

# Where to Find Help

[\(https://pixabay.com/illustrations/volunteer-hands-help-colors-2055010/\)](https://pixabay.com/illustrations/volunteer-hands-help-colors-2055010/)

## Course Questions



It's crucial to seek help if you can't access Canvas or materials, or if you don't understand something about this course. Please don't hesitate to ask for help, as it's likely that other students may have similar questions, so everyone benefits. This applies not only to this course, but to any college course you are enrolled in. Asking questions leads to success! If you have questions about the course, such as concepts covered in the course, or your assignments post your question in the Ask Questions Here forum in the Discussion link on the left navigation menu. You may also contact me through Canvas Inbox or Chat, by email, during virtual office hours, or by special appointment.

## Technical Assistance

For questions, such as the suitability of your home computer for the course, installing plug-ins, please consult the [OSU IT website](https://it.okstate.edu/) [\(https://it.okstate.edu/\)](https://it.okstate.edu/). For questions regarding technical issues, such as problems with your password, or VMWare connectivity, etc., contact the OSU Help Desk at phone: 405-744-HELP (4357) or email: [helpdesk@okstate.edu](mailto:helpdesk@okstate.edu) [\(mailto:helpdesk@okstate.edu\)](mailto:helpdesk@okstate.edu) <https://guides.instructure.com/m/4212>

## Canvas Help

For Canvas support please click on the "Help" button at the bottom left of your screen at the bottom of the global navigation menu. You can also contact the OSU Help Desk at (405) 744-HELP (4357) or [helpdesk@okstate.edu](mailto:helpdesk@okstate.edu) [\(mailto:helpdesk@okstate.edu\)](mailto:helpdesk@okstate.edu). You can also check out the [OSU Canvas Support Page](https://it.okstate.edu/services/canvas/index.html) [\(https://it.okstate.edu/services/canvas/index.html\)](https://it.okstate.edu/services/canvas/index.html) <https://guides.instructure.com/m/4212>

Canvas has a plethora of tutorials to help answer your questions!

- [Canvas Student Guide](https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents) [\(https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents\)](https://community.canvaslms.com/docs/DOC-10701-canvas-student-guide-table-of-contents) (Screenshot tutorials)
- [Canvas Video Guide](https://community.canvaslms.com/community/answers/guides/video-guide#jive_content_id_Students) [\(https://community.canvaslms.com/community/answers/guides/video-guide#jive\\_content\\_id\\_Students\)](https://community.canvaslms.com/community/answers/guides/video-guide#jive_content_id_Students) (short, targeted videos)
- [Canvas Mobile App and Guides](https://community.canvaslms.com/docs/DOC-4048) [\(https://community.canvaslms.com/docs/DOC-4048\)](https://community.canvaslms.com/docs/DOC-4048) (for phone and tablets)

## Students with Disabilities

[Accessibility and Diversity \(https://canvas.okstate.edu/courses/120227/pages/accessibility-and-diversity\)](https://canvas.okstate.edu/courses/120227/pages/accessibility-and-diversity)