

Meetings and Training

I have been accepted as a member of CALD Advisory Group which was set up by the Department of Community Services (DOCS) as a strategy to reduce barriers and improve access for CALD people. The group will advise on issues that affect CALD persons in relation to services provided by the Department of Community Services and its funding projects.

DOCS - Culturally and Linguistically Diverse (CALD) Advisory Group

I had the opportunity to attend AIWCW National Conference „Welfare Planning into the Next Millennium, who is Responsible“ which was held in Newcastle this year. The conference provided an opportunity to discuss welfare issues and to increase professional development and training in areas such as: Children and Young People's Mental Health, Welfare Education, Gambling Recovery, Counselling and Psychotherapy.

Australian Institute of Welfare and Community Workers (AIWCW) National Conference

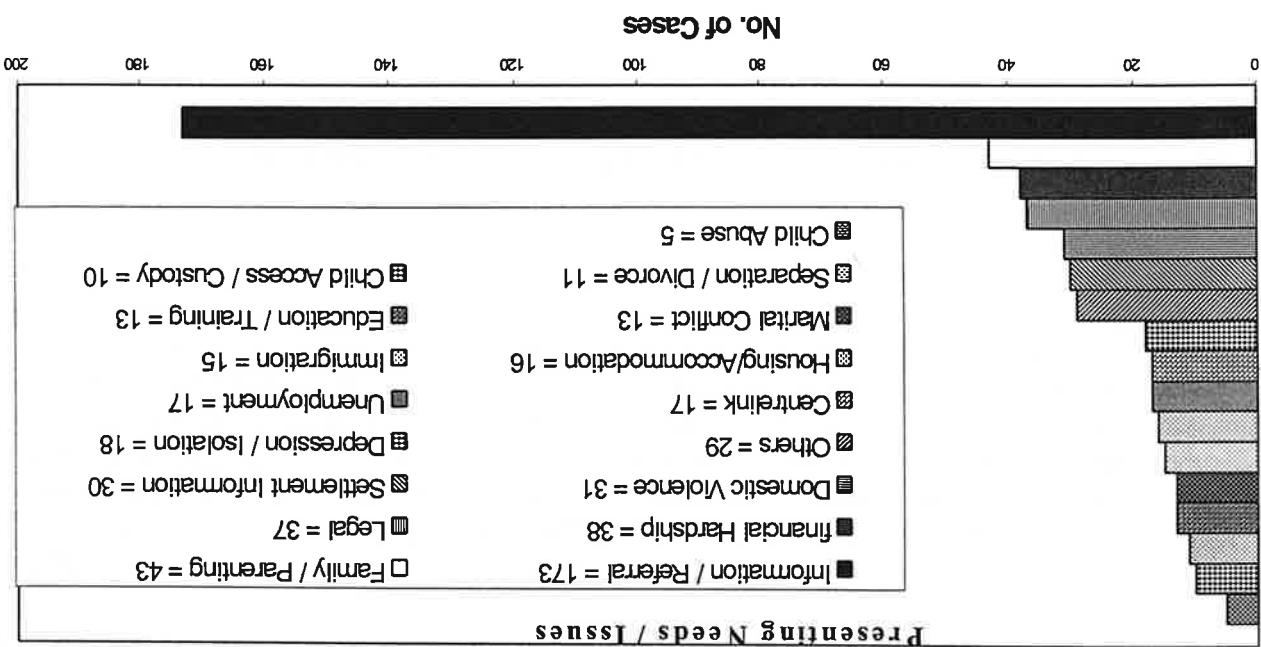
MWSG was very well attended throughout the year. The group has continued to provide support, friendship and to empower NSW Women. Activities, group discussions and information sessions were organised according to the women's needs with guest speakers from diverse agencies such as Hunter Legal Centre, Family Court and The Institute of Mental Health.

Multicultural Women's Support Group (MWSG)

Clients were provided with a wide range of services which included counselling (437), information in general and the running (with Mizza) of the Multicultural Women's Support group. MWSG provided writing letters (74), Family Support services also included court support (12), personal support and mediation (62), explain or translate letters and documents (119), and assistance with filling out forms (295), advocacy (221), referrals (183), home visits (90), agency visits including hospitals (25), and writing letters (74). Family Support services also included court support (12), personal support and mediation (62), explain or translate letters and documents (119), and assistance with filling out forms (295), advocacy (221), referrals (183), home visits (90), agency visits including hospitals (25), and writing letters (74).

Services Provided

“Other” includes bereavement, overseas qualifications, immigration notices, passport renewals, statutory declarations, gambling problems, access to belongings, language difficulties.



In 1998, I assisted 300 clients with a variety of problems and issues. As can be seen from the statistics the service of information and referral offered to individual clients forms a significant part of my work. Family and parenting, financial difficulty, legal and domestic violence matters predominate as problem areas. These issues are inter-related in many cases.

It is noted that the Filipinos are consistently growing community with a changing social profile largely due to family growth and to family reunion. The project's target groups include: young children, adolescents, aged parents as well as Filipino women in cross cultural marriages. Services I have provided during the year included the following:

- Provision of information and referral, both on an individual and group basis.
- Establishment of self-help groups among the aged and the isolated.
- Referral to employment generally resulting from domestic violence situations.
- Individual crisis support generally resulting from domestic violence situations.
- Consultancy to other providers regarding Filipino cultural issues to assist in more sensitive and relevant service provision.
- Support for community development activities among Filipinos, such as cultural functions and events.

Escalation in incidence of domestic violence in cross cultural marriages.

- Unemployment, lack of recognition of overseas gained qualifications
- Social and geographical isolation
- Lack of access to mainstream services
- Lack of information and referral

The Filipino Welfare Service is aimed at addressing the following identified needs of Filipinos residing in the Hunter Region in order to assist in their successful integration:

1998 ANNUAL REPORT - FILIPINO WELFARE WORKER

Funded by the Department of Community Services

Altogether, I have had a hectic year. Finally my warm thanks go to my fellow workers for their encouragement and support. I also would like to thank the MRC Management Committee for their most valued support to the Filipino Welfare Project.

- I have assisted several students doing welfare courses in their research work relating to information about the Philippines and issues on cross cultural marriages.
 - The Filipino Senior Citizens Group which was re-organised in May has been hosting a social Bingo here at the Centre on Fridays. They also have been busy showcasing their folk dancing talents performing at Cesnock – Kurn Kurti Aged Multicultural Friendship Group and at the Filipino Independence Day and the Filipino Fiesta Celebrations.

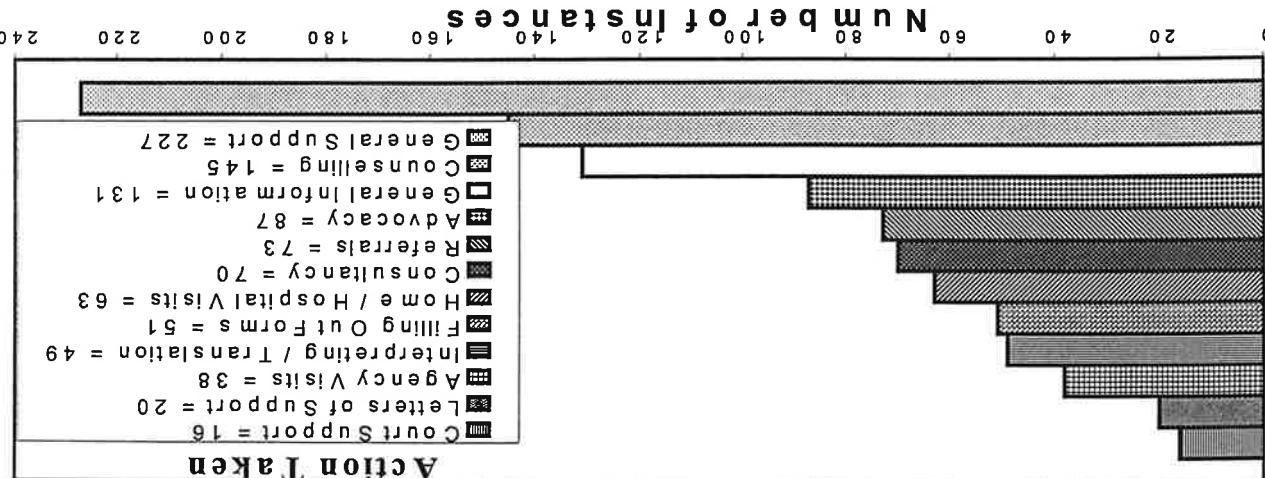
Other Activities:

