

Callback Url

Callback Url here

Auth Token(Bearer)

Type Auth Token here

Save

Webhook Response Documentation

The webhook sends **POST** requests to the configured endpoint with JSON payloads based on the notification type.

1. Delivery Status Update

Description: This webhook notifies about changes in the delivery status of a consignment.

Example Payload:

```
{
  "notification_type": "delivery_status",
  "consignment_id": 12345,
  "invoice": "INV-67890",
  "cod_amount": 1500.00,
  "status": "Delivered",
  "delivery_charge": 100.00,
  "tracking_message": "Your package has been delivered successfully.",
  "updated_at": "2025-03-02 12:45:30"
}
```

Field Details:

Field Name	Type	Description
notification_type	string	Fixed value: "delivery_status"
consignment_id	integer	Unique ID of the consignment
invoice	string	Invoice number associated with the consignment
cod_amount	float	Cash on delivery (COD) amount

Field Name	Type	Description
status	string	Current delivery status in between: pending delivered partial_delivered cancelled unknown
delivery_charge	float	Delivery charge applied
tracking_message	string	Status update message
updated_at	string (datetime)	Timestamp of the last update (YYYY-MM-DD HH:MM:SS)

2. Tracking Update

Description: This webhook sends tracking updates for a consignment.

Example Payload:

```
{
  "notification_type": "tracking_update",
  "consignment_id": 12345,
  "invoice": "INV-67890",
  "tracking_message": "Package arrived at the sorting center.",
  "updated_at": "2025-03-02 13:15:00"
}
```

Field Details:

Field Name	Type	Description
notification_type	string	Fixed value: "tracking_update"
consignment_id	integer	Unique ID of the consignment
invoice	string	Invoice number associated with the consignment
tracking_message	string	Update message related to the package tracking
updated_at	string (datetime)	Timestamp of the last update (YYYY-MM-DD HH:MM:SS)

Webhook Headers

Header Name	Value
Content-Type	application/json
Authorization	Bearer {your_api_key} (if authentication is required)

Response Handling

Your server should respond with an HTTP **200 OK** status if the webhook is processed successfully.

Success Response:

```
{
  "status": "success",
  "message": "Webhook received successfully."
}
```

Error Response (Example):

```
{
  "status": "error",
  "message": "Invalid consignment ID."
}
```