WEB:
http://moseleyg.byethost4.com
GitHub:
https://github.com/moseleygj

GORDON MOSELEY

(646) 377-5325

◉ Brooklyn, New York

MoseleyGJ@gmail.com

SKILLS

L.A.M.P. (Linux, Apache, MySQL, PHP(basics)) / Web Design / CSS / Adobe Photoshop / MS Office Suite / Basic Java Programming / JavaScript / BASH Scripting / Oracle VirtualBox / Mac OS X / Networking / Active Directory / VOIP.

WORK EXPERIENCE

AIG Services/NTT Data services(Computer Tech, May 2017 - Present) Contract
- Large office migration(1,000+ users): Finished customer projects ahead of schedule and under budget.
- Disconnects/Reconnects, Quality Assurance,
- Level 3 support :Troubleshooting, Network connectivity and User support on MS Office Suite, Windows 7 & 10.
- Setup VOIP Avaya phones, Wireless Headsets, WYSE Terminals, DELL Desktops, Docks and dual-monitors.

Computer Consultant(Independent Contractor, September 2014 - present)
- Web Design, Computer Repair (Laptop & Desktop), Hardware setup;
- iPhone, Android and Blackberry knowledge; HDD Backups/Restore/Imaging(Clone-disk, clonezilla, Linux 'DD' commands, PartImage, Macrum Reflect, Active@ Disk Image);
- Data Recovery, Data migration, and Networking diagnostics using Terminal, PUTTY, etc.; Cloud setup; Utilized Active Directory(AD); Setup and maintained Virtual Machines (VMWare/VMWare Fusion)
- VPN, RealVNC for remote-administration, automated maintenance task
- MAC OS X troubleshooting.(Reset PRAM, flush .PLIST files of faulty applications, recovery files, reset passwords.)

Department of Labor (Residential Electrical, March 2010 - September 2014)
- Rough-in wiring, lighting and fixtures servicing.
- Special circuits, Service Entry, Electric Heating.
- Reading and designing blueprints, low voltage wiring and Ohm's law.

National Grid (Help Desk) (January 2009 - December 2009) Contract
- Provided remote desktop assistance for LAN and VPN users. Utilized Active Directory(AD)
- Supported in "Netscape-to-Microsoft Outlook mail migration" project
- Performed Helpdesk tasks: Password resets, account unlocking and general trouble shooting
- Utilized DameWare, Radia and Remedy ticket software to track and record issues(approx. 40-60 daily)

Data Velocity (Apple Mac OS X Tech./System Administrator, Oct 2008- Dec 2008) Contract
- Provided solutions for Microsoft Windows Users converting to Mac OS X
- Maintained small business server (SBS) for contracted companies(Law firms); Setup secure VPN
- Provided E-Mail troubleshooting with Microsoft Exchange Server/IMAP
- Scripted to simplify task for both MS Windows and UNIX/Linux clients

U. S. NAVY (Information Systems Tech., June 2006 – September 2008)
- Provided disaster recovery for servers (Back up and Safeguard data frequently)
- Performed "Ghosting" and "Data recovery" using various tools on Hiren's Boot CD
- Recognized, Identified and removed all current security threats; Troubleshoot network issues
- Setup, upgraded, disassembled, and reassembled Desktop/Notebook PC's
- Used "Active@KilDisk" software to ensure the safety of sensitive data not being sacrificed
- Provided data-migration to/from the MS Windows to Linux, and the Mac OS X Platform

Education

- National Center for Construction Education & Research (NCCER) Certified: Residential Electrical, University of Florida- 2014
- Computer Programming and Information Technology, Associate's Degree (AOS), Brooklyn, New York - 2007
- CompTIA Linux+ Certified, CompTIA A+ Certified

Summary

Extensive experience in the Information Technology field.
Excellent at juggling multiple tasks and working under pressure.