

English

Does your client or patient need community nursing or home care?

With the support of Buurtzorg’s community nursing services, clients who are still living independently can rely on specialized care at home.

The services include, among others:

- Dementia case management
- Palliative (end-of-life) care at home
- Assistance with personal care
- Specialized nursing care at home

Arranging community nursing care for your client or patient?

Together with our community nurse, we will discuss the available options with your client or patient. For more information or to request home care for your client or patient, please contact us ([link to contact page](#))

Dutch

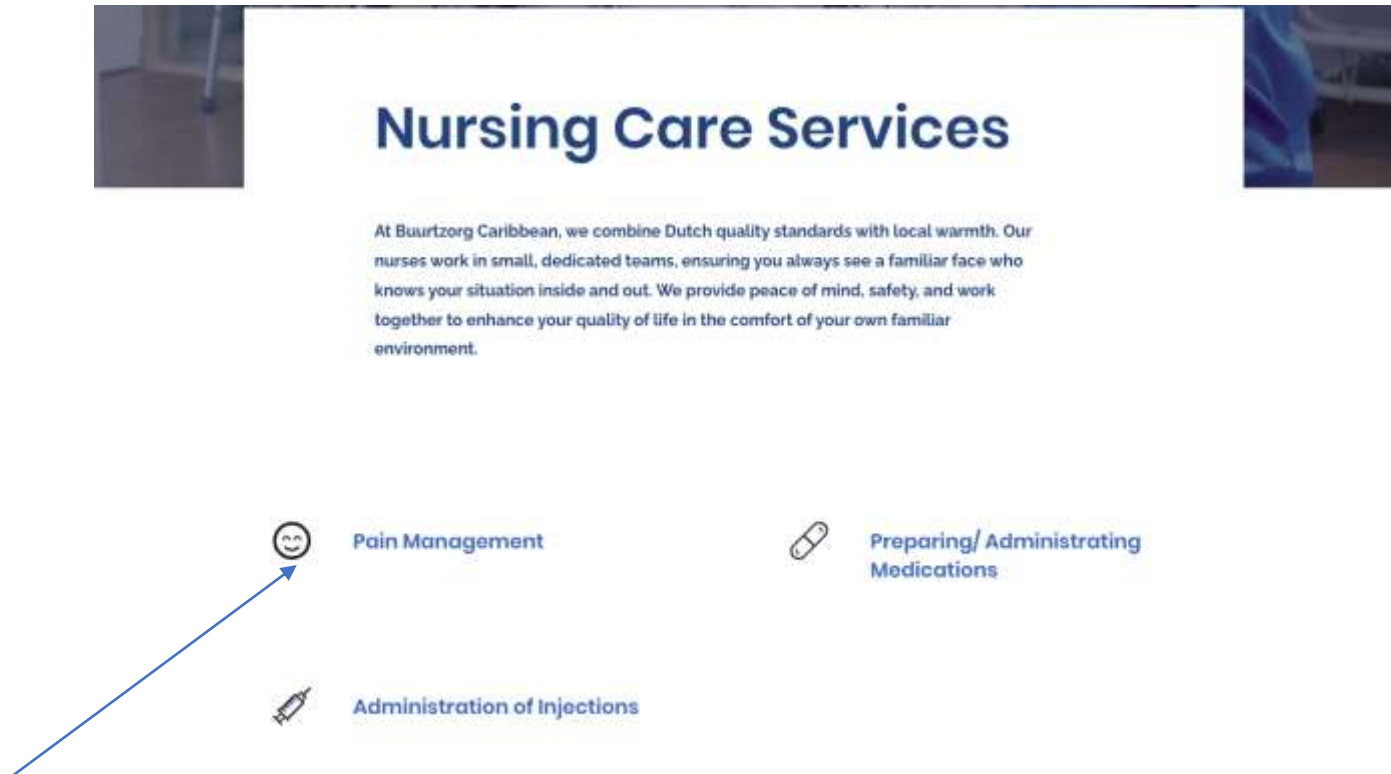
Heeft uw cliënt of patiënt wijkverpleging/thuiszorg nodig?

Met behulp van de wijkverpleging van Buurtzorg kunnen cliënten die nog zelfstandig wonen rekenen op specialistische hulp aan huis. De mogelijkheden zijn onder andere:

- Casemanagement dementie
- Palliatieve (terminale) zorg aan huis
- Hulp bij persoonlijke verzorging
- Gespecialiseerde verpleging aan huis

Wijkverpleging regelen voor uw cliënt of patiënt?