- Energy Australia/Hunter Water
 - Women's Employment Issues
 - Community Options
 - Addiction and Criminal Activity
 - Muswellbrook TAFE staff
 - Department of Community Services
 - Muswellbrook TAFE meeting with
 - Department of Housing Consultation
 - MRC's Stress Less Day
 - Individual and Societal Implications
 - Seminars
 - Migration Changes Information
 - MRC and Centrelink's Information Session
 - Conference - Australia Institute of Welfare and Community Workers
 - Session for Culturally and Linguistically Diverse People
 - Child Protection and Hunter Institute of Mental Health
 - Agged Care Rights Services

Throughout the year, I attended the following on regular basis: MRC staff meetings, MRC Case Workers meetings, Centrelink Migrant Forum and Domestic Violence Court Support, in a wide range of training, seminars and information sessions including:

Meetings, Seminars, Training etc:

Group information sessions were organised in areas of Child Protection, Mental Health and Aged Care.



The Rural Information Campaign, (North - West Region) funded by the NSW Department of Education and Training, commenced in May 1998, with the Project Officer starting on June 1. The Rural Information Campaign, (North - West Region) funded by the NSW Department of Education and Training, commenced in May 1998, with the Project Officer starting on June 1. The program is funded part-time (24 hrs/week) to 30 April 1999 and has following objectives:

1. Promotion of the skills and experience of overseas qualified people in rural and regional areas.

This is in progress, through contact with the following agencies: Public Sector Management Officers, Upper Hunter Business Enterprise Centre, Australian Businesses Chamber, Councils in Local areas, Government Accents Centres, Australia. A brochure on the benefit of employing migrants has been produced and widely distributed through the Australian Businesses Chamber in all regions.

2. Dissemination of information widely among employers, service providers and community groups.

Contact has been made with: Newcastle, Mid North Coast, and Coffs Harbour Interagencies, Centralink Migrant Services Officers, Job Network providers, Libraries, TAFE, Media, Universities. Hard copy resources from the Migrant Skills Committee have also been sent to many agencies.

3. Establishment of Productive Diversity Networks in four regions.

Contracts have been made in the Central Coast, Bathurst, Newcastles and Lismore regions to establish interest in forming a group whose chief focus is to promote the skills of migrants - unemployed or underemployed, with or without specialist skills - to employers of all kinds. Through initial meetings, the objective which has created the most interest has been to develop a local database of migrants seeking work, which can be accessed by employers exploiting the Network. A generic client survey is being developed and an employer survey will follow.

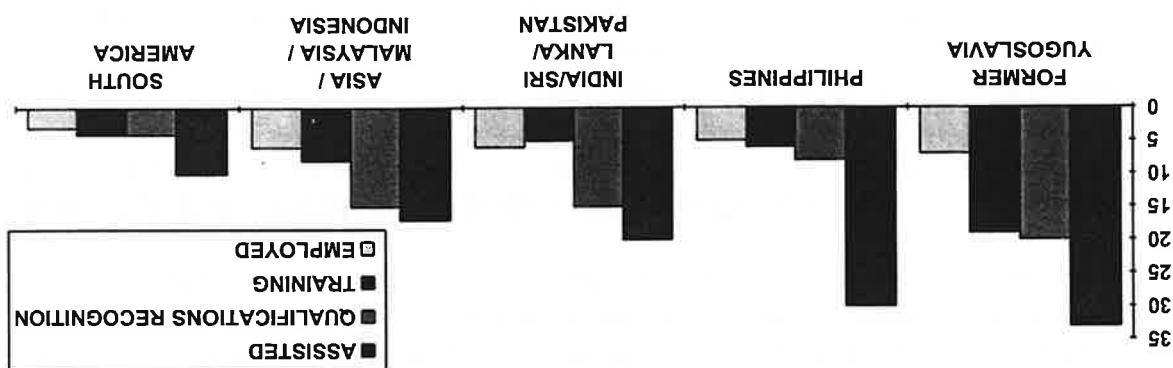
A Productive Diversity Network currently operates in Sydney through the Premier's Equal Opportunity in Public Employment and Australian Business Limited are being Department and its affiliations with the Labour Council, the Office of the Department of Employment and Skills Recognition, including agencies to contact have been held with various groups in country areas. These are usually followed by individual consultations on the processes of skills recognition, including agencies to contact have been held prior to the end of the program will ensure that there is a rural and regional positive focus on utilising all skills of all workers. It is hoped that the maintenance of these Networks will be an urgent priority for the State Government in 1999.

Thank you to Violletta, for her experience and assistance with this project, and particular thanks to Carla Bekker, whose calm organisation and creative flair have ensured that the project officer is always exceptionally well - resourced.

4. Skills and Qualifications Recognition Processes.

The establishment of the Productive Diversity Networks this year and their maintenance at least to the end of the program will ensure that there is a rural and regional positive focus on utilising all skills of all workers. It is hoped that the maintenance of these Networks will be an urgent priority for the State Government in 1999.

Sessions on the processes of skills recognition, including agencies to contact have been held with various groups in country areas. These are usually followed by individual consultations on the processes of skills recognition, including agencies to contact have been held with various groups in country areas. These are usually followed by individual consultations,



It will be noted that employment outcomes are not directly related to number of clients assisted. Many clients from former Yugoslavia for instance, being largely refugees, are occupied by English language training to a greater extent than other groups. Additionally, these clients experience longer delays pursuing overseas qualifications recognition because of difficulties in obtaining essential documentation. Consequently, employment outcomes are often unavoidably delayed. Barriers for people from the Philippines tend to be mostly time away from the work force and child care restrictions, while those from South America have fewer overseas English skills, contributing to their relatively high assisted to employed ratio.

ACTIVITIES & OUTCOMES BY MAJOR ETHNIC GROUPS

Key Performance Indicators	
Secondary Performance Indicators	
Clients achieving full-time employment	17
Clients achieving temporary or part-time employment	22
Clients assisted	183
Clients placed in work experience	16
Clients enrolled in short term training	33
Clients enrolled in long term training	7

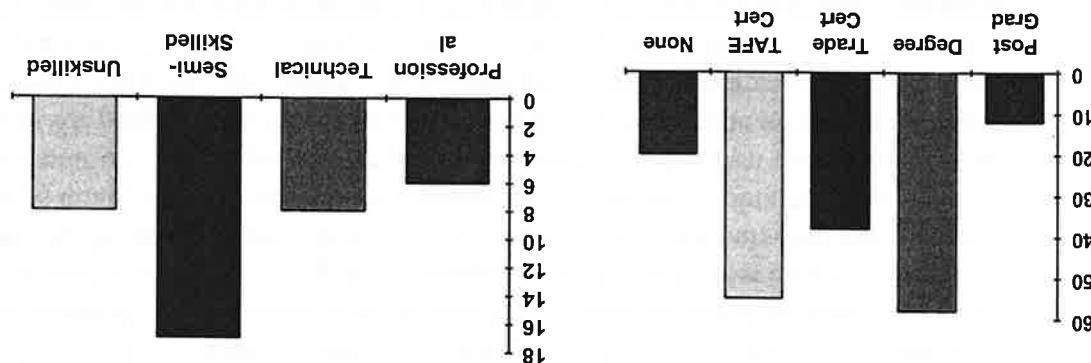
From November 1997 until the end of October 1998. The statistical outcome for this period is as follows:

MARY BRAMBLE

As you are no doubt aware, many problems are being experienced by all concerned, whether they be government employees, employers, employees or job seekers. I believe most job seekers, not only migrants or refugees, have found the new system confusing, disconcerting and time-consuming. However, my greatest concern for clients include; need for cross-cultural training of providers and Centrelink staff and evidence of reluctance on the part of providers to fund essential training.

