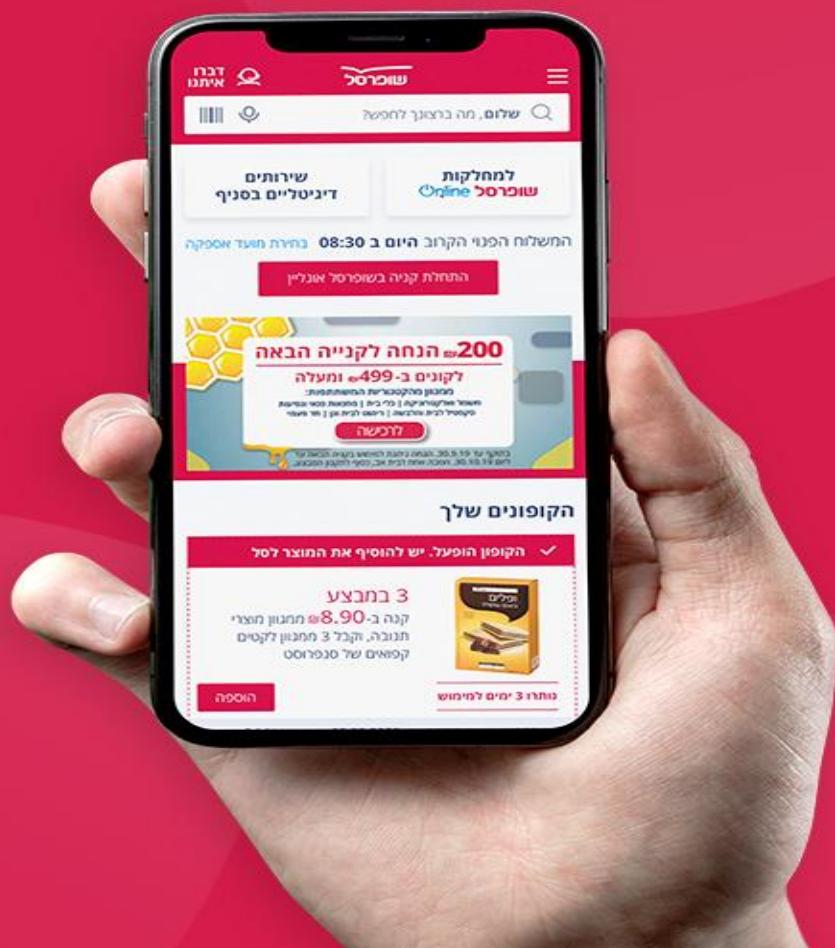


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Software Test Results – Mobile App

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שופרסל 

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Purpose

The purpose of this document is to summarize the testing activities and results for **Shufersal** mobile app. It provides an overview of the app's performance, functionality, and compatibility across various devices, operating systems, and network conditions. The report documents defects, assesses usability, mobile-specific features and evaluates the app's resource usage (battery, memory). It helps stakeholders make informed decisions about the app's readiness for release, ensuring it meets quality, performance, and security standards for mobile environments.

App Overview

Shufersal App is a platform for Israel's leading supermarket chain. It enables users to shop for groceries online and get the order shipped quickly, receive tailored promotions, organize shopping lists, and track deliveries. Additional features include a store finder, loyalty rewards and barcode scanning. The app's primary goal is to streamline the shopping experience and offer convenient digital services to customers.

Shufersal is available on both mobile and web - In addition to the app, its website allows customers to browse products, place orders, and access similar features.



Testing Scope

This section outlines the scope of testing for the Shufersal app, detailing the features and functionalities that will be evaluated to ensure the app meets quality standards.

Features to be Tested

Online shopping functionality, including product browsing and cart management.

Product Search - Ensure users can search, filter, and browse products efficiently across categories.

Shopping Cart - Add, remove, and update items in the cart. Validate cart retention across sessions.

User interface and usability across different devices.

עמוד ראשי

- **כפתור תפריט (≡)**
 - אוצר הרשמה / התחברות
 - מבצעי הרשות
 - מועדון לקוחות שופרסל
 - שירותים דיגיטליים בסניף
 - מחלקה שופרסל אונליין
 - שירות לקוחות
- **קובזת שופרסל**
 - איתור סניפים
 - הצלראות לכרטיס אשראי שופרסל
 - כרטיס מתנה
 - תווית קנייה
 - מגzin – בואו לבשל איתנו
 - אפליקציית BE
 - PayBox
 - לאתר שופרסל Travel
 - שופרסל עסקים
- **אוצר תחתון בתפריט**
 - תנאי שימוש
 - מדיניות הפרטויות
 - הצהרת נגיאות
 - מוצרים בפיקוח
 - פינוי ציוד חשמלי
 - תקנון מועדון לקוחות שופרסל
 - תקנון שופרסל Online
- **אוצר סרגל חיפוש**

- כפתור מצלמה
 - כפתור מיקרופון
 - פונקציית חישוב
 - כפתור שירות לקוחות
 - קניות באינטרנט >
 - סניפים >
 - באנו מתחלף
 - בישום
 - לחמים ומוצרי מאפה
 - בריאות וטבע Green
 - עולם התינוקות
- משלוחי סופרמרקט ופארם
- כפתור מדיניות החזרה וביטול עסקה
 - כפתור איתור סניפים
 - כפתור סימונים תזונתיים

עמוד קטגוריות

- סופרמרקט
- בריאות וטבע Green
- פארם וקואומטיקה
- הקרן-הכל לבית

עמוד הסל שלי

- הוסף מוצר.
- הסרת מוצר.
- עדכון עגלת.
- אימות האם מוצרים שבגילה נשמרים לאורך הפעולות

Features **Not to be tested:**

- הליך תשלום
- ניהול הזמן קיימת (כולל ביטול / שינוי / מעקב)



Test Cases – Title Level

| Tester Name | Area | Summary | Test ID # |
|--------------------|----------------------|--|------------------|
| Tommy Cohen | Register/ Sign in | Register a new account using an email address | #SH-1 |
| | | Log in to the app with a valid phone number | #SH-2 |
| | | Log in to the app with invalid phone number | #SH-3 |
| | | Log out of the account in the app | #SH-4 |
| | | Register a new account using an email address | #SH-5 |
| | | Reset password via email | #SH-6 |
| Moshe Gedalia | Register/ Sign in | Log in with the new password after reset | #SH-7 |
| | | Make a registration without a club member | #SH-8 |
| | | "שם פרטי" | #SH-9 |
| | | Check that you cannot enter more than 9 digits in the ID line | #SH-10 |
| | | Check that registration cannot be performed times | #SH-11 |
| | | Check that an unreasonable date cannot be entered | #SH-12 |
| Tommy Cohen | Shopping Cart | Add a product to the shopping cart | #SH-13 |
| | | Remove a product from the shopping cart | #SH-14 |
| | | Update the quantity of a product in the shopping cart | #SH-15 |
| | | View total price update after modifying the cart | #SH-16 |
| | | Proceed to checkout from the shopping cart | #SH-17 |
| | | Verify that the shopping cart is saved when the user logs out and logs back in | #SH-18 |
| | | Verify that the main menu opens and closes smoothly | #SH-19 |

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|---------------|--|--|--------|
| Moshe Gedalia | Main Menu | Ensure that the links on the list of the menu are working | #SH-20 |
| | | Ensure that tapping outside the main menu closes it | #SH-21 |
| | | Check that the menu automatically closes after selecting an option | #SH-22 |
| | | Verify that the main menu remains accessible across all app screens | #SH-23 |
| | | Check that tapping on X button closes the menu | #SH-24 |
| Tommy Cohen | Technical Operation (iPhone 12 Pro Max IOS 17.7) | Verify that the app responds quickly when the device battery is below 10% | #SH-25 |
| | | Check that the app loads within an acceptable time on different network speeds (Wi-Fi, 4G, 5G) | #SH-26 |
| | | Test app responsiveness when switching from Wi-Fi to mobile data | #SH-27 |
| | | Verify that the app launches correctly after a device restart | #SH-28 |
| | | Verify that the app handles low memory conditions without crashing | #SH-29 |
| | | Test app responsiveness while the device is in power-saving mode | #SH-30 |
| Moshe Gedalia | Performance (Galaxy S20) | Check that the app works well with prolonged use | #SH-31 |
| | | check that the application works well at all hours of the day | #SH-32 |
| | | Check during busy time like weekend good app performance | #SH-33 |
| | | Check during an unusual load such as a holiday eve that the application works well (checked on the eve of Sukkot 2024) | #SH-34 |

| | | | |
|---------------|--|---|--------|
| | | Check that the application responds at a reasonable pace to hand contact (scrolling the page) | #SH-35 |
| | | Check that the basket responds well with a lot of products | #SH-36 |
| Tommy Cohen | Technical Operation (iPhone 12 Pro Max IOS 17.7) | Verify that the app remains stable during an incoming call or text message | #SH-37 |
| | | Check if the app reconnects automatically after the device regains internet connection | #SH-38 |
| | | Verify that the app maintains functionality when switching between apps | #SH-39 |
| | | Test the app's performance when the device is charging | #SH-40 |
| | | Check that the app behaves as expected with location services enabled or disabled | #SH-41 |
| | | Verify that app animations and transitions remain smooth under heavy CPU load | #SH-42 |
| | | Check that a call can be made while using the application | #SH-43 |
| Moshe Gedalia | Technical Operation (Galaxy S20) | I will check that after the end of a call it is possible to continue from where I left off | #SH-44 |
| | | Check that it is possible to issue SMS messages, email and more while using the application | #SH-45 |
| | | I will check that the application updates data | #SH-46 |
| | | Check that uploading photos is fast | #SH-47 |
| | | I will check that if the device is loaded with apps, the performance is still good | #SH-48 |
| | | Test that the app functions normally when multiple notifications are received | #SH-49 |

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|---------------|--|--|--------|
| Tommy Cohen | Technical Operation (iPhone 12 Pro Max IOS 17.7) | Verify that the app adjusts correctly when changing screen orientation (portrait to landscape) | #SH-50 |
| | | Check the app's stability when the device's screen brightness is very low or set to automatic | #SH-51 |
| | | Verify the app's functionality while using Bluetooth-connected devices (e.g., headphones) | #SH-52 |
| | | Verify that the app can handle rapid taps and swipes without freezing | #SH-53 |
| | | Test app performance when the device has multiple apps running in the background | #SH-54 |
| | | Check the coupons are working | #SH-55 |
| Moshe Gedalia | Coupons | Check it's easy to redeem the coupons | #SH-56 |
| | | Check that it is not possible to redeem more than the limit that appears on the coupon | #SH-57 |
| | | Check that it is valid until the date shown on the coupon and not after | #SH-58 |
| | | Check that it is not possible to use the coupon again with another purchase when I have exceeded the limit | #SH-59 |
| | | I will check that there is synchronization in the application regarding the coupons | #SH-60 |
| | | Verify the app's response time when accessing it immediately after unlocking the device | #SH-61 |
| Tommy Cohen | Technical Operation (iPhone 12 | Check app functionality when the device enters airplane mode while the app is open | #SH-62 |
| | | Verify that the app resumes from where the user left off after a forced app closure | #SH-63 |

| | | | |
|---------------|----------------------|--|--------|
| | Pro Max IOS 17.7) | | |
| | | Test the app's responsiveness with the device's Do Not Disturb mode enabled | #SH-64 |
| | | Verify app stability after clearing the app cache and reopening it | #SH-65 |
| | | Verify that the app does not drain the battery excessively during extended usage | #SH-66 |
| Moshe Gedalia | | Search for a product by name using the search bar | #SH-67 |
| | | Browse products by category | #SH-68 |
| | | View a product's detailed information page | #SH-69 |
| | | Make sure there are pictures for all products | #SH-70 |
| | | Search for a product using voice input and verify accuracy of results | #SH-71 |
| | | Navigate to a category page and ensure the display of featured products | #SH-72 |
| Tommy Cohen | Camera (Scanning) | Verify that the camera opens smoothly when accessing the product scanning feature | #SH-73 |
| | | Test if the camera accurately scans a product barcode and retrieves product details | #SH-74 |
| | | Verify that the app provides a clear error message when an unrecognized barcode is scanned | #SH-75 |
| | | Verify that the camera can focus on a barcode when there are multiple barcodes in view | #SH-76 |
| | | Test the camera's scanning functionality under different lighting conditions | #SH-77 |
| | | Verify that the app provides a clear error message when an unrecognized barcode is scanned | #SH-78 |

Test Cases (Detailed)

| Tester Name | Test ID | Title | Test Type & location | Steps to follow | Expected Result | Actual Result | Status |
|-------------|---------|--|--|--|---|---|--------|
| Tommy Cohen | TC-01 | <u>Sign Up</u> Verify user can access Sign in / Sign up page | Functional Test Main menu  | <ol style="list-style-type: none"> Click on Main menu ( icon). Click on הרשמה / התחברות < | <p>It will navigate to a page of Sign up / Sign in</p>  | It does navigate to a page of Sign up / Sign in | (✓) |
| Tommy Cohen | TC-02 | <u>Guest Use</u> Verify user can use the app without creating account | Functional Test Main menu  | <ol style="list-style-type: none"> Click on Main menu ( icon) Click on הרשמה/התקשרות Click on המשך ללא הזדהות | <p>It will direct you to the App without sign in / sign up</p>  | It does direct you to the app without sign in / sign up | (✓) |
| Tommy Cohen | TC-03 | <u>Verification code</u> Verify user gets verification code to his mobile | Functional Test Main menu  Sign up/ Sign in | <ol style="list-style-type: none"> Click on הרשמה/התקשרות Go to כניסה עם SMS Input your ID. Input your phone number. Click on כניסה | It will send you a verify code to your mobile | It does verification code to the mobile | (✓) |

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|---------------|-------|--|---|---|---|----------|
| Moshe Gedalia | TC-04 | Functional Test | I will check that the app is available in the app store and easy to download | Which can be downloaded and takes a reasonable amount of time | It is indeed available on Google Play as well as in the Apple store and downloads in a reasonable time | (✓) |
| Moshe Gedalia | TC-05 | Functional Test | I will check that after downloading, clicking the "Open" button will open the application | He will immediately open the application | Most of the time it works but every now and then I get a white screen and it won't open and then the device crashes | Failed ✗ |
| Moshe Gedalia | TC-06 | Functional Test | I will check that the app can be deleted | Which can be easily deleted by clicking on the icon | Easily given without any problem | (✓) |
| Moshe Gedalia | TC-07 | Functional Test | I will check that after the approval of the conditions, I am transferred to register for the first time | Go to the registration screen | Does not go to registration but to login | Failed ✗ |
| Moshe Gedalia | TC-08 | Functional Test הרשמה / התחברות | I will check that by clicking on registration I go to the registration screen | Which will transfer me to the page for registration | It does transfer to a page where registration can be done | (✓) |
| Moshe Gedalia | TC-09 | Functional Test הרשמה / התחברות ללא חבר (מועדון) | I will click on the registration option without a club member | Who will transfer me to register not to be a club member | It does transfer to the registration page to the requested page | (✓) |
| Moshe Gedalia | TC-10 | Functional Test הרשמה / התחברות | I will check that on the registration page it starts in the normal order | Let it start with name, last name, and more | Forwards but directly stands in the place of the email | Failed ✗ |
| Moshe Gedalia | TC-11 | Functional Test | I will check that numbers cannot be | Only letters can be entered | It does only allow letters to be entered | (✓) |

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| | | הרשות / התחברות | written in the first and last name lines | | | |
| Moshe Gedalia | TC-12 | Functional Test / הרשות / התחברות | I will check a row of numbers like an ID that cannot be entered with letters | It won't allow letters to be entered | Indeed straight works for the numeric keyboard and letters cannot be entered | (✓) |
| Moshe Gedalia | TC-13 | Functional Test / הרשות / התחברות | I will check in the ID field that no more than 9 digits can be entered | That he will not let in or give an appropriate message | It is indeed not possible to enter more than 9 digits | (✓) |
| Moshe Gedalia | TC-14 | Functional Test / הרשות / התחברות | I will check in the ID field that it is not possible to enter less than 9 digits | To be marked in red as long as there are not 9 digits | Indeed does not accept the value if there are not 9 digits | (✓) |
| Moshe Gedalia | TC-15 | Functional Test / הרשות / התחברות | I will check in the cell phone number line that it is not possible to enter a number less than 10 digits | To be marked in red as long as there are not 10 digits | Indeed like that | (✓) |
| Moshe Gedalia | TC-16 | Functional Test / הרשות / התחברות | I will check that it is not possible to enter more than 10 digits | That no more than 10 digits can be entered | Indeed does not give | (✓) |
| Moshe Gedalia | TC-17 | Functional Test / הרשות / התחברות | I will check that it is not possible to enter an incorrect prefix in the Telephone field | To be marked in red | Indeed it is not possible and marked in red | (✓) |
| Moshe Gedalia | TC-18 | Functional Test / הרשות / התחברות | I will check if you enter numbers in the name field and you will receive an appropriate error message | That he will not accept and say that an incorrect value was entered | Incorrect message received "Wrong Name" | Failed × |
| Moshe Gedalia | TC-19 | Functional Test | I will check in the password field that it is not possible to insert Hebrew letters | That only numbers or letters in English can be entered, etc | Allows you to insert Hebrew letters | Failed × |

| | | ההרשמה / התחברות | | | | | |
|---------------|-------|---|---|--|---|----------|--|
| Moshe Gedalia | TC-20 | Functional Test / ההרשמה / התחברות | I will check that if I have already registered that it cannot be done again | To inform me that I am already registered and therefore cannot make another order | Indeed does not allow to make another registration and gives an appropriate message | (✓) | |
| Moshe Gedalia | TC-21 | Functional Test / ההרשמה / התחברות | I will check that it is not possible to register with an incorrect date | Let it be written that the date is incorrect | In the year option lets enter the year 1900 | Failed ✗ | |
| Moshe Gedalia | TC-22 | Functional Test / ההרשמה / התחברות | I will check that after registration, even if I delete the application, it recognizes me on reinstallation by personal details | After installing back, logging in with the username and password I had will work | Does work and recognizes me even after deleting and installing back | (✓) | |
| Moshe Gedalia | TC-23 | Functional Test / ההרשמה / התחברות | I will check that only one email can be entered in the email line | It will not be possible to enter more than one address and there will be a corresponding message | You can enter 2 addresses and there is no message | Failed ✗ | |
| Moshe Gedalia | TC-24 | Functional Test / ההרשמה / התחברות | I will check that it is not possible to enter a password of more than the limit (16) digits and letters | That it will no longer be possible 16 | Indeed it is not possible | (✓) | |
| Moshe Gedalia | TC-25 | Functional Test / ההרשמה / התחברות (רישום חבר (מועדון)) | I will check that registration with email and password is correct and exists in the system and works. Sign up with email (a0548429622@gmail) and ID 310970611 | Who will indeed recognize me | Indeed works and recognizes me | (✓) | |
| Moshe Gedalia | TC-26 | Functional Test | I will check that a login with a valid ID (310970611) and an invalid email | Not to enter because the email is missing a letter | Did not enter | (✓) | |

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| | | ההרשמה / התחברות | (a05484296@mail.com) does not enter | | | |
| Moshe Gedalia | TC-27 | Functional Test / ההרשמה / התחברות | I will check that a suitable message is given | Message that the email does not exist or is invalid | Marked in blue as normal and clicking continue gives an incorrect message | Failed ✗ |
| Moshe Gedalia | TC-28 | Functional Test / ההרשמה / התחברות | I will check that logging in with a valid ID and a valid email but does not exist in the system does not log in | Won't log in and give a message the email doesn't exist in the system Won't log in and give a message the email doesn't exist in the system | did not enter but gives wrong message | Failed ✗ |
| Moshe Gedalia | TC-29 | Functional Test / ההרשמה / התחברות | I will check that the login with a correct but not registered ID (308478635) and a correct and registered email (a0548429622@gmail.com) does not work | It will give a message that the ID does not exist in the system | Gives a message with wrong content | Failed ✗ |
| Moshe Gedalia | TC-30 | Functional Test / ההרשמה / התחברות | I will check that the colors are matched | Normal value in blue. Invalid value in red | Indeed the colors as required | (✓) |
| Moshe Gedalia | TC-31 | Functional Test / ההרשמה / התחברות | I will check that the app can be used with one hand | That it can be used with one hand and will be comfortable to use | Really convenient to use with one hand | (✓) |
| Moshe Gedalia | TC-32 | Functional Test / ההרשמה / התחברות | I will check that it is possible to rotate the registration screen horizontally by pressing up on the lock symbol to open to allow a change of orientation | It will be possible to rotate whichever side you want and it will continue to work as usual and with a good and appropriate resolution | Screen cannot be rotated | Failed ✗ |

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| Moshe Gedalia | TC-33 | Functional Test / הרשמה / התחברות | I will check that the screen can be enlarged or reduced by hand | Which can be increased to make it easier for older people | Unable to increase and decrease | Failed ✗ |
| Moshe Gedalia | TC-34 | Functional Test / הרשמה / התחברות | I will check if in the middle of registration, I get a call to see if it is possible to continue from where I left off | Everything will be preserved and it will be possible to continue as usual at the end of the conversation | It is indeed possible to continue from where I left off | (✓) |
| Moshe Gedalia | TC-35 | Functional Test / הרשמה / התחברות | We will check that it is possible to interface and connect through an interface such as for example with the Google account and more.. | Let there be such an option | There is no such option | Failed ✗ |
| Moshe Gedalia | TC-36 | Functional Test / הרשמה / התחברות | I will check at the basic level that the security level is good and will not give exact details of what is wrong (email or social security number or password) | A message will be given that one of the details is incorrect | does give such a message | (✓) |
| Moshe Gedalia | TC-37 | Functional Test / הרשמה / התחברות (כניסה) | I will check that the login with a valid email and password works and enters the personal area. Login with email (a0548429622@gmail) and password 58935838Aa | Let it be processed and entered | Does not allow entry even though the registration was made with them | Failed ✗ |
| Moshe Gedalia | TC-38 | Functional Test / הרשמה / התחברות | I will check that clicking on I forgot my password works and takes me to reset password | Who opens a link or sends an email to reset the password | We did send an email to reset the password | (✓) |
| Moshe Gedalia | TC-39 | Functional Test | I will check that it is possible to enter new | A window will open to fill in details such as email and phone | A window did open, but it was not easy. Ordered the second | Failed ✗ |

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|---------------|-------|---------------------------------------|---|--|--|----------|
| | | הרשמה / התחברות | details for resetting the password | number. Comfortable and easy to use | field (ID) and confirmation that when you click on them, the keyboard opens and the page does not go up accordingly, so it is hidden | |
| Moshe Gedalia | TC-40 | Functional Test /הרשמה/ התחברות | I will check that after resetting and setting a new password it will work I set a new password 589335838Aa | That will work and put me in the personal area with the new password | Does not update the password and does not allow entry | Failed ✗ |
| Moshe Gedalia | TC-41 | Functional Test /הרשמה/ התחברות | I will check the possibility of logging in with a working SMS I entered the phone number 310970611 and cell phone 05066653551 | To send a message with a password to the cell phone | Does send a message to the cell phone with a password | (✓) |
| Moshe Gedalia | TC-42 | Functional Test /הרשמה/ התחברות | I will check that logging in with a postal code and email is working I entered a registered ID number 310970611 and an email a0548429622@gmail.com | Expect him to send a message to the email with the code | It does send a message with a password, but to the cell phone and not to the email | Failed ✗ |
| Moshe Gedalia | TC-43 | Functional Test /הרשמה/ התחברות | I will check that logging in with a valid ID (310970611) and an email that does not exist in the system (cx192021@gmail.com) does not enter | That he will not come in and give an appropriate notice | Does give a message that one of the details is incorrect | (✓) |
| Moshe Gedalia | TC-44 | Functional Test /הרשמה/ התחברות | I will check that login with a valid ID (310970611) and an incorrect or non-existent cell phone in the system | That he will not come in and give an appropriate notice | He did not enter and inform that one of the details is incorrect | (✓) |

| | | | | | | |
|---------------|-------|---|--|--|--|-----|
| | | | (0548480136) that will not enter | | | |
| Moshe Gedalia | TC-45 | Functional Test / הרשמה / התחרבות | I will check that logging in with a postal code (310970611) and the last 4 digits of a credit card (5852) Shufersal will work | Which will indeed work and send a login code to the application | It does work and sends a code and connects | (✓) |
| Moshe Gedalia | TC-46 | Functional Test / הרשמה / התחרבות | I will check that you entered with a Shufersal ID card and credit card, but more than the last 4 digits | That it won't work since it only requires the last 4 | It does not work and gives a message that one of the details is wrong | (✓) |
| Moshe Gedalia | TC-47 | Functional Test / הרשמה / התחרבות | I will check that an entry with a ZIP code (310970611) and the last 4 digits (7900) of a credit card of a company that belongs to Shufersal such as "There is grace" will not work | The expectation that he will not enter a personal area | Indeed, does not allow to enter a personal area | (✓) |
| Moshe Gedalia | TC-48 | Functional Test / הרשמה / התחרבות | I will check that you entered with the 7th code (310970611) and the last 4 digits (6992) of another credit card without any connection to Shufersal | The view is that he won't let in with it | It does not allow you to enter with another credit card and an appropriate notification was also given | (✓) |
| Moshe Gedalia | TC-49 | Functional Test promotion s | I will check that pressing any button from the network colors works and takes me to the specials page | That the link will indeed work and transfer to the specials page | Works as required | (✓) |
| Moshe Gedalia | TC-50 | Functional Test promotion s | I will check that the products that appear in the list are indeed on sale | Purchase of these products I will pay a sale price according to the criteria | Tested on a few products and does work | (✓) |

