



Mosaic Multicultural Connections

Volunteer: Photography and Videography Support

Mosaic Multicultural Connections (Mosaic) is a registered business name of Northern Settlement Services Limited.

VOLUNTEER ROLE TITLE	Photography and Videography Support
NAME OF PROGRAM OR ACTIVITY	Marketing and Communications
CLIENT GROUP or CLIENT CHARACTERISTICS	Primarily individuals from refugee backgrounds, including Afghan, Syrian, and other communities. Your visuals will highlight their stories, resilience, and cultural pride in a respectful and empowering way.
ROLE TASKS List tasks in order of priority	<p>Content Creation:</p> <ul style="list-style-type: none">• Capture engaging, high-resolution photographs and videos at events, workshops, and programs that align with Mosaic's brand voice: welcoming, respectful, and vibrant.• Capture moments that depict diverse communities interacting positively, celebrating cultural heritage, and engaging in collaborative activities.• Prioritise candid shots (e.g., close-ups of cultural activities, action shots of collaborative projects) and stylised compositions (soft focus, foregrounding) that evoke warmth and community. <p>Editing & Brand Consistency:</p> <ul style="list-style-type: none">• Edit photos/videos to maintain Mosaic's colourful and supportive aesthetic (e.g., balanced lighting, culturally sensitive framing).• Ensure all content produced is culturally sensitive, inclusive, and reflective of the diverse communities Mosaic serves.• Share media files promptly after events for marketing and communication purposes. <p>Compliance & Collaboration:</p> <ul style="list-style-type: none">• Work within Mosaic's policies, including Work Health and Safety (WHS), confidentiality, and cultural sensitivity guidelines.• Collaborate with the Marketing Team to align visuals with campaign goals.• Respect and protect the privacy of clients, staff, and volunteers. <p>Event Support:</p> <ul style="list-style-type: none">• Be available to travel to event locations (transport reimbursed).• Assist with setup/pack-down of equipment if required.
SKILLS List the skills required to perform these tasks	<p>Essential:</p> <ul style="list-style-type: none">• Experience in photography and/or videography (professional or hobbyist level).• Ability to edit photos and videos for digital marketing and promotional purposes.



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	<ul style="list-style-type: none">Respectful and culturally sensitive approach to photographing and filming people from diverse backgrounds.Own photography/videography equipment (e.g., DSLR camera, tripod). <p>Desirable:</p> <ul style="list-style-type: none">Understanding of visual storytelling, including close-ups, action shots, soft focus, and diverse representation.Eye for detail and strong creative vision aligned with Mosaic's inclusive, supportive, and colourful brand aesthetic. <p>Personal Qualities:</p> <ul style="list-style-type: none">Ability to work independently and collaboratively in a fast-paced environment.Friendly, adaptable, and passionate about multiculturalism.
TIME COMMITMENT What is the required minimum and maximum time commitment? What time of day is this role required??	Flexible, based on event schedules (e.g., workshops, cultural celebrations, community programs)
ACTIVITY LOCATIONS Where does the volunteer perform these tasks? Include all locations where the person doing this role is required to be.	Mosaic Offices and event locations, which may be outside of the office.
WORKING WITH OTHERS Will this volunteer role work with paid staff? Or will they work alone?	You will mostly be working independently. A supervisor may or may not be present at the event or activity location
SUPPORT and SUPERVISION Who is the designated supervisor or manager of this role? Who will supervise the volunteer during the activity?	Marketing and Communications Lead
TRAINING List the training provided for this role, including and WHS and induction requirements	<p>Induction & Training: Orientation to Mosaic's mission, policies, and cultural guidelines.</p> <p>Resources: Access to Mosaic-branded templates and style guides.</p> <p>Support: Ongoing guidance from the Marketing & Communications Lead.</p> <p>Reimbursements: Out-of-pocket expenses (e.g., travel, event-related costs).</p> <p>Recognition: References for future job opportunities upon successful completion of volunteer contributions and acknowledgement in publications.</p>



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ADMINISTRATION List the reimbursements that Mosaic provides for volunteer expenses, and any other administration requirements	<ul style="list-style-type: none">▪ ??
EXPECTATIONS and BENEFITS OF THIS ROLE What does the role offer or NOT offer, such as personal development or career experience or an opportunity to make a difference in another person's life.	<p><u>What This Role Offers</u></p> <p>Make a Meaningful Difference:</p> <ul style="list-style-type: none">• Use your creative skills to amplify the voices of refugee and migrant communities, showcasing their resilience, cultural pride, and contributions to society. Your work will directly support Mosaic's mission to foster inclusion and belonging, by highlighting the stories and experiences of multicultural communities. <p>Skill Development & Career Experience:</p> <ul style="list-style-type: none">• Gain hands-on experience in photography and videography for a nonprofit organisation.• Build your diverse portfolio with professional-grade content used in real-world campaigns.• Learn to tailor visuals for social impact and diverse audiences. <p>Networking & Community Connections:</p> <ul style="list-style-type: none">• Collaborate with a passionate team and connect with people from multicultural backgrounds.• Opportunities to engage with community leaders and cultural events. <p>Personal Growth:</p> <ul style="list-style-type: none">• Develop cultural sensitivity and cross-cultural communication skills.• Gain insight into the challenges and strengths of refugee communities. <p><u>What This Role Does NOT Offer</u></p> <p>Financial Payment: This is an unpaid volunteer position (no financial compensation).</p> <p>Guaranteed Employment: The role does not guarantee a paid position at Mosaic but can provide valuable experience and references.</p> <p>Structured Training Programs: It does not provide formal certification or qualifications. While guidance is provided, this role requires self-motivation and existing technical skills.</p> <p>Equipment: Technical hardware and software will not be provided; volunteers may need to use their own camera/gear and editing software</p> <p>Ownership of Content: All photos/videos created are the property of Mosaic Multicultural Connections.</p> <p><u>Key Expectations</u></p> <p>Commitment to Mosaic's Values: Respect, inclusivity, and cultural humility in all interactions.</p>



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Reliability: Punctuality and clear communication about availability for events.

Professionalism:

- Deliver high-quality, edited content on agreed timelines.
- Adhere to confidentiality and privacy policies when handling client stories/images.

Cultural Sensitivity:

- Prioritise the dignity and consent of clients when capturing their images.
- Avoid stereotypes; focus on authentic, empowering representations.

Note: *Volunteers are covered by Mosaic's insurance policies but are not entitled to workers' compensation.??*