DSC630 Course Project

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Load in bank data

```
bank_df <- read.csv('bank-additional-full.csv', sep=';', header=TRUE, stringsAsFactors = TRUE)</pre>
```

Check balance of dataset in yes/no subscribing, the target.

```
library(vctrs)
subscriber_counts <- vec_count(bank_df$y)
subscriber_counts

## key count
## 1 no 36548
## 2 yes 4640

percent_subscribed <- 4640/36548*100
percent_subscribed</pre>
```

```
## [1] 12.69563
```

The target variable is imbalanced. There are 36,548 who declined to subscribe, and 4,640 who subscribed. Only 12.7% subscribed.

Create new df for subscribers and a separate df for non-subscribers in order to compare distibutions of the different groups.

```
yes_subscribe_df <- bank_df[bank_df$y == 'yes',]</pre>
```

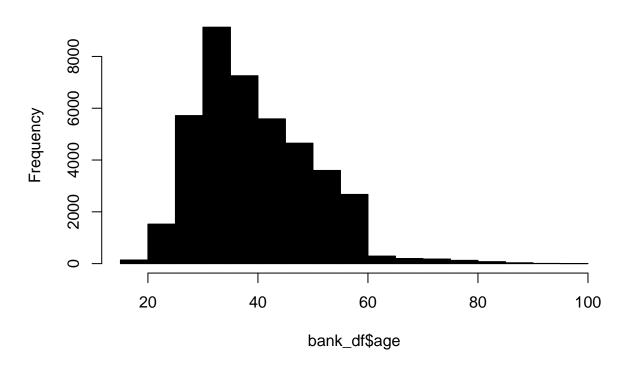
Create df of non-subscribers

```
non_subscribe_df <- bank_df[bank_df$y != 'yes',]
```

Visualize the distributions of age in the entire df, in the subscribe df, and in the non-subscribe df.

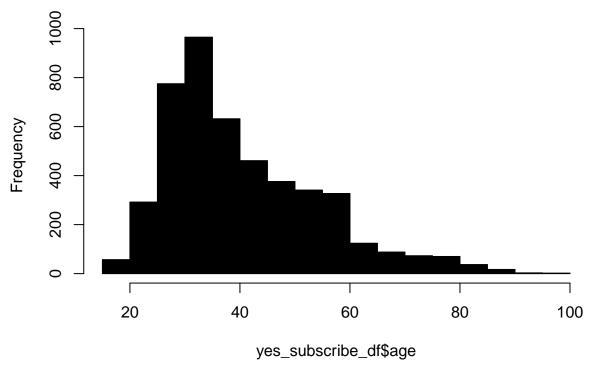
```
hist(bank_df$age, col = 1)
```

Histogram of bank_df\$age



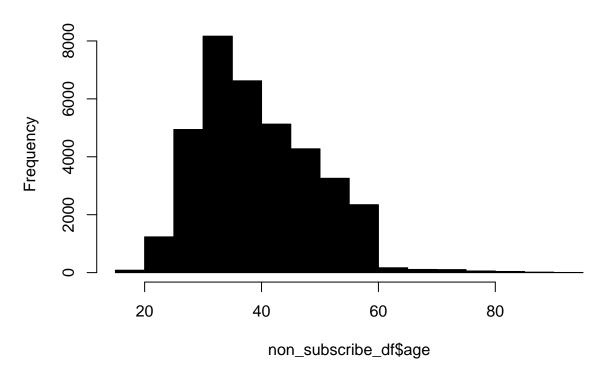
hist(yes_subscribe_df\$age, col = 1)





hist(non_subscribe_df\$age, col = 1)

Histogram of non_subscribe_df\$age



One must take note that while the x-axis is on the same scale throughout, aside from no 100 year-old outliers in the non-subscribe df, the scale of the y-axis frequency is up to 1,000, and not 8,000. This is because there are only a fraction of the number of observations in the subscribe df as there are in the entire df, or in the non-subscribe df. The shape of the distribution differs from subscribers to non-subscribers. The vast majority of non-subscribers are between 20 and 60 years of age, while subscribers are well-represented both in the under 20 age bin and in the over 60 bins.