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| Moshe Gedalia | TC-51 | Functional Test promotion s | I will check that until the date that the sale is on, the product is indeed sold at a sale price, and after that it is not | That the promotion will be active exactly until the change of the date at 00:00 and not since then | | (✓) |
| Moshe Gedalia | TC-52 | Functional Test promotion s | I will check if I added to the basket before the sale date expired and I checked right after 00:00 | Since I didn't pay, the price is immediately updated to the regular price | | (✓) |
| Moshe Gedalia | TC-53 | Functional Test promotion s | I will check that the sale price is indeed limited to the weight we determined and for more grams the price increases to the regular price | Which will go up to the regular price | Indeed, increases immediately from the first additional gram | (✓) |
| Moshe Gedalia | TC-54 | Functional Test Shufersal customer club | I will check that clicking on the "Customer Club" button will take me to the requested page | Which will indeed transfer to the requested page | Does link to the requested page | (✓) |
| Moshe Gedalia | TC-55 | Functional Test Shufersal customer club | After moving to the customer club area, I will check that clicking on promotions for club members works | Which will transfer to the requested page | indeed conveys | (✓) |
| Moshe Gedalia | TC-56 | Functional Test Shufersal customer club | I will check that the promotions there are indeed only for the club members and not for the other customers | There were promotions that are only for club members | The promotions are really not only for the members of the club and these are promotions that also exist for the other customers | Failed × |
| Moshe Gedalia | TC-57 | Functional Test | I will check that there are promotions that write that it is limited to the number of uses, indeed it is limited and | As soon as I pass the 2 realizations the price will go up | The price remains at the sale price even for 7 redemptions and in the basket as well | Failed × |

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| | | Shufersal customer club | beyond that the price increases. For example, there is a sale on Borax for NIS 10 and limited to 2 redemptions | | | | |
| Moshe Gedalia | TC-58 | Functional Test Shufersal customer club | I will check if it is ok to go back and exit the club area to the home page | Clicking back will return you to the home page | Does not return and you have to click several times and also transfers to other pages before exiting | Failed x | |
| Moshe Gedalia | TC-59 | Functional Test Shufersal customer club | I will check that the entire club members area is clear and easy to work with | Let it be easy and clear what the extra is for club members over others | Very clumsy, unclear and seems like a duplicate of the app for all people | Failed x | |
| Moshe Gedalia | TC-60 | Functional Test Shufersal customer club | I will check that all the buttons in this area work including links | To work as required | Works although not all in a reasonable time | (✓) | |
| Moshe Gedalia | TC-61 | Functional Test Main menu | I will check that clicking on digital services in the branch exceeds the requested service | Which will transfer to the requested page | Does deliver to the requested area | (✓) | |
| Moshe Gedalia | TC-62 | Functional Test Main menu | I will check that there is an explanation of what this service provides | There should be a title with an explanation of what exactly this service is | There is nothing - you have to guess | Failed x | |
| Moshe Gedalia | TC-63 | Functional Test Main menu | I will check that all the options that appear are related to digital matters | That under such a title will appear things related to digital | Some things are not related at all like promotions | Failed x | |

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| Moshe Gedalia | TC-64 | Functional Test Main menu | Check that all the buttons in this area work | Everything will work smoothly | The "שחרור עגלת" service does not work | Failed ✗ |
| Moshe Gedalia | TC-65 | Functional Test Main menu | I will check that clicking on me in the branch below near the cart works | After clicking on this, a list of branches that have the service will appear and I will choose from the list | The entire list appears and on the half, you click a message file does not exist in this branch | Failed ✗ |
| Moshe Gedalia | TC-66 | Functional Test Shufersal online | I will check that clicking Shufersal Online takes you to the requested page | which will transfer to the product purchase page | indeed, transfers to the requested page | (✓) |
| Moshe Gedalia | TC-67 | Functional Test Shufersal online | I will check that everything is clear and organized by department so that it is easy to make a purchase | Let there be a newt ruler | There is indeed a navigation bar by departments | (✓) |
| Moshe Gedalia | TC-68 | Functional Test promotions | I will check that clicking in any area on promotions shows the promotions in a good and easy way I clicked on a supermarket in Sargah Navit and there on new on the website and there on "ONLINE PREMIUM" promotions | Everything will appear quickly and clearly | It takes a long time for everything to upload, including pictures | Not Tested |
| Moshe Gedalia | TC-69 | Functional Test Categories /Supermarket | I will check that there are pictures on each product | Let there be a picture on every product to market better | On most there is but not on anything like eggs and some types of candles | Failed ✗ |
| Moshe Gedalia | TC-70 | Functional Test | I will check that clicking update details is responsive | To respond appropriately | Does work | (✓) |

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| | | Categories /Supermarket | | | | | |
| Moshe Gedalia | TC-71 | Functional Test Updating details | I will check that transfers to the page related to updating details | Which will transfer to the update page personal and order details | Transfers to a general page without any connection to updating details | Failed x | |
| Moshe Gedalia | TC-72 | Functional Test Updating details | I will check that the buttons on the page that opens work | Which do work | They do work | (✓) | |
| Moshe Gedalia | TC-73 | Functional Test Main Menu | I will check that it is clear what each button does | Each button will do what is written on it | Technical support button is actually used to reset password. A bit unrelated to the icon of a conversation with the service | Failed x | |
| Moshe Gedalia | TC-74 | Functional Test Main menu/Customer service | I will check that clicking on an option in the ". worker" שירות לקוחות | That he will work and transfer to you related to this | The link doesn't work | Failed x | |
| Moshe Gedalia | TC-75 | Functional Test My basket | After registering and logging in, I will check that it is possible to add products to the basket | That products I click on will be added to my shopping cart | Indeed, the products are added to the basket and it appears below how many types of items are in the basket | (✓) | |
| Moshe Gedalia | TC-76 | Functional Test My basket | will look into adding one item and paying for it I added a can of corn and went into the cart to pay | To be able to make the purchase, pay and take the product | It does appear in the basket, but in the Hello line below, 0 appears, so it is not possible to purchase | Failed x | |
| Moshe Gedalia | TC-77 | Functional Test | I will check that it is possible to add a large | That the basket will take a large amount of products | Indeed, everything is kept in the basket even a large amount | (✓) | |

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| | | My basket | amount of products to the basket I added 85 types of products and how many of each type | | | |
| Moshe Gedalia | TC-78 | Functional Test My basket | I will check that it is possible to pay for the things and finish an order by clicking on payment | Clicking on the payment button will take me to the payment option | Transfers to connect again even though I'm already connected and recognizes me | Failed ✗ |
| Moshe Gedalia | TC-79 | Functional Test My basket | I will check that after connection it is still possible to finish the order | It will be possible to pay and complete the order | It is indeed possible and the order is paid | (✓) |
| Moshe Gedalia | TC-80 | Functional Test My basket | I will check that after payment the details are removed from the basket | Since it has already been purchased, it has been removed from the basket | indeed, comes off the basket | (✓) |
| Moshe Gedalia | TC-81 | Functional Test My basket | I will check that after purchase my order has been received in the system | I called Shufersal's system and indeed they received the order | The order has been received | (✓) |
| Moshe Gedalia | TC-82 | Functional Test My basket | I will check that after adding to the basket and exiting the application and closing it, the products are still kept in the basket I logged in, added a canned product and Hala and exited the application. | It is expected that if I enter again the products will appear in the basket | Indeed, even after closing the application and logging back in, the products appear | (✓) |
| Moshe Gedalia | TC-83 | Functional Test My basket | I will check if we delete the app and install it again to see if it knows how to restore the products that were in the basket | It is expected that after logging in the products will appear in the basket | Indeed, even after deletion and installation, the products appear in the basket again | (✓) |

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| | | | I added details to the cart and deleted the app and installed it again. | | | |
| Moshe Gedalia | TC-84 | Functional Test My basket | I will check that clicking the add to cart button works | Add the product to the cart | Does add the product to the basket | (✓) |
| Moshe Gedalia | TC-85 | Functional Test My basket | I will check if it is possible to add some of the same product | To be able to add the same type of quantity | It is indeed possible | (✓) |
| Moshe Gedalia | TC-86 | Functional Test My basket | I will check that it is possible to update the basket by adding and downloading products | It will be possible to make updates to the basket | It is indeed possible | (✓) |
| Moshe Gedalia | TC-87 | Functional Test My basket | I will check that it is possible to add and remove from the same item | There will be + - buttons next to the product where you can determine and change the quantity | It is indeed possible | (✓) |
| Moshe Gedalia | TC-88 | Functional Test My basket | I will check that the price in the basket is updated according to addition and download | That will change depending on what is in the basket | It does update immediately | (✓) |
| Moshe Gedalia | TC-89 | Functional Test My basket | I will check if there are promotions that are of a certain amount then as soon as I reach the amount the price is updated | | | (✓) |
| Moshe Gedalia | TC-90 | Functional Test My basket | I will check that the price that appears on the product is the price that also appears in the basket I added challah for 14 NIS + delivery 30 NIS | Viewing that a total of 44 NIS | actually requires 79 NIS | Failed × |
| Moshe Gedalia | TC-91 | Functional Test | I will check if I added an item while there is no | for the item to be added | Item not added. | Not Tested |

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| | | My basket | reception, the product was successfully added I was in a place without reception and I clicked on adding challah | | | |
| Moshe Gedalia | TC-92 | Functional Test My basket | I will check if in flight mode it is possible to make an order | Not possible | Not possible | (✓) |
| Moshe Gedalia | TC-93 | Functional Test My basket | I will check that the delete button of the basket is working | will delete everything | It was indeed done that way | (✓) |
| Moshe Gedalia | TC-94 | Functional Test My basket | I will check that there is a warning before that it will not be possible to restore what was in the basket | He will give a warning | Such a warning was indeed given | (✓) |
| Moshe Gedalia | TC-95 | Functional Test My basket | I will check how soon after the reception is restored the app works again | In a reasonable time | Indeed it is at a reasonable time | (✓) |
| Moshe Gedalia | TC-96 | Functional Test My basket | I will check that all the buttons in the basket area work | Everything will work | Indeed everything works including my links | (✓) |
| Moshe Gedalia | TC-97 | GUI/Usability Test General | I will check that it is clear what each button does | It is indeed clear what each button does and has an inscription on it | Indeed everything is as expected | (✓) |
| Moshe Gedalia | TC-98 | GUI/Usability Test General | I will check that the written text is large, clear and legible | Everything will be clear, legible and easy to operate | Indeed the writing is clear and legible | (✓) |
| Moshe Gedalia | TC-99 | GUI/Usability Test General | I will check that it is possible and easy to operate everything with one hand | Since this is an app for a mobile phone it is expected to be easy to operate with one hand | It is indeed easy to manipulate everything with one hand | (✓) |

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| Moshe Gedalia | TC-100 | Compatibility Test General | I will check that it can work with different resolutions | It will be possible to increase and decrease the screen as well as rotate | Not possible | Failed ✘ |
| Moshe Gedalia | TC-101 | GUI/ Usability Test General | I will check that the products are displayed clearly and that there is a picture | There should be a picture on each and every product | Indeed from my examination everything has a picture | (✓) |
| Moshe Gedalia | TC-102 | GUI/ Usability Test General | I will check that the image and content match the title | There will be a complete match | Indeed there is | (✓) |
| Moshe Gedalia | TC-103 | GUI/ Usability Test General | I will check beyond the lists | It will be possible to go to my lists | Require password first even though connected | Failed ✘ |
| Moshe Gedalia | TC-104 | Accessibility Test General | I will check that there is an accessibility icon | Let there be an icon | I didn't find one | Failed ✘ |
| Moshe Gedalia | TC-105 | Interface Test General | I will check that there is communication between interfaces in the application | If it is required to enter details to access, for example, coupons, then let it always be so | The home page shows the coupons even without identification | Failed ✘ |
| Moshe Gedalia | TC-106 | Performance Test General | I will check that the performance is good that it loads images quickly at a scrolling rate on the device at a reasonable rate | May it work quickly and well | Very slow and takes time for images to load | Failed ✘ |
| Moshe Gedalia | TC-107 | Performance Test General | I will check that scrolling by hand flows and works at a reasonable pace | Which will scroll fast | Slow and stuck. (maybe exactly like this) | Failed ✘ |

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| Moshe Gedalia | TC-108 | Performance Test General | I will check that the scrolling in the shopping cart is at a good pace | Be quick | Indeed at an excellent pace | (✓) |
| Moshe Gedalia | TC-109 | Performance Test General | I will check that the rest of the performance is fine and such as adding to the basket is done immediately. | Let it be too much | It was done right away and the overall performance is fine | (✓) |
| Moshe Gedalia | TC-110 | Functional Test Coupons | I will check that clicking on coupons takes me to the requested page | which will open a page related to coupons | A page of coupons did open | (✓) |
| Moshe Gedalia | TC-111 | Functional Test Coupons | I will check that the coupons are indeed working | Let them work | They do work according to the settings | (✓) |
| Moshe Gedalia | TC-112 | GUI/Usability Test Coupons | I will check that it is convenient to exercise them | Click to add | It is required to activate the coupon first and only after that it can be redeemed | Failed ✗ |
| Moshe Gedalia | TC-113 | Interface Test General | I will check that there is communication between interfaces in the application | If it is required to enter details to access the coupons then let it always be so | The home page shows the coupons even without identification | Failed ✗ |
| Moshe Gedalia | TC-114 | Performance Test General | I will check that the performance is good that it loads images quickly at a scrolling rate on the device at a reasonable rate | May it work quickly and well | Very slow and takes time for images to load | Failed ✗ |
| Moshe Gedalia | TC-115 | Performance Test General | I will check that scrolling by hand flows and works at a reasonable pace | To work at a fast pace | Slow and stuck. It may be so | (✓) |
| Moshe Gedalia | TC-116 | Performance Test General | I will check that the rest of the performance is fine and adding to the basket is done immediately. | That will always work well | Indeed the performance is fine | (✓) |

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| Moshe Gedalia | TC-117 | Performance Test General | I will check that an application works well at all hours of the day | That will always work well | May it work well at all hours of the day | (✓) |
| Moshe Gedalia | TC-118 | Load Test General | I will check that during busy times like weekends the application works as required and the performance is good | That will always work well | That will always work well even on the weekend and in all times of stress | (✓) |
| Moshe Gedalia | TC-119 | Load Test General | I will check during extreme rush like holiday eves if the app is still working I tried on the eve of Sukkot 2024 | To continue working as usual and in a reasonable time | Crashes all the time and gives messages of lack of communication | Failed ✗ |
| Moshe Gedalia | TC-120 | Load Test General | I will check that the performance is good during load time An inspection was carried out for Sukkot 2024 | After finally letting go it will work fine | Does not call and adding items is not done. and messages are received that the application has stopped responding | Failed ✗ |
| Moshe Gedalia | TC-121 | Battery Usage Test General | I will check that the application does not consume too much battery | Let it be like nothing | It does consume battery normally like the other apps | (✓) |
| Moshe Gedalia | TC-122 | Interrupt Test General | I will check that it is possible to receive a call while using the application | It will be possible to receive a call | It is indeed possible to receive calls | (✓) |
| Moshe Gedalia | TC-123 | Interrupt Test General | I will check that it is possible to receive messages while using the application | I will continue to receive messages of all kinds | I do continue to receive messages | (✓) |
| Moshe Gedalia | TC-124 | Interrupt Test General | I will check that it is possible to make calls and use the phone | Make it possible and easy | It is indeed possible and easy | (✓) |

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| | | | while the application is running | | | |
| Moshe Gedalia | TC-125 | Interrupt Test General | I will check that even if I received a call, I can continue the purchase from where I left off after that | Make it possible and easy | It is indeed possible to continue from that place | (✓) |
| Moshe Gedalia | TC-126 | Interrupt Test General | I will check that the SMS sending system works at any pressure and does not get stuck | work smoothly | Does work as expected | (✓) |
| Moshe Gedalia | TC-127 | Battery Usage Test General | I will check that in any state of the battery the application works well | It will work well whether the battery is full or empty and about to run out | Works well indeed | (✓) |
| Moshe Gedalia | TC-128 | Interrupt Test General | I will check that it is possible to use and make a purchase as a casual customer | There should be an option to continue without identification | There is an option but in practice it is not possible to make a purchase | Not Tested |

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| Tommy Cohen | TC-129 | <u>Guest Checkout</u> Verify that users can checkout as guests without creating an account. | Functional Test  Checkout | Precondition: User has products in the cart. <ol style="list-style-type: none"> 1. Go to the cart. 2. Click on the “Checkout” button. 3. Select the option to checkout as a guest. 4. Enter required information (name, email, address). | The user will be able to complete the purchase without creating an account. | The user can complete the purchase without creating an account. | (✓) |
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| Tommy Cohen | TC-130 | <p><u>Search with No Results</u></p> <p>Verify the behavior of the search function with a non-existent product.</p> | Functional Test homepage | <ol style="list-style-type: none"> Enter a non-existent product name in the search bar. Click on the search icon.  Search | <p>A message indicates that no products were found will be displayed</p> | <p>I got a message indicates that no products were found</p> | (✓) |
| Tommy Cohen | TC-131 | <p><u>Store Locator</u></p> <p>Verify the store locator feature displays nearby Shufersal stores.</p> | Functional Test Homepage | <ol style="list-style-type: none"> Go to the "סניפים" section. Click on "איתור סניף" Enable location access. | <p>The app will display a list of nearby Shufersal stores based on user location.</p> | <p>The app displays a list of nearby Shufersal stores based on user location.</p> | (✓) |
| Tommy Cohen | TC-132 | <p><u>Facebook Navigation</u></p> <p>Verify user can access Shufersal Facebook page by clicking F icon</p> | Functional Test Main menu ☰ | <ol style="list-style-type: none"> Click on Main Menu(☰). Click on מעדן ליקוחות שופרסל. Click on the icon of Online שופרסל located top right Scroll down Click on Facebook icon. | <p>It will open Facebook Application and navigates to a Shufersal Facebook page</p> | <p>It opens a blank page.</p> | Failed (✗) |

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| Tommy Cohen | TC-133 | Access a page in <u>Main Menu</u> Verify user can access a page of פינוי ציוד חשמלי | Functional Test Main menu  | 1. Go to → Main Menu (Hamburger icon ). 2. Scroll down. 3. Click on 'פינוי ציוד חשמלי'. | פינוי ציוד חשמלי will open | It navigates to a temporary page saying "בקרוב עלה אתר תדמית חדש" | Failed (✗) |
| Tommy Cohen | TC-134 | <u>Contact Via WhatsApp</u> Verify user is able to contact Shufersal via WhatsApp | Functional Test Main menu  | 1. Go to → Main Menu ( icon). 2. Click on → 'ליקוחות שופרסל'. 3. Scroll down and click on 'שירותות ותקנונים'. 4. Scroll down and click on 'פניה בוואטסאפ'. | It will open a chat in WhatsApp direct to שופרסל | It navigates to download WhatsApp within AppStore | Failed (✗) |
| Tommy Cohen | TC-135 | <u>Contact Via Phone Call</u> Verify user is able to contact Shufersal by clicking the phone button. | Functional Test Main menu  | 1. Go to → Main Menu (icon ). 2. Click on → 'ליקוחות שופרסל'. 3. Scroll down and click on 'שירותות ותקנונים'. 4. Scroll down and click on 'דברו איתנו'. | It will open a phone calling function with the Shufersal phone number | It doesn't respondin g. | Failed (✗) |
| Tommy Cohen | TC-136 | <u>Unnecessary lower sticky bar</u> | UX / UI Test Main menu  | 1. Go to → Main Menu (icon ). 2. Click on → 'ליקוחות שופרסל'. 3. Scroll down and click on 'ONLINE' | No sticky bar recommending download existing App | The page has lower sticky bar recommending to download שופרסל | Failed (✗) |

| | | | | icon 'שופרסל' located top right. | | Application | |
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| Tommy Cohen | TC-137 | <u>Product scanner function</u> Verify user is able to scan products | Functional Test Main menu | <ol style="list-style-type: none"> 1. Go to → Main Menu (Icon). 2. Click on → מבצעים ושירותים .Digitalim besneyf. 3. Click on 'סrox ' אובי וקבל מידע' | It will open phone's camera or scanner and you'll be able to scan a product. | It navigates to App Store , Showing a note : "הישום אינו זמין - ישום זה אינו זמיןرجע במדינה או באיזור שלך" | Failed (✗) |
| Tommy Cohen | TC-138 | <u>Product Availability</u> (Verify that unavailable products display an "Out of Stock" message.) | Functional Test Products pages | Search for a product that is out of stock. | Product shows "Out of Stock" and cannot be added to the cart. | Out of stock products are shown 'out of stock' and cannot be added to the cart. | (✓) |
| Tommy Cohen | TC-139 | <u>Multi-Language Support</u> (Verify language change feature in the application.) | Localization Testing | Open the Application | The application should support multiple languages (list specific languages if applicable) | The application is only available in Hebrew, limiting accessibility for non-Hebrew speakers. | Failed (✗) |

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| Tommy Cohen | TC-140 | <u>Search Function</u> Verify user can use the search function by typing. | Functional Test Search Area | Click on a random place within the search box range | It will open mobile keyboard and allow you to search | It opens the mobile keyboard and allows for searching. | (✓) |
| Tommy Cohen | TC-141 | <u>Search and get the correct results</u> Verify the correct results showing according to the words searched | Functional Test Search Area | 1. Click on the search box . 2. Try to search some product (For example קולה) | It will search the product קולה drink | It does presenting the correct product. | (✓) |
| Tommy Cohen | TC-142 | <u>Camera Function</u> Verify Camera function is working when clicking on it | Functional Test Search Area | Click on camera icon in search box.  | It will open camera | It does open camera | (✓) |
| Tommy Cohen | TC-143 | <u>Microphone Function</u> Verify Microphone function is working when clicking on it | Functional Test Search Area | Click on the microphone icon and hold it while you speak.  | It will activate the microphone and recognize your speech, then search accordingly | It does turn on the mic, recognize the words, and search accordingly. | (✓) |
| Tommy Cohen | TC-144 | <u>Navigation to Customer-Service page</u> | Functional Test Above search box – top left | Click on "שירות לקוחות" | It will open "שירות לקוחות" in App | It navigates externally to the mobile browser (Safari/Google Chrome) | Failed ✗ |

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| Tommy Cohen | TC-145 | <u>Store Locator</u> Verify user can search nearby stores | Functional Test Main Menu – קבוצת שופרסל | Click on "סניפים" איתור סניפים  | It will open locating shops (איתור סניפים) page inside the App | It does open the page איתור סניפים within the app | (✓) |
| Tommy Cohen | TC-146 | <u>Shufersal Membership</u> Verify user can join the Shufersal Membership | Functional Test Main Menu – קבוצת שופרסל | הצטרפות " לכרטיס אשראי שופרסל" | It will open the Shufersal credit card signup page in the App | A page of Shufersal credit card signup is opening | (✓) |
| Tommy Cohen | TC-147 | <u>Gift Cards page</u> Verify user can access Gift Cards page | Functional Test Main Menu – קבוצת שופרסל | כרטיסי " מתנה  | It will open the page of Gift Cards | It does open the page of Gift Cards | (✓) |
| Tommy Cohen | TC-148 | <u>תווֹ קִנְיָה</u> Verify user can access to תווֹ קִנְיָה page | Functional Test Main Menu – קבוצת שופרסל | "תווֹ קִנְיָה" Click on | It will open the page of תווֹ קִנְיָה | It does open the page of תווֹ קִנְיָה | (✓) |
| Tommy Cohen | TC-149 | <u>Access to Magazine Page</u> Verify user can go to the page of מגzin – בואו לבשל איתנו | Functional Test Main Menu – קבוצת שופרסל | מגzin – בואו " לבשל איתנו" Click on | It will open the page of מגzin – בואו לבשל איתנו | It navigates to 404 Web Page not available error | Failed × |
| Tommy Cohen | TC-150 | Navigation to external App (BE) | Functional Test Main Menu – | אפליקציית BE Click on | It will open "BE" App or App Store/Google Play and offer | <ul style="list-style-type: none"> • It does open BE App • It does open | (✓) |

