#### **Evaluation**

Philipp Koehn

2020



#### **Evaluation**



- How good is a given machine translation system?
- Hard problem, since many different translations acceptable
  - → semantic equivalence / similarity
- Evaluation metrics
  - subjective judgments by human evaluators
  - automatic evaluation metrics
  - task-based evaluation, e.g.:
    - how much post-editing effort?
    - does information come across?

### **Ten Translations of a Chinese Sentence**



这个 机场 的 安全 工作 由 以色列 方面 负责.

Iraqi officials are responsible for airport security.

**Iraq** is in charge of the security at this airport.

The security work for this airport is the responsibility of the Iraq government.

Iraqi side was in charge of the security of this airport.

Iraq is responsible for the airport's security.

**Iraq** is responsible for safety work at this airport.

**Iraq** presides over the security of the airport.

Iraq took charge of the airport security.

The safety of this airport is taken charge of by Iraq

This airport's security is the responsibility of the **Iraqi** security officials.



# adequacy and fluency

### **Adequacy and Fluency**



- Human judgement
  - given: machine translation output
  - given: source and/or reference translation
  - task: assess the quality of the machine translation output

#### Metrics

**Adequacy:** Does the output convey the same meaning as the input sentence? Is part of the message lost, added, or distorted?

**Fluency:** Is the output good fluent English?
This involves both grammatical correctness and idiomatic word choices.

## Fluency and Adequacy: Scales



Adequacy				
5	all meaning			
4	most meaning			
3	much meaning			
2	little meaning			
1	none			

Fluency				
5	flawless English			
4	good English			
3	non-native English			
2	disfluent English			
1	incomprehensible			

#### **Annotation Tool**



#### **Judge Sentence**

You have already judged 14 of 3064 sentences, taking 86.4 seconds per sentence.

Source: les deux pays constituent plutôt un laboratoire nécessaire au fonctionnement interne de l'ue.

Reference: rather, the two countries form a laboratory needed for the internal working of the eu.

Translation	Adequacy	Fluency
both countries are rather a necessary laboratory the internal operation of the eu.	00000	00000
both countries are father a necessary laboratory the internal operation of the etc.	1 2 3 4 5	1 2 3 4 5
both countries are a necessary laboratory at internal functioning of the eu.	00000	00000
both countries are a necessary laboratory at internal functioning of the etc.	1 2 3 4 5	1 2 3 4 5
the two countries are rather a laboratory necessary for the internal workings of the eu.	00000	00000
the two countries are rather a laboratory necessary for the internal workings of the etc.	1 2 3 4 5	1 2 3 4 5
the two countries are rether a laboratory for the internal workings of the cu	00000	00000
the two countries are rather a laboratory for the internal workings of the eu.	1 2 3 4 5	1 2 3 4 5
the two countries are nother a personny laboratory internal workings of the cu	00000	00000
the two countries are rather a necessary laboratory internal workings of the eu.	1 2 3 4 5	1 2 3 4 5
Annotator: Philipp Koehn Task: WMT06 French-English		Annotate
	5= All Meaning	5= Flawless English
	4= Most Meaning	4= Good English
Instructions	3= Much Meaning	3= Non-native English
	2= Little Meaning	2= Disfluent English
	1= None	1= Incomprehensible

### **Hands On: Judge Translations**



- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:
     L'affaire NSA souligne l'absence totale de débat sur le renseignement
  - Reference:
     NSA Affair Emphasizes Complete Lack of Debate on Intelligence
  - System1:
     The NSA case underscores the total lack of debate on intelligence
  - System2:
     The case highlights the NSA total absence of debate on intelligence
  - System3:
     The matter NSA underlines the total absence of debates on the piece of information

### **Hands On: Judge Translations**



- Rank according to adequacy and fluency on a 1-5 scale (5 is best)
  - Source:
     N'y aurait-il pas comme une vague hypocrisie de votre part ?
  - Reference:Is there not an element of hypocrisy on your part?
  - System1:Would it not as a wave of hypocrisy on your part?
  - System2: Is there would be no hypocrisy like a wave of your hand?
  - System3:Is there not as a wave of hypocrisy from you?

