



Annual Report 1999

www.fastlink.com.au/subscrib/mrcnh
Email: mrcnh@fastlink.com.au
Freecall: 1800 813 205
Fax: (02) 4961 4997
Phone: (02) 4969 3399
Hamilton NSW 2303
8 Chaucer Street

ACN 002 898 759

Migrant Resource Centre
of Newcastle & Hunter Region Ltd

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1. Charterperson	Henry Chan	
2. Vice Chairperson	William Simanowski	
3. Secretary	Alima Kizeweter	
4. Treasurer	Tudy Mills-Evers	
5. Asst Secretary	Melanie Larsen	
6. Asst Treasurer	Traje Trajanovski	
7. Member	Dawn Atrow	
8. Member	Chris Papadopoulos	
9. Member	Cecilia Sounamate	
10. Member	Zoran Vasiljevic	
11. Member	Ivan Klopici	
12. Member	Senara Elia	
13. Member	Sania Young	
1. COOPTED MEMBERS	Ms Zaga Nagy	-
2. Department of Immigration & Multicultural Affairs	Ct Margaret Henry	-
3. Newcastle City Council		-
4. STAFF		-
1. Coordinator	Violetta Walsh	-
2. Assistant Coordinator/s	Lulu Tamots/Tima Oto	-
3. Administrative Officer	Mary Griffith	-
4. Community Project Officer	Leena Lupish	-
5. Community Development Worker - CSS Level III	Alex Bums	-
6. Community Welfare Worker - CSS Level II	Miliza Torkakovic	-
7. Humanitarian Entreat Resource Worker I	Pat Dring	-
8. Humanitarian Entreat Resource Worker II/	Cathy Johnstone	-
9. RIC Project Officer	Cathy Johnson	-
10. RIC Admin Assistant	Carla Bekker	-
11. Filipino Welfare Worker	Petrona Kelly	-
12. Special Migrant Placement Officer	Mary Bramble	-
13. Admin Assistant - SMPo	Antoinette Gawan	-
14. Family Support Worker	Marcella Scutliffe	-
15. Community Visitor's Program	Ann Dupree	-
16. Coordinator - Circuit Breaker	Chris Byrme	-
17. Citizenship Skills Project Officer	Michael O'Sullivan	-
18. Ethnic Liaison Officer	Cheng Peng	-
19. Casino Benefit Fund Project Officers	Barry Ross, Matthew Ross and Scotty Snodgrass	-

1. Pacific Islander Welfare Worker (Samoa)	Juanita Loli
2. Pacific Islander Welfare Worker (Tongan)	Teleisia Lolohea
3. Hunter Ethnic Parents Teachers Association of	Steven Greig
4. Relief Welfare Worker	Dubravka Vasiljevic
5. Spanish Latin American Social Justice Incorporated -	Community Language Schools - (Project Officer)
6. Hunter Tenants Advice and Advocacy NESB	Relief Welfare Worker
7. Singleton Safe Haven	Access Workers Service
8. SMPo Part-time (Project Completed)	Colin Brown and Scotty Snodgrass
9. Casimo Benefit Project Officers	Barry Ross, Matthew Ross and Damar Shabovic, Emine Syila, Dubravka Vasiljevic, Rozamain Kapusta, Shakila Kader, Hil Perekpala, Preana Perekpala

STAFF WHO LEFT DURING 1998-99

- Department of Communication Information Technology and the Arts
- Department of Urban Affairs and Planning - Hunter Area Assistance Scheme
- Casino Community Benefit Fund
- Commonwealth Department of Health and Aged Care
- Department of Community Services
- Department of Education and Training
- Department of Immigration and Multicultural Affairs

We wish to acknowledge the support of our funding bodies:

7.30PM

REFRESHMENTS & CLOSE

- | | | |
|---------------|--|--|
| 6.00PM | 9. GUEST SPEAKER - MR CHARLES DAVISON

GENERAL BUSINESS

ELECTION OF MRC MANAGEMENT COMMITTEE

CONFIRMATION OF AUDITORS

PRESENTATION OF REPORTS

BUSINESS ARISING

MINUTES OF PREVIOUS AGM

APOLOGIES | COMMITTEE
GROUP & MEMBER OF NSW STATE RECONCILIATION
PRESIDENT NSW ABORIGINAL EDUCATIONAL CONSULTATIVE |
| | | |
| 5.30pm | 1. OPENING AND WELCOME BY HENRY CHAN | |

AGENDA OF THE 14TH ANNUAL GENERAL MEETING OF THE MIGRANT RESOURCE CENTRE TO BE HELD ON WEDNESDAY 8TH DECEMBER 1999

AT 8 CHAUCEY STREET, HAMILTON AT 5.30PM.

1. ATTENDANCE: Refer to list attached.
2. Henry Chan welcomed everyone to the 13th AGM. He acknowledged Zaga Nagy, (DIMA consultant) who has given the Centre a lot of valuable advice and support over the past year. Thanked members for their attendance.
3. APOLOGIES: Trudy Mills-Evers, Miliza Torkovic, Annie Gawn, Zivko Micicevski (Macedonian Pensioners Group), Alex Dimovski & Paul Mather.
4. AUDITOR'S REPORT: Stuart Priestly presented the financial reports to the members. The Centre's financial operations were sound.
5. FINANCIAL REPORT: Proposed by Zoran Vasiljevic and accepted by Lani Larsen.
6. MINUTES OF PREVIOUS AGM: Proposed by W Simanowsky and accepted by Larsen.
7. BUSINESS ARISING:
- i) M Larsen enquired about additional funding re Filipino work. V Walsh replied that avenues for further funding are always explored. At the moment, however, Department of Community Services is not calling for expressions of interest for funded projects.
- ii) The Centre copies with the spill over of Pet Kelly's work by referring to other workers in the Centre and encouraging referrals to mainstream bodies. The Centre will continue to explore avenues of funding.
- iii) Leasing arrangements/meeting place. The Centre is currently in the process of securing the Taxi Coop premises and is grateful for the additional funding from DIMA. This will result in more space being made available for community use. Occupancy of the 4th suite and refurbishment of Centre will be one of the priorities of the newly elected committee.
- MRC Service Agreement with the Department of Immigration and Multicultural Affairs continues to be renewed on an annual basis.

- i) Chairman's Report - Tabbed and accepted as read. 1998 has not only been a challenging year but a fruitful one as well. H Chan thanked his fellow committee members and the staff led by V Walsh without whose support his responsibilities as Chairperson could not be undertaken.
- ii) Coordinator's Report - Report tabbed and accepted as read. It has been very busy year. Statistics prove how busy we have been. New projects worth mentioning are:
- (i) Rural Information Campaign which services the North, Central West, Central Coast of NSW and is fulfilling the trust of Government Policy today: Promotion of Productive diversity is seen to benefit the community.
- (ii) Leisure Access Project is encouraging local Ethnic groups to participate in sport and leisure activities. It would be good to have a longer-term service agreement with the Bosnian Community in particular, the Bosnian Community has just become an incorporated body.
- (iii) Community Project Officer - Irene Lupish: Report tabbed and accepted as read. Immigration advice increasing, particularly from areas outside the Hunter.
- (iv) CSS Level 3 - Alex Burns: Report tabbed and accepted as read. Centre was successful in obtaining enhancement grant from DIMA to cover travel expenses. Thanks to DIMA.
- (v) CSS Level 2 - Miza Tolarovic: Report tabbed and accepted as read.
- (vi) Humanitarian Entrant/Employment - Pat Dingle: Report tabbed and accepted as read. One of the new programs this year has been the Family In Cultural Transition Course - 4 read. Major jobseekers are men who have many difficulties finding employment.
- (vii) Humanitarian Entrant/Welfare - Humanitarian Entrant/Employment - Cathy Johnstone: Report tabbed and accepted as read. Families Support Worker - Marcelia Stucifffe: Report tabbed and accepted as read.
- (viii) Refugee Support Worker - Marcelia Stucifffe: Report tabbed and accepted as read. Referral of people over the age of 65 has increased by 6%.
- (ix) Filipino Welfare - Petrona Kelly: Report tabbed and accepted as read. I Larsen thanked the MRC for its continued support of the Filipino community.
- (x) Rural Information Campaign - Cathy Johnstone: Report tabbed and accepted as read. Very exciting and interesting project - involves setting up networks in regional areas.
- (xi) Special Migrant Placement Officer: M Bramble: Difficult to find people work in current climate She has been trying to liaise with Job Network providers to increase employment opportunity for her clients.
- (xii) ESSA: The Centre no longer provides Case Management Services. Clients, however, continue to call. We were disappointed not to secure a tender - may reapply in the future.

1.	Henry Chan	Chairperson	
2.	Bill Simanowsky	Vice Chairperson	
3.	Ajina Kizeweter	Secretary	
4.	Ms Melanie Larsen	Assistant Secretary	
5.	Tudy Mills-Evers	Treasurer	
6.	Traje Trajanovski	Assistant Treasurer	
7.	Ivan Klopovic	Member	
8.	Zoran Vasiljevic	Member	
9.	Chris Papadopoulos	Member	
10.	Cecilia Soumaste	Member	
11.	Senara Ellia	Member	
12.	Dawn Attow	Member	
13.	Sania Young	Member	

MANAGEMENT COMMITTEE FOR 1998-99

The new management committee met and elected the office bearers as follows:

Henry Chan then welcomed Peter Morris and invited him to address the members.

Meeting declared closed at 6.25pm.

(iii) V Simanowsky – thanked management and staff for their annual report – which he

classes next year. If communities are interested please let Centre know.

(ii) V Walsh – Centre embarking on exercise with TAFE outreach to hold citizenship

(i) I Klopovic presented a certificate of appreciation to MRC for the valuable contribution made to Slovenian community. V Walsh accepted on behalf of staff.

GENERAL BUSINESS:

9. ELECTION OF MANAGEMENT COMMITTEE. Constitution allows for 5 office bearers and 8 elected members. There were 13 nominees. 13 nominees were duly elected as members. The new committee will meet and elect office bearers.

Reports proposed by Zoran Vasiljevic and accepted by Chris Papadopoulos. William Simanowsky highlighted the achievements of 2 MRC staff who passed the Migration Agents examination and are qualified as Migration Agents: Irina Lupish and Lulu Tanots.

(xv) Circuit Breaker – Chris Byrne: Report tabled and accepted as read.

(xiv) Casino Fund – Barry Ross: Report tabled and accepted as read.

(xiii) Community Visitors Scheme – Anne Dupree: Report tabled and accepted as read. Increase of services to 48. Anne raised issue of security re visitors in Nursing home, and herself undertakes assessment of volunteers.

NAME	COMMUNITY	
John Best	Baha'i Community of Newcastle	
Chris Papadopoulos	Greek Orthodox Church and Macedonian Brotherhood Pavlos Melas	
Ivan J Klopic	Austrial Slovenian Society "Tivoli"	
Cecilia Soumaste	Spanish Speaking Community	
W Simanowsky	Ukrainian Community	
Lulu Tantos	MRC	
Carla Bekker	Rural Info Campaign - MRC	
Denise Hodgson	Centreflink	
Sania Young	Tatrar	
Pet Kelly	MRC	
Lani Larsen	Filipino Community	
Dubravka Vasiljevic	MRC	
I Myuszczayn	Russian Community	
Zaga Nagy	Dimax Consultant	
Zoran Vasiljevic	Bosnian Community	
Mary Griffin	MRC	
Stuart Phesly	KPMG Peat Marwick Auditor	
20. Marcela Stuckifre	MRC	
21. Mary Griffin	MRC	
22. Barry Ross	MRC	
23. Timo Oto	MRC	
24. Dawn Attrow	Hunter Tenancy Service	
25. Henry Chan	Chinese Community	
26. Violetta Walsh	MRC	
27. Pat Dring	MRC	
28. Cathy Johnston	MRC	
29. Alex Burns	MRC	
30. Senara Elia	Samoan Community	
31. Ann Dupree	MRC	
32. A Mandicos	ECC	
33. V Mandicos	Greek Community	
34. C Karangges	Greek Community	
35. N Politis	Greek Community	
36. Peter Mortis	Self	
37. Traje Trajanovski	Macedonian Community	
38. Victor Lupish	Russian Community	
39. Gwendja Jones	Newcastle Bahai' Community	
40. Tom Jones	Newcastle Bahai' Community	
41. John Foteff	Macedonian Community	
42. Ibrahim Atalla	HEPTACLS	
43. Dutilio Rufo	EAC Commissioner	

- To provide outreach services to people of NESB residing in isolated rural areas.
- To promote an environment of mutual understanding between the mainstream and ethnic communities.
- To focus on service delivery for special needs groups – refugee/humanitarian entrants, newly arrived, unemployed, aged, young people and women.
- To deliver high quality settlement services to the target group

MRC OBJECTIVES

- The MRC's mission is to strive for the successful integration of migrants in the Hunter and through various projects, in outreach locations identified in the Department of Immigration and Multicultural Affairs Rural Strategy being the North, North West, and Central West of NSW.
- The MRC of Newcastle and Hunter Region Ltd is a community based not for profit organization which has operated in the Newcastle area since its establishment by the Federal Government in 1981.

PURPOSE

MIGRANT RESOURCE CENTRE

MRC Client Service Charter

- Clients have the right to complain without fear of retribution, as contained in the accountable way;
- As a publicly funded agency, the Centre must operate in a transparent, and
- Clients have a right to value-free, non-discriminatory service;
- Clients have the right to choice, dignity, respect, privacy and confidentiality;
- Clients have a right to linguistically and culturally relevant services;
- Ethnic background, recency of arrival, and life experiences and circumstances;
- Each client is an individual, and has different needs determined by age, gender,
- Our clients are the reason for our existence;



PRINCIPLES FOR MRC SERVICE DELIVERY

MIGRANT RESOURCE CENTRE

of additional partnerships with government departments. Housekeeping improvements aside (important as they are!) it has also been very gratifying to be able to boost and expand our service delivery role through a number

We greatly appreciate the cooperation of the Department of Immigration and Multicultural Affairs in achieving this expansion which has increased access for community groups to meeting rooms, and improved out of sight the accommodation of MRC projects and personnel.