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| | | Verify user can navigate to the BE App | קבוצת שופרסל | | you to download in case you haven't installed it yet on your mobile. | App Store in IOS and Google Play in Android mobile | |
| Tommy Cohen | TC-151 | <u>PayBox</u> Verify user can access PayBox | Functional Test Main Menu – קבוצת שופרסל | Click on PayBox | It will open "PayBox" App or App Store/Google Play and offer you to download in case you haven't installed it yet on your mobile. | <ul style="list-style-type: none"> • It does open PayBox App . • It does open App Store in IOS and Google Play in Android mobile | (✓) |
| Tommy Cohen | TC-152 | Navigation to Travel Shufersal page | Functional Test Main Menu – קבוצת שופרסל | לאתר "שופרסל Travel" | It will navigate to the page of Travel שופרסל | It does open the related page | (✓) |
| Tommy Cohen | TC-153 | Navigation to Shufersal Business page | Functional Test Main Menu – קבוצת שופרסל | שופרסל עוקים | It will open the page of שופרסל עוקים | It does open the related page | (✓) |

| | | | | | | | |
|-------------|--------|---|----------------------------------|---|---|--|----------|
| Tommy Cohen | TC-154 | <u>Use the App in wide-mode</u> Verify the App going into a landscape mode screen when rotating the phone left/right | UI/UX (And mobile compatibility) | 1. Go to your Control Center 2. Disable Screen Rotate Lock 3. Go to Shufersal App 4. Rotate the screen left or right | It will turn the entire app into a wide version. | It doesn't force the app into full-screen landscape mode. | Failed ✗ |
| Tommy Cohen | TC-155 | <u>Cart Calculator</u> Verify the cart is calculating the correct total amount. | Functional Test Add to cart | 1. Add multiple products to your cart 2. Make sure you're are NOT signed in. 3. Go to your cart | It will calculate Total Amount even if you're not signed in | It shows 0.00 לתשולם | Failed ✗ |
| Tommy Cohen | TC-156 | <u>Add Product to Cart</u> Verify that a user can add a product to the cart. | Functional Test Add to cart | 1. Select a product. 2. Click on the "Add to Cart" button. | Product is added to the cart, and you can view it in your cart | Product is added to the cart and it shown on my cart | (✓) |
| Tommy Cohen | TC-157 | <u>View Cart</u> Verify that users can view items in the cart. | Functional Test Cart | Precondition: At least one product is added to the cart. • Click on the cart icon. | The cart displays all added items, their quantities, and total price. | The cart displays all added items, their quantities, But total amount showing 0.00 | Failed ✗ |

| | | | | | | | |
|-------------|--------|--|--|---|--|---|-----|
| Tommy Cohen | TC-158 | <u>Update Product Quantity in Cart</u> Verify that a user can update the quantity of a product in the cart. | Functional Test Cart | Precondition: User has products in the cart. 1. Go to the cart. 2. Change the quantity of a product. 3. Click on the “Update” button. | The cart reflects the updated quantity and total price. | The cart is update successfully | (✓) |
| Tommy Cohen | TC-159 | <u>Remove Product from Cart</u> Verify that a user can remove a product from the cart. | Functional Test Cart | Precondition: User has products in the cart. 1. Go to the cart. 2. Click on the “Remove” button next to a product. | The product will be removed from the cart | The product I selected removed from the cart | (✓) |
| Tommy Cohen | TC-160 | <u>Product Details View</u> Verify that users can view detailed information about a product. | UX/UI Test Product page | 1. Scroll the products pages 2. Click on a product from the product list. | Detailed product information, including images, descriptions and price, will be displayed. | The products detailed with information, images, descriptions and price | (✓) |
| Tommy Cohen | TC-161 | <u>Filter Products</u> Verify that users can filter products by category. | Functional Test Products pages | 1. Go to the product listing page. 2. Select a product category filter. | The product list will update to display only products in the selected category. | The product list updates to display only products in the selected category. | (✓) |

| | | | | | | | |
|-------------|--------|--|--|---|--|---|-----|
| Tommy Cohen | TC-162 | <u>Navigation to a page of "Products in sale"</u> Verify user can access a page of all products in sale | Functional Test Home Page | 1. Scroll left or right 2. Click on the button "כל המבצעים" on each photo | It will navigate to the page of "כל המבצעים" | It does navigate to the correct page. | (✓) |
| Tommy Cohen | TC-163 | <u>Navigation to breads page</u> Verify users can access breads page | Functional Test Home Page - Banner | Click on "לחם ומצרי מאפה"  | It will navigate to page showing only breads | It does navigate to a page showing breads only | (✓) |
| Tommy Cohen | TC-164 | <u>Perfume(בישום) page</u> Verify user can access perfume page | Functional Test Home Page - Banner | Click on "בישום"  | It will navigate to a page of perfumes only | It does navigate to a page showing perfumes only | (✓) |
| Tommy Cohen | TC-165 | <u>עולם התינוקות</u> Verify user can access <u>עולם התינוקות</u> page | Functional Test Home Page - Banner | Click on "הtinyוקות"  | It will navigate to a page showing products related to babies only | It does navigate to a page of babies products only | (✓) |
| Tommy Cohen | TC-166 | <u>בריאות וטבע</u> Verify user can access Green <u>בריאות וטבע</u> page | Functional Test Home Page | Click on "Green בריאות וטבע"  | It will navigate to a page showing healthy and natural products. | It does navigate to a page showing healthy and natural products only. | (✓) |
| Tommy Cohen | TC-167 | <u>Supermarket page</u> | Functional Test | Click on | It will open the | It does open the | (✓) |

| | | | | | | | |
|-------------|--------|--|--------------------------------------|---|--|--|-----|
| | | Verify user can access Supermarket page | Categories | סופרמרקט | Supermarket Categories (Meats, Breads, Fish and etc..) | categories page of Supermarket | |
| Tommy Cohen | TC-168 | <u>בריאות וטבע</u> <u>Green page</u> Verify user can access Green <u>בריאות וטבע</u> page | Functional Test Categories | Click on <u>בריאות וטבע</u> Green | It will navigate to a page showing healthy and natural products. | It does navigate to a page showing healthy and natural products only. | (✓) |
| Tommy Cohen | TC-169 | <u>Pharmacy & Cosmetics page</u> Verify user can access the page of Pharms & Cosmetics products | Functional Test Categories | Click on <u>פארם וקוסמטיקה</u> | It will navigate to a page showing pharms and cosmetics products | It does navigate to a page showing pharms and cosmetics products only | (✓) |
| Tommy Cohen | TC-170 | <u>Shop by categories</u> Verify user can browse categories | Functional Test Categories | Click on <u>הקניון – הכל לבית</u> | It will navigate to page showing categories of home products | It does navigate to a page showing categories of home products. | (✓) |
| Tommy Cohen | TC-171 | <u>Product Quantity Limit Validation</u> (Verify that users cannot exceed the maximum purchase limit for products.) | Functional Test Products | Precondition: Product has a maximum purchase limit. 1. Add the product to the cart. 2. Attempt to increase the quantity beyond the purchase limit. | Application restricts the quantity to the maximum allowed and displays an appropriate message. | The application does display an appropriate message about the maximum amount exceeded. | (✓) |

Main Types Of Tests - Typically performed on mobile apps



| Test Type | Description |
|------------------------------|---|
| Functional Testing | Ensures that all features and functionalities (UI/UX, navigation, inputs) work as intended. |
| UI/UX Testing | Verifies that the user interface elements work as expected and provide a good user experience. |
| Performance Testing | Evaluates app performance under different conditions, including load, stress and response time. |
| Load Testing | Tests how the app performs under expected user load. |
| Stress Testing | Tests app behavior under extreme conditions, such as high traffic or limited resources. |
| Storage Testing | Ensures the app efficiently uses storage, avoiding unnecessary space consumption. |
| Battery Usage Testing | Checks how much battery the app consumes during operation. |
| Memory Testing | |

| | |
|-----------------------------------|--|
| | Vерifies that the app does not excessively consume device memory, leading to slow performance or crashes. |
| Accessibility Testing | Ensures the app is accessible to users with disabilities, including support for screen readers, voice commands, and high-contrast modes. |
| Compatibility Testing | Verifies that the app works across different devices, screen sizes, OS versions, and browsers. |
| Security Testing | Ensures that the app is secure and that user data is protected, covering encryption, authentication, and vulnerability testing. |
| Interrupt Testing | Tests app behavior during interruptions, such as incoming calls, SMS, and notifications. |
| Localization Testing | Verifies that the app works correctly in different languages |
| Crash and Recovery Testing | Checks how the app handles crashes and how well it recovers from crashes or unexpected reboots. |
| Offline Mode Testing | Ensures the app behaves correctly without an internet connection. |
| Network Testing | Tests the app's behavior in various network conditions, including offline and network changes. |

Metrics

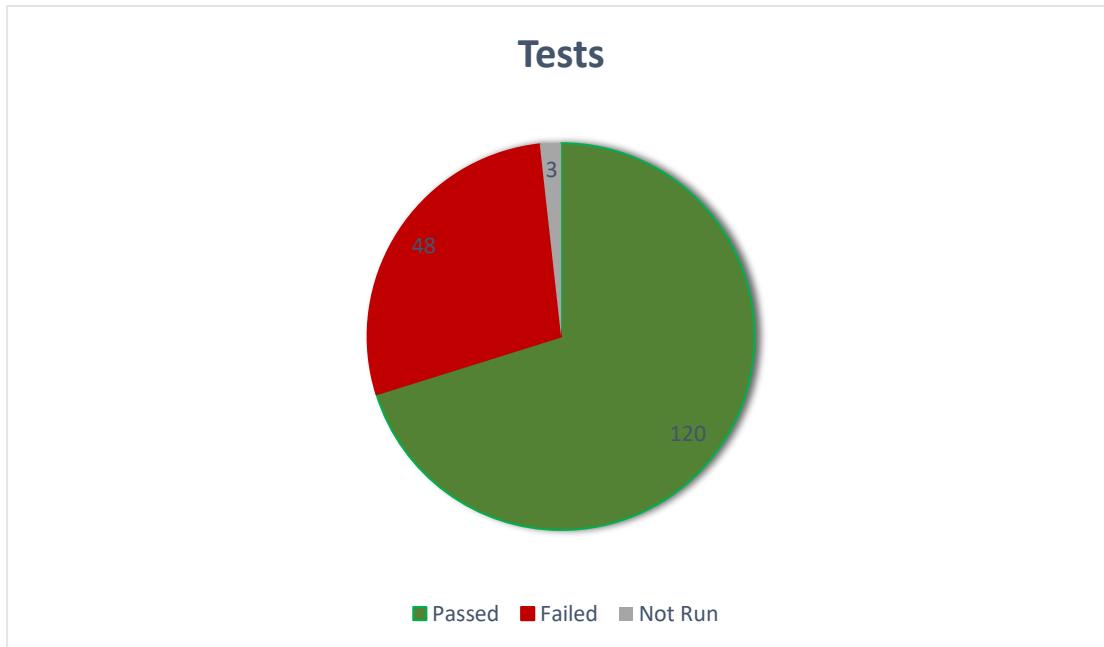


The Metrics are intended to provide a clear and accurate picture of the testing process and its outcomes.

The pie chart below representing the following:

- ❖ **Defect Distribution:** Percentage of defects by severity (high, medium, low).
- ❖ **Test Status:** Proportion of tests that passed, failed, or are pending.
- ❖ **Test Coverage:** Percentage of requirements covered by tests.
- ❖ **Test Execution Results:** Summary of successful vs. failed test cases.

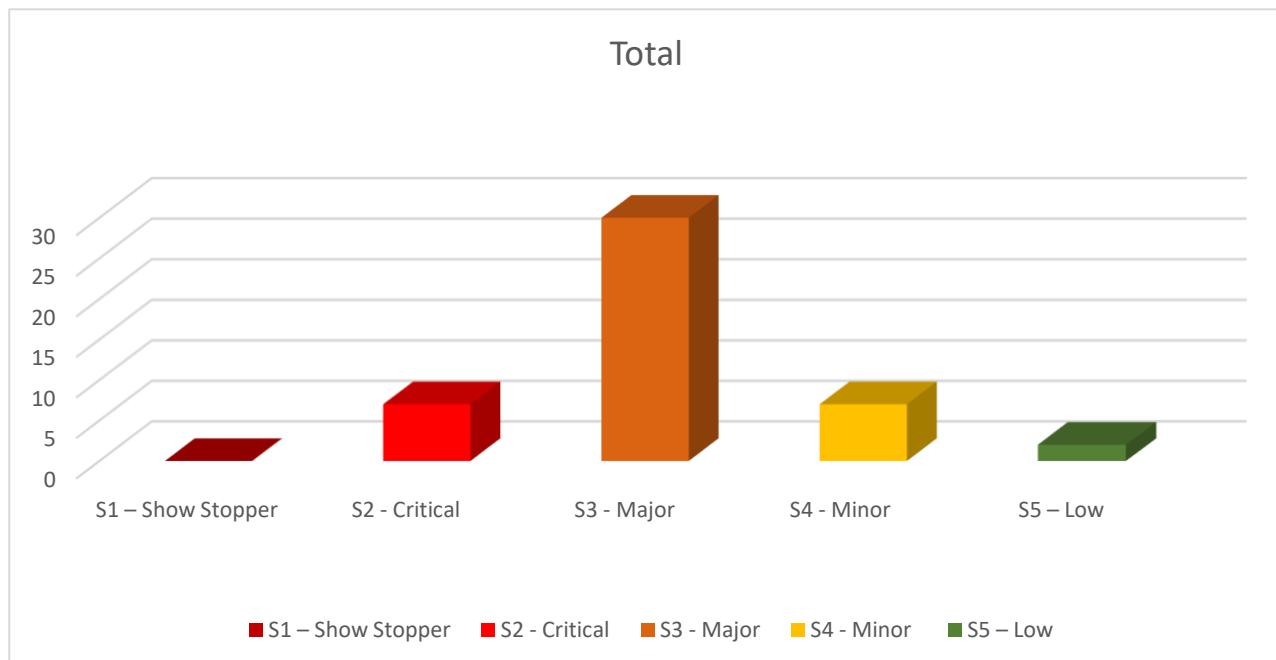
| Passed | Failed | Not Run | Total |
|--------|--------|---------|-------|
| 198 | 48 | 3 | 249 |



Defect Distribution – Module Wise

This table represents the Severity of the bugs (on the left) and the test areas (top of the chart) that the bugs were found at.

| | Functionality | UX/UI | Usability | Performance | Load | Total |
|-------------------|---------------|-------|-----------|-------------|------|-------|
| S1 – Show Stopper | 0 | 0 | 0 | 0 | 0 | 0 |
| S2 - Critical | 6 | 0 | 0 | 0 | 1 | 7 |
| S3 - Major | 18 | 6 | 3 | 3 | 0 | 30 |
| S4 - Minor | 8 | 1 | 0 | 0 | 0 | 9 |
| S5 – Low | 2 | 0 | 0 | 0 | 0 | 2 |
| Total | 34 | 7 | 3 | 3 | 1 | 48 |



Recommendations

To enhance the quality of the Shufersal App, we recommend the following:

- 🐞 Optimize Functionality and Fix Broken Features
- 🐞 Enhance Performance and Load Times
- 🐞 Increase Stability and Address Crashes
- 🐞 Fix Shopping Cart Issues

✓ By addressing these areas, Shufersal can offer a stable, user-friendly, and high-performing app.

Release Recommendation: Based on testing results and quality metrics, we recommend releasing the current version of the Shufersal App, as no critical defects were found and it meets the quality standards.

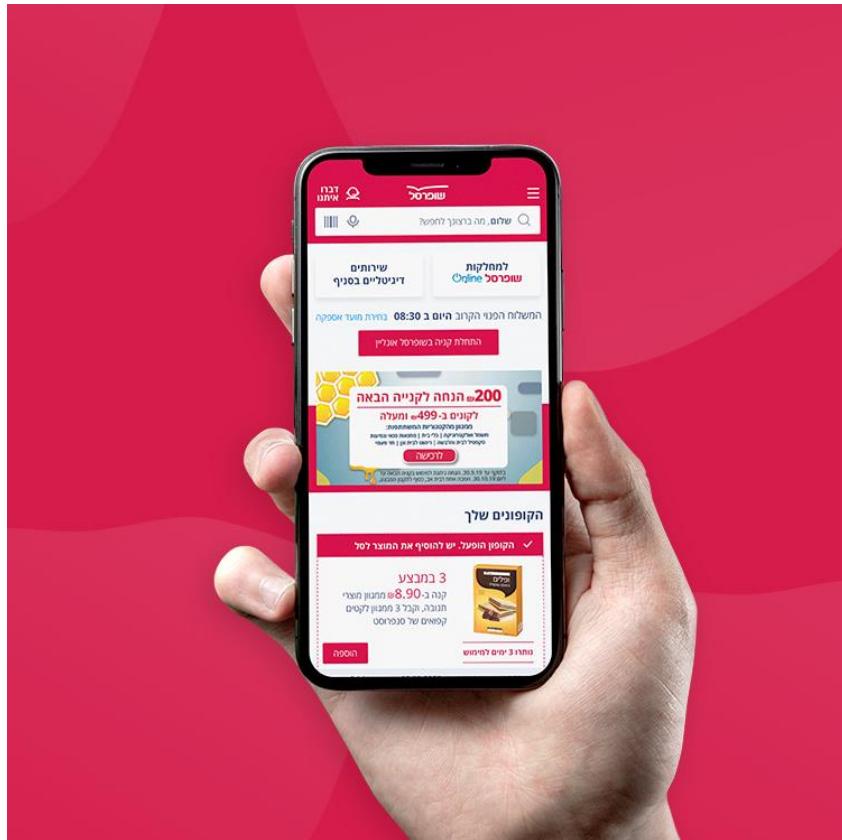


Exit Criteria

- ✓ All planned test cases have been executed, including functional, ui/ux and performance testing.
- ✓ No critical bugs have been found in the App.
- ✓ The App meets all predefined acceptance criteria as specified in the requirements document.

Conclusion

Meeting these exit criteria will ensure that the software is ready for production, providing a stable and reliable experience for users.



BUG LIST



| Key | Summary | Reporter | Status | Created |
|---------|---|---------------|--------|-----------|
| SABR-1 | 🐞 <u>The application fails to open (IOS)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-2 | 🐞 <u>Function in the main menu is failed (Pay שופרסל)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-3 | 🐞 <u>Function in the main menu is failed (סורך אוטי (זקלט מידע)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-4 | 🐞 <u>Function in the main menu is failed (שחרור (עגלת)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-5 | 🐞 <u>Unable to go back to previous page (עדכון (רשימה ללוויי בסניף)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-6 | 🐞 <u>Incorrect Error Message</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| SABR-7 | 🐞 <u>You can enter an invalid value (like Hebrew letters) in a password line. without any error message</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| SABR-8 | 🐞 <u>An unrealistic date of birth such as 1900 can be entered</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| SABR-9 | 🐞 <u>You can enter several email addresses in the email line</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| SABR-10 | 🐞 <u>Navigation to external page</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| SABR-11 | 🐞 <u>Failing to open a page (404 page error)</u> | Tommy Cohen | OPEN | 28/Oct/24 |

| | | | | |
|----------------|---|---------------|------|-----------|
| <u>SABR-12</u> | <u>The app won't force the app into full-screen landscape mode.</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-13</u> | <u>Wrong cart calculation</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-14</u> | <u>Message with wrong content</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-15</u> | <u>The page cannot be enlarged or reduced</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-16</u> | <u>There is no option of interfacing for example through Google and more</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-17</u> | <u>In the login with password option, you do not enter the personal area</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-18</u> | <u>Bottom menu does not display in its full size (מוצען ללחוחות שופרסל)</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-19</u> | <u>Password reset does not work</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-20</u> | <u>The code was not sent according to the means of identification I chose</u> | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-21</u> | <u>Navigation in main page does not work</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-22</u> | <u>Contact via WhatsApp does not work</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-23</u> | <u>Function of contact does not respond</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-24</u> | <u>תאפשר יצירת קשר (in page) does not responding</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-25</u> | <u>Add Button Is Partially Visible</u> | Tommy Cohen | OPEN | 28/Oct/24 |

| | | | | |
|----------------|---|---------------|------|-----------|
| <u>SABR-26</u> | Contact button navigates to unrelated page (מדיניות החזרה וביטול עסקה) | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-27</u> | Facebook navigation does not work | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-28</u> | Sticky lower bar recommending to download the existing App | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-29</u> | It is difficult to fill in the data when resetting a password. | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-30</u> | Inability to complete product purchase | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-31</u> | Identification is required at all times | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-32</u> | The amount calculation in the basket is incorrect. | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-33</u> | Scrolling with your finger doesn't scroll fast | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-34</u> | Slow performance and uploading images | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-35</u> | The application crashes frequently under a reasonable load. | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-36</u> | The application crashes under extreme load (holiday eve) | Moshe Gedalia | OPEN | 28/Oct/24 |
| <u>SABR-37</u> | Contact button is not respond (ברטייס אשראי (In) שופרסל page) | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-38</u> | Unable to go back (רכישת תוו זהב) | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-39</u> | Unable to go back (טעינה תוו זהב) | Tommy Cohen | OPEN | 28/Oct/24 |

| | | | | |
|----------------|---|---------------|------|-----------|
| <u>SABR-40</u> | <u>Shufersal website navigation button is not responding</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-41</u> | <u>Adding a note to products cannot be undone</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-42</u> | <u>Terms of service button is not responding</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-43</u> | <u>Banner slider is covering the text below</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-44</u> | <u>Lack of Multi-Language Support in Application</u> | Tommy Cohen | OPEN | 28/Oct/24 |
| <u>SABR-45</u> | <u>After downloading the App the app does not open</u> | Moshe Gedalia | OPEN | 29/Oct/24 |
| <u>SABR-46</u> | <u>Redeeming the coupons is inconvenient</u> | Moshe Gedalia | OPEN | 29/Oct/24 |
| <u>SABR-47</u> | <u>Lack of synchronization in the application</u> | Moshe Gedalia | OPEN | 29/Oct/24 |
| <u>SABR-48</u> | <u>The button does not navigate to the intended page when clicked</u> | Tommy Cohen | OPEN | 02/NOV/24 |

4



Shufersal App Bug Reports



| | | | |
|---|---|--------------------|-----------------------|
| [SABR-1] The application fails to open (IOS) | | Created: 28/Oct/24 | Updated: 31/Oct/24 |
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7 & Android (Galaxy S20) | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Request Type: | Report a bug | | |
| Request language: | English | | |

Description

*Application can be opened by re opening

Steps to Reproduce:

- Make sure you have a good internet connection
- Make sure you have at least 50% battery power
- Open Shufersal App

Expected Result:

The application will be opened and loaded quickly.

Actual Result:

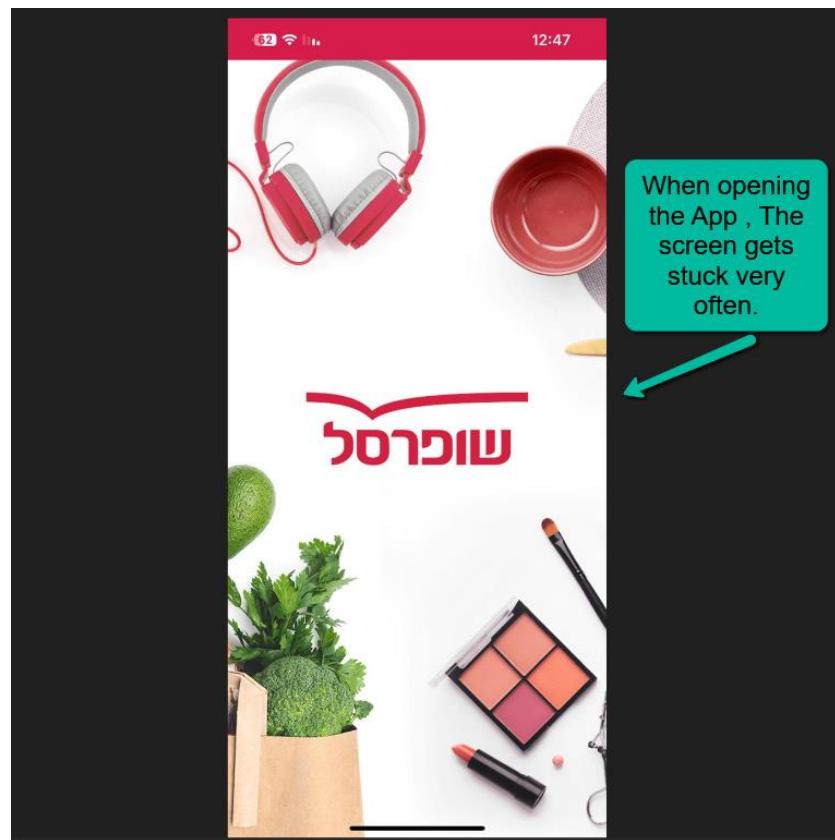
The application does open but failed to load, Screen get stuck (Added a screenshot).

Environment:

Device: iPhone 12 Pro Max (IOS).