THE NEW EMPLOYMENT SERVICES ENVIRONMENT

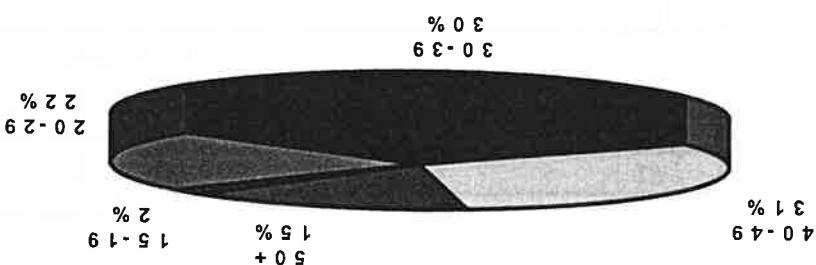
Qualifed job seekers have a far greater likelihood of gaining employment, although possession of documents, references, personal contacts and greater material affluence, with a number of other factors, such as natural ability, being achievement-oriented, often gain. Relative success in finding work for this group may have just as much to do with necessity within their professions or at the level they enjoyed in their country of origin. Not necessarily within their professions or at the level they enjoyed in their country of origin. Relative success in finding work for this group may have just as much to do with a number of other factors, such as natural ability, being achievement-oriented, with a number of other factors, such as natural ability, being achievement-oriented, with a number of other factors, such as natural ability, being achievement-oriented,



The great majority of clients have come to Australia with qualifications and / or have upgraded or gained new qualifications here. However a minority of clients gain employment commensurate with their qualifications, skills and experience.

JOB FOUND BY SKILL

CLIENTS BY QUALIFICATION



Most clients are relatively new arrivals and of these, those in the youngest age group go straight to school or tertiary training. Those who have been resident for a number of years tend to be older and either long term unemployed or have been under-employed for years in terms of using their overseas qualifications. Many of these have never sought Australian recognition of their qualifications for a number of reasons, including lack of assistance, lack of money and lack of confidence.

CLIENTS BY AGE

program for this purpose.

Clients who were ready, particularly youth clients, were referred to jobs which were located through the local Case Managers' Network, Australian Businesses Chamber, newspapers, personal contacts, CES "touch screens" and the Internet.

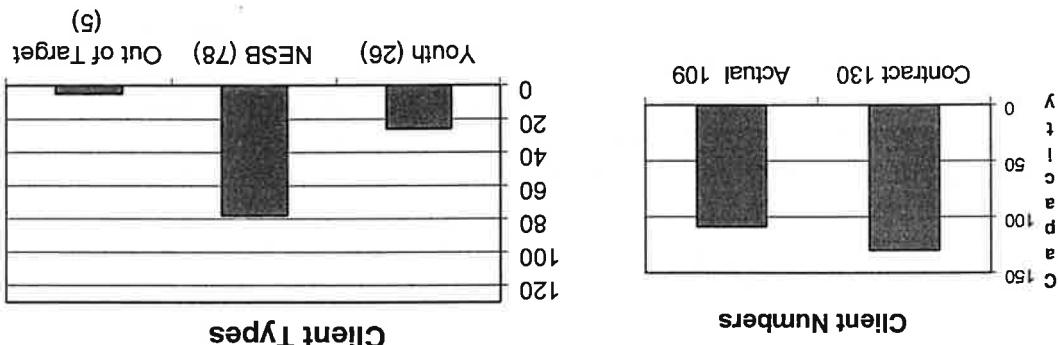
ACTIVITIES

- Thailand
 - Greece
 - Iran
 - Portugal
 - Russia
 - Malaysia
 - El Salvador
 - USA
 - Africa
 - Poland
 - China
 - Iraq
 - Vietnam
 - Hong Kong
 - Peru
 - Italy
 - France
 - Western Samoa
 - Macedonia
 - New Zealand
 - Spain
 - Argentina
 - Germany
- Other countries included:

- Philippines
 - Croatia
 - Bosnia
 - Australia
- Major countries represented (> 5 clients) were:

COUNTRIES OF ORIGIN

* Referrals from Centrelink kept client numbers at 90 - 95% capacity. Contract numbers varied on a daily basis as clients found jobs/training and were replaced at once or some time later.



Case Managed Clients - as at 30/04/98*

The MRC contracted to provide services for 130 clients (1 full-time position) which was shared between Colm Brown (3 days / 78 clients) and Cathy Johnson (2 days / 52 clients).

Case Management services were provided by the Migrant Resource Centre from the start of the "Working Nation" programs, in May 1995 to the completion of our contract period, on 30 April 1998. These services were to provide one-to-one job search assistance to disadvantaged job-seekers - resume preparation, interview skills, letters of application and on the job survival tips. The original services provided were for people from a non - English speaking background and these were complemented in 1997/1998 by a youth (15-25) focus.

I would like to offer my personal thanks to Colin and Sue, who were very effective in placing clients in to work, and especially to Violletta and Lulu who have so vigorously and constantly supported all the employment services. Finally, these services were outstandingly assisted by Mary Griffin and Annie Gawn, who were productive, creative and always polite - thank you both.

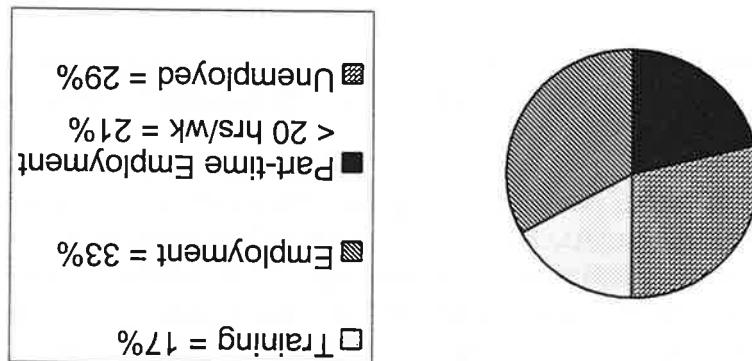
All Case Management claims have been finalised and client files returned to Centrelink offices. Colm Brown (Case Manager) and Sue Mccluskey (job brokerage) have moved to new employment.

The Migrant Resource Centre was unsuccessful in its tender for the new job Network. The tender was satisfactorily accepted according to the DEETYA debriefing, but there were insufficient numbers of NESB job-seekers (<10% of general population) to justify our specialist operation. New tenders will be called for in March 1999.

JOB NETWORK

As a preliminary venture into the job Network system, currently operating Case Management organisations were invited to participate in Job Brokerage (1 December 1997 - 30 April 1998). Sue McCuskey was employed for that period and was very successful in convincing local employers to place their job vacancies with the Migrant Resource Centre. While this was a relatively small operation, there was interest from employers with some jobs offered exclusively to us. There was also a great increase in workload for Sue, the Case Managers and the front desk, dealing with phone calls, resume preparation, interviews and drop-in clients.

JOB BROKERAGE



Total number of clients as at 30 April 1998: 109

OUTCOMES

Thank you.
Ann Dupper

May I, through this report, thank each and every one of our volunteers for all their patience and efforts shown during this year, without them this project would not be able to work.

This year two of our visitors have been sick for a while and I hope we have them soon back in our midst, two residents have been transferred and over this period we lost five residents.

The Department of Human Services has also included Hostels in the Community Visitors Scheme now and table 1 above, gives an indication of this aspect of our work.

This table suggests that nearly 500 visits were made by the Scheme. While 33 visitors have been listed we in fact only 21 visitors, some undertaking multiple visits. Again 1997/98 the CV visited 12 residents and table 1 shows that we now visit 48 residents, a huge increase over our initial year.