Check balance of subscribers in people younger or equal to 20 and older or equal to 60.

```
old_young_df <- bank_df[bank_df$age <= 20 | bank_df$age >= 60,]
library(vctrs)
old_young_subscribe_counts <- vec_count(old_young_df$y)
old_young_subscribe_counts

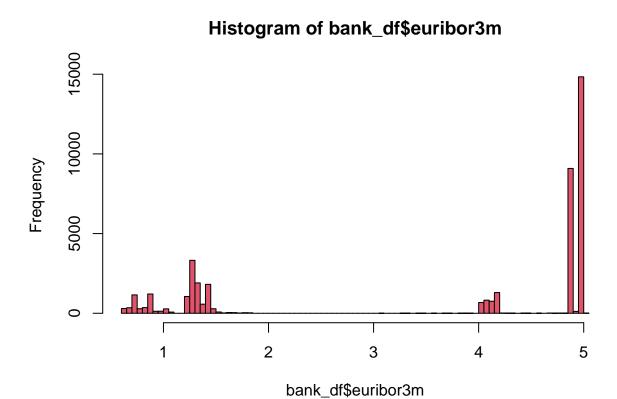
## key count
## 1 no 804
## 2 yes 529

subscribe_percent <- 529/804*100
subscribe_percent</pre>
```

[1] 65.79602

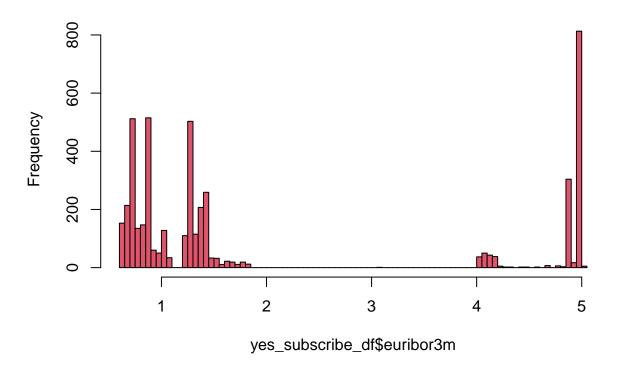
Yes-subscribers make up 65.8% of the population.

Plot euribor3m distributions for entire population, for yes-subscribers, and for non-subscribers.



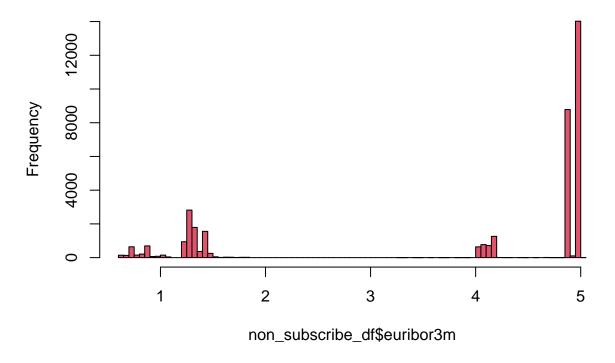
hist(yes_subscribe_df\$euribor3m, breaks = 100, col = 2)

Histogram of yes_subscribe_df\$euribor3m



hist(non_subscribe_df\$euribor3m, breaks = 100, col = 2)

Histogram of non_subscribe_df\$euribor3m

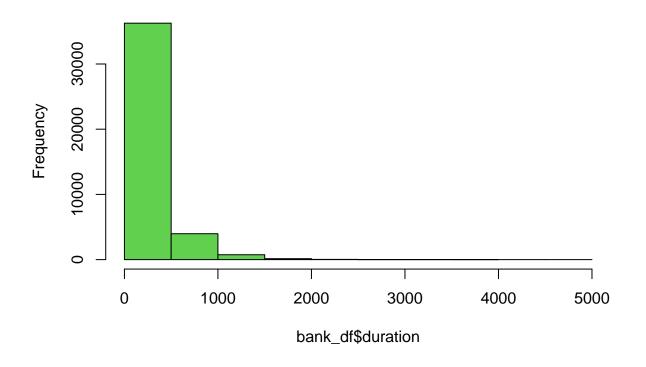


Note that the scales of the three plots are all different ranges because of the differing magnitudes of counts. It is clear, however, that the yes subscibers are right-skewed as opposed to the entire population and the non subscribers. The lower euribor3m rates are positively correlated with subscriptions.

Plot duration

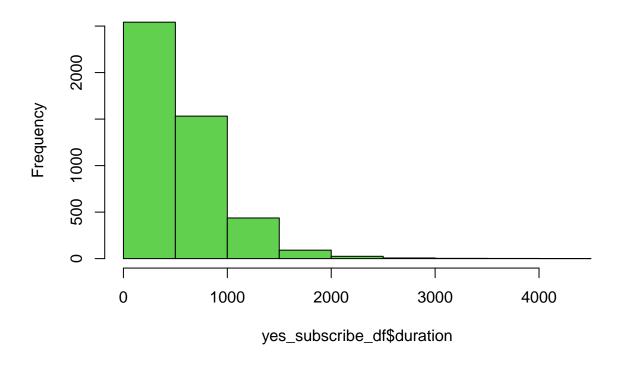
hist(bank_df\$duration, col = 3)

