

# Our Services

## Aged Care

Culturally responsive, in-home and community-based aged care that honours your traditions.

## Settlement Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.

## Family Support

Culturally appropriate programs for multicultural families with children aged 0-18.

## Community Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.

## Creating Connections, Celebrating Culture

At Mosaic Multicultural Connections, we create safe spaces where families connect, children thrive, and communities grow stronger together.

[mosaicmc.org.au](http://mosaicmc.org.au)

# Let's Connect

We're here to listen, understand, and support you. Every conversation starts with respect for your unique story and needs.

- Monday-Friday, 9 am – 5 pm
- 1800 813 205 (Free call)
- [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)

## Need Our Services?

Complete our online referral form at [mosaicmc.org.au](http://mosaicmc.org.au)

## Information in Your Language

You can view details of our services in your preferred language on our website or contact us in your language through an interpreter by calling 131 450 (Translating and Interpreting Service) and request them to call Mosaic.

Scan here to learn more



Mosaic Multicultural Connections is the registered business name of Northern Settlement Services Limited, a registered charity with the ACNC.

Services may vary by location. Contact us to confirm availability.

[mosaicmc.org.au](http://mosaicmc.org.au)

# Community Engagement



**mosaic**  
multicultural connections

1800 813 205 [info@mosaicmc.org.au](mailto:info@mosaicmc.org.au)



## Looking for community support and belonging?

Building a sense of belonging in a new country goes beyond just settling in – it's about finding your community, ensuring your children succeed, and feeling confident about your family's future. Do you want to know how to help your children succeed at school and protect your family from risks you are still learning about? At Mosaic Multicultural Connections, we've been creating stronger communities for over 40 years through our **Community Engagement Programs** designed to address the real challenges that multicultural families face every day.

📍 Serving: Central Coast, Lake Macquarie, Newcastle and Armidale

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## Gambling Awareness

The Gamble Aware program offers culturally appropriate education and support where multicultural families learn about gambling risks and access specialist help when needed.

### What we provide:

- Culturally sensitive workshops in your language
- Individual family support up to 4 sessions
- Direct connections to specialist gambling counsellors
- Education about gambling risks and impacts

### Who can access:

Multicultural families wanting to learn about gambling risks or needing support with gambling concerns, and adults over 18 and young people experiencing gambling harm.

## Multicultural Community Development

Mosaic's Multicultural Community Groups are safe spaces where families build real connections, maintain their cultural identity, and strengthen ties to the wider community. Our community groups welcome drop-ins.

### What we provide:

- Weekly playgroups & mothers' groups
- Citizenship preparation and English practice
- Regular Information sessions, community workshops and cultural celebrations
- "Playing Around the World" activities

### Who can access:

Community members from all cultural backgrounds, especially families with children wanting to connect, learn, and participate in local community life.

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## Homework & Learning Centres

Our Homework & Learning Centres are supportive learning environments where students from migrant and refugee backgrounds develop academic skills, build social confidence, and achieve educational success alongside their peers.

### What we provide:

- Free weekly tutoring during school terms
- One-on-one support in small learning groups (maximum 15 students)
- Help with English, numeracy and homework tasks
- Progress reports and social confidence building

### Who can access:

Students from migrant and refugee backgrounds enrolled in local primary and secondary schools who are referred by their EALD (English as an Additional Language or Dialect) teacher. Programs run during school terms only.