Screenshot down below

[SABR-1]



[SABR-2] Function in the main menu is failed (Pay) **שופרסל**

Created: 28/Oct/24 Updated: 31/Oct/24

| | | | |
|---------------------|---|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

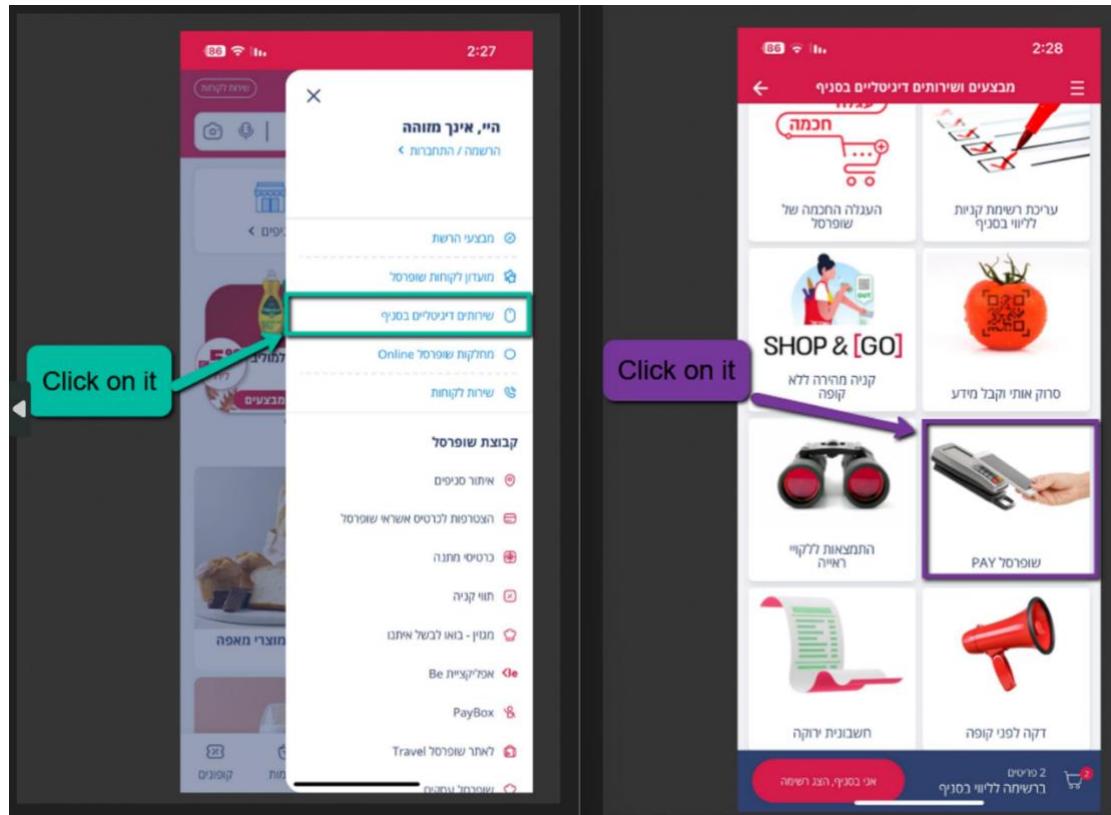
1. Go to → Main Menu (Top Right ).
 2. Click on → **שירותים דיגיטליים בסניף**.
 3. Scroll down and click on → 'Pay'.
- **Expected Result:** Pay **שופרסל** will open. 
 - **Actual Result:** It navigates to App Store , Showing a note :  “**היישום אינו זמין - יישום זה אינו זמין כרגע במדינתה או באיזור שלך**”

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-2]



[SABR-3] **Function in the main menu is failed (סrox אותי וקבל מידע)** Created:

28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

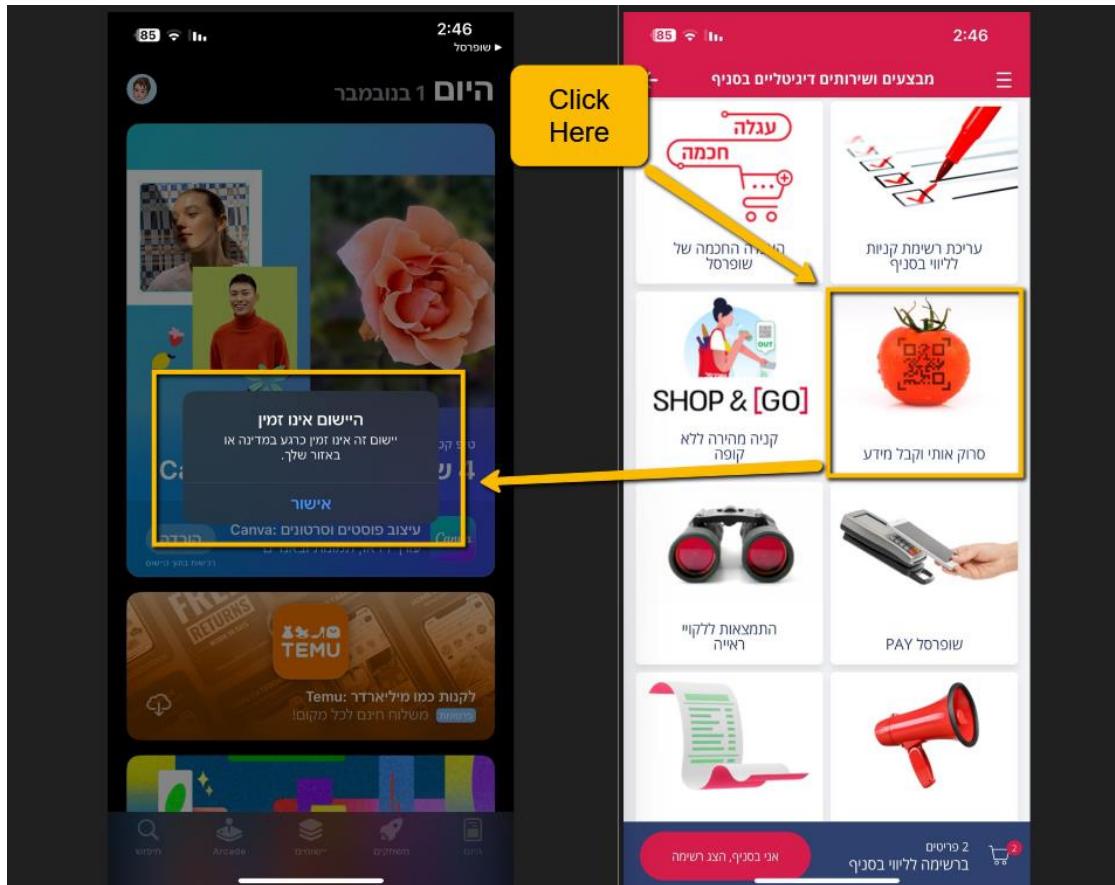
1. Go to → Main Menu (Top Right ).
 2. Click on →  שירותים דיגיטליים בסניף
 3. Click on 'סrox אותי וקבל מידע'
- **Expected Result:** It will open phone's camera or scanner and you'll be able to scan a product. 
 - **Actual Result:** It navigates to App Store , Showing a note :  “**הישום אינו זמין - יישום זה אינו זמין כרגע במדינתה או באיזור שלך**”

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

SABR-3]



[SABR-4] Function in the main menu is failed (שחרור עגלת) Created:

28/Oct/24 Updated: 31/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

Pre-Conditions: Make sure you're signed in!

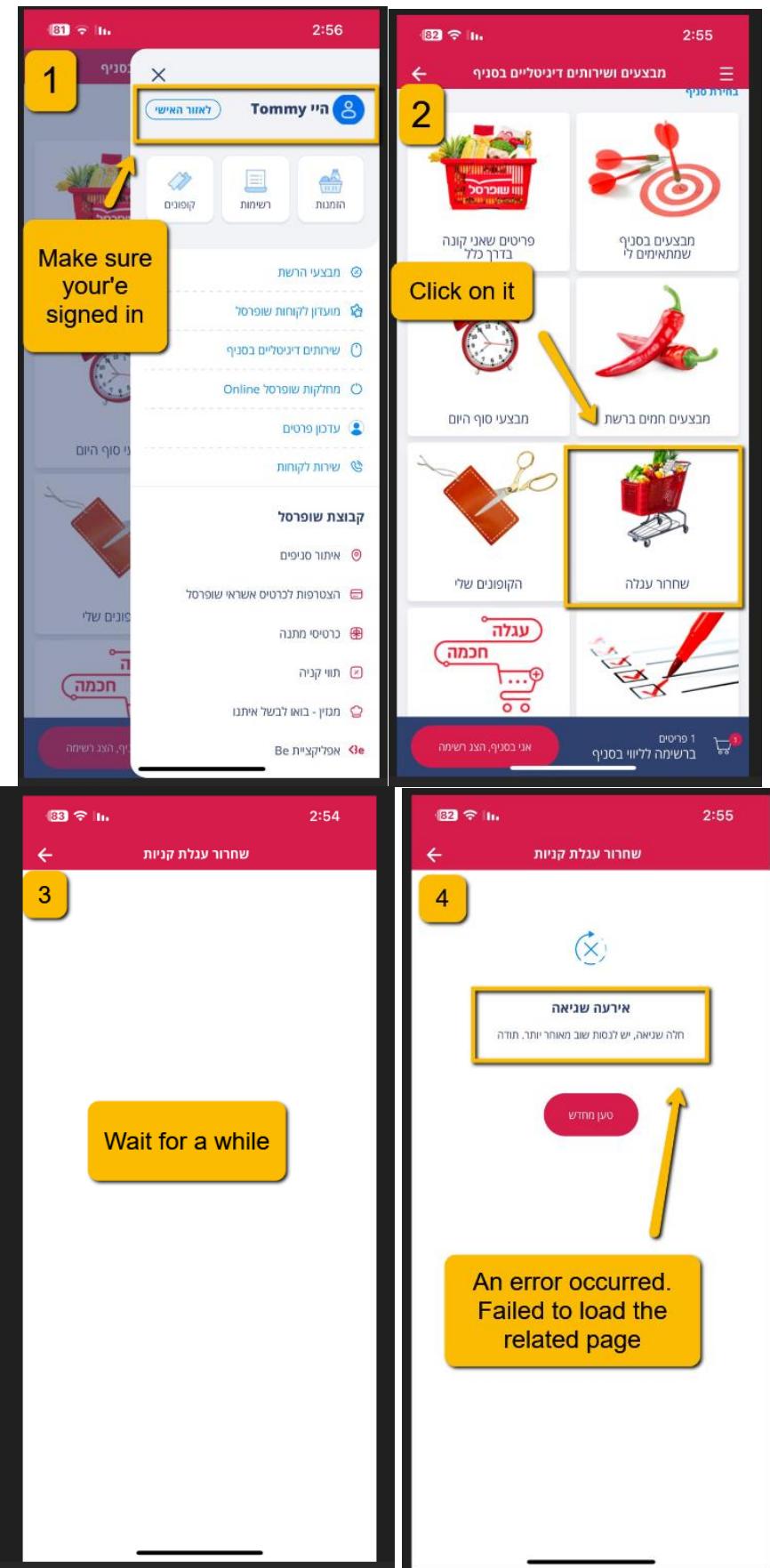
1. Go to → Main Menu (Top Right ).
 2. Click on → **שירותים דיגיטליים בסניף**.
 3. Scroll down and click on → **'שחרור עגלת'**.
- **Expected Result:**  שחרור עגלת will open.
 - **Actual Result:** It opens a blank page , loading for 1 min, then showing error message  'אירוע שגיאה - חלה שגיאה , יש לנסות שוב מאוחר יותר . תודה'.

Environment:

Iphone 12 Pro-Max (IOS 17.7) 

Screenshots down below 

[SABR-4]



[SABR-5] Unable to go back to previous page (动员到前页失败)

Created: 28/Oct/24 Updated: 31/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

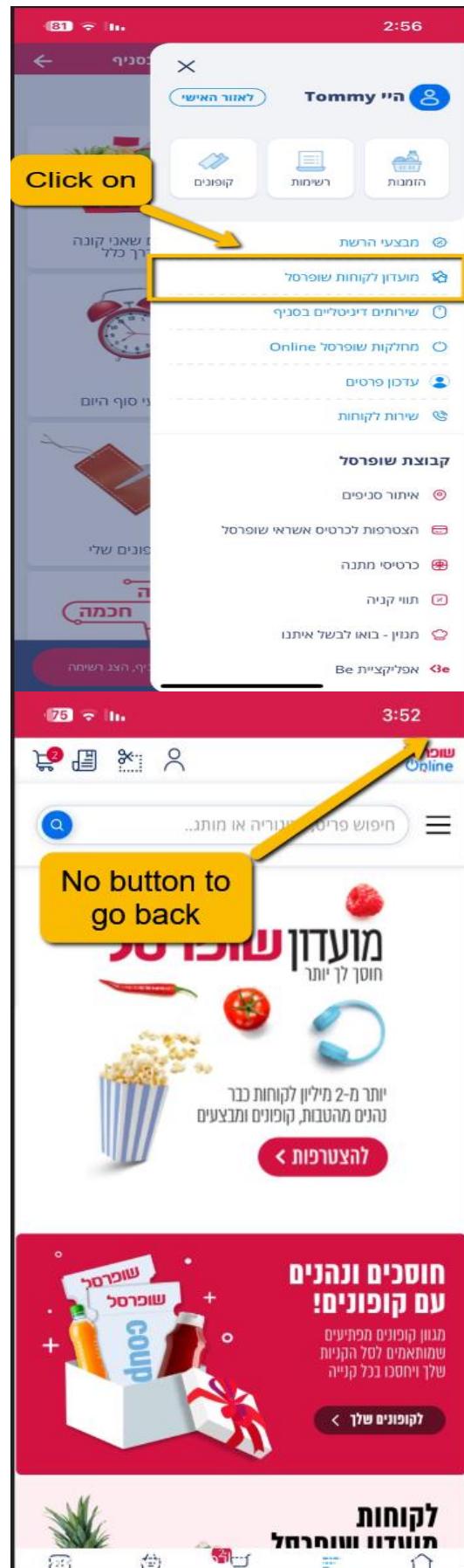
1. Go to → Main Menu (Top Right ).
 2. Click on →动员到前页失败.
- **Expected Result:** You will be able to go back to previous page (main menu). 
 - **Actual Result:** No button to go back and swipe left isn't forcing go back 

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-5]



[SABR-6] [Incorrect Error Message](#) Created: 28/Oct/24 Updated: 29/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Click on “אינך חבר מזעדיון”
4. In the line "שם פרטי" insert numbers.

Expected Result

An invalid value was entered

Wrong Name

Environment:

Samsung Galaxy S20

Screenshot down below 

[SABR-6]

שם פרטי שם שניי

שם משפחה שם שלישי

טלפון ת.ז.

מספר טלפון ביד

10 ספרות

כתובת דואר אלקטרוני

תאריך לידה / / שנה

סיסמת כניסה

האן סיסמה שוב

Incorrect message. It should say "Invalid value was entered"

[SABR-7] You can enter an invalid value (like Hebrew letters) in a password line, without any error message Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Click on “אינך חבר מודען”
4. In the password line, enter the digits 58935 and the letters "משה"

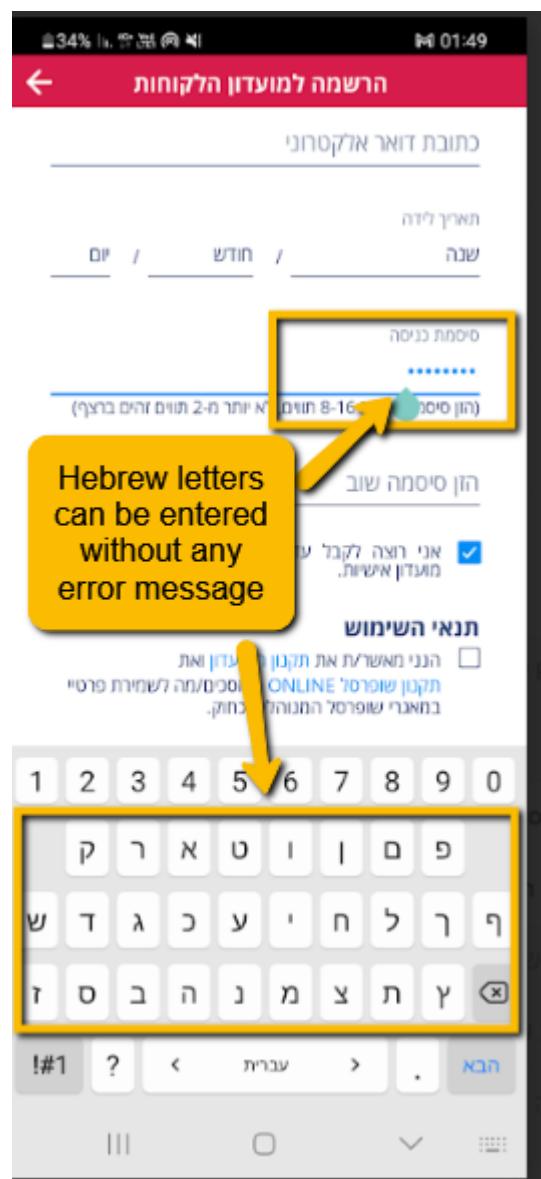
Expected Result:

Error message An invalid or incorrect value was entered

Actual Result:

Receives the password and only at the end of the registration does not let go to the next page

Environment: Samsung Galaxy S20



[SABR-8] An unrealistic date of birth such as 1900 can be entered

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Click on “איןך חבר מועדון”
4. In the date of birth row, click on year and select 1900

Expected Result:

That it will not be possible to enter such an unrealistic date

Actual Result:

You can enter 1900 and the app accepts it

Environment: Samsung Galaxy S20

Screenshot down below 

-
- 6% 15:20
- 1910
- 1909
- 1908
- 1907
- 1906
- 1905
- 1904
- 1903
- 1902
- 1901
- 1900

[SABR-9] You can enter several email addresses in the email line Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|---|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: | <input checked="" type="checkbox"/> Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Click on “אינך חבר מזעדין”
4. In the email line, enter several email addresses (at least 2)

Expected Result:

You will receive an error message The email address is not valid

Actual Result:

Allowing to register like this and no error message is received

Environment:

Samsung Galaxy S20



הרשמה למועדון הלקוחות

שם פרטי

נכма

שם משפחה

גדריה

מספר ת.ז.

308478635

מספר טלפון נייד

(050) 665-3551

כתובת דואר אלקטרוני

...gmail.coma0548429622@gmail.com

Multiple email
addresses
can be
entered here
without an
error
message

תאזרחות לידה

[SABR-10] [Navigation to external page](#) Created: 28/Oct/24 Updated: 31/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

- Open Shufersal App
- Make sure you're on the main page (ראשי)
- Click on 'שירות לקוחות' button (top left, above search box)

Expected Result:

A page of customer service will be opened within the Application.

Actual Result:

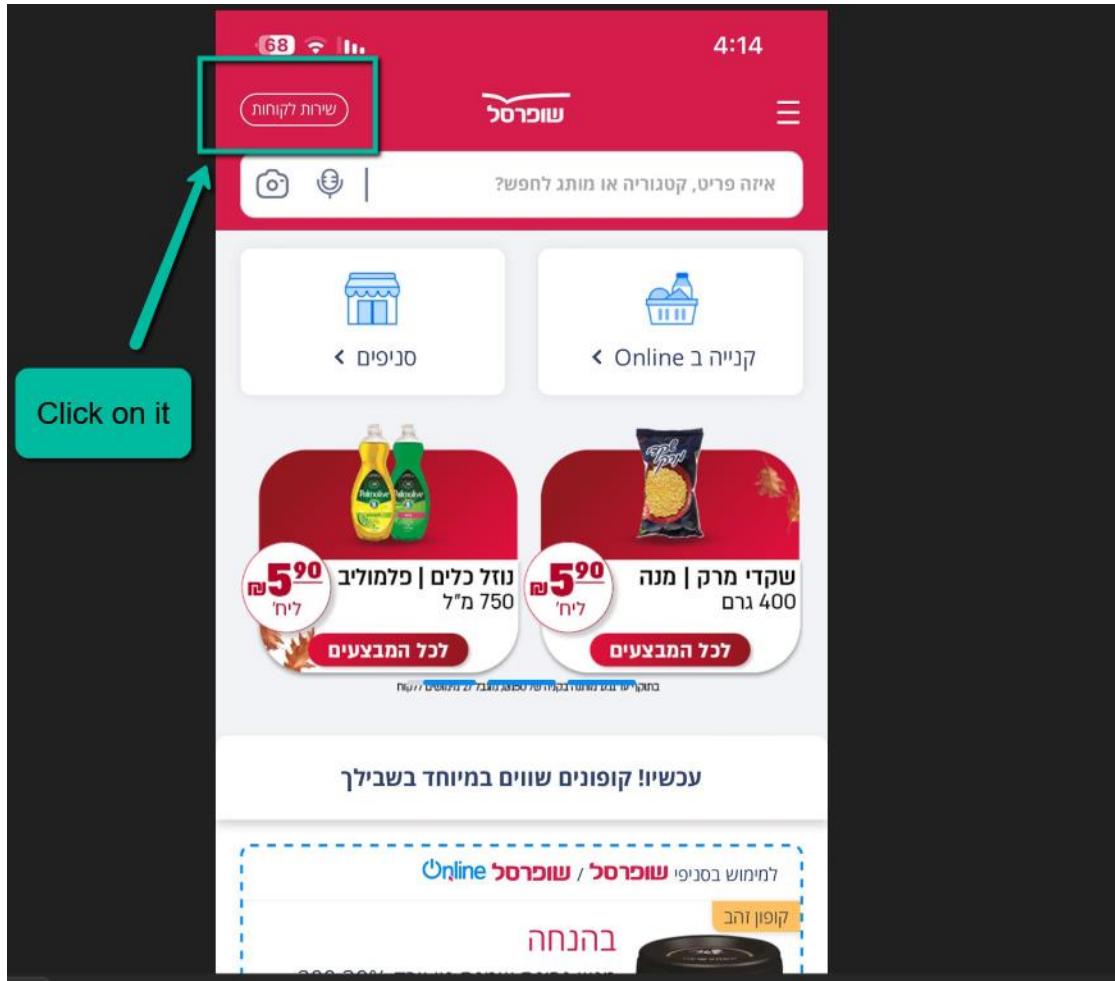
The page opens externally and navigates to the phone's browser(Safari).

Environment:

Device: iPhone 12 Pro Max (IOS).

Screenshot down below 

[SABR-10]



[SABR-11] [Failing to open a page \(404 page error\)](#) Created: 28/Oct/24 Updated:
28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |
| Organizations: | None | | |

Description

Steps to Reproduce:

- Open the application.
- Click on the main menu ([Top Right](#) - Click on the button 'מגזין - בואו לבש לאייטנו'

Expected Result:

A page of magazine will be opened within the application .

Actual Result:

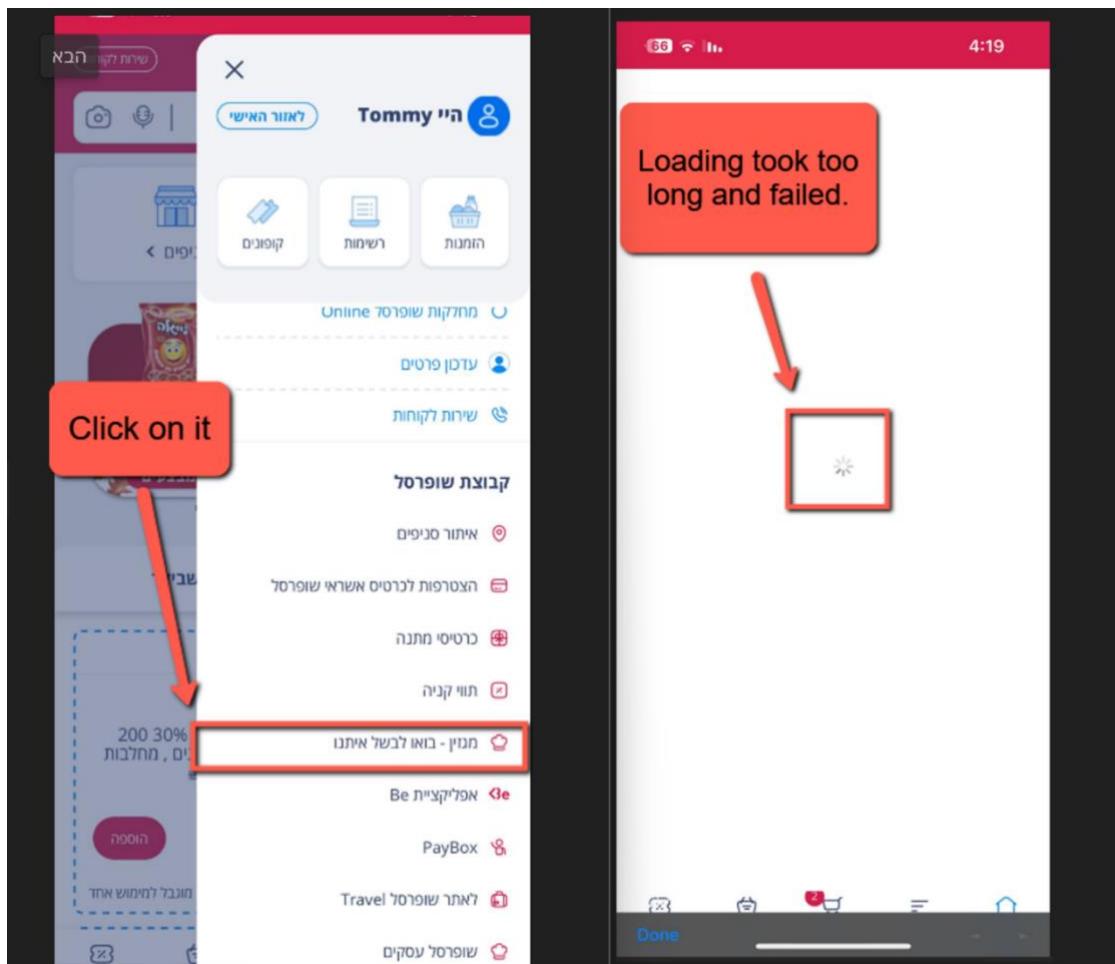
The page loading for a while and failing to open (404 page) 

Environment:

Device: iPhone 12 Pro Max (IOS).