On a more mundane note, 1999 has resolved our longstanding quest for a place of our own. Finally, after 15 years, we enjoy total occupancy of Chaucer House, our base since 1984. Our growing pains began a long time ago, and it had been a constant challenge over the years to offer adequate facilities for our clients and our activities.

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The Management Committee and I are very proud of the performance of our staff in Singletown from June until mid October. This last year, the final in this amazing century, has proved especially memorable for us.

Without doubt, the Federal Government's decision to establish a Safe Haven at Singletown Army Base for displaced Kosovars signalled a period of intense activity. Singletown Army Base for displaced Kosovars signalled a period of intense activity. With other key agencies, we responded to the Department's request to be involved in the provision of care and support of the 700 or so Kosovars who were housed at Singletown from June until mid October. This last year, the final in this amazing century, has proved especially memorable for us.

Every year the Centre seems to face some sort of new challenge, in responding to government policy, in developing new projects, and in implementing new initiatives. It is part of life in this sector of ours, and we have become accustomed, and even adept at operating in an environment which demands flexibility, innovation, and above all, compromise.



Henry Chan

I wish you all the very best for a brand new Century.

I would like to take the opportunity to acknowledge the good work and effort of all our staff, most ably led by our Coordinator, Violetta Walsh OAM. Equally my gratitude goes to my Committee, who have been extraordinarily committed to the goals of service excellence for the Centre. It has been a great pleasure working with such a fine team of people.

It is worth noting that it is through these extra partnerships that our Centre adds immeasurably to outcomes of the Service Agreements we hold with our key funding body, DIMA. It pleases us to think that by extending and developing our services in this way we contribute positively to life outcomes for our clients.

Of special significance is our migration advisory service which has been highly sought after in the Hunter, and beyond; thanks to a successful tender we are now able to provide this free accredited service to eligible clients for a contract period of two years.

Employment is integral to good settlement, and in the face of subboom unemployment statistics – the Region's remains higher than the State average – the Centre has maintained services largely through funding from the State Department of Education and Training. Our Specialist Migrant Placement Program has assisted 294 individual clients with skill recognition, work experience and training placement, and with full and part time employment, with 45 clients achieving this important goal. Working side by side with our SMPO, the Rural Information Campaign has also

Our Refugee and Humanitarian Entranee Workforce have provided both welfare and employment support for the Hunter arrivals – who, while few in number, have high need. Our service will continue till June 2000, when following a tender process, a new service regime will commence nationally. We will be trying for a piece of this new service refugee Week was well marked in the Hunter, and the Centre's promotional action. Refugee Week has led to greater recognition of refugees in rural areas

Refugee support has remained a high priority on the Centre's agenda.

Our outreach work has continued strongly with most of our projects offering services in locations appropriate to clients - our Family Support, and Filipino Welfare Projects and our employment programs. But outreaching was boosted significantly in October by the announcement of DILMA funding for 2 Community Settlement services workers for two years. This will continue a momentum earlier of a strong emphasis on access and equity in rural centres and in settings in our own Region, which are geographically difficult or isolated.

If there is a single area of service delivery, which stands out in terms of its usage rate, it is the **Migration Advisory Service**, provided by our registered agents. During 1999, over 2500 face to face and phone consultations were provided, with approx 20% of demand coming from outside the Hunter. Ours is one of only 4 advisory services operating north of Hornsby which are free to eligible clients. Our contract with DMA to provide the services will conclude in 2001.

The reports of MRC staff, which follow, detail more of the Centre's activities, and conclude, but new ones have commenced which address an identified issue or need for which we have been fortunate enough to find a funding source. There are also programs which are integrated into the overall service delivery focus of the Centre.

I would like to highlight some of the Centre's work during 1999.

The past twelve months have been a very busy and productive period for the Centre. As its coordinator (I believe I'm probably the longest serving in Australia!), it has been my pleasure not only to oversee the consolidation and expansion of the services we offer, but also to respond strategically to the service demands that have come to our attention in the course of the year.

share a common vision and a purpose. Board of such widenng skills, interests, not to mention ethnicity, who nonetheless Chan, our Chairperson. We are extremely fortunate as an agency to have attracted a and guidance given by our Committee of Management, and especially by Mr Henry Finally, on behalf of our staff I want to extend our sincere appreciation for the support

prepared for the millennium. We only hope everyone else is. pleased to report that we are now well advanced in the latest technology – and well The refurbishment also prompted us to look closely at our IT systems and I am

very pleasantly surprised by the revamp. of our administrative section, and all our long-standing clients and groups have been feel very much at home. The expansion was accompanied by a serious refurbishment loved building, Chaucer House. We now occupy Chaucer House fully, and I must say boosted recently by the opportunity of acquiring additional space, within our much So as you can infer, the Centre remains a bustling and busy place. We have all been

very pleased too with these new partnerships that they forge between this agency, and while small in scale, these projects are exciting, and have great potential. We are quite differing government departments. Several others are in the pipeline – and we are optimistic that there will be good outcomes in the next few months.

advocate in housing matters, and disseminate information to clients. develop a profile of its NESB clients, and assist them to form a consumer group to for future reference. The last program will work with the Department of Housing to in the Newcastle Electorate, and we look forward to having a citizenship resource kit Citizenship Skills Course. We were very proud to be one of only 10 projects funded funding from the Federation Projects Program has allowed us to develop and pilot a The project arose from the development of an Ethnic Affairs Policy by the Council. between Newcastle City Council and various ethnic communities of that constituency. The first has embarked on the brave exercise of developing greater integration Projects Program, and the Tenants and Community Initiatives Program respectively. from successful submissions to the Hunter Area Assistance Scheme, the Federation Several small but innovative projects also commenced at the Centre, each resulting Singletown.

frequently troubled sojourn by these tragic people in the isolation of an army camp in being responsible for building a sense of community in the context of a short and appreciation to Alex Burns who acted as our team leader, who was charged with the workers who formed the MRC team at the Army Base. I want to express my displaced Kosovars. The exercise is now over – but I must say it has taken its toll of Centre to support the Federal Government's Safe Haven initiative in Singletown for Henry Chan, our Chairperson has alluded to the major response required by the

their continuation beyond June 2000. the State Government and frustratingly enough, no guarantees are available yet of building awareness and acceptance of a culturally diverse workforce in non-metropolitan areas. Both of these excellent programs have been subject to review by NSW, with 4 Productive Diversity Networks established in rural areas, actively continued to promote the benefits of Productive Diversity throughout North West of

Violetta Walsh

I must note too that our multicultural staff offers another fine example of harmony in diversity. We do have a fine team here, intelligent, loyal and hardworking. I want to thank them all for making my job easier, and special thanks to Lulu Tantos who looked after the Centre during my lengthy holiday.

My thanks to all the Centre's supporters, agency colleagues, and our funding bodies. We have been especially well serviced by our consultant from the Department of Immigration and Multicultural Affairs, Zsaga Nagy, who graces her Department with wisdom and humanity.

Department of Community Services	Hunter Refugee Network	Austcare Refugee Week Committee	Newcastle City Council	Lake Macquarie Council	Violence Against Women Group
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- ♦ Throughout the year this project also supported the following:

Russian Community in the Hunter. Survey was conducted, consultations organised and the needs identified.

- ♦ With the assistance of University student, we have completed a Profile of the

Service and Community Development

Support Network gave talks to students at local schools. Many official guests, local communities and Kosovars. We were joined by many official guests, local communities and Kosovars. We were museum with static displays and performance by the Aboriginal Dance group. We were functions were held in Newcastle area. An evening function at the Newcastle Regional Support Network gave talks to students at local schools.

♦ 1999 Austcare Refugee Week

In conjunction with Violence Against Women project I have organised 2 Migrant Women Forums - one for the Upper Hunter and one for the Newcastle area. The aim was to give migrant women information on services available to them.

♦ Migrant Women Forums

First time in Newcastle, it proved to be a great success. Over 300 representatives from the government and non-government agencies and individuals attended the function. Over 20 ethno-specific services participated giving the mainstream community a very sound knowledge of what is available for the migrants in the region.

♦ 1999 Multicultural Services Expo.

Koygile. Fig 3 shows the origins of all clients who received assistance from this service. Newcastle, Lake Macquarie, Upper Hunter, Gosford, Wyong, Woy Woy, Evans Heads, Coffs Harbour, Lismore, Lismore, Casino, Orange, Armidale, Uralla, Grafton, and remote areas. We provide regular outreach services and our clients come from noticeable increase in provision of the migration advice service to the people of rural over 986 telephone consultations. Please refer to Fig 1 and Fig 2 for details. There is a total of 461 face to face consultation have been conducted by me during the year and

♦ Migrant Information and Advice Service.

Service Delivery

This project continues to provide service to the client group in the Hunter, Central Coast and North Coast. Our clients come from 53 different cultural backgrounds. We also provide information, support and advice to the government and non-government agencies as well as general community.

Tina Lupish.

At the conclusion, I would like to thank the staff and management committee for their support throughout the 1999.

Origin	Number	Percentage
Afro-Celtic	8	1%
Oceanian	27	3%
Latin American	29	4%
Anglo-Celtic	94	13%
Asian	282	39%
European	290	40%
Others		

Fig 3 - the origins of all clients who received assistance from this service.

Group	Occasion of Service	Percentage
Philippines	140	19.1%
Australian	68	9.3%
Chinese	66	9.0%
Russian	58	7.9%
Bosnian	43	5.8%
Macedonians	41	5.6%
Ukrainian	29	3.9%
Korean	26	3.5%
Others		

Fig 2 - Clients come from 53 different backgrounds with the top 8 being:

Agent	Face to Face Consultations	Phone Consultations	Total
I. Lupish	461	986	1462
L. Tanots	269	904	1173
Total	730	1890	2620

Fig 1 - provision of service to clients by Migration Agents at the MRC

Immigration Information & Advice Service for 1999.

MIGRANT RESOURCE CENTRE

- ♦ Involved in publication of MRC Newsletter "Ethnic Link"
- ♦ When appropriate provided cross-cultural training
- ♦ Provided clerical support for this project
- ♦ Supervised university students and work experience placements.

Other involvements during 1999

- Centelink Migrant Forum
- TAFE
- Energy Australia
- Department of School Education
- Migration Interagency
- Department of Housing
- AMEP Consultative Group
- Greek Welfare Service
- Centrelink Migrant Forum
- DAE
- Department of School Education
- Migration Interagency
- Department of Housing
- AMEP Consultative Group
- Greek Welfare Service

Table 2 shows the Group Services provided by this project. As will be noted this was a fairly major area of the work undertaken and covered work with a range of interagency bodies, government organisations and non-government agencies like Neighbourhood Centres. Like direct client service, Settlement Information was a major issue for this project. The high education area is a reflection of work in addressing students at TAFE and University while those on Family included many on working with aged people of Non English Speaking Background.

GROUP SERVICES

The profile of the client group shows that most of the clients had been long term settlers, with 67 percent having lived in Australia for greater than 5 years. 78 percent were aged between 25 – 55 years of age but at the same time 66 percent were first time clients. Further the clients were largely from Bosnia, the Philippines or China

Table 1: Face to Face Services

A proportion of the work of all CSS projects is direct client services. For this project this is shown in Table 1. As can be seen Settlement information, on how and where to access services, was the largest issue addressed. Further, two fifths of those assisted were men. Other problem areas included assistance with Immigration issues and matters covering Family and Parenting inquiries with many of these being aged issues.

DIRECT SERVICES TO CLIENTS.

The CSS Level 3 project continued to provide services in 1998/9 to migrants living in Rural Areas of Northern NSW as part of the Rural Settlement work of DMA. The CSS workers and migrant communities based in this region of NSW were the focus of this work. While the normal range of CSS work was conducted, the arrival of the Kosovars at Singleton meant the worker employed under this project became team leader for the MRCS Safe Haven work.

INTRODUCTION

(Funded by the Department of Immigration & Multicultural Affairs)

The Rural Workers Conference organised by this project for all rural based CSS projects that took place in May was also very successful. It took place at the regional office of DIMA at Pararatta, covered many issues and was attended by many more CSS workers than in previous years.

Centre	No. of Visits	Centre	No. of Visits
Lismore	3		
Lightrun	2	Wyong	2
Inverell	9	Wyoming	9
Grafton	3	Woolgoolga	1
Forster	1	Wellington	5
Dubbo	2	Taree	1
Cowra	1	Tamworth	1
Coffs Harbour	2	Singletown	2
Casino	2	Port Macquarie	1
Bathurst	1	Nambucca	1
Armidale	2	Mudgee	1

Table 3: Visits to Rural Centres

Strong support was directed to assist the CSS projects in regional and rural areas and this consisted of direct face to face work with the CSS projects based at Lismore, Woolgoolga, Coffs Harbour, Lightrun, Wyoming, Bathurst, as well as those based in Newcastle at the MRC and at the Ethnic Communities Council. Table 3, shows this through the pattern of visitation, which took place in 1998/9. As would be expected visits to groups living closer to Newcastle were more common than to those more distant. Support for the travel was enhanced with a small travel support migrant access project (MAPS) from DIMA. The value of this travel subsidy was evident in supporting the CSS projects both in preparing for the new round of funding that took place early in 1999 and with the establishment of workplaces to address these new projects.

OUTREACH AND RURAL WORK

ISSUE	SESSIONS	NO. OF PARTICIPANT	ISSUE	SESSIONS	NO. OF PARTICIPANT	TS
Immigration	3	28	Housing	3	36	TS
Income	8	105	Legal	1	60	TS
Support	4	68	Settlement	52	755	TS
Employment	7	157	Familly	18	178	TS
Education	-	-	Other	9	182	TS
Health						1659

Table 2: Group Services 1999

During this time I was also involved in Singleton Safe Haven. While it was not a full time position it was a great experience and privilege to work with Kosovars.