Histogram of bank_df\$duration



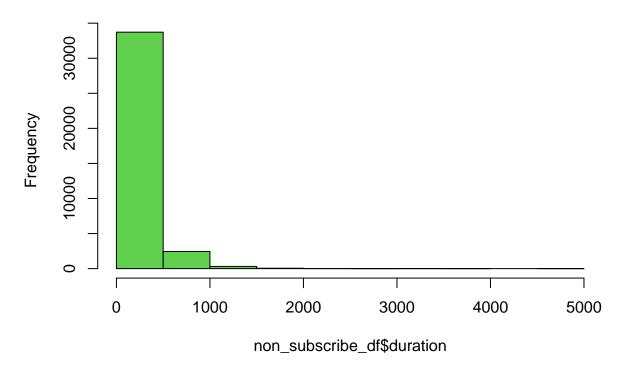
hist(yes_subscribe_df\$duration, col = 3)

Histogram of yes_subscribe_df\$duration



hist(non_subscribe_df\$duration, col = 3)

Histogram of non_subscribe_df\$duration



There are clearly more phone calls of longer duration in yes-subscribe.

Prepare data for modeling by scaling, converting to factor

```
library(fastDummies)
bank_df_dummies <- dummy_cols(bank_df[,-21])
bank_df_dummies$y <- bank_df$y
bank_df_dummies$y <- as.numeric(bank_df_dummies$y)
x <- sapply(bank_df_dummies, is.factor)
bank_df_dummies[, x] <- as.data.frame(apply(bank_df_dummies[, x], 2, as.numeric))
bank_df_scaled <- scale(bank_df_dummies[, -74])
bank_df_scaled$y <- bank_df_dummies$y
bank_df_dummies <- bank_df_dummies[, colSums(is.na(bank_df_dummies))==0]
bank_df_dummies$y <- as.factor(bank_df_dummies$y)</pre>
```

Create 70/30 train/test split. Use 'sample.split' from the caTools library.

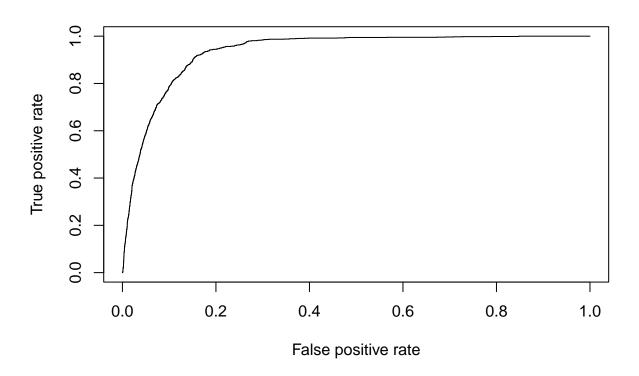
```
library(caTools)
split <- sample.split(bank_df_dummies, SplitRatio = 0.7)
train <- subset(bank_df_dummies, split == "TRUE")
test <- subset(bank_df_dummies, split == "FALSE")</pre>
```

