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Wednesday October 22, 2025 13:27:16 PM

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**MODIFY SYSTEM SETTINGS**

Version: 2.14b0.5

SVN Version: [3608](#)

DB Schema Version: 1661

DB Schema Update Date: 2024-09-09 06:09:51

Password Encryption: DISABLED - S1 - C1

Auto User-add Value: 101

Recording Prompt Count: 0

Install Date: 2021-04-28

[Phone Codes](#): 1154 - 42740 - 0 - 0 - 0 - 0 - 0

Today System Stats: 277299 - 6 - 739 - 1503 - 587 - 5

Use Non-Latin(UTF-8): [?](#)Enable Languages: [?](#)Language Method: [?](#)Webroot Writable: [?](#)Agent Disable Display: [?](#)Clear Frozen Calls: [?](#)Allowed SIP Stacks: [?](#)Allow SIPSAK Messages: [?](#)Admin Modify Auto-Refresh: [?](#)Admin No-Cache: [?](#)Admin Row Click: [?](#)Admin Records Per Page: [?](#)Admin User Redirect: [?](#)Enable Agent Transfer Logfile: [?](#)Enable Agent Disposition Logfile: [?](#)Timeclock End Of Day: [?](#)Default Local GMT: (Do NOT Adjust for DST) [?](#)Default Voicemail Zone: [?](#)Agents Calls Reset: [?](#)

Timeclock Last Auto Logout: 2025-10-22

Oldest Logs Date: 2024-03-18 01:30:01

Agent Screen Header Date Format: [?](#)Agent Screen Customer Date Format: [?](#)Agent Screen Customer Phone Format: [?](#)Agent API Active: [?](#)Allow Hide Customer Hangup Button: [?](#)Agent Screen Park Xfer Button: [?](#)Agent Screen Logout Link Credentials: [?](#)Agent Soundboards: [?](#)Agent Browser Call Alerts: [?](#)Agent Hidden Browser Sound: volume: play selected sound [?](#)Agent Hidden Browser Sound Seconds: [?](#)Enable Pause Code Time Limits: [?](#)Agent Only Callback Campaign Lock: [?](#)Callback Time 24 Hours: [?](#)Anyone Callback Inactive Lists: [?](#)Central Sound Control Active: [?](#)Sounds Web Server: [?](#)

Sounds Web Directory: [b3Kx1p93jxd8Y23YLR7dATt7I6xCqnib](#) [?](#)

Custom Agent Login Sound: [audio chooser](#) [?](#)

Custom Agent Leave 3way Sound: [audio chooser](#) [?](#)

Admin Home URL: [?](#)

Admin Web Directory: [?](#)

Agent Screen Script: [?](#)

Active Voicemail Server: [?](#)

Allow Voicemail Greeting Chooser: [?](#)

Auto Dial Limit: [?](#)

Outbound Auto-Dial Active: [?](#)

Shared Agent Campaign Dialing: [?](#)

Agent Search Method Override: [?](#)

UK OFCOM Drop Calculation: [?](#)

Disable Auto-Dial: [?](#)

Max FILL Calls per Second: [?](#)

Web Lead Loader Phone Length: [?](#)

Web Lead Loader Phone Prefix Strip: [?](#)

Manual Dial Phone Prefix Strip: [?](#)

Allow Custom Dialplan Entries: [?](#)

PLL Grouping Limit: [?](#)

Generate Cross-Server Phone Extensions: [?](#)

USA-Canada Phone Number Dialcode Fix: [?](#)

Default Phone Code: [?](#)

User Territories Active: [?](#)

User Locations: [?](#)

List Status Modification Confirmation: [?](#)

Enable First Webform: [?](#)

Enable Second Webform: [?](#)

Enable Third Webform: [?](#)

Enable Second Script Tab: [?](#)

Enable TTS Integration: [?](#)

Enable CallCard: [?](#)

Enable Campaign Test Calls: [?](#)

Enable International DNCs: [?](#)

DID System Filter: [?](#)

Inbound Answer Configuration: [?](#)

New Leads Per List Limit: [?](#)

Enable Daily Called Count Limits: [?](#)

Enable 24-Hour Called Count Limits: [?](#)

Call Quota Lead Ranking: [?](#)

Enable Custom List Fields: [?](#)

Enable Expanded List Stats: [?](#)

Hide Inactive Lists: [?](#)

Country Code List Stats: [?](#)

Enable DID Entry List ID: [?](#)

Lead Manager Active Lists: [?](#)

Enable GDPR-compliant Data Download Deletion: [?](#)

Expired Lists Auto Inactive: [?](#)

Enable Drop Lists: [?](#)

Admin Lead Source ID Display: [?](#)

Allow Web DB Debug: [?](#)

Agent Screen Debug Logging:

Agent Screen Timer:

Enhanced Disconnect Logging:

SIP Event Logging:

Cached Realtime Carrier Stats:

Enable CID Groups and Campaign Areacode CID:

Outbound Call Any CID:

OpenSIPs CID Name Support:

Enable Remote Agent Extension Overrides:

Enable Agent Whisper Monitoring:

Enable User Hide RealTime:

Enable Manual Dial Auto Next:

Enable Manual Dial Validation:

Enable Contacts:

Call Menu Qualify Enabled:

Call Menu Alt DTMF Logging:

Allow IP Lists:

System IP Blacklist:

Level 8 Disable Add:

Script Text Remove JS:

Admin List Counts Link:

Allow Emails:

Allow Chats:

Chat Timeout in seconds:

Chat URL:

Agent Push Events:

Agent Push URL:

Log Recording Access:

Recording Buttons Type:

Allow Mute Recordings:

First Login Trigger: N

User Password Minimum Length:

Two-Factor Auth Hours:

Two-Factor Auth Config Container:

User Login Link Emails Allowed:

Default Phone Settings Container:

Default Phone Registration Password: Strength: Medium Length: 15

Default Phone Login Password: Strength: Weak Length: 4

Default Server Password: Strength: Medium Length: 15

Enable Automated Reports:

Report Default Format:

Slave Database Server:

Reports to use Slave DB:
Real-Time Main Report
Real-Time Campaign Summary
Real-Time Whiteboard Report
Inbound Report

Custom Reports to use Slave DB:
Camp Manager Lite
CID Report Utility
Estimated Cost Report
Prepend 1 to Caller IDs

Custom Dialplan Entry:

Reload Dialplan On Servers:

Last: 2025-05-27 11:45:23

Hide Label in Call Logs: Label Title: Label First Name: Label Middle Initial: Label Last Name: Label Address1: Label Address2: Label Address3: Label City: Label State: Label Province: Label Postal Code: Label Vendor Lead Code: Label Gender: Label Phone Number: Label Phone Code: Label Alt Phone: Label Security Phrase: Label Email: Label Comments: Label Lead ID: Label List ID: Label Entry Date: Label Timezone: Label Source ID: Label Reset Code: Label Status: Label User: Label Date of Birth: Label Country Code: Label Last Call: Label Called Count: Label Rank: Label Owner: Label Entry List ID: Admin Screen Colors: Agent Screen Colors: Agent Chat Screen Colors: QC Features Active: QC Claim Limit: QC Expire Days:

QC Last Pull Time: 2021-04-28 17:34:39

Default Codecs: Default Webphone: Default External Server IP:

Webphone URL:

https://capitalenergy.bytedialer.com/agc/viciphone/viciphone.php [?](#)

Webphone System Key: [?](#)

No-Answer Log: N [?](#)

DID Agent Log: N [?](#)

Alt-Log DB Server: [?](#)

Alt-Log DB Name: [?](#)

Alt-Log DB Login: [?](#)

Alt-Log DB Password: [?](#)

Alt-Log Tables: [?](#)
NONE
log_noanswer
did_agent_log
contact_information

Enable QueueMetrics Logging: 0 [?](#)

QueueMetrics Server IP: [?](#)

QueueMetrics DB Name: [?](#)

QueueMetrics DB Login: [?](#)

QueueMetrics DB Password: [?](#)

QueueMetrics URL: [?](#)

QueueMetrics Log ID: VIC [?](#)

QueueMetrics EnterQueue Prepend: NONE [?](#)

QueueMetrics Login-Out: STANDARD [?](#)

QueueMetrics CallStatus: 1 [?](#)

QueueMetrics Addmember Enabled: 0 [?](#)

QueueMetrics Dispo Pause Code: [?](#)

QueueMetrics Pause Type Logging: 0 [?](#)

QueueMetrics PAUSEREASON Logging: STANDARD [?](#)

QueueMetrics Phone Environment Phone Append: 0 [?](#)

QueueMetrics Hold Call Log: 0 [?](#)

QueueMetrics Socket Send: NONE [?](#)

QueueMetrics Socket Send URL: [?](#)

Enable Vtiger Integration: 0 [?](#) [Click here to Synchronize users with Vtiger](#)

Vtiger DB Server IP: [?](#)

Vtiger DB Name: [?](#)

Vtiger DB Login: [?](#)

Vtiger DB Password: [?](#)

Vtiger URL: [?](#)

[Click here to see Admin changes to the system settings](#)