Screenshot down below 

[SABR-11]



[SABR-12] [The app won't force the app into full-screen landscape mode.](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. On your mobile - Go to your Control Center
2. Disable Auto rotate option
3. Go to Shufersal App
4. Rotate the screen to left or right

Expected Result:

It will make the entire app display in wide-screen mode. 

Actual Result:

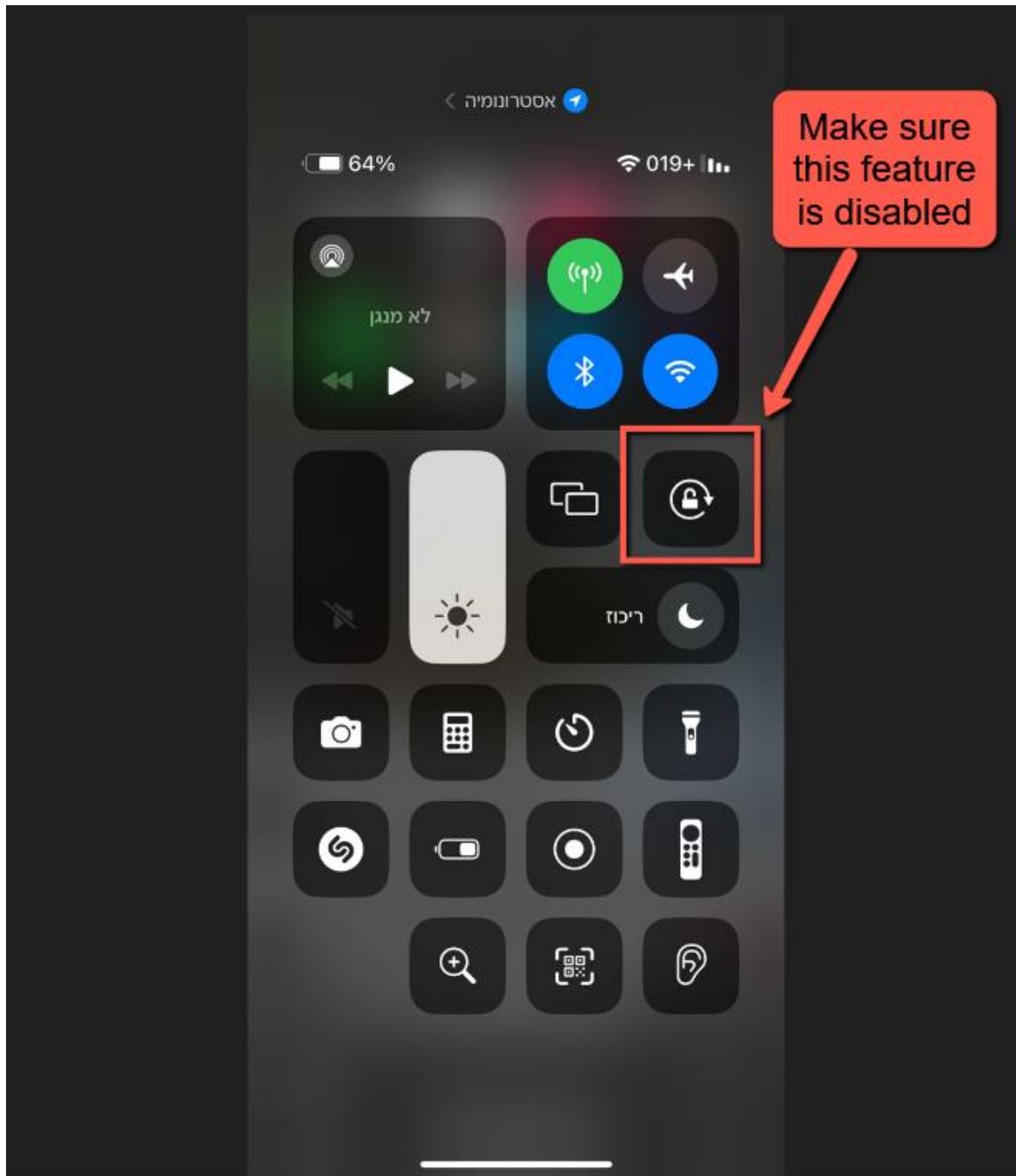
It doesn't force the app into full-screen landscape mode. 

Environment:

iPhone 12 Pro-Max (IOS)

Screenshot down below 

[SABR-12]



[SABR-13] [Wrong cart calculation](#) Created: 28/Oct/24 Updated: 31/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Make sure you're are NOT signed in.
2. Add multiple products to your cart 
3. Go to your cart 

Expected Result:

It will calculate Total Amount even if you're not signed in. 

Actual Result:

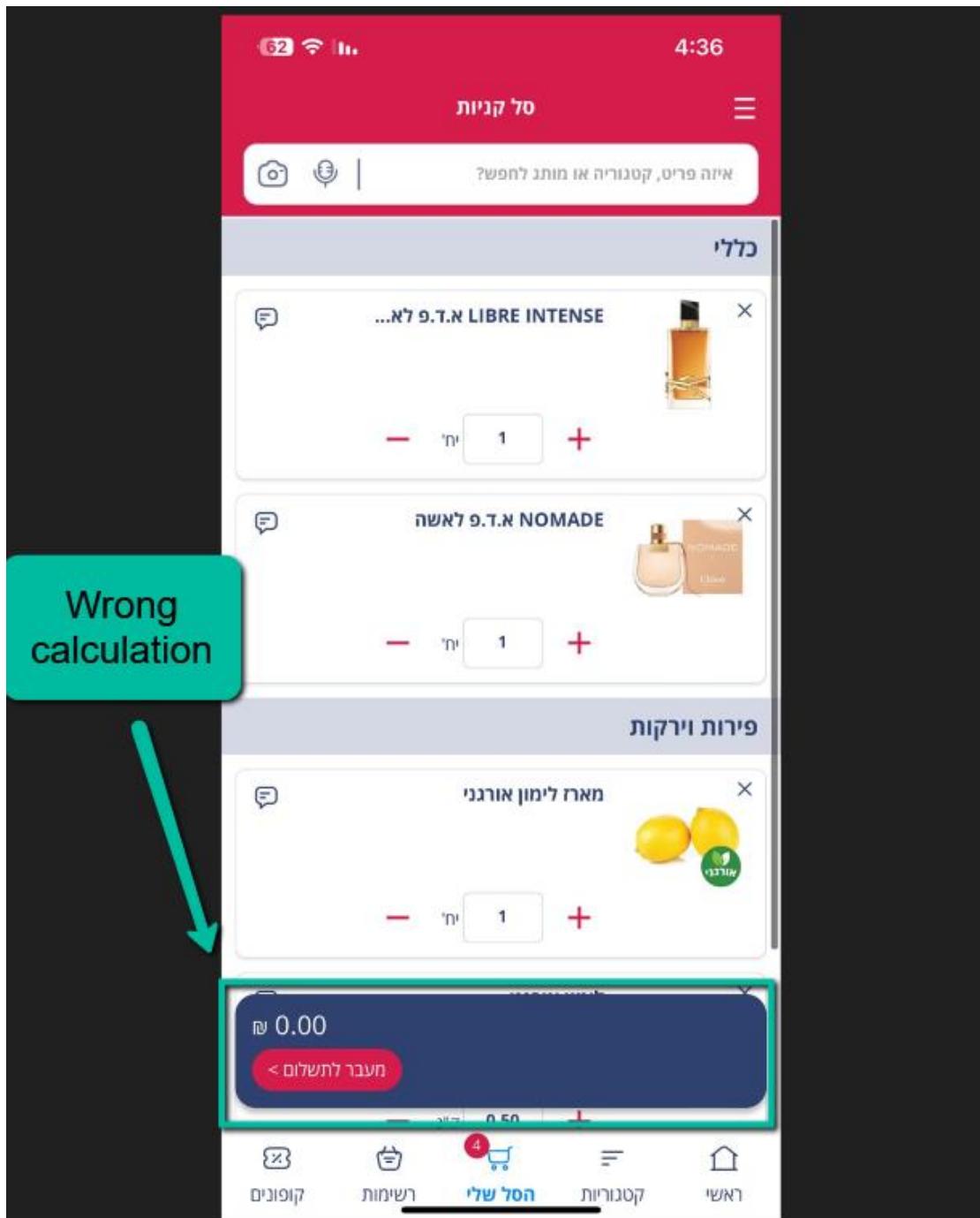
It shows 0.00 

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-13]



[SABR-14] [Message with wrong content](#) Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|----------------------------|--|------------------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Enter a valid ID (310970611) and it exists in the system
4. In the second line, enter an incorrect email (moshegedalia6@mail.com)

Expected Result:

Since the email is incorrect, you will receive a message that one of the details is incorrect

Actual Result:

The email is marked in blue (as a valid email) at the end of the process you receive a message that an error has occurred, try again later

Environment: Samsung Galaxy S20



הרשמה למועדון הלג'וות

חברי מועדון שופרסל?

הזדהות כחבר מועדון מקצרת את תהליך
הרשמה
תעודת זהות

310970611

מייל / טלפון נייד / מס' חבר מועדון / 4 ספחת אחראנות כר...

19202d@gmail.com

המשן

Marked in blue as
correct

סל קניות Online



איזה פריט, קסבורייה או מותג לך פלאץ?



ארען שבינאי

חלה שבינאי, יש לנו צוות שוב פאוחר יותר. תודה

עט חזרה

This is the
message
received
at the end
of the
process

[SABR-15] [The page cannot be enlarged or reduced](#) Created: 28/Oct/24 Updated:
28/Oct/24

| | | | |
|----------------------------|--|------------------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

- Unsaved changes

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
2. Enter the application and try to increase or decrease the page with your fingers at each step

Expected Result:

It will be possible to enlarge and reduce the page at any stage, especially in the commercial application in order to make it easier for older people

Actual Result:

Nothing can be changed

Environment: Samsung Galaxy S20

[SABR-16] There is no option of interfacing for example through Google and more Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|-----------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |
| Request participants: | None | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on login

Expected Result:

It will be possible to log in and register via Google or Facebook

Actual Result:

There is no such option

Environment: Samsung Galaxy S20



התחברות ללקוחות מועדים

בכדי להמשיך יש להתחבר או להרשם

כניסה עם סיסמה

כניסה עם SMS

תעודת זהות

מייל/ נייד/ מס' מועדף/ 4 ספרות אחרונות...

ניתן להזין גם מס' חבר המועדף [לקבלת מס' חבר](#)

כניסה

המשך ללא הזדהות

[הרשמה](#)

בכל שאלה או בעיה ניתן לפנות [לשירות לקוחות >>](#)

[SABR-17] In the login with password option, you do not enter the personal area Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. In the login options, select Login with password
4. Enter a valid email (A0548429622@gmail) and a valid online password 5893583aA

Expected Result:

Let him connect since this data is correct and exists in the system

Actual Result:

Does not connect and you will get an error message

Environment: Samsung Galaxy S20



סל קניות Online

40% 4G LTE 15:54

בכדי להמשיך יש להתחבר או להרשם

כניסה עם סיסמה

כניסה עם SMS

כתובת מייל

a0548429622@gmail.com

כתובת מייל או סיסמה לא מזוהים, נסה שנית

סיסמה שופרסל Online

כתובת מייל או סיסמה לא מזוהים, נסה שנית

שכחת סיסמה? לחצו כאן

כניסה

המשך ללא הזדהות

הרשמה

בכל שאלה או בעיה ניתן לפנות לשירות לקוחות >>

[SABR-18] [Bottom menu does not display in its full size \(מעודן ל��ות שופרסל\)](#)

Created: 28/Oct/24 Updated: 31/Oct/24

| | | | |
|-----------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |
| Request participants: | None | | |

Description

Steps to Reproduce:

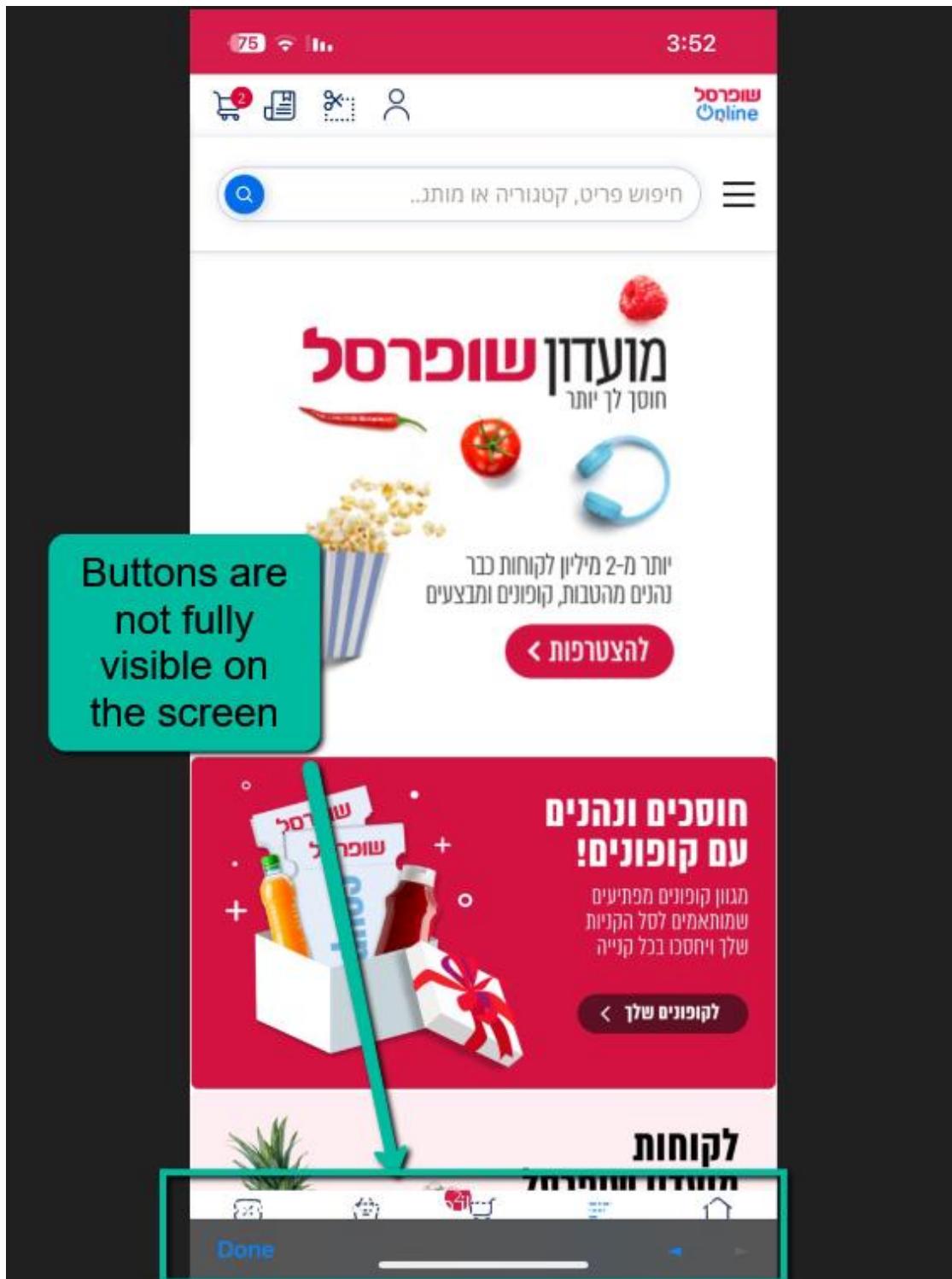
1. Go to → Main Menu (Top Right .
 2. Click on → [מעודן ל��ות שופרסל](#).
- **Expected Result:** Bottom bar (including its buttons) will be displayed in full size
 - **Actual Result:** The bottom bar does not fit the mobile screen, and the buttons are difficult to click. 

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-18]



[SABR-19] [Password reset does not work](#) Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. In the login options, select Login with password
4. Click on I forgot my password

Expected Result:

That the new password will work as the message received immediately at the end of the process

Actual Result:

An email was sent to reset a password and after choosing a new password it does not work

Environment: Samsung Galaxy S20



[SABR-20] The code was not sent according to the means of identification I chose Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. In the login area, enter a valid ID and email

Expected Result:

Will send a code to email

Actual Result:

The code is sent by SMS to the mobile

Environment: Samsung Galaxy S20

תעודת זהות

מייל/ נייד/ מס' מועדף/ 4 ספרות אחרונות...

ר המועדף **לקבלת מס' חבר**

כינוי

When entering
the email, the
code is not
sent to the
email, but to
the phone



[SABR-21] [Navigation in main page does not work](#) Created: 28/Oct/24 Updated:
28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

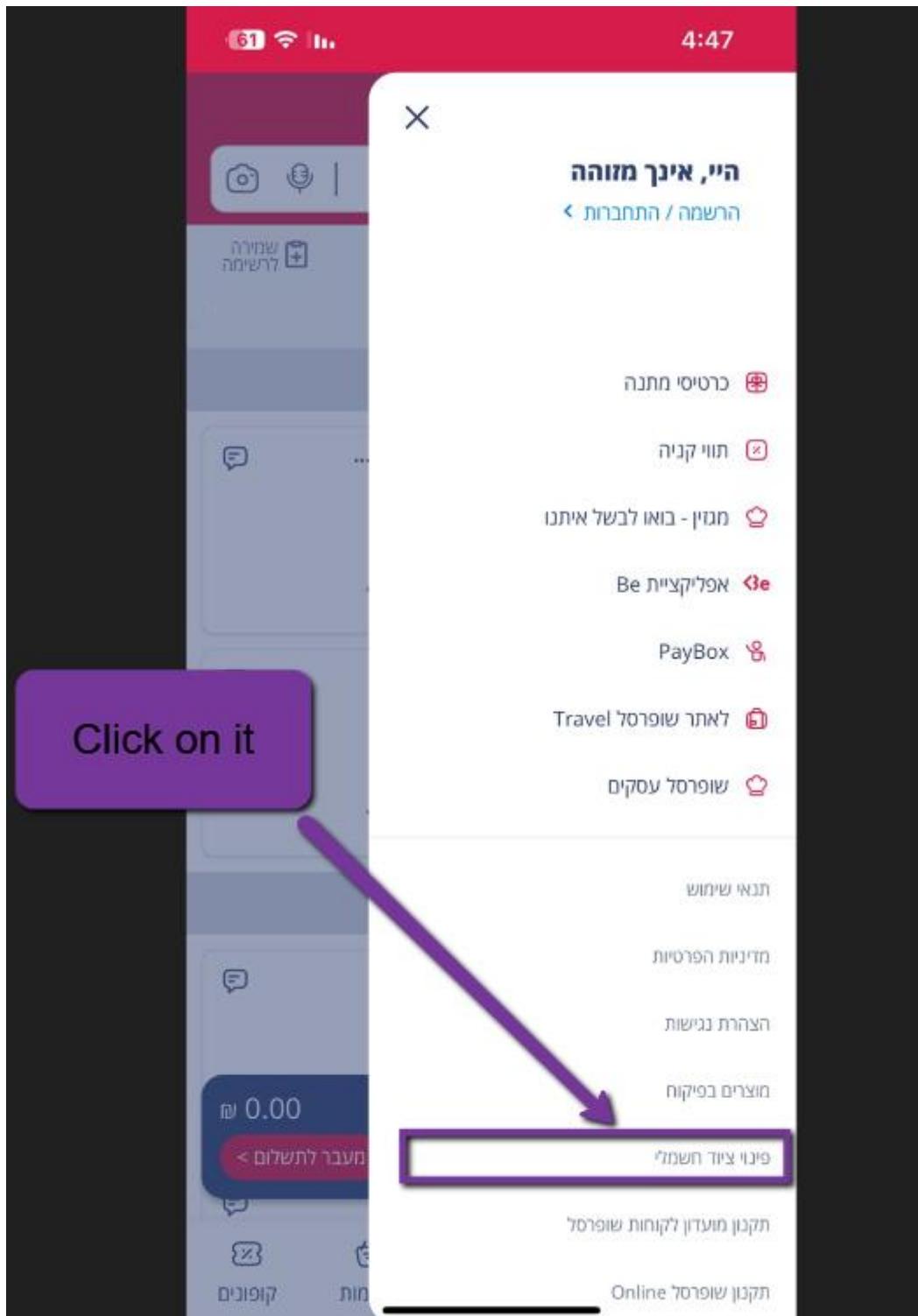
1. Go to → Main Menu (Top Right ).
 2. Scroll down.
 3. Click on **'פינוי ציוד חשמלי'**.
- **Expected Result:** The related page of **פינוי ציוד חשמלי** will open .
 - **Actual Result:** It navigates to a temporary page saying “**בקרוב יעלה אתר תדמית “חדר ש”**

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-21]



[SABR-22] Contact via WhatsApp does not work

Created: 28/Oct/24 Updated:

28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7 | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

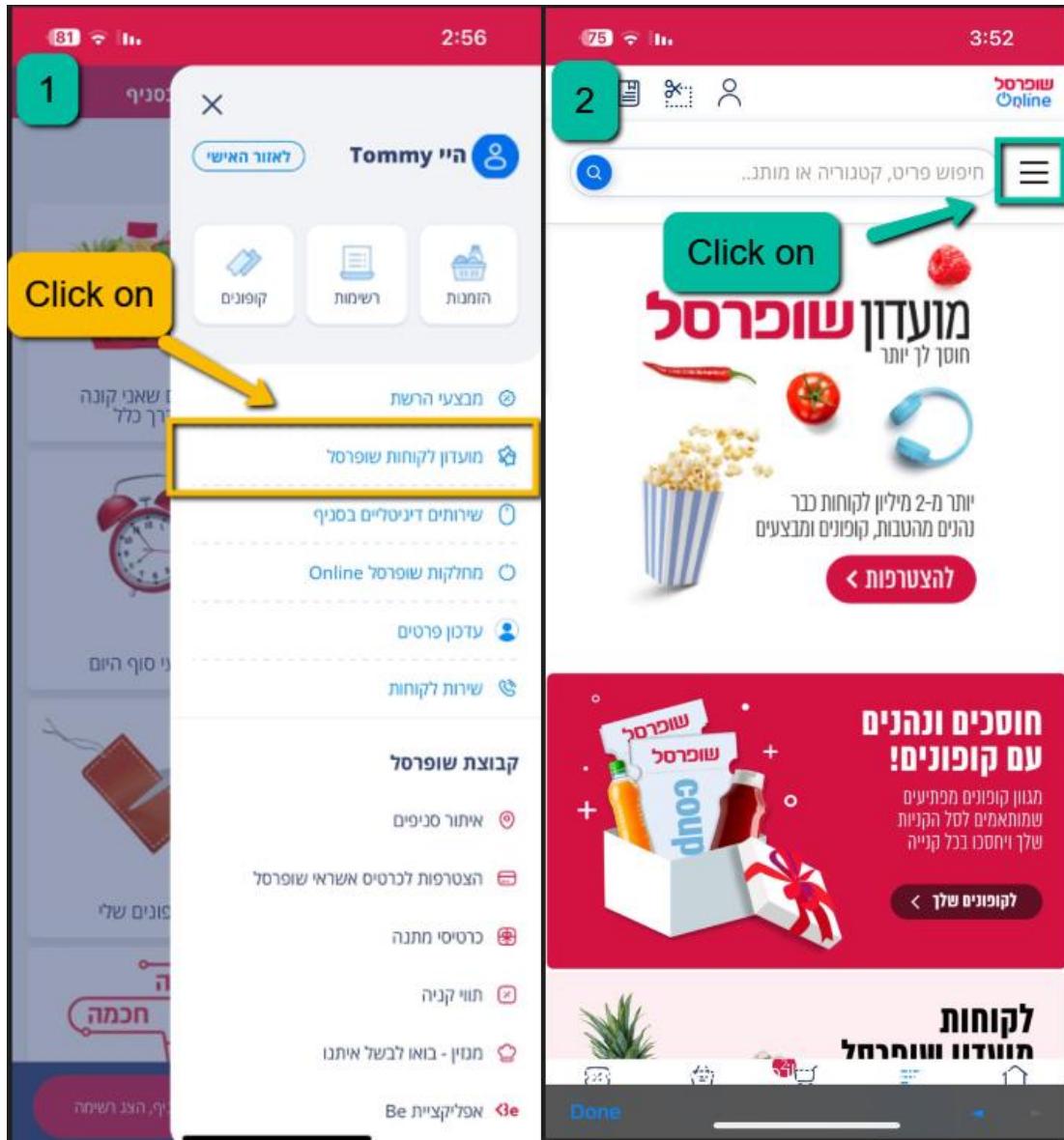
1. Go to → Main Menu (Top Right ).
 2. Click on → 'מועדון ל��חות שופרסל'.
 3. Click on → Main Menu (Top Right )
 4. Scroll down and click on 'שירות לקוחות ותקנים'.
 5. Scroll down and click on 'פניה בוואטסאפ'.
- **Expected Result:** It will open a chat in WhatsApp direct to .
 - **Actual Result:** It navigates to download WhatsApp within AppStore

