



ADMINISTRATION

Reports

Users

Campaigns

Lists

Scripts

Filters

Inbound

User Groups

Remote Agents

Admin

Server Stats and Reports

(System Summary)

Real-Time Reports

- [Real-Time Main Report](#)
- [Real-Time Campaign Summary](#)
- [Real-Time Whiteboard Report](#)

Inbound and Outbound Calling Reports

- [Inbound Report - v2](#)
- [Inbound Report by DID](#)
- [Inbound Service Level Report](#)
- [Inbound Summary Hourly Report](#)
- [Inbound Daily Report](#)
- [Inbound DID Report - DID Summary - Agent DID](#)
- [Inbound IVR Report](#)
- [Inbound Forecasting Report - Advanced](#)
- [Outbound Calling Report](#)
- [Outbound Summary Interval Report](#)
- [Outbound IVR Report - Export - Callmenu Agent](#)
- [Outbound Lead Source Report](#)
- [Fronter - Closer Report - Detail](#)
- [Lists Pass Report](#)
- [Lists Campaign Statuses Report](#)
- [Called Counts List IDs Report](#)
- [Campaign Status List Report](#)
- [Export Calls Report](#)
- [Export Leads Report](#)

Agent Reports

- [Agent Time Detail](#)
- [Agent Status Detail - Inbound Summary](#)
- [Agent Performance Detail](#)
- [Team Performance Detail](#)
- [Performance Comparison Report](#)
- [Single Agent Daily - Time](#)
- [User Group Login Report](#)
- [User Group Hourly Report - v2](#)
- [User Stats](#)
- [User Time Sheet](#)

Time Clock Reports

- [User Timeclock Report](#)
- [User Group Timeclock Status Report](#)
- [User Timeclock Detail Report](#)

Other Reports and Links

- [Server Performance Report](#)
- [Maximum System Stats](#)
- [Administration Change Log](#)

Custom Reports

- [Estimated Cost Report](#)
- [Suppression File](#)
- [Camp Manager Lite](#)
- [CID Report Utility](#)
- [Reset Lists](#)
- [Prepend 1 to Caller IDs](#)
- [Carrier Log](#)

SERVER	DESCRIPTION	IP	ACT	LOAD	CHAN	AGNT	DISK	OUTBOUND	INBOUND
CEAST1	Server CEAST1	98.126.31.51	Y/Y/Y	327 - 29%	169	2	13%	LINK	LINK
CEAST2	Server CEAST2	67.198.205.58	Y/Y/Y	132 - 30%	215	2	15%	LINK	LINK
CEAST3	Server CEAST3	98.126.31.83	N/N/Y	3 - 2%	0	0	15%	LINK	LINK
CEAST4	Server CEAST4	174.139.16.219	Y/Y/Y	1757 - 65%	248	0	12%	LINK	LINK
CEAST5	Server CEAST5	67.198.237.96	Y/Y/Y	2645 - 73%	226	0	9%	LINK	LINK
CEAST6	Server CEAST6	174.139.16.202	Y/Y/Y	155 - 33%	154	0	8%	LINK	LINK
CEAST7	Server CEAST7	98.126.31.10	Y/Y/Y	2 - 1%	0	0	15%	LINK	LINK
CEDB	Database Server	67.198.205.116	Y/Y/Y	178 - 23%	0	0	26%	LINK	LINK

[Admin Utilities](#)