# **MOSTAFIJUR RAHMAN**

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## **Employment**

#### **Software Engineer**

VaidTech Services — Dhaka, Bangladesh

2020-Present

- Contributed to the development of a telemedicine platform, improving patient-doctor consultation efficiency.
- Integrated the WhatsApp API for customer management, automating 80% of customer interactions and improving customer retention by 25%.
- Developed a rewards-based platform for user engagement through polls, PTC, and surveys, serving 12,000+ users.
- Deployed projects using Docker, streamlining the development process and reducing environmentrelated issues.

## **Projects**

#### WhatsApp API Integration & Customer Management System

Tech Stack: Django, React, PostgreSQL, WhatsApp API

- Developed a customer management system integrated with the WhatsApp API, enabling personalized messaging and automation of customer interactions.
- Implemented features for creating meta templates, customer profiles, marketing messages and scheduling reminder messages, along with real-time customer messaging.
- Improved system performance using Django's efficient query handling and React's dynamic UI rendering, reducing manual effort by 80%.

#### **Telemedicine System**

Tech Stack: Django, ReactPostgreSQL, OpenAl API

- Developed a telemedicine platform for remote patient consultations, improving patient engagement by 40%.
- Integrated one-time messaging, doctor responses, and automated diagnosis and treatment suggestions using the OpenAl API..
- Optimized backend processes using Django's ORM for fast data access and React's dynamic rendering for smooth user experiences.
- Ensured compliance with healthcare standards and optimized backend processes, reducing doctor response time and enhancing patient satisfaction.

### **Education**

#### **European University Of Bangladesh**

Bachelor of Science in Computer Science

#### **Thakurgaon Polytechnic Institute**

Diploma In Computer Technology

# **Skills**

Programming Languages: Python, JavaScript, HTML, CSS

Backend Technologies: Django, Django Rest Framework, MySQL, PostgreSQL, Redis, GraphQL, RESTful API

Frontend Technologies: React.js, Next.js, Bootstrap, VanillaJS, jQuery

DevOps: Docker, Kubernetes, Git, CI/CD Pipeline