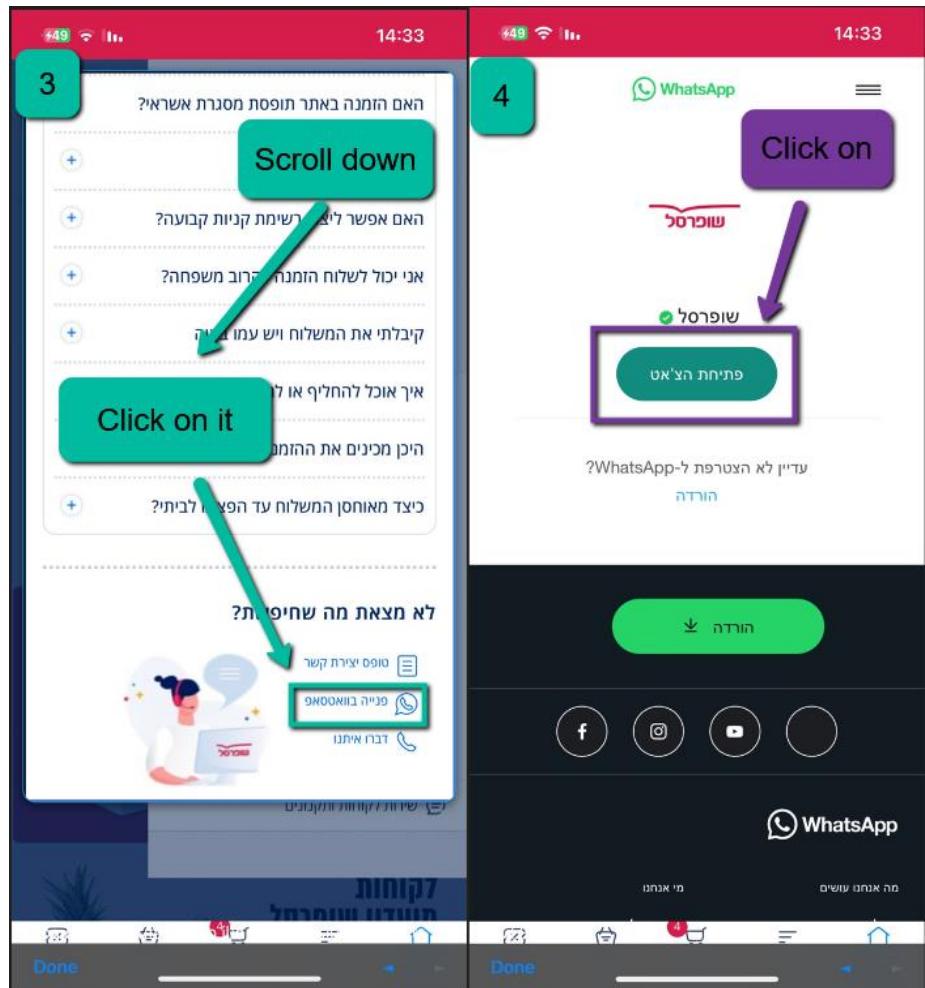
Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-22]





[SABR-23] Function of contact does not responding

Created: 28/Oct/24 Updated:

28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

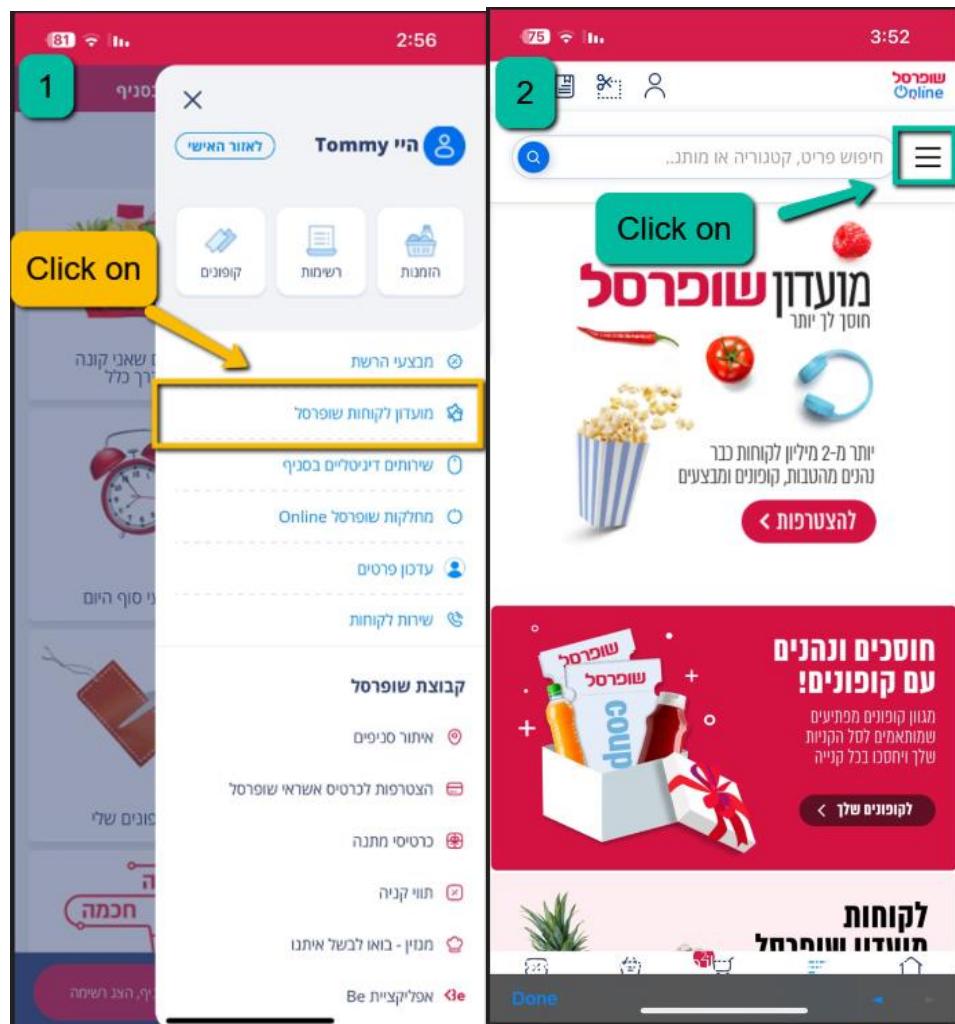
1. Go to → Main Menu (Top Right ).
2. Click on → 'מועדן ל��וחות שופרסל'.
3. Click on → Main Menu (Top Right )
4. Scroll down and click on 'שירות לקוחות ותקנים'.
5. Scroll down and click on 'דברו איתנו'.
6. **Expected Result:** It will open a phone calling function with the Shufersal phone number .
7. **Actual Result:** It doesn't respond.

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-23]



| | | | |
|---|--|-----------|-----------------------|
| [SABR-24] <u>Contact button (טופס יצירה קשור)</u> does not respond Created: 28/Oct/24 Updated: 28/Oct/24 | | | |
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

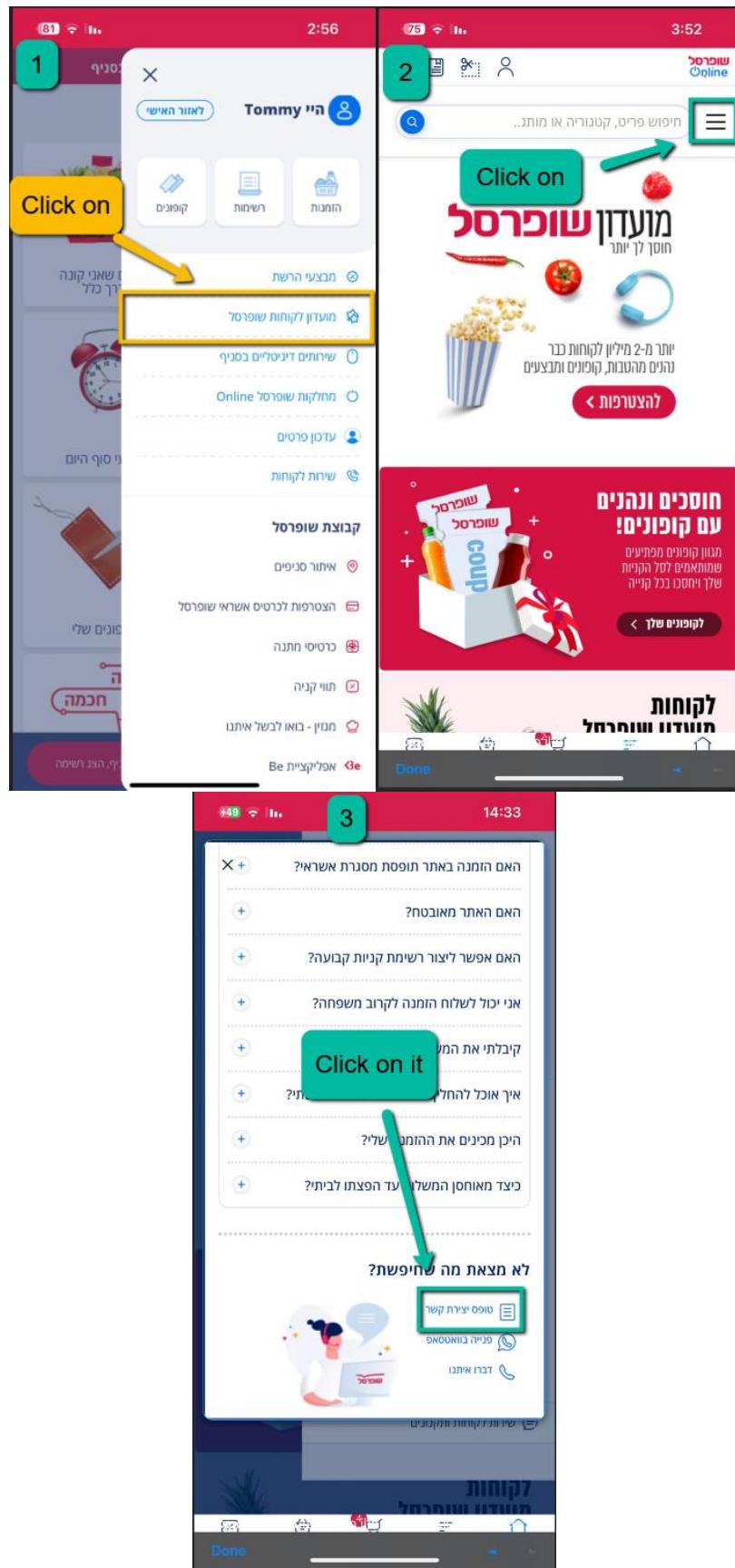
1. Go to → Main Menu (Top Right ).
 2. Click on → 'מועדון לקוחות שופרסל'.
 3. Scroll down and click on 'שירות לקוחות ותקנים'.
 4. Scroll down and click on 'טופס יצירה קשור'.
- **Expected Result:** It will open a page of contact document
 - **Actual Result:** It doesn't respond.

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-24]



| | | | |
|--|--|---------------------------------------|-----------------------|
| [SABR-25] Add Button Is Partially Visible | | Created: 28/Oct/24 Updated: 28/Oct/24 | |
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

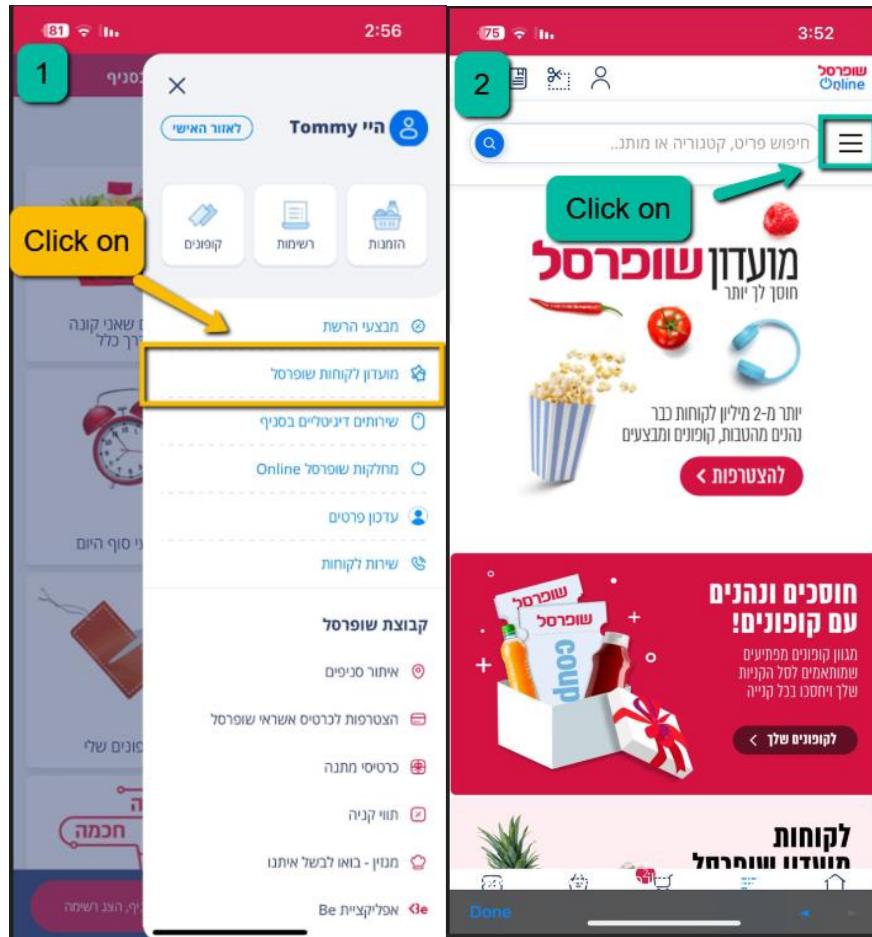
1. Go to → Main Menu (Top Right ).
 2. Click on → 'מועדון לקוחות שופרסל' .
 3. Click again Main Menu (Top Right ).
 4. Scroll down and click on 'הקניון – הכל לבית' .
 5. Go to → 'מוצעים הקניון הכל לבית' .
 6. Click on → 'חדר שינוי'
 7. Click on → 'מצעים'
- **Expected Result:** 'Add' buttons (+) next to product will be fully display 
 - **Actual Result:** Part of the button is hidden and hard to tap

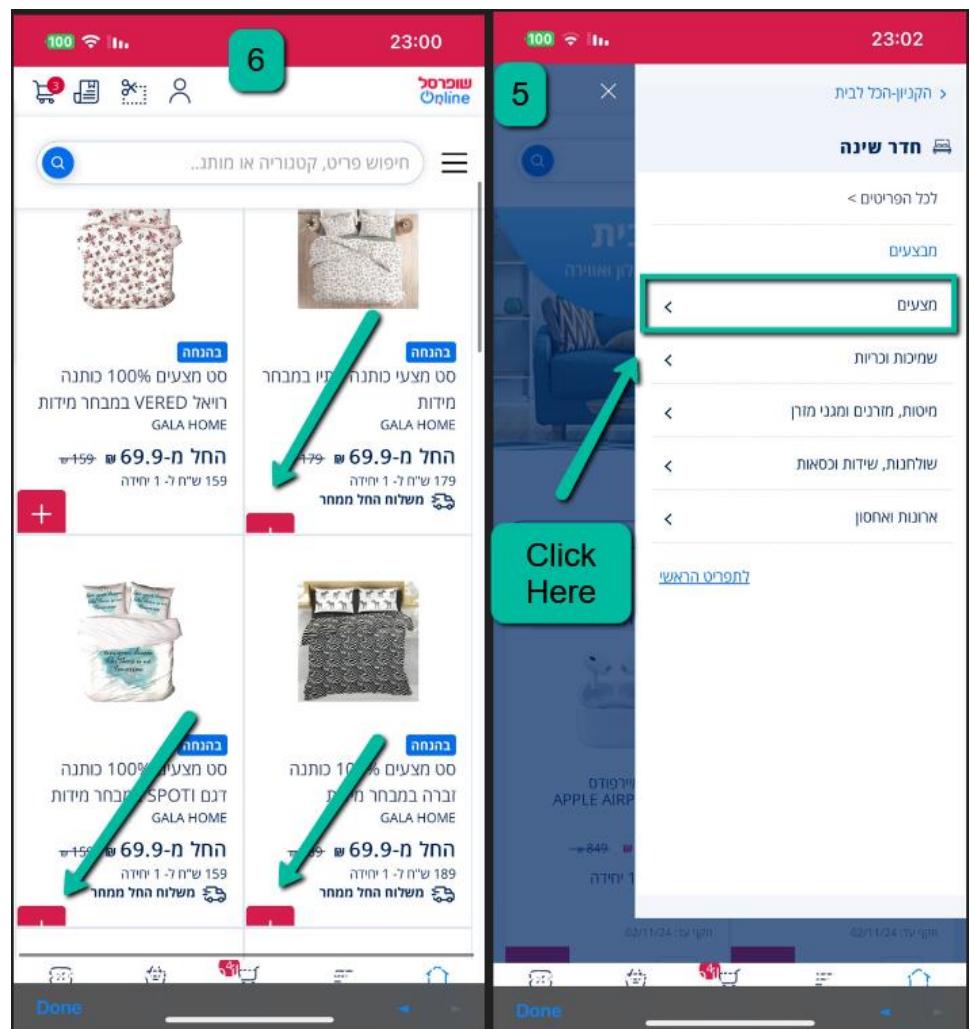
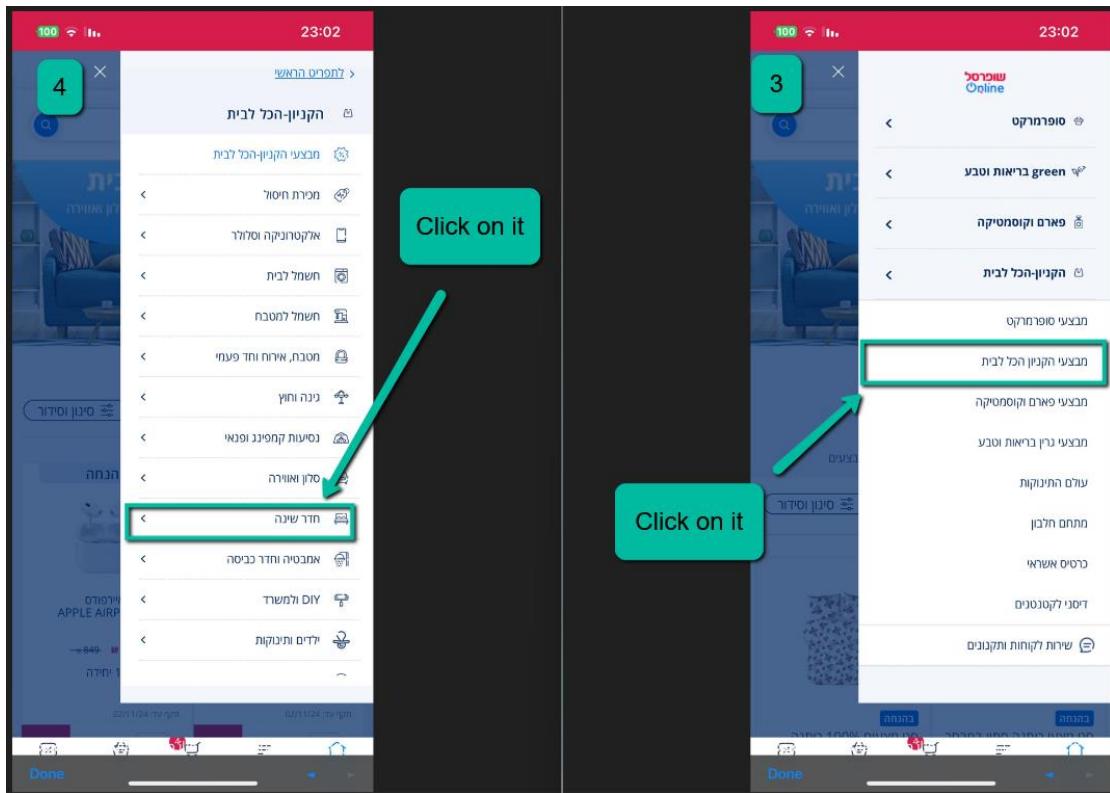
Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-25]





[SABR-26] [\[מединיות החזרה \(וביטול עסקה\)\]](#) Contact button navigates to unrelated page (מדיניות החזרה (וביטול עסקה)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

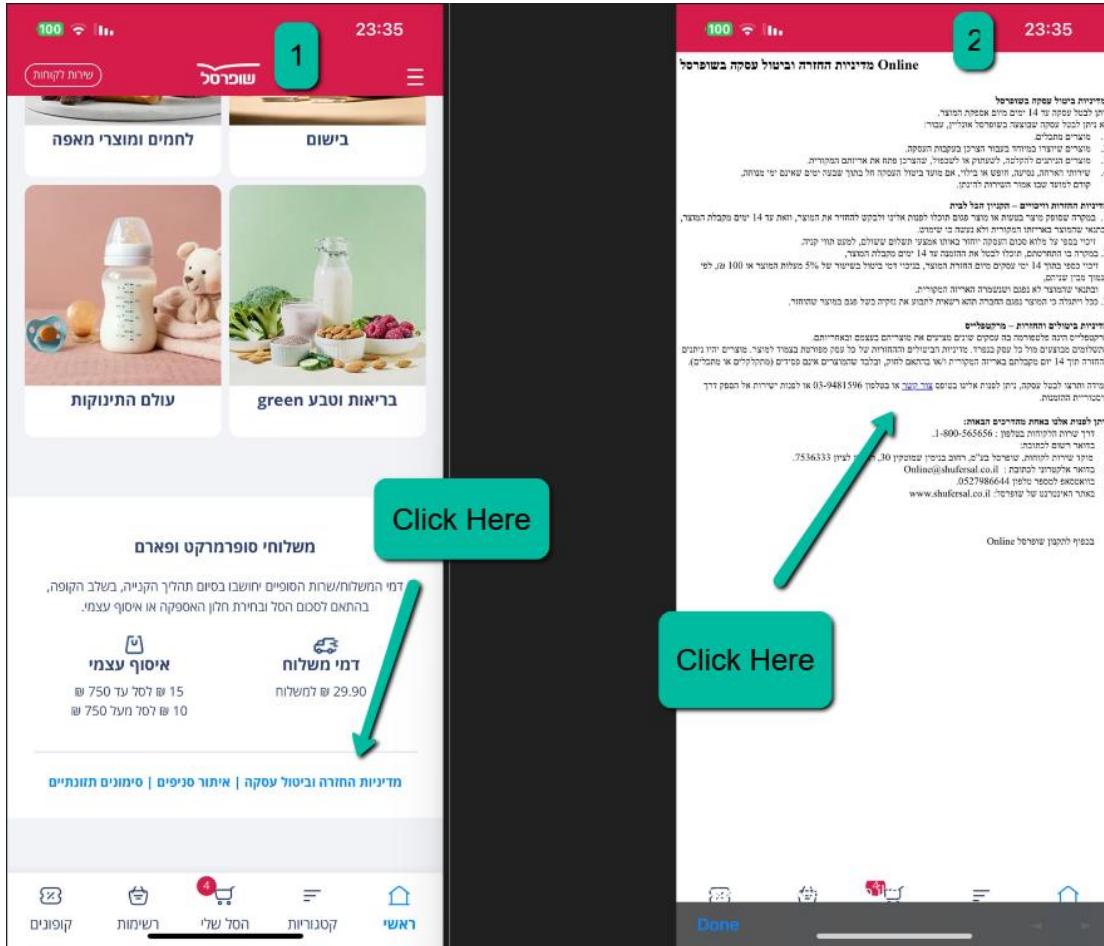
1. Go to Application. 
 2. On the main page, Scroll down to bottom.
 3. Click on 'מединיות החזרה וביטול עסקה'.
 4. Click on 'צור קשר'.
- **Expected Result:** It will open contact page 
 - **Actual Result:** It navigates to a page of 'מועדון לקוחות שופרסל' 

