

# Mothish kumar

FULL STACK DEVELOPER

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## EXPERIENCE

### Tech Mahindra, Ambattur,Chennai — Voice Process

JULY 2022 - JANUARY 2023

- **Enhanced Customer Satisfaction:** Successfully handled customer queries and issues, achieving a 95% customer satisfaction rate by providing timely and effective solutions.
- **Process Optimization:** Implemented process improvements that increased operational efficiency by 20%, resulting in faster response times and reduced operational costs.
- **Team Collaboration:** Collaborated with cross-functional teams to resolve complex issues, contributing to a 15% improvement in overall team performance and service delivery.

## EDUCATION

### Periyar University, Salem — MCA [Pursuing]

JUNE 2023 - APRIL 2025

Gained comprehensive knowledge in software development, database management,, achieving high academic performance in core subjects.

### Muthayammal Memorial, Namakkal — BCA

APRIL 2019 - MONTH 2022

Gained a solid understanding of computer systems and database management, laying a strong foundation for advanced studies in computer applications.

## PROJECTS

### Chatbot — Web Application — [GitHub](#)

Created an intelligent chatbot using the Django framework and OpenAI API, leveraging natural language processing to enhance user interactions and engagement.

### Blood Donation — Web Application — [GitHub](#)

Built a web application using Django to streamline donor matching and enhance the efficiency of the blood donation process.

## TECHNICAL SKILLS

- Python
- HTML5, CSS3, Responsive Web Design
- MySQL, MongoDB, SQLite
- Django, jQuery, Bootstrap
- Git, GitHub
- API Integration- OpenAI API

## SOFT SKILLS

- Problem-Solving
- Team Collaboration
- Time Management
- Adaptability

## CERTIFICATIONS

- English Typing[Junior Grade] in 2016 with First Class
- DCAD [Diploma] in 2013 with A++ Grade

## LANGUAGES

English,Tamil