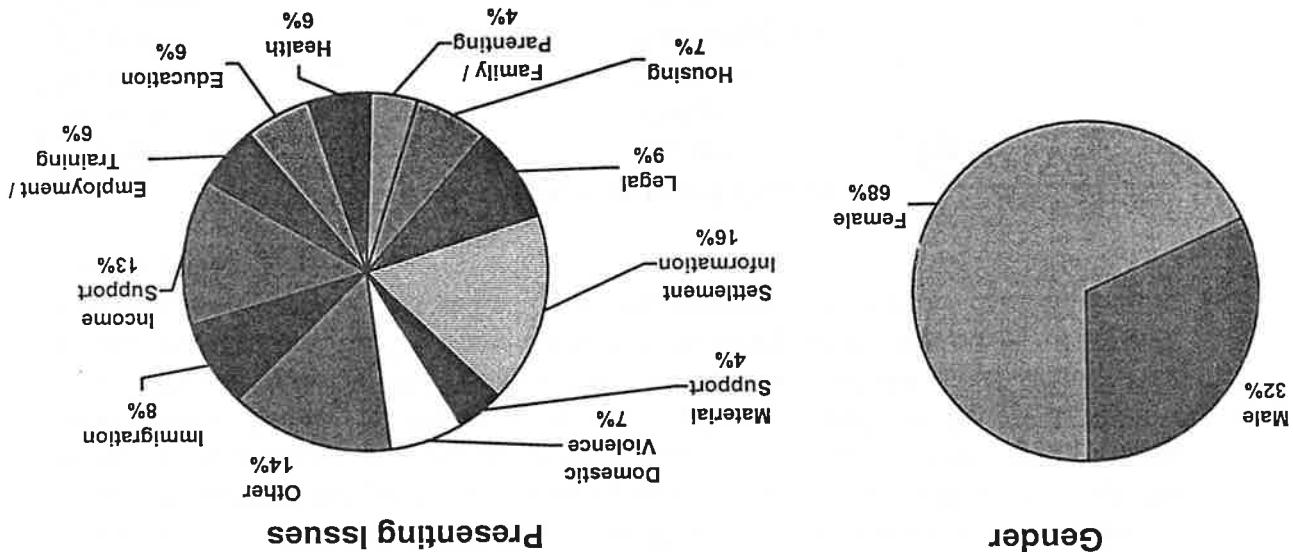
which reflect the Multicultural aspect of the project.

The largest Ethnic group in receipt of services was the Bosnians followed by people of Macedonian and Serbian background. Other groups using the service were Thai, Greek, Indonesian, Croatian

"Settlement issues" was the major focus of services provided - 16% (242), followed by income support 13% (180) and "other issues" 14% (202) comprising details with insurance companies, agents, electoral office, isolation, driving requirements, social, etc.

banks, phone companies, embassies, BHP Superannuation funds, reading letters, filling forms, travel support 13% (180) and "other issues" 14% (202) comprising details with insurance companies,

agents, electoral office, isolation, driving requirements, social, etc.



Clients assisted during the course of the year numbered 1360. The majority were women (925) forming 67% of this total figure. 56% of clients (775) were aged between 25-55 years of age and 406 or 29% were humanitarians (840) comprised 61% of those requiring assistance. Some 406 or 29% were new clients.

While helping new arrivals settle, I also recognize the needs of older or long term residents who did not have an opportunity to gain literacy in English and as a result find themselves in difficult situations. It is important that these needs continue to be met.

1998 - 1999 has been a very busy year for me. The best news of the year was that the project has been refunded by DILMA for a further two years. The aim of the project is to provide information and referral and casework to recently arrived migrants and humanitarians for their immediate and ongoing settlement needs.

General Client Services:

Miza Torkovic

The CSS project's success could not be possible without the support and encouragement of various individuals. I would like to thank the Management Committee, the MRC Coordinator and my colleagues for their ongoing support.

Port Stephens Local Government areas. Some 340 clients of 21 different ethnic backgrounds were provided with face-to-face casework services in not only already established areas such as Singletown and Edgeworth but other areas as well as Maitland, Rutherglen, Cessnock, Kurri Kurri, Raymond Terrace, Nelson Bay, Toronto, Belmont, Swansea, Muswellbrook.

Outreach information and referral services were provided to the Singletown, Lake Macquarie and Port Stephens Local Government areas. Some 340 clients of 21 different ethnic backgrounds were provided with face-to-face casework services in not only already established areas such as Singletown and Edgeworth but other areas as well as Maitland, Rutherglen, Cessnock, Kurri Kurri, Raymond Terrace, Nelson Bay, Toronto, Belmont, Swansea, Muswellbrook.

These joint activities with other service providers have enabled and increased awareness of the Multicultural and Bosnian Women's Groups have proven to be successful and continue to attract increasing numbers of women. Moreover these groups have been providing a link for participants and have been a vehicle for fostering increased confidence and individual development for many NESB women. Women participating in these groups come from a variety backgrounds and have developed firm friendships supporting each other and new-comers to the group.

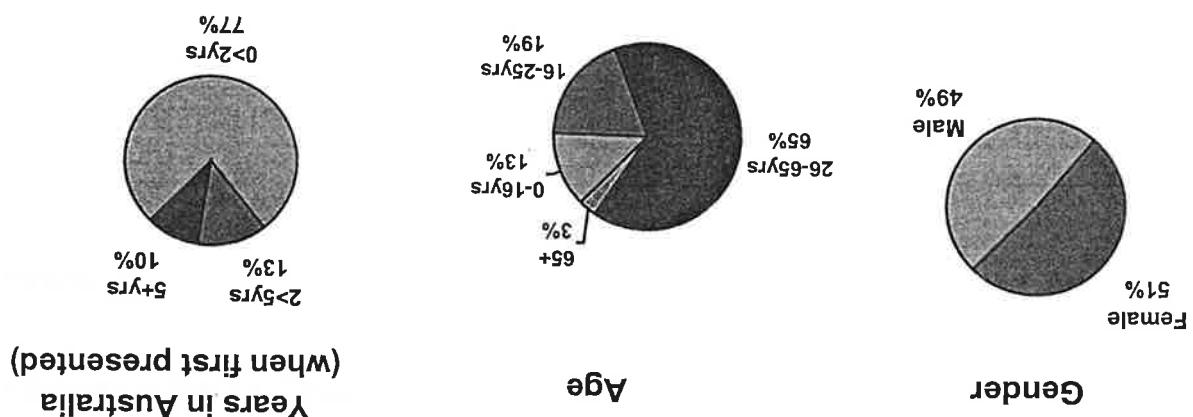
These groups were held at the MRC Newcastle as well as at Swansea, Maitland, Singletown, Muswellbrook, Kurri Kurri, Cessnock, Salamander Bay and resulted in a positive feedback.

Legal Centre, Hunter Health and Hunter Tenants Advice Service, EGC, Department of Fair Trading on a wide range of issues with "settlement information" being 37% (173) of total 463 participants. 29 information sessions were organized in partnership with Centrelink, TAFE, Hunter Community

Group Services:

The majority of clients continue to be from the former Yugoslavia. However, as a result of the war in Kosovo and the subsequent temporary closure of the Australian embassy in Belgrade, the number of Humanitarian Entranee arrivals slowed considerably from May onward.

2. Client Profiles (in percentages)



	Clients	Group Sessions	Client Services	Issues
Housing	376	2	13	175
Settlement Information	175	7	78	150
Income Support	76	4	32	13
Health/Mental Health	62	2	14	4
Education	53	-	-	2
Family/Parenting	40	6	43	150
Mental Support	24	-	-	175
Legal	24	-	-	76
Immigration/Citizenship	20	-	-	19
Employment/Training	19	-	-	14
Other	17	1	-	-
Total	1009	24	210	14

Table 1. (Needs presented)

In the year 1 October 1998 to 30 September 1999, I worked with 94 clients, of whom 46 were new referrals. There were 1009 sessions to clients, including face to face and telephone services, and 27 group sessions co-facilitated with Jasmina Bjeljakarovic from STARTTS, using the Families in Cultural Transition course material (see Table 1).

Focus (1) Welfare - 3 days/week

MRC Refugee Housing Project

The two town houses have been tenanted continuously, with new families from Bosnia going in in February and May respectively. Maintenance work has included tree-lobbing and attention to persistent leaks. Security systems have been installed in both houses following an attempted burglary.

Refugee Week

Refugee Week was celebrated in October with 2 functions. The main function, attended by 80 - 100 people, was the launch in the Newcastle Museum of a model of the Simeleton Safe Haven Camp, and the presentation of certificates of appreciation to organisations and individuals who assisted in the camp. There was also a picnic on the Foreshore for the local community to farewell the Kosovars.

Past Dining

Thank you to all the staff who have provided support, particularly the administrative staff and especially Miza Tolarakovic and Dubravka Vasiljevic for their interpreting and other assistance.

- English Language Courses – brochure translated into Croatian
- “Looking for Work in Australia” – page translated into Croatian
- Bi-annual mailouts to clients on courses, job access general information
- Clients surveyed on services provided to job seeker from non-English speaking background in conjunction with SMMO, Mary Bramble
- Client phone survey in July
- Bus and Truck Driver Licence information session organised through private training company – 3 clients gained entry and licences
- In conjunction with Part Drivng Client Survey on satisfaction with services provided by Humanitarian Entrant Workers – compiled, translated, mailed and currently being collated.

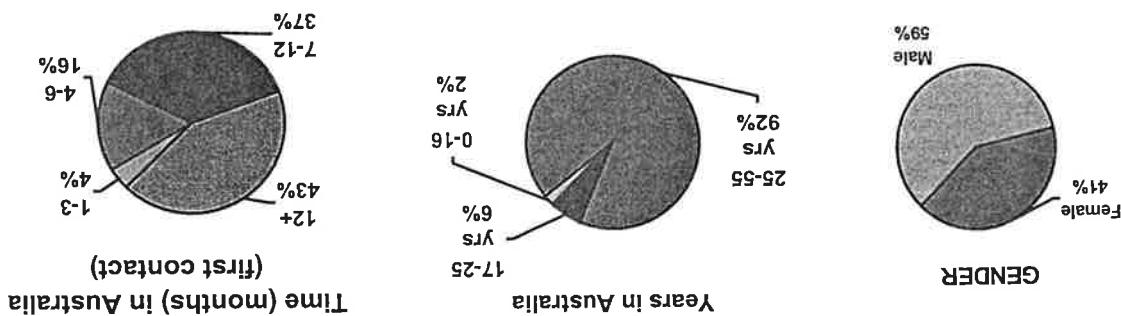
Major Features

- Hunter Refugee Support, Central Coast Migrant Interagency, Hunter Humanitarian Entran Workes' Forum, Convener of HAMCC (Hunter Adult Migrant Education Co-ordinating Committee)

3.

Information sessions have been given to large numbers of clients, service providers and community organisations. They include: Rotary Clubs, TAFE volunteers, tutors, refugees attending the FICT course and the Newcastle VIEW club.

3



Client Profiles (in percentages)

Service Providers
Bosnia, Croatia and Serbia were the major countries of origin for clients. With one exception, all clients came from the Newcastile LGA. Referrals to the service came from the Bosnian community, self-referrals or from TAFE. Very few clients were co-managed with other service providers.

•7

In the year from 1 October 1998 to 30 September 1999, I provided a case management service to 49 clients. The majority of services were related to job-search: contracting employers, compiling resumes and job application letters. Other services were related to training: liaisoning with private training companies and TAFE, WEA, Hunter Community College and DET. There were 16 information sessions held during the year and attendees included humanitarian entrants, service providers, community groups, service clubs and volunteers.

Cases of domestic violence increased nearly 50% from the previous year. This may be due to greater awareness among community organisations and government agencies of multicultural violence cases and the Multicultural Women Support Group run at the MRC. Domestic violence cases were referred this year by many organisations such as Life Line, Police, Legal Services, Welfare Agencies, Women's Refugees, John Hunter Hospital and the other health agencies.

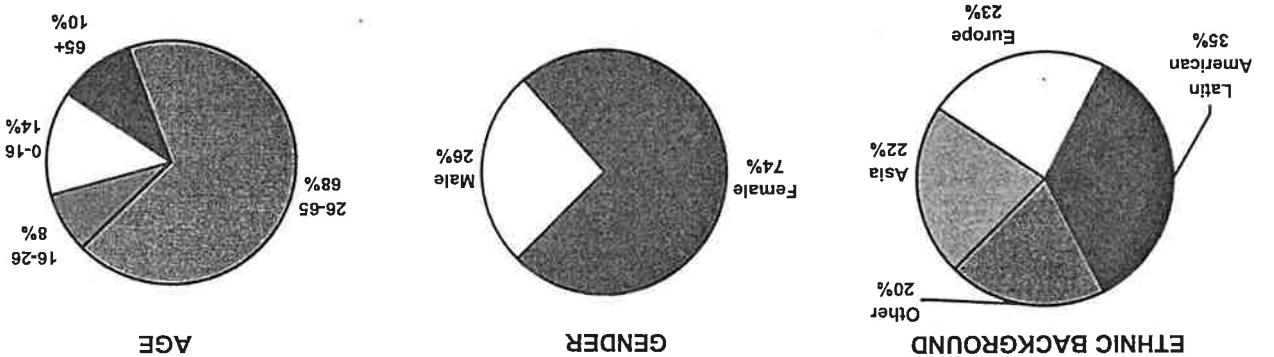
This year the issue of Grief and Loss has a category of its own due to the large number of instances in this area.

Other included relationships outside the family, police matters, missing persons (overseas), defamation, harassment, discrimination, cultural awareness, consumer affairs matters, and issues related to electricity, telephone and insurance companies.

Issue/Problem	No. of Instances	Issue/Problem	No. of Instances
FAMILY/Parenting	350	Income Support	79
Isolation	131	Grief and Loss	76
Housing	122	Language	75
Legal	104	Employment & Education	67
Domestic Violence	96	Immigration	58
Health	85	Other	126

The following table shows the issues people I was faced with.

CLIENTS NEEDS:



CLIENT PROFILE:

During this year Family Support Services have provided to 175 people from 40 different ethnic backgrounds. 38 people were assisted only once and most of the remaining were seen on an ongoing basis. Nearly half of the clients were people who arrived to Australia in the last 5 years.

Funded by Department of Community Services

MULTICULTURAL FAMILY SUPPORT WORKER
ANNUAL REPORT 1999

MARCELA SUTCLIFFE

This year was a very challenging one as a great deal of my work load was related to crises situations. But the rewards have been enormous and I look forward to continue assisting those in need in the year 2000.