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-26]



[SABR-27] [Facebook navigation does not work](#) Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

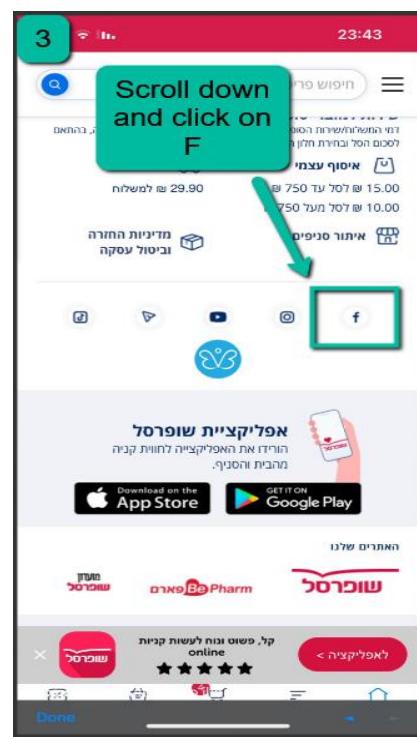
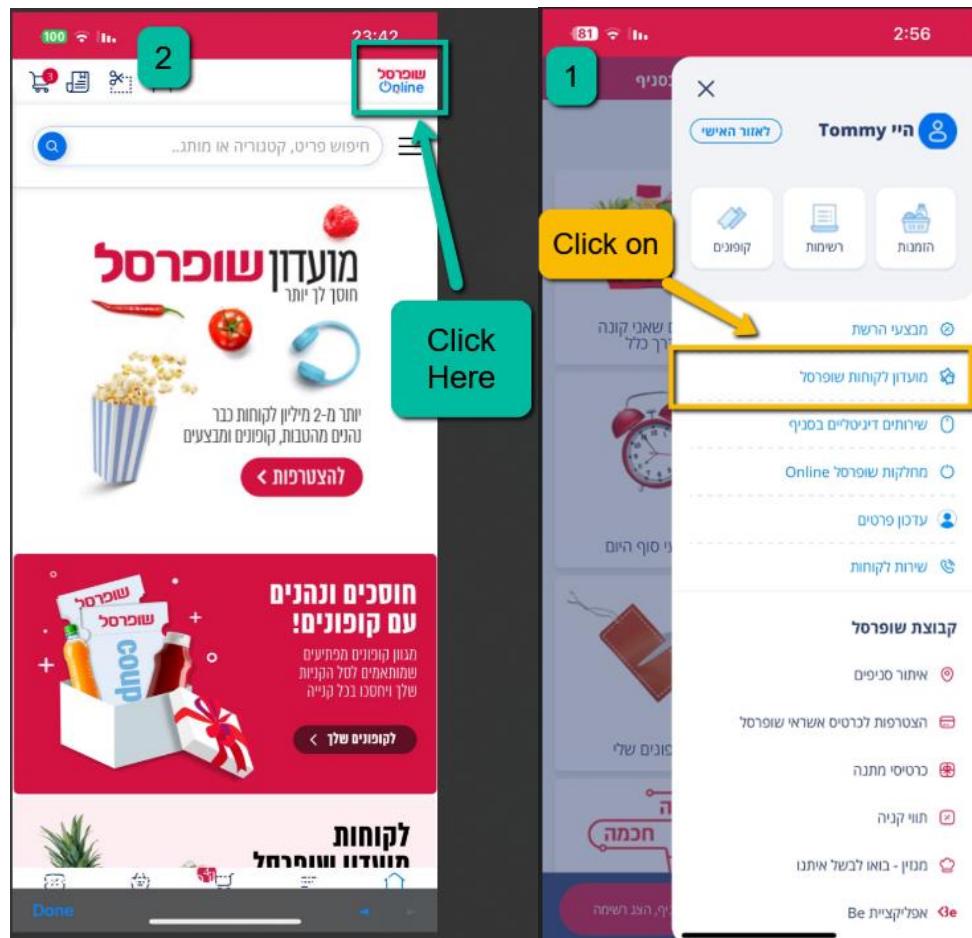
1. Go to → Main Menu (Top Right ).
 2. Click on → **ל Kochot Shufersal**.
 3. Scroll down and click on 'ONLINE' icon located top right.
 4. Scroll down and click on Facebook icon'.
- **Expected Result:** It will open Facebook Application and navigates to a Shufersal Facebook page 
 - **Actual Result:** It opens a blank page.

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-27]



[SABR-28] Sticky lower bar recommending to download the existing App

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

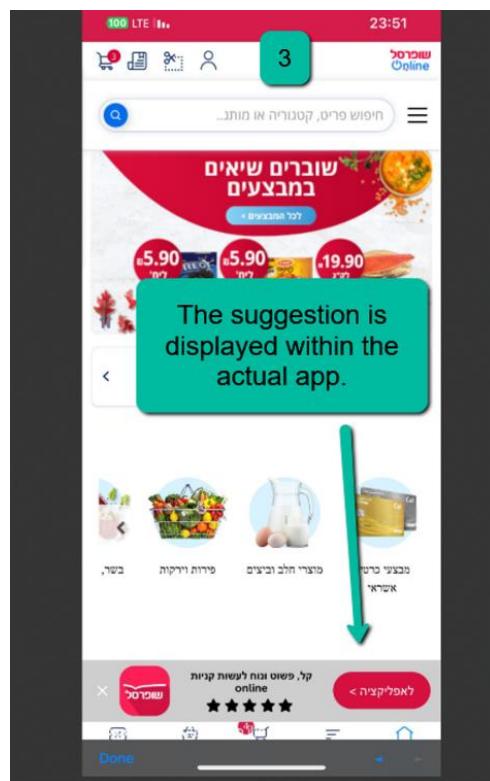
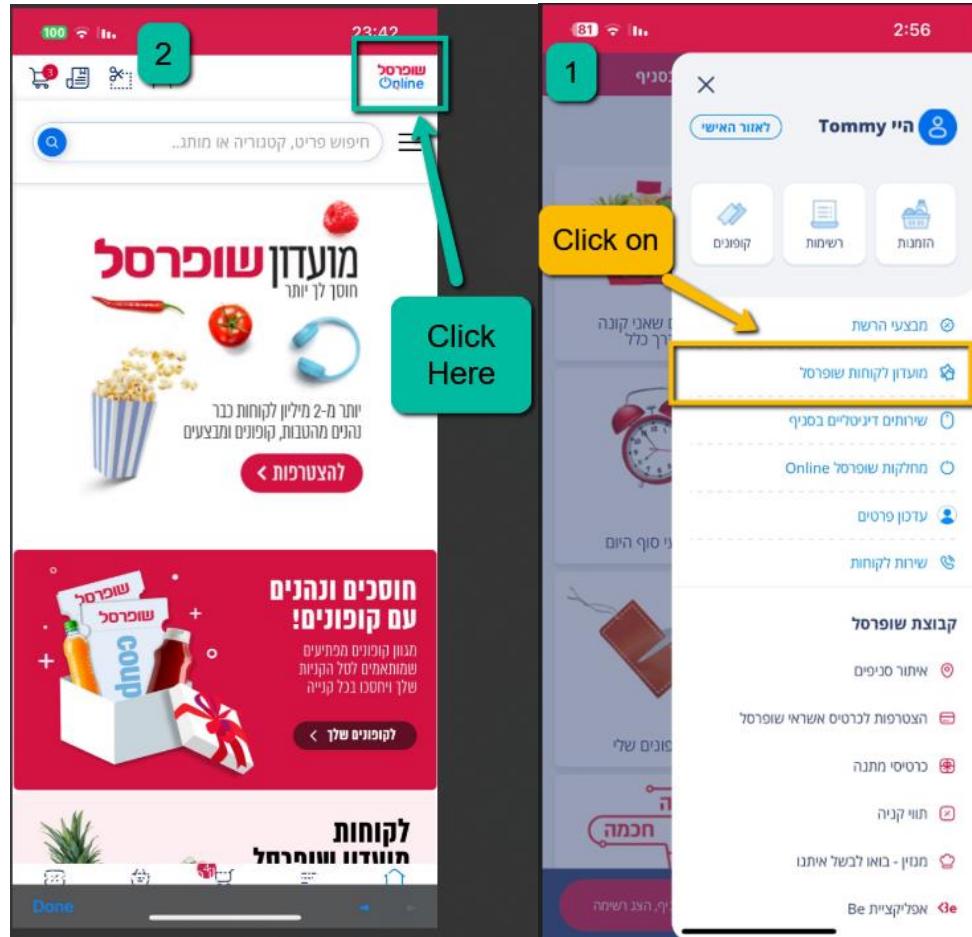
1. Go to → Main Menu (Top Right ).
2. Click on → 'מועדון ללקוחות שופרסל'.
3. Click on 'ONLINE' icon located top right.
 - **Expected Result:** No sticky bar recommending download existing App .
 - **Actual Result:** The page has lower sticky bar recommending to download 'שופרסל' Application when I already have it and I literally see it within the App .

Environment:

iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-28]



[SABR-29] [It is difficult to fill in the data when resetting a password.](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|---|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. In the login area, click Login with password
4. Click on I forgot my password
5. Enter personal details to create a new password

Expected Result:

Make it easy to enter details and confirm

Actual Result:

It is very difficult to fill in details starting from the second line because the keyboard that comes up hides the buttons and it is difficult to fill in and confirm

Environment: Samsung Galaxy S20



[SABR-30] Inability to complete product purchase Created: 28/Oct/24 Updated:
28/Oct/24

| | | | |
|----------------------------|---|------------------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: | <input checked="" type="checkbox"/> Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Sign up/log in
4. Add products to your cart
5. Click below on payment

Expected Result:

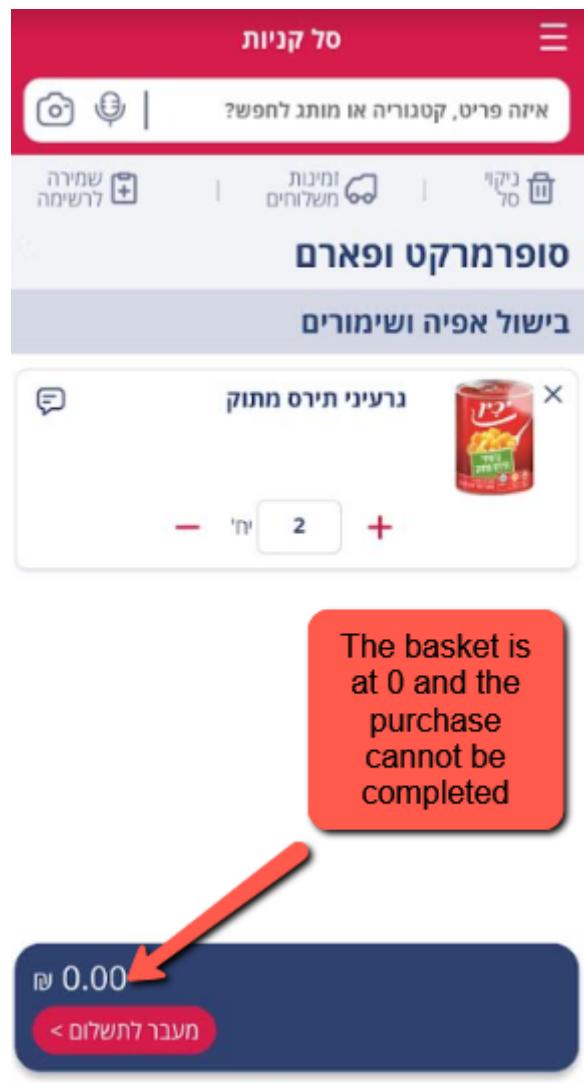
That it will be possible to make a payment for the products in the basket

Actual Result:

It appears that the basket is at 0 NIS, so it is not possible to pay and complete the purchase

Environment: Samsung Galaxy S20

[SABR-30]



[SABR-31] Identification is required at all times

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Sign up/log in
4. Add products to cart
5. Go to coupons with the button below

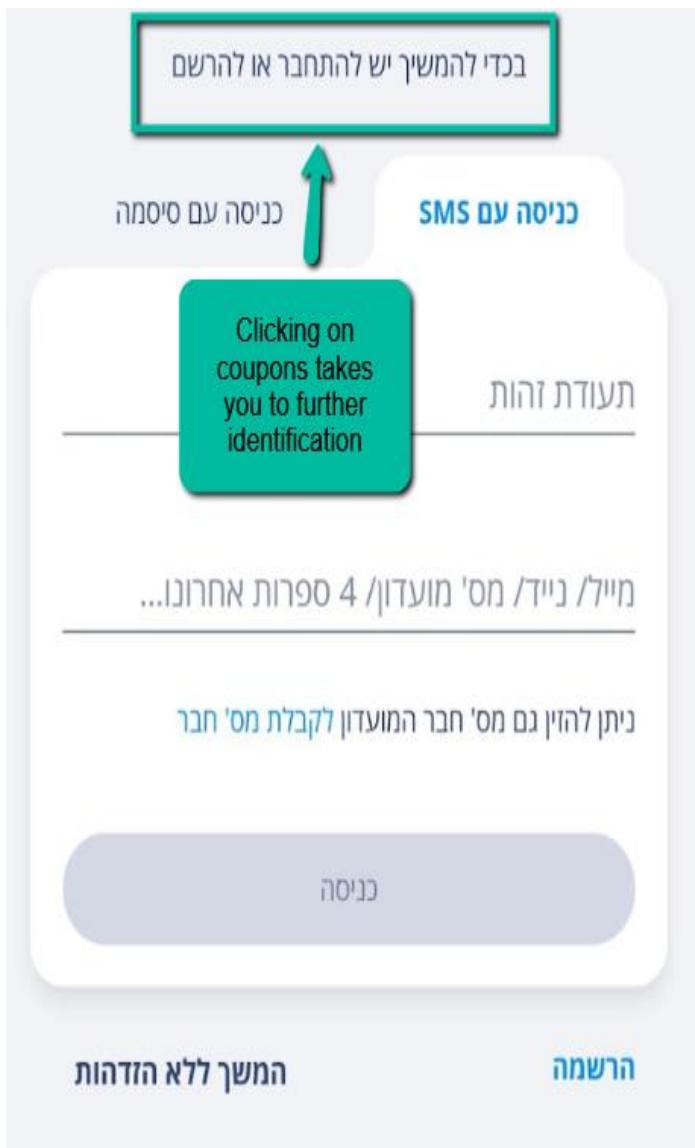
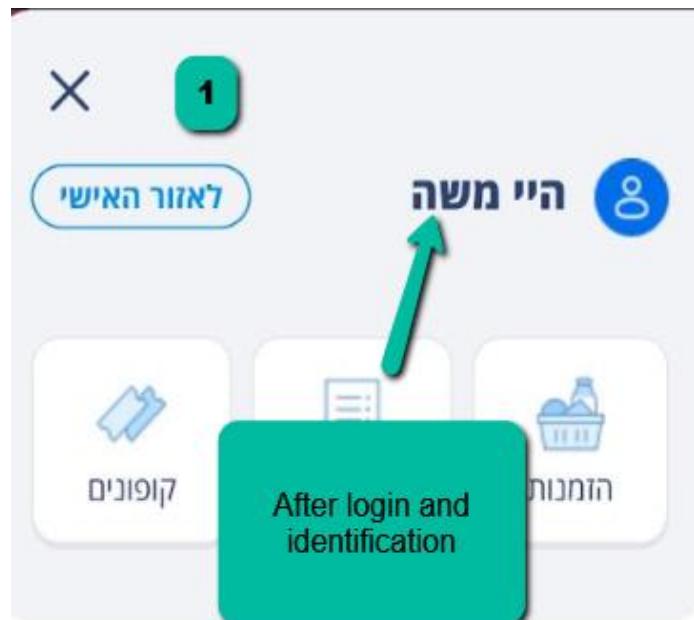
Expected Result:

Since I have already registered and I am in a personal area, it will be possible to move to any area without any requirement to identify myself again

Actual Result:

Re-identification is constantly required. Great discomfort

Environment: Samsung Galaxy S20



[SABR-32] The amount calculation in the basket is incorrect.

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Sign up/log in
4. Add one product to the basket (I added challah to the basket which costs NIS 14)

Expected Result:

That the total to be paid in the basket will be 14 plus a service fee (30 NIS) total 44

Actual Result:

In practice it is 79 NIS

Environment:

Samsung Galaxy S20



[SABR-33] Scrolling with your finger doesn't scroll fast

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|----------------------|
| Status: | Open | | |
| Project: | <u>Shufersal App Bug Reports</u> | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | <u>Moshe Gedalia</u> | Assignee: | <u>Moshe Gedalia</u> |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Click on Add Products
4. Scroll with your finger downwards

Expected Result:

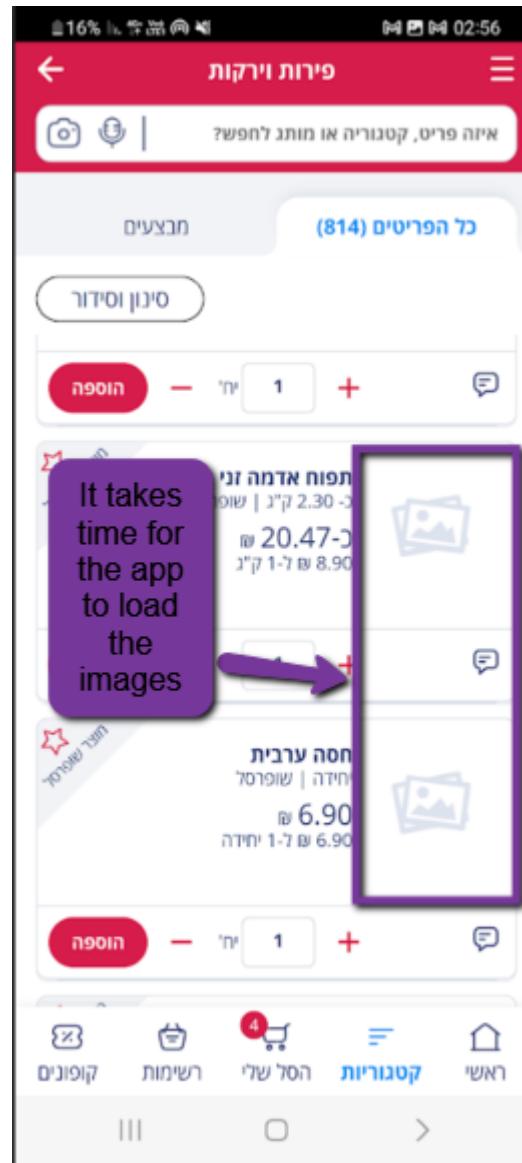
Which will scroll the page to the bottom at a normal pace

Actual Result:

Scroll down at a slow rate (with a commercial purpose)

Environment:

Samsung Galaxy S20



[SABR-34] Slow performance and uploading images

Created: 28/Oct/24 Updated:

28/Oct/24

| | | | |
|---------------------|---|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Enter option to add products (random)
4. Scroll down with your finger

Expected Result:

that the performance was good and the images of the products would appear immediately

Actual Result:

In practice, it often takes a while for the images to load, and sometimes they don't appear at all.

Environment: Samsung Galaxy S20



[SABR-35] [The application crashes frequently under a reasonable load.](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Play with the app, add products, download products, change quantities and more

Expected Result:

That in any situation will continue to work at a reasonable pace

Actual Result:

Gets completely stuck and gives messages of an error event or lack of communication, etc.

Environment: Samsung Galaxy S20

Checked at the weekend which is a time when there is a load on the application

16% 4G VoIP LTE1 14:47

חני תשרי ⏓

איזה פריט, קטגוריה או מותג לחפש?

ממצאים כל הפריטים

השירות איננו זמין

נסו מאוחר יותר

אישור

ראשי קטגוריות הסל שלי רשימות קופונים

[SABR-36] [The application crashes under extreme load \(holiday eve\)](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|---|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | High |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Open the application
3. Play with the app, add products, download products, change quantities and more

Expected Result:

That in any situation will continue to work at a reasonable pace

Actual Result:

The application stops responding and you receive a message that the application has stopped responding

Environment: Samsung Galaxy S20

Checked several times on the eve of Sukkot 2024

האפליקציה לא מגיבה Shufersal

סגירת האפליקציה 

להמתין 

[SABR-37] [Contact button is not responding](#)(In [page](#))

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

- Go to → Main Menu (Top Right ).
- Click on → הצעות לכרטיס אשראי שופרסל → לשיחה טלפונית עם נציג הקלייקו כאן →
- Scroll down and click

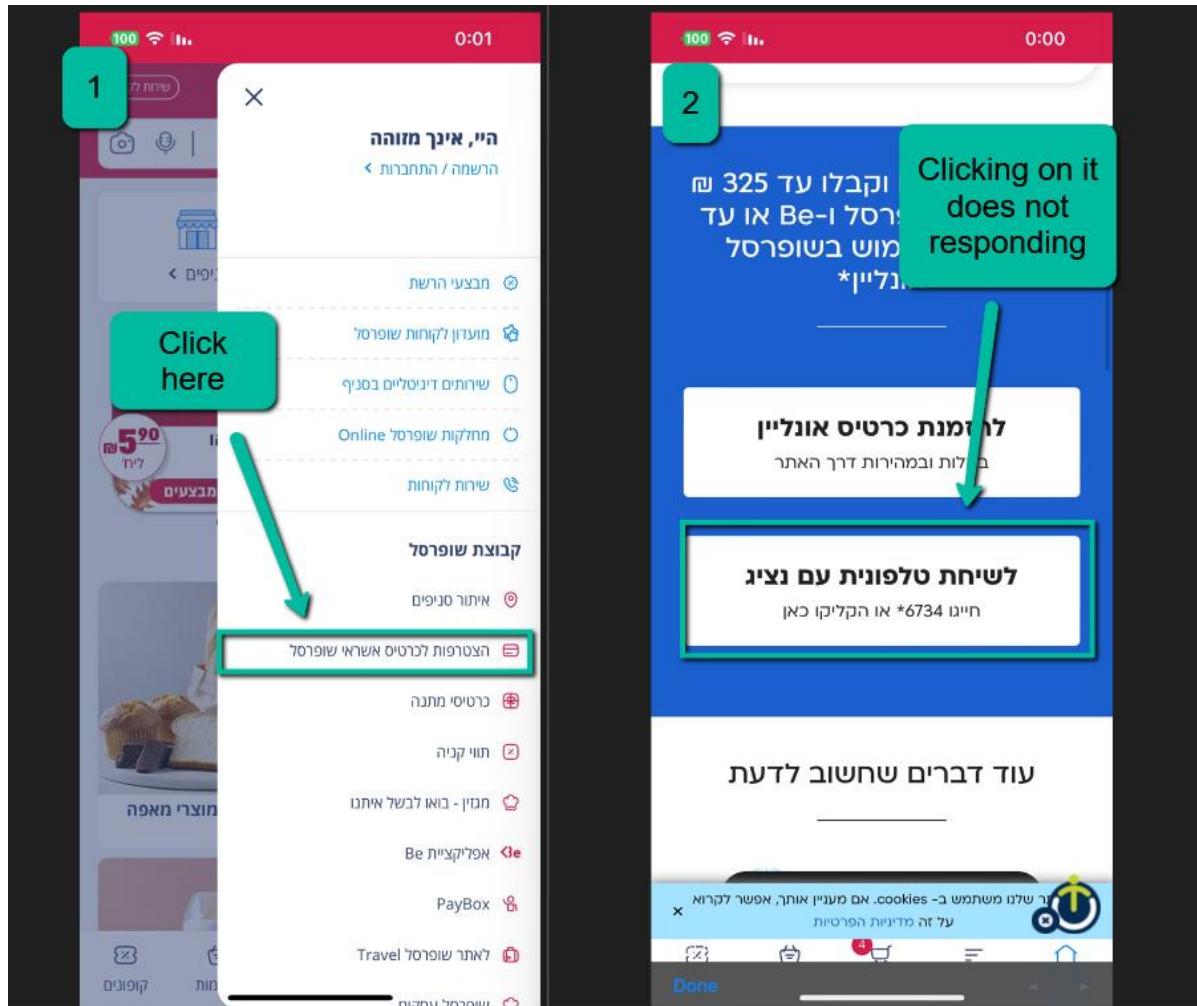
Expected Result: A note with phone number and dialing button will be shown

Actual Result: It doesn't respond.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-37]



| | | |
|--|--|--|
| [SABR-38] <u>Unable to go back (רכישת תו זהב)</u> | | Created: 28/Oct/24 Updated: 28/Oct/24 |
| Status: | Open | |
| Project: | Shufersal App Bug Reports | |
| Components: | None | |
| Affects versions: | iOS 17.7  | |
| Fix versions: | None | |
| Type: | Bug | Priority: Medium |
| Reporter: | Tommy | Assignee: Tommy |
| Resolution: | Unresolved | Votes: 0 |
| Labels: | None | |
| Remaining Estimate: | Not Specified | |
| Time Spent: | Not Specified | |
| Original estimate: | Not Specified | |
| Request Type: |  Report a bug | |
| Request language: | English  | |

Description

Steps to Reproduce:

- On home page, Go to → Main Menu
- Scroll down and click → תווִי קנייה
- Scroll down and click → רכישת תו זהב

Expected Result: Button of go back will be clickable and will take you to previous page. 