### **Hands On: Judge Translations**



Rank according to adequacy and fluency on a 1-5 scale (5 is best)

#### – Source:

La France a-t-elle bénéficié d'informations fournies par la NSA concernant des opérations terroristes visant nos intérêts ?

#### - Reference:

Has France benefited from the intelligence supplied by the NSA concerning terrorist operations against our interests?

#### - System1:

France has benefited from information supplied by the NSA on terrorist operations against our interests?

#### - System2:

Has the France received information from the NSA regarding terrorist operations aimed our interests?

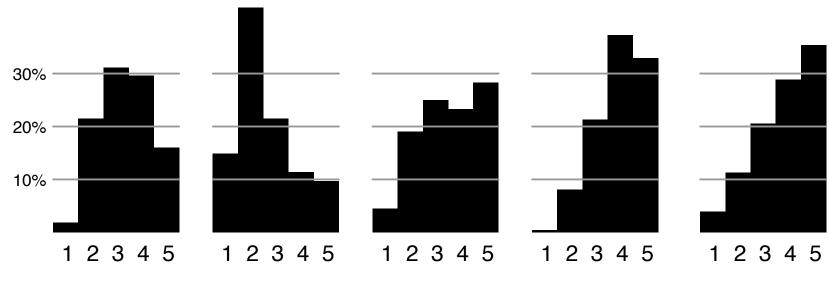
#### - System3:

Did France profit from furnished information by the NSA concerning of the terrorist operations aiming our interests?

### **Evaluators Disagree**



• Histogram of adequacy judgments by different human evaluators



(from WMT 2006 evaluation)

### Measuring Agreement between Evaluators



• Kappa coefficient

$$K = \frac{p(A) - p(E)}{1 - p(E)}$$

- p(A): proportion of times that the evaluators agree
- p(E): proportion of time that they would agree by chance (5-point scale  $\rightarrow p(E) = \frac{1}{5}$ )
- Example: Inter-evaluator agreement in WMT 2007 evaluation campaign

Evaluation type	P(A)	P(E)	K
Fluency	.400	.2	.250
Adequacy	.380	.2	.226

## **Ranking Translations**



• Task for evaluator: Is translation X better than translation Y? (choices: better, worse, equal)

• Evaluators are more consistent:

Evaluation type	P(A)	P(E)	K
Fluency	.400	.2	.250
Adequacy	.380	.2	.226
Sentence ranking	.582	.333	.373

### **Ways to Improve Consistency**



- Evaluate fluency and adequacy separately
- Normalize scores
  - use 100-point scale with "analog" ruler
  - normalize mean and variance of evaluators
- Check for bad evaluators (e.g., when using Amazon Turk)
  - repeat items
  - include reference
  - include artificially degraded translations

#### **Goals for Evaluation Metrics**



Low cost: reduce time and money spent on carrying out evaluation

**Tunable:** automatically optimize system performance towards metric

**Meaningful:** score should give intuitive interpretation of translation quality

**Consistent:** repeated use of metric should give same results

**Correct:** metric must rank better systems higher

#### **Other Evaluation Criteria**



When deploying systems, considerations go beyond quality of translations

**Speed:** we prefer faster machine translation systems

Size: fits into memory of available machines (e.g., handheld devices)

**Integration:** can be integrated into existing workflow

**Customization:** can be adapted to user's needs



## automatic metrics

#### **Automatic Evaluation Metrics**



- Goal: computer program that computes the quality of translations
- Advantages: low cost, tunable, consistent
- Basic strategy
  - given: machine translation output
  - given: human reference translation
  - task: compute similarity between them

#### Precision and Recall of Words



SYSTEM A: Iraqi officials responsibility of airport safety

REFERENCE: Iraqi officials are responsible for airport security

• Precision

$$\frac{correct}{output\text{-length}} = \frac{3}{6} = 50\%$$

Recall

$$\frac{correct}{reference-length} = \frac{3}{7} = 43\%$$

• F-measure

$$\frac{precision \times recall}{(precision + recall)/2} = \frac{.5 \times .43}{(.5 + .43)/2} = 46\%$$