CONCLUSION:

- A Stretch in Time. Issues on child and Adolescent Mental Health Conference
- Maximising Resilience on Children Conference
- Stress Management Workshop
- Living with Mental Illness Seminar
- Abuse Counselling Seminar
- Relationship Counselling and Conflict Resolution Seminar

following:

The attendance to seminars and conferences related to areas of family support is very important in order to provide the best possible services to the clients. Accordingly, this year I attended the

PROFESSIONAL DEVELOPMENT

Openning, Migrant Services Expo and Refugee Week Celebration.
 Juvenile Justice NESB Young People Consultation, Warlga Ngeura Women's Refugee Official Forum, NSW Suicide Prevention Project for NESB Communities Consultation, Department of Police Domestic Violence Forum, Migrant Women's Forum, Hunter Community Legal Centre Migrant Women Assistance Network, Department of Immigration Information Session, Waratah Committee, and Centreflink Migrant Forum. Other meetings and forums attended included:
 Welfare Network, Domestic Violence Court Assistance Scheme, DOCS CAD Advisory Throughout the year I attended the following meetings on a regular basis: Caseworkers, Wallsend

NETWORK

MWSG has now about 50 members and continues to be a success. It has continued to empower friendships and / or have found the support they needed when experiencing rough times. Through the position of information sessions and workshops related to their needs. Also the experience faced by new arrivals, sums with immigrants and toddlers, and women who experience or had issues facing of this group has been a great tool for combatting isolation which is one of the principal reasons for domestic violence. Through the MWSG many women have developed strong experience of this group has been a great tool for combatting isolation which is one of the principal reasons for domestic violence. Through the MWSG many women have experienced strong relationships and / or have found the support they needed when experiencing rough times.

MULTICULTURAL WOMEN'S SUPPORT GROUP (MWSG)

Family Support provided clients a wide range of services. These included information (362), referrals (168), advocacy (129), mediation (118), assistance with forms, letters and other documents (116). Family Support clients were also provided with home visits (58), hospital visits (17), court support (7) and personal support in general.

SERVICES PROVIDED:

Other includes death, bereavement, relationship conflicts outside family, plane fare ticket refund, wedding, problem with a co-worker, problem with an employer, social/emotional, police matters, letters of support, passport renewals, filling up forms, highcourt disputes, problems in organising a community celebration, travel offences, licensing notices, suicide, gun licence, problems/issues with various services such as Telstra, Public Guardian, Real Estates, Optus, Energy Australia, an insurance company, neighbour disputes, problems in organising a community celebration, travel offences, plane fare ticket refund, wedding, problem with a co-worker, problem with an employer, social/emotional, police matters, letters of support, passport renewals, filling up forms, Other includes death, bereavement, relationship conflicts outside family,

Problem/Issue	No. of Instances
Family/Parenting	219
Settlement Information	170
Income Support & Finances	168
Immigration & Citizenship	130
Legal	118
Domestic Violence	112
Accommodation & Housing	105
Health/Isolation	90
Employment	61
Youth Issues	49
Educational & Training	46
Childcare	37
Aged Care	33
Separation/Divorce	21
Other	190

From November 1998 to November 1999, 1599 instances of client service were recorded. Some of them presented problems that were of a deep and serious nature. On many occasions a client presented a number of concerns and difficulties. The issues face by clients are described in the following table:

Clients Statistics
Due to extensive demand of casework services here in the Newcastle area, most of my time has been centre based. However, I have maintained regular contact with Philippines in the Mid and Upper Hunter. I also counselled and generally supported Filipino women (via the telephone service) from Central Coast, Taree, The Blue Mountains, Gunnedah, Goulburn, Lismore and Sydney.

Once again, this year my work consisted of casework outreach, community development and I attended various meetings, trainings, seminars and conferences.

Casework
I have been in the service for seven years now and the job continues to be interesting, very challenging and at times, stressful. Cases are diverse and complex. I have, however, terrific support from many of my colleagues at the centre and I would like to take this opportunity to thank everyone.

Funded by the Department of Community Services

1999 Annual Report

Philippine Welfare Worker

Altogether, it was a hectic, but rewarding year! I would like to thank the Management Committee for their continuous support

Attended the following on regular basis - MRC Staff meetings MRC Caseworkers, MRC Radio Support (DVCSAS), and CALD meetings. Likewise, NURFM Radio program on a weekly basis. An additional activity was in supervising a meetings, Migrant Forum, Court Support (DVCSAS), and CALD meetings. Likewise, TAFE Welfare Student on placement at the MRC.

Other Activities:

- Launching of Refugee Work
- Case conferences
- Ethnic Radio Presenters, Meeting
- MRC Presentation Night (Newcastle Chamber of Commerce)
- Premier's Community Award during the Expo
- Senior Citizen's Expo (The Filipino Senior Citizen's Group were awarded the Hamilton Youth Expo)
- Diversity Works Seminar
- Centrelink's Information Sessions (Kurti Kurti, Matildand, Muswellbrook)
- Guardianship Tribunal Seminars
- Migrant Women's Forum (Singleton & Newcastle)
- Department of Education & Training Seminars
- Department of Housing Regional Providers Client Forum
- Domestic Violence Forum
- Department of Migration & Multicultural Affairs Migration Changes
- Mental Health Seminar for Community Workers
- Refresher Training Course on Domestic Violence Court Support
- Service Providers and Legal Practitioners Information Exchange on Family
- Information sessions including:

Meetings, Seminars, Trainings, etc. Throughout the year, I took part in a wide range of meetings, seminars, trainings, and

In conjunction with Stuart Carter, Outreach Coordinator of Muswellbrook TAFE a free sewing classes was organised for Filipino women in Singleton. Recently, I have organised the Friday Craft Group of Filipino Women being held at the MRC.

Some group sessions have been organised for Filipino women with Barbara Knott, Multicultural Officer of Migrant Health as guest speaker e.g. Stress Management, Relaxation Therapy and Dealing with Depression and, also three sessions on Assertiveness Training.

During the year, I have maintained a fairly regular contact with Filipinos in the Mid and Upper Hunter. I had several meetings with the Filipino Women's Group of Cessnock and Kurti-Kurti on two occasions. During these trips I homevisited several Filipinas living in the area.

Outreach Work

time.

Four graduate students in the School of Marketing at Newcastle University took up the Rural Information Officer's proposal to evaluate the marketing strategy of the Campaign in the local region. They developed a questionnaire looking at employer perceptions of migrant employees' potential, and evaluated the responses received. A marketing strategy should be the outcome of this project, but it may not eventuate until next year as the students are developing this in their own

UNIVERSITY PROJECT

Marketing Corporation also attended.

These were held in Newcastle, Orange and on the Central Coast and were very successful with over 25 people attending each one. Community sector representatives, employers, government departments, local council, AMES, Anti-Discrimination Board and the Central West Land

“DIVERSITY WORKS” FORUMS

A range of publicity initiatives across the North West area has been undertaken. It has included written articles, radio interviews, radio and print advertising, sponsorship of “Cultural Stomp” (Newcastle), “Diversity Works”, newsletter distributed in various locations and the purchase of 2000 promotional stickers in partnership with the South West program.

PUBLICITY

Attendance has been regular at the Newcastle and Central Coast Migrant Interactions.

COMMUNITY CONNECTIONS

These have been made in range of locations with: State and Regional Development (Women in Business Mentor Program), Local Councils, Business Enterprise Centres, SOCOG, Chambers of Commerce, Employment Agencies, Job Network providers.

BUSINESSES LINKS

Varying topics have been covered - migrant qualifications, interview skills, recognition processes, networking etc to different groups: employer groups, non-English speaking background clients, Area Consultative Committee members, service clubs etc. These have been made in Coffs Harbour, Woolgoolga, Newcastle, Orange, Ballina and the Central Coast. Resources have been prepared, updated and supplied to all interested people.

PRESENTATIONS

These have been established in four areas: Newcastle, Central Coast, Orange/Bathurst, Lismore, with two quarterly meetings held in each location. Attendances have been increasing, with community agencies, employers, job-seeking migrants and government departments represented. Migrants have been surveyed on their job-seeking needs and those interested have been registered on a central database available to employers.

PRODUCTIVE DIVERSITY NETWORKS

The Rural Information Campaign (North West Region) funded by the NSW Department of Education and Training has been extended from May 1999 to end of December 1999. The position is part-time (24 hours / week) and has achieved the following objectives:



Rural Information Campaign Cathy Johnstone

Thank you to all staff at the Centre for their assistance. Particular thanks go to Carla Becker, who starts her happy new life elsewhere, but takes many thanks, much appreciation and very best wishes for her future with her.

Enquiries have been made about employment opportunities with the Olympic Games and also about post-Games employment, particularly as it affects country areas. Adecco, the major recruitment company involved, gave details on both aspects and further contact will be made with them and other major function organisers next year.

Migrants in each of the four Proactive Diversity Networks have been surveyed as to their skills, qualifications and readiness for work. Through the Newcastle Migrant Services Officer, statistics have been gathered on clients from non-English speaking backgrounds and this information, alongside, who live in each of the four Network areas. Current EAC statistics and this information is used for employer assistance and particularly for Job Network providers.

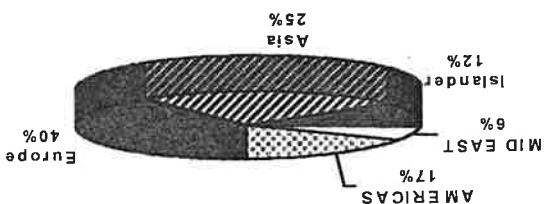
SKILLS AUDIT

The impact of the Federal Government funded Job Network on our clients is very small. During the year I visited and liaised with a number of the Job Network members on a regular basis, including regular referral of clients. Clients have indicated a degree of frustration with the services offered by the Job Network because of failure to provide interpreters where necessary is uncertain, perhaps both because factors. Job Network members vary in their response to the needs of our clients. While most acknowledge the special circumstances of job seekers from non English speaking background, little evidence is available to indicate that this is being followed through with commensurate services. Job Network members are mostly reluctant to offer interpreters at interviews for instance because of the cost. If clients are involved in job search courses or training no special effort appears to be made to cater to these clients' particular and specific needs and circumstances that may affect their job search activities. They appear to be merely "lumped in" with the rest of the group.

The Job Network

MAJOR IMPACTS ON SERVICES

Clients from Asia generally are well prepared for job searching, bringing full documentation related to qualifications, translated and they are mainly well educated people with strong motivation to succeed.



While the majority of clients are from Europe, principally Former Yugoslavia, numbers from Asia, especially China are increasing.

CLIENTS BY COUNTRY OF ORIGIN

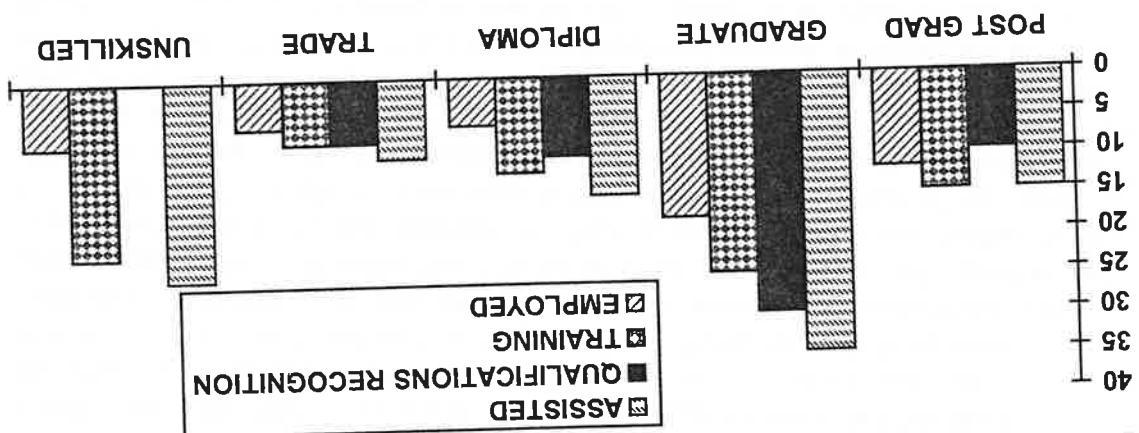
<i>Secondary Performance Indicators</i>	
Clients enrolled in long term training	7
Clients enrolled in short term training	31
Clients placed in work experience	11
Clients assisted	294

<i>Key Performance Indicators</i>	
Clients achieving full-time employment	23
Clients achieving temporary or part-time employment	22

ANNUAL REPORT 1999

Funded by the Migrant Skills & Qualifications Service, DET.

SPECIALIST MIGRANT PLACEMENT OFFICER



improves.

Institution that his / her success in gaining employment dramatically only when the client gains Australian qualifications from an Australian tertiary body or formally accepted as equivalent there is evidence of employer resistance. It is reversed. Even when a job seeker's qualifications are recognised by the authorising of a reluctance on the part of the employer to test skills and experience acquired an occupation removed from the one they have trained in. This is a result primarily in employment at a far more menial level than their qualifications indicate and often in gained to qualifications. Many if not the majority of highly qualified clients obtain important to keep in mind that this graph does not indicate relevance of employment although skill level appears to have minimum effect on employment outcomes, it is

ACTIVITIES & OUTCOMES BY SKILL LEVEL

The full impact of the BHP closure on the Newcastle is yet to be experienced, however, with an increasingly small manufacturing / industrial sector retrenches without strong English skills are most likely to find great difficulty securing long term employment or indeed any employment in Newcastle.

These will be largely semi skilled plant operators, labourers and cleaners. Aside from those retrenched, these would be largely made up of people from Former Yugoslavia. Estimated that up to 300 workers of NESB with literacy problems would be among McDonaald, who has been a literacy teacher for NESB at BHP for many years it was numbers and needs of BHP retrenchedes of NESB. Based on discussions with Jenny visited the MRC and spoke with Violetta Walsh and me regarding the possible

BHP Closure

Because people of non English speaking background are such a small minority and often require more complicated procedures to become work ready they are easily ignored or their cases put aside indefinitely. Cross cultural training of staff would be beneficial.

equivalent to 36 visitors.