Nursing Home/Hostels	No. of Residents	Visitors	Visits	Total
Wescoat	2	1	25	
Wallsend	1	1	6	
Timonee Garden Hostel	11	3	65	
Toronto	2	1	22	
St Francis Hostel	1	1	3	
Scenic Lodge Hostel	1	1	12	
St Joseph	1	1	25	
Oban	1	2	3	
Narla	1	2	13	
Maryfield	1	2	16	
Max Kolbe	15	7	135	
Marooba	1	1	24	
Kara	1	1	45	
Hillside	1	1	4	
Garden Suburb	1	2	31	
Courtman Hall Hostel	1	1	6	
Carey Bay	1	1	24	
C.A.Brown	3	2	10	
Catherine of Siena N/H	1	1	24	
Allendale N/H	1	1	24	
COMMUNITY VISITOR SCHEME IN 1998				

TABLE 1: NUMBER OF SERVICES PROVIDED BY THE

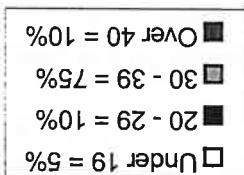
Table 1 outlines the services the CVS has provided for this year. As can be seen:

The Migrant Resource Centre's Community Visitors Scheme is now into its 5th Year. During this time there has been an increase of Ethnic elderly into our Nursing Homes and even some clusters of Migrant Groups in a number of Nursing Homes have been developed.

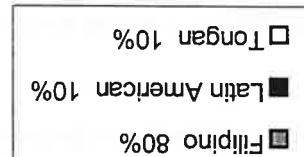
FUNDED BY THE DEPARTMENT OF HEALTH AND FAMILY SERVICES COMMUNITY VISITORS SCHEME - ANNUAL REPORT (FUNDING)

- a. **Ethnic Meetings/Activities.** Throughout the project I have attended the following on a regular basis:
- MRC staff meetings, Women's Multicultural Support Group, Circuit Breaker, Newcastle Filipino Group, Tongan Women's Support Group, Circuit Breaker, Westlakes Filipino Group, Upper Hunter Filipino Group.

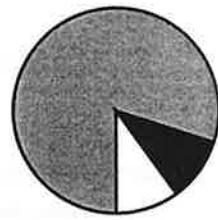
2. COMMUNITY LINKS/LIAISON



Age:



Ethnic Origin:



A breakdown of the multicultural groups who have participated in the project to date is as follows:

- b. **Promotional Material.** A flyer was designed and is displayed at various cultural meetings about the project and the activities organised.
- c. **Media Release.** A Media Release was issued to the newspapers and radio which resulted in an interview with ABC Radio, together with a short article in the Newcastle Morning Herald on 1 August 1998. The success of the publicity generated was evident by the amount of telephone enquiries which were received as a direct result of the media release.

- d. **Sport/Recreation Questionnaire.** A Sport/Recreation Questionnaire was designed and distributed to all families on the database, and also given to members of the various cultural groups visited and/or addressed. The questionnaire assisted in assessing group needs and preferences, required to plan and prioritise activities.

- e. **Database.** A database of Filipino families in the Newcastle, Lake Macquarie, Port Stephens and Upper Hunter has been established. There are over 200 names listed and all families are aware of the existence of this project. A smaller database has also been established of Bosnian refugees, however, not all information requested has been returned.

- f. **Project Awareness/Promotion.** A database successfully met and exceeded quarterly objectives successfully met and exceeded.
- The Leisure Skills Project commenced on the 27 July 1998. The role of the Project Officer is to develop health and safety knowledge, awareness, interest and practical skills among various migrant/refugee groups, in recreational and sporting activities. The project is conducted on a part time basis and is funded until the 30 June 1999. The project is progressing extremely well, with specified targets and objectives successfully met and exceeded.

1. PROJECT AWARENESS/PROOTION

ACCOMPLISHMENTS TO DATE

Leisure Skills Access Project Officer
Barry Ross

The project has been personally satisfying and I would like to thank the Management Committee and all MRC staff for their encouragement and support during the past five months.

Although the project is only in the 2nd quarter, it is progressing successfully and exceeding the proposed objectives. In fact, the local objective for the 3rd quarter has already commenced. The initial contact and outreach meeting took place at Muswellbrook on the 13 October 1998, which will assist me to achieve positive results in the Upper Hunter during the next three months. Overall, I anticipate the ensuing two quarters will see continued success, with accelerated integration of ethnic groups into sport and recreation within the Newcastle/Hunter region, with an emphasis on confidence as well as a healthier and happier lifestyle.

FUTURE FOCUS

The project is gathering momentum as additional groups become aware or involved with the various activities already in place. The cost of participating has emerged as an obstacle for some families, particularly refugees or women on welfare benefits. Many have indicated a strong desire to play a sport or be involved in a recreational activity, however, without some form of subsidy or financial assistance, they have not been able to participate.

FEEDBACK/OUTCOMES

- d. **Health and Safety.** Cardiopulmonary Resuscitation and First Aid Courses are in the process of being organised and it is envisaged that members of various groups will attend these courses during the December/January period.
- c. **Other** Activities such as aerobics, walking, basketball, soccer and yoga, have not received sufficient support from the various groups to initiate formal sessions.
- b. **Volleyball** The Tongan and Samoan Women's Support Group and the Women's Multicultural Support Group have a particular interest in volleyball. The first game was played on the 24 October 1998, and this activity has continued each Saturday since, with 20 - 30 people participating regularly.
- a. **Learn to Swim/Water Safety.** Learn to Swim classes commenced on the 7 September 1998. Participants are predominantly Filipinos with a few members of the Women's Multicultural Support Group having recently joined. Progress is varied, but skills are successfully being developed, and the fear of water has been conquered.

ACTIVITIES ORGANISED

- b. **Sporting Bodies.** Links have been established with the following sporting organisations:
 - Erie Amols Swim Centre, Howzat Indoor Sports Centre, Planet Fitness Gymnasium, NSW Sport and Recreation, Hunter Academy of Sport, Police Community Youth Club, Red Cross and St John's Ambulance.

Besides celebrating the graduation of yet another group of very special young people, we farewelled Bronwyn Power, our tutor for 3 years, whose presence will be missed by us all.

On Monday, 29 June, 1998 we held a graduation ceremony for 32 students who graduated from the 1997/1998 Project. The Graduation ceremony was well attended by clients, families and friends. A good representation of local politicians, school principals, principals and teachers also attended. Each of the graduates received their Circuit Breaker Certificate of Achievement as well as any of the additional Certificates they may have earned in computer skills or first aid. Some clients received a special certificate for Attendance and Committment. As has become usual in the Hunter, a large number of local High Schools and a wide range of Ethnic backgrounds were represented. The evenings programme concluded with some of our young ladies giving a modern dance presentation, which was followed by supper.

On Monday, 29 June, 1998 we held a graduation ceremony for 32 students who graduated from the 1997/1998 Project. The Graduation ceremony was well attended by clients, families and friends. A good representation of local politicians, school principals, principals and teachers also attended. Each of the graduates received their Circuit Breaker Certificate of Achievement as well as any of the additional Certificates they may have earned in computer skills or first aid. Some clients received a special certificate for Attendance and Committment. As has become usual in the Hunter, a large number of local High Schools and a wide range of Ethnic backgrounds were represented. The evenings programme concluded with some of our young ladies giving a modern dance presentation, which was followed by supper.

At present the eight Circuit Breaker project is operating in the Hunter and is funded to operate throughout the 1998/1999 financial year. The programme is once again sponsored by the Migrant Resource Centre of Newcastle and the Hunter and the Newcastle Police & Community Youth Club.

Circuit Breaker is a voluntary after school programme which is run for non English speaking background (NESB) youth in years 9 to 12 in local high schools. The Circuit Breaker programme provides a facility for the assistance of young non English speaking background people in the areas of Literacy, Numeracy, Personal Development, Self Esteem, Study Skills and Job Search Skills. It aims at stopping these young people from leaving school prematurely and thereby not fulfilling their potential in both studies and employment.

Hunter Region Circuit Breaker is funded by the New South Wales State Government overseen by the Department of Education and Training. It is sponsored in the Hunter by the Migrant Resource Centre and the Newcastle Police & Community Youth Club.

Mrs Christina Byrne
Course Co-ordinator
Newcastle & District P.C.Y.C.
Young & Melbourn Roads
Broadmeadow 2292

Telephone 02 49 623742
Fax 02 49 695441

Hunter Region Circuit Breaker



(Mrs) Chris Byrme
Course Co-ordinator.

At present the current group of young people is starting to develop bonds and is showing signs of increasing confidence, ability, self esteem and commitment to the Project. We still have some areas that need more work, but we hope that this group of young people will also uphold the good name that Circuit Breaker has established in the Hunter.