Samen met onze wijkverpleegkundige bespreken we de mogelijkheden met uw cliënt of patiënt. Voor meer informatie of het aanvragen van thuiszorg voor uw cliënt of patiënt kunt u contact opnemen met ons. ([link to contact page](#))



1. Change and Add Services:

- " Recovery after hospitalization"
- " Care for chronic conditions"
- " Specialized support for dementia"
- " Palliative and end-of-life care"
- " Care for vulnerable older adults"
- " Respite care "

2. Link these services to their specific pages

The road to recovery continues once you are back home. Our focus is on a safe and speedy recovery, working purposefully toward helping you regain your independence. You can count on support with all necessary medical procedures, such as:

- Complex wound care** (surgical wounds, oncological wounds)
- Compression therapy** (ACT bandaging)
- Care for and removal of sutures, staples, and drains**
- Infusion therapy (IV care) and parenteral nutrition at home**
- Monitoring of vital signs**
- Prevention of post-operative complications**
- Guidance with mobilization**, in close coordination with your physiotherapist and/or physician

We ensure the continuity of your specialist’s treatment plan and provide a responsible reduction of care as your independence increases.

Looking to recover quickly and safely? Request an intake today to ensure a smooth transition after your hospital discharge.

With chronic conditions (such as diabetes, heart failure, COPD, or kidney failure), expert monitoring is essential to maintain the stability of your health and prevent (acute) deterioration. Our nursing teams provide the necessary (medical) support and have expertise in areas including:

- Diabetes support**
- Stoma care**
- Catheter care**
- Tube feeding**
- Medication management**

By working with dedicated, consistent nurses, we are able to detect even small changes in your condition at an early stage. This allows us to make timely adjustments in close consultation with your treating physician and help prevent unnecessary complications.

Need support? Discover what our care and assistance can mean for you.

Dementia care requires more than medical expertise; it calls for a safe environment and genuine understanding. We provide the structure needed to help individuals live at home longer and with dignity. Our nurses can assist with, among other things:

- Case management and care coordination**
- Medication monitoring**
- Early detection and signaling of changes**
- ADL support (Assistance with Activities of Daily Living)**
- Psychoeducation and guidance for informal caregivers**

Our efforts are focused on restoring calm within the home and supporting caregivers, allowing the emphasis to return to the personal relationship rather than the daily burden of care.

Need help with dementia care? Feel free to contact us to schedule an intake consultation.

Palliative and End-of-Life Care

When the possibility of recovery comes to an end, our focus shifts to symptom relief and comfort. We provide high-quality medical care along with compassionate support, ensuring a dignified farewell in the comfort of your own environment. In this familiar setting, our nurses can take over care, including:

- **Intensive pain relief and symptom management**
- **Technical support for morphine pumps or palliative sedation**
- **Personal care with maximum attention to comfort and dignity**
- **Multidisciplinary coordination with your general practitioner and/or other healthcare professionals**
- **Guidance for the client and loved ones throughout the end-of-life process**

We are available **24/7 for urgent situations**, providing as much comfort and support as possible during this profound period.

Need care during the final stage of life? Contact us for immediate support.

Prevention is better than cure. Our preventive care focuses on closely monitoring the overall condition of older adults and intervening early in the event of any decline. We are happy to support you or your loved one with:

- **ADL care** (bathing and dressing)
- **Periodic monitoring of vital signs** (blood pressure, heart rate, oxygen saturation)
- **Early detection of geriatric risks**, such as falls, malnutrition, or dehydration
- **Medication management:** supervision of proper use and prevention of side effects
- **Home safety assessment**
- **Monitoring overall hygiene and prevention of skin breakdown**

We ensure continuity of care by working with dedicated teams of consistent nurses—providing a familiar face you can trust. Together with the family, we make sure that small warning signs are recognized in time before they develop into more complex problems.

Want your loved one to remain safe at home? Ask about our periodic check-ups.

A medical care need does not have to stand in the way of a stay in the Caribbean. We provide full continuity of care for tourists and temporary residents, with the same quality you are accustomed to at home.

- Continuation of nursing treatments** at your vacation address or hotel
- Assistance with personal care (ADL)** tailored to your holiday schedule
- Support with acute medical concerns** during your trip
- Coordination with your own healthcare providers** in your country of origin
- Logistical support** for medical supplies and equipment on-site

We take over your care from the moment you arrive, allowing you and your loved ones to focus entirely on a relaxing stay without concerns about the continuity of care.