Table 1 shows the results of the operation of the MRC's Community Visitors Scheme for the period 1998 - 1999. As can be seen we visit 19 Nursing Homes and Hostels. While we have a total of 27 Accredited Visitors only 18 have been in operation through the year. Some of these visit more than one resident and thus the actual Visitation is equivalent to 36 visitors.

*We have 27 Accredited Visitors with 18 in operation this year. Some of these visit more than one resident and this is reflected in the total 36.
 *Hostels not Commonwealth funded but are visited by Volunteer Visitors

NURSING HOME/HOSTEL	NO. OF RESIDENTS	NO. OF VISITORS	VISITS MADE	NOTES
CAREY BAY NH	1	1	9	Resident transferred
C.A. BROWN	4	2	31	
COURTMAN HALL	2	2	24	
GARDEN SUBURB	1	1	37	
HAWKINS VILLAGE	2	2	11	One resident died
HAMILTON	1	1	12	New Resident
KARA	2	5	5	One new resident
MAROBIA	1	1	12	New Resident
OBAN	3	2	27	One resident transferred
MAYFIELD	1	1	23	Resident died
ST. FRANCIS HOSTEL *	1	2	17	Resident died
SCENIC LODGE HOSTEL *	1	1	24	
JENNY MCLEOD HOSTEL *	2	2	22	
ST. JOSEPH	1	1	24	
TINONEE GARDEN	11	3	80	One resident transferred
WALLSEND	2	2	36	One resident died
WESTCOTT	2	1	26	One resident died
TOTAL	51		607	

1998/1999

TABLE I: VISITS MADE BY THE MRC'S COMMUNITY VISITORS SCHEME

The Migrant Resource Centre Community Visitors Scheme celebrate this year its 6th Birhday this year. Our population in the Nursing Homes and Hostels is increasing and a cause of concern is to find trustworthy Volunteers.

(FUNDED BY THE DEPARTMENT OF HEALTH AND FAMILY SERVICES)
 COMMUNITY VISITORS SCHEME- ANNUAL REPORT.

Ann Dupree
Thank you everyone

them this project would not be in existence.

Time is something you can not buy or borrow. May I through my report thank you all our volunteers who gave their precious time and compassion to those who needed it. Without happy endings makes it very rewarding.

neighbourhood but because of circumstances they lost touch with each other. Those people for some time as they used to meet at a social function in their When they met it became a happy reunion. The Volunteer Visitor had been looking for communicating with the Spanish speaking Community we found a person willing to visit. at that time it was a language that none of my volunteers were able to speak. Through For example an elderly couple in a hostel needed a Volunteer. They spoke Spanish which it feels as if you are looking for a needle in a haystack. There are happy moments too. is used in finding the right personality and language speaking person required. At times To find a suitable Volunteer it is necessary to spend a considerable amount of time. This involved with this.

It is heart warming to see a mixture of nationalities not only having fun but also working together looking after their elderly. I find it a pity that the younger generation is not so common pool with the Ethnic Communities Council.

During this financial year several training sessions were provided and a Christmas party and a "Volunteers Week" luncheon were organised. Some of these events were held in conjunction with the Volunteers of the Ethnic Community Council. The difficulty in maintaining pools of Volunteers who have a language background means that we utilise a common pool with the Ethnic Communities Council.

Some of our Visitors have been sick, two have been on well-deserved Holidays. Over this same period we lost 6 residents.

The 51 Residents represent 12 language groups with the main languages being Ukrainian, Polish, Dutch and Russian. In all 607 Visits were made by our Visitors to residents of approximately 34 Visits per Community Visitor.

A survey was designed and circulated among members of the key communities. The results showed that most participants thought local government facilities and services were either "helpful" or "satisfactory". The survey was useful, helping us understand people's perceptions of local government, especially regarding barriers of access to existing services and facilities. There were indications too that local government needed to understand that some people of NESB experienced difficulties in accessing health, and various regulations. Survey feedback was given to the Council's Social Services, and some affirmative action was required in the spheres of library, sport, leisure, and various regulations. Survey feedback was given to the Council's Social Services, and some affirmative action was required in the spheres of library, sport, leisure, and various regulations.

2. To conduct a survey among ethnic communities, regarding their perceptions of the council, their needs etc.

Methods included: letter writing, fax, phone, personal visits, and attendance at community functions after hours, and weekend events. Migrant English classes were visited at TAFE and the Multicultural Neighbourhood Centre, and I attended an Ethnic Affairs Consultation at Lake Macquarie City Council. Additionally I took part in interagency meetings. These were important opportunities for me to get to know the communities, and establish my own networks.

- ♦ Muslim Women's Group
- ♦ Korean
- ♦ Macedonian
- ♦ Bosnian
- ♦ Vietnamese
- ♦ Chinese

This was a basic strategy of the project. Various methods were used to develop contact with the selected groups being:

1. To develop contacts with key individuals and ethnic groups in the Newcastle area.

Objectives and Accomplishments to date.

My project commenced on 1 June 1999. It is funded by the Hunter Assistance Scheme and based at the MRC, Hamilton. This project aims to liaise with Newcastle City Council and ethnic communities, to promote the services run by local government agencies, and to facilitate the entry of NESB people into Newcastle City Council affairs.

3. To provide information to the people of NESB, let them know the local government's structure, relevant services and social activities.
- Feedback from ethnic people shows that some NESB people feel frustrated in the process of settlement, due to language problems and being unable to get the message across to the service provider. If some strategies are adapted and used well, these barriers could be overcome or removed in some degree.
- A clear strategy, which has emerged for me, is the collection of information written in plain English, or the specific ethnic language to further disseminate information to promote the MRC, its services and facilities.
- I took an opportunity to make a short presentation on the Chinese language SBS Radio Program – this was broadcast in August and September. This was also an opportunity for Chinese representatives directly by various Council bureaucrats. All three were most successful in information sessions have now been conducted for Vietnamese, Bosnian and Bosnian communities.
- To provide consultancy to the Council's officers regarding impacts of policy and service development.
4. I attended a debriefing with local government, and put forward several strategies of improved communication between groups and Council. These included translating policies and regulations using multi-lingual signs in the City Administrative Centre.
- A key area is that of library access, and I am in the process of preparing a Chinese translation of Library regulations and provisions. I will investigate the availability of other translated material from other Local Government areas, to avoid unnecessary duplication.
- Cross-cultural training is an important strategy, which would assist Council in their service responses. A cross cultural package has been prepared which incorporates further consultations with various NESB groups, but also addresses the profile of ethnic settlement in the area, and cultural insights, and perceptions of local government.
- I would like to thank all the Centre's staff and the Coordinator in particular. I'm happy to work with dedicated, skilled and enthusiastic colleagues in a wonderful working environment. I have increased my skills and experience after having worked half a year at the Migrant Resource Centre.

To achieve these goals, I firstly contacted a wide range of people who I knew to have an interest in these topics – either through professional networks or through personal organizations. The project officer was to work out of the MRC and become part of the MRC. The course had to be promoted – generally and to the target audience. Participants had to be located along with guest presenters. Materials had to be assembled and a kit put together - for future use. The length of the course was set out as 8 weeks times 3 hours = 24 contact hours. My target group was delineated thus – new and intending citizens - longer settled citizens - interested people from the community. The additional one off workshops/seminars on specific areas of interest were also to be conducted for NESB communities.

The course was to be run at a time suitable to the majority of people. Three additional one off workshops/seminars on specific areas of interest were also to be conducted for NESB communities.

To achieve these goals, I firstly contacted a wide range of people who I knew to have an interest in these topics – either through professional networks or through personal organisations. These contacts included the following –

Newcastle City Council – Wendy Muskim, Debra Sullivan.

NSW Dept. of Education and Training – Sue Field, John Gore, Robyn Fugacria, Newcastle University – Assoc. Prof. Dr. Doug Absalom, Ruth Reynolds

NSW Dept. of Education and Training – Wendy Muskim, Michelle Seymour, Therese Postma, Bill Swift, Christine Dragana Koncar, Debra Sullivan.

NSW Board of Studies – Merv Newman

Aboriginal Community – Donna Melchior, Lionel Ridgeway, Charles Davison.

United Nations Association – Tom Jones

Australian Republican Movement

Australians for a Constitutional Monarchy

Media – ABC Radio, 2NUR-FM, 2NZ, 2HD, New-FM, NBN Television, Prime Television, The Newcastle Herald.

Websites – Parliamentary Education Office, Canberra, Australian Electoral Commission, Dept. of Immigration and Multicultural Affairs, ABC / Dept. of Education and Training, NSW Government.

Interviewed on ABC radio by John Clarke on 28 July, to advertise this fact (and the course in general) and posted 58 invitations to members of various ethnic communities, using MRC mailing lists. Before this I spent some time over three phone calls attempting to obtain a list of new and intending citizens from officers of Newcastle City Council. Sent news releases to all of the above Media outlets, with a full course outline and suggested weeks/dates.

Following my acceptance of this position as project officer, I took up duty on Monday 12 July with the following brief:

McKeevitt
We have progressed and will offer only a slightly modified program by day, next year.

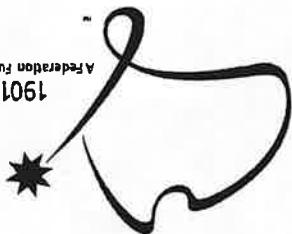
tip along the path of early Australian history was a revelation for most of the Citizenship sums up the subjective nature of the concept of citizenship. The quick complexity of the term. The title of a useful background paper **Preciving** completes the tip along the path of early Australian history was a revelation for most of the Citizenship sums up the subjective nature of the concept of citizenship. The quick complexity of the term. The title of a useful background paper **Preciving**

participants, when added to the already collected data, fully demonstrates the eight participants, when added to the already collected data, fully demonstrates the here some of the effects thus far. The varying forms of citizenship as outlined by first group of three Aborigines from widely varying backgrounds. It is of interest to note Republican debate and the evening spent exploring issues of Reconciliation with a sessions to date. Especially popular were the trip to the Aboriginal sites, the their place in it. While this group numbers only six we have had others at each of our have a regular group that is totally committed to the program and totally confident of participants were just that. Now after several weeks and a diversity of activities we longer term) in mind we allowed for a degree of flexibility that ensured that all we set out to encourage dialogue and while always having goals (immediate and opening evening, the informal but structured nature of the sessions has been a boon. The course format (see attached sheet) has, I feel, been very successful. From the and supplementary materials.

MONARCHY
PRINTED MATERIALS FROM AUSTRALIANS FOR A CONSTITUTIONAL MOVEMENT.
PRINTED MATERIALS FROM THE AUSTRALIAN REPUBLICAN CITIZENSHIP CONFERENCE HELD IN MELBOURNE IN JULY 1999.
A FULL SET OF TRANSCRIPTS FROM THE 50th ANNIVERSARY OF AUSTRALIAN NATIONALLY PLUS THE ACCOMPANYING BOOK PURCHASED FROM THE ABC.
FEEDBACK - ALMOST THREE HOURS OF QUALITY ABC PRODUCTION, RECENTLY BROADCAST KIT HAS BEEN DONATED TO THE CAUSE, THE SECONDARY ONE HAS BEEN BORROWED.
CURRICULUM CORPORATION WITH FUNDS FROM THE AUSTRALIAN GOVERNMENT. THE PRIMARY DISCOVERING DEMOCRACY - PRIMARY AND SECONDARY KITS, PUT OUT BY INTERNET.
MATERIALS I HAVE GATHERED SO FAR INCLUDE - THE GOOD CITIZEN, A 13 PART SERIES ABOUT CITIZENSHIP AND DEMOCRACY, RECENTLY BROADCAST ON RADIO NATIONAL. THE SET OF SEVEN TAPES WAS PURCHASED FROM THE ABC AND TRANSCRIPTS DOWNLOADED FROM THE

DIRECTLY TO 106 NEW AND INTENDING CITIZENS. THIS ELICITED ABOUT 16 REPLIES.
COUNCIL TO AGREE TO SEND THE INFORMATION OUT FOR ME, THEY CHANGED THEIR MINDS AND SENT ME THE INFORMATION I HAD REQUESTED SIX WEEKS EARLIER. I WAS THEN ABLE TO WRITE HAD AN IDEA OF THE SCOPE AND SIZE OF MY WORK. AFTER FINALLY GETTING NEWCASTLE CITY CONSIDERABLE TIME THEN, TALKING PERSONALLY TO ALL STAFF AT THE MRC TO ENSURE THEY ALL WROTE AND ALL THE PRESENTERS INFORMED OF WHAT WAS REQUIRED OF THEM. I SPENT AT THE INFORMATION SESSION, DATES AND TIMES WERE AGREED SO THE COURSE COULD BE FINALLY

A Federation Fund Project
1901-2001



Week 8 - 23 November - Practical Citizenship
Ring Michael O'Sullivan at the Migration Resource Centre on 4969 3399, please leave your name and phone number.

Week 7 - 16 November - Other Australian Citizenship Issues - now we'll talk about globalisation and its effects, how immigration has and will change Australia, refugees and asylum seekers, the rule of law and how our multicultural society has impacted on this. Tom Jones, coming from many years of United Nations Association experience, will be our guest here.

Week 6 - 9 November - Reconciliation and Citizenship - here we will meet with Donna Mehain (who was taken from her mother soon after birth) and discuss issues concerning our Aboriginals and other indigenous peoples.

Week 5 - 2 November - Levels of Government - a visit to Port Stephens - tour conducted by Lionel Ridgeway.



lobbying.

Week 5 - 2 November - Republic Vs Monarchy - this session is held in the week before our republic referendum vote. It will look at all sides of the debate and seek to

Governments - what are the responsibilities of our local, state, and federal governments? (to be conducted at Newcastle City Hall and to include a meeting)

Week 4 - 26 October - Levels of Aboriginal sites in Port Stephens - tour conducted by Lionel Ridgeway.

Week 2 - 12 October - Early history of Australia (Aboriginal and British) - how Reynolds from Newcastle University

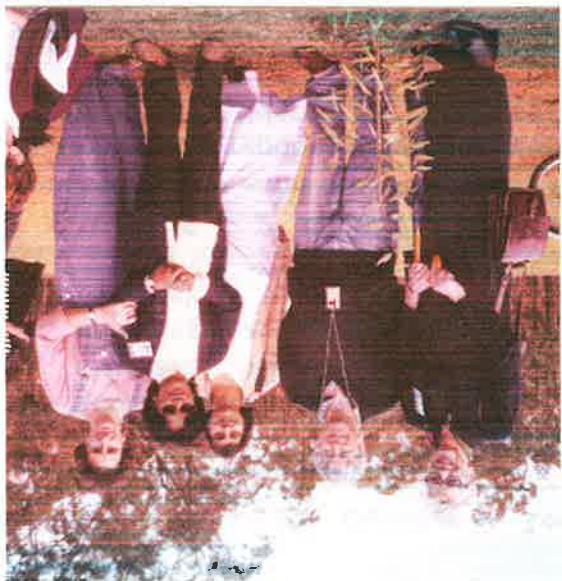
Week 1 - 5 October - Comparing citizenships - experiences in many countries, similarities and differences.

- Various guests speakers / participants will ensure the information is correct and up to date.
- Everyone's ideas and its FREE!
- The program will be very informal and flexible, involving a lot of discussion of nearly all the course will be conducted at the Migration Resource Centre;
- Most sessions, are on Tuesday, beginning at 6pm and run for about three hours (including breaks);
- beginning all the information that will be available.

Come and join us for a fun filled exercise - tell us about your ideas and hopes and learn with us about Australian Citizenship and Democracy.

A SKILLS PROGRAM

CITIZENSHIP



Sale Haven 1999

Memories of Singleton



There can be no doubt that the MRC played a vital role in the success of the Singleton Safe Haven. Early in the Safe Haven's history, Singleton was viewed as being the worst in Australia. At the time of its closure its reputation was that it had become the 'model' for other Safe Havens.

Other community organisations supported in other ways. Most important was the participation by the Mosquées located at Newcastle and the Central Coast in supporting the spiritual needs of the Kosovars. Further, we were able to create and operate an on site prayer room, which was fitted out as a mosque. This allowed other activities to be undertaken that were of significance to the residents the most important of these being four weddings.

Other community organisations supported in other ways. Most important was the participation in the junior competition, cultural presentations to the local soccer matches against local teams, the provision of young players to Kosovars who were able to contribute to local and state events which involved we were able to provide the Kosovars with many activities. In turn the relationships with the other agencies involved at the Safe Haven meant that Marvelous Hunter based community support and excellent working groups.

Work At The Singleton Safe Haven

The MRC was called on to support the Safe Haven established at Singleton. At first, and because we all lacked experience and the needs of the Kosovars were high, the focus of the work of the MRC during the first month was on identifying and responding to those needs. As the month progressed it became apparent that we had moved into a period requiring and implementing a range of activities. These activities included: recreation and skills based needs.

and adds another chapter in the service given by the MRC over the whole week. The work was very intense, and at times overwhelming, on the 31 May, and spent nearly five months providing continuous activities and established a team to perform the work required. This team began work and adds another chapter in the service given by the MRC.

In camps (Safe Havens), which would provide for all their needs and well arrived on this Visa were allowed to stay in Australia for initially three months, form of entry into Australia on a visa called the Safe Haven Visa. People who former Yugoslavian Autonomous Region of Kosovo. The safety was in the year the Australian Government offered Safety to over 4000 people from the War in the Balkans has been a recurring theme of History. In May of this introduction:

Alex Burns
Team Leader

The Team
Thanks go to our team for this success: Roz Kapusta, Shakila Kader, Mizza Tomic, Emine Syla, Amir Sahovic, Dubravka Vasiljevic, Preena Prekpalaj and Hili Prekpalaj. Further, thanks to our colleague organisations for their sharing: the Singleton Council, Adult Migrant Education Service, Samaritans, Hunter Area Health, St Vincent de Paul, Red Cross, STARTS, DIMA and Defence. Finally, the greatest thanks to the people of the Hunter and especially those living at Singleton.

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Circuit Breaker is a voluntary after school programme which is run for non English speaking background youth aged 9 to 12 in local high schools. Circuit Breaker provides assistance for young non English speaking background people in the areas of Literacy, Numeracy, Personal Development, Self Esteem, Study Skills and Job Search Skills.

Hunter Region Circuit Breaker is funded by the New South Wales State Government overseen by Department of Education and Training. It is sponsored in the Hunter by the Migrant Resource Centre, Newcastle and the Hunter and the Newcastle Police as well as the NSW Police Force. It is operated through the Hunter Region Community Youth Club.

At present the ninth Circuit Breaker project is operating in the Hunter and has been funded to operate throughout the 1999/2000 financial year.

Students are referred by interested agencies, their high school or by self-referral and attend 2 afternoons per week between 4pm and 6pm with sessions being held at the Newcastle Police & Community Youth Club. The programme runs for a period of 12 months. As well as the subject areas mentioned above, the programme includes community visits, arts and crafts workshops, labour market workshops, social activities such as family picnics, wall climbing, canoeing, tenpin bowling, roller skating and a camp which is held at Camp Mackay at Kurrajong. Clients are encouraged to participate in the activities that are available at the Hamilton Fiestas, various local multicultural groups, classes in their first language and wider based activities such as the Youth Week Forum, school activities and local sporting activities.

In June 1999 a graduation ceremony was held to mark the graduation of 31 students. The graduation ceremony was well attended by clients, families and friends. A good representation of local politicians, school officials, principals and teachers also attended. Each of the graduates received their Circuit Breaker Certificate of Achievement, Attitude and Commitment. A large number of local High Schools and a wide range of Ethnic backgrounds were represented in the Project. The evening's programme concluded with a cultural display of dance and song which was presented by the SPICE group which included some of our own clients. The evening finished with graduates and their guests joining in supper which was prepared by the parents of members of the PCYC Brass Band.

Currently, I am conducting my fifth project as Course Coordinator. Recruitment for Project 9 commenced in August 1999 and afternoon sessions commenced in early September. At present we are making final arrangements to also conduct senior sessions at a few high schools in the area to cater for the special needs of the senior students. These young people will also have the opportunity to join in the afternoon sessions. These young people will also have the opportunity to join in the afternoon sessions, which are conducted at the PCYC at Broadmeadow.

The present group of young people is starting to develop bonds and is showing signs of increasing confidence, ability, self-esteem and commitment to the Project. We still have some more work to do, but are confident that this group of young people will uphold the good name of Circuit Breaker.

We look forward to continuing the partnership, which has been, established between Circuit Breaker and our sponsors the MRC and the PCYC.

Mrs Chris Byrne
COURSE COORDINATOR

The premises have also been utilized by interagency groups with a migrant focus/interest/sympathy.

In addition the following multicultural groups have been accommodated

- Abbuzzi Association
- Baha'i Community of Newcastle
- Bosnian Community of Newcastle
- Croatian Ethnic School
- Filipino Senior Citizens Group
- Filipino Women's Group
- French Association of Newcastle
- Greek Macedonian Association of Newcastle (Pavlos Melas)
- Hungarian Association
- Latvian Community of Newcastle
- Macedonian Brotherhood
- Macedonian Youth Group
- Samoan Women's Group
- Slovene Association of Newcastle
- Tongan Women's Group
- Tongan Community Choir
- Spanish Speaking Dance Group "Tonatiuh"
- Tamil School
- International Choir
- Multicultural Women's Support Group
- Families in Cultural Transition
- Hamilton Multicultural Walkers Group
- Newcastle & Hunter Ethnic Choral Society
- South Pacific Islander Culture in Education (SPICE) Group
- Amnesty International
- Centrelink Multicultural Access Forum
- Community Options NESB Committee
- Circuit Breaker Advisory Committee
- Citizenship Skills Project
- DOCS Culturally And Linguistically Diverse (CALD) Committee
- Employment Opportunity Opportunities
- Fair Wear Committee
- Hunter Community Council
- Hunter Adult Migrant Education Coordinating Committee
- Pacific Islander Welfare Project Committee
- SMPD Job Club
- TACS Committee
- United Nations Association



30 JUNE 1999

FOR THE YEAR ENDED

ANNUAL FINANCIAL REPORT

A.C.N. 002 898 759

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)

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1	Directors' Report
4	Profit and Loss Statement
5	Balance Sheet
6	Statement of Cash Flows
7	Notes to the Financial Statements
15	Directors' Declaration
16	Independent Auditor's Report
18	Disclaimer on Additional Financial Information
19	Statements of Operations and Statements of Assets and Liabilities

A.C.N. 002 898 759

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

Principal Activities

The principal activity of the company during the course of the financial year was the provision of welfare and information services.

Indemnification of Officers

Clause 83 of the Company's Articles of Association states:-

"Every member of the Management Committee, auditor, secretary and other officer for the time being of the Centre shall be indemnified out of the assets of the Centre against any liability arising out of the execution of the duties of his or her office which is incurred by him or her in defending any proceedings, whether civil or criminal, in which judgment is given in his or her favour or in which he or she is acquitted or in connection with any application under the Code in which relief is granted to him or her by the Court in respect of any negligence, default, breach of duty or breach of trust".

Review and results of operations

The operating surplus amounted to \$88,776 (1998: \$23,432).

The significant increase in the operating surplus for 1999 is as a result of the inclusion of funds distributed from the Employment Service Regulatory Authority Project. The funds will be used for the benefit of the Migrant Resource Centre.

State of Affairs

In the opinion of the Directors there were no significant changes in the state of affairs of the company that occurred during the financial year under review.

Events Subsequent to Balance Date

There has not arisen in the interval between the end of the financial year and the date of this report any item, transaction or event of a material and unusual nature likely, in the opinion of those Directors, to affect significantly the operations of the company, the results of those operations, or the state of affairs of the company in subsequent years.

Likely Developments

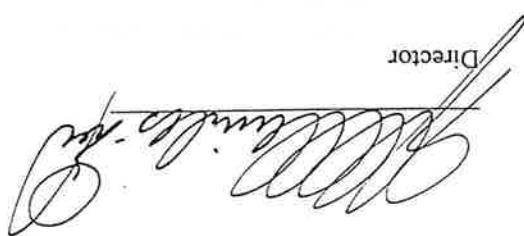
It is not foreseen that the company will undertake any change in its general direction during the coming financial year. The company will continue to pursue its activities as detailed earlier in the report for the benefit of the community.

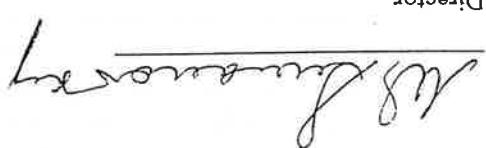
DIRECTORS' REPORT FOR THE YEAR ENDED 30 JUNE 1999

Directors' Benefits

Since the end of the previous financial year no Director of the company has received or become entitled to receive any benefit (other than a benefit included in the aggregate amount of remuneration received or due and receivable by Directors shown in the financial statements, or the fixed salary of a full-time employee of the company or a related entity) by reason of a contract made by the company or a related entity with a Director or with a firm of which a Director is a member, or with an entity in which a Director has a substantial interest.

Signed in accordance with a resolution of the Directors:

Director


Director


Dated

29th October 1999

Dated

29th October 1999

DIRECTORS' REPORT FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

PROFIT AND LOSS STATEMENT

FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

Revenue	Operating surplus/(loss)	Accumulated funds at the beginning of the financial year	Accumulated funds at the end of the financial year
2	88,776	141,287	230,063
372,703	23,432	117,855	141,287
1998	\$ 1999	\$ 1998	\$ 1999

A.C.N. 002 898 759

The profit and loss statement is to be read in conjunction with the notes to the financial statements set out on pages 7 to 14.

The balance sheet is to be read in conjunction with the notes to the financial statements set out on pages 7 to 14

	Note	\$	\$
CURRENT ASSETS	1998	1999	
Cash	6	259,760	263,529
Receivables	7	53,287	31,612
Other	8	6,628	4,145
Total current assets		319,675	299,286
NON-CURRENT ASSETS			
Property, plant and equipment	9	40,872	33,935
Total non-current assets		40,872	33,935
TOTAL ASSETS		360,547	333,221
CURRENT LIABILITIES			
Accounts payable	10	28,582	97,561
Provisions	11	50,418	50,499
Total current liabilities		79,000	148,060
NON-CURRENT LIABILITIES			
Provisions	11	51,484	43,874
Total non-current liabilities		51,484	43,874
TOTAL LIABILITIES		130,484	191,934
Net assets		230,063	141,287
ACCUMLATED FUNDS			
Retained profits/(accumulated losses)		230,063	141,287
Total accumulated funds		230,063	141,287

BALANCE SHEET AS AT 30 JUNE 1999

STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 30 JUNE 1999

Note	1999	\$
CASH FLOWS FROM OPERATING ACTIVITIES		
Cash receipts in the course of operations	382,690	(373,259)
Cash payments in the course of operations	(319,463)	6,149
Interest received	2	4,782
Net cash provided by operating activities	14,213	22,974
CASH FLOWS FROM INVESTING ACTIVITIES		
Payments for property, plant and equipment	(17,982)	(7,055)
Net cash provided by investing activities	(17,982)	(7,055)
Net increase/(decrease) in cash held	(3,769)	15,919
Cash at the beginning of the financial year	13(i)	263,529
Cash at the end of the financial year	13(i)	259,760
CASH FLOWS SET OUT ON PAGES 7 TO 14.		
The statement of cash flows is to be read in conjunction with the notes to the financial statements set out on pages 7 to 14.		

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

A.C.N. 002 898 759

The financial report has been prepared on the accrual basis of accounting as defined in AASB 1001, Accounting Policies, using the historical cost convention and a going concern assumption. Except where stated, it does not take into account changing money values or current valuations of non-current assets. Except where noted, the accounting policies have been consistently applied.

The financial report has been prepared in accordance with the requirements of the Law, all applicable Accounting Standards and other mandatory professional reporting requirements (Urgent Issues Group Consensus Views) that have a material effect with the following exceptions:

- AASB 1017 Related Party Disclosures
- AASB 1033 Presentation and Disclosure of Financial Instruments

Affiliated grant activities of the company have been excluded from the financial report.

