



ADMINISTRATION

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MODIFY SYSTEM SETTINGS

Version: 2.14b0.5

SVN Version: [3608](#)

DB Schema Version: 1661

DB Schema Update Date: 2024-09-09 06:09:51

Password Encryption: DISABLED - S1 - C1

Auto User-add Value: 101

Recording Prompt Count: 0

Install Date: 2021-04-28

[Phone Codes](#): 1154 - 42740 - 0 - 0 - 0 - 0

Today System Stats: 277299 - 6 - 739 - 1503 - 587 - 5

Use Non-Latin(UTF-8): ?Enable Languages: ?Language Method: ?Webroot Writable: ?Agent Disable Display: ?Clear Frozen Calls: ?Allowed SIP Stacks: ?Allow SIPSAK Messages: ?Admin Modify Auto-Refresh: ?Admin No-Cache: ?Admin Row Click: ?Admin Records Per Page: ?Admin User Redirect: ?Enable Agent Transfer Logfile: ?Enable Agent Disposition Logfile: ?Timeclock End Of Day: ?Default Local GMT: (Do NOT Adjust for DST) ?Default Voicemail Zone: ?Agents Calls Reset: ?

Timeclock Last Auto Logout: 2025-10-22

Oldest Logs Date: 2024-03-18 01:30:01

Agent Screen Header Date Format: ?Agent Screen Customer Date Format: ?Agent Screen Customer Phone Format: ?Agent API Active: ?Allow Hide Customer Hangup Button: ?Agent Screen Park Xfer Button: ?Agent Screen Logout Link Credentials: ?Agent Soundboards: ?Agent Browser Call Alerts: ?Agent Hidden Browser Sound: volume: [play_selected_sound](#) ?Agent Hidden Browser Sound Seconds: ?Enable Pause Code Time Limits: ?Agent Only Callback Campaign Lock: ?Callback Time 24 Hours: ?Anyone Callback Inactive Lists: ?Central Sound Control Active: ?Sounds Web Server: ?

Sounds Web Directory:	<input type="text" value="b3Kx1p93jxd8Y23YLR7dAtT7l6xCqnIb"/>	?
Custom Agent Login Sound:	<input type="text" value="sip-silence"/>	audio chooser ?
Custom Agent Leave 3way Sound:	<input type="text"/>	audio chooser ?
Admin Home URL:	<input type="text" value=" ../vicidial/welcome.php"/>	?
Admin Web Directory:	<input type="text" value="vicidial"/>	?
Agent Screen Script:	<input type="text" value="vicidial.php"/>	?
Active Voicemail Server:	<input type="text" value="67.198.205.116"/>	?
Allow Voicemail Greeting Chooser:	<input type="text" value="0"/>	?
Auto Dial Limit:	<input type="text" value="1000"/>	?
Outbound Auto-Dial Active:	<input type="text" value="1"/>	?
Shared Agent Campaign Dialing:	<input type="text" value="0"/>	?
Agent Search Method Override:	<input type="text" value="0"/>	?
UK OFCOM Drop Calculation:	<input type="text" value="0"/>	?
Disable Auto-Dial:	<input type="text" value="0"/>	?
Max FILL Calls per Second:	<input type="text" value="200"/>	?
Web Lead Loader Phone Length:	<input type="text" value="DISABLED"/>	?
Web Lead Loader Phone Prefix Strip:	<input type="text" value="DISABLED"/>	?
Manual Dial Phone Prefix Strip:	<input type="text" value="DISABLED"/>	?
Allow Custom Dialplan Entries:	<input type="text" value="1"/>	?
PLLB Grouping Limit:	<input type="text" value="100"/>	?
Generate Cross-Server Phone Extensions:	<input type="text" value="0"/>	?
USA-Canada Phone Number Dialcode Fix:	<input type="text" value="0"/>	?
Default Phone Code:	<input type="text" value="1"/>	?
User Territories Active:	<input type="text" value="0"/>	?
User Locations:	<input type="text" value="1"/>	?
List Status Modification Confirmation:	<input type="text" value="0"/>	?
Enable First Webform:	<input type="text" value="1"/>	?
Enable Second Webform:	<input type="text" value="1"/>	?
Enable Third Webform:	<input type="text" value="0"/>	?
Enable Second Script Tab:	<input type="text" value="0"/>	?
Enable TTS Integration:	<input type="text" value="0"/>	?
Enable CallCard:	<input type="text" value="0"/>	?
Enable Campaign Test Calls:	<input type="text" value="1"/>	?
Enable International DNCs:	<input type="text" value="0"/>	?
DID System Filter:	<input type="text" value="0"/>	?
Inbound Answer Configuration:	<input type="text" value="0"/>	?
New Leads Per List Limit:	<input type="text" value="0"/>	?
Enable Daily Called Count Limits:	<input type="text" value="0"/>	?
Enable 24-Hour Called Count Limits:	<input type="text" value="0"/>	?
Call Quota Lead Ranking:	<input type="text" value="0"/>	?
Enable Custom List Fields:	<input type="text" value="1"/>	?
Enable Expanded List Stats:	<input type="text" value="1"/>	?
Hide Inactive Lists:	<input type="text" value="0"/>	?
Country Code List Stats:	<input type="text" value="0"/>	?
Enable DID Entry List ID:	<input type="text" value="0"/>	?
Lead Manager Active Lists:	<input type="text" value="0"/>	?
Enable GDPR-compliant Data Download Deletion:	<input type="text" value="0"/>	?
Expired Lists Auto Inactive:	<input type="text" value="0"/>	?
Enable Drop Lists:	<input type="text" value="0"/>	?
Admin Lead Source ID Display:	<input type="text" value="0"/>	?
Allow Web DB Debug:	<input type="text" value="0"/>	?