Carefree vacation? Arrange your care on the island in advance.

What is Buurtzorg Caribbean?

Buurtzorg Caribbean is a home care organization that provides professional and personalized care to people in their own homes, within their familiar environment. We operate according to the Buurtzorg model, which focuses on small-scale, client-centered care.

Services

What types of care does Buurtzorg Caribbean provide?

We offer a wide range of care services in the areas of long-term care, short-term care, and respite care, including:

- Personal care (**ADL care**)
- Preparing and administering medication
- Administering injections
- Infusion therapy
- Pain management
- Diabetes care
- Case management and support for dementia
- (Complex) wound care
- Performing nursing procedures at the request of your treating physician or general practitioner
- Palliative (end-of-life) care
- Care and support for individuals with chronic conditions

How can I request care?

You can request care by contacting us through our website, by phone, or via WhatsApp. We will schedule an intake consultation to discuss your care needs. A nurse will visit your home to determine the required care together with you and explore how our team can support you.

When do you provide care?

During the intake, we assess your care needs together. We can visit as often as necessary throughout the day. Our teams are available **24 hours a day, 7 days a week** to provide the care you need.

What does the care cost?

The cost of care depends on your specific needs. After the intake consultation—during which we determine the required care—you will receive a customized quote.

Do you provide night care?

We do not offer scheduled night care. However, our nursing team is reachable **24/7** for our clients. When necessary (for example, in cases of terminal care, complex wound care, or when you have a stoma or catheter), you can rely on receiving the appropriate care, even at night.

Do you provide care on weekends and holidays?

Yes, we provide care **7 days a week**, including weekends and public holidays.

Do you accept temporary clients?

Yes, we accept temporary clients—for example, after a hospital stay or surgery. We also provide respite care and care for individuals temporarily staying on the islands.

What other services do you offer besides care?

Our nurses can assist in arranging supportive services through our collaboration with other professionals. For example, we can organize in-home physiotherapy or occupational therapy, arrange a meal service, or schedule visits from a hairdresser or medical pedicurist. Ask your nurse about the available options.

Is the care covered by my health insurance?

The care we provide is not covered by SVB or AZV. However, private insurers often reimburse community nursing care. If you receive care in the Netherlands and require care during your temporary stay in Aruba or Curaçao, your insurer will often reimburse the costs. Feel free to contact our teams to explore the possibilities.

What payment methods are available?

You will receive a monthly invoice, which can be paid via bank transfer, debit card, or cash.

How is the quality of care ensured?

At Buurtzorg Caribbean, we work with small, self-managing teams of highly trained nurses and caregivers. This ensures personal attention and a high standard of care. We regularly evaluate our care processes and welcome client feedback. Our staff are certified nurses and caregivers with extensive home care experience and receive ongoing training to stay up to date with the latest developments in healthcare.

Do you provide services on weekends and public holidays?

Yes, we operate from Monday through Sunday. Please note that a surcharge applies on Sundays and public holidays.

How can I apply for a job at Buurtzorg Caribbean?

If you are interested in a position, you can submit your application directly to our teams in Aruba or Curaçao. Vacancies are posted on our social media channels.

Are there opportunities for volunteer work?

Yes, we welcome volunteers who want to make a meaningful contribution to the care of our clients. Contact us for more information about opportunities and the registration process.

What is the culture like at Buurtzorg Caribbean?

We place great value on a collegial and supportive work environment. By following the Buurtzorg model—with self-managing teams and a client-centered approach—we foster a positive and engaged workplace culture.

Have additional questions about working at Buurtzorg Caribbean? Feel free to contact us—we are happy to tell you more.

Can I volunteer at Buurtzorg Caribbean?

Yes, we welcome volunteers who wish to contribute to the care of our clients. Contact us for more information about opportunities and how to apply.

How can I submit feedback or file a complaint?

Your opinion is important to us. You can submit feedback or a complaint through our online form on the website, by email, or by phone. We treat all feedback confidentially and aim to respond within two weeks.

Do you have any other questions?

Please feel free to contact us—we are happy to assist you!

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Verpleegkundige zorgdiensten

- Pijnbestrijding**
Professionele ondersteuning bij het beheersen en verlichten van chronische of acute pijn.
- Medicijnen klaarmaken/toedienen**
Veilige bereiding en toediening van voorgeschreven medicijnen.
- Toediening van injecties**
Professionele injectieservices zoals voorgeschreven door uw arts.



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