Try logistic regression (GLM) on entire dataset

```
set.seed(334)
logit_model <- glm(y ~.,family=binomial(link='logit'),data=train)
anova(logit_model, test = 'Chisq')</pre>
```

```
## Analysis of Deviance Table
##
## Model: binomial, link: logit
##
## Response: y
##
## Terms added sequentially (first to last)
##
##
##
                                   Df Deviance Resid. Df Resid. Dev Pr(>Chi)
## NULL
                                                    28317
                                                                19838
                                           29.5
                                    1
                                                    28316
                                                                19808 5.646e-08 ***
## age
## duration
                                    1
                                        3439.8
                                                    28315
                                                                16368 < 2.2e-16 ***
                                         159.7
                                                                16209 < 2.2e-16 ***
## campaign
                                    1
                                                    28314
                                        1733.4
                                                    28313
                                                                14475 < 2.2e-16 ***
## pdays
                                    1
## previous
                                    1
                                           57.4
                                                    28312
                                                                14418 3.516e-14 ***
                                                                12786 < 2.2e-16 ***
## emp.var.rate
                                    1
                                        1632.1
                                                    28311
## cons.price.idx
                                    1
                                         285.3
                                                    28310
                                                                12500 < 2.2e-16 ***
## cons.conf.idx
                                          69.8
                                                    28309
                                                                12431 < 2.2e-16 ***
                                    1
## euribor3m
                                    1
                                           7.7
                                                    28308
                                                                12423 0.0054117 **
## nr.employed
                                    1
                                          25.6
                                                    28307
                                                                12397 4.275e-07 ***
## job_admin.
                                    1
                                          11.8
                                                    28306
                                                                12386 0.0005869 ***
                                                    28305
## 'job_blue-collar'
                                          66.7
                                                                12319 3.195e-16 ***
                                    1
## job_entrepreneur
                                    1
                                           5.3
                                                    28304
                                                                12314 0.0219081 *
                                           2.0
## job_housemaid
                                    1
                                                    28303
                                                                12312 0.1570240
## job_management
                                    1
                                           0.0
                                                    28302
                                                                12312 0.9864075
## job_retired
                                    1
                                           16.5
                                                    28301
                                                                12295 4.894e-05 ***
## 'job_self-employed'
                                                                12295 0.5359609
                                    1
                                           0.4
                                                    28300
                                    1
                                          15.2
                                                                12280 9.552e-05 ***
## job_services
                                                    28299
## job_student
                                    1
                                           0.8
                                                    28298
                                                                12279 0.3658180
## job_technician
                                    1
                                           1.1
                                                    28297
                                                                12278 0.3001426
## job_unemployed
                                    1
                                           0.6
                                                    28296
                                                                12277 0.4553975
                                    0
## job_unknown
                                           0.0
                                                    28296
                                                                12277
                                           0.0
                                                    28295
                                                                12277 0.9922684
## marital_divorced
                                    1
## marital_married
                                    1
                                           5.8
                                                    28294
                                                                12271 0.0162978 *
                                    1
                                           0.0
                                                    28293
                                                                12271 0.9209687
## marital_single
## marital unknown
                                    0
                                           0.0
                                                    28293
                                                                12271
## education_basic.4y
                                    1
                                           1.0
                                                    28292
                                                                12270 0.3247065
## education_basic.6y
                                    1
                                           0.0
                                                    28291
                                                                12270 0.9918182
## education_basic.9y
                                    1
                                           3.8
                                                    28290
                                                                12267 0.0526065 .
## education high.school
                                                                12251 7.883e-05 ***
                                           15.6
                                                    28289
## education_illiterate
                                    1
                                           3.8
                                                    28288
                                                                12247 0.0513542
## education_professional.course
                                    1
                                           4.5
                                                    28287
                                                                12243 0.0342142 *
## education_university.degree
                                    1
                                           1.5
                                                    28286
                                                                12241 0.2234985
                                    0
## education_unknown
                                           0.0
                                                    28286
                                                                12241
                                           33.3
                                    1
                                                    28285
                                                                12208 7.862e-09 ***
## default_no
## default_unknown
                                    1
                                           0.0
                                                    28284
                                                                12208 0.8573630
                                    0
## default_yes
                                           0.0
                                                    28284
                                                                12208
## housing_no
                                    2
                                           0.2
                                                    28282
                                                                12208 0.8960314
## housing_unknown
                                    1
                                           0.8
                                                    28281
                                                                12207 0.3711310
                                    0
                                           0.0
## housing_yes
                                                    28281
                                                                12207
## loan_no
                                    1
                                           1.5
                                                    28280
                                                                12205 0.2180363
## loan_unknown
                                    0
                                           0.0
                                                    28280
                                                                12205
## loan_yes
                                    0
                                           0.0
                                                    28280
                                                                12205
```

```
## contact_cellular
                                    150.2
                                                        12055 < 2.2e-16 ***
                              1
                                              28279
                               0
## contact_telephone
                                     0.0
                                              28279
                                                        12055
## month apr
                                                        12052 0.0834895 .
                               1
                                      3.0
                                              28278
## month_aug
                               1
                                    55.0
                                              28277
                                                        11997 1.191e-13 ***
## month dec
                                1
                                     0.0
                                              28276
                                                        11997 0.8266879
                                                       11961 1.864e-09 ***
## month jul
                               1
                                     36.1
                                              28275
## month jun
                               1
                                    17.9
                                              28274
                                                       11943 2.283e-05 ***
                                                       11710
## month mar
                                0
                                    233.0
                                              28274
                                                      11708 0.4637919
                                              28272
## month may
                                2
                                     1.5
## month_nov
                               1
                                     22.9
                                              28271
                                                      11686 1.748e-06 ***
## month_oct
                               1
                                     0.0
                                              28270
                                                        11686 0.9304640
                                0
                                              28270
                                                        11686
## month_sep
                                     0.0
                               1
## day_of_week_fri
                                                        11685 0.5577694
                                     0.3
                                              28269
## day_of_week_mon
                               1
                                    15.3
                                              28268
                                                        11670 9.049e-05 ***
## day_of_week_thu
                               1
                                     0.0
                                              28267
                                                       11670 1.0000000
                                     0.1
                                                      11670 0.7714634
## day_of_week_tue
                               1
                                              28266
## day_of_week_wed
                              0
                                     0.0
                                              28266
                                                        11670
## poutcome_failure
                                                        11648 2.224e-06 ***
                              1
                                    22.4
                                              28265
## poutcome_nonexistent
                              1
                                     5.6
                                              28264
                                                        11642 0.0180190 *
## poutcome success
                                0
                                      0.0
                                              28264
                                                        11642
## ---
## Signif. codes: 0 '*** 0.001 '** 0.01 '* 0.05 '.' 0.1 ' 1
library(pscl)
## Classes and Methods for R developed in the
## Political Science Computational Laboratory
## Department of Political Science
## Stanford University
## Simon Jackman
## hurdle and zeroinfl functions by Achim Zeileis
pR2(logit model)
## fitting null model for pseudo-r2
##
            llh
                     llhNull
                                       G2
                                              McFadden
                                                                r2ML
## -5820.9627595 -9918.8236818 8195.7218446
                                              0.4131398
                                                           0.2513004
##
           r2CU
##
      0.4989301
library(ROCR)
p <- predict(logit_model,newdata=test,type='response')</pre>
pr <- prediction(p, test$y)</pre>
prf <- performance(pr, measure = 'tpr', x.measure = 'fpr')</pre>
plot(prf)
```



```
auc <- performance(pr, measure = 'auc')</pre>
auc <- auc@y.values[[1]]</pre>
auc
## [1] 0.9351181
library(caret)
## Loading required package: ggplot2
## Loading required package: lattice
head(p, 10)
##
             3
                          5
                                       8
                                                  14
                                                               17
                                                                           24
## 0.011189976 0.015152515 0.006942150 0.015714896 0.016387647 0.010414835
## 0.007565746 0.007486587 0.023657451 0.021287821
p.rd \leftarrow ifelse(p > 0.5, 1, 0)
head(p.rd, 10)
          8 14 17 24 26 28 31 36
          0 0 0 0 0 0 0
```

