



HOME | Timeclock | Chat | Logout (capadmin)

Tuesday October 28, 2025 17:01:14 PM

[Show Campaigns](#) | [Add A New Campaign](#) | [Copy Campaign](#) | [Real-Time Campaigns Summary](#)

ADMINISTRATION

1027:

Basic Detail Statuses HotKeys Lead Recycling Auto Alt Dial List Mix Survey Pause Codes AC-CID Real-Time

[Reports](#)[Users](#)**Campaigns**[Campaigns Main](#)[Statuses](#)[HotKeys](#)[Lead Recycle](#)[Auto-Alt Dial](#)[List Mix](#)[Pause Codes](#)[Presets](#)[AC-CID](#)[Lists](#)[Scripts](#)[Filters](#)[Inbound](#)[User Groups](#)[Remote Agents](#)[Admin](#)

Campaign ID: 1027 ?

Campaign Name: Georgia Inbound ?

Campaign Description: ?

Campaign Change Date: 2025-10-24 11:19:48 ?

Campaign Login Date: 2025-10-28 12:18:54 ?

Campaign Call Date: 2025-10-28 12:19:19 ?

8 Day outbound call count for this campaign [more summary stats...](#) ?

2025-10-28	147648
2025-10-27	141733
2025-10-26	-none-
2025-10-25	9299
2025-10-24	115822
2025-10-23	10321
2025-10-22	188738
2025-10-21	238692

Active: Y ?

Admin User Group: ---ALL--- ?

Park Music-on-Hold: moh chooser ?

Web Form: ?

Web Form Two: ?

Web Form Target: vdcwebform ?

Allow Closers: Y ?

Allow Inbound and Blended: Y ?

Dial Status 1: **NANQUE** - Inbound No Agent No Queue Drop [REMOVE](#)Dial Status 2: **SVYCLM** - Survey sent to Call Menu [REMOVE](#)Dial Status 3: **DAIR** - Dead Air [REMOVE](#)Dial Status 4: **SALERH** - Sales Rehash [REMOVE](#)Dial Status 5: **AL** - Answering Machine Msg Played [REMOVE](#)Dial Status 6: **AM** - Answering Machine SentToMesg [REMOVE](#)Dial Status 7: **DEC** - Declined Sale [REMOVE](#)Dial Status 8: **DROP** - Agent Not Available [REMOVE](#)Dial Status 9: **CALLBK** - Call Back [REMOVE](#)Dial Status 10: **NP** - No Pitch No Price [REMOVE](#)Dial Status 11: **AA** - Answering Machine Auto [REMOVE](#)Dial Status 12: **NI** - Not Interested [REMOVE](#)Dial Status 13: **PU** - Call Picked Up [REMOVE](#)Dial Status 14: **PM** - Played Message [REMOVE](#)Dial Status 15: **N** - No Answer [REMOVE](#)Dial Status 16: **PDROP** - Outbound Pre-Routing Drop [REMOVE](#)Dial Status 17: **LRERR** - Outbound Local Channel Res Err [REMOVE](#)Dial Status 18: **ERI** - Agent Error [REMOVE](#)Dial Status 19: **AB** - Busy Auto [REMOVE](#)Dial Status 20: **B** - Busy [REMOVE](#)Dial Status 21: **A** - Answering Machine [REMOVE](#)Dial Status 22: **NA** - No Answer AutoDial [REMOVE](#)Dial Status 23: **NEW** - New Lead [REMOVE](#)Add A Dial Status to Call: - NONE - [ADD](#) ?

List Order: DOWN COUNT ?

List Order Randomize: Y ?

List Order Secondary: LEAD_ASCEND ?

[List Mix:](#) DISABLED - DISABLED ?[Lead Filter:](#) CUSTOM_BW - CUSTOM BW ?Hopper Drop-Run Trigger: ☐ All Drops: ☐ ?

Drop Lockout Time: ?

Call Count Limit: ?

Call Count Target: ?

Minimum Hopper Level: ?

Automatic Hopper Level: ?

Automatic Hopper Multiplier: ?

Auto Trim Hopper: ?

Hopper VLC Dup Check: ?

Manual Dial Hopper Check: ?

Force Reset of Hopper: ?

