

## Jacaranda Health Software Developer Interview Assignment

The data shared in the excel sheet contains the data we use and work with on a daily basis. For the privacy of our users, we have edited the content of the messages and replaced them with dummy text. Included, are two worksheets:

- 1) **Messages:** Incoming and Outgoing messages.
  - a) *body\_text*: The content of the message.
  - b) *Id*: Id of each message.
  - c) *Incoming*: Field showing if the message is incoming or outgoing.
  - d) *user\_id*: Field Indicating the id of the sender.
  - e) *ticket\_id*: Field indicating the ticket id.
  - f) *created\_at*: Field indicating when the ticket was created.
- 2) **Subjects:** Contain a ticket-subject mapper
  - a) *ticket\_id*: Field indicating the ticket id
  - b) *subject*: Subject of the ticket

### Task

- 1) Using the messages and subject worksheets, get all the unique tickets together with details associated with that ticket. Create an output that captures the:
  - a) *ticket\_id*
  - b) *subject*
  - c) *Phone number*. Phone number is in the Subject field. Not all the subjects have a phone number.
  - d) *intents*. Intents are indicated at the beginning of the body text. The text after **Detected intent**. For example, in the body text below, the intent is "**qsurvey\_positive**"  
Body text: *Detected intent: qsurvey\_positive (confidence: 0.340005435464587)*  
*At longed but fame her*  
NB. *Not all messages have an intent*
  - e) All incoming messages associated with that ticket.
  - f) All outgoing messages associated with that ticket

**NB. Incoming messages and Outgoing Messages should contain:**

  - i) Message content. Message content without the Detected intent and *confidence* section
  - ii) Id
  - iii) User\_id
  - iv) Date time

## Sample output

```
[{
  "ticket_id" : 5054,
  "subject" : "No Ideal I Was Breastfeeding",
  "phone": "254716000000",
  "intents": ["pain", "headache"],
  "incoming_messages": [{
    "id": 43060552854,
    "message": "Was artless, been nor come bower the it",
    "created": "2019-02-27T05:02:16.000Z",
    "updated": "2019-02-27T05:02:16.000Z",
    "user_id": 43019547057
  }],
  "outgoing_messages": [{
    "id": 43060552854,
    "description": "And had in was fabled seraphs nor it beyond",
    "created": "2019-02-27T05:02:16.000Z",
    "updated": "2019-02-27T05:02:16.000Z",
    "user_id": 43019547057
  },
  {
    "id": 4304352854,
    "description": "And had in was fabled seraphs nor it beyond",
    "created": "2020-02-27T05:02:16.000Z",
    "updated": "2020-02-27T05:02:16.000Z",
    "user_id": 4301954357
  }
}]
```

- 2) Using Flask, Build API endpoints that:
  - a) Save the ticket outputs to an SQL database
  - b) Retrieve the output from the database (batch and a single record by id)
  - c) Updates the record in the database
- 3) Bonus Points
  - a) Create a User interface to display the data
  - b) Write tests for your application

Please share a github/gitlab repository containing your code for the above repository.