confusionMatrix(table(p.rd,test[,18]))

```
## Confusion Matrix and Statistics
##
##
## p.rd
##
      0 10780
               1157
##
          866
##
##
                  Accuracy: 0.8428
##
                    95% CI: (0.8364, 0.8491)
       No Information Rate: 0.9049
##
       P-Value [Acc > NIR] : 1
##
##
##
                     Kappa: -0.022
##
   Mcnemar's Test P-Value : 1.136e-10
##
##
##
               Sensitivity: 0.92564
##
               Specificity: 0.05474
##
            Pos Pred Value: 0.90307
##
            Neg Pred Value: 0.07181
                Prevalence: 0.90490
##
##
            Detection Rate: 0.83761
##
      Detection Prevalence : 0.92751
##
         Balanced Accuracy: 0.49019
##
##
          'Positive' Class: 0
##
```

Note the utter failure in specificity (0.03686). Not a useful model.

Try glm with only duration and emp.var.rate

library(dplyr)

```
##
## Attaching package: 'dplyr'

## The following object is masked from 'package:vctrs':
##
## data_frame

## The following objects are masked from 'package:stats':
##
## filter, lag

## The following objects are masked from 'package:base':
##
## intersect, setdiff, setequal, union
```

```
bank_df_subset <- bank_df %>% select(duration, emp.var.rate, y)
bank_df_subset_scaled <- scale(bank_df_subset[, -3])
bank_df_subset_scaled <- as.data.frame(bank_df_subset_scaled)
bank_df_subset_scaled$y <- bank_df_subset$y</pre>
```

Splitting data in train and test data

```
train <- bank_df_subset_scaled[1:30000,]
test <- bank_df_subset_scaled[30001:41188,]</pre>
```

Create GLM

```
set.seed(221)
logit_model <- glm(y ~.,family=binomial(link='logit'),data=train)
anova(logit_model, test = 'Chisq')</pre>
```

```
## Analysis of Deviance Table
##
## Model: binomial, link: logit
##
## Response: y
## Terms added sequentially (first to last)
##
##
##
               Df Deviance Resid. Df Resid. Dev Pr(>Chi)
## NULL
                               29999
                                        13151.6
                    3931.3
## duration
                               29998
                                         9220.3 < 2.2e-16 ***
                1
## emp.var.rate 1
                     419.3
                               29997
                                         8801.0 < 2.2e-16 ***
## Signif. codes: 0 '***' 0.001 '**' 0.05 '.' 0.1 ' ' 1
```