Agent Screen Debug Logging: ?

Agent Screen Timer: ?

Enhanced Disconnect Logging: ?

SIP Event Logging: ?

Cached Realtime Carrier Stats: ?

Enable CID Groups and Campaign Areacode CID: ?

Outbound Call Any CID: ?

OpenSIPs CID Name Support: ?

Enable Remote Agent Extension Overrides: ?

Enable Agent Whisper Monitoring: ?

Enable User Hide RealTime: ?

Enable Manual Dial Auto Next: ?

Enable Manual Dial Validation: ?

Enable Contacts: ?

Call Menu Qualify Enabled: ?

Call Menu Alt DTMF Logging: ?

Allow IP Lists: ?

[System IP Blacklist](#): ?

Level 8 Disable Add: ?

Script Text Remove JS: ?

Admin List Counts Link: ?

Allow Emails: ?

Allow Chats: ?

Chat Timeout in seconds: ?

Chat URL: ?

Agent Push Events: ?

Agent Push URL: ?

Log Recording Access: ?

Recording Buttons Type: ?

Allow Mute Recordings: ?

First Login Trigger: ?

User Password Minimum Length: ?

☒ Two-Factor Auth Hours: ?

☒ Two-Factor Auth Config Container: ?

User Login Link Emails Allowed: ?

Default Phone Settings Container: ?

Default Phone Registration Password: ? Strength: **Medium** Length: 15

Default Phone Login Password: ? Strength: **Weak** Length: 4

Default Server Password: ? Strength: **Medium** Length: 15

Enable Automated Reports: ?

Report Default Format: ?

Slave Database Server: ?

Reports to use Slave DB:

NONE
Real-Time Main Report
Real-Time Campaign Summary
Real-Time Whiteboard Report
Inbound Report

?

Custom Reports to use Slave DB:

NONE
Camp Manager Lite
CID Report Utility
Estimated Cost Report
Prepend 1 to Caller IDs

?



Custom Dialplan Entry:

Reload Dialplan On Servers: 0 Last: 2025-05-27 11:45:23

Hide Label in Call Logs: Y

Label Title:

Label First Name:

Label Middle Initial:

Label Last Name:

Label Address1:

Label Address2:

Label Address3:

Label City:

Label State:

Label Province:

Label Postal Code:

Label Vendor Lead Code:

Label Gender:

Label Phone Number:

Label Phone Code:

Label Alt Phone:

Label Security Phrase:

Label Email:

Label Comments:

Label Lead ID:

Label List ID:

Label Entry Date:

Label Timezone:

Label Source ID:

Label Reset Code:

Label Status:

Label User:

Label Date of Birth:

Label Country Code:

Label Last Call:

Label Called Count:

Label Rank:

Label Owner:

Label Entry List ID:

Admin Screen Colors: alt_green

Agent Screen Colors: alt_green

Agent Chat Screen Colors: alt_green

QC Features Active: 0

QC Claim Limit: 3

QC Expire Days: 3

QC Last Pull Time: 2021-04-28 17:34:39

Default Codecs:

Default Webphone: 0

Default External Server IP: 0

Webphone URL:

Webphone System Key:	<input type="text" value="https://capitalenergy.bytedialer.com/agc/viciphone/viciphone.php"/>
No-Answer Log:	<input type="text" value="N"/>
DID Agent Log:	<input type="text" value="N"/>
Alt-Log DB Server:	<input type="text"/>
Alt-Log DB Name:	<input type="text"/>
Alt-Log DB Login:	<input type="text"/>
Alt-Log DB Password:	<input type="text"/>
Alt-Log Tables:	<div>NONE log_noanswer did_agent_log contact_information</div>
Enable QueueMetrics Logging:	<input type="text" value="0"/>
QueueMetrics Server IP:	<input type="text"/>
QueueMetrics DB Name:	<input type="text"/>
QueueMetrics DB Login:	<input type="text"/>
QueueMetrics DB Password:	<input type="text"/>
QueueMetrics URL:	<input type="text"/>
QueueMetrics Log ID:	<input type="text" value="VIC"/>
QueueMetrics EnterQueue Prepend:	<input type="text" value="NONE"/>
QueueMetrics Login-Out:	<input type="text" value="STANDARD"/>
QueueMetrics CallStatus:	<input type="text" value="1"/>
QueueMetrics Addmember Enabled:	<input type="text" value="0"/>
QueueMetrics Dispo Pause Code:	<input type="text"/>
QueueMetrics Pause Type Logging:	<input type="text" value="0"/>
QueueMetrics PAUSEREASON Logging:	<input type="text" value="STANDARD"/>
QueueMetrics Phone Environment Phone Append:	<input type="text" value="0"/>
QueueMetrics Hold Call Log:	<input type="text" value="0"/>
QueueMetrics Socket Send:	<input type="text" value="NONE"/>
QueueMetrics Socket Send URL:	<input type="text"/>
Enable Vtiger Integration:	<input type="text" value="0"/> Click here to Synchronize users with Vtiger
Vtiger DB Server IP:	<input type="text"/>
Vtiger DB Name:	<input type="text"/>
Vtiger DB Login:	<input type="text"/>
Vtiger DB Password:	<input type="text"/>
Vtiger URL:	<input type="text"/>
<input type="button" value="SUBMIT"/>	

[Click here to see Admin changes to the system settings](#)