

# Our Services

## Aged Care

Culturally responsive, in-home and community-based aged care that honours your traditions.

## Settlement Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.

## Family Support

Culturally appropriate programs for multicultural families with children aged 0-18.

## Community Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.



# Let's Connect

We're here to listen, understand, and support you. Every conversation starts with respect for your unique story and needs.

- Monday-Friday, 9 am - 5 pm
- 1800 813 205 (Free call)
- info@mosaicmc.org.au

## Need Our Services?

Complete our online referral form at [mosaicmc.org.au](http://mosaicmc.org.au)

## Information in Your Language

You can view details of our services in your preferred language on our website or contact us in your language through an interpreter by calling 131 450 (Translating and Interpreting Service) and request them to call Mosaic.

Scan here to learn more



Mosaic Multicultural Connections is the registered business name of Northern Settlement Services Limited, a registered charity with the ACNC.

*Services may vary by location. Contact us to confirm availability.*

# Aged Care Services



1800 813 205 info@mosaicmc.org.au

## Support at Home (SaH)

From personal care delivered with cultural sensitivity, to connecting you with your community, we create a care plan that fits your values and lifestyle.

### What we provide:

- Personal care respecting cultural preferences
- Domestic assistance
- Clinical care from qualified professionals
- Cultural community connections and transport

### Who can access:

People 65+ (50+ for Aboriginal and Torres Strait Islander people) assessed and referred by My Aged Care for comprehensive home support.

## Commonwealth Home Support Programme (CHSP) - Entry-Level Support

CHSP provides entry-level support for those who need occasional help with household tasks or want support attending social events.

### What we provide:

- Flexible respite for family carers
- Social support maintaining cultural connections
- Care respecting your traditions
- Community activities and cultural outings

### Who can access:

People 65+ (50+ for Aboriginal and Torres Strait Islander people) needing basic support.

## Volunteer Visitors (ACVVS)

Connects you with trained volunteers who provide genuine friendship, with special focus on matching you with someone who understands your cultural background.

### What we provide:

- Regular visits from culturally matched volunteers
- Friendship and conversation in your language
- Support attending cultural community events
- Emotional support during difficult times

### Who can access:

Anyone receiving government-subsidised aged care or those who are socially isolated. Completely free.