Dial Method: ?

Auto Dial Level: (0 = off) ? ☐ ADAPT OVERRIDE

Auto Dial Level Threshold: ? agents: ?

Available Only Tally: ?

Available Only Tally Threshold: ? agents: ?

Agent In-Call Tally Seconds Threshold: *digits only* ?

Drop Percentage Limit: % ?

Maximum Adapt Dial Level: *number only* ?

Latest Server Time: *4 digits only* ?

Adapt Intensity Modifier: ?

Dial Level Difference Target: ?

Dial Level Difference Target Method: ?

Concurrent Transfers: ?

Queue Priority: ?

Multiple Campaign Drop Rate Group: ?

Inbound Queue No Dial: ?

Inbound No-Agents No-Dial: ?

Inbound No-Agents No-Dial Threshold: *number only* ?

Auto Alt-Number Dialing: ?

Auto Alt-Number Dialing Threshold: *number only* ?

Next Agent Call: ?

[Local Call Time:](#) ?

State rules defined for this call time: 0 Holidays defined for this call time: 0

Dial Timeout: *in seconds* ?

Dial Timeout Lead Container: ?

Dial Prefix: for 91NXXNXXXXXX value would be 9, for no dial prefix use X ?

Manual Dial Prefix: ?

Omit Phone Code: ?

Campaign CallerID: ?

Custom CallerID: ?

[CID Group:](#) ?

CID Group Failover: ?

Routing Extension: ?

Campaign Rec exten: ?

Campaign Recording: ?

Campaign Rec Filename: ?

Recording Delay: *in seconds* ?

Routing Initiated Recording: ?

Call Notes Per Call: ?

Comments All Tabs: ?

Comments Dispo Screen: ?

Comments Callback Screen:	DISABLED	?			
QC Comments History:	CLICK	?			
Hide Call Log Info:	N	?			
Agent Lead Search:	DISABLED	?			
Agent Lead Search Method:	CAMPLISTS_ALL	?			
Script:	-	?			
Clear Script:	DISABLED	?			
Script Tab Frame Location:	DEFAULT	?			
Clear Form Tab:	ACKNOWLEDGE	?			
Get Call Launch:	NONE	?			
Agent Browser Call Alert Sound:	droplet	volume: 50	play_selected_sound	?	
Answering Machine Message:	silence2seconds			audio chooser	?
Voicemail Message Daily Limit:	0	?			
WaitForSilence Options:	2000,1,2	?			
AM Message Wildcards:	N	?			
AMD Type:	AMD	?			
AMD send to Action:	N	?			
AMD Agent Route Options:	DISABLED	?			
CPD AMD Action:	DISABLED	?			
CPD Unknown Action:	DISABLED	?			
AMD Inbound Group:	---NONE---	?			
AMD Call Menu:	---NONE---	?			
VM Message Group:	---NONE---	?			
Leave VM No Dispo:	DISABLED	?			
Transfer-Conf DTMF 1:		?			
Transfer-Conf Number 1:		?			
Transfer-Conf DTMF 2:		?			
Transfer-Conf Number 2:		?			
Transfer-Conf Number 3:		?			
Transfer-Conf Number 4:		?			
Transfer-Conf Number 5:		?			
Enable Transfer Presets:	DISABLED	?			
Hide Transfer Number to Dial:	DISABLED	?			
PrePopulate Transfer Preset:	N	?			
Quick Transfer Button:	N	?			
Transfer-Conf Button Launch:	NONE	?			
Transfer No Dispo:	DISABLED	?			
Custom 3-Way Button Transfer:	DISABLED	?			
3-Way Call Outbound CallerID:	CAMPAIGN	?			
3-Way Call Dial Prefix:		?			
3-Way Volume Buttons:	ENABLED	?			
Customer 3-Way Hangup Logging:	ENABLED	?			
Customer 3-Way Hangup Seconds:	5	?			
Customer 3-Way Hangup Action:	NONE	?			
3-Way Recording Stop:	N	?			
3-Way Recording Stop Exception:	DISABLED	?			
Leave 3-Way Start Recording:	DISABLED	?			
Leave 3-Way Start Recording Exception:	DISABLED	?			
Hangup Xfer Recording Start:	N	?			
Park Call IVR:	DISABLED	?			
Park Call IVR AGI:		?			
Timer Action:	NONE	?			