Currently, I am conducting my youth project as Course Co-ordinator. Recruitment for Project 8 commenced during July, 1998 and afternoon sessions commenced in August of this year with numbers reaching 43 students from 13 local high schools and 15 different Ethnic backgrounds. We now have a new tutor, Mary-Anne Hampshire who comes to us with a background in English/History and many skills in arts and crafts. Like our clientele, Mary-Anne is of a non-experience".

English speaking background, so we have another area where we will be able to speak "from planking, co-ordination and presentation of Circuit Breaker during her time with the programme. Bronwyn has been a very special part of the programme and has assisted very capably with the planning, co-ordination and presentation of past Circuit Breakers who attended the ceremony especially to say "Farewell" to Bronwyn.

CENTRE'S USAGE

- Abbruzzi Association
- Baha'i Community of Newcastle
- Bosnian Community of Newcastle
- Ethnic Communities Council NSW Youth Network
- Estonian Community
- Filipino Senior Citizens Group
- Filipino Ethnic School
- Filipino Women's Group
- French Association of Newcastle
- Hungarian Association
- Latvian Community of Newcastle
- Macedonian Human Rights Association
- Maori Dance Group
- Samoan Women's Group
- Slovene Association of Newcastle
- Tongan Women's Group
- Tongan Community Choir
- Spanish Dance Group "Tontiuh"
- Tamil School

In Addition the following multicultural groups have been accommodated.

- International choir
 - Multicultural Women's Support Group
 - Families in Cultural Transition
 - Hamilton Multicultural Walkers Group
 - Hunter Ethnic Choral Society
 - South Pacific Islander Culture in Education (SPICE) group
 - Focuss/Interest/sympathy.
- The premises have also been utilized by interagency groups with a migrant focus/interest/sympathy.

- Centrelink Multicultural Access Forum
- Community Options NESB Committee
- Circuit Breaker Advisory Committee
- Hunter Community Council
- Pacific Islander Welfare Project Committee
- United Nations Association
- Amnesty International
- Hunter Adult Migrant Education Coordinating Committee

A.C.N. 002 898 759
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
ANNUAL FINANCIAL STATEMENTS
AND REPORTS
FOR THE YEAR ENDED
30 JUNE 1998

1	Directors' Report
3	Profit and Loss Account
4	Balance Sheet
5	Statement of Cash Flows
6	Notes to and forming part of the Financial Statements
13	Statement by Directors
14	Independent Auditor's Report
15	Disclaimer on Additional Financial Information
16	Statement of Operations

CONTENTS

In the opinion of the Directors there were no significant changes in the state of affairs of the company that occurred during the financial year under review not otherwise disclosed in this report or the financial statements.

State of Affairs

The operating surplus amounted to \$23,432 (1997: \$25,258).

Result

There were no significant changes in the nature of the activities of the company during the year.

The principal activity of the company during the course of the financial year was the provision of welfare and information services.

Principal Activities

Dawn Attow	Henry Chan	Chris Papadopoulos	William Simanowski	Cecilia Soumaste	Traje Trajanowski	Ivan Klopčić	Melanie Larsen
Trudy Mills-Evers	Tafu Fotogalovali						Zoran Vasiljević

The Directors in office at the date of this report are:

Directors

The Directors present their report together with the financial statements of Migrant Resource Centre of Newcastle and Hunter Region Limited for the year ended 30 June 1998 and the independent auditors' report thereon.

Dated

86/11/31

Director

Dated

8661 | " | 81

Drector

Signed in accordance with a resolution of the Directors:

Since the end of the previous financial year no Director of the company has received or become entitled to receive any benefit (other than a benefit included in the aggregate amount of remuneration received or due and receivable by Directors shown in the financial statements, or the fixed salary of a full-time employee of the company or a related entity) by reason of a contract made by the company or a related entity with a Director or with a firm of which a Director is a member, or with an entity in which a Director has a substantial interest.

Directors' Benefits

earlier in the report for the benefit of the community.

It is not foreseen that the company will undertake any change in its general direction during the coming financial year. The company will continue to pursue its activities as detailed

Likely Developments

operations, or the state of affairs of the company in subsequent years.

There has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely, in the opinion of the Directors, to affect significantly the operations of the company, the results of those

Events Subsequent to Balance Date

DIRECTORS' REPORT
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

The profit and loss account is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 6 to 12.

\$	1998	1997	\$	1998	1997	\$	1998	1997
Accumulated funds at the beginning of the financial year			Accumulated funds at the end of the financial year			Operating surplus/(loss)		
117,855		141,287	117,855		92,597	23,432		25,258
Accumulated funds at the beginning of the financial year			Accumulated funds at the end of the financial year			Operating surplus/(loss)		
117,855		141,287	117,855		92,597	23,432		25,258

FOR THE YEAR ENDED 30 JUNE 1998

PROFIT AND LOSS ACCOUNT

A.C.N. 002 898 759

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

The balance sheet is to be read in conjunction with the notes to and forming part of the financial statements set out on pages 6 to 12

CURRENT ASSETS	Note	\$	\$	
Cash	1997	247,610	263,529	6
Receivables	8	7,926	31,612	7
Total current assets		259,681	299,286	6
NON-CURRENT ASSETS		38,190	33,935	9
Property, plant and equipment		38,190	33,935	9
Total non-current assets		38,190	33,935	9
CURRENT LIABILITIES		297,871	333,221	
Accounts payable	10	105,160	97,561	10
Provisions	11	43,786	43,874	11
Total current liabilities		148,946	148,060	
NON-CURRENT LIABILITIES		31,070	43,874	43,874
Provisions		31,070	31,070	
Total non-current liabilities		180,016	191,934	
NET ASSETS		117,855	141,287	
ACCUMLATED FUNDS		117,855	141,287	
Retained profits/(accumulated losses)		117,855	141,287	
TOTAL ACCUMULATED FUNDS		117,855	141,287	

BALANCE SHEET AS AT 30 JUNE 1998

The statement of cash flows is to be read in conjunction with the notes to and forming part of
the financial statements set out on pages 6 to 12

CASH FLOWS FROM OPERATING ACTIVITIES	
1997	\$ 1998
Cash receipts in the course of operations	435,764
Cash payments in the course of operations	336,288
Interest received	7,720
Cash provided by operating activities	129,043
CASH FLOWS FROM INVESTING ACTIVITIES	
Proceeds from sale of property, plant and equipment	2,450
Payments for property, plant and equipment	(7,055)
Net cash provided by investing activities	(16,046)
Net increase (decrease) in cash held	115,447
Cash at the beginning of the financial year	132,163
Cash at the end of the financial year	247,610
Cash at the end of the financial year	263,529

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

The carrying amounts of all non-current assets are reviewed to determine whether they are in excess of their recoverable amount at balance date. If the carrying amount of a non-current asset exceeds the recoverable amount, the asset is written down to the lower amount. In assessing the recoverable amount, cash flows have been discounted to their present value.

Non-Current Assets

The company is exempt from income tax.

Income tax

Taxation

Government grants are not necessarily brought to account in the financial period in which the expenses relating thereto are incurred.

Grants

Revenue Recognition

AAS 33 Presentation and Disclosure of Financial Instruments.

The financial statements have been prepared in accordance with all applicable Australian Accounting Standards and other mandatory professional reporting requirements (Urgent Issues Group Views) that have a material effect with the following exceptions:

They have been prepared on the basis of historical costs and except where stated, do not take into account changing money values or current valuations of non-current assets. Except where noted, the accounting policies have been consistently applied.

The financial statements are a special purpose financial report for distribution to members.

Basis of Preparation

The significant policies which have been adopted in the operation of these financial statements are:

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 1998

**NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1998**

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Property, Plant and Equipment - Note 9

Items of property, plant and equipment are recorded at cost and depreciated as outlined below.

Acquisition

The depreciation rates and methods used for each class of asset are as follows:

useful lives. The straight-line and reducing balance methods of depreciation are used, excluding freehold land and investment properties, are depreciated over their estimated useful lives. Items of property, plant and equipment, including buildings and leasehold property but excluding freehold land and investments in properties and leasehold improvements, are depreciated over their estimated useful lives. The depreciation rates and methods used for each class of asset are as follows:

Depreciation

- Leasehold Improvements 14.3% Straight Line
- Office Equipment 20% to 40% Diminishing Value
- Fixtures and Fittings 10% Diminishing Value
- Furniture 13.5% to 20% Diminishing Value

Employee Entitlements

- Annual Leave
- Long Service Leave
- The provision for employees' entitlement to long service leave is calculated from the date of commencement of employment.
- Contributions to employee superannuation funds are charged against income as incurred.