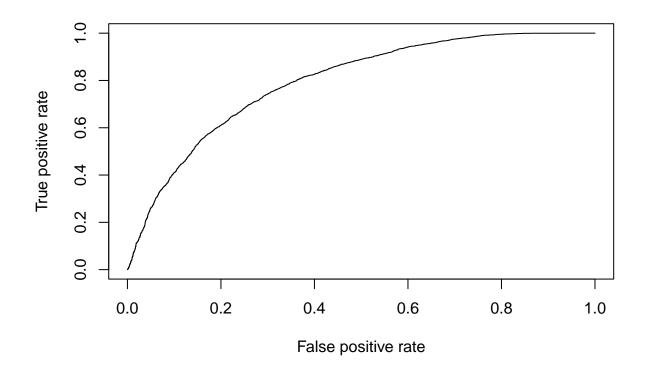
Must resort to pseudo-Rsquared instead of Rsquared because this is a classification problem.

```
library(pscl)
pR2(logit_model)
```

```
## fitting null model for pseudo-r2 \,
```

```
## 11h 11hNull G2 McFadden r2ML
## -4400.4840275 -6575.7805055 4350.5929560 0.3308043 0.1349948
## r2CU
## 0.3803497
```

```
library(ROCR)
p <- predict(logit_model,newdata=test,type='response')
pr <- prediction(p, test$y)
prf <- performance(pr, measure = 'tpr', x.measure = 'fpr')
plot(prf)</pre>
```



```
auc <- performance(pr, measure = 'auc')
auc <- auc@y.values[[1]]
auc</pre>
```

[1] 0.7942699

The subset model is not as robust as the GLM on the entire dataset

Try RandomForest. No need to scale because it is tree-based Fitting Random Forest to the train dataset

```
bank_df_dummies <- bank_df_dummies[, colSums(is.na(bank_df_dummies))==0]
bank_df_dummies$y <- as.factor(bank_df_dummies$y)</pre>
```

Split data train/test

```
library(caTools)
split <- sample.split(bank_df_dummies, SplitRatio = 0.7)
train <- subset(bank_df_dummies, split == "TRUE")
test <- subset(bank_df_dummies, split == "FALSE")</pre>
```

library(randomForest)

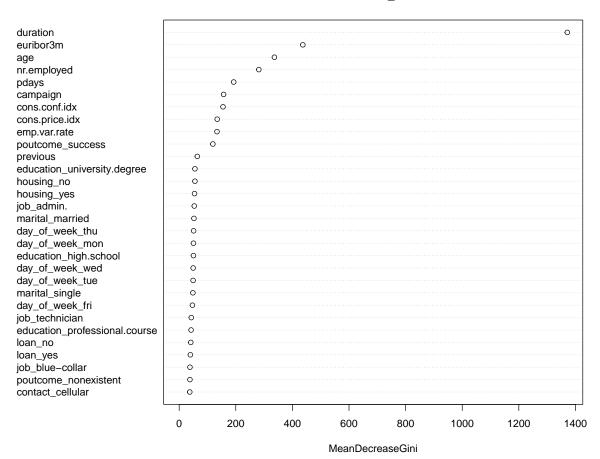
```
## randomForest 4.7-1.1
```

Type rfNews() to see new features/changes/bug fixes.

Variable Importance Plot

```
varImpPlot(classifier_RF)
```

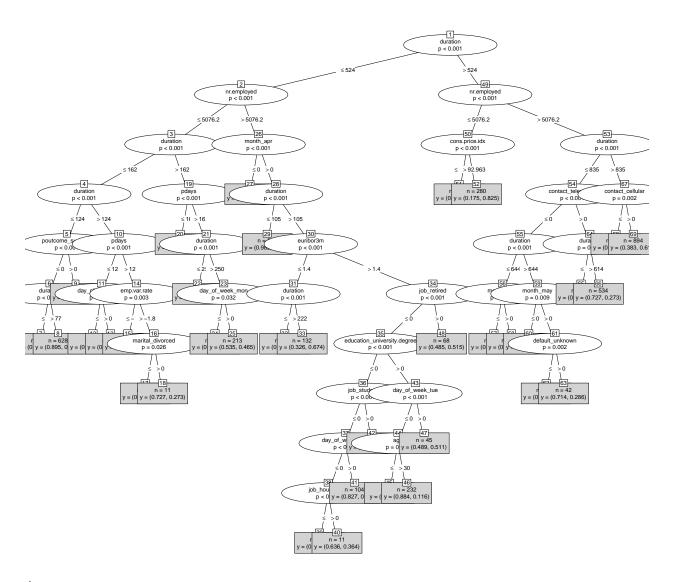
classifier_RF



Display the decision trees

library(party)

```
## Loading required package: grid
## Loading required package: mvtnorm
## Loading required package: modeltools
## Loading required package: stats4
## Loading required package: strucchange
## Loading required package: zoo
##
## Attaching package: 'zoo'
## The following objects are masked from 'package:base':
##
##
       as.Date, as.Date.numeric
## Loading required package: sandwich
##
## Attaching package: 'party'
## The following object is masked from 'package:dplyr':
##
##
       where
x <- ctree(y ~ ., data = bank_df_dummies)</pre>
plot(x, type = 'simple')
```