Timer Action Message: ?
 Timer Action Seconds: ?
 Timer Action Destination: ?
 Scheduled Callbacks: ?
 Scheduled Callbacks Alert: ?
 Send Callbacks Email: ?
 Scheduled Callbacks Count: ?
 Scheduled Callbacks Days Limit: ?
 Scheduled Callbacks Hours Block: ?
 Scheduled Callbacks Calltime Block: ?
 Scheduled Callbacks Active Limit: ?
 Scheduled Callbacks Active Limit Override: ?
 Scheduled Callbacks Display Days: ?
 Anyone Callbacks DNC Filter: ?
 My Callbacks Checkbox Default: ?
 Show Previous Callback: ?
 Scheduled Callbacks Useronly Move Minutes: ?
 Next-Dial My Callbacks: ?
 Scheduled Callbacks Force Dial: ?
 Scheduled Callbacks Local Timezones: ?
 Scheduled Callbacks Auto Reschedule: ?
 Drop Call Seconds: ?
 Drop Action: ?
 Safe Harbor Exten: ?
 Safe Harbor Audio: [audio chooser](#) ?
 Safe Harbor Audio Field: ?
[Safe Harbor Call Menu:](#) ?
 Voicemail: [voicemail chooser](#) ?
 Drop Transfer Group: ?
 Disable Dispo Screen: ?
 Disable Dispo Status: ?
 Script on top of Dispo: ?
 Wrap Up Seconds: ?
 Wrap Up Message: ?
 Wrap Up Bypass: ?
 Wrap Up After Hotkey: ?
 Dead Call Trigger Action: ?
 Dead Call Trigger Seconds: ?
 Dead Call Trigger Repeat: ?
 Dead Call Trigger Audio: [audio chooser](#) ?
 Dead Call Trigger URL: ?
 Dead Call Max Seconds: ?
 Dead Call Max Status: ?
 Dead Call to Dispo Only: ?
 Dispo Call Max Seconds: ?
 Dispo Call Max Status: ?
 Agent Pause Max Seconds: ?
 Agent Pause Max Status: ?
 Agent Pause Max Exceptions: ?
 Pause Max URL: ?
 Agent Ready Max Seconds Logout: ?

Inbound Manual Dial Agent Forced Ready Seconds: ?

InMan Agent Forced Ready Override Container: ?

Customer Gone Warning Seconds: ?

Use Internal DNC List: ?

Use Campaign DNC List: ?

Other Campaign DNC: ?

Agent Pause Codes Active: ?

Auto Pause Pre-Call Work: ?

Auto Resume Pre-Call Work: ?

Auto Pause Pre-Call Code: ?

Campaign Stats Refresh: ?

Real-Time Agent Time Stats: ?

Disable Alter Customer Data: ?

Disable Alter Customer Phone: ?

Allow No-Hopper-Leads Logins: ?

No Hopper Dialing: ?

Owner Only Dialing: ?

Owner Populate: ?

Agent Display Dialable Leads: ?

[Agent Screen Labels:](#) ?

Allow Required Fields: ?

Status Display Fields: ?

Status Display In-Group: ?

Agent Display Fields: ?

Agent Screen Time Display: ?

Agent Display Queue Count: ?

Calls In Queue Count Display 1: ?

Calls In Queue Count Display 2: ?

Agent View Calls in Queue: ?

View Calls in Queue Launch: ?

Calls in Queue Extra Column 1: ?

Calls in Queue Extra Column 2: ?

Agent Grab Calls in Queue: ?

Agent Call Re-Queue Button: ?

Agent Pause After Each Call: ?

Agent Pause After Next Call Link: ?

Manual Dial Override: ?

Manual Dial Override Field: ?

Manual Dial List ID: ?

Manual Dial Filter: ?

Manual Preview Dial: ?

Manual Dial Search Checkbox: ?

Manual Dial Search Filter: ?

Manual Dial by Lead ID: ?

Manual Call Time Check: ?

Manual Dial API: ?

Manual Dial CID: ?