Superannuation Fund

The provision for employees' entitlement to long service leave is calculated from the date of

The provisions for employees' entitlements to annual leave represents the amount which the employer has a present obligation to pay resulting from employees' services provided up to balance date.

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
 LIMITED (A COMPANY LIMITED BY GUARANTEE)
 A.C.N. 002 898 759

Cash at building society	146,053	143,751	111,874	101,087	470	7,904	263,529	247,610
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6. CASH

The business operates in the provision of welfare services industry, predominantly in Australia.

5. GEOGRAPHICAL SEGMENTS

Audit fees	8,655	9,805						
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Audit Services:

4. AUDITORS, REMUNERATION

Depreciation of property, plant and equipment	10,601	11,310	4,143	4,733	9,101	9,101	Net loss on sales of property, plant and equipment	1,665
Operating profit before abnormal items and income tax has been arrived at after charging (crediting) the following items:								

3. OPERATING PROFIT

Interest:	296,812	303,117	6,149	7,720	1,441	8,192	2,450	57,483
Operating profit before abnormal items and income tax has been arrived at after charging (crediting) the following items:								
Other parties							Gross proceeds from sale of non-current assets	372,703
Operating profit before abnormal items and income tax has been arrived at after charging (crediting) the following items:								
Rental income							Other operating revenue	365,906

2. OPERATING REVENUE

\$	\$	1998	1997
----	----	------	------

Grants received

Interest:

	\$	\$
1997	1998	1998
FOR THE YEAR ENDED 30 JUNE 1998		
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS		
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION		
LIMITED (A COMPANY LIMITED BY GUARANTEE)		
A.C.N. 002 898 759		
7. RECEIVABLES		
Current Sundry debtors	31,612	7,926
Current Prepayments	4,145	4,145
8. OTHER ASSETS		
Leasedhold improvements, at cost	20,190	(18,765)
Less: Accumulated amortisation	20,190	(17,849)
Equipment, at cost	112,956	105,901
Less: Accumulated depreciation	(80,446)	(70,052)
Total property, plant and equipment, at net book value	32,510	35,849
9. PROPERTY, PLANT AND EQUIPMENT		
Leasesheld improvements, at cost	20,190	(18,765)
Less: Accumulated amortisation	20,190	(17,849)
Equipment, at cost	112,956	105,901
Less: Accumulated depreciation	(80,446)	(70,052)
Total property, plant and equipment, at net book value	32,510	35,849
10. ACCOUNTS PAYABLE		
Current Grants in advance	81,374	87,954
Current Sundry creditors	7,706	9,207
Accrued expenditure	8,481	7,999
Accrued expenses	97,561	105,160
11. PROVISIONS		
Current Provision for annual leave	48,162	41,449
Current Provision for long service leave	2,337	-
Current Provision for relief worker	50,499	43,786
Non-Current Provision for long service leave	43,874	31,070

Cash	\$ 1998	1997
Short term deposits	146,053	146,053
Cash - Refugee housing account	101,087	101,087
Total	263,529	247,610

For the purposes of the Statement of Cash Flows, cash includes cash on hand and short term deposits at call, net of outstanding bank overdrafts. Cash as at the end of the financial year as shown in the Statement of Cash Flows is reconciled to the related items in the balance sheet as follows:

(i) Reconciliation of cash

13. NOTES TO THE STATEMENT OF CASH FLOWS

Operating Lease Commitments	FUTURE OPERATING LEASE RENTAL OF EQUIPMENT AND CONSUMABLES NOT PROVIDED FOR IN THE FINANCIAL STATEMENTS	DUE NOT LATER THAN ONE YEAR	7,956	4,854
		DUE LATER THAN ONE YEAR BUT NOT LATER THAN TWO YEARS	7,956	4,854
		DUE LATER THAN TWO YEARS BUT NOT LATER THAN FIVE YEARS	19,890	10,923
		DUE LATER THAN FIVE YEARS	35,802	20,631

12. COMMUNICANTS

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

Dawn Arrow Henry Chan Trudy Mills-Evers Chris Papadopoulos William Simanowski Tafu Fotogalolevai Cecilia Soumaste Traje Trajanovski Ivan Klopacic Melania Larsen Zoran Vasiljevic Alma Kizeweter

The names of each person who held the position of Director of the company during the financial year are:

Directors**14. RELATED PARTY DISCLOSURES**

(Less) items classified as investments	23,432	Operating profit
Add (less) non-cash items:		
Loss on disposal of property, plant and equipment	11,310	Depreciation
Less (less) non-cash items:	1,665	Change in assets and liabilities before
Net cash provided by operating activities	34,742	Change in assets and liabilities during the financial year:
(Decrease)/increase in trade debtors	(23,686)	(Increase)/decrease in trade debtors
(Decrease)/increase in prepayments	50	(Decrease)/decrease in trade creditors
(Decrease)/increase in trade creditors	5,203	(Decrease)/increase in provisions
(Decrease)/increase in provisions	6,238	(Decrease)/increase in grants in advance
(Decrease)/increase in trade creditors	19,517	(Decrease)/increase in expenditure
(Decrease)/increase in trade debtors	481	(Decrease)/increase in grants in advance
(Decrease)/increase in trade debtors	87,954	22,974
(Decrease)/increase in trade debtors	129,043	

13. NOTES TO THE STATEMENT OF CASH FLOWS

(Continued)

\$	\$
1997	1998

FOR THE YEAR ENDED 30 JUNE 1998

NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

As at the 30 June 1998 the total number of members was 57 (1997 - 80).

Each member of the company undertakes to contribute to the property of the company in the event of its being wound up while he is a member or within one (1) year after he ceases to be a member for payment of the debts and liabilities of the company contracted before the time at which he ceases to be a member and the cost, charges and expenses of winding up an adjustment of the rights of contributors among themselves such amount as may be required not exceeding ten (\$10) dollars.

15. LIMITED BY GUARANTEE

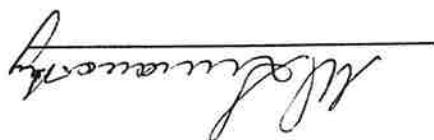
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

Dated

18/11/98

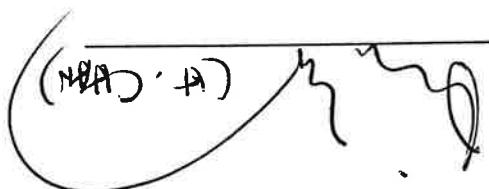
Director



Dated

18/11/1998

Director

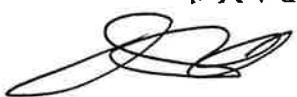


Signed in accordance with a resolution of the Directors:

2. The financial statements have been made out in accordance with applicable Accounting standards and Urgent Issues Group Consensus Views.
- (b) at the date of this statement, there are reasonable grounds to believe that the company will be able to pay its debts as and when they fall due.
1. (a) the financial statements, set out on pages 3 to 12, are drawn up so as to give true and fair view of the results and cash flows for the financial year ended 30 June 1998, and the state of affairs of the company at 30 June 1998;
- a

In the opinion of the Directors of Migrant Resource Centre of Newcastle and Hunter Region Ltd;

Newcastle 23 November 1998



P A Mather
Partner
Chartered Accountants
KPMG

- (a) so as to give a true and fair view of:
- In our opinion, the financial statements of Migrant Resource Centre of Newcastle and Hunter Region Ltd are properly drawn up:
- The audit opinion expressed in this report has been formed on the above basis.
- Our audit has been conducted in accordance with Australian Audit Standards to provide reasonable assurance whether the financial statements are free of material misstatements.
- Our procedures included examination, on a test basis, of evidence supporting the amounts and other disclosures in the financial statements, and the evaluation of accounting policies and significant accounting estimates. These procedures have been undertaken to form an opinion whether in all material respects, the financial statements are presented fairly in accordance with Accounting Standards and other mandatory professional reporting requirements (Urgent Issues Group Consensus Views) and statutory requirements so as to present a view which is consistent with our understanding of the company's financial position, the result of its operations and its cash flows.
- i) the state of affairs of the company at 30 June 1998 and the results and cash flows of the company for the financial year ended on that date; and
- ii) the other matters required by Divisions 4, 4A and 4B of Part 3.6 of the Corporations Law to be dealt with in the financial statements;
- (b) in accordance with the provisions of the Corporations Law; and
- (c) in accordance with applicable Accounting Standards and other mandatory professional reporting requirements.

