Curriculum vitae

Md. Hasanur Rahman

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📍 North Badda, Gulshan-1, Dhaka, Bangladesh

⚙ Career Objectives:

To work in a firm with a professional work driven environment where I can utilize and apply my knowledge, skills which would enable me as a Engineer to grow while fulfilling organizational goals also technological mindset for designing, implementing IT network architecture, including configuration, Optimization and supporting network management systems.

🎓 Educational Records:

Name of Examination	University/Board	Year of passing	GPA/CGPA	Major subject/Group
B.Sc (Bachelor of Science)	Southeast University	Project Running	N/A	Computer Science &Engineering
Diploma in Engineering	Naogaon Polytechnic Institute	2018	3.18 out of 4	Computer Engineering
S.S.C	Raninagar Pilot Model High School	2013	4.56 out of 5	Science

💼 Employment History :

1. Asst. Network Engineer (Network Operation Center)
   Royal Green Limited (PacENeT)
   Department: Noc Operation
   Address: 114, Motijheel C/A, Level 9 & 17,, Dhaka, Bangladesh
   Duration: 1st January - Continue

🔧 Duties and Responsibilities:

- Network Monitoring using Solarwind, NAGIOS, NMS, DUDE and Cacti and reporting any unusual activity to the concern person
- Creating Tickets using Solarwind Ticketing Sysstem and ERP System and forwarding to concern person.
- Troubleshooting client problems (Slow B/W, Link Down, No Internet) using Winbox, Putty, and BRAS
- Hand on experience with Cisco Devices (Switch), ZTE Devices (OLT, Switch), BDcom OLT Devices

2. Executive Support Engineer.
   AlawaysOn Network Bangladesh Ltd (Nationwide ISP)
   Department: Support Engineer
   Address: Gulshan-1, House-12,Road-12
   Duration: 11 November 2020 -- 30 December 2022

⚒ Experiences:

- ➢ Establishing the networking environment by designing system configuration directing system installation, defining, documentation and enforcing system standards.
- ➢ Maintain most of the problem in Mikrotik. Configuring Mikrotik rout Netgear router, TP link router, Tenda router, Asus router, Altai, Unifi router and others.
- ➢ Configured all router as an access point router.
- ➢ Knowledge about how to configure VPN, Queue, port forwarding, Block website,
- ➢ Reporting network operational status by gathering and prioritizing information.
- ➢ Remote support of on-site engineers and end user/customers during installation.
- ➢ Remote troubleshooting and fault finding if issues occur upon initial installation.
- ➢ Speaking with customers via email and phone for initial requirement capture
- ➢ Utilized troubleshooting techniques by following signal flow throughout network to resolve problems. Administered remote access to diagnose and ensure problem resolution.
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🧑‍🏫 Training Summary:

Course/Training	Topics	Institute	location	From	To
CCNA (Routing & Switching)	Network Basic, IPv4, IP Classification, Cable, OSI Model Layer. Default Routing, Static Routing, Rip, DHCP Routing, OSPF Routing, EIGRP Routing, VLAN, VTP, Inter- VLAN	Atova Technology	Karim Tower (Level 8), 44/7AB, West PanthaPath, North Dhanmondi,	05 Jan 2020	10 April 2020
MTCNA	Mikrotik Installation, Basic Configuration, DHCP, PPPoE& Restore, Bandwidth Manage,Wireless,Hotspot,V P N, Website Block, IP Block, Firewall,Auto Redundancy, Load Balancing, MikroTik Monitoring,	Rosetta Technologies	Satmasjid Super Market, Mohammadpur Bus Stand, Dhaka, 1207	10th Feb 2021	20th April 201

Strengths:

- Excellent Communication skill to present points precisely and clearly.
- Good problem solving ability and analytic skill to solve the problem efficiently.
- Good team player and have excellent interaction skill to coordinate and work within a team.
- Excellent technical Skill.

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	High	Medium
Bangla	Native	Native	Native

Personal details:

Full Name   : Md hasanur Rahman
Father's Name   : Md.AbedHossain
Date of Birth   :28/09/1997
Nationality   : Bangladeshi
Permanent Address   : Vill:Lohachura, post: Raninagar ,Thana:Raninagar Dis:Naogaon
Religion   : Islam
Height   : 5'4"
Blood Group   : O$^+$(Positive)

Commitment:

I am confident that, if I get chance to serve in your organization, I am hereby committed that I shall perform all duties and responsibility that are assigned to me in my service life. Also declare that the above information is true to the best of my knowledge. Thank you for your consideration

References:

Probir Saha	**Md. Jahidul Islam**
Head Of Technical	Head Of Technical
AlwaysOn Network Bangladesh Ltd	Royal Green Limited (PacENeT)
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Signature: Md.Hasaur Rahman