Accuracy on test set

```
accuracy = (24469 + 1342)/(24469 + 1342 + 1836 + 669)
accuracy
```

[1] 0.9115341

Score model on test set

```
library(caret)
y_predict <- predict(classifier_RF, test)
confusionMatrix(y_predict, test$y)</pre>
```

Confusion Matrix and Statistics
##
Reference
Prediction 1 2
1 11095 839

```
##
                300
                      636
##
##
                  Accuracy : 0.9115
##
                    95% CI : (0.9065, 0.9164)
##
       No Information Rate: 0.8854
       P-Value [Acc > NIR] : < 2.2e-16
##
##
##
                     Kappa: 0.4814
##
    Mcnemar's Test P-Value : < 2.2e-16
##
##
##
               Sensitivity: 0.9737
##
               Specificity: 0.4312
            Pos Pred Value: 0.9297
##
##
            Neg Pred Value: 0.6795
##
                Prevalence: 0.8854
##
            Detection Rate: 0.8621
##
      Detection Prevalence: 0.9273
##
         Balanced Accuracy: 0.7024
##
##
          'Positive' Class : 1
##
```

More robust than logistic regression, but specificity well below 50%.

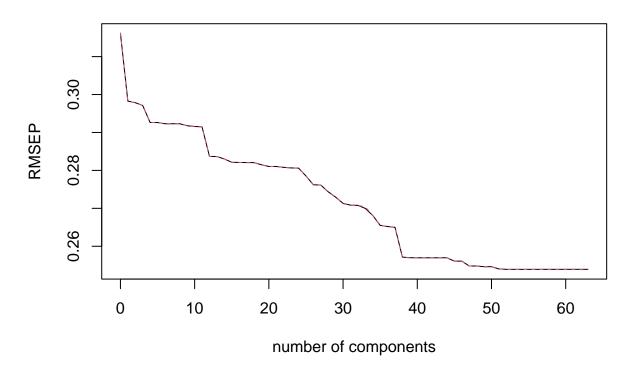
Fit PCR Model to visualize important components. Calculate how much we can minimize features to model.

```
library(ISLR)
library(pls)
##
## Attaching package: 'pls'
## The following object is masked from 'package:caret':
##
##
       R2
## The following object is masked from 'package:stats':
##
##
       loadings
set.seed(2)
bank_df_dummies$y <- as.numeric(bank_df_dummies$y)</pre>
pcr.fit=pcr(bank_df_dummies$y~., data=bank_df_dummies, scale=TRUE,
            validation ="CV")
```

Visualize cross-validation plots

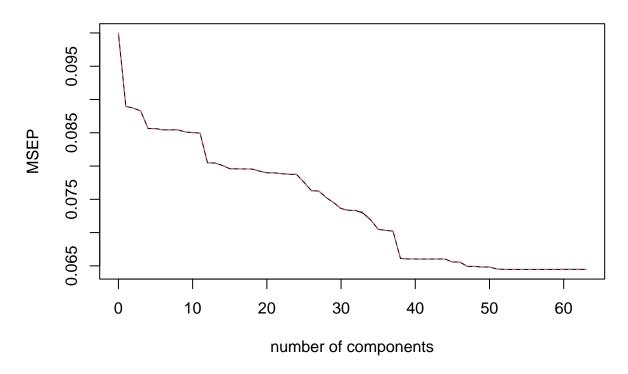
```
validationplot(pcr.fit)
```

bank_df_dummies\$y



validationplot(pcr.fit, val.type="MSEP")

bank_df_dummies\$y



One must use upwards of 37 components to create a viable model. Calculate \log \log

Try kNN. k = 60

```
library(caret)
library(class)
set.seed(234)
knn_60 <- knn(train=train[-64], test=test[-64], cl=train$y, k=60)
ACC.60 <- 100 * sum(test$y == knn_60)/NROW(test$y)
ACC.60</pre>
```

[1] 90.97902

```
table(knn_60, test$y)
```

```
confusionMatrix(table(knn_60, test$y))
```

```
## Confusion Matrix and Statistics
##
##
```

```
## knn_60
          1
       1 11032
##
                 798
       2 363
##
                 677
##
##
                  Accuracy: 0.9098
##
                    95% CI: (0.9047, 0.9147)
##
      No Information Rate: 0.8854
      P-Value [Acc > NIR] : < 2.2e-16
##
##
##
                     Kappa: 0.49
##
   Mcnemar's Test P-Value : < 2.2e-16
##
##
##
              Sensitivity: 0.9681
##
              Specificity: 0.4590
##
            Pos Pred Value: 0.9325
##
           Neg Pred Value: 0.6510
##
               Prevalence: 0.8854
##
           Detection Rate: 0.8572
##
     Detection Prevalence: 0.9192
##
        Balanced Accuracy: 0.7136
##
##
          'Positive' Class : 1
##
```

The best kNN does not produce 50% specificity.