Audit Opinion

We have audited the financial statements of Migrant Resource Centre of Newcastle and Hunter Region Ltd for the financial year ended 30 June 1998 consisting of the profit and loss account, balance sheet, statement of cash flows, accompanying notes, and the statement by Directors, set out on pages 3 to 13. The company's Directors are responsible for the financial statements. We have conducted an independent audit of these financial statements in order to express an opinion on them to the members of the company.

Our audit opinion expresses an opinion on the financial statements of the company for the financial year ended 30 June 1998. The audit was conducted in accordance with Australian Audit Standards to provide reasonable assurance whether the financial statements are free of material misstatements.

The audit opinion expressed in this report has been formed on the above basis.

Scope

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)

Newcastle 23 October 1998

Chartered Accountants
KPMG

Hawthorn

In accordance with our Firm policy, we advise that neither the Firm nor any member or employee of the Firm undertakes responsibility arising in any way whatsoever to any person (other than the company) in respect of such information, including any errors or omissions therein, arising through negligence or otherwise however caused.

The additional financial information presented on pages 16 to 25 is in accordance with the books and records of Migrant Resource Centre of Newcastle and Hunter Region Ltd which have been subjected to the auditing procedures applied in our statutory audit of the company for the year ended 30 June 1998. It will be appreciated that our statutory audit did not cover all details of the additional financial information. Accordingly, we do not express an opinion on such financial information and no warranty of accuracy or reliability is given.

DISCLAIMER

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

The statement of operations is to be read in conjunction
with the disclaimer set out on page 15.

Expenditure	
Accommodation	726
Advertising	-
Audit fees	8,655
Child Protection	2,396
Catering, function etc	4,047
Charitable contributions	10,601
Depreciation	11,310
Donations	2,705
Electricity	3,792
Furniture and fittings/equipment	1,059
Hire of equipment	1,129
Insurance	4,877
Legal costs	1,282
Library	631
Loss on disposal of fixed assets	1,665
Membership	469
Mentor fees	1,000
Office supplies	2,755
Photocopy expenses	590
Postage	3,577
Printing and stationery	4,902
Provisions for annual leave	4,733
Rates and taxes	(3,231)
Service leave	9,101
Stationery	4,143
Travel	6,484
Training	4,992
Utilities	2,697
Vacation	511
Water	-
Income	
Admission fees	462
Capital contributions from grants	1,133
Grants received	1,347
Interest received	303,117
Insurance recovery	988
Interest received	632
Membership fees	7,720
Photo-copying fees	387
Rent received	1,832
Sundry income	2,095
Membership fees	200
Bank charges	542
Child protection	670
Catering, function etc	281
Consultancy fees	3,363
Depreciation	11,310
Donations	110
Electricity	312
Furniture and fittings/equipment	707
Hire of equipment	-
Insurance	1,129
Legal fees	32
Lease payments	3,641
Library	795
Loss on disposal of fixed assets	631
Member fees	-
Office supplies	1,665
Photocopy expenses	590
Postage	3,577
Printing and stationery	4,902
Provisions for annual leave	4,733
Rates and taxes	(3,231)
Service leave	9,101
Stationery	4,143
Travel	6,484
Training	4,992
Utilities	2,697
Vacation	511
Water	-
Carried forward	
Carried forward	54,341
Total income	363,456
Total expenditure	372,703

MIGRANT RESOURCE CENTRE

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

The statement of operations is to be read in conjunction with the disclaimer set out on page 15.

	\$	1998	1997	Statement of Operations FOR THE YEAR ENDED 30 JUNE 1998
Rent	49,742	49,792		
Repairs and maintenance	421	890		
Sundry expenses	1,115	1,352		
Telephone	11,502	11,612		
Supernumerary contributions	17,903	17,869		
Training	1,065	1,172		
Travelelling	3,918	3,550		
Wages	176,216	190,518		
Workers compensation	7,763	7,102		
Total expenses	349,271	338,198		
Operating surplus/(loss)	23,432	25,258		

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

				Accumulated funds at end of financial year
				38,107
				61,836
				23,729
				38,107
				\$ 053
				33,054
				Operating surplus
				Accumulated funds at beginning of financial year
				38,107
				Net assets
				(5,000)
				Creditor
				Liabilities
				2,213
				Debtor
				Cash at bank
				Assets
				AS AT 30 JUNE 1998
				STATEMENT OF ASSETS AND LIABILITIES
				33,054
				23,729
				84,594
				36,905
				Wages
				26,696
				Travel
				120
				-
				Telephone
				723
				Superannuation contributions
				154
				Sundry expenses
				157
				Provision for annual leave
				1,005
				1,005
				Program Cost
				1,000
				Hire of equipment
				2,134
				Equipment
				13,590
				Client expenses
				201
				Bank charges
				5,000
				Expenses
				Administration fees
				69,959
				Total income
				324
				Sundry income
				Fees
				Income
				107,650
				69,350
				Fees
				Interest received
				108,323
				Total income
				4,128
				2,134
				36
				36
				Bank
				Charges
				Equipment
				Client
				Expenses
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
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				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
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				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
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				Charges
				Equipment
				Client
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				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
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				Charges
				Equipment
				Client
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				Adm.
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				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
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				Charges
				Equipment
				Client
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				Interest received
				Sundry income
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				Charges
				Equipment
				Client
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				Adm.
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				Interest received
				Sundry income
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				Charges
				Equipment
				Client
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				Interest received
				Sundry income
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				Interest received
				Sundry income
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				Interest received
				Sundry income
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				Sundry income
				Bank
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				Equipment
				Client
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				Interest received
				Sundry income
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				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees
				Income
				Fees
				Interest received
				Sundry income
				Bank
				Charges
				Equipment
				Client
				Bank
				Adm.
				Fees

			Accumulated funds at end of financial year
		1,242	1,715
	(4,545)		
	6,260		Accumulated funds at beginning of financial year
	1,715		1,715
			Accumulated funds
		1,242	1,715
			Net assets
	(337)		
	(635)		Grant-income in advance
	(1,334)		Creditors
			Liabilities
	3,386		Cash at bank
		3,211	
			Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1998

			Operating surplus/(deficit)
		(473)	(4,545)
			Total expenses
		16,492	13,973
			Wages
	287	6,410	Traveling expenses
	276	-	Training
	122	-	Subscriptions
	3,670	3,522	Remunerations of volunteer expenses
	99	154	Provision for long service leave
	238	144	Provision for annual leave
	343	-	Office supplies
	74	1,975	Equipment
	1,780	3,180	Bank charges
			Administration fees
	9,428	16,019	Total income
			Sundry income
	99	12	Interest received
	9,308	16,007	Grants received
			Income

COMMUNITY VISITORS SCHEME

\$	1998
1997	

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

			Accumulated funds at end of financial year
		(2,860)	9
		(2,292)	(2,869)
	2,301	9	Accumulated funds at beginning of financial year
	(2,292)	(2,869)	Operating (deficit)/surplus
			Accumulated funds at end of financial year
		(2,860)	9
		(2,292)	Accumulated funds
		(2,860)	Net assets
	(225)	(3,893)	Creditor
			Liabilities
	234	1,033	Cash at bank
			Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1998

			Operating surplus/(deficit)
		(2,869)	(2,292)
		37,986	Total expenses
		39,457	Wages Compensation
		-	Workers' compensation
	26,150	26,238	Traveling expenses
	645	548	Training
	678	505	Superannuation contributions
	1,669	1,438	Sundry expenses
	390	-	Rent
	-	1,500	Provision for long service leave
	392	556	Provision for annual leave
	(171)	4,112	Programme costs
	1,011	107	Bank charges
	93	240	Audit fees
	240	7,504	Administrative fees
	2,738	7,504	Expenses
	35,534	36,588	Total income
	160	35,694	Interest received
	40	36,548	Grants received
		35,534	Income

