

# Our Services

## Aged Care

Culturally responsive, in-home and community-based aged care that honours your traditions.

## Settlement Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.

## Family Support

Culturally appropriate programs for multicultural families with children aged 0-18.

## Community Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.



### Building Stronger Communities Together

At Mosaic Multicultural Connections, we don't just provide services—we build lasting relationships that celebrate diversity and create belonging for all.

[mosaicmc.org.au](http://mosaicmc.org.au)

# Let's Connect

We're here to listen, understand, and support you. Every conversation starts with respect for your unique story and needs.

- Monday-Friday, 9 am – 5 pm
- 1800 813 205 (Free call)
- [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)

## Need Our Services?

Complete our online referral form at [mosaicmc.org.au](http://mosaicmc.org.au)

## Information in Your Language

You can view details of our services in your preferred language on our website or contact us in your language through an interpreter by calling 131 450 (Translating and Interpreting Service) and request them to call Mosaic.

Scan here to learn more



Mosaic Multicultural Connections is the registered business name of Northern Settlement Services Limited, a registered charity with the ACNC.

Services may vary by location. Contact us to confirm availability.

[mosaicmc.org.au](http://mosaicmc.org.au)

# Settlement Services



**mosaic**  
multicultural connections

1800 813 205 [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)



## Feeling overwhelmed by life in Australia?

You're not alone. Starting fresh in Australia can feel overwhelming. Whether you've just arrived or have been here for a few years, finding your place in a new country takes time, support, and the right guidance.

At Mosaic Multicultural Connections, we understand this journey because we've been walking alongside people from migrant and refugee backgrounds for over 40 years, providing the comprehensive **Settlement Service Programs** you need to not just settle, but truly thrive.

📍 Serving: Central Coast, Newcastle, Lake Macquarie, Maitland and surrounding areas, Tamworth and Armidale.

[mosaicmc.org.au](https://mosaicmc.org.au)

## Settlement Services

offers personalised individual support with:

### Learning and Training

- Find English classes
- Get job training
- Learn new skills for work

Our mentors help you practice English and find the right courses.

### Finding Work

- Write your resume
- Look for jobs
- Learn about Australian workplaces

We connect you with employers and help you understand your rights at work.

### Health and Medicine

- Find a doctor
- Understand Medicare
- Get help when you feel sad or worried

We show you how to use the health system and connect you to support.



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### Finding a Home

- Look for a place to live
- Understand renting rules
- Apply for housing help

We assist you to find safe, affordable housing near services you need.

### Language Help

- Get an interpreter
- Translate important papers
- Understand forms and letters

We make sure you can communicate in your own language when needed.

### Getting Around

- Use public transport
- Driving Classes
- Find cheap travel options

We guide you to get around safely and economically.

### Family Support

- Keep your family safe - Domestic & Family Violence
- Connect with other families
- Support your children

We help you build relationships and feel at home in Australia.

### Legal Help

- Understand Australian laws
- Get legal advice
- Know your rights

We connect you with lawyers and help you understand the legal system.

### Budgeting and Bills

- Open a bank account
- Understand bills and payments
- Avoid money scams

We guide you how to manage money safely in Australia.

### Citizenship

- Prepare for citizenship test
- Learn about Australian laws
- Understand your rights

We support you to become an active part of your community.