Manual Dial Timeout: in seconds ?

Phone Post Time Difference Alert: ?

In-Group Manual Dial: ?

In-Group Manual Dial Select: ?

Manual Alt Num Dialing:

N ?

Timer Alt Seconds: 0 ?

Agent Screen Clipboard Copy: NONE ?

Group Alias Allowed: N ?

PLLB Grouping: DISABLED ?

PLLB Grouping Limit: 50 ?

CRM Popup Login: N ?

CRM Popup Address: ?

Start Call URL: ?

Dispo Call URL: http://localhost/agc/dispo_move_list.php?lead_id=-A--lead_id--B--&CF_uses_custom_fields: ?

No Agent Call URL: ?

Extension Append CID: N ?

Blind Monitor Warning: DISABLED ?

Blind Monitor Notice: Someone is blind monitoring your session ?

Blind Monitor Filename: audio chooser ?

Max Inbound Calls: 0 ?

Max Inbound Calls Outcome: DEFAULT ?

Allowed Inbound Groups: ?

- ☐ 9003Failover - Campaign 9003 Failover - 98
- ☐ AGENTDIRECT - Single Agent Direct Queue - 98
- ☐ AGENTDIRECT_CHAT - Agent Direct Queue for Chats - 98
- ☐ AlabamaXfer - AlabamaXfer - 98
- ☐ ArizonaCallback - ArizonaCallback - 99
- ☐ AZXFER - Shane Arizona Transfer - 98
- ☐ AZXfer_Failover - AZXfer_Failover - 98
- ☐ BayAreaXfer - BayAreaXfer - 98
- ☐ CaliXfer - CaliXfer - 98
- ☐ ChicagoXfer - ChicagoXfer - 98
- ☐ COConfirmCB - Colorado Confirmation Callback - 99
- ☐ ColoradoForward - ColoradoForward - 0
- ☐ ColoradoXfer - Colorado Transfer Queue - 98
- ☐ ColoradoXfer_Failove - Colorado Transfer Failover - 98
- ☐ ColoradoXfer_Seconda - Colorado Opt-In Secondary - 98
- ☒ ColumbusCallback - ColumbusCallback - 99
- ☐ ColumbusOhioXfer - ColumbusOhioXfer - 98
- ☒ ColumbusOhioXferFO - Columbus Ohio Xfer Failover - 98
- ☐ DenverCallback - DenverCallback - 99
- ☐ DenverSpanish - DenverSpanish - 98
- ☒ DenverXfer_Failover - DenverXfer_Failover - 98
- ☐ DFWXfer - DFWXfer - 98
- ☐ FLConfirmCB - Florida Confirmation Callback - 99
- ☐ FLXfer - FLXfer - 98
- ☒ GeorgiaXfer - GeorgiaXfer - 98
- ☐ GRXfer - Grand Rapids Xfer - 98
- ☒ GRXfer_Failover - Grand Rapids Transfer Failover - 98
- ☐ IdahoCallBack - IdahoCallback - 99
- ☐ IdahoXfer - IdahoXfer - 98
- ☐ IdahoXfer_FO - IdahoXfer_Failover - 98
- ☒ IllinoisXfer - IllinoisXfer - 98
- ☒ IllinoisXferFailover - IllinoisXferFailover - 98
- ☐ JerseySelectXfer - TEXAS AUSTIN - 98
- ☐ JerseyXfer - HOUSTON - 98
- ☐ KansasCityCallback - KansasCityCallback - 99
- ☐ KansasCityXfer - Kansas City Xfer - 98
- ☒ KansasCityXfer_FO - KansasCityXfer_Failover - 98
- ☐ KentuckyXfer - KentuckyXfer - 98
- ☐ LAXFER - LAXFER - 98
- ☒ LiveXfer - Live Transfer - 99
- ☒ MaxwellXfer - Maxwell Xfer - 99
- ☐ MIConfirmCB - Michican Confirmation Callback - 99
- ☐ MIXFER - MIXFER - 98
- ☒ MIXFER_Failover - MIXFER_Failover - 98
- ☐ NewJerseyXfer - NewJerseyXfer - 98
- ☐ NorthDenverXfer - NorthDenverXfer - 98

