

ENG 111. KSS
Mid-term Exam (30%)
ENG 111 - Section
Date: Time: 1 hour 30 minutes (Writing and submitting)

Answer all the questions. You must use your own language. Please submit on time in the Classwork section. Count the total number of words and write it down.

Question#1:Communication Process(10 marks)

Please read the following given situation and analyse it based on your knowledge gained from this course. Explain what was done right, and what should have been done or could have been avoided, and why. Please write within 130 to180 words. (10)

Abir Hossain is a fresher and has graduated with flying colors. He is gearing up for his first job interview. He has been preparing for the past two months and seems confident about nailing the interview. He has done enough research to know what to expect from the interview. On the designated day, he arrives at the office wearing casual clothes and sneakers. He has heard from other sources how this office was a creative agency and the employees were pretty casual and laid-back. To his surprise, he sees all the other interviewees, dressed formally. He becomes very nervous and starts thinking of excuses to bail on the interview and maybe reschedule later. However, he is soon led inside to the interviewers. The panel members do not seem too perturbed by his choice of clothes

and simply begin the interview.

“What’s your name?”, asked one of the panel members.

“Umm..Hoss..Ab...Hossain Abir...Sorry, Abir Hossain”, he muttered. “So, you have graduated from NSU?”

“Ummm..Yes...Sorry about my clothes...I didn’t know..”, he said nervously. “That’s alright, please tell us why you think you would be suitable for the position.” “Yeah...I

mean...I am...I was...I am really sorry. I didn’t know that formal clothes are mandatory..”, he said, while sweating buckets.

“Again, it’s absolutely alright. Please relax. Here, have a glass of ...” “Bathroom!”

Abir screamed suddenly and left the room.

The interviewers looked at each other dazed and confused.

Question#2: Listening & Responding (15 marks)

Analyse the situation and answer the following questions:

Mrs.Rahman was visiting her village with her mother Dr.Sabera.They had hired a driver to drive them back to Dhaka but before they could start their journey, Mrs.Rahman was trying to distribute some food amongst the villagers, who had cooperated with her during their stay. However,her mother had already boarded the car and was becoming extremely impatient.

Dr.Sabera:Why are you taking such a long time?

Mrs.Rahman: It's just been about...

: About WHAT? I have been waiting inside for so long!

:Okay I understand but it's going to be just a few more...

:Just a few more...WHAT?! The driver has to drop us home and go back to his premises on time.

:Okay, I know that...

: Ohhh...YOU KNOW THAT?! Do you have any idea of what time it is?

:Why are you screaming like this? Did the driver complain to you or imply in any way that he is in a rush?

Driver: No no Ma'm.Please take your time.

Dr.Sabera: Of course he won't say anything on his own. But I know...WHY ARE YOU STILL KEEPING US WAITING?

Mrs.Rahman:Okay.Please don't stress. I am almost done here. Just a few more min..

:Few more few more... Why should I not be stressed? You are the one who is causing me stress!

Not to risk aggravating her ageing mother any further, Mrs Rahman bid farewell to the locals and got inside the car. They were finally on the road towards Dhaka.

Dr.Sabera initiated conversation with the driver. She asked the driver a lot of personal questions. He remained very patient, and answered diplomatically, which relieved Mrs.Rahman who was quite embarrassed with her mother's bombardment of personal queries and curiosity. She remained quiet and let her mother continue the conversation.

The car gradually approached a flyover, and Dr.Sabera immediately insisted the driver to not get on the flyover but instead take the road below. However, that caused them all to get stuck in tremendous traffic, that too on a road which was under construction. As they all struggled through the rough road and fought through heavy traffic, Mrs. Rahman asked,

:Mother, why did you not let the driver use the flyover?

:You've very little idea about these roads, so stay quiet

:Okay, but see, now we are stuck on the road and will be stuck here for who-knows-how-long; and even the road is in an extremely poor condition filled with potholes. It's going to damage the car's condition.

:It'll just be a few more minutes. You don't know anything. Just wait and see! This is the best route to go through to Dhaka.

:No mother. You rushed me in order to save a mere few minutes and now look at us... We'll be stuck here for hours! We should have just taken the flyover...

Softly, the driver intervened and said, "Ma'am your daughter is right. Going via the flyover would have been the better route. However, it's not possible now. Let's hope the traffic on this route clears up quickly".

Dr.Sabera defended herself yet again,

:Usually this is the best route. So what if there is a little bit of traffic today?

:Okay mother, but we were seeing this traffic line-up from afar,yet, you wanted to come through this route. Why are you so stubborn and set in your ways?

:YOU KNOW WHAT?! I am a simple grounded person so I like to stay rooted to the ground rather than go on roads that fly over you.

:What are you even saying? That is not making proper sense mother...

:Don't talk to me about what makes sense and what doesn't. It's all your fault from the very beginning!

For the rest of the ride both Mrs. Rahman and the driver stayed quiet, so as to not trigger Dr.Sabera in any way and create further nuisance.

Answer the following questions based on your understanding and analysis of the situation above:

Q1)Do you think that the way Mrs.Rahman handled the situation was a good idea?

Q2)According to your opinion, what could have been the driver's response against Dr.Sabera's words?

Q3)If you were in Mrs.Rahman's shoes, what would have been your way to manage the situation?