Best quality.

**Best performance.** 

Always being innovative.

Open communications.

There is always better.

**Customer satisfaction.** 

**Values** 

Celebrating each project milestone.

Outings from time to time.

Dish parties is a good way to know more about different cultures of teammates.

**Fun events** 

Weekly meeting is mandatory.

Showing up in time.

Prepare for meetings.

Listen to all equally.

Meeting guidelines

**Emails for Deliveries.** 

What's app for small questions.

Meetings from time to time is good to keep up.

Calls only when there is something big.

Calls must be in reasonable hours.

**Communication guidelines** 

Team working.

Meet deadlines.

Creativity and consistency.

Norms

every team member has the chance to express his/her opinion.

The final decision is up to team leader.

**Decision making** 

Conflicts should be solved locally between team members within open communication.

Escalation must be the last choice

**Conflict resolution** 

- Brainstorming with team members and HR department
- Listening to new commers if they have any contribution