

## Customer Authorisation and Consent for VPP Platform

Dear Customer,

Thank you for choosing CovaU as your Virtual Power Plant (VPP) provider.

This Authorisation Form is intended to grant your consent and authorisation to CovaU, allowing us to perform the services we provide to you as part of the operation of our VPP, as well as the services you provide to us, including granting CovaU access to and control over your Battery.

VPP Platform means CovaU "VPP Platform" system which will communicate with, access and control your Eligible Battery System during VPP Events, as may be updated from time to time by CovaU.

**Before signing the Form, please make sure all your details and system details are correct.**

Customer Details	
<b>Customer Name</b>	
<b>Mobile</b>	
<b>Email</b>	
<b>Supply Address</b>	
<b>NMI</b>	
System Details	
<b>Battery Brand</b>	<b>Battery Size</b>
<b>Battery Account</b>	
<b>Inverter SN</b>	
Customer Signature (s)	
<p><b>Customer Authorisation:</b> By signing this form, I authorise CovaU to:</p> <ol style="list-style-type: none"> <li>1. Remotely access and control my Battery at any time during the VPP Services Term for the purposes of the VPP Program.</li> <li>2. Access my Supply Address for on-site work by CovaU technicians or the installer.</li> <li>3. Disclose my Data to third parties that are directly involved in administering the VPP Program, including CovaU's VPP Platform provider or technology partner, for purposes such as Battery status and may need my Supply Address or an identifier for site coordination.</li> <li>4. Complete the battery connection.</li> <li>5. Engaged the installer to complete the connection, if I requested the battery installation.</li> </ol> <p><b>Customer Acknowledgement &amp; Consent:</b> By signing this form, I also acknowledge and agree that:</p> <ol style="list-style-type: none"> <li>1. Prior to signing this form, I have already signed and agreed to the <b>CovaU VPP Offer</b> and the <b>CovaU Virtual Power Plant Services Agreement</b>.</li> <li>2. Prior to signing this authorisation form, I provide my consent for the installer to perform the necessary actions.</li> <li>3. CovaU employs reasonable administrative, technical, and physical security measures to protect the Data collected through the VPP Program. This includes, where possible, encryption of communications to and from the Battery, secure storage of Data, and restricting access to personnel who require it for VPP Program duties.</li> <li>4. When my participation is terminated (whether by myself or CovaU), CovaU will cease all remote control of my Battery, take necessary steps to disconnect the VPP Platform, and I may need to revoke any permissions in my Battery app that allowed CovaU's access and control.</li> <li>5. If I use any third-party apps or services (such as a battery manufacturer's app), these are outside of CovaU's control and not covered by CovaU Privacy Policy.</li> <li>6. I acknowledge that CovaU may provide me with access to the VPP Platform app, which is covered by CovaU Privacy Policy.</li> </ol>	

7. I have read and agreed CovaU Privacy Policy through Website <a href="https://covau.com.au/terms-conditions/">https://covau.com.au/terms-conditions/</a> .	
<b>Signature</b>	
<b>Date</b>	

**Option** - Only applicable when customers have requested battery installation

Installer Information	
Field	Details
Installer Name	
Installer Company	
Installer License Number	
Installer Signature	
Date	
<b>Installer Statement:</b> <i>The installer may perform the installation of the battery, complete the battery connection, and carry out any related actions necessary for the VPP Program. By signing, the installer confirms their role and responsibilities.</i>	