☐ [NVConfirmCB](#) - Nevada Confirmation Callback - 99
☐ [OklahomaCallbackOGE](#) - OklahomaCallbackOGE - 99
☐ [OklahomaXfer](#) - OklahomaXfer - 98
☒ [OklahomaXfer_FO](#) - OklahomaXfer_Failover - 98
☐ [PAXfer](#) - PAXfer - 98
☐ [PittsburghXfer](#) - PittsburghXfer - 98
☐ [QAXfer](#) - Quality Air Transfer - 98
☐ [RemoteXfer](#) - Remote Transfer Inbound - 99
☐ [SanDiegoXfer](#) - San Antonio - 98
☐ [spanishvegas](#) - spanishvegas - 98
☐ [StLouisXfer](#) - StLouisXfer - 98
☐ [StLouisXfer_FO](#) - StLouisXfer_Failover - 98
☐ [TampaSPXfer](#) - Tampa Spanish Transfer - 98
☐ [TampaXfer](#) - Tampa Transfer - 98
☐ [TEST](#) - TESTCAMPAIGN - 98
☒ [ToddIllinoisCallback](#) - ToddIllinoisCallback - 99
☒ [TodMiciganCallback](#) - TodMiciganCallback - 99
☐ [TXConfirmCB](#) - Texas Confirmation Callback - 99
☐ [VegasXfer](#) - VegasXfer - 98
☐ [Verifier](#) - Verifier - 99
☐ [VivoXfer](#) - VivoXfer - 99
☐ [Watts_Up_Solar](#) - Watts_Up_Solar - 98

Default Transfer Group: ?

Agent Transfer In-Group Validation: ?

Transfer In-Group Sort Order: ?

Allowed Transfer Groups: ?

- ☐ [9003Failover](#) - Campaign 9003 Failover
- ☐ [AGENTDIRECT](#) - Single Agent Direct Queue
- ☐ [AGENTDIRECT_CHAT](#) - Agent Direct Queue for Chats
- ☐ [AlabamaXfer](#) - AlabamaXfer
- ☐ [ArizonaCallback](#) - ArizonaCallback
- ☐ [AZXFER](#) - Shane Arizona Transfer
- ☐ [AZXfer_Failover](#) - AZXfer_Failover
- ☐ [BayAreaXfer](#) - BayAreaXfer
- ☐ [CaliXfer](#) - CaliXfer
- ☐ [ChicagoXfer](#) - ChicagoXfer
- ☐ [COConfirmCB](#) - Colorado Confirmation Callback
- ☐ [ColoradoForward](#) - ColoradoForward
- ☐ [ColoradoXfer](#) - Colorado Transfer Queue
- ☐ [ColoradoXfer_Failove](#) - Colorado Transfer Failover
- ☐ [ColoradoXfer_Seconda](#) - Colorado Opt-In Secondary
- ☐ [ColumbusCallback](#) - ColumbusCallback
- ☐ [ColumbusOhioXfer](#) - ColumbusOhioXfer
- ☐ [ColumbusOhioXferFO](#) - Columbus Ohio Xfer Failover
- ☐ [DenverCallback](#) - DenverCallback
- ☐ [DenverSpanish](#) - DenverSpanish
- ☐ [DenverXfer_Failover](#) - DenverXfer_Failover
- ☐ [DFWXfer](#) - DFWXfer
- ☐ [FLConfirmCB](#) - Florida Confirmation Callback
- ☐ [FLXfer](#) - FLXfer
- ☐ [GeorgiaXfer](#) - GeorgiaXfer
- ☐ [GRXfer](#) - Grand Rapids Xfer
- ☐ [GRXfer_Failover](#) - Grand Rapids Transfer Failover
- ☐ [IdahoCallBack](#) - IdahoCallback
- ☐ [IdahoXfer](#) - IdahoXfer
- ☐ [IdahoXfer_FO](#) - IdahoXfer_Failover
- ☐ [IllinoisXfer](#) - IllinoisXfer
- ☐ [IllinoisXferFailover](#) - IllinoisXferFailover
- ☐ [JerseySelectXfer](#) - TEXAS AUSTIN
- ☐ [JerseyXfer](#) - HOUSTON
- ☐ [KansasCityCallback](#) - KansasCityCallback
- ☐ [KansasCityXfer](#) - Kansas City Xfer
- ☐ [KansasCityXfer_FO](#) - KansasCityXfer_Failover
- ☐ [KentuckyXfer](#) - KentuckyXfer
- ☐ [LAXFER](#) - LAXFER
- ☒ [LiveXfer](#) - Live Transfer
- ☒ [MaxwellXfer](#) - Maxwell Xfer
- ☐ [MIConfirmCB](#) - Michican Confirmation Callback