Actual Result: Go back button is unclickable . 

Environment: iPhone 12 Pro-Max (IOS 17.7) 

[SABR-39] [טעינה تو זהב](#) (Unable to go back) Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

- On home page, Go to → Main Menu
- תווֹ קִנְיָה → Scroll down and click
- טֻעַינָת תּוֹ זָהָב → Scroll down and click

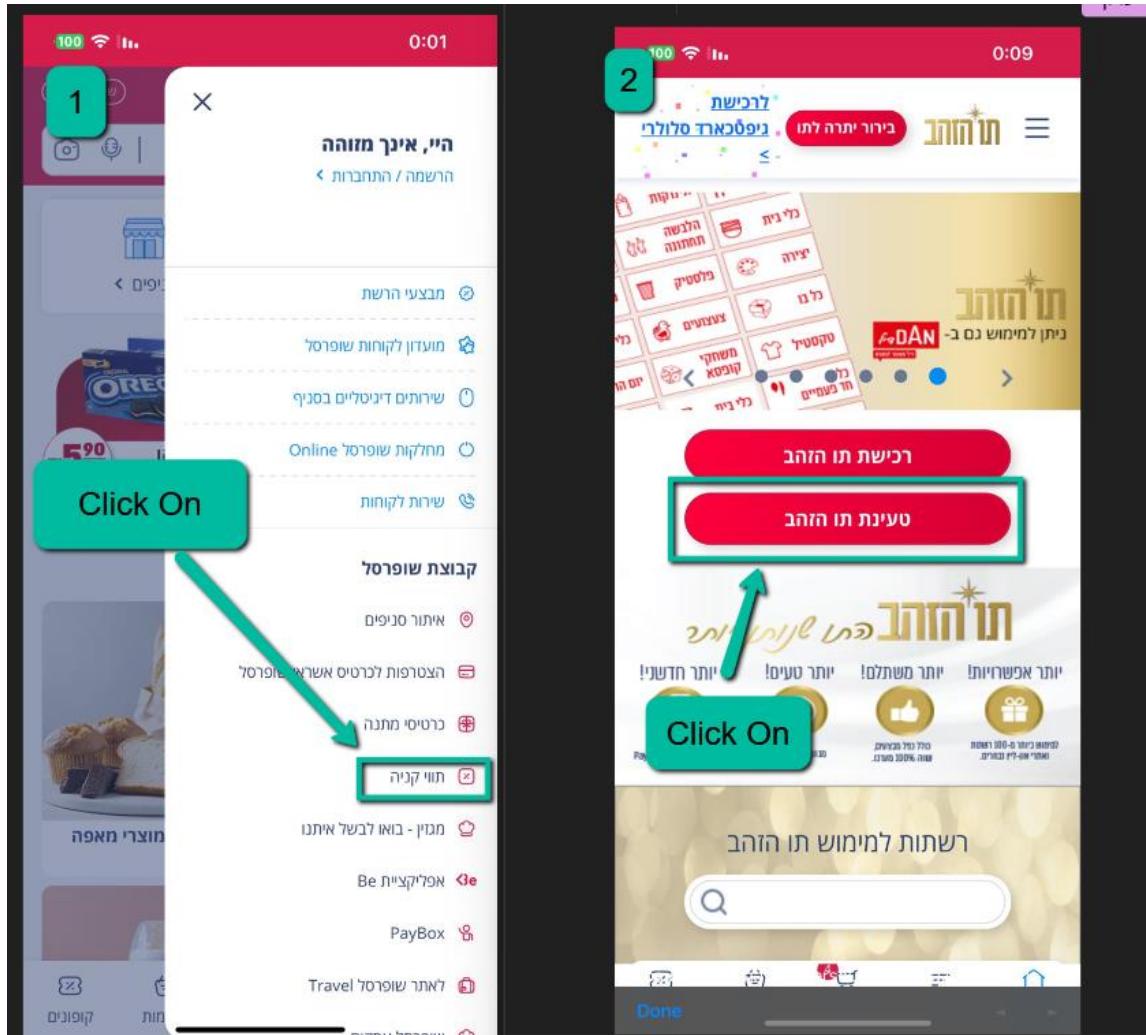
Expected Result: Button of go back will be clickable and will take you to previous page . 

Actual Result: Go back button is unclickable . 

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-39]



[SABR-40] [Shufersal website navigation button is not responding](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

- On home page, Go to → Main Menu
- Scroll down and click → תווִי קְנִיה
- Click on → Main Menu (Top Right - Click on → לָאַתֶּר שׁוֹפְרָסֵל

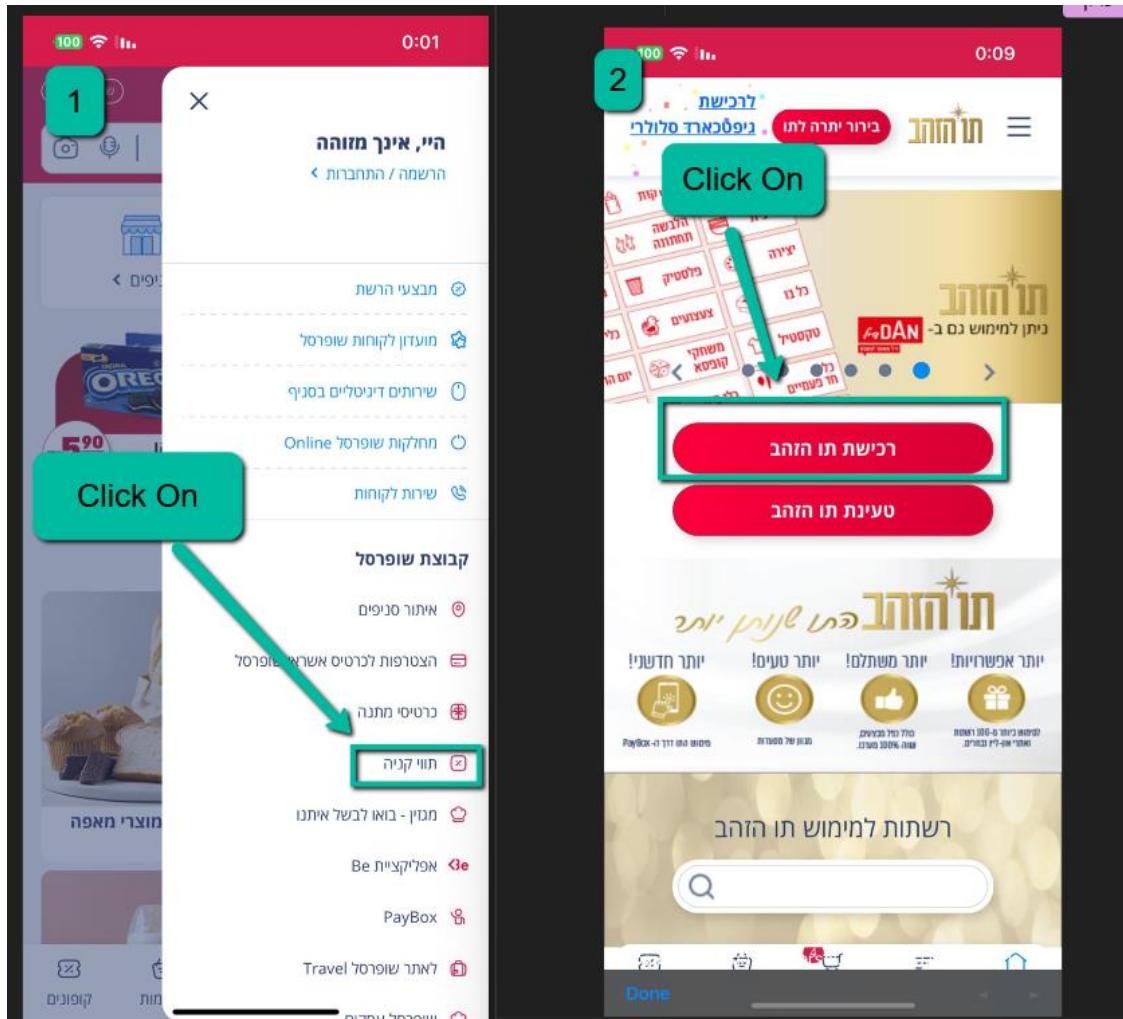
Expected Result: It will navigate to [שׁוֹפְרָסֵל](#) website 

Actual Result: Button is not responding.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-40]



[SABR-41] [Adding a note to products cannot be undone](#)

Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. קטגוריות → .
2. Click on → סופרמרקטים .
3. Choose whatever food type (פירות וירקות) For example).
4. Click on → כל ה产品经理ים .
5. Click on the note icon right side of the product .
6. Write some text .
7. Click → Save.

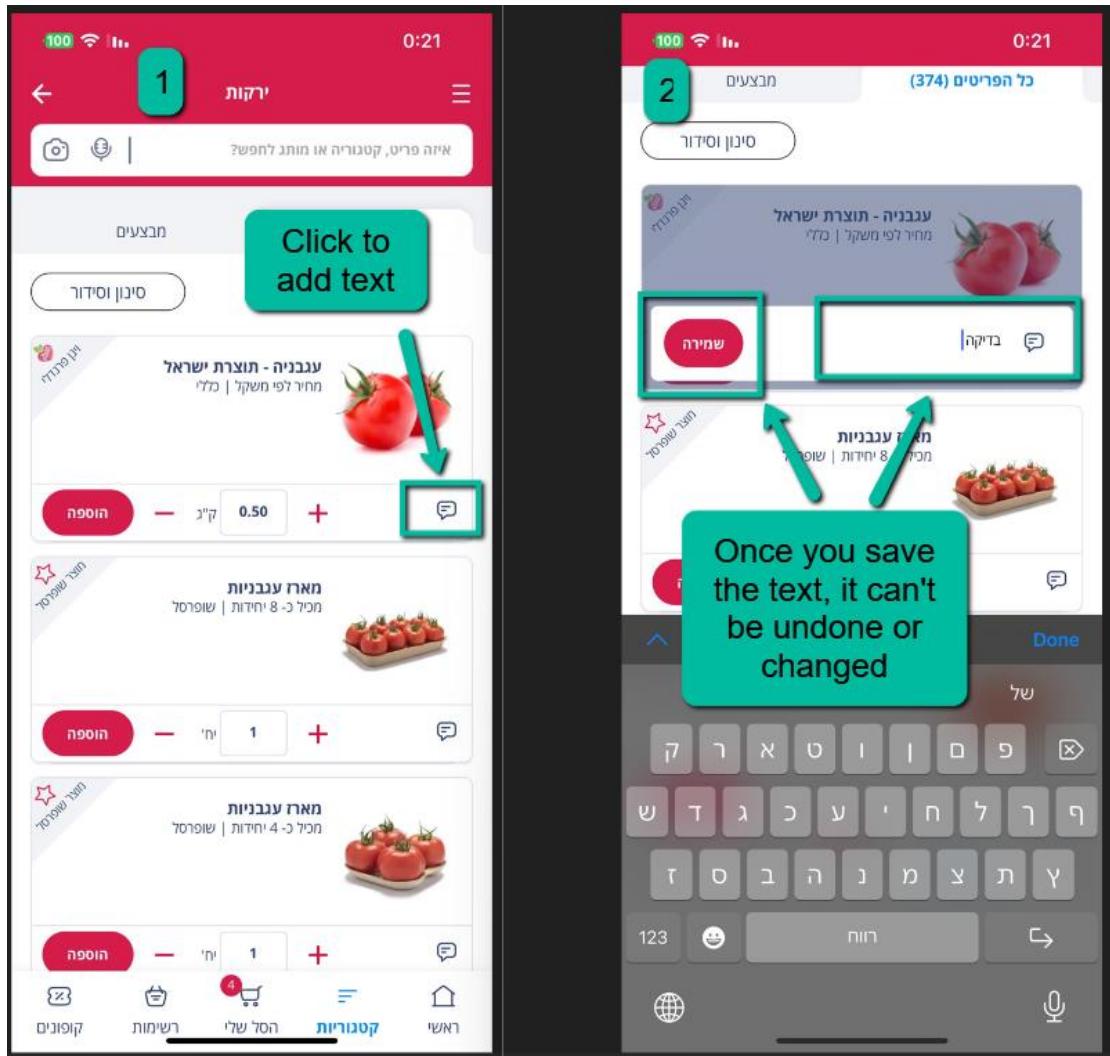
Expected Result: You'll be able to click save after removing the text in the note.

Actual Results: Once you saved a text in note for product, It cannot be undone.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-41]



[SABR-42] Terms of service button is not responding Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

- On home page, Go to → Main Menu (Top Right ).
- Scroll down and click → תווֹ קבִּיה .
- Click on → Main Menu (Top Right ).
- Click on → תנָאֵי שִׁימּוֹשׁ .

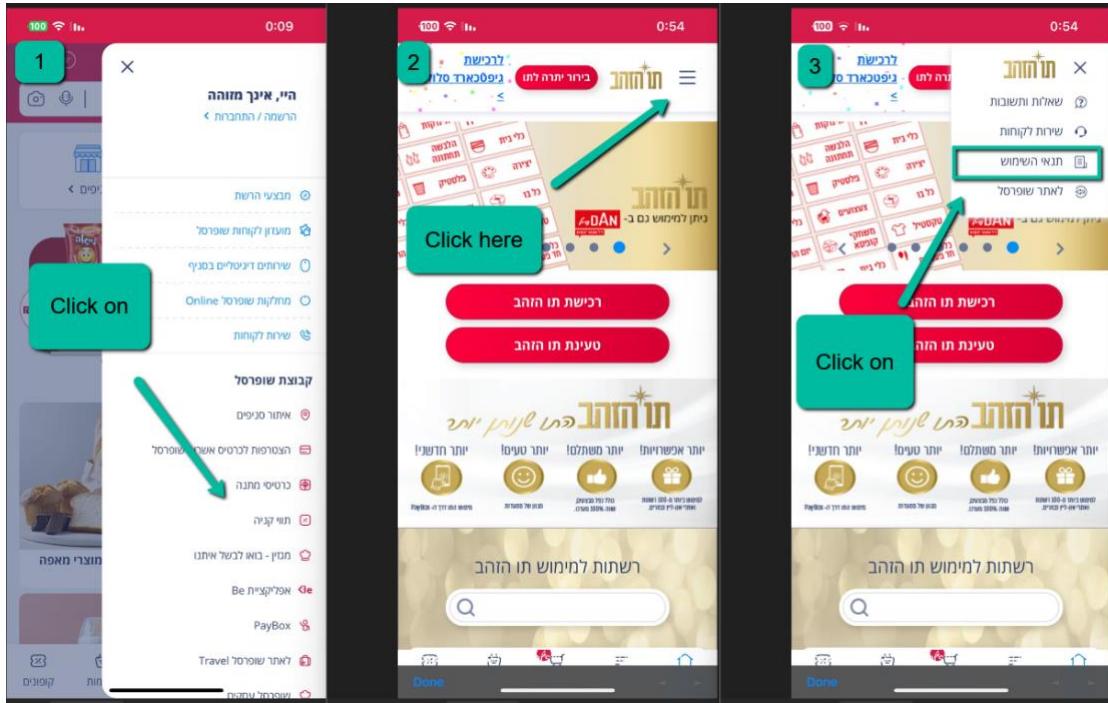
Expected Result: It will open a Terms of service page 

Actual Result: Button is not responding.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-42]



[SABR-43] Banner slider is covering the text below Created: 28/Oct/24 Updated: 28/Oct/24

| | | | |
|---------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |
| Description | | | |

Steps to Reproduce:

1. Go to home page.
2. Slide the banner left and right by finger swiping or clicking the slider buttons.

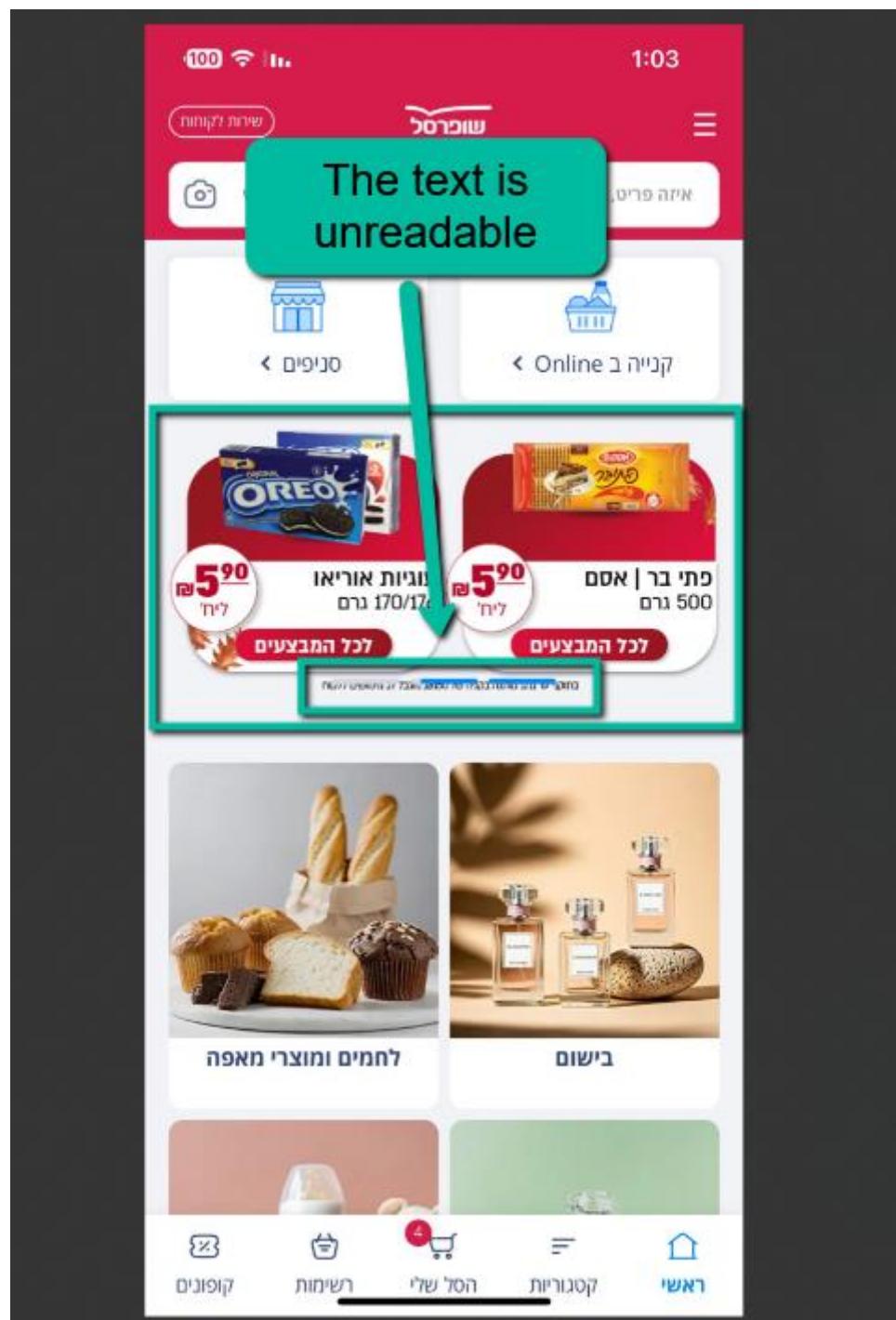
Expected Result: The text below will be readable.

Actual Result: The text is hidden by the slider buttons.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

Screenshot down below 

[SABR-43]



[SABR-44] Lack of Multi-Language Support in Application Created:

28/Oct/24 Updated: 28/Oct/24

| | | | |
|-----------------------|--|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |
| Request participants: | None | | |
| Organizations: | None | | |

Description

Expected Behavior: The application should support multiple languages (list specific languages if applicable) .

Actual Behavior: The application is only available in Hebrew, limiting accessibility for non-Hebrew speakers. .

Impact: Users who don't speak Hebrew are unable to use the app effectively, which may lead to user dissatisfaction or loss of user base in specific regions.

Environment: iPhone 12 Pro-Max (IOS 17.7) 

[SABR-45] [After downloading the app the app does not open](#) Created:

29/Oct/24 Updated: 29/Oct/24

| | | | |
|---------------------|--|-----------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Medium |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description**Steps to Reproduce:**

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. At the end of the download, click Open

Expected Result:

That the application will open

Actual Result:

The app occasionally crashes and a white screen is displayed

Environment:

Samsung Galaxy S20

[SABR-46] Redeeming the coupons is inconvenient Created: 29/Oct/24 Updated: 29/Oct/24

| | | | |
|----------------------------|---|------------------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: |  Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Sign up or sign in
4. Click in the bar below on coupons
5. Perform another authentication

Expected Result:

A list of coupons will appear if there is an option to redeem them

Actual Result

It is required to activate them first before implementation and also not all can be activated

Environment:

Samsung Galaxy S20

24% 16:34

לעוגנים

הונתק קוד קupon

קופונים למוצרים (60)

ססמיות הלקוחן ▾
לקטוריית ▾
兕יף קupon ▾

בלעדי ב. - שופרסל 온ליין

בנה נחיה
עגלה שטח מתוקפלת ביד אחת עם
נلنלי שטח 7" וכייסי go & camp
דגם צבאי במחירים **222 ₪** ₪ 299 ₪

מוגבל למשימוש אחד
הפעלה

**Activation of the coupon
is required
each time**

בלעדי ב. - שופרסל 온ליין

בנה נחיה
מכוון 4 ₪ SWISS VOYAGER סט
מזהודות לשיחות 4+28+24+20+
דגם וויליאם אבע לבנה במחירים
399 ₪

נתה 3 ימים למשימוש
הפעלה

מוגבל למשימוש אחד
תוקף עד: 31/10/2024

בלעדי ב. - שופרסל 온ליין

[SABR-47] Lack of synchronization in the application

Created: 29/Oct/24 Updated:

29/Oct/24

| | | | |
|----------------------------|---|------------------|-------------------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | None | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Moshe Gedalia | Assignee: | Moshe Gedalia |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Enter the App store and download Shufersal's App
<https://play.google.com/store/apps/details?id=com.Shufersal>
2. Click on Register.
3. Sign up or sign in
4. Take the bar below for coupons

Expected Result:

To have access to coupons straight like there is access to coupons on the home page without identifying again

Actual Result

Re-authentication is required even though I'm logged in and even though coupons can be accessed from the homepage without additional authentication

Environment: Samsung Galaxy S20

The coupons exist on the main page even without additional identification

עכשווי! קופונים שוויים במיוחד בשביילן

ב/עליה ב- שופרסל Online

בהתנה

ענלת שטח מת侃פלת ביד אחת עם נלנלי שטח 7" וכיורי & camp go דגם צבאי במחיר 222 ₪ 299 ₪

הפעלה

ניתן 3 ימים לימוש

תוקף עד: 31/10/2024

מוגבל לימוש אחד

קופון הנחה

בהתנה

14 ⚡ 4 ⚡

[SABR-48] The button does not navigate to the intended page when clicked Created: 01/Nov/24 Updated: 01/Nov/24

| | | | |
|---------------------|---|-----------|-----------------------|
| Status: | Open | | |
| Project: | Shufersal App Bug Reports | | |
| Components: | None | | |
| Affects versions: | IOS 17.7  | | |
| Fix versions: | None | | |
| Type: | Bug | Priority: | Low |
| Reporter: | Tommy | Assignee: | Tommy |
| Resolution: | Unresolved | Votes: | 0 |
| Labels: | None | | |
| Remaining Estimate: | Not Specified | | |
| Time Spent: | Not Specified | | |
| Original estimate: | Not Specified | | |
| Request Type: | <input checked="" type="checkbox"/> Report a bug | | |
| Request language: | English  | | |

Description

Steps to Reproduce:

1. Click on Main Menu (Top right)
2. Click → תוו' קינה
3. Tap on Main Menu (Top Right)
4. Click on → לאתר שופרסל

Expected Results:

Clicking the button should navigate to the intended page. 

Actual Results:

The button fails to navigate to the related page when clicked. 

Environment: iPhone 12 Pro-Max (IOS 17.7)

Screenshot down below 

[SABR-48]

