

# Data Science: Bank Marketing (Campaign) (Group Project) October 2022

# Team Members

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# Agenda

- Executive Summary
- Problem Statement
- > Approach
- > EDA
- Model Development
- Model Selection
- Model Evaluation
- Conclusion



### **Executive Summary**

One of the challenge for all banking companies is to understand the whether the customers are eligible for deposit. To solve this problem ABC company approached an analytics company to automate this process of identification.

### **ML Problem:**

With an objective to gather insights on the factors that are impacting the deposited, build a classification for the given dataset

Target Variable: Deposited

# **Problem Description**

• ABC Bank wants to sell it's term deposit product to customers and before launching the product they want to develop a model which help them in understanding whether a particular customer will buy their product or not (based on customer's past interaction with bank or other Financial Institution).

### **Business Understanding**

- Bank wants to use ML model to shortlist customer whose chances of buying the product is more so that their marketing channel (tele marketing, SMS/email marketing etc) can focus only to those customers whose chances of buying the product is more.
- This will save resource and their time (which is directly involved in the cost (resource billing)).
- Develop model with Duration and without duration feature and report the performance of the model.
- Duration feature is not recommended as this will be difficult to explain the result to business and also it will
- be difficult for business to campaign based on duration.

### Task

- Problem understanding
- Data Understanding
- Data Cleaning and Feature engineering
- Model Development
- Model Selection
- Model Evaluation
- Report the accuracy, precision and recall of both the class of target variable
- Report ROC-AUC as well
- Deploy the model
- Explain the challenges and model selection

# Approaches taken

- > Data was taken from github and analysed
- > Problem understanding
- ➤ Data Understanding
- ➤ Data Cleaning and Feature engineering
- ➤ Model Development
- > Model Selection
- ➤ Model Evaluation

### Data Intake Report

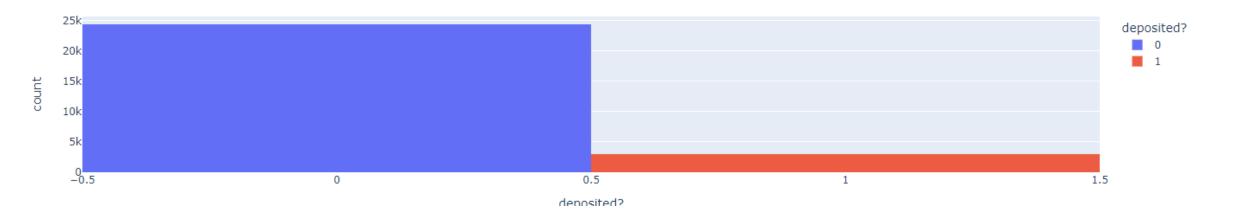
- Name: Bankuing Data Science Report date: 24/9/2022
- Data storage location: <u>https://github.com/mostafafakhra/DataGlacierInternship---30-July-to-30-October-2022</u>
- Total number of files 1
- Base format of the file .csv

# Missing Values

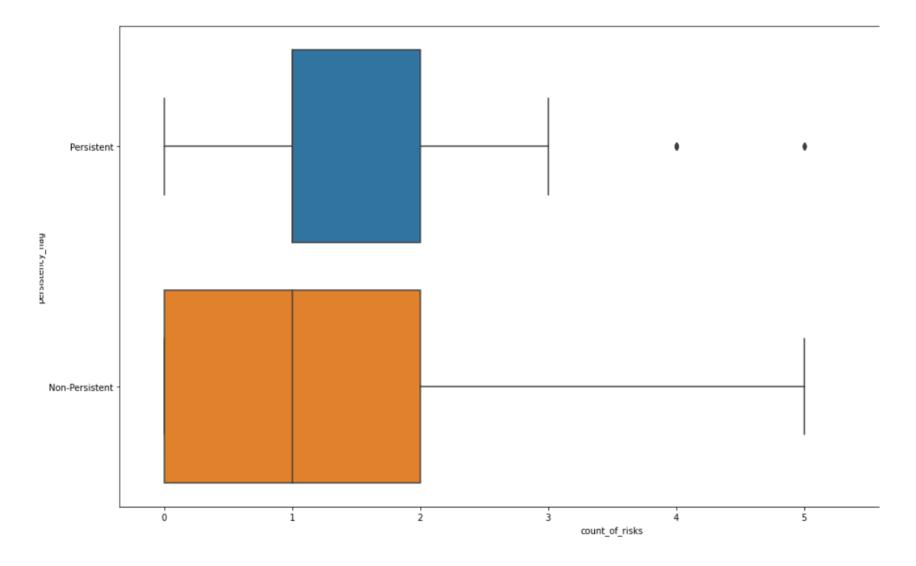
age	0
job	330
marital	80
education	1731
default	8597
housing	990
loan	990
contact	0
month	0
day_of_week	0
campaign	0
pdays	0
previous	0
poutcome	0
emp.var.rate	0
cons.price.idx	0
cons.conf.idx	0
euribor3m	0
nr.employed	0
deposited?	0
dtype: int64	

