

Callback Url

Callback Url here

Auth Token(Bearer)

Type Auth Token here

Save

# Webhook Response Documentation

The webhook sends **POST** requests to the configured endpoint with JSON payloads based on the notification type.

## 1. Delivery Status Update

**Description:** This webhook notifies about changes in the delivery status of a consignment.

### Example Payload:

```
{  
  "notification_type": "delivery_status",  
  "consignment_id": 12345,  
  "invoice": "INV-67890",  
  "cod_amount": 1500.00,  
  "status": "Delivered",  
  "delivery_charge": 100.00,  
  "tracking_message": "Your package has been delivered successfully.",  
  "updated_at": "2025-03-02 12:45:30"  
}
```

### Field Details:

Field Name	Type	Description
notification_type	string	Fixed value: "delivery_status"
consignment_id	integer	Unique ID of the consignment
invoice	string	Invoice number associated with the consignment
cod_amount	float	Cash on delivery (COD) amount

Field Name	Type	Description
status	string	Current delivery status in between: pending delivered partial_delivered cancelled unknown
delivery_charge	float	Delivery charge applied
tracking_message	string	Status update message
updated_at	string (datetime)	Timestamp of the last update (YYYY-MM-DD HH:MM:SS)

## 2. Tracking Update

**Description:** This webhook sends tracking updates for a consignment.

### Example Payload:

```
{  
  "notification_type": "tracking_update",  
  "consignment_id": 12345,  
  "invoice": "INV-67890",  
  "tracking_message": "Package arrived at the sorting center.",  
  "updated_at": "2025-03-02 13:15:00"  
}
```

### Field Details:

Field Name	Type	Description
notification_type	string	Fixed value: "tracking_update"
consignment_id	integer	Unique ID of the consignment
invoice	string	Invoice number associated with the consignment
tracking_message	string	Update message related to the package tracking
updated_at	string (datetime)	Timestamp of the last update (YYYY-MM-DD HH:MM:SS)

## Webhook Headers

Header Name	Value
Content-Type	application/json
Authorization	Bearer {your_api_key} (if authentication is required)

## Response Handling

Your server should respond with an HTTP `200 OK` status if the webhook is processed successfully.

### Success Response:

```
{  
  "status": "success",  
  "message": "Webhook received successfully."  
}
```

### Error Response (Example):

```
{  
  "status": "error",  
  "message": "Invalid consignment ID."  
}
```