#### **Precision and Recall**



SYSTEM A: Iraqi officials responsibility of airport safety

REFERENCE: Iraqi officials are responsible for airport security

SYSTEM B: <u>airport security Israeli officials are responsible</u>

Metric	System A	System B		
precision	50%	100%		
recall	43%	100%		
f-measure	46%	100%		

flaw: no penalty for reordering

#### **Word Error Rate**



• Minimum number of editing steps to transform output to reference

**match:** words match, no cost

**substitution:** replace one word with another

insertion: add word
deletion: drop word

• Levenshtein distance

$$\text{WER} = \frac{substitutions + insertions + deletions}{reference\text{-length}}$$

## **Example**



responsible

6

are

5

4

4

5

6

		Iraqi	officials	responsibility	of	airport	safety			airport	security	Iraqi	officials	
	0	1	2	3	4	5	6		0	1	2	თ	4	
Iraqi	1	0	1	2	3	4	5	Iraqi	1	1	2	2	3	
officials	2	1	0	1	2	3	4	officials	2	2	2	3	2	Ī
are	3	2	1	1	2	3	4	are	3	3	3	3	3	
responsible	4	3	2	2	2	3	4	responsible	4	4	4	4	4	ſ
for	5	4	3	3	3	3	4	for	5	5	5	5	5	
airport	6	5	4	4	4	3	4	airport	6	5	6	6	6	
security	7	6	5	5	5	4	4	security	7	6	5	6	7	

Metric	System A	System B
word error rate (WER)	57%	71%

#### **BLEU**



- N-gram overlap between machine translation output and reference translation
- Compute precision for n-grams of size 1 to 4
- Add brevity penalty (for too short translations)

$$\mathsf{BLEU} = \min\left(1, \frac{output\text{-}length}{reference\text{-}length}\right) \ \big(\prod_{i=1}^4 precision_i\big)^{\frac{1}{4}}$$

• Typically computed over the entire corpus, not single sentences

## Example



Iraqi officials responsibility of airport safety
2-GRAM MATCH 1-GRAM MATCH SYSTEM A:

Iraqi officials are responsible for airport security REFERENCE:

Iraqi officials are responsible
4-GRAM MATCH airport security SYSTEM B: 2-GRAM MATCH

Metric	System A	System B
precision (1gram)	3/6	6/6
precision (2gram)	1/5	4/5
precision (3gram)	0/4	2/4
precision (4gram)	0/3	1/3
brevity penalty	6/7	6/7
BLEU	0%	52%

### **Multiple Reference Translations**



- To account for variability, use multiple reference translations
  - n-grams may match in any of the references
  - closest reference length used
- Example

### **METEOR:** Flexible Matching



Partial credit for matching stems

SYSTEM Jim went home REFERENCE Joe goes home

Partial credit for matching synonyms

SYSTEM Jim walks home REFERENCE Joe goes home

• Use of paraphrases

### **Critique of Automatic Metrics**



- Ignore relevance of words
   (names and core concepts more important than determiners and punctuation)
- Operate on local level
   (do not consider overall grammaticality of the sentence or sentence meaning)
- Scores are meaningless
   (scores very test-set specific, absolute value not informative)
- Human translators score low on BLEU
   (possibly because of higher variability, different word choices)

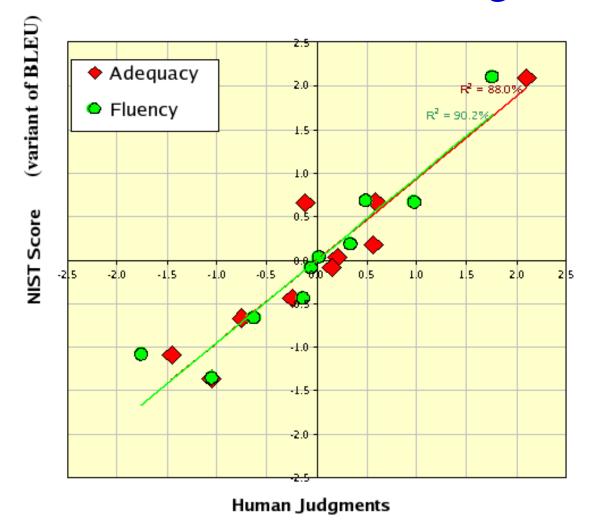
### **Evaluation of Evaluation Metrics**