- ☐ [MIXFER](#) - MIXFER
- ☐ [MIXFER_Failover](#) - MIXFER_Failover
- ☐ [NewJerseyXfer](#) - NewJerseyXfer
- ☐ [NorthDenverXfer](#) - NorthDenverXfer
- ☐ [NVConfirmCB](#) - Nevada Confirmation Callback
- ☐ [OklahomaCallbackOGE](#) - OklahomaCallbackOGE
- ☐ [OklahomaXfer](#) - OklahomaXfer
- ☐ [OklahomaXfer_FO](#) - OklahomaXfer_Failover
- ☐ [PAXfer](#) - PAXfer
- ☐ [PittsburghXfer](#) - PittsburghXfer
- ☐ [QAXfer](#) - Quality Air Transfer
- ☐ [RemoteXfer](#) - Remote Transfer Inbound
- ☐ [SanDiegoXfer](#) - San Antonio
- ☐ [spanishvegas](#) - spanishvegas
- ☐ [StLouisXfer](#) - StLouisXfer
- ☐ [StLouisXfer_FO](#) - StLouisXfer_Failover
- ☐ [TampaSPXfer](#) - Tampa Spanish Transfer
- ☐ [TampaXfer](#) - Tampa Transfer
- ☐ [TEST](#) - TESTCAMPAIGN
- ☐ [ToddIllinoisCallback](#) - ToddIllinoisCallback
- ☐ [TodMichiganCallback](#) - TodMichiganCallback
- ☐ [TXConfirmCB](#) - Texas Confirmation Callback
- ☐ [VegasXfer](#) - VegasXfer
- ☐ [Verifier](#) - Verifier
- ☐ [VivoXfer](#) - VivoXfer
- ☐ [Watts_Up_Solar](#) - Watts_Up_Solar

SUBMIT

LISTS WITHIN THIS CAMPAIGN: ?

LIST ID	LIST NAME	DESCRIPTION	LEADS COUNT	Call Time	ACTIVE	LAST CALL DATE	MODIFY
431	GP GA Clayton DeKalb June2025	GP GA Clayton DeKalb June2025	X	campaign	Y <input checked="" type="checkbox"/>	2025-10-28 10:02:58	MODIFY
449	GP GA Clayton DeKalb Oct2025	GP GA Clayton DeKalb Oct2025	X	campaign	Y <input checked="" type="checkbox"/>	2025-10-27 09:15:35	MODIFY
453	GP GA Clayton DeKalb Oct7	GP GA Clayton DeKalb Oct7	X	campaign	Y <input checked="" type="checkbox"/>	2025-10-28 12:13:51	MODIFY
454	GP GA Clayton DeKalb Oct212025	GP GA Clayton DeKalb Oct212025	X	campaign	Y <input checked="" type="checkbox"/>	2025-10-28 12:47:34	MODIFY

SUBMIT ACTIVE LIST CHANGES

This campaign has 4 active lists and 0 inactive lists

[SHOW LEAD STATUSES IN THIS CAMPAIGN](#)

[Popup Dialable Leads Count](#) - [SHOW](#)

This campaign has 6296 leads in the dial hopper

[Click here to see what leads are in the hopper right now](#)

[Click here to see a VDAD report for this campaign](#)

[Click here to see all CallBack Holds in this campaign](#)

Test Outbound Call: code: number: server:

DEFAULT - 67.198.205.116 ↕

PLACE TEST CALL ?

[Click here to see Admin changes to this campaign](#)

[Click here to see the debug report for this campaign](#)

[LOG ALL AGENTS OUT OF THIS CAMPAIGN](#)

[DELETE THIS CAMPAIGN](#)