Create SVM Model

```
# Create the classifier here
# install.packages("e1071")
# you can also use kernlab
library(e1071)
classifier <- svm(formula = y ~ .,</pre>
                  data = train,
                  type = "C-classification",
                  kernel = "radial",
                  cost = 0.25,
                  cross = 10,
                  sigma = 1.22723
y_pred <- predict(classifier, newdata=test[-64])</pre>
library(caret)
confusionMatrix(data = (y_pred),
                reference = test[,64])
## Confusion Matrix and Statistics
##
##
             Reference
## Prediction 1
##
            1 11245 1125
##
            2 150
##
```

```
##
                  Accuracy : 0.9009
##
                    95% CI: (0.8956, 0.906)
       No Information Rate: 0.8854
##
       P-Value [Acc > NIR] : 8.901e-09
##
##
##
                     Kappa: 0.3147
##
   Mcnemar's Test P-Value : < 2.2e-16
##
##
               Sensitivity: 0.9868
##
##
               Specificity: 0.2373
            Pos Pred Value: 0.9091
##
            Neg Pred Value: 0.7000
##
##
                Prevalence: 0.8854
##
            Detection Rate: 0.8737
##
      Detection Prevalence: 0.9611
##
         Balanced Accuracy: 0.6121
##
##
          'Positive' Class: 1
##
```

This SVM Model failed miserably in predicting subscribers, 1125 false positives, and only 350 true positives. Try bagged model

```
library(dplyr)
                      #for data wrangling
library(e1071)
                      #for calculating variable importance
library(caret)
                      #for general model fitting
library(rpart)
                     #for fitting decision trees
library(ipred)
                      #for fitting bagged decision trees
set.seed(1)
#fit the bagged model
bag <- bagging(</pre>
 formula = y ~ .,
 data = train,
 nbagg = 150,
 coob = TRUE,
  control = rpart.control(minsplit = 2, cp = 0)
#display fitted bagged model
bag
```

```
##
## Bagging classification trees with 150 bootstrap replications
##
## Call: bagging.data.frame(formula = y ~ ., data = train, nbagg = 150,
## coob = TRUE, control = rpart.control(minsplit = 2, cp = 0))
##
## Out-of-bag estimate of misclassification error: 0.0888
```

```
pred <- predict(object = bag,</pre>
                newdata = test,
                type = "class")
library(caret)
confusionMatrix(data = as.factor(pred),
                reference = as.factor(test$y))
## Confusion Matrix and Statistics
##
##
             Reference
                        2
## Prediction
                  1
            1 10980
                      677
               415
                      798
##
##
##
                  Accuracy : 0.9152
                    95% CI : (0.9102, 0.9199)
##
##
       No Information Rate: 0.8854
##
       P-Value [Acc > NIR] : < 2.2e-16
##
##
                     Kappa: 0.5469
##
    Mcnemar's Test P-Value : 2.829e-15
##
##
##
               Sensitivity: 0.9636
##
               Specificity: 0.5410
##
            Pos Pred Value: 0.9419
##
            Neg Pred Value: 0.6579
                Prevalence: 0.8854
##
##
            Detection Rate: 0.8531
##
      Detection Prevalence: 0.9057
##
         Balanced Accuracy: 0.7523
##
##
          'Positive' Class: 1
##
Try xgboost model
library(gbm)
## Loaded gbm 2.1.8.1
library(caret)
set.seed(112)
model_gbm = gbm(y ~.,
                data = train,
                distribution = "multinomial",
                cv.folds = 10,
                shrinkage = .01,
                n.minobsinnode = 10,
```

n.trees = 500)

500 trees to be built

```
## Confusion Matrix and Statistics
##
##
             Reference
                        2
## Prediction
                1
##
            1 11213
                      182
            2 1018
                      457
##
##
##
                  Accuracy: 0.9068
##
                    95% CI : (0.9016, 0.9117)
       No Information Rate: 0.9503
##
       P-Value [Acc > NIR] : 1
##
##
##
                     Kappa: 0.3901
##
##
    Mcnemar's Test P-Value : <2e-16
##
               Sensitivity: 0.9168
##
##
               Specificity: 0.7152
##
            Pos Pred Value: 0.9840
##
            Neg Pred Value: 0.3098
##
                Prevalence: 0.9503
##
            Detection Rate: 0.8713
      Detection Prevalence: 0.8854
##
##
         Balanced Accuracy: 0.8160
##
##
          'Positive' Class : 1
##
```

This is the most robust model with a specificity of 0.7320.