- Automatic metrics are low cost, tunable, consistent
- But are they correct?
- → Yes, if they correlate with human judgement

### **Correlation with Human Judgement**





#### **Pearson's Correlation Coefficient**



- Two variables: automatic score x, human judgment y
- Multiple systems  $(x_1, y_1)$ ,  $(x_2, y_2)$ , ...
- Pearson's correlation coefficient  $r_{xy}$ :

$$r_{xy} = \frac{\sum_{i} (x_i - \bar{x})(y_i - \bar{y})}{(n-1) s_x s_y}$$

• Note:

$$\text{mean } \bar{x} = \frac{1}{n} \sum_{i=1}^{n} x_i$$

variance 
$$s_x^2 = \frac{1}{n-1} \sum_{i=1}^{n} (x_i - \bar{x})^2$$

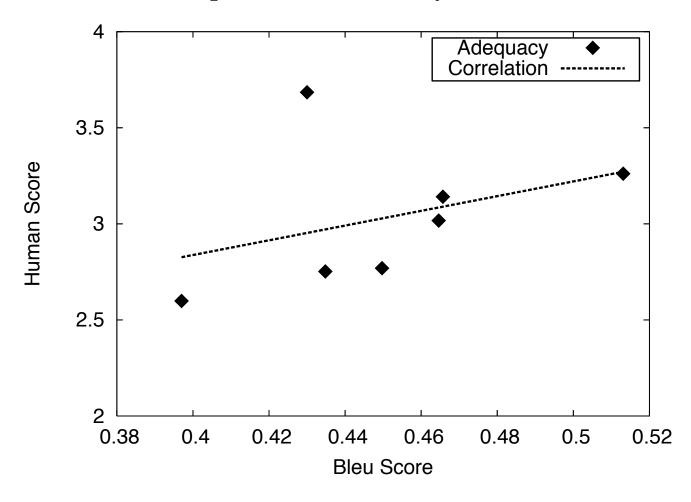
#### **Metric Research**



- Active development of new metrics
  - syntactic similarity
  - semantic equivalence or entailment
  - metrics targeted at reordering
  - trainable metrics
  - etc.
- Evaluation campaigns that rank metrics (using Pearson's correlation coefficient)

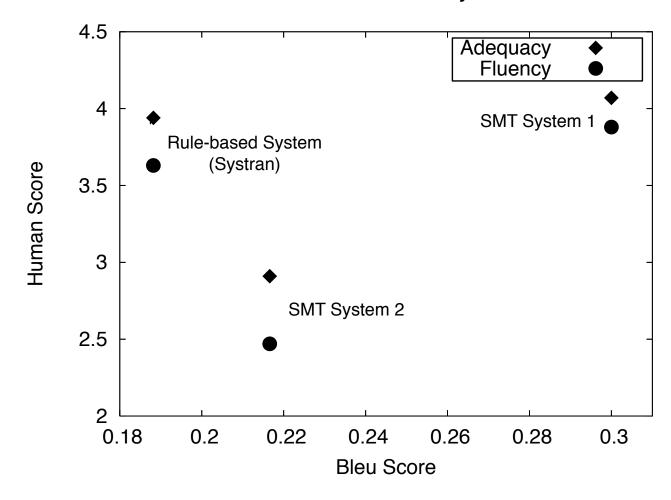
## Evidence of Shortcomings of Automatic Metrics

Post-edited output vs. statistical systems (NIST 2005)



## Evidence of Shortcomings of Automatic Metrics

Rule-based vs. statistical systems



#### **Automatic Metrics: Conclusions**



- Automatic metrics essential tool for system development
- Not fully suited to rank systems of different types
- Evaluation metrics still open challenge



# statistical significance

## **Hypothesis Testing**



- Situation
  - system A has score x on a test set
  - system B has score y on the same test set
  - -x>y
- Is system A really better than system B?
- In other words: Is the difference in score **statistically significant**?