FAMILY SUPPORT
\$ \$

1998
1997

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
A.C.N. 002 898 759

			Accumulated funds at end of financial year
544		891	Operating deficit
		(29)	Accumulated funds at beginning of financial year
		515	
		1,406	
		<hr/>	
		515	Accumulated funds
		<hr/>	
		1,406	Net assets
		<hr/>	
		(77)	Creditor
		<hr/>	
		-	Liabilities
		<hr/>	
344		1,483	Assets
		<hr/>	
171		1,483	Debtors
		<hr/>	
		-	Cash at bank
		<hr/>	
		1,406	Accumulated funds

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1998

		Operating surplus/(deficit)
		(29)
		<hr/>
		891
		<hr/>
		Total expenses
		45,572
		<hr/>
		Workers compensation
		527
		<hr/>
		Wages
		33,347
		<hr/>
		Traveling expenses
		1,786
		<hr/>
		Training
		263
		<hr/>
		Supernumerary contributions
		2,090
		<hr/>
		Provision for long service leave
		1,800
		<hr/>
		Programme costs
		444
		<hr/>
		Membership
		-
		<hr/>
		Bank charges
		102
		<hr/>
		Audit fees
		240
		<hr/>
		Accommodation and meals
		7,500
		<hr/>
		Expenses
		81
		<hr/>
		Total income
		45,260
		<hr/>
		Sundry income
		15
		<hr/>
		Grants received
		155
		<hr/>
		Income
		45,105
		<hr/>
		Grants received
		46,392
		<hr/>
		Interest received
		56
		<hr/>
		Sundry income
		15
		<hr/>
		Grants received
		46,463
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		Total income
		45,260
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		Sundry income
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		Grants received
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		Sundry income
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		Grants received
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		Total income
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		Grants received
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		Income
		46,392
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		Grants received
		56
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		Interest received
		155
		<hr/>
		Sundry income
		15
		<hr/>
		Grants received
		46,463
		<hr/>
		Total income
		45,260
		<hr/>

		Accumulated funds at end of financial year
584	(2,669)	(2.669)
		Operating (deficit)/surplus
	(2,669)	(286)
		Accumulated funds at beginning of financial year
		(3.253)
		Accumulated funds
		(2.955)
	(2,955)	Net assets
	(2.669)	Creditors
	(13,734)	Grant income in advance
	(3,658)	(4,869)
		Liabilities
		CASH AT BANK
	14,723	15,868
		Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1998

		Operating surplus/(deficit)
	(286)	(286)
	56,609	Total expenses
	58,198	
		Wages
	45,839	Traveling expenses
	2,076	Training
	3,759	Superannuation contributions
	374	Sundry expenses
	2,714	Provision for long service leave
	2,672	Provision for annual leave
	70	Programme costs
	1,840	Membership fees
	(3,229)	Conference and seminar expenses
	711	Bank charges
	60	Audit
	45	Accommodation and meals
	330	Administration
	113	Expenses
	147	
	260	
	2,600	
	1,719	
	1,534	
	56,323	Total income
	54,945	
		Sundry income
	1,325	Interest received
	720	Grants received
	37	\$
	54,961	1998
		GRANT IN AID NUMBER ONE

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LTD (A COMPANY LIMITED BY GUARANTEE)
REG. NO. 002 898 759

CANTEEN AND NUMBER TWO

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

STATEMENT OF ASSETS AND LIABILITIES		AS AT 30 JUNE 1998
Liabilities		
Creditors	(2,547)	(11,562)
Grant income in advance	(6,077)	(11,747)
Net assets	1,251	3,250
Accumulated funds at beginning of financial year	3,250	4,720
Operating (deficit)/surplus	(1,999)	(1,470)
Accumulated funds at end of financial year	1,251	3,250
Income		
Grants received	45,540	204
Sundry income	-	-
Total income	45,744	46,336
Expenses		
Administrative fees	5,000	260
Bank charges	82	111
Consultancy fees	1,900	-
Library	462	-
Programme costs	50	-
Provision for annual leave	60	529
Provision for long service leave	261	(282)
Superannuation contributions	386	712
Training	1,857	1,872
Wages	30	432
Travelelling expenses	5,406	4,359
Total expenses	47,214	48,335
Operating surplus/(deficit)	(1,999)	(1,470)
Assets		
Cash at bank	17,359	19,075
Accumulated funds	3,250	1,251
Liabilities		
Grant income in advance	(11,562)	(2,547)
Net assets	3,250	1,251
Accumulated funds at beginning of financial year	4,720	(1,470)
Operating (deficit)/surplus	(1,999)	(1,251)
Accumulated funds at end of financial year	3,250	3,250

			Accumulated funds at end of financial year
		(5,553)	4,255
		(9,808)	4,793
	(538)	4,255	Accumulated funds at beginning of financial year
		(5,553)	4,255
			Accumulated funds
			Net assets
			Liabilities
		Creditors	Grant income in advance
		-	(25,181)
		(9,545)	Debtors
	946	3,992	Assets
	Cash at bank	28,490	

AS AT 30 JUNE 1998
STATEMENT OF ASSETS AND LIABILITIES

		Operating surplus/(deficit)
		4,793
	51,707	Total expenses
		Workers Compensation
	1,404	Wages
	49,798	Traveling expenses
	1,463	Training contribution
	716	Superannuation contributions
	2,880	Sundry expenses
	2,802	Provision for long service leave
	590	Provision for annual leave
	(77)	Promotion
	(271)	Interpreting fees
	1,916	Insurance
	400	Electricity
	203	Cleint expenses
	-	Bank charges
	297	Audit fees
	200	Accommodation and meals
	-	Administrative fees
	110	Audit fees
	251	Bank charges
	173	Accommodation and meals
	157	Administrative fees
	750	Audit fees
	3,527	Bank charges
	669	Accommodation and meals
	-	Administrative fees
	56,500	Total income
	54,805	
		Sundry income
	-	Interest received
	63	Grants received
	240	Income
	56,260	
	54,742	\$ 1998
	1997	\$ 1998
		SPECIAL MIGRANT PLACEMENT OFFICER

FOR THE YEAR ENDED 30 JUNE 1998
STATEMENT OF OPERATIONS
A.C.N. 002 898 759
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)

		Accumulated funds at end of financial year
	77	
		Operating surplus/(deficit)
	56	
		Transfer from MRC
	21	
	-	
		Accumulated funds at beginning of financial year
	-	
		Accumulated Funds
	77	
		Net assets
	(590)	
		Creditors
	(77,975)	
		Grant income in advance
		Liabilities
	78,642	
		Cash at bank
		Assets
		AS AT 30 JUNE 1998
		STATEMENT OF ASSETS AND LIABILITIES
	56	
		Operating surplus/(deficit)
	5,400	
		Total Expenses
	4,170	
		Wages
	25	
		Sundry expenses
	363	
		Telephone
	59	
		Provision for long service leave
	624	
		Promotion
	100	
		Petty cash
	59	
		Bank charges
	5,456	
		Total Income
	115	
		Interest
	5,341	
		Grants received
		Income
	\$	
	1998	
		RURAL INFORMATION CAMPAIGN
		FOR THE YEAR ENDED 30 JUNE 1998
		STATEMENT OF OPERATIONS
		A.C.N. 002 898 759
		MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)

REFUGEE HOUSING	
	\$
	1998
Income	8,192
Interest	16
Total income	8,208
Expenses	6
Bank charges	645
Insurance	123
Telephone	774
Net received	8,192
AS AT 30 JUNE 1998	
STATEMENT OF ASSETS & LIABILITIES	
Assets	7,904
Cash at Bank	7,904
Net Assets	7,904
Accumulated Funds	470
Accumulated Funds at beginning of financial year	7,434
Operating Surplus/(Deficit)	7,904
Accumulated Funds at end of financial year	7,904

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1998

REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
A.C.N. 002 898 759