

# Get Involved

Make a Difference  
Through Volunteering

Join our vibrant volunteer community and help create meaningful connections while supporting people from multicultural backgrounds.



**Ready to be a Volunteer?**  
Complete our online application form at  
[mosaicmc.org.au](http://mosaicmc.org.au)

## Building Stronger Communities Together

At Mosaic Multicultural Connections, we don't just provide services—we build lasting relationships that celebrate diversity and create belonging for all.

[mosaicmc.org.au](http://mosaicmc.org.au)

# Let's Connect

We're here to listen, understand, and support you. Every conversation starts with respect for your unique story and needs.

- Monday–Friday, 9 am – 5 pm
- 1800 813 205 (Free call)
- [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)

**Need Our Services?**  
Complete our online referral form at  
[mosaicmc.org.au](http://mosaicmc.org.au)

## Information in Your Language

You can view details of our services in your preferred language on our website or contact us in your language through an interpreter by calling 131 450 (Translating and Interpreting Service) and request them to call Mosaic.

Scan here to learn more



Mosaic Multicultural Connections is the registered business name of Northern Settlement Services Limited, a registered charity with the ACNC.

*Services may vary by location. Contact us to confirm availability.*

[mosaicmc.org.au](http://mosaicmc.org.au)



At Mosaic Multicultural Connections, we believe that everyone deserves support that honours their unique cultural journey.

Whether you're settling into a new community, caring for your family, or seeking aged care that feels like home, we're here to walk alongside you with respect, understanding, and genuine care.

With over 300 diverse cultures represented in our community, your story matters to us.

1800 813 205   [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)



## Aged care

We understand that aging is a deeply personal journey, shaped by your culture, traditions, and values. We believe that care should feel like home—familiar, respectful, and tailored to you.

With a proud history of supporting seniors from diverse cultural backgrounds, we provide culturally responsive, in-home, and community-based aged care that honours your traditions while supporting your independence and wellbeing.

Our compassionate team ensures you receive the right support to maintain your connection to community—on your terms, in your way.

💡 Serving: Central Coast, Lake Macquarie, Newcastle, Port Stephens, Maitland, and surrounding areas.

## Settlement Services

For people from refugee, migrant and humanitarian backgrounds who have arrived in the last five years, we walk alongside you as trusted partners, empowering you to take control of your settlement journey while ensuring you have access to essential services, information and opportunities.

We provide personalised support and access to:

- Education & employment mentoring
- Health & wellbeing services
- Housing & transport options
- Community & civic participation
- Financial & legal services

💡 Serving: Central Coast, Newcastle, Lake Macquarie, Maitland and surrounding areas, Tamworth and Armidale.

## Community Services

Our Community Services team runs diverse programs that support people from multicultural backgrounds, ensuring everyone has access to the opportunities, services, & connections they need to create thriving communities

Our programs include:

- Community groups and activities for men, women and youth
- Children's play and development groups
- English conversational groups
- Homework & learning centres for school students
- Gambling awareness support services

💡 Serving: Central Coast, Lake Macquarie, Newcastle and Armidale

## Family Support

We believe every family deserves support that honours their culture, values, and dreams. Our culturally and linguistically appropriate programs are designed to meet the unique needs of multicultural families with children aged 0–18 years.

We're here to support you to:

- Strengthen parent-child relationships
- Build knowledge about child development, health, and safety
- Grow your confidence as a parent
- Connect with health, educational and community services
- Build supportive relationships within your family and community

💡 Serving: Lake Macquarie and Newcastle