No missing values were found

# Histogram

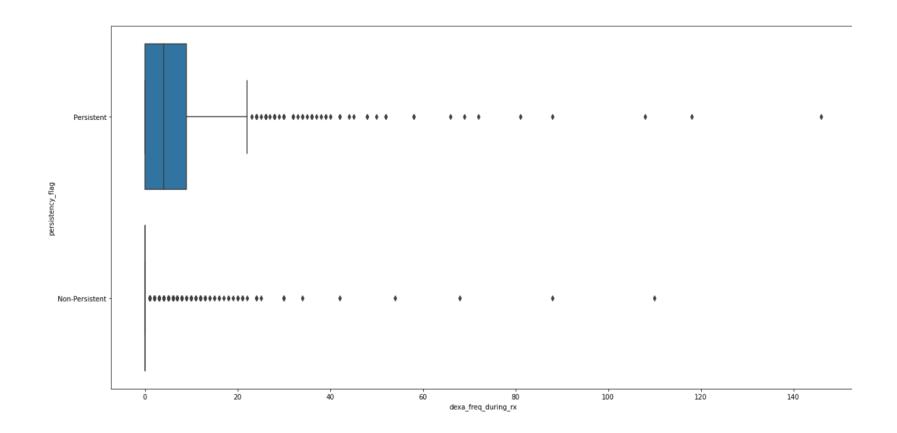


# **Analysis of Outliners**



Visual analysis showing the outliners in one column by box plot Analysis

# **Analysis of Outliners**



Box plot analysis showing the outliners

## Analysis of Skewness and kurtosis

skweness: 0.8797905232898707

Kurtosis: 0.9004859968892842

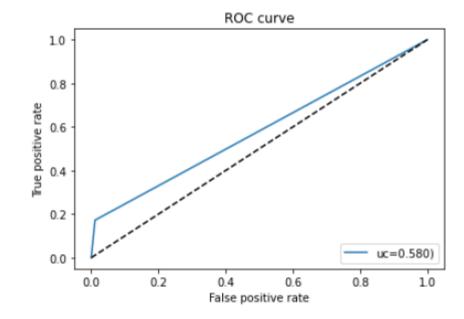
Data shows a moderate positive skewed data on this column and fairly platykurtic so the data has little outliers

# Model Creation-Logistic Regression

Accuracy: 0.8979418268412995 Precision: 0.6578947368421053 Recall: 0.1720183486238532

F1 Score : 0.	.272727272727	2727		
	precision	recall	f1-score	support
No Deposited	0.91	0.99	0.95	10450
Deposited	0.66	0.17	0.27	1308
accuracy			0.90	11758
macro avg	0.78	0.58	0.61	11758
weighted avg	0.88	0.90	0.87	11758

AUC : 0.5804110881875246

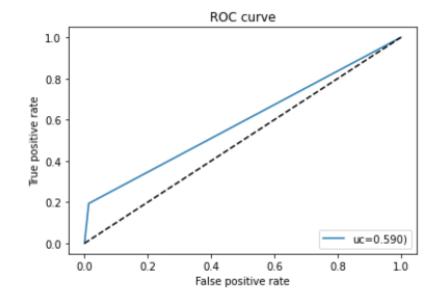


# Model Creation- RidgeClassifier

Accuracy: 0.8985371661847253 Precision: 0.6470588235294118 Recall: 0.19342507645259938 F1 Score: 0.2978222483814008

FI Score : 0	. 29/8/224838	14008		
	precision	recall.	f1-score	support
No Deposited	0.91	0.99	0.95	10450
Deposited	0.65	0.19	0.30	1308
accuracy			0.90	11758
macro avg	0.78	0.59	0.62	11758
weighted avg	0.88	0.90	0.87	11758

AUC: 0.5901096674129026

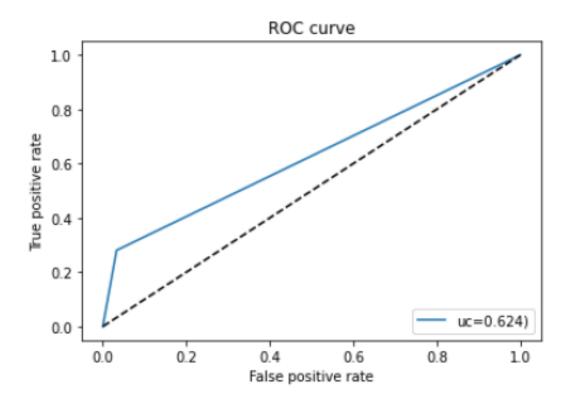


### **Random Forest Classifier**

Accuracy: 0.8907127062425583
Precision: 0.5161744022503516
Recall: 0.2805810397553517
F1 Score: 0.36354631005448246

12 20010 1 012003 1022003 1 10210				
	precision	recall	f1-score	support
No Deposited	0.91	0.97	0.94	10450
Deposited	0.52	0.28	0.36	1308
accuracy			0.89	11758
macro avg	0.72	0.62	0.65	11758
weighted avg	0.87	0.89	0.88	11758

AUC: 0.6238311897341351



### Conclusion

- Approximately all the classifiers have same result, but Random Forest was the best one.
- The model has around 89% Accuracy.
- Random Forest has 87% Precision, 89% Recall, & 88% F1 Score.
- We can also see the results for each classifier as well.

# Thank You