## **Core Concepts**



- Null hypothesis
  - assumption that there is no real difference
- P-Levels
  - related to probability that there is a true difference
  - p-level p < 0.01 = more than 99% chance that difference is real
  - typically used: p-level 0.05 or 0.01
- Confidence Intervals
  - given that the measured score is x
  - what is the true score (on a infinite size test set)?
  - interval [x d, x + d] contains true score with, e.g., 95% probability

# **Computing Confidence Intervals**

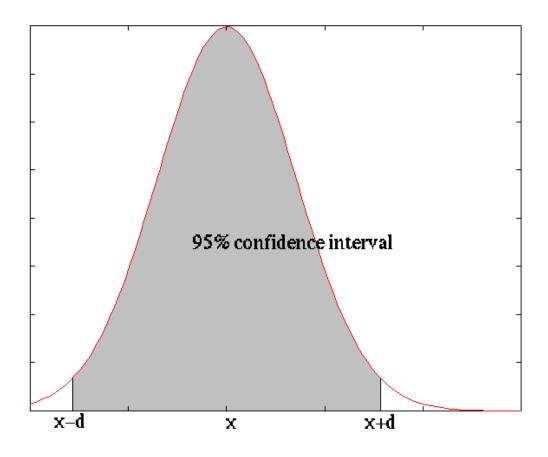


- Example
  - 100 sentence translations evaluated
  - 30 found to be correct
- True translation score?

(i.e. probability that any randomly chosen sentence is correctly translated)

## **Normal Distribution**





true score lies in interval  $[\bar{x}-d,\bar{x}+d]$  around sample score  $\bar{x}$  with probability 0.95

## Confidence Interval for Normal Distribution 39



• Compute mean  $\bar{x}$  and variance  $\bar{s^2}$  from data

$$\bar{x} = \frac{1}{n} \sum_{i=1}^{n} x_i$$

$$s^{2} = \frac{1}{n-1} \sum_{i=1}^{n} (x_{i} - \bar{x})^{2}$$

• True mean  $\mu$ ?

## Student's t-distribution



• Confidence interval  $p(\mu \in [\bar{x} - d, \bar{x} + d]) \ge 0.95$  computed by

$$d = t \, \frac{s}{\sqrt{n}}$$

• Values for *t* depend on test sample size and significance level:

Significance	Test Sample Size						
Level	100	300	600	$\infty$			
99%	2.6259	2.5923	2.5841	2.5759			
95%	1.9849	1.9679	1.9639	1.9600			
90%	1.6602	1.6499	1.6474	1.6449			

# Example



- Given
  - 100 sentence translations evaluated
  - 30 found to be correct
- Sample statistics
  - sample mean  $\bar{x} = \frac{30}{100} = 0.3$
  - sample variance  $s^2 = \frac{1}{99} (70 \times (0 0.3)^2 + 30 \times (1 0.3)^2) = 0.2121$
- Consulting table for t with 95% significance  $\rightarrow 1.9849$
- Computing interval  $d = 1.9849 \frac{0.2121}{\sqrt{100}} = 0.042 \rightarrow [0.258; 0.342]$

## **Pairwise Comparison**



- Typically, absolute score less interesting
- More important
  - Is system A better than system B?
  - Is change to my system an improvement?
- Example
  - Given a test set of 100 sentences
  - System A better on 60 sentence
  - System B better on 40 sentences
- Is system A really better?

# Sign Test



- Using binomial distribution
  - system A better with probability  $p_A$
  - system B better with probability  $p_B$  (= 1  $p_A$ )
  - probability of system A better on k sentences out of a sample of n sentences

$$\binom{n}{k} p_A^k p_B^{n-k} = \frac{n!}{k!(n-k)!} p_A^k p_B^{n-k}$$

• Null hypothesis:  $p_A = p_B = 0.5$ 

$$\binom{n}{k} p^k (1-p)^{n-k} = \binom{n}{k} 0.5^n = \frac{n!}{k!(n-k)!} 0.5^n$$