Affiliated Grant activities

- Community Settlement Service Scheme I
- Community Settlement Service Scheme II
- Special Migrant Placement Officer
- Ethnic Access Project
- Rural Information Campaign
- Casino
- Singleton Safe Haven
- Family Support
- Employment Service Regulatory Authority
- Community Visitors Scheme
- Filiplino
- Communitiy Settlement Service Scheme I
- Communitiy Settlement Service Scheme II
- Special Migrant Placement Officer
- Ethnic Access Project
- Rural Information Campaign
- Casino
- Singleton Safe Haven

These activities are:

The carrying amounts of all non-current assets are reviewed to determine whether they are in excess of their recoverable amount at balance date. If the carrying amount of a non-current asset exceeds the recoverable amount, the asset is written down to the lower amount. In assessing the recoverable amount, cash flows have not been discounted to their present value.

Non-Current Assets

The company is exempt from income tax.

Income tax

Taxation

Is brought to account on an accrual basis.

Other income

Is brought to account when received.

Interest income

Are brought to account on an accrual basis.

Administration fees

They are received.

Grants are not necessarily brought to account in the financial period in which

Grants received

Revenue Recognition

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

A.C.N. 002 898 759

Contributions to employee superannuation funds are charged against income as incurred.

Superannuation Fund

The provision for employees' entitlements to long service leave is calculated from the date of commencement of employment. Related on-costs have been included in the liability.

Long Service Leave

The provisions for employees' entitlements to annual leave represents the amount which the employer has a present obligation to pay resulting from employees' services provided up to balance date. Related on-costs have been included in the liability.

Annual Leave

Employee Entitlements

Leasedhold improvements	14.3% Straight Line	20% to 40% Diminishing Value	10% Diminishing Value	Fixtures and Fittings	Furniture	13.5% to 20% Diminishing Value
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The depreciation rates and methods used for each class of asset are as follows:

Items of property, plant and equipment, including leasedhold property, are depreciated over their estimated useful lives. The straight-line and reducing balance methods of depreciation are used.

Depreciation

Items of property, plant and equipment are recorded at cost and depreciated as outlined below.

Acquisition

Property, Plant and Equipment

1. STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 30 JUNE 1999

NOTES TO THE FINANCIAL STATEMENTS		FOR THE YEAR ENDED 30 JUNE 1999	
2. OPERATING REVENUE			
Grants received	329,493	303,117	\$ 1998
Administrative fee received	48,328	76,430	
Capital distribution from ESRRA	-	-	
Interest:	6,149	4,782	
Rental income	8,192	8,732	
Other parties	6,149	4,782	
Other operating revenue	55,245	9,866	
Operating profit has been arrived at after charging (crediting) the following items:	11,310	10,294	
Depreciation of property, plant and equipment	2,012	4,143	
Provision for annual leave	(954)	9,101	
Provision for long service leave	(2,337)	751	
Provision for relief staff	-	-	
Write off of plant and equipment	-	-	
4. AUDITORS' REMUNERATION			
Amounts set aside to provision for:	11,310	10,294	
Depreciation of property, plant and equipment	2,012	4,143	
Provision for annual leave	(954)	9,101	
Provision for long service leave	(2,337)	751	
Write off of plant and equipment	-	-	
Audit fees	4,000	4,080	
Other services	5,805	6,722	
The business operates in the provision of welfare services industry, predominantly in Australia.			
5. GEOGRAPHICAL SEGMENTS			
Cash at building society	143,751	133,017	
Short term deposits	111,874	114,918	
Refugee housing account	7,904	11,825	
263,529	259,760		
6. CASH			

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759
10

1998	1999	\$	
7. RECEIVABLES			
			Current
		31,612	Sundry debtors
		33,287	Prepayments
		6,628	Current
8. OTHER ASSETS			
			Sundry debtors
		31,612	Current
9. PROPERTY, PLANT AND EQUIPMENT			
			Leasedhold improvements, at cost
		20,190	Less: Accumulated amortisation (18,765)
		29,431	Leasedhold improvements, at cost (19,106)
		1,425	Less: Accumulated depreciation (18,765)
		10,325	Equipment, at cost
		116,486	Less: Accumulated depreciation (85,939)
		112,956	Equipment, at cost
		32,510	Less: Accumulated depreciation (80,446)
		30,547	Equipment, at cost
		(85,939)	Less: Accumulated depreciation of buildings and fixtures
		116,486	Equipment, at cost
		33,935	Total property, plant and equipment, at net book value
10. ACCOUNTS PAYABLE			
			Current
		81,374	Grants in advance
		7,706	Sundry creditors
		8,481	Accrued expenditure
		12,890	Grants in advance
		7,060	Sundry creditors
		8,632	Accrued expenditure
		28,582	Grants in advance
		97,561	Sundry creditors
11. PROVISIONS			
			Current
		48,162	Provision for annual leave
		2,337	Provision for relief worker
		50,418	Provision for long service leave
		50,499	Non-Current
		51,484	
		43,874	

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

Cash	143,751	133,017	114,918	9	6	111,874	111,825	6	7,904	259,760	263,529
Short term deposits											
Cash - Refugee housing account											

For the purposes of the Statement of Cash Flows, cash includes cash on hand and at bank and short-term deposits at call. Cash as at the end of the financial year is shown in the Statement of Cash Flows is reconciled to the related items in the balance sheet as follows:

(i) Reconciliation of cash

13. NOTES TO THE STATEMENT OF CASH FLOWS

Operating Lease Commitments	7,956	62,228	19,890	82,118	27,846	7,956	62,228	19,890	82,118	27,846	35,802
Due not later than one year											
Due later than one year but not later than five years											

Future operating lease rentals not provided for in the financial statements and payable:

Operating Lease Commitments

NOTES TO THE FINANCIAL STATEMENTS	FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

The directors are appointed in an honorary capacity and do not receive any remuneration or benefits.

Tafu Fotogalolevai resigned on 9 December 1998.
 Senara Elia and Sonia Young were appointed on 9 December 1998.
 Dawn Atrow resigned on 21 July 1999.

Dawn Atrow	Melanie Larsen	Trudy Mills-Evers	Henry Chan	Serara Elia	Zoran Vasiljevic	William Simanowski	Cecilia Soumaste	Traje Trajanovski	Ivan Klopic

The names of each person who held the position of Director of the company during the financial year are:

Directors

14. RELATED PARTY DISCLOSURES

Operating profit	23,432	88,776	(ii) Reconciliation of operating profit to net cash provided by operating activities
Add (less) items classified as investing/ financing activities:	-	751	Add (less) non-cash items:
Depreciation	-	10,294	Write off of plant and equipment
Net cash provided by operating activities before change in assets and liabilities	34,742	99,821	Change in assets and liabilities during the financial year:
Change in assets and liabilities	(21,675)	(2,483)	(Increase)/decrease in trade debtors
	(23,686)	(646)	(Decrease)/increase in trade creditors
		1,500	(Decrease)/increase in provisions
		19,517	(Decrease)/increase in accruals expenditure
		7,529	(Decrease)/increase in grants in advance
		151	
		481	
		(68,484)	
		14,213	
		22,974	

13. NOTES TO THE STATEMENT OF CASH FLOWS

\$	\$
1998	1999

NOTES TO THE FINANCIAL STATEMENTS
 FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
 LIMITED (A COMPANY LIMITED BY GUARANTEE)
 A.C.N. 002 898 759

As at the 30 June 1999 the total number of members was 51 (1998 - 57).

Each member of the company undertakes to contribute to the property of the company in the event of its being wound up while he is a member or within one (1) year after he ceases to be a member for payment of the debts and liabilities of the company contracted before the time at which he ceases to be a member and the cost, charges and expenses of winding up for an adjustment of the rights of contributors among themselves such amount as may be required not exceeding ten (\$10) dollars.

15. LIMITED BY GUARANTEE

NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

Dated

29 October 1999

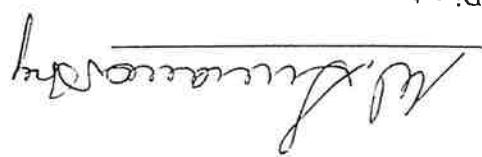
Director



Dated

29 October 1999

Director



Signed in accordance with a resolution of the Directors:

(c) there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

(ii) complying with Accounting Standards to the extent described in Note I and the Corporations Regulations; and

(i) giving a true and fair view of the financial position of the company as at 30 June 1999 and of its performance, as represented by the results of its operations and its cash flows, for the financial year ended on that date in accordance with the basis of accounting described in Note I; and

(b) the financial statements and notes, set out on pages 4 to 14, are in accordance with the Corporations Law, including:

(a) the company is not a reporting entity;

In the opinion of the Directors of the Migrant Resource Centre of Newcastle and Hunter Region Limited (a company by guarantee).

DIRECTORS' DECLARATION

A.C.N. 002 898 759

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

Scope

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LTD FOR THE PERIOD ENDED 30 JUNE 1999, BEING A SPECIAL PURPOSE FINANCIAL REPORT
WE HAVE AUDITED THE FINANCIAL REPORT OF MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
CONSISTING OF THE PROFIT AND LOSS STATEMENT, BALANCE SHEET, STATEMENT OF CASH FLOWS,
ACCOMPANYING NOTES AND THE DIRECTORS' DECLARATION SET OUT ON PAGES 4 TO 15. THE COMPANY'S
DIRECTORS ARE RESPONSIBLE FOR THE FINANCIAL REPORT. THE DIRECTORS' HAVE DETERMINED THAT THE
ACCOUNTING POLICIES USED AND DESCRIBED IN NOTE 1 TO THE FINANCIAL STATEMENTS ARE APPROPRIATE
TO MEET THE REQUIREMENTS OF THE CORPORATIONS LAW. WE DISCLAIM ANY ASSUMPTION OF
FULLFILMING THE REQUIREMENTS OF THE CORPORATIONS LAW. WE DISCLAIM ANY ASSUMPTION OF
OUR AUDIT HAS BEEN CONDUCTED IN ACCORDANCE WITH AUSTRALIAN AUDITING STANDARDS. OUR
PROCEDURES INCLUDED EXAMINATION, ON A TEST BASIS, OF EVIDENCE SUPPORTING THE AMOUNTS AND
OTHER DISCLOSURES IN THE FINANCIAL REPORT, AND THE EVALUATION OF SIGNIFICANT ACCOUNTING
ESTIMATES. THESE PROCEDURES HAVE BEEN UNDERTAKEN TO FORM AN OPINION WHETHER, IN ALL
MATERIAL RESPECTS, THE FINANCIAL REPORT IS PRESENTED FAIRLY IN ACCORDANCE WITH THE BASIS OF
ACCOUNTING DESCRIBED IN NOTE 1 TO THE FINANCIAL STATEMENTS SO AS TO PRESENT A VIEW WHICH IS
CONSISTENT WITH OUR UNDERSTANDING OF THE COMPANY'S FINANCIAL POSITION AND PERFORMANCE, AS
REPRESENTED BY THE RESULTS OF ITS OPERATIONS AND ITS CASH FLOWS. THESE POLICIES DO NOT REQUIRE
THE APPLICATION OF ALL ACCOUNTING STANDARDS NOR OTHER MANDATORY PROFESSIONAL REPORTING
REQUIREMENTS.

Newcastle, 29 October 1999

Partner

J A Campion

Chartered Accountants

KPMG

- (b) other mandatory professional reporting requirements to the extent described in Note I to the financial statements.

- (iii) complying with ASB1025 "Application of Reporting Entity Concept and Other Amendments", ASB1034 "Information to the Disclosed in Financial Reports", other Accounting Standards to the extent described in Note I, and the Corporations Regulations, and

- (i) giving a true and fair view of the company's financial position as at 30 June 1999 and of its performance for the period ended on that date, in accordance with the accounting policies described in Note I to the financial statements; and

- (a) the Corporations Law, including:

In our opinion, the financial report of Migrant Resource Centre of Newcastle and Hunter Region Ltd is in accordance with:-

Audit Opinion

Newcastle, 29 October 1999

Chartered Accountants
KPMG

KPMG

In accordance with our Firm policy, we advise that neither the Firm nor any member of
employment of the Firm undertakes responsibility arising in any way whatsoever to any person
(other than the company) in respect of such information, including any errors or omissions
therein, arising through negligence or otherwise however caused.

The additional financial information presented on pages 19 to 20 is in accordance with the
books and records of Migrant Resource Centre of Newcastle and Hunter Region Ltd which
have been subjected to the auditing procedures applied in our statutory audit of the company
for the year ended 30 June 1999. It will be appreciated that our statutory auditor did not cover
all details of the additional financial information. Accordingly, we do not express an opinion
on such financial information and no warranty of accuracy or reliability is given.

DISCLAIMER

A.C.N. 002 898 759
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)

				Carried forward
				66,382
				67,714
				6,484
				8,500
				7,254
				4,992
				511
				4,059
				2,697
				8,224
				180
				465
				675
				838
				1,282
				470
				7,956
				-
				300
				965
				4,877
				1,795
				624
				1,059
				92
				35
				2,695
				3,792
				312
				60
				11,310
				10,294
				892
				281
				3,363
				4,262
				670
				3,617
				4,047
				722
				542
				10,802
				9,805
				484
				728
				835
				154
				1,080
				329,493
				1,347
				50,491
				48,328
				1,347
				1,080
				303,117
				6,638
				988
				4,782
				6,149
				70
				387
				200
				1,289
				1,832
				8,732
				243
				70
				401,201
				372,703
				Total income
				Sundry income
				Travel reimbursement
				Photocopying fees
				Member fees
				Interest received
				Insurance recovery
				Grants received
				Donations received
				Administrative fees
				Income
				Fees
				Expenses
				Accommodation
				Advertising
				Audit and accounting fees
				Bank charges
				Call protection
				Cleaning
				Consultancy fees
				Computer expenses
				Depreciation
				Donations
				Electricity
				Filming fees
				Furniture and fittings/equipment
				Hire of equipment
				Insurance
				Interpreting fees
				Lease payments
				Legal costs
				Library
				Membership
				Photocopier expenses
				Office supplies
				Postage
				Printing and stationery

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1999
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

MIGRANT RESOURCE CENTRE

FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION
LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

20

The statements of operations and statements of assets and liabilities for the above affiliated grant activities are to be read in conjunction with Note 1 of the financial report of the Migrant Resource Centre of Newcastle and Hunter Region Limited (a company limited by guarantee).

