

# MOSTAFIJUR RAHMAN

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## Employment

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### Software Engineer

VaidTech Services — Dhaka, Bangladesh

2020-Present

- Contributed to the development of a telemedicine platform, improving patient-doctor consultation efficiency.
- Integrated the WhatsApp API for customer management, automating 80% of customer interactions and improving customer retention by 25%.
- Developed a rewards-based platform for user engagement through polls, PTC, and surveys, serving 12,000+ users.
- Deployed projects using Docker, streamlining the development process and reducing environment-related issues.

## Projects

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### WhatsApp API Integration & Customer Management System

**Tech Stack:** Django, React, PostgreSQL, WhatsApp API

- Developed a customer management system integrated with the WhatsApp API, enabling personalized messaging and automation of customer interactions.
- Implemented features for creating meta templates, customer profiles, marketing messages and scheduling reminder messages, along with real-time customer messaging.
- Improved system performance using Django's efficient query handling and React's dynamic UI rendering, reducing manual effort by 80%.

### Telemedicine System

**Tech Stack:** Django, React, PostgreSQL, OpenAI API

- Developed a telemedicine platform for remote patient consultations, improving patient engagement by 40%.
- Integrated one-time messaging, doctor responses, and automated diagnosis and treatment suggestions using the OpenAI API.
- Optimized backend processes using Django's ORM for fast data access and React's dynamic rendering for smooth user experiences.
- Ensured compliance with healthcare standards and optimized backend processes, reducing doctor response time and enhancing patient satisfaction.

## Education

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### European University Of Bangladesh

Bachelor of Science in Computer Science

### Thakurgaon Polytechnic Institute

Diploma In Computer Technology

## Skills

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**Programming Languages:** Python, JavaScript, HTML, CSS

**Backend Technologies:** Django, Django Rest Framework, MySQL, PostgreSQL, Docker

**Frontend Technologies:** React.js, Next.js, Bootstrap, VanillaJS, jQuery