# **Examples**



n	$p \le 0.01$		$p \le 0.05$		$p \le 0.10$	
5	_	-	-	-	k=5	$\frac{k}{n} = 1.00$
10	k = 10	$\frac{k}{n} = 1.00$	$k \ge 9$	$\frac{k}{n} \ge 0.90$	$k \ge 9$	$\frac{k}{n} \ge 0.90$
20	$k \ge 17$	$\frac{k}{n} \ge 0.85$	$k \ge 15$	$\frac{k}{n} \ge 0.75$	$k \ge 15$	$\frac{k}{n} \ge 0.75$
50	$k \ge 35$	$\frac{k}{n} \ge 0.70$	$k \ge 33$	$\frac{k}{n} \ge 0.66$	$k \ge 32$	$\frac{k}{n} \ge 0.64$
100	$k \ge 64$	$\frac{k}{n} \ge 0.64$	$k \ge 61$	$\frac{k}{n} \ge 0.61$	$k \ge 59$	$\frac{k}{n} \ge 0.59$

Given n sentences system has to be better in at least k sentences to achieve statistical significance at specified p-level

## **Bootstrap Resampling**



- Described methods require score at sentence level
- But: common metrics such as BLEU are computed for whole corpus
- Sampling
  - 1. test set of 2000 sentences, sampled from large collection
  - 2. compute the BLEU score for this set
  - 3. repeat step 1–2 for 1000 times
  - 4. ignore 25 highest and 25 lowest obtained BLEU scores
  - $\rightarrow$  95% confidence interval
- Bootstrap resampling: sample from the same 2000 sentence, with replacement



# other evaluation methods

## **Task-Oriented Evaluation**



- Machine translations is a means to an end
- Does machine translation output help accomplish a task?
- Example tasks
  - producing high-quality translations post-editing machine translation
  - information gathering from foreign language sources

# **Post-Editing Machine Translation**



- Measuring time spent on producing translations
  - baseline: translation from scratch
  - post-editing machine translation

But: time consuming, depend on skills of translator and post-editor

- Metrics inspired by this task
  - TER: based on number of editing steps
     Levenshtein operations (insertion, deletion, substitution) plus movement
  - HTER: manually construct reference translation for output, apply TER (very time consuming, used in DARPA GALE program 2005-2011)

## **Content Understanding Tests**



- Given machine translation output, can monolingual target side speaker answer questions about it?
  - 1. basic facts: who? where? when? names, numbers, and dates
  - 2. actors and events: relationships, temporal and causal order
  - 3. nuance and author intent: emphasis and subtext
- Very hard to devise questions
- Sentence editing task (WMT 2009–2010)
  - person A edits the translation to make it fluent (with no access to source or reference)
  - person B checks if edit is correct
    - → did person A **understand** the translation correctly?

### Other evaluation metrics

• **BLEU:** Bilingual Evaluation Understudy

• **ROUGE:** (Recall-Oriented Understudy for Gisting Evaluation)

• **METEOR:** (Metric for Evaluation of Translation with Explicit ORdering)

## Other MT evaluation metrics

#### BLEU (Bilingual Evaluation Understudy)

- A score for evaluating the performance of a MT.
- BLEU score compares automatically translated sentences (hypothesis) with one or more reference translations.

### • ROUGE (Recall-Oriented Understudy for Gisting Evaluation)

- Usually used for evaluating the quality of text summaries.
- ROUGE compares word sequences, word pairs, and n-grams with a set of reference summaries created by humans.
- Many ROUGE variants such as
  - ROUGE-N (Overlap of N-grams between the system and reference summaries)
  - **ROUGE-L** (Longest Common Subsequence (LCS) based statistics)
  - ROUGE-W (Weighted LCS-based statistics that favors consecutive LCSes)
  - **ROUGE-S** (Skip-bigram based co-occurrence statistics)
  - **ROUGE-SU** (Skip-bigram plus unigram-based co-occurrence statistics).

### • METEOR (Metric for Evaluation of Translation with Explicit ORdering)

- METEOR or is another metric used to evaluate the performance of a MT model.
- METEOR compares Standard word segments with the reference texts. Stems and synonyms are also considered for matching.