

STATUSES WITHIN THIS SYSTEM:															ANSWERING MACHINE		
STATUS	DESCRIPTION	CATEGORY	AGENT SELECTABLE	HUMAN ANSWER	SALE	DNC	CUSTOMER CONTACT	NOT INTERESTED	UNWORKABLE	SCHEDULED CALLBACK	COMPLETED	MIN SEC	MAX SEC	MODIF			
A	Answering Machine	UNDEFINED - Default Category	Y	N	N	N	N	N	N	N	N	0	0	MODIFY			
AA	Answering Machine Auto	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
AB	Busy Auto	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
ADC	Disconnected Number Auto	UNDEFINED - Default Category	N	N	N	N	N	N	Y	N	N	0	0	MODIFY			
ADCT	Disconnected Number Tem	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
AFAX	Fax Machine Auto	UNDEFINED - Default Category	N	N	N	N	N	N	Y	N	N	0	0	MODIFY			
AFTHRS	Inbound After Hours Drop	UNDEFINED - Default Category	N	Y	N	N	N	N	N	N	N	0	0	MODIFY			
AL	Answering Machine Msg Pli	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
ALMAX	Answering Machine Max Ttl	UNDEFINED - Default Category	Y	Y	N	N	N	N	N	N	N	0	0	MODIFY			
AM	Answering Machine SentTo	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
ANGERM	Anger Management	UNDEFINED - Default Category	Y	Y	N	N	N	N	N	N	N	0	0	MODIFY			
B	Busy	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
CALLBK	Call Back	UNDEFINED - Default Category	Y	Y	N	N	Y	N	N	Y	N	0	0	MODIFY			
CB1M	CALLBCK1MONTH	UNDEFINED - Default Category	Y	Y	N	Y	N	N	N	N	N	0	0	MODIFY			
CB6M	CALLBCK6MONTHS	UNDEFINED - Default Category	Y	Y	N	Y	N	N	N	N	N	0	0	MODIFY			
CBHOLD	Call Back Hold	UNDEFINED - Default Category	N	Y	N	N	Y	N	N	Y	N	0	0	MODIFY			
DAIR	Dead Air	UNDEFINED - Default Category	Y	N	N	N	N	N	N	N	N	0	0	MODIFY			
DC	Disconnected Number	UNDEFINED - Default Category	Y	N	N	N	N	N	N	N	N	0	0	MODIFY			
DEC	Declined Sale	UNDEFINED - Default Category	Y	Y	N	N	Y	N	N	N	N	0	0	MODIFY			
DNC	DO NOT CALLLEGAL	UNDEFINED - Default Category	Y	Y	N	Y	N	N	N	Y	N	0	0	MODIFY			
DNCC	DO NOT CALL Hopper Cam	UNDEFINED - Default Category	N	N	N	Y	N	N	N	Y	N	0	0	MODIFY			
DNCL	DO NOT CALL Hopper Sys	UNDEFINED - Default Category	N	N	N	Y	N	N	N	Y	N	0	0	MODIFY			
DROP	Agent Not Available	UNDEFINED - Default Category	N	Y	N	N	N	N	N	N	N	0	0	MODIFY			
ERI	Agent Error	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
INCALL	Lead Being Called	UNDEFINED - Default Category	N	N	N	N	N	N	N	N	N	0	0	MODIFY			
INVALI	WRONG DATA OUT OF ARE	UNDEFINED - Default Category	Y	Y	N	Y	Y	N	Y	N	N	0	0	MODIFY			
IVRXFR	Outbound drop to Call Men	UNDEFINED - Default Category	N	Y	N	N	N	N	N	N	N	0	0	MODIFY			
LOWBIL	LOWBILL - Under 60	UNDEFINED - Default Category	Y	Y	N	Y	N	N	N	N	N	0	0	MODIFY			
LRERR																	

	Outbound Local Channel Re	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	<input type="checkbox"/> O	MODIFY								
LSMERR	Agent lead search old lead	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	<input type="checkbox"/> O	MODIFY										
MAXCAL	Inbound Max Calls Drop	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	<input type="checkbox"/> O	MODIFY								
MLINAT	Multi-Lead auto-alt set inactive	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY							
N	No Answer	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
NA	No Answer AutoDial	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
NANQUE	Inbound No Agent No Queue	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
NEW	New Lead	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
NI	Not Interested	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY				
NP	No Pitch No Price	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
NQ	RENTER OR TREES OR LOW	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY
OLD	TOO OLD	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY						
PDROP	Outbound Pre-Routing Drop	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
PM	Played Message	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
PU	Call Picked Up	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
QCFAIL	QC_FAIL_CALLBACK	QC -	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY
QUEUE	Lead To Be Called	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
QVMAIL	Queue Abandon Voicemail	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
RENTER	RENTER	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY				
ROBOT	Fake Recorded Message	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY							
RQXFER	Re-Queue	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
SALE	Sale Made	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY						
SALERH	Sales Rehash	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY								
SEED	SEED	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY								
SOLAR	ALREADY SOLAR	UNDEFINED - Default Category	<input type="checkbox"/> Y	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY							
SVYCLM	Survey sent to Call Menu	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
SVYEXT	Survey sent to Extension	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
SVYHU	Survey Hungup	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
SVYREC	Survey sent to Record	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
SVYVM	Survey sent to Voicemail	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY											
TIMEOT	Inbound Queue Timeout Dr	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
XDROP	Agent Not Available IN	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY									
XFER	Call Transferred	UNDEFINED - Default Category	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> N	<input type="checkbox"/> Y	<input type="checkbox"/> N	<input type="checkbox"/> O	MODIFY					

ADD NEW SYSTEM STATUS  
Status:  Description:  Selectable:  Human Answer: Sale:  DNC:  Customer Contact:  Not Interested:   
Unworkable:  Callback:  Completed:  Answering Machine:  Category:

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