

Our Services

Aged Care

Culturally responsive, in-home and community-based aged care that honours your traditions.

Settlement Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.

Family Support

Culturally appropriate programs for multicultural families with children aged 0-12.

Community Services

Personalised support for people from refugee, migrant and humanitarian backgrounds.



Building Stronger Families, Celebrating Your Journey

At Mosaic Multicultural Connections, we strengthen parent-child relationships, build parenting confidence, and support families to thrive.

mosaicmc.org.au

Let's Connect

We're here to listen, understand, and support you. Every conversation starts with respect for your unique story and needs.

- Monday-Friday, 9 am – 5 pm
- 1800 813 205 (Free call)
- info@mosaicmc.org.au

Need Our Services?

Complete our online referral form at mosaicmc.org.au

Information in Your Language

You can view details of our services in your preferred language on our website or contact us in your language through an interpreter by calling 131 450 (Translating and Interpreting Service) and request them to call Mosaic.

Scan here to learn more



Mosaic Multicultural Connections is the registered business name of Northern Settlement Services Limited, a registered charity with the ACNC.

Services may vary by location. Contact us to confirm availability.

mosaicmc.org.au

Family Support



mosaic
multicultural connections

1800 813 205 info@mosaicmc.org.au

Family Support

Newcastle, Lake Macquarie

Our professional, culturally responsive family support programs work alongside multicultural families to build positive parenting, healthy relationships, and family wellbeing. We combine evidence-based parenting programs with individual family support, so families feel heard, supported, and empowered.

What we provide:

- Qualified family casework tailored to your goals
- Evidence-based parenting programs
- Referrals to services and crisis support

Who can access:

Multicultural parents with children aged 12 years and under, regardless of visa status or citizenship.

Playing Around the World (PAW)

Central Coast

The PAW program welcoming multicultural community spaces where your child can thrive through cultural exploration while you build lasting friendships with other families who understand your journey.

What we provide:

- Weekly cultural exploration during school terms
- Age-appropriate activities and creative play
- School readiness and development support
- Parent connections and community building

Who can access:

Families with children aged 0-6 years (including expecting mothers) across the Central Coast.

Services may vary by location. Contact us to confirm availability.

Looking for family support that works?

Parenting in a new country brings unique challenges that can leave families feeling isolated and overwhelmed by unfamiliar systems and expectations.

At Mosaic Multicultural Connections, we believe all children deserve a good start through proper parent support. We recognise every family's needs are different. We provide professional guidance and research-backed programs that help you build confidence and create the strong, connected family life you want. All our services are free and available in multiple languages.

 Serving: Central Coast, Newcastle and Lake Macquarie

mosaicmc.org.au

Our Family Support Programs Include:

Group workshops: Evidence-based parenting program like Circle of Security, Bringing up Great Kids, Blackbox Parenting, and 123 Magic, aimed at helping you understand your child's needs and strengthen your relationship.

Individual support: We can support you with your family challenges and goals with culturally competent family workers who will listen and understand your situation.

Community Services Navigation: We can assist you to access specialist services in the broader community e.g. health services, government support, housing, and community programs.