13	Singletown Safe Haven
12	Casio
10	Rural Information Campaign
9	Ethnic Access Project
8	Special Migrant Placement Officer
7	Community Settlement Service Scheme II
6	Community Settlement Service Scheme I
4	Filipino
3	Family Support
2	Employment Service Regulatory Authority
1	Community Visitor Scheme

INDEX

		Accumulated funds at end of financial year
	1,242	717
Operating deficit	(525)	1,242
Accumulated funds at beginning of financial year	1,715	(475)
		Accumulated funds
	1,242	717
Net assets	1,242	717
Creditor	(635)	(745)
Grant income in advance	(1,334)	(4,002)
Liabilities		
Cash at bank	3,211	5,464
		Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1999

	Operating surplus/(deficit)
	(473)
Total expenses	16,492
Wages	6,410
Traveling expenses	287
Training	375
Supernumerary	740
Reimbursements of volunteer expenses	3,522
Provision for long service leave	154
Provision for annual leave	144
Equipment	1,975
Bank charges	80
Audit fee	-
Administration fees	3,180
Expenses	3,115
Total income	16,017
Grants received	16,007
Interest received	12

COMMUNITY VISITORS SCHEME

\$	1998	1999
----	------	------

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1999

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

EMPLOYMENT SERVICE REGULATORY AUTHORITY		FOR THE YEAR ENDED 30 JUNE 1999
		STATEMENT OF OPERATIONS
\$	\$	
1998	1999	
13,800	107,650	Interest received
792	673	
14,592	108,323	Total income
		Expenses
5,000	201	Administrative fees
49	(150)	Client expenses
4,128	13,590	Equipment
99	(150)	Program Cost
609	(1,005)	Provision for annual leave
2,519	(154)	Provision for long service leave
1,240	2,519	Superannuation contributions
-	120	Telephone
-	120	Travel
-	58,346	Wages
(2)	84,594	Total expenses
14,594	23,729	Operating surplus/(deficit)
		AS AT 30 JUNE 1999
		STATEMENT OF ASSETS AND LIABILITIES
		Assets
66,836	-	Cash at bank
		Liabilities
(5,000)	-	Creditor
61,836	-	Net assets
		Accumulated funds
38,107	61,836	Accumulated funds at beginning of financial year
23,729	(76,430)	Operating surplus transfer to MRC
14,594	14,594	Capital transfer to MRC
		Accumulated funds at end of financial year
	61,836	

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

				Accumulated funds at end of financial year
				(2,860)
				Operating (deficit)/surplus
				(2,052)
				Accumulated funds at beginning of financial year
				9
				(2,869)
				Accumulated funds
				(4,912)
				Net assets
				(2,860)
				Creditor
				(5,684)
				Liabilities
				1,033
				Cash at bank
				772
				Assets
				AS AT 30 JUNE 1999
				STATEMENT OF ASSETS AND LIABILITIES
				Operating surplus/(deficit)
				(2,052)
				Total expenses
				39,457
				Wages Compensation
				464
				Traveling expenses
				548
				Training
				505
				Subscriptions contributions
				1,438
				1,996
				Sundry expenses
				101
				3,514
				556
				4,112
				Provision for annual leave
				1,324
				1,282
				Bank charges
				107
				Audit fees
				240
				Administration fees
				2,738
				Expenses
				36,588
				Total income
				38,072
				Grants received
				36,548
				Income
				40
				Interest received
				38,032
				Expenditure
				1998
				\$
				1999

FAMILY SUPPORT

FOR THE YEAR ENDED 30 JUNE 1999
STATEMENT OF OPERATIONS

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

			Operating surplus/(deficit)
			(1,421)
			891
			<u>45,572</u>
			49,756
			<u>527</u>
			800
			33,347
			34,384
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
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			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
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			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45
			Accommodation and meals
			Administrative fees
			Audit fees
			Bank charges
			Membership
			Program costs
			Provision for annual leave
			Provision for long service leave
			Rent
			Supernumerary contributions
			Training expenses
			Traveling expenses
			Wages
			Workers compensation
			<u>Total expenses</u>
			45,572
			<u>49,756</u>
			527
			800
			33,347
			1,645
			110
			175
			2,540
			1,800
			-
			3,000
			806
			583
			915
			-
			267
			893
			50
			109
			118
			700
			850
			5,385
			72
			45

	Assets	Liabilities	Creditors	Net assets	Accumulated funds	Accumulated funds at beginning of financial year	Operating deficit	Accumulated funds at end of financial year
Cash at bank	645							
	1,483							
Assets								
Liabilities								
Creditors		(660)						
		(77)						
Net assets		(15)						
Accumulated funds					1,406			
Operating deficit						891		
Accumulated funds at beginning of financial year						1,406		
Accumulated funds at end of financial year						(15)		

FILIPINO

\$	\$	\$
1998	1999	1999

AS AT 30 JUNE 1999

STATEMENT OF ASSETS AND LIABILITIES

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

		Accumulated funds at end of financial year
	(2,955)	(2,227)
Operating (deficit)/surplus	728	(2,955)
Accumulated funds at beginning of financial year	(2,669)	(2,669)
		Accumulated funds
	(2,227)	(2,227)
Net assets	(2,955)	(2,955)
Creditors in advance	(14,177)	(14,177)
(4,869)	(4,869)	(13,954)
		Liabilities
Cash at bank	14,655	15,868
		Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1999

	Operating surplus/(deficit)
	728
Total expenses	59,290
Wages	45,839
Traveling expenses	3,759
Training	374
Supernumerary contributions	2,714
Provision for long service leave	1,840
Programme costs	1,123
Membership fees	80
Conference and seminar expenses	-
Bank charges	146
Audit	-
Administrative	260
Accommodation and meals	1,534
Expenses	1,166
	Total income
	56,323
Sundry income	1,325
Interest received	37
Grants received	54,961
	Income
	2,600
	147
	60,018
	Total income
	60,018
	Bank charges
	-
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534
	Expenses
	1,166
	Conference and seminar expenses
	-
	Bank charges
	146
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534
	Expenses
	1,166
	Programme costs
	1,123
	Provision for long service leave
	1,840
	Training
	374
	Supernumerary contributions
	2,714
	Provision for long service leave
	1,123
	Programme costs
	80
	Membership fees
	-
	Conference and seminar expenses
	300
	Bank charges
	146
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534
	Expenses
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	146
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	-
	Accommodation and meals
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	1,166
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	80
	Membership fees
	-
	Conference and seminar expenses
	300
	Bank charges
	146
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534
	Expenses
	1,166
	Programme costs
	80
	Membership fees
	-
	Conference and seminar expenses
	300
	Bank charges
	146
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534
	Expenses
	1,166
	Programme costs
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	1,534
	Expenses
	1,166
	Programme costs
	80
	Membership fees
	-
	Conference and seminar expenses
	300
	Bank charges
	146
	Audit
	-
	Administrative
	-
	Accommodation and meals
	1,534

			Accumulated funds at end of financial year
		(4,754)	1,251
	(1,999)	(6,005)	1,251
	3,250	1,251	Accumulated funds at beginning of financial year
		(1,999)	Accumulating (deficit)/surplus
		Net assets	Accumulated funds
		(4,754)	1,251
	(6,077)	(11,747)	Grant income in advance
	(4,761)	(11,935)	Liabilities
	19,075	11,942	Assets
		Cash at bank	Assets
		(1,999)	Operating surplus/(deficit)
	48,335	53,061	Total expenses
	37,242	40,991	Waages
	4,359	4,249	Traveling expenses
	432	50	Supernumerary contribution distributions
	1,872	2,616	Provision for long service leave
	(282)	755	Provision for annual leave
	529	329	Programme costs
	111	126	Bank charges
	260	-	Audit
	3,100	2,600	Administrative fees
	46,336	47,056	Expenses
	46,268	47,009	Income
	68	47	Grants received
			Interest received
			Total income
	\$ 1998	\$ 1999	Community Settlement Service Scheme II

STATEMENT OF OPERATIONS
FOR THE YEAR ENDED 30 JUNE 1999
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
A.C.N. 002 898 759

SPECIAL MIGRANT PLACEMENT OFFICER		FOR THE YEAR ENDED 30 JUNE 1999	
		STATEMENT OF OPERATIONS	
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)		A.C.N. 002 898 759	
\$ 1998	\$ 1999		
Income			
Grants received	58,209	54,742	Interest received
	123	63	
Total income	58,332	54,805	
Expenses			
Accommodation fees	120	-	Administrative fees
	3,311	-	Audit fees
Bank charges	-	750	
Client expenses	242	173	
	440	251	
Insurance	-	297	
Interpreting fees	-	935	
Promotion	-	400	
Provision for annual leave	(1,109)	1,916	Provision for long service leave
	449	1,916	Superannuation contributions
Sundry expenses	30	2,880	Traveling expenses
	3,874	2,880	Training
Supervision for leave	1,011	1,463	
	1,463	716	
Workers Compensation	51,367	49,798	Utilities
	-	49,798	
Total expenses	60,074	64,613	
Operating surplus/(deficit)	(1,742)	(9,808)	
AS AT 30 JUNE 1999			
STATEMENT OF ASSETS AND LIABILITIES			
Assets			
Cash at bank	32,450	3,992	
Liaibilities			
Creditors	(11,474)	(9,545)	
Grant income in advance	(28,271)	-	
Net assets	(7,295)	(5,553)	
Accumulated funds			
Accumulated funds at beginning of financial year	(5,553)	4,255	
Operating surplus	(1,742)	(9,808)	
Accumulated funds at end of financial year	(7,295)	(5,553)	

STATEMENT OF OPERATIONS FOR THE YEAR ENDED 30 JUNE 1999	
ETHNIC ACCESS PROJECT	
Income	\$ 1999
Grants received	3,129
Interest received	20
Sundry income	47
Total income	3,196
Expenses	
Bank charges	14
Provision for long service leave	32
Program cost	1,197
Superannuation	125
Waages	1,793
Total expenses	3,161
Operating surplus/(deficit)	35
AS AT 30 JUNE 1999	
STATEMENT OF ASSETS & LIABILITIES	
Assets	
Cash at bank	12,801
Liabilities	
Creditor	(32)
Grant in advance	(12,734)
Net Assets	35
Accumulated Funds at beginning of financial year	-
Operating Surplus/(Deficit)	35
Accumulated Funds at end of financial year	35

MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LIMITED (A COMPANY LIMITED BY GUARANTEE) A.C.N. 002 898 759
 STATEMENT OF OPERATIONS FOR THE YEAR ENDED 30 JUNE 1999

			Operating surplus/(deficit)
		56	(833)
		5,400	90,908
		-	-
		700	Wages
		4,170	Supernumerary
		55,342	Sundry expenses
		5,142	Seminars
		25	Telephone
		328	Travel and accommodation
		1,109	Provision for long service leave
		363	Provision for annual leave
		2,000	Promotion
		10,418	Printing and stationery
		1,036	Petty cash
		59	Membership
		2,991	Consultancy fee
		624	Bank charges
		2,575	Administration
		329	-
		100	-
		284	-
		500	-
		-	-
		59	-
		204	-
		7,950	-
		5,456	Total income
		90,075	-
		288	Sundry income
		115	Interest received
		89,446	Grants received
		5,341	Income
		1998	
	\$	1999	
			RURAL INFORMATION CAMPAIGN
			STATEMENT OF OPERATIONS FOR THE YEAR ENDED 30 JUNE 1999
			MICGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
			A.C.N. 002 898 759

			Accumulated Funds
		(756)	Accumulated fund at end of financial year
	56	77	
		(833)	Operating surplus/(deficit)
	21	-	Transfer from MRC
		77	Accumulated funds at beginning of financial year
		(756)	Accumulated Funds
		77	
			Net assets
		(756)	
		(590)	Creditors
		(77,975)	Grant income in advance
		(40,676)	Liabilities
		(11,683)	
		(78,642)	Debtors
		48,382	Cash at bank
		3,221	
			Assets

STATEMENT OF ASSETS AND LIABILITIES
AS AT 30 JUNE 1999

RURAL INFORMATION CAMPAIGN

\$	\$	FOR THE YEAR ENDED 30 JUNE 1999
1998	1999	STATEMENT OF OPERATIONS

A.C.N. 002 898 759
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)

	CASINO
1999	\$
27,000	Income
43	Grants received
27,043	Total income
21,194	Interest received
88	Bank charges
219	Program cost
1,412	Supernannuation
578	Travel
21,194	Wages
26,491	Total expenses
3,552	Operating surplus/(deficit)
	STATEMENT OF ASSETS & LIABILITIES
	AS AT 30 JUNE 1999
Assets	Cash at Bank
3,552	Liabilities
(3,000)	Creditor
	Net Assets
552	Accumulated Funds
-	Accumulated Funds at beginning of financial year
552	Operating (Deficit)/Surplus
	Accumulated funds at end of financial year
552	

FOR THE YEAR ENDED 30 JUNE 1999
STATEMENT OF OPERATIONS
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER
A.C.N. 002 898 759

		SINGLETON SAFE HAVEN
	\$	
1999		
		FOR THE YEAR ENDED 30 JUNE 1999
		STATEMENT OF OPERATIONS
A.C.N. 002 898 759		
REGION LIMITED (A COMPANY LIMITED BY GUARANTEE)		
MIGRANT RESOURCE CENTRE OF NEWCASTLE AND HUNTER		
BANK charges	26	
Equipment	30	
Program cost	1,195	
Travel	713	
Wages	6,258	
Total expenses	8,222	
Operating surplus / (deficit)	(8,222)	
AS AT 30 JUNE 1999		
STATEMENT OF ASSETS & LIABILITIES		
Creditor	(8,222)	
Liabilities		
Net Liabilities	(8,222)	
Accumulated Funds		
Accumulated Funds at beginning of financial year	(8,222)	
Operating (Deficit)/Surplus		
Accumulated Funds at end of